U.S. Office of Personnel Management Healthcare and Insurance

FEHB Program Carrier Letter All Community-Rated Carriers

Letter No. 2014 - 18 Date: July 29, 2014

Fee-for-service [15] Experience-rated HMO [15] Community-rated HMO [16]

SUBJECT: Claims Data Requirements for Non-Traditional Community-Rated Carriers

Medical Loss Ratio (MLR) Claims Data Requirement

Beginning in 2013, all carriers using non-Traditional Community-Rating (TCR) to rate the Federal Employee Health Benefits Program (FEHBP) are required to follow the medical loss ratio (MLR) requirements. These carriers must calculate and submit its FEHBP MLR to the Office of Personnel Management (OPM) after the carrier has calculated the Affordable Care Act (ACA) MLR and after the end of the plan year. This letter provides detailed instructions to non-TCR carriers regarding claims data submission to OPM's Office of the Inspector General (OIG).

All MLR carriers must submit to the OIG detailed FEHBP claims data used in its MLR calculation. The data should include FEHBP claims incurred during calendar year 2013, and paid through June 30, 2014. No other claims will be considered. Completion factors should not be included. Only FEHBP claims associated with benefits covered may be included in the MLR claims. Please read the attached specifications and provide the supporting documentation by **September 30, 2014**. The information may be used for audit and investigative purposes only.

Rate Build Up Claims Data Requirement

Beginning with the 2015 FEHBP rates, carriers using Adjusted Community Rating to rate the FEHBP are required to backup and save claims data used in the FEHBP rate build up. Carriers should use the data layout and specifications included in this letter to meet this requirement. Carriers will no longer be required to submit the rate build up claims data to the OIG. Carriers must keep this data and make it available during OIG rate build up audits. The claims data for the FEHBP should be downloaded from a central database at the time the rates are developed. The information may be used for audit and investigative purposes only. We remind carriers to retain the data in order to avoid the potential for future audit findings.

Questions regarding audit objectives or requirements should be directed to Jim Tuel, Jr., Chief, Community-Rated Audits Group on (724) 741-0713 or at Jim.Tuel@opm.gov. Technical

questions regarding technical requirements should be directed to the OIG -Technology HELP DESK at OIG-TechnologyHELPDESK@opm.gov.

Sincerely,

John O'Brien Director Healthcare and Insurance

Attachments

UNITED STATES OFFICE OF PERSONNEL MANAGEMENT OFFICE OF THE INSPECTOR GENERAL (OIG) **OFFICE OF AUDITS** COMMUNITY-RATED AUDITS GROUP

CLAIMS DATA REQUIREMENTS

FOR

NON-TRADITIONAL COMMUNITY RATED CARRIERS **ATTACHMENTS**

DUE DATE: SEPTEMBER 30, 2014

Contact for questions:

Nekitra T. Tuell, OPM/OIG 1900 E Street, NW, Room 6400 Washington, D.C. 20415-1100 Office Number (202) 606-0120 Fax Number (202) 606-4823

E-mail: Nekitra.Tuell@opm.gov

INSTRUCTIONS FOR FORMATTING AND SUBMITTING CLAIMS

OIG has a mandatory claims data layout that must be used. Please contact Nekitra Tuell at Nekitra. Tuell@opm.gov to receive the mandatory claims data layout in Excel. Attachments 1 and 2 contain the mandatory data fields that are required for medical claims (professional, facility, dental, etc.) and for pharmaceutical claims.

NOTE: If certain mandatory field are not captured or unavailable, please contact Nekitra Tuell at Nekitra.Tuell@opm.gov prior to the submission. If data for certain fields are unavailable, please include the field, but leave the field empty. Please include any additional fields that you feel contain pertinent information at the end of the mandatory fields. If any required fields are missing and the OIG has not been contacted, your claims submission will be considered incomplete.

Please return an updated copy of Attachments 1, 2, and 3 with your data submission. All carriers are required to submit the attachments, but only MLR carriers are required to submit claim files to the OIG along with the attachments. Normally these files should contain a separate record for <u>each line/charge</u> that is contained in each claim. For carriers that use a method other than actual, adjudicated claims (i.e., encounters, utilization, etc.), please include the **detailed** experience data you used to determine the experience factor for the FEHBP's MLR numerator.

REQUIRED DOCUMENTATION

All carriers are required to submit Attachments 1, 2, and 3. However, <u>only</u> carriers using the MLR methodology are required to submit claim files to the OIG.

- Required Claims Data Submission provide in an OIG-approved file format as follows:
 (MLR Carriers Only)
 - Fixed Width Flat File (Text)
 - <u>Note</u>: If a carrier has multiple plan codes, then all plan codes should be submitted in one file. The OIG should receive a separate file for medical and pharmaceutical claims.
 - Any other format must be pre-approved by contacting the OIG (Nekitra.Tuell@opm.gov)
- ➤ Update Attachments 1 and 2 if necessary (only if carrier adds additional fields) <u>All</u> Carriers
- ➤ Complete Attachment 3, Media Specification Form (for each file) *All Carriers*
- ➤ Data Dictionary (code sets & definitions for fields that require one) <u>All Carriers</u>
 - Field # 11 Patient Relationship Code
 - Field # 29 Place of Service Code
 - Field # 30 Type of Service Code
 - Field(s) # 33, 34, 36, 38 Diagnosis Code Please provide a list of any non- ICD codes used for these fields (if necessary)
 - Field # 51 Performing Provider Specialty Code

All claims data files should be submitted via overnight carrier (i.e., UPS, FedEx, etc.) on CD, DVD, USB flash drive, or for some carriers, electronically transmitted to the OIG (via FTP). All carriers that qualify for an FTP account have already been notified and contacted by the OIG; all other carriers please submit data via an overnight carrier. Please email the OIG at Nekitra.Tuell@opm.gov, when the file is sent and the estimated time of delivery. *Please do not e-mail any claims data directly to the OIG*.

