#### **OPM/AAHP Carrier Conference**

March 6 - 7, 2002 Agenda

# Wodnesday

# Wednesday March 6, 2002

7:00 – 8:45 Continental Breakfast

7:30 – 8:45 **Registration** 

9:00 – 10:15 **Opening Ceremony** 

Candace Schaller, Vice President for Regulatory Affairs, American Association of Health Plans (AAHP)

Abby L. Block, Assistant Director for Insurance Programs U.S. Office of Personnel Management (OPM)

Frank D. Titus, Acting Associate Director for Retirement and Insurance OPM

Kay Coles James, Director OPM

10:15 - 10:30 BREAK

10:30 – 11:30 FEHB: Past, Present and Future

Abby L. Block, Assistant Director for Insurance Programs

FEHB: Past, Present and Future presents a history of the FEHB Program and expectations for its future

11:30 – 12:30 **Status of Automation** 

Three distinct yet related topics about the impact of automation and electronic interchange on the FEHB Program. We will discuss implementation of the HIPAA Administrative Simplification rules, electronic enrollments (via Employee Express and the OPM Macon Hub) and an update on the FEHB Clearinghouse (CLER)

Jay Fritz, Policy Analyst OPM

Eric Figg, Program Analyst OPM

Laurie Bodenheimer, Policy Analyst OPM

Larry Gott, Computer Specialist OPM (Macon)

Mary Anne Hoofnagle, Program Analyst OPM

## Wednesday March 6, 2002 (cont'd)

10 20 1 20	TINICIT
12:30 – 1:30	LUNCH

1:30 – 2:30 Responding to Terrorism

Learn what others are doing to combat future terrorist actions

(TBA)

Empire Blue Cross/Blue Shield

Terry Latanich

Senior Vice-President for Government Affairs, Merck-Medco Managed Care

2:30 – 2:45 BREAK

2:45 - 4:30 Responding to Terrorism (cont'd)

Robert F. Knouss, Director

U.S. Office of Emergency Preparedness

Allan M. Korn, M.D., F.A.C.P.,

Senior Vice-President, Clinical Affairs Blue Cross and Blue Shield Association

♦ Panel Discussion / Q&As

4:30 - 6:00 Reception

# Thursday March 7, 2002

March 7, 2002		
7:00 – 8:45	Continental Breakfast	
7:30 – 8:45	Registration	
9:00 – 9:15	Opening Remarks	
	Abby L. Block, Assistant Director for Insurance Programs OPM	
9:15 – 10:30	"Providing Quality Services By Assuring Cultural and Linguistic Competency In Health Care"	
	The "what, why and how" of applied cultural and linguistic competency in healthcare and "best practices" by various organizations	
	Carol Scott, M.S.Ed, M.D.	
10:30 – 10:45	BREAK	
10:45 – 12:15	Performance Measurement	
	An overview of future plan performance initiatives and an update on data collection requirements, including Quality Assurance Reports, Fraud and Abuse Reports, HEDIS and CAHPS reporting, Patient Safety and Accreditation	
	Janet Pfleeger, Senior Policy Analyst OPM	
12:15 – 1:30	LUNCH	
1:30 – 2:15	Prescription Drug Benefits	
	Dan Green, Chief, Insurance Contracts Division II OPM	
	Highlights recent cost increases (trends) in prescription drug utilization and the effect on the FEHBP. This session will also focus on how the FEHBP and our health plans have responded to these trends up to now and how proactive we will be in the future regarding benefit structures and policy for our prescription drug program	
2:15 - 3:00	Issues Update	
	Abby L. Block, Assistant Director for Insurance Programs OPM	
	Updates on regulatory issues, legislative proposals and more	
3:00 – 3:30	Closing Session	

Abby L. Block, Assistant Director for Insurance Programs OPM