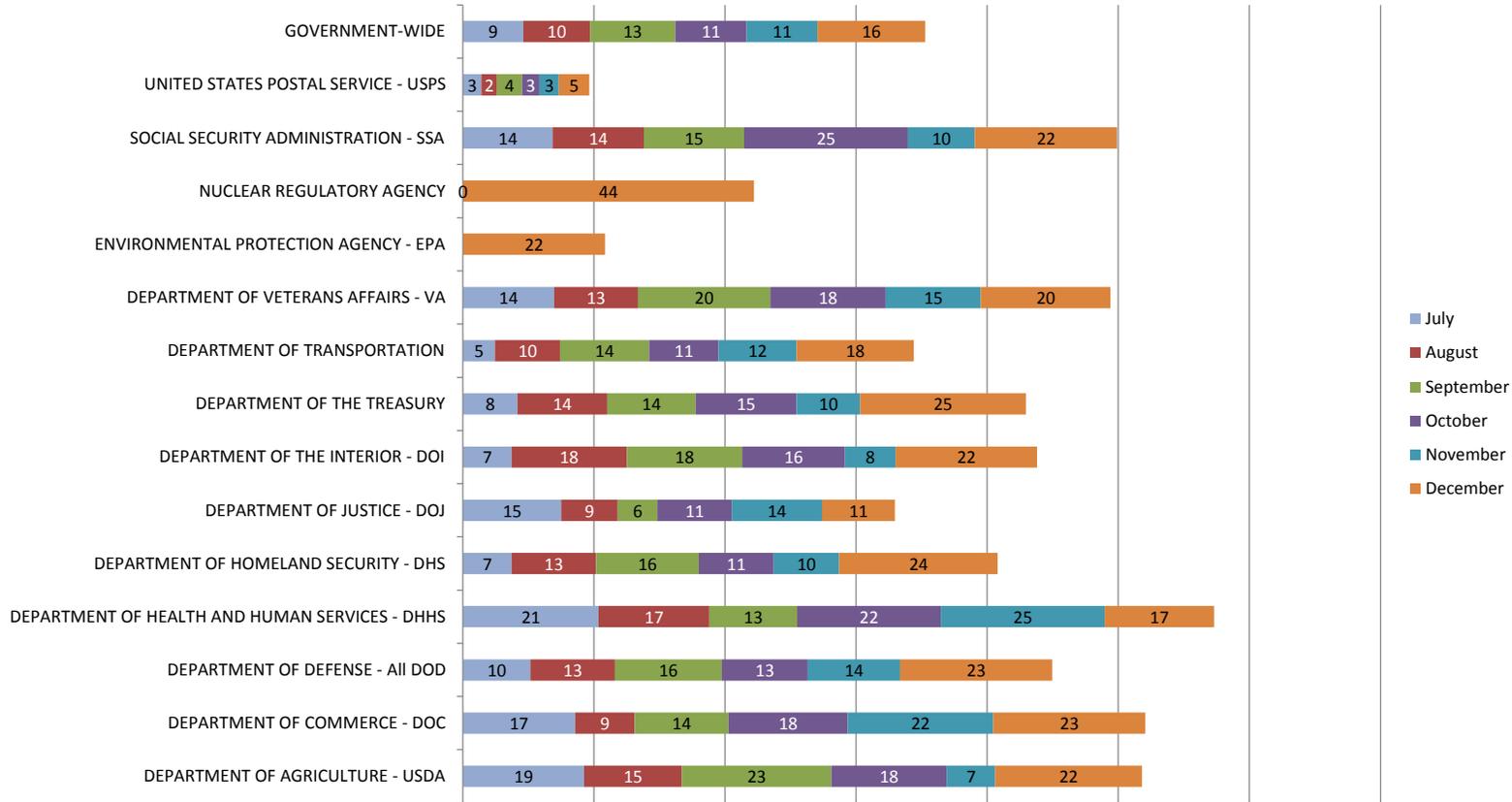


Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	July		August		September		October		November		December	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
DEPARTMENT OF AGRICULTURE - USDA	146	19	101	15	92	23	102	18	68	7	85	22
DEPARTMENT OF COMMERCE - DOC	35	17	33	9	21	14	22	18	18	22	30	23
DEPARTMENT OF DEFENSE - All DOD	1218	10	889	13	929	16	702	13	637	14	517	23
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	58	21	71	17	82	13	73	22	36	25	54	17
DEPARTMENT OF HOMELAND SECURITY - DHS	175	7	140	13	140	16	123	11	90	10	95	24
DEPARTMENT OF JUSTICE - DOJ	156	15	105	9	132	6	133	11	94	14	90	11
DEPARTMENT OF THE INTERIOR - DOI	95	7	51	18	51	18	51	16	39	8	74	22
DEPARTMENT OF THE TREASURY	169	8	131	14	111	14	117	15	93	10	95	25
DEPARTMENT OF TRANSPORTATION	103	5	101	10	44	14	85	11	42	12	84	18
DEPARTMENT OF VETERANS AFFAIRS - VA	475	14	422	13	357	20	340	18	241	15	262	20
ENVIRONMENTAL PROTECTION AGENCY - EPA											23	22
NUCLEAR REGULATORY AGENCY									16	0	18	44
SOCIAL SECURITY ADMINISTRATION - SSA	73	14	72	14	124	15	56	25	59	10	46	22
UNITED STATES POSTAL SERVICE - USPS	1045	3	840	2	784	4	880	3	560	3	684	5
GOVERNMENT-WIDE	4006	9	3166	10	3113	13	2897	11	2141	11	2312	16

**The table above shows the agency by retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.