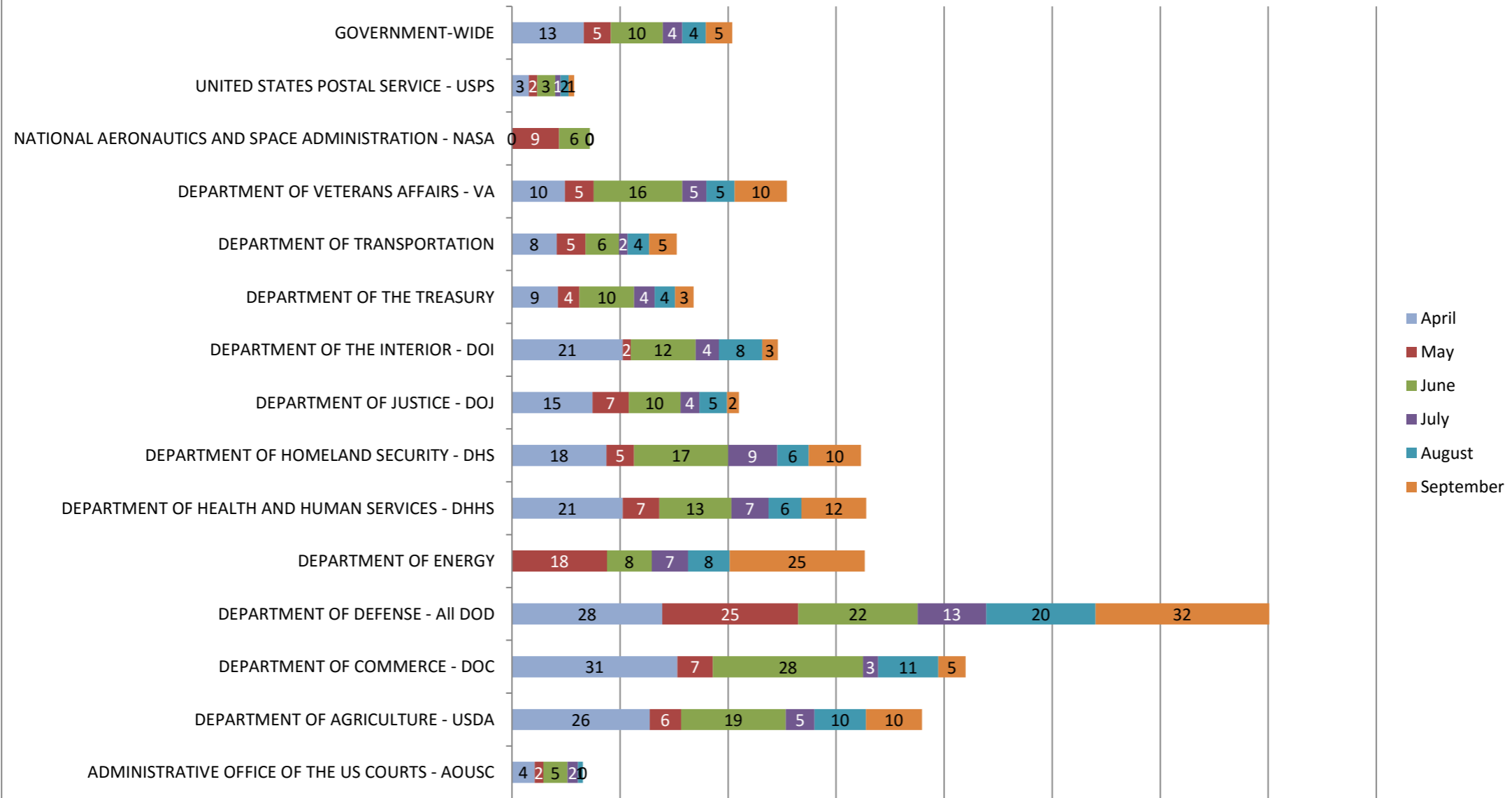


Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	April		May		June		July		August		September	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	24	4	62	2	22	5	54	2	113	1	30	0
DEPARTMENT OF AGRICULTURE - USDA	106	26	292	6	217	19	264	5	147	10	164	10
DEPARTMENT OF COMMERCE - DOC	36	31	91	7	36	28	71	3	45	11	39	5
DEPARTMENT OF DEFENSE - All DOD	338	28	404	25	494	22	504	13	431	20	255	32
DEPARTMENT OF ENERGY			34	18	36	8	30	7	26	8	16	25
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	44	21	103	7	83	13	102	7	115	6	83	12
DEPARTMENT OF HOMELAND SECURITY - DHS	137	18	314	5	235	17	242	9	190	6	185	10
DEPARTMENT OF JUSTICE - DOJ	101	15	284	7	198	10	288	4	198	5	228	2
DEPARTMENT OF THE INTERIOR - DOI	39	21	137	2	108	12	140	4	88	8	70	3
DEPARTMENT OF THE TREASURY	118	9	349	4	218	10	213	4	211	4	232	3
DEPARTMENT OF TRANSPORTATION	48	8	132	5	145	6	123	2	124	4	99	5
DEPARTMENT OF VETERANS AFFAIRS - VA	357	10	815	5	495	16	750	5	639	5	380	10
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	17	0	23	9	35	6	31	0	35	0	18	0
UNITED STATES POSTAL SERVICE - USPS	611	3	1637	2	1274	3	1611	1	1371	2	2103	1
GOVERNMENT-WIDE	2248	13	6051	5	4770	10	5858	4	5239	4	4817	5

**The table above shows the agency by retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.