To meet security requirements, you must <u>encrypt each file</u> by using the encryption option in WinZip 9.0 (or higher) to compress and encrypt the data. In the Encrypt dialog box where you enter a password, you must select <u>256-bit AES encryption</u>. Make sure that you select a <u>strong</u> password (minimum 8 characters of which at least one should be a numeric digit, at least one should be an uppercase letter and at least one should be a lowercase letter). The password(s) should be provided (emailed) separately from the encrypted and zipped file(s).

Certain documentation must also be provided for <u>each file</u>. Specifically, <u>complete and return</u> <u>Attachment 3, the Media Specifications Form, for each file.</u> Attachment 3 should be provided by all carriers. Also provide a list of codes for fields requiring one (i.e., data dictionary) and descriptions of additional fields that are provided.

Please send the requested data and documentation by **September 30, 2014** to:

Nekitra T. Tuell, OPM/OIG 1900 E Street, NW, Room 6400 Washington, D.C. 20415-1100

<u>Note:</u> The files should be sent via FTP or overnight carrier (i.e. UPS, FedEx, etc.). Further, all that qualify for an FTP account have already been notified and contacted by the OIG; all other carriers please submit data via the overnight carrier.

US OPM, OFFICE OF THE INSPECTOR GENERAL, OFFICE OF AUDITS $\underline{\textbf{MANDATORY}}$ MEDICAL CLAIM FIELD REQUIREMENTS

Field	Field Name	Field	Length	Field Description and Code Value
#	DI C I	Type	02	Sets
1	Plan Code	Character	02	The two digit alphanumeric plan code
				assigned by the FEHB. (e.g. JP, CY,
				63, etc.) justified.
2	Group Number	Character	12	Unique identifier for the group. <u>Left</u>
				justified.
3	Group Name	Character	40	Name of the group. <u>Left justified.</u>
4	Subscriber ID Number	Character	12	Unique identifier of the Subscriber.
				<u>Left justified.</u>
5	SSN-Patient	Character	09	SSN of Patient, <u>left justified with</u>
				appropriate leading zeros, no hyphens.
6	Subscriber First Name	Character	25	First name of the subscriber. <u>Left</u>
				justified.
7	Subscriber Middle	Character	25	Middle name of the subscriber. Left
	Name			justified.
8	Subscriber Last Name	Character	25	Last name of the subscriber. <u>Left</u>
				justified.
9	Subscriber Name Suffix	Character	05	Name suffix that follows subscriber's
				last name. (e.g. Jr., Sr., III, IV, etc.)
				Left justified.
10	Unique Patient	Character	02	Unique alphabetic code (A-Z) or
	Identifier Code/Number			sequential number to differentiate each
				person covered on this contract. <u>Left</u>
				justified.
11	Patient Relationship	Character	02	Code to define/identify the relationship
	Code		~ _	of the patient to the subscriber/contract
				holder. Please provide code set for this
				field. Left justified.
12	Patient ID Number	Character	12	Unique identifier of the Patient. Left
12	T defent 15 Transco	Character	12	justified.
13	Patient Date of Birth*	Date	08	Complete Date of birth. Date Format:
	Tutient Bute of Birth	Bute	00	YYYYMMDD.
14	Patient First Name	Character	25	First name of the patient. Left
1 1 1	1 attent 1 iist Manie		23	justified.
15	Patient Middle Name	Character	25	Middle name of the patient. Left
13	1 autili milalic mailic	Character	43	justified.
16	Dationt Last Nama	Character	25	
16	Patient Last Name	Character	25	Last name of the patient <u>Left justified.</u>

^{*} Do not include the time in the date fields

17	Patient Name Suffix	Character	05	Name suffix that follows patient's last name. (e.g. Jr., Sr., III, IV, etc.) <u>Left</u> justified.
18	Patient Gender	Character	01	Values: F=Female; M=Male; else Blank = unknown. Left justified.
				If "blank" is used, do not add the actual word "blank". Please leave the field empty.
19	FEHB Enrollment Code	Character	03	Use OPM assigned 3 position enrollment code. (e.g. 321, 322) <u>Left justified.</u>
20	Claim Number	Character	20	The unique number assigned to this claim by the carrier. <u>Left justified.</u>
21	Claim/Charge Line #	Numeric	03	The line number assigned to this specific charge line. If the claim only has one charge line, the value will usually be 1. <u>Left justified.</u>
22	Claim – Number of Charges	Numeric	03	Total number of line items/charges for this claim. <u>Left justified.</u>
23	Claim Type (I/P,O/P, Professional)	Character	01	Indicates the type of claim being reported.
				Values: I = Inpatient Hospital; O = Outpatient Hospital; P = Physician. <u>Left justified.</u>
				Note: If a claim has any value other than I, O, or P, please leave the field empty. Do not add the actual word "blank".
24	Claim Disposition/Status Code	Character	01	Code to indicate the status of the record such as original claim, adjustment, void/reversal, etc.
				Please use the codes (1-4) ► See Attachment 4 for Code Value Definitions.
25	First Date of Service *	Date	08	The first incurred date of service for the charge. Date Format: YYYYMMDD. <u>Left justified.</u>
26	Last Date of Service*	Date	08	The last date of service/discharge date for the charge. Date Format: YYYYMMDD. <u>Left justified.</u>

