FEHB Program Carrier Letter All Carriers

U.S. Office of Personnel Management Office of Insurance Programs

Letter No. 2002-29 Date: September 5, 2002

Fee-for-service [26] Experience-rated HMO [26] Community-rated HMO [25]

SUBJECT: Unsigned SF 2809s

This is to inform you that beginning with the coming 2002 Open Season, the National Security Agency (NSA) will move to a partially-automated enrollment system. NSA employees will enter information into a system located on NSA's internal secure network. Once the change is complete, the system will generate paper forms for transmittal to carriers.

It is expected that NSA will move to a fully-automated enrollment system in the near future. In the meantime, however, carriers must accept and process forms from NSA in which signature blocks contain the notation "electronically signed."

Sincerely,

Abby L. Block Assistant Director

for Insurance Programs