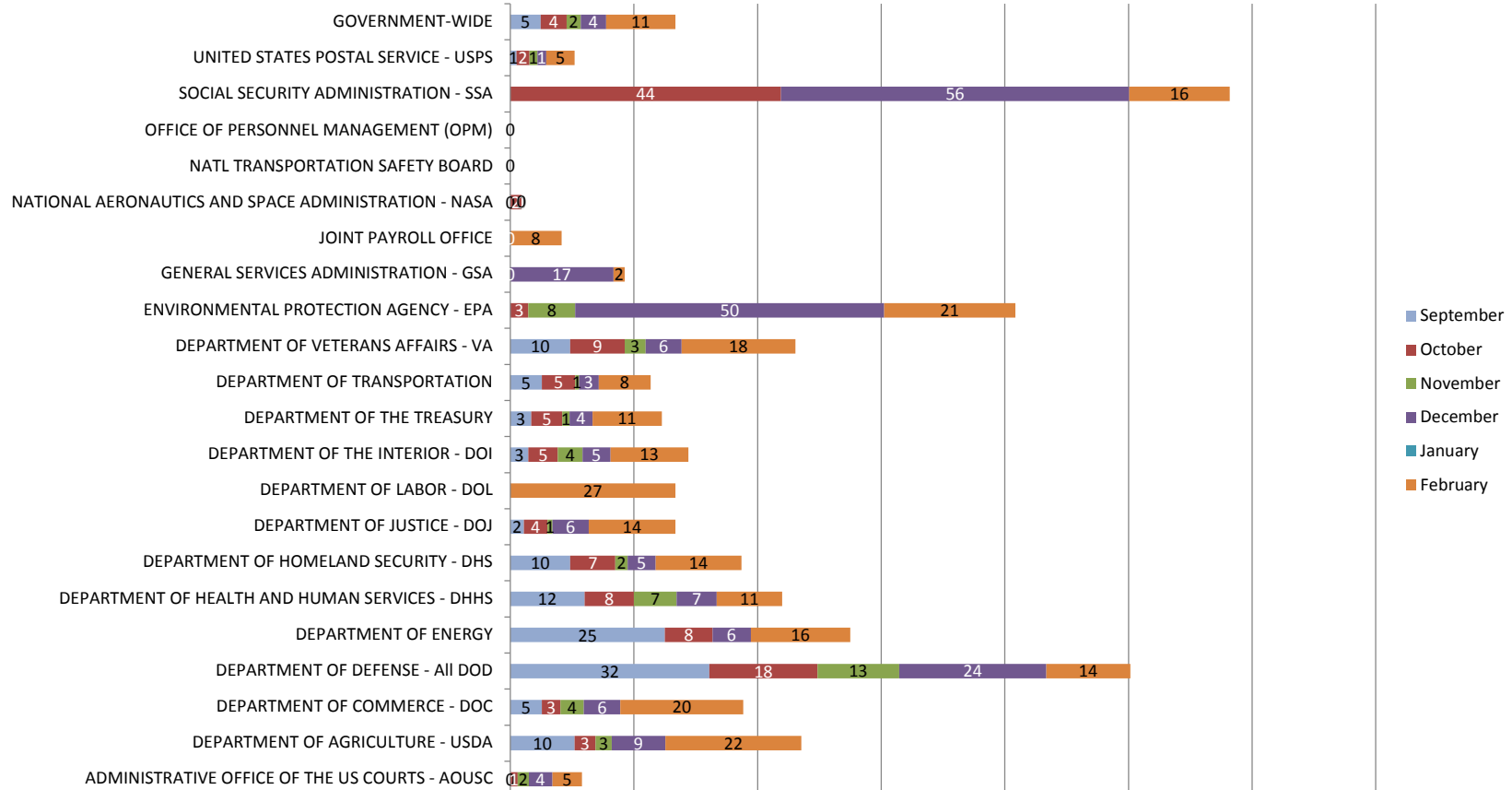


Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	September		October		November		December		January		February	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	30	0	161	1	55	2	52	4	Please see footnote.	125	5	
DEPARTMENT OF AGRICULTURE - USDA	164	10	208	3	191	3	275	9		209	22	
DEPARTMENT OF COMMERCE - DOC	39	5	66	3	53	4	68	6		61	20	
DEPARTMENT OF DEFENSE - All DOD	255	32	481	18	265	13	341	24		1,322	14	
DEPARTMENT OF ENERGY	16	25	39	8			65	6		31	16	
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	83	12	125	8	58	7	138	7		208	11	
DEPARTMENT OF HOMELAND SECURITY - DHS	185	10	220	7	251	2	264	5		208	14	
DEPARTMENT OF JUSTICE - DOJ	228	2	315	4	396	1	321	6		222	14	
DEPARTMENT OF LABOR - DOL										30	27	
DEPARTMENT OF THE INTERIOR - DOI	70	3	124	5	100	4	157	5		95	13	
DEPARTMENT OF THE TREASURY	232	3	321	5	241	1	354	4		205	11	
DEPARTMENT OF TRANSPORTATION	99	5	185	5	165	1	156	3		203	8	
DEPARTMENT OF VETERANS AFFAIRS - VA	380	10	616	9	672	3	641	6		580	18	
ENVIRONMENTAL PROTECTION AGENCY - EPA			241	3	66	8	26	50		52	21	
GENERAL SERVICES ADMINISTRATION - GSA			39	0			18	17		55	2	
JOINT PAYROLL OFFICE							52	0		60	8	
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	18	0	57	2	23	0	46	0		55	0	
NATL TRANSPORTATION SAFETY BOARD										17	0	
OFFICE OF PERSONNEL MANAGEMENT (OPM)										15	0	
SOCIAL SECURITY ADMINISTRATION - SSA			16	44			16	56		135	16	
UNITED STATES POSTAL SERVICE - USPS	2103	1	2182	2	1169	1	2567	1	1,753	5		
GOVERNMENT-WIDE	4817	5	7156	4	5357	2	7091	4	5,858	11		

NOTE: Retirement Services is suspending reporting of pending retirement audit data in January in order to ensure that new retirees receive the best service possible during this, the busiest time of the year. RS simply will not compile the reports that are typically provided. Agency Tracking will resume in February.

**The table above shows the agency by retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.