### CSRS/FERS New Claims Processing Time

<table>
<thead>
<tr>
<th>Month</th>
<th>Claims Received</th>
<th>Claims Processed</th>
<th>Inventory (Steady state goal is 13,000)</th>
<th>Monthly Average Processing Time in Days</th>
<th>FYTD Average Processing Time in Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oct-21</td>
<td>8,006</td>
<td>10,711</td>
<td>26,105</td>
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<tr>
<td>Nov-21</td>
<td>8,266</td>
<td>8,010</td>
<td>26,361</td>
<td>79</td>
<td>88</td>
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<tr>
<td>Dec-21</td>
<td>7,569</td>
<td>7,200</td>
<td>26,730</td>
<td>92</td>
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<tr>
<td>Jan-22</td>
<td>13,266</td>
<td>8,689</td>
<td>31,307</td>
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<tr>
<td>Feb-22</td>
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<td>35,424</td>
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<tr>
<td>Mar-22</td>
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<td>9,117</td>
<td>36,349</td>
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<td>Apr-22</td>
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<td>34,939</td>
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<td>May-22</td>
<td>7,673</td>
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<td>32,346</td>
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Disability determinations are included in the pending number after approval. Average Processing Time in Days represents the number of days starting when OPM receives the retirement application through final adjudication.

*Initial retirement cases produced in less than 60 days, on average took 37 days to complete; whereas cases that were produced in more than 60 days, on average, took 121 days to complete.*