^{*} Do not include the time in the date fields

27	Number of	Numeric	04	The number of times the same service,
	Services/Days			etc. was rendered. Left justified.
				If this field is populated then field #
				28 should be populated.
28	Service Units Code	Character	02	Identifies the unit of measurement for
				the Number of Services field.
				(DA, DH, MA, MJ, MO, UN, VS,
				WK, YR) else Blanks ▶ See
				Attachment 4 for Code Value
				Definitions. <u>Left justified.</u>
29	Place of Service Code	Character	03	Please provide code set for this field.
				Left justified. This field should be
				populated for all types of claims
				(Inpatient, Outpatient and
				Professional).
30	Type of Service Code	Character	03	Indicates the type of service such as
				Surgery, Anesthesia, Diagnostic
				Radiology, etc. Please provide code
				set for this field. <u>Left justified.</u>
31	Diagnosis Code Type	Character	01	The primary diagnosis for the charges
	(1)		-	on this line.
				$9 = \text{ICD-9 codes}; 0 = \text{ICD-10 codes}; \mathbf{S}$
				= Special Codes by this carrier; Blank
				= no diag code reported. <u>Left justified.</u>
				If "blank" is used, do not add the actual
				word "blank". Please leave the field
				empty.
32	Diagnosis Code (1)	Character		For Facility claims, provide the
	[= Principal Diag for		08	Principal Diagnosis Code followed
	Facil]			by the Admitting Diagnosis Code and
				first 2 Other Diagnosis Codes. For
				Professional claims, provide the first 4
				Diagnosis Codes for the charge line.
				Left justified, no decimal. 1st position
				= (0-9, V or E) and field length 3 to 5
				positions for ICD-9 codes.
				The 8th position should always be the
				Present on Admission (POA)
				Indicator. Values = Y, N, U, W, 1.
33	Diagnosis Code Type	Character	01	$9 = \text{ICD-9 codes}; 0 = \text{ICD-10 codes}; \mathbf{S}$
	(2)			= Special Codes by this carrier; Blank
				= no diag code reported. <u>Left justified.</u>
				10.011 1.7.
				If "blank" is used, do not add the actual

^{*} Do not include the time in the date fields

				word "blank". Please leave the field empty.
34	Diagnosis Code (2) [=Admitting Diag for Facil]	Character	08	Please provide a list of any non ICD codes used for these fields. <u>Left</u> justified.
35	Diagnosis Code Type (3)	Character	01	9 = ICD-9 codes; 0 = ICD-10 codes; S = Special Codes by this carrier; Blank = no diag code reported. Left justified. If "blank" is used, do not add the actual word "blank". Please leave the field empty.
36	Diagnosis Code (3)	Character	08	Please provide a list of any non ICD codes used for these fields. <u>Left justified.</u>
37	Diagnosis Code Type (4)	Character	01	9 = ICD-9 codes; 0 = ICD-10 codes; S = Special Codes by this carrier; Blank = no diag code reported. Left justified. If "blank" is used, do not add the actual word "blank". Please leave the field empty.
38	Diagnosis Code (4)	Character	08	Please provide a list of any non ICD codes used for these fields. <u>Left</u> justified.
39	Procedure Code Type Primary	Character	01	Indicates the type of code set that appears in the Procedure Code field. Values: (C, D, H, I, J, R, S, Blank). C = CPT-4 Codes; D = American Dental Assoc. Codes; H = HCPCS Codes; I = ICD-9 Procedure Codes; J = ICD-10 Procedure Codes; R = Revenue Code; S = Special Codes by this carrier; or Blanks = Unknown. Left justified. If "blank" is used, do not add the actual word "blank". Please leave the field empty.
40	Procedure Code Primary	Character	07	Primary Procedure. HCPCS or CPT-4 Medical Procedure Code or the ADA Dental Procedure Code. Blanks or ICD-9 for Facility claims. <u>Left</u> <u>justified</u> . Please provide a list of any other codes used for this field.
41	Procedure Modifier Code (1)	Character	02	Code that indicates additional information about the procedure (i.e. a

^{*} Do not include the time in the date fields

				specific body part, who performed the
				procedure, etc.)
				CPT-4 Medical Procedure Code
				Modifier (Blanks, 21-99, A1-VP) for
				the Primary Procedure. This field can
				be populated for facility and
				professional claims. <u>Left justified.</u>
42	Procedure Modifier	Character	02	Second Procedure Code Modifier for
	Code (2)		٠ -	the Primary Procedure. <u>Left justified.</u>
43	Procedure Modifier	Character	02	Third Procedure Code Modifier for the
13	Code (3)	Character	02	Primary Procedure. Left justified.
44	Procedure Modifier	Character	02	Fourth Procedure Code Modifier for
44		Character	02	
15	Code (4)	Chantete	02	the Primary Procedure. Left justified.
45	Patient Discharge Status	Character	02	HIPAA numeric values (00-72) for
	Code			facility claims only, otherwise Blanks .
				If "blank" is used, do not add the actual
				word "blank". Please leave the field
				empty.
				► See Attachment 4 for Code Value
				Definitions. <u>Left justified.</u>
46	Performing Provider ID	Character	10	ID assigned to the performing provider
				for the service. <u>Left justified.</u>
47	Performing Provider ID	Character	02	Blank=Not Specified
	Type			Ø1=Medicare
				Ø2=Medicaid
				Ø3=UPIN
				Ø4=State License
				Ø5=Champus
				Ø6=Health Industry Number (HIN)
				Ø7=Federal Tax ID
				Ø8=Drug Enforcement Administration
				(DEA)
				Ø9=State Issued
				1Ø=Carrier Specific
				11= Social Security Number
				12=Federal Tax Payers Identification
				Number (FTIN)
				99=Other
				<u>Left justified.</u>
				If "blank" is used, do not add the actual
				word "blank". Please leave the field

