U.S. Office of Personnel Management Insurance Services Program

FEHB Program Carrier LetterAll Carriers

Letter No. 2003-13 Date: April 16, 2003

Fee-for-service [13] Experience-rated HMO [13] Community-rated [12]

SUBJECT: Administrative Changes

Just when you were beginning to feel comfortable with the organization....

A little over two years ago, I left the Office of Insurance Programs to assume the position of Assistant Director for Long Term Care. The Long Term Care Insurance Program is now in full swing and I am happy to inform you that I am returning to my former position as Assistant Director for Insurance.

The Office of Personnel Management in the meantime has undergone a reorganization and some of the names and faces in the agency have changed. The Office of Insurance Programs is now the Insurance Services Program and I am now the Assistant Director for Insurance Services. Abby Block has moved to the Strategic Human Resources Policy Division but fortunately we will continue to have the benefit of her talent and experience on insurance policy issues.

I look forward to working together with you again.

Sincerely,

Frank D. Titus Assistant Director

for Insurance Services

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