United States Office of Personnel Management The Federal Government's Human Resources Agency



Retirement and Insurance Service Benefits Administration Letter

Number: 01-222 Date: December 6, 2001

Subject: Federal Employees Health Benefits (FEHB) Program: M•Plan (IN) Provider

Network Disruption in Evansville, Indiana

M•Plan, enrollment code IN, in the State of Indiana, recently notified us of a serious provider network problem in the Evansville, Indiana area. M•Plan's provider network (Deaconness Health Connection) is going out of business. Enrollees who live in this area will not have adequate access to Plan providers.

M•Plan has identified about 222 Federal subscribers who are affected by this situation. These M•Plan enrollees must change enrollment to another health plan during the current Open Season. The effective date of coverage will be the first day of the pay period beginning in 2002. M•Plan is aware of their responsibility to cover Federal members until the new coverage takes effect.

The Plan has already sent a notice to all affected enrollees advising them of the provider network disruption. If enrollees are uncertain whether or not they are affected by the provider network disruption, please have them contact M•Plan directly at 317-571-5300 or 800-878-8802.

Thank you for your cooperation in this matter.

Abby L. Block
Assistant Director

for Insurance Programs

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