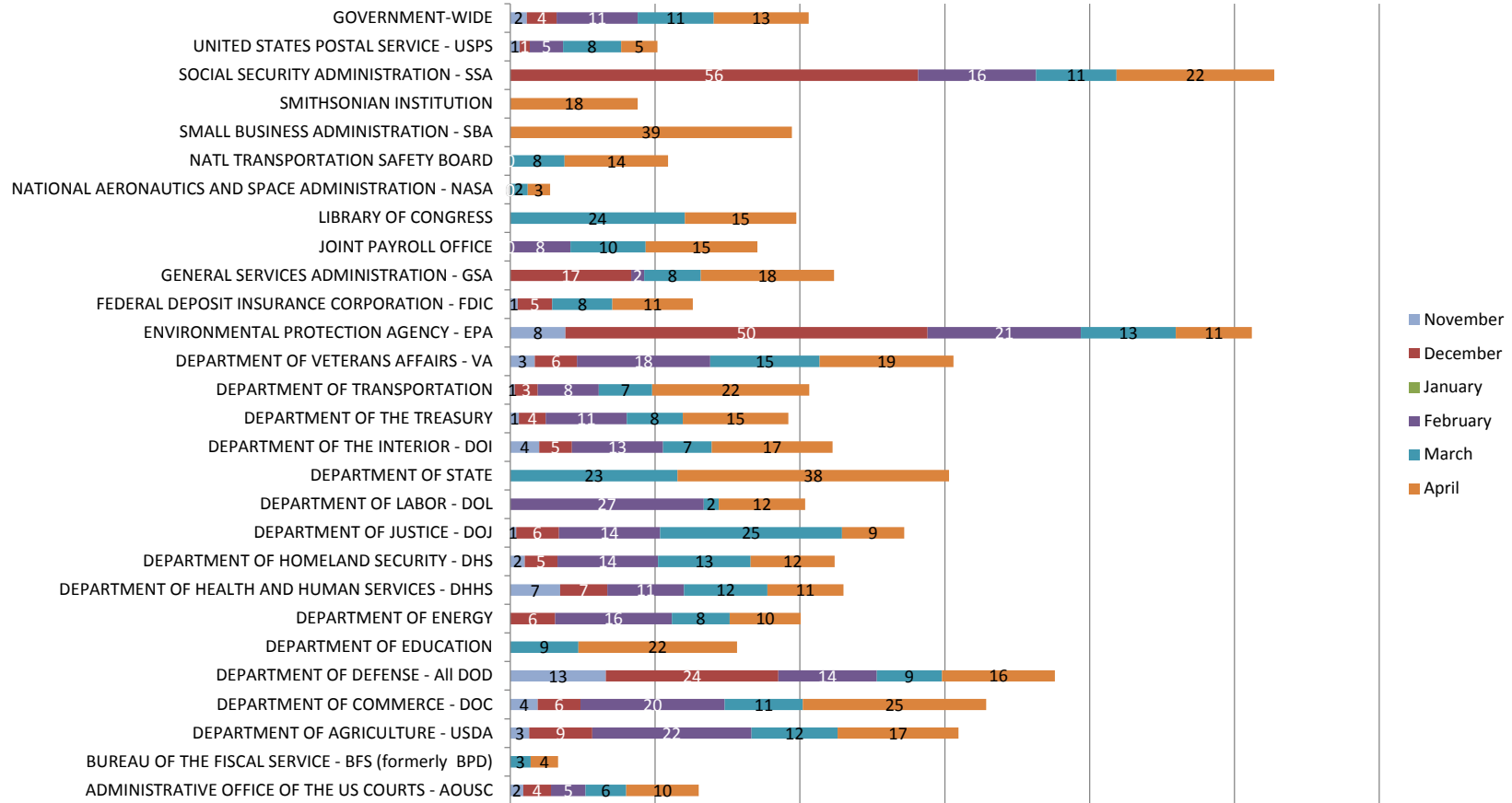


Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	November		December		January		February		March		April	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	55	2	52	4	Please see footnote.		125	5	89	6	50	10
BUREAU OF THE FISCAL SERVICE - BFS (formerly BPD)									72	3	53	4
DEPARTMENT OF AGRICULTURE - USDA	191	3	275	9			209	22	469	12	419	17
DEPARTMENT OF COMMERCE - DOC	53	4	68	6			61	20	139	11	150	25
DEPARTMENT OF DEFENSE - All DOD	265	13	341	24			1,322	14	3,058	9	2,363	16
DEPARTMENT OF EDUCATION									32	9	32	22
DEPARTMENT OF ENERGY			65	6			31	16	162	8	102	10
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	58	7	138	7			208	11	399	12	257	11
DEPARTMENT OF HOMELAND SECURITY - DHS	251	2	264	5			208	14	366	13	430	12
DEPARTMENT OF JUSTICE - DOJ	396	1	321	6			222	14	231	25	545	9
DEPARTMENT OF LABOR - DOL							30	27	48	2	59	12
DEPARTMENT OF STATE									26	23	24	38
DEPARTMENT OF THE INTERIOR - DOI	100	4	157	5			95	13	267	7	269	17
DEPARTMENT OF THE TREASURY	241	1	354	4			205	11	430	8	595	15
DEPARTMENT OF TRANSPORTATION	165	1	156	3			203	8	351	7	157	22
DEPARTMENT OF VETERANS AFFAIRS - VA	672	3	641	6			580	18	1,217	15	896	19
ENVIRONMENTAL PROTECTION AGENCY - EPA	66	8	26	50			52	21	183	13	57	11
FEDERAL DEPOSIT INSURANCE CORPORATION - FDIC	18	1	21	5					24	8	27	11
GENERAL SERVICES ADMINISTRATION - GSA			18	17			55	2	116	8	38	18
JOINT PAYROLL OFFICE			52	0			60	8	48	10	39	15
LIBRARY OF CONGRESS									54	24	26	15
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	23	0	46	0			55	0	82	2	97	3
NATL TRANSPORTATION SAFETY BOARD							17	0	93	8	21	14
SMALL BUSINESS ADMINISTRATION - SBA											18	39
SMITHSONIAN INSTITUTION											17	18
SOCIAL SECURITY ADMINISTRATION - SSA			16	56		135	16	270	11	174	22	
UNITED STATES POSTAL SERVICE - USPS	1169	1	2567	1		1,753	5	1,907	8	2,330	5	
GOVERNMENT-WIDE	5357	2	7091	4		5,858	11	10,513	11	9,448	13	

NOTE: Retirement Services is suspending reporting of pending retirement audit data in January in order to ensure that new retirees receive the best service possible during this, the busiest time of the year. RS simply will not compile the reports that are typically provided. Agency Tracking will resume in February.

**The table above shows the retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.