FEHB Program Carrier Letter

All FEHB Carriers

U.S. Office of Personnel Management
Healthcare and Insurance

Letter No. 2012-16 **Date: 06052012**

Fee-for-Service [x] Experience-rated HMO [x Community-rated [x]

SUBJECT: Implementation of the Electronic CLER 2809, SF 2810 and CLER 2810

Carrier Letter 2012-01 explained conversion of the SF 2809 electronic file format from Version 4010 of the ASC X12N 834 – Benefit Enrollment and Maintenance to Version 5010 and provided our Companion Guide. This Carrier Letter will address conversion of the CLER 2809, SF 2810, and CLER 2810 transactions to Version 5010.

Version 5010 Companion Guides

Attached are the CLER 2809, SF 2810 and CLER 2810 Companion Guides. Updated data elements in the CLER 2809 5010 Companion Guide are highlighted in yellow. Those data elements annotated with a ** in front of the segment description will not be sent currently, but will be sent starting in the 2012 FEHB Open Season. Testing documentation for the CLER 2809, CLER 2810, and SF 2810 in Version 5010 format will soon be forthcoming from OPM-Macon staff. We will have another round of testing for the updated data elements in the CLER 2809 before the Open Season.

All plans must be prepared to receive the electronic CLER 2809 in the Version 5010 format by July 29, 2012.

Electronic SF 2810

OPM is working with agencies on implementing a fully functional electronic SF 2810. The electronic SF 2810 transmissions will be sent to carriers in the 834 Version 5010 format via the OPM Macon Data-Hub.

Currently the National Finance Center (NFC) is sending electronic SF 2810 transactions to three carriers. When you are ready to receive and process electronic SF 2810 transactions, NFC will also send transactions to you. Please contact OPM-Macon (please see contact information below) to receive the electronic transactions. After all carriers are able to process electronic SF 2810 transactions, additional agencies will begin to transmit the electronic SF 2810. Should you have any questions on testing, please contact Chris Selle at Chris.Selle@opm.gov or Leslie Davis at Leslie.Davis@opm.gov

For questions on the Companion Guides or electronic SF 2810 implementation please contact Eric Figg at Eric.Figg@opm.gov or Maria Bianchini at Maria.Bianchini@opm.gov

Sincerely

John O'Brien
Director
Healthcare and Insurance