



Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-18	9,012	6,911	19,729	63	63
Nov-18	7,510	8,077	19,162	61	62
Dec-18	5,782	6,925	18,019	60	61
Jan-19	13,264	8,162	23,121	58	60
Feb-19	10,792	10,543	23,370	46	57
Mar-19	10,048	13,217	20,201	50	55
Apr-19	6,993	9,392	17,802	56	55
May-19	7,877	8,451	17,228	62	56
Jun-19	8,201	6,928	18,501	60	56
Jul-19	8,000	8,088	18,413	55	56
Aug-19	8,878	9,715	17,576	50	56
Sep-19	7,456	7,656	17,376	57	56
Oct-19	7,044	6,538	17,882	59	59
Nov-19	7,822	7,314	18,390	62	61
Dec-19	5,205	6,687	16,908	66	62
Jan-20	17,134	10,059	23,983	58	61
Feb-20	9,273	9,627	23,629	54	59
Mar-20	6,566	8,931	21,264	61	60
Apr-20	6,740	8,115	19,889	68	61
May-20	6,648	8,360	18,177	83	64
Jun-20	6,555	7,300	17,432	81	65
Jul-20	6,819	6,620	17,631	95	68
Aug-20	6,775	5,836	18,570	73	68
*Sep-20	6,244	6,540	18,274	73	69

Average Processing Time in Days represents the number of days starