



United States  
**Office of  
Personnel Management** Washington, DC 20415-0001

**TO ALL FEDERAL ENROLLEES OF TOTAL HEALTH CARE ENROLLMENT  
CODE N2**

Total Health Care, Enrollment Code N2, will no longer participate in the Federal Employees Health Benefits (FEHB) Program after July 18, 2005. **If you are an employee, you must transfer to another participating health plan immediately to continue to receive health benefits under the FEHB Program.**

**A special open enrollment period is effective immediately and continues through July 9, 2005.** Please contact your personnel office to obtain a 2005 Guide to Federal Employees Health Benefits Plans. You may request brochures directly from the health plans at the phone numbers appearing in the Guide. You may also visit our 2005 FEHB web site ([www.opm.gov/insure](http://www.opm.gov/insure)) to view a plan's brochure or the FEHB Guide to help you choose a health plan.

**IF YOU ARE AN EMPLOYEE**

You should take a copy of this letter to your personnel office and complete a new Health Benefits Registration Form (SF 2809). Coverage under your new health plan must begin no later than the last full pay period in July 2005.

**IF YOU ARE AN ANNUITANT**

If you are an annuitant under the Civil Service Retirement System (CSRS) or the Federal Employees' Retirement System (FERS), you should call the Retirement Information Office's toll-free number 1-888-767-6738 Monday through Friday from 7:30 am to 7:30 pm Eastern Time to make an enrollment change. Please have available your CSRS or FERS annuity claim number and your social security number when calling. If you have impaired hearing, call 1-800-878-5707. Coverage under your new plan will begin on July 1, 2005.

If you do not select a new plan during the special open enrollment, OPM will enroll you in the Standard Option of the Blue Cross and Blue Shield Service Benefit Plan. This action is to ensure your continued coverage and eligibility to participate in the FEHB Program. If Standard Option Blue Cross and Blue Shield is the plan you want, do not wait for us to enroll you. If you elect Blue Cross and Blue Shield during the open enrollment period, you will receive your plan identification card sooner.

**TRANSITIONAL CARE UNDER THE PATIENTS BILL OF RIGHTS**

If you (or a family member) have a chronic or disabling condition, or are in the second or third trimester of pregnancy, you may be able to continue seeing your specialist for up to 90 days from this notice or through the end of post-partum care. The plan that enrolls a new member from a plan that leaves the FEHB Program must pay for or provide remaining transitional care. Contact your new health plan so it can help coordinate your care. We apologize for the inconvenience and thank you for your cooperation.

**Subject: Federal Employees Health Benefits (FEHB) Program: Opportunity for Enrollees of Total Health Care, Enrollment Code N2, to Change Enrollment**

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Total Health Care, Enrollment Code N2, will no longer participate in the Federal Employees Health Benefits (FEHB) Program effective July 18, 2005.

Total Health Care enrollees in Code N2 **must change to another participating plan in order to continue to receive benefits under the FEHB Program. Enrollees who do not change plans will have no benefits for the remainder of the 2005 benefit year.** The opportunity to change enrollment will begin immediately and continue through July 9, 2005. The effective date of all enrollment changes will be the beginning pay period in which the enrollee makes the change, but no later than July 11, 2005. Agencies may accept belated enrollment changes, however, the effective date of all enrollments accepted after July 9, 2005 must be effective no later than the last full pay period in July. Effective dates for agencies that have pay periods other than bi-weekly pay periods must be no later than July 1, 2005.

The Plan will send a letter to enrollees advising them of this opportunity to change enrollment. We have attached a copy of that letter for your information.

Thank you for your cooperation in this matter.

Frank D. Titus  
Assistant Director  
Insurance Services Programs

Attachment