



OFFICE OF PERSONNEL MANAGEMENT HUMAN RESOURCES LINE OF BUSINESS

Multi-Agency Policy Advisory Council (MPAC)

The **Multi-Agency Policy Advisory Council (MPAC)** is a cross-government group that focuses on the implementation of HR and Human Capital policies. The MPAC is responsible for notifying and updating Shared Service Providers (SSPs—HR/payroll and self-servicing agencies) on new policies, establishing communication between policy owners and SSPs, and ensuring issues with policy implementation are addressed. OPM's HR Line of Business (HRLOB) facilitates the collaboration of this group. The MPAC is expanding its role in the policy space by leading an effort to improve policy implementation processes across government.

Who is the MPAC?

MPAC members include representatives from OPM policy offices and HR/Payroll SSPs that service over 99% of federal civilian employees.

OPM Policy Office members include:



Combined Federal Campaign (CFC); Congressional, Legislative, and Intergovernmental Affairs; Data Warehousing (eOPF & EHRI); Healthcare and Insurance; Pay & Leave; Planning and Policy Analysis (PPA); Recruitment and Hiring; Retirement Services; and Strategic Workforce Planning.

Seventeen HR/Payroll SSPs and Self-servicing agency are members of MPAC. Some members are:



What does the MPAC do?

Policy Rollout, Implementation, and Support

MPAC has worked with OPM policy owners to support SSPs in the rollout, implementation, and support of several key HR policies, including: Telework Enhancement Act of 2010, Affordable Care Act Employer Shared Responsibility of 2010, Federal Employees Health Benefits Program updates, Cybersecurity Workforce Assessment Act of 2014, Wounded Warriors Federal Leave Act of 2015, and the Administrative Leave Act of 2016.

Working Groups

MPAC organized government-wide working groups for the CFC's Central Campaign Administrator and the Department of Labor's Unemployment Compensation for Federal Employees (UCFE) Automation initiative. Also, MPAC is currently facilitating a working group between Pay & Leave and SSPs to implement the Administrative Leave Act of 2016.

Improving Policy Implementation

MPAC's **Improving Policy Implementation (IPI)** initiative seeks to promote a consistent, government-wide interpretation of policy, regulations, and requirements; establish a standard model for the operationalization of policies; and ensure greater adherence to federal laws and regulations.

In 2017, the HRLOB was awarded the OPM Director's Award for Excellence in Support of Strategic Goals for the IPI initiative.

FAQ

Q: When does the MPAC meet?

A: The MPAC meets on the second Tuesday of each month from 3:00 PM – 4:00 PM Eastern Standard Time.

Q: How can I participate in MPAC meetings and/or be included on the policy distribution list?

A: If you would like to be included in meetings and/or the distribution list, please contact HRLOB@opm.gov.

Q: How can I find out who is representing my agency and/or SSP?

A: Contact the HRLOB at HRLOB@opm.gov to inquire about your representative.