^{*} Do not include the time in the date fields

				empty.
48	Performing Provider -	Character	10	National Provider Identifier (NPI)
	NPI ID			reported by the Performing Provider.
				Left justified.
49	Performing Provider	Character	40	Name of the Performing Provider (Last
.,	Name			Name at a minimum). <u>Left justified.</u>
				Free form or First Name-Middle
				Name-Last Name.
50	Performing Provider Zip	Character	09	Zip code of where the service or care
	Code			was rendered. Left justified.
51	Performing Provider	Character	07	Code that identifies the specialty of the
	Specialty Code			Performing Provider. Please provide
				code set for this field. <u>Left justified</u> .
52	Performing Provider	Character	01	Code to indicate whether the
	Network Status			performing provider is in the network
				= (Y), out of the network $=$ (N). Left
				justified.
53	Debarred Provider -	Character	01	Indicate whether provider is debarred
	Indicator			(Y = Yes; N=No; Blank =
				Unknown/Unavailable). Left justified.
				/
				If "blank" is used, do not add the actual
				word "blank". Please leave the field
			1	empty.
54	Debarred Provider -	Character	01	$(C,D,G,M,U,X,Blank) \triangleright See$
	Payment Reason Code			Attachment 4 for Code Value
				Definitions. <u>Left justified.</u>
55	Date Paid *	Date	08	Date the carrier paid the claim. Date
				Format: YYYYMMDD
56	Payee	Character	01	Code to indicate the recipient of the
				insurance payment. $P = Provider$; $S = $
				Subscriber; $T = 3^{rd}$ party. <u>Left</u>
				justified.
57	Billed Charges Amount	Amount	PIC X,	Total amount charged by the
			PIC	performing provider for the service for
			S9(07)V99	this line. First position is the sign
				followed by 9 digits with an implied
				decimal before the last 2 digits.
				Ex999999999 with implied decimal
				before last 2 digits. Note: Only add
				the sign if the value is negative. If the
				value is positive, there is no need for a
				sign, hold the first position with a
				space. Additionally, places need to be

^{*} Do not include the time in the date fields

				held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating with an amount.
58	Allowed/Covered Amount	Amount	PIC X, PIC S9(07)V99	The amount of the billed charges that are covered by the carrier for this line. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating with an amount.
59	Medicare Payment Disposition Code Applicable to whichever one has primary.	Character	01	Code to indicate if patient is enrolled in Medicare and which part of Medicare was primary. Field is blank if this insurance is primary. A-H, J, K, N, P, U, Blank ► See Attachment 4 for Code Value Definitions. Left justified.
60	Other carrier – Paid Indicator (1)	Character	02	(16, BL, C1, MA, MB, MU, NF, SP, SU, WC) otherwise Blanks if this carrier paid as Primary. ► See Attachment 4 for Code Value Definitions. Left justified.
61	Other Carrier -Amount Paid (1)	Amount	PIC X, PIC S9(07)V99	Report the amount paid by the primary other insurance carrier when applicable on this line item. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified.

^{*} Do not include the time in the date fields

				Please populated with zeros instead of
				blanks if not populating with an
				v
-60	0.1	CI.	02	amount.
62	Other carrier – Paid	Character	02	(16, BL, C1, MA, MB, MU, NF, SP,
	Indicator (2)			SU, WC) otherwise Blanks if this
				carrier paid as Primary. ► See
				Attachment 4 for Code Value
				Definitions. <u>Left justified.</u>
63	Other Carrier-Amount	Amount	PIC X,	Report the amount paid by a second
	Paid (2)		PIC	other insurance carrier when applicable
			S9(07)V99	who paid prior to this carrier on this
				line item. First position is the sign
				followed by 9 digits with an implied
				decimal before the last 2 digits. Ex. -
				99999999 with implied decimal
				before last 2 digits. Note: Only add
				the sign if the value is negative. If the
				value is positive, there is no need for a
				<u> </u>
				sign, hold the first position with a
				space. Additionally, places need to be
				held by digits not spaces in the totals.
				<u>Left justified.</u>
				Please populated with zeros instead of
				blanks if not populating with an
				amount.
64	Other	Amount	PIC X,	Report the Other Carrier allowed
	Insurance/Medicare		PIC	amount or the Medicare priced amount
	Allowed Amount		S9(07)V99	for this line. First position is the sign
				followed by 9 digits with an implied
				decimal before the last 2 digits. Ex
				99999999 with implied decimal
				before last 2 digits. Note: Only add
				the sign if the value is negative. If the
				value is positive, there is no need for a
				sign, hold the first position with a
				space. Additionally, places need to be
				held by digits not spaces in the totals.
				Left justified.
				Please populated with zeros instead of
				blanks if not populating with an
				amount.
65	Pricing Method Code	Character	01	Values : (4, 5, 6, B, D, E, F, G, I, K, L,
	(1)			$M, N, U, V) \triangleright See Attachment 4 for$
				Code Value Definitions. <u>Left justified.</u>
	1		1	Code varae Definitions. Dett justified.

^{*} Do not include the time in the date fields

66	Pricing Method Code	Character	01	Values: (4, 5, 6, B, D, E, F, G, I, K, L,
	(2)			M, N, U, V) ► See Attachment 4 for
				Code Value Definitions. <u>Left justified.</u>
67	Patient Liability	Amount	PIC X,	The patient's out-of-pocket expense
	Amount		PIC	for this charge on this line. It is
			S9(07)V99	comprised of the remaining calendar
				year deductible amount, copayment
				amount and coinsurance amount,
				depending on the carrier's benefit
				structure for the service. First position
				is the sign followed by 9 digits with an
				implied decimal before the last 2
				digits. Ex 999999999 with implied
				decimal before last 2 digits. Note:
				Only add the sign if the value is
				negative. If the value is positive, there
				is no need for a sign, hold the first
				position with a space. Additionally,
				places need to be held by digits not
				spaces in the totals. <u>Left justified.</u>
				Please populated with zeros instead of blanks if not populating an amount.
68	Insurance Amount Paid	Amount	PIC X,	The amount paid to the payee by this
00	msurance Amount I aid	Amount	PIC X,	insurance company for the service on
			S9(07)V99	this line. First position is the sign
			5)(01)(0)	followed by 9 digits with an implied
				decimal before the last 2 digits.
				Ex999999999 with implied decimal
				before last 2 digits. Note: Only add
				the sign if the value is negative. If the
				value is positive, there is no need for a
				sign, hold the first position with a
				space. Additionally, places need to be
				held by digits not spaces in the totals.
				Left justified. Please populated with
				zeros instead of blanks if not
				populating an amount.
69	Claim - Total Billed	Amount	PIC X,	Report the total billed amount for all
	Amount		PIC	line items for this claim. First position
			S9(08)V99	is the sign followed by 10 digits with
				an implied decimal before the last 2
				digits. Ex9999999999 with implied
				decimal before last 2 digits. Note:
				Only add the sign if the value is

