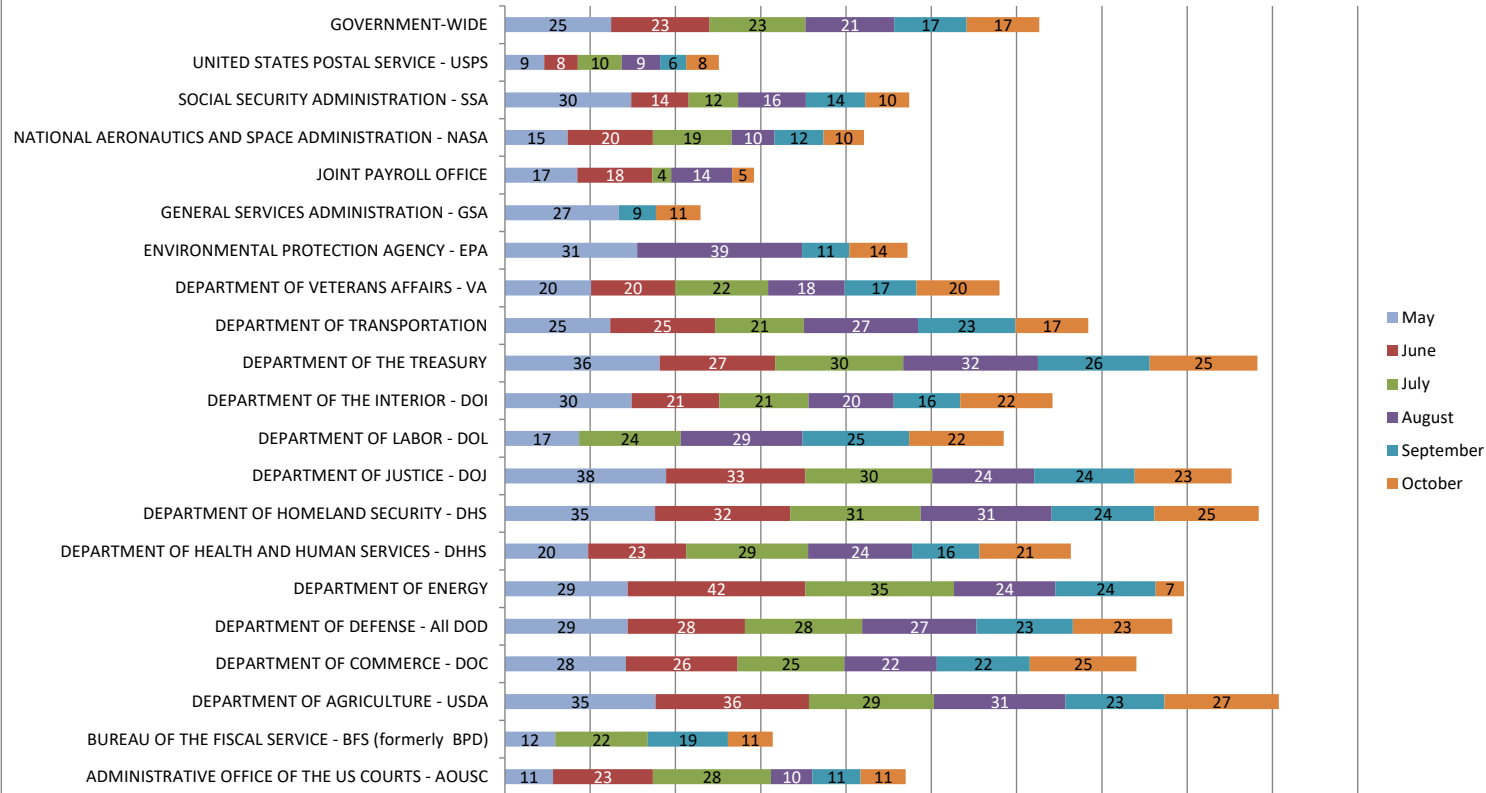


## Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	May		June		July		August		September		October	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	53	11	47	23	47	28	62	10	71	11	47	11
BUREAU OF THE FISCAL SERVICE - BFS (formerly BPD)	17	12			23	22			32	19	19	11
DEPARTMENT OF AGRICULTURE - USDA	167	35	125	36	123	29	165	31	198	23	112	27
DEPARTMENT OF COMMERCE - DOC	67	28	42	26	40	25	60	22	78	22	44	25
DEPARTMENT OF DEFENSE - All DOD	2,236	29	1,342	28	1,325	28	1,194	27	1,489	23	1,337	23
DEPARTMENT OF ENERGY	59	29	24	42	23	35	21	24	17	24	15	7
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	185	20	61	23	77	29	90	24	114	16	70	21
DEPARTMENT OF HOMELAND SECURITY - DHS	341	35	208	32	248	31	228	31	253	24	216	25
DEPARTMENT OF JUSTICE - DOJ	188	38	113	33	158	30	155	24	161	24	163	23
DEPARTMENT OF LABOR - DOL	23	17			21	24	28	29	36	25	18	22
DEPARTMENT OF THE INTERIOR - DOI	91	30	63	21	86	21	90	20	109	16	102	22
DEPARTMENT OF THE TREASURY	270	36	166	27	170	30	158	32	221	26	146	25
DEPARTMENT OF TRANSPORTATION	89	25	57	25	53	21	82	27	101	23	82	17
DEPARTMENT OF VETERANS AFFAIRS - VA	746	20	492	20	615	22	732	18	554	17	487	20
ENVIRONMENTAL PROTECTION AGENCY - EPA	29	31					31	39	27	11	22	14
GENERAL SERVICES ADMINISTRATION - GSA	15	27							23	9	19	11
JOINT PAYROLL OFFICE	47	17	17	18	45	4	21	14			39	5
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	34	15	20	20	27	19	30	10	26	12	21	10
SOCIAL SECURITY ADMINISTRATION - SSA	71	30	37	14	69	12	69	16	79	14	58	10
UNITED STATES POSTAL SERVICE - USPS	1,042	9	667	8	963	10	1,141	9	1,451	6	1,069	8
<b>GOVERNMENT-WIDE</b>	<b>5,932</b>	<b>25</b>	<b>3,596</b>	<b>23</b>	<b>4,199</b>	<b>23</b>	<b>4,491</b>	<b>21</b>	<b>5,196</b>	<b>17</b>	<b>5,196</b>	<b>17</b>

\*\*The table above shows the retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.