
FEHB Program Carrier Letter

All Carriers

U.S. Office of Personnel Management
Office of Insurance Programs

Letter No. 1999- 055

Date: October 28, 1999

Fee-for-service [49] Experience-rated HMO [46] Community-rated HMO [45]

SUBJECT: Plan Performance Data Collection

In Carrier Letter 1999-016, we indicated we would begin collecting Health Plan and Employer Data Information Set (HEDIS) and HEDIS-like measures in 2000. This letter builds on that carrier letter and on our dialogue at the recent plan conference. By November 30, we need information about the data you currently collect and report.

In addition, we want to know about your professional affiliations (e.g., Washington Business Group on Health, Pacific Business Group on Health, American Association of Health Plans, Health Insurance Association of America, Association of Federal Healthcare Organizations). This will help us establish new partnerships to further enhance our collaboration with you.

Use the enclosed HEDIS Reporting Set Measures by Domain to respond to this request. Send your responses to Dean Schleicher, Insurance Planning and Evaluation Division, 1900 E Street, NW, Room 3415, Washington, DC 20415. The deadline for your submissions is November 30, 1999. If you have questions, please call Dean at 202-606-0745.

Sincerely,

(signed)

Frank D. Titus
Assistant Director
for Insurance Programs

Enclosure

Plan Name _____
 Code(s) _____

FEHB Plan

HEDIS Reporting Set Measures by Domain

Measure	Do you report this measure?		Data Source? (e.g., claims data, patient records, survey)	Is the data audited?	
	Yes	No		Yes	No
EFFECTIVENESS OF CARE					
Childhood immunization status					
Adolescent immunization status					
Advising smokers to quit					
Flu shots for older adults					
Breast cancer screening					
Cervical cancer screening					
Prenatal care in the first trimester					
Low birth-weight babies					
Check-ups after delivery					
Beta blocker after a heart attack					
Cholesterol management after acute cardiovascular events					
Eye exams for people with diabetes					
Comprehensive diabetes care					
Follow-up after hospitalization for mental illness					
Antidepressant medication management					
COST OF CARE					
Rate trends					
High-occurrence/high-cost DRGs					
Access/Availability of Care					
Adult's access to preventive/ambulatory health services					
Children's access to primary care practitioners					
Availability of primary care providers					
Availability of behavioral health care providers					
Availability of obstetrical and prenatal care providers					
Initiation of prenatal care					
Low birth-weight deliveries at facilities for high-risk deliveries					
Annual dental visit					
Availability of dentists					
Availability of language interpretation services					

Measure	Do you report this measure?		Data Source? (e.g., claims data, patient records, survey)	Is the data audited?	
	Yes	No		Yes	No
SATISFACTION WITH EXPERIENCE OF CARE					
HEDIS/CAHPS 2.0H adult survey					
HEDIS/CAHPS 2.0H child survey					
HEALTH PLAN STABILITY					
Disenrollment					
Practitioner turnover					
Years in business/total membership					
Indicators of financial stability					
USE OF SERVICES					
Frequency of on-going care					
Well-child visits in first 15 months					
Well-child visits in 3 rd , 4 th , 5 th , 6 th year					
Adolescent well-care visits					
Inpatient utilization--general hospital/acute care					
Ambulatory care					
Inpatient utilization--non-acute care					
Discharge and average LOS--maternity care					
Cesarean section rate					
Vaginal births after cesarean rate					
Births and average LOS--newborns					
Inpatient discharge and average LOS--mental health					
% of members receiving inpatient, day/night care, and ambulatory services--mental health					
Readmission for specified mental health disorders					
Inpatient discharge and average LOS--chemical dependency					
% of members receiving inpatient, day/night care, and ambulatory services--chemical dependency					
Readmission for chemical dependency					
Outpatient drug utilization					

Please indicate plan affiliations or memberships.

Organization	Yes	No
Washington Business Group on Health		
Pacific Business Group on Health		
National Committee for Quality Assurance		
American Association of Health Plans		
Health Insurance Association of America		
Association of Federal Healthcare Organizations		
Other (please list)		