^{*} Do not include the time in the date fields

				negative. If the value is positive, there
				-
				is no need for a sign, hold the first
				position with a space. Additionally,
				places need to be held by digits not
				spaces in the totals. <u>Left justified.</u>
				Please populated with zeros instead of
				blanks if not populating an amount.
70	Claim - Total Covered	Amount	PIC X,	Amount of the submitted charges for
	Charges		PIC	all line items for this claim that are
			S9(08)V99	covered by the carrier's contract. This
				amount should exclude charges billed
				for non-covered services. First position
				is the sign followed by 10 digits with
				an implied decimal before the last 2
				digits. Ex 999999999999999 with implied
				decimal before last 2 digits. Note:
				Only add the sign if the value is
				negative. If the value is positive, there
				is no need for a sign, hold the first
				position with a space. Additionally,
				places need to be held by digits not
				spaces in the totals. <u>Left justified.</u>
				Please populated with zeros instead of
				blanks if not populating an amount.
71	Claim - Total Amount	Amount	PIC X,	Amount of the submitted charges for
	Paid		PIC	all line items for this claim that are
			S9(08)V99	covered by the carrier's contract. This
				amount should exclude charges billed
				for non-covered services. First position
				is the sign followed by 10 digits with
				an implied decimal before the last 2
				digits. Ex 999999999999999 with implied
				decimal before last 2 digits. Note:
				Only add the sign if the value is
				negative. If the value is positive, there
				is no need for a sign, hold the first
				position with a space. Additionally,
				places need to be held by digits not
				spaces in the totals. Left justified.
				Please populated with zeros instead of
				blanks if not populating an amount.
72	Coinsurance Amount	Amount	PIC X,	The amount coinsurance due from patier
			PIC	for this line. First position is the sign
			S9(07)V99	followed by 9 digits with an implied
1			S 9(07) V 99	followed by 9 digits with an implied

^{*} Do not include the time in the date fields

ne last 2 digits.
with implied decimal
ts. Note: Only add the
is negative. If the value
no need for a sign, hold
_
with a space.
ces need to be held by
in the totals. <u>Left</u>
populated with zeros
if not populating an
amount due from the
ne. First position is the
9 digits with an
before the last 2
99999 with implied
ast 2 digits. Note:
n if the value is
alue is positive, there
ign, hold the first
pace. Additionally,
held by digits not
ds. <u>Left justified.</u>
l with zeros instead of
ulating an amount.
mount due from the
ne. First position is the
9 digits with an
before the last 2
99999 with implied
nst 2 digits. Note:
n if the value is
alue is positive, there
ign, hold the first
pace. Additionally,
held by digits not
lls. <u>Left justified.</u>
l with zeros instead of
ulating an amount.
be the sum of the
urance and member
ds for this line. First
gn followed by 9
plied decimal before

^{*} Do not include the time in the date fields

	the last 2 digits. Ex 999999999 with
	implied decimal before last 2 digits.
	Note: Only add the sign if the value is
	negative. If the value is positive, there
	is no need for a sign, hold the first
	position with a space. Additionally,
	places need to be held by digits not
	spaces in the totals. <u>Left justified.</u>
	Please populated with zeros instead of
	blanks if not populating an amount.

^{*} Do not include the time in the date fields

US OPM, OFFICE OF THE INSPECTOR GENERAL, OFFICE OF AUDITS ${\color{blue} {\bf MANDATORY}}$ PHARMACEUTICAL CLAIM FIELD REQUIREMENTS

Field #	Field Name	Field		Field Description
		Format	Length	_
1	Plan Code	Character	02	The two digit alphanumeric plan code assigned
				by the FEHB. (e.g. JP, CY, 63, etc.) <u>Left</u>
				justified.
2	Group Number	Character	15	Unique identifier for the group. <u>Left justified.</u>
3	Group Name	Character	40	Name of the group. <u>Left justified.</u>
4	Subscriber ID	Character	12	Unique identifier of the Subscriber. Please
	Number			coordinate the medical and prescription drug
				files subscriber IDs. <u>Left justified</u> .
5	SSN-Patient	Character	09	SSN of Patient, <u>left justified with appropriate</u>
				<u>leading zeros</u> , no hyphens.
6	Subscriber First	Character	25	First name of the subscriber <u>.Left justified.</u>
	Name			
7	Subscriber Middle	Character	25	Middle name of the subscriber. Left justified.
	Name			
8	Subscriber Last	Character	25	Last name of the subscriber. <u>Left justified.</u>
	Name			
9	Subscriber Name	Character	05	Name suffix that follows subscriber's last
	Suffix			name. (e.g. Jr., Sr., III, IV, etc.) Left justified.
10	Patient Identifier	Character	02	Unique alphabetic code (A-Z) or sequential
				number to differentiate each person covered on
1.1	D. C. D. A.	G1	2.5	this contract. Left justified
11	Patient First Name	Character	25	First name of the patient. <u>Left justified.</u>
12	Patient Middle	Character	25	Middle name of the patient. <u>Left justified.</u>
10	Name	CI	25	
13	Patient Last Name	Character	25	Last name of the patient. <u>Left justified.</u>
14	Patient Suffix	Character	05	Name suffix that follows patient's last name.
1.7	D.C. (ID.M. 1	CI.	10	(e.g. Jr., Sr., III, IV, etc.) Left justified.
15	Patient ID Number	Character	12	Unique identifier of the patient. Please
				coordinate the medical and prescription drug
1.0	D. C. C.	D	00	files patient IDs (if applicable). <u>Left justified</u> .
16	Patient Date of	Date	08	Complete date of birth. Date Format: YYYYMMDD
17	Birth*	Cl t	01	
17	Patient Gender	Character	01	F=Female; M=Male; else Blank = unknown.
				Left justified. If "blank" is used, do not add
				the actual word "blank". Please leave the field
18	Claim Number	Character	20	<u>empty.</u> The unique number assigned to each
10	Ciaiiii inullibel	Character	20	prescription by the carrier. Left justified.
				prescription by the carrier. Left Justified.

