## **U.S. Office of Personnel Management**Office of Insurance Programs

## **FEHB Program Carrier Letter**All Carriers

**Letter No. 2002-27** Date: August 22, 2002

Fee-for-service [24] Experience-rated HMO [24] Community-rated [23]

**SUBJECT:** Additional Brochure Changes for 2003

We added two items to the brochures. The first item is a letter from the Director of the Office of Personnel Management (OPM) and the second item is our Notice of Medical Privacy Practices to comply with the Health Insurance Portability and Accountability Act. We also made a few other changes since our July 2<sup>nd</sup> letter. All changes are listed below:

- Added the Director's letter to the inside front cover.
- Added a Notice of Medical Privacy Practices which immediately follows the Director's letter in the brochure and replaces the confidentiality paragraph previously in Section 11.
- Listed major program-wide changes in Section 2.
- Clarified the Family Planning subsection of Sections 5 (a) and 5 (b).
- Revised the instructions in the Custodial Care definition in Section 10.
- Revised Section 8 by combining the last two parts.
- Revised the General Exclusions in Section 6.
- Revised the Children's Equity Section.

The new brochure patterns are now available on the carrier web page at (<a href="http://www.opm.gov/carrier/index.html">http://www.opm.gov/carrier/index.html</a>). The Director's letterhead graphics and the Privacy Notice logos will be posted on the carrier web page soon. Please review the brochure for your plan type and work with your Contract Specialist to make the changes indicated. The changes are highlighted in the brochure by the Microsoft tracking function of your Microsoft Word program. Thanks again for your efforts.

Sincerely,

Abby L. Block Assistant Director

for Insurance Programs