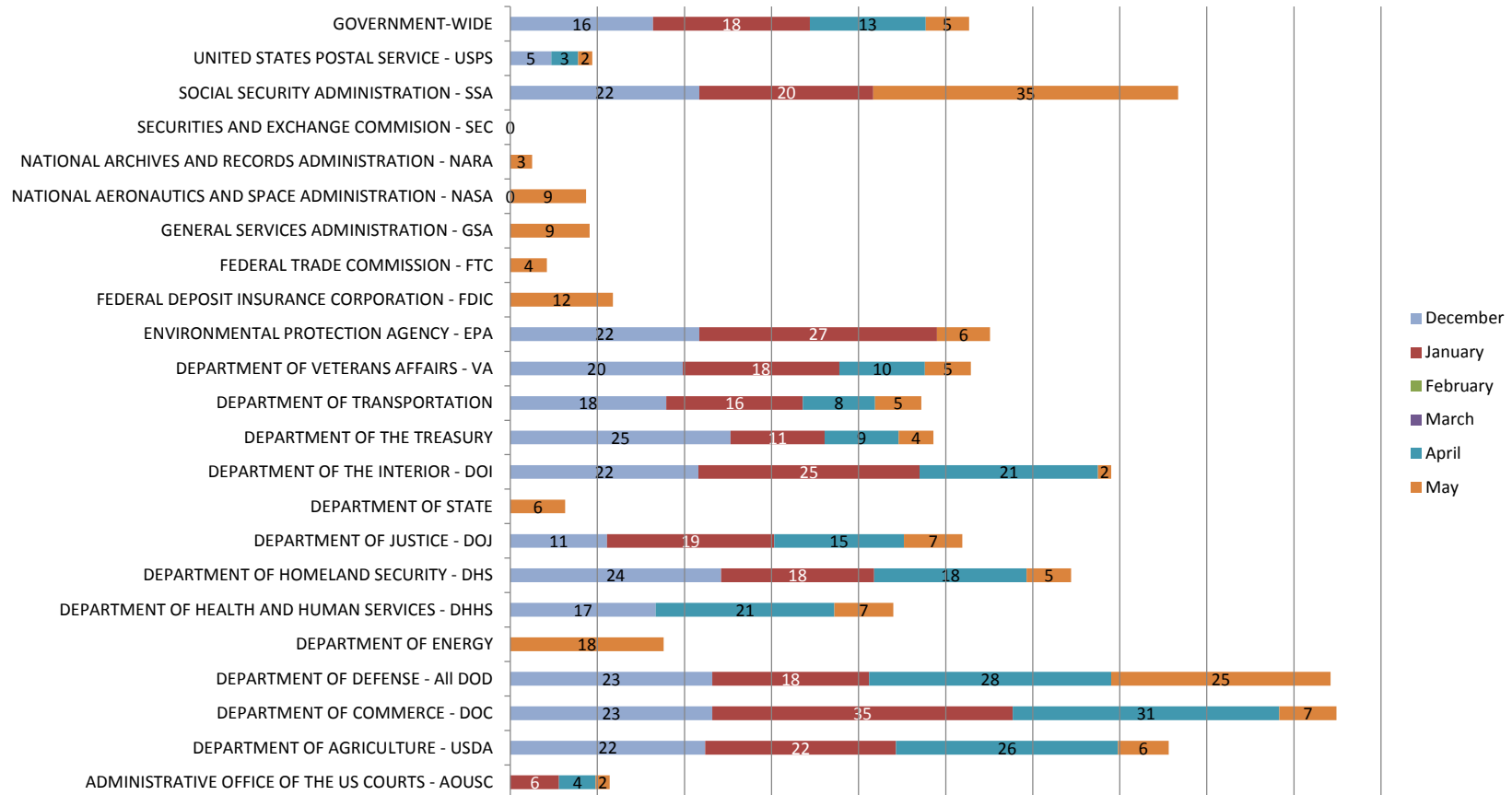


Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	December		January		February		March		April		May	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC			36	6	Please see footnote.	Please see footnote.	24	4	62	2		
DEPARTMENT OF AGRICULTURE - USDA	85	22	105	22			106	26	292	6		
DEPARTMENT OF COMMERCE - DOC	30	23	29	35			36	31	91	7		
DEPARTMENT OF DEFENSE - All DOD	517	23	961	18			338	28	404	25		
DEPARTMENT OF ENERGY									34	18		
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	54	17					44	21	103	7		
DEPARTMENT OF HOMELAND SECURITY - DHS	95	24	165	18			137	18	314	5		
DEPARTMENT OF JUSTICE - DOJ	90	11	117	19			101	15	284	7		
DEPARTMENT OF STATE									32	6		
DEPARTMENT OF THE INTERIOR - DOI	74	22	67	25			39	21	137	2		
DEPARTMENT OF THE TREASURY	95	25	157	11			118	9	349	4		
DEPARTMENT OF TRANSPORTATION	84	18	83	16			48	8	132	5		
DEPARTMENT OF VETERANS AFFAIRS - VA	262	20	472	18			357	10	815	5		
ENVIRONMENTAL PROTECTION AGENCY - EPA	23	22	22	27					33	6		
FEDERAL DEPOSIT INSURANCE CORPORATION - FDIC									17	12		
FEDERAL TRADE COMMISSION - FTC									24	4		
GENERAL SERVICES ADMINISTRATION - GSA									22	9		
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA			20	0			17	0	23	9		
NATIONAL ARCHIVES AND RECORDS ADMINISTRATION - NARA									118	3		
SECURITIES AND EXCHANGE COMMISSION - SEC									37	0		
SOCIAL SECURITY ADMINISTRATION - SSA	46	22	60	20			20	35				
UNITED STATES POSTAL SERVICE - USPS	684	5			611	3	1637	2				
GOVERNMENT-WIDE	2312	16	2737	18			2248	13	6051	5		

NOTE: Retirement Services is suspending reporting of pending retirement audit data in February and March in order to ensure that new retirees receive the best service possible during this, the busiest time of the year. As always, all errors will be reported directly to the agencies, RS simply will not compile the reports that are typically provided.

**The table above shows the agency by retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.