^{*} Do not include the time in the date fields

19	Mail Order/Retail Claim Code	Character	01	Values: M=Mail Order; R=Retail Pharmacy in Network; S= Specialty; O=Other. <u>Left</u> justified.	
20	Prescription Number	Character	20	Prescription number assigned by the pharmacy. Left justified.	
21	Date Filled*	Date	08	Date the drug was dispensed by the pharmacy. Date Format: YYYYMMDD	
22	Date Prescription Written	Date	08	Date the prescription was written as submitted by pharmacy. Date Format: YYYYMMDD	
23	Date Processed	Date	08	Date the drug was processed by the pharmacy. Date Format: YYYYMMDD	
24	NDC Number	Character	15	National Drug Code (NDC) for the dispensed drug. <u>Left justified.</u>	
25	Drug Name	Character	30	Name of the drug dispensed. Left justified.	
26	Drug Strength	Character	10	Drug strength (i.e., 500MG, 0.5%, etc.). <u>Left</u> justified.	
27	Unit of Measure	Character	02	Indicates the dosage form of the drug dispensed "space" – Not specified ML – Milliliters GM – Grams EA – Each Left justified.	
28	Generic/Name Brand Code	Character	01	Code to indicate if the drug dispensed is G = Generic or B = Name Brand. <u>Left justified.</u>	
29	Compound Indicator	Character	01	Indicates if the drug dispensed is a compound. Left justified. 0 = unknown 1 = Not a Compound 2 = Compound	
30	Formulary Indicator	Character	01	Indicates if the drug dispensed is formulary. Left justified. 0 = unknown 1 = Not Formulary 2 = Formulary	
31	Refill Number	Numeric	02	The number of times this prescription has been refilled. Use zero for a new prescription. Code identifying whether the prescription is an original (00) or by refill number (01-99). 00 - New 01-99 - Refill number Left justified.	

^{*} Do not include the time in the date fields

32	Quantity Dispensed	Numeric	6	Total quantity dispensed expressed in metric decimal units as submitted by the pharmacy. Left justified.
33	Days Supply	Numeric	03	The estimated number of days the prescription will last. Left justified.
34	Dispensing Status	Character	01	Indicates if the prescription was a partial fill or the completion of a partial fill.
				Values: Blank = not a partial fill P=partial fill C= completion of partial fill
				This data is submitted by the pharmacy. Note that if a partial fill is submitted by a pharmacy, this field must be submitted with a 'p' or 'c' value. Left justified.
35	Dispense As Written	Character	01	Code indicating whether or not the prescriber's instructions regarding generic substitution were followed. Values : Y = Yes; N =No; else Blank = unknown. <u>Left justified</u> . <u>If "blank" is used</u> , <u>do not add the actual word "blank"</u> . <u>Please leave the field empty</u> .
36	Pharmacy NABP Number	Character	15	Unique ID number assigned by the National Association of Boards of Pharmacy (NABP) to the pharmacy that dispensed the prescription. Left justified.
37	Pharmacy NPI	Character	10	10 Digit Pharmacy NPI number as assigned by the Centers for Medicare and Medicaid Services. If Pharmacy not NPI field will = spaces. Left justified.
38	Pharmacy NCPDP	Character	10	Provide the pharmacy's NCPDP ID number. Left justified.
39	Pharmacy Name	Character	35	Name of the pharmacy that dispensed the drug. <u>Left justified.</u>
40	Pharmacy Zip Code	Character	09	Zip code of the pharmacy location that dispensed the drug. <u>Left justified.</u>
41	Prescribing Physician ID	Character	15	ID assigned to the prescribing physician for the drug dispensed. Left justified.
42	Prescriber ID Type	Character	05	Identifies the type of ID being submitted in the Prescriber ID field. Values: Blank=Not Specified Ø1=National Provider Identifier (NPI) Ø2=Medicare

^{*} Do not include the time in the date fields

				Ø3=Medicaid Ø4=UPIN Ø5=NCPDP Provider ID Ø6=State License Ø7=Champus Ø8=Health Industry Number (HIN) Ø9=Federal Tax ID 10=Drug Enforcement Administration (DEA) 11=State Issued 12=Carrier Specific 99=Other Left justified. If "blank" is used, do not add the actual word "blank". Please leave the field empty.
43	Prescribing Physician NPI	Character	10	ID assigned to the prescribing physician for the drug dispensed. Provide the physician's National Provider ID (NPI). <u>Left justified.</u>
44	Prescribing Physician Name	Character	35	Name of the Prescribing Physician (Last Name as a minimum). <u>Left justified.</u>
45	Date Paid *	Date	08	Date the carrier paid for the dispensed drug. Date Format: YYYYMMDD
46	Payee	Character	02	Code to indicate the recipient of the insurance payment. $\mathbf{P} = \text{Provider}$; $\mathbf{S} = \text{Subscriber}$; $\mathbf{T} = 3^{\text{rd}}$ party. Left justified.
47	Ingredient Cost	Amount	PIC X, PIC S9(07)V9 9	Cost of the ingredient that was dispensed. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating an amount.
48	Client Pricing Cost Basis	Character	02	Code indicating the method by which ingredient cost submitted is calculated based on client pricing. Values: Blank = Not Specified 01 = AWP 1P = Pre-settlement AWP 02 = ACQ 03 = Manufacturer Direct Pricing 04 = Federal upper limit 05 = Average Generic Pricing

