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# FEHB Program Carrier Letter All Carriers

U.S. Office of Personnel Management  
Office of Insurance Programs

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**Letter No. 2000-24**

**Date:** May 15, 2000

Fee-for-service [19]    Experience-rated HMO [21]    Community-rated [23]

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**SUBJECT:** FEHB Carrier Web Page

We are very pleased to tell you that we now have a Federal Employees Health Benefits (FEHB) Carrier Web Page that is available to all FEHB Carriers at [www.opm.gov/carrier](http://www.opm.gov/carrier).

**Carrier letters now available on-line**

We will post all future FEHB Carrier Letters to this web page. We will no longer send letters to you by fax or Federal Express. We will, however, send an electronic mail (email) message to you when we post a new letter to the page. You will then be able to go to the web page and download the letter. As a test, you should receive this letter by fax and by email. If you do not receive the email, please notify your contract specialist.

All carriers will need a user ID and a password to access the new carrier web page. You can get them from your contract specialist. At the same time, since we plan to communicate with you more and more by email, we ask you to make sure your contract specialist has your correct email address.

**What's on the Carrier Web Page?**

- All 2000 Carrier Letters to date;
- All 1999 Carrier Letters;
- FEHB Carrier Handbook - gives information about the FEHB Program and your role; and
- OIP Plain Language Style and Usage Guide (more commonly known as the Plain Language Guide).

The Carrier Letters are in both PDF (Portable Document Format) and Word (or WordPerfect) versions. Other documents are PDF files only. To read PDF files, you must have Adobe Acrobat or the [free Adobe Acrobat Reader](#). Instructions on how to read the files using Adobe Acrobat and how to get the Acrobat Reader are on the web site.

**The web site also has links to:**

- The Federal Employees Health Benefits (FEHB) Program Handbook for Enrollees and Employing Offices;
- The FEHB Home Page;
- FEHB Benefits Administration Letters (BAL) - guidance for agency *human resources offices* on Federal benefits administration; and
- Payroll Office Letters (POL) - guidance for agency *payroll offices* on Federal benefits administration.

**More to come**

The above features are just the beginning. In the future, we hope to add more features to make your job and ours a little easier. We look forward to hearing your comments about the page. If you have any questions about the web page, please contact Marie L'Etoile at 202/606-0745 or [mcletoil@opm.gov](mailto:mcletoil@opm.gov).

Sincerely,

Frank D. Titus  
Associate Director  
for Insurance Programs