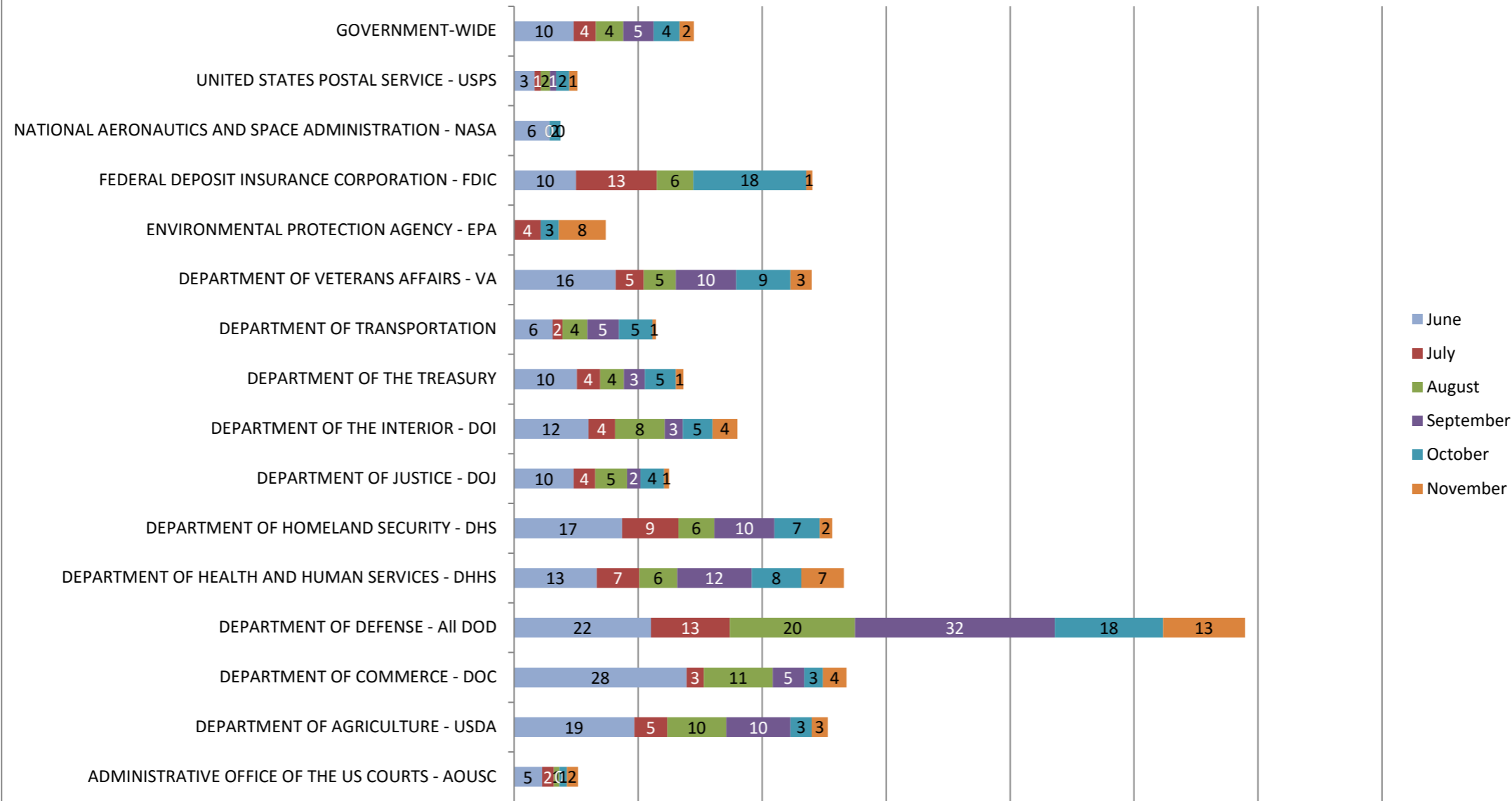


## Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	June		July		August		September		October		November	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	22	5	54	2	113	1	30	0	161	1	55	2
DEPARTMENT OF AGRICULTURE - USDA	217	19	264	5	147	10	164	10	208	3	191	3
DEPARTMENT OF COMMERCE - DOC	36	28	71	3	45	11	39	5	66	3	53	4
DEPARTMENT OF DEFENSE - All DOD	494	22	504	13	431	20	255	32	481	18	265	13
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	83	13	102	7	115	6	83	12	125	8	58	7
DEPARTMENT OF HOMELAND SECURITY - DHS	235	17	242	9	190	6	185	10	220	7	251	2
DEPARTMENT OF JUSTICE - DOJ	198	10	288	4	198	5	228	2	315	4	396	1
DEPARTMENT OF THE INTERIOR - DOI	108	12	140	4	88	8	70	3	124	5	100	4
DEPARTMENT OF THE TREASURY	218	10	213	4	211	4	232	3	321	5	241	1
DEPARTMENT OF TRANSPORTATION	145	6	123	2	124	4	99	5	185	5	165	1
DEPARTMENT OF VETERANS AFFAIRS - VA	495	16	750	5	639	5	380	10	616	9	672	3
ENVIRONMENTAL PROTECTION AGENCY - EPA			23	4					241	3	66	8
FEDERAL DEPOSIT INSURANCE CORPORATION - FDIC	20	10	23	13	17	6			22	18	18	1
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	35	6	31	0	35	0	18	0	57	2	23	0
UNITED STATES POSTAL SERVICE - USPS	1274	3	1611	1	1371	2	2103	1	2182	2	1169	1
<b>GOVERNMENT-WIDE</b>	<b>4770</b>	<b>10</b>	<b>5858</b>	<b>4</b>	<b>5239</b>	<b>4</b>	<b>4817</b>	<b>5</b>	<b>7156</b>	<b>4</b>	<b>5357</b>	<b>2</b>

\*\*The table above shows the agency by retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.