^{*} Do not include the time in the date fields

			1	06 110 0
				06 = U&C 07 = Submitted Ingredient Cost 08 = State MAC 09 = Unit 10 = U&C or Copay
				If "blank" is used, do not add the actual word "blank". Please leave the field empty.
49	Amount Billed	Amount	PIC X, PIC S9(07)V9	Total amount of the submitted prescription. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating an amount.
50	Allowed/Covered Amount	Amount	PIC X, PIC S9(07)V9	Report the covered charges less any savings for this line for this claim. Left justified. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex 999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals.
51	Dispensing Fee	Amount	PIC X, PIC S9(07)V9	The dispensing fee submitted by the pharmacy. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex 999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating an amount.
52	Other Carrier Coverage Code	Character	02	Code to indicate which, if any, other insurance has primary liability. Field is blank if this insurance is primary. Communicated by the pharmacy regarding other coverage. Values: Ø= Not Specified 1= No other coverage identified

^{*} Do not include the time in the date fields

				2 04
				2= Other coverage exists-payment collected 3=Other coverage exists-this claim not covered 4=Other coverage exists-payment not collected 5=Managed care plan denial 6=Other coverage denied-not a participating provider 7=Other coverage exists-not in effect at time of service 8=Claim is a billing for a copay Left justified.
53	Other Carrier Amount Paid	Amount	PIC X, PIC S9(07)V9	Amount paid by another insurance carrier for this service. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating an amount.
54	Patient Liability Amount	Amount	PIC X, PIC S9(07)V9	The patient's out-of-pocket expense for the dispensed drug. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex 999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. <i>Please populated with zeros instead of blanks if not populating an amount.</i>
55	Insurance Amount Paid	Amount	PIC X, PIC S9(07)V9	The amount paid to the payee by this carrier for dispensed drug. First position is the sign followed by 9 digits with an implied decimal before the last 2 digits. Ex 999999999 with implied decimal before last 2 digits. Note: Only add the sign if the value is negative. If the value is positive, there is no need for a sign, hold the first position with a space. Additionally, places need to be held by digits not spaces in the totals. Left justified. Please populated with zeros instead of blanks if not populating an amount.

^{*} Do not include the time in the date fields

56	Total Amount Paid	Amount	PIC X,	This field should be the sum of the carrier,
	by all Sources		PIC	other insurance and member amount paid fields
			S9(07)V9	First position is the sign followed by 9 digits
			9	with an implied decimal before the last 2 digits.
				Ex999999999 with implied decimal before
				last 2 digits. Note: Only add the sign if the
				value is negative. If the value is positive, there
				is no need for a sign, hold the first position
				with a space. Additionally, places need to be
				held by digits not spaces in the totals. <u>Left</u>
				justified. Please populated with zeros instead
				of blanks if not populating an amount.
57	Sales Tax	Amount	PIC X,	The sale tax associated with this claim line.
			PIC	First position is the sign followed by 9 digits
			S9(07)V9	with an implied decimal before the last 2 digits.
			9	Ex999999999 with implied decimal before
				last 2 digits. Note: Only add the sign if the
				value is negative. If the value is positive, there
				is no need for a sign, hold the first position
				with a space. Additionally, places need to be
				held by digits not spaces in the totals. <u>Left</u>
				justified. Please populated with zeros instead
				of blanks if not populating an amount.
58	Patient Relationship	Character	02	Code to define/identify the relationship of the
	Code			patient to the subscriber/contract holder.
				Please provide code set for this field. <u>Left</u>
				justified.

^{*} Do not include the time in the date fields

US OPM, OFFICE OF THE INSPECTOR GENERAL, OFFICE OF AUDITS MEDIA SPECIFICATIONS FORM

Please Complete and Return with each File

Insurance Com	pany or Health Plan Nam	e:	
Plan Code(s):_			
File Name:			
	(maximum 31 character nar	me)	
File Format:			
	Fixed Width Flat File (Tex- • (Not Excel or Access)	xt)	
Data Compress	ion/Encryption:		
	WinZip, encryption and cor	mpression, Version 9.0 (or h	nigher)
	Other, explain		
Media Type &	Recording Format:		
CI)		
D	/D		
FI	P (participating groups only	y)	
US	SB Memory Stick		
Ot	her, please describe:		
Record Size:	Record Count:	Amount Control Total:	
Signature:		Phone:	Date:
Print Nama			

US OPM, OFFICE OF THE INSPECTOR GENERAL, OFFICE OF AUDITS <u>MANDATORY</u> MEDICAL & PHARMACY CLAIM CODE SETS

Claim Disposition Status Code – (See Field # 24)

- 1 Original Claim
- 2 Adjustment of Original, Adjusted or Split Billed Claim
- 3 Extension to original facility claim (split bill)
- 4 Denied Claim

Service Unit Code (HIPAA codes) – (See Field # 28)

- DA Days
- **DH** Miles (Ambulance)
- **MA** Modalities (Therapeutic Agents)
- MJ Minutes (Anesthesia, etc.)
- **MO** Month (DME Certification Loop)
- **UN** Units (Default Value)
- VS Visits
- WK Week (DME Certification Loop)
- YR Year (DME Certification Loop)
- **blank** Unknown (Do not add the actual word "blank". Please leave the field empty).

Patient Discharge Status Code (UB-04 codes) – (See Field # 45)

- 00 Unknown or not applicable (not an inpatient facility claim)
- 01 Discharged/Transferred to Home or self-care (routine discharge)
- 02 Discharged/Transferred to another short term general hospital for inpatient care
- 03 Discharged/Transferred to SNF (Skilled Nursing Facility)
- 04 Discharged/Transferred to ICF (Intermediate Care Facility)
- Discharged/Transferred to another type of facility (e.g. Cancer Hospital, Children's Hospital) or referred for outpatient services to another facility
- 06 Discharged/Transferred to Home under care of Home Health Service
- 07 Left against medical advice or discontinued care
- 08 Discharged/Transferred to Home under care of Home IV Service [deleted 10/1/2005]
- Admitted as an inpatient to this hospital (more than 3 days after related outpatient services or admission is unrelated to outpatient services)
- 20 Died
- 21 Discharged/Transferred to Court/Law Enforcement [added 10/1/2009]
- 30 Still a patient or expected to return for Outpatient Services
- 40 Died at home (Hospice claims only)
- 41 Died in a medical facility (Hospice claims only)
- 42 Died at unknown location (Hospice claims only)
- Discharged/Transferred to Federal Health Care Facility (e.g. DOD, VA) [added 10/1/2003]
- 50 Discharged/Transferred to Hospice care- Home
- 51 Discharged/Transferred to Hospice care Medical Facility

- Discharged/Transferred to Hospital-based Medicare approved Swing Bed [added 10/1/2001]
- Discharged/Transferred to Inpatient Rehabilitation Facility or Hospital Rehabilitation Unit [added 10/1/2001]
- 63 Discharged/Transferred to LTC (Long Term Care) Hospital [added 10/1/2001]
- Discharged/Transferred to Nursing Facility Medicaid Certified [added 10/1/2002]
- Discharged/Transferred to Psychiatric Hospital or Hospital Psychiatric Unit [added 10/1/2003]
- 66 Discharged/Transferred to CAH (Critical Access Hospital) [effective 1/1/2006]
- Discharged/Transferred to another type of health care institution not defined elsewhere in the code list [effective 4/1/2008]
- 71 Discharged/Transferred for Outpatient Services another Facility [10/1/2001 9/30/2003 only]
- 72 Discharged/Transferred for Outpatient Services this Facility [10/1/2001 9/30/2003 only]

<u>Debarred Provider - Payment Reason Code</u> (See Field # 54)

- C OPM has approved payment. Member is receiving continuing care.
- D Denied [no payment, after 15 day grace period]
- G Claim is within 15 day grace period.
- M OPM has approved payment. Member resides in a Medically Underserved Area.
- U Claim was paid, unknown reason.
- X OPM has approved payment. Other/unspecified reason.

blank not applicable - not a debarred provider (Do not add the actual word "blank".

Please leave the field empty).

Medicare Payment Disposition Code – (See Field # 59)

- A Medicare Part A or Medicare Prepaid/Advantage Plan payment
- B Medicare Part B or Medicare Prepaid/Advantage Plan payment
- C Medicare Part A and Part B payments [ended 12/31/2005]
- C Medicare Part D Prescription Drug Coverage payment [effective 1/1/2006]
- D all charges applied to Medicare Part B Deductible, no Medicare payment
- E Medicare Part A Benefit Period is Exhausted, no Medicare payment
- F Not a Medicare Part A or Part B or Medicare Prepaid/Advantage Plan Benefit, no Medicare payment
- G all charges applied to Medicare Part A Deductible, no Medicare payment
- H Provider is not covered by the Medicare Prepaid/Advantage Plan, no Medicare payment
- J Medicare Part A or Part B multi-line pricing; Medicare payment is indicated on another charge line
- K No Medicare Part A benefit available, Medicare Part B provided payment
- N Not enrolled in the Part of Medicare that would cover this service, no Medicare payment
- P Speculative Medicare
- U Medicare Part A and/or Part B payment (Unable to distinguish)
- X Medicare Part A and/or Part B priced the claim but the carrier is unable to determine why there was no Medicare payment.

blank not enrolled in Medicare (Do not add the actual word "blank". Please leave the field empty).

Carrier - Paid Indicator (HIPAA codes) - (See Fields #60, 62)

- 16 Medicare Fee-for-Service/Advantage Plan
- **BL** Other BlueCross BlueShield
- C1 Other Commercial Care
- MA Traditional Medicare (Part A)
- MB Traditional Medicare (Part B)
- MU Traditional Medicare (Unable to determine whether Part A and/or Part B)
- **NF** No Fault Insurance
- **SP** Speculative
- SU Subrogation
- **WC** Workers Compensation

blank this carrier paid as primary-(Do not add the actual word "blank". Please leave the field empty).

Pricing Method- (See Fields #60, 66)

- 4 Percentage of Technical Amount Paid applied after appropriate savings have been deducted from the Total Covered Charges, but prior to the application of any deductible and/or coinsurance.
- 5 Dental Fee Schedule Allowance (Rate X the Number of Services)
- 6 Maximum Allowable Charge (MAC) deductible and/or coinsurance applied to the MAC Amount.
- B Percentage of FEP Allowable Charges applied after appropriate savings have been deducted from the Total Covered Charges, but prior to the application of any deductible and/or coinsurance.
- D Percentage of Total Covered Charges applied directly to the Total Covered charges prior to the application of appropriate savings, deductible and/or coinsurance.
- E Per Diem (Rate X the Number of Days) deductible and/or coinsurance applied to the lesser of the Per Diem Amount or the Total Covered Charges. Applies only to inpatient claims.
- F Medical Fee Schedule Allowance (Rate X the Number of Services)
- G Diagnostic Related Group (DRG) Price Amount deductible and/or coinsurance applied to the lesser of the DRG Amount or the Total Covered Charges. Applies only to inpatient claims.
- I Encounter/Capitated Service the service reported on this charge is considered encounter data as it is covered by a set fee paid to the provider regardless of whether or not services are rendered. No disbursement will occur as a result of this charge.
- K Per Diem (Rate X the Number of Days) plus any deductible and/or coinsurance Deductible and/or coinsurance is calculated on the Per Diem allowance to determine the amount the provider agreed to accept as payment in full. Applies only to inpatient claims.
- L Percentage of Total Charges All Services applied directly to the Total Charges All Services prior to the application of appropriate savings, deductible and/or coinsurance.

- M Percentage of Negotiated Allowance applied after the primary pricing method has been used to reduce the Total Covered Charges, but prior to the application of any other savings, deductible and/or coinsurance amounts.
- N Percentage of Amount Paid Special Formula the Pricing Percentage is applied after any non-covered amount, deductible and/or coinsurance has been deducted from the Billed Charges.
- U Unspecified the specific pricing method is not available.
- V Priced by Vendor such as PPO Provider Networks, etc. This should be used if it was priced by a vendor and do not know what method the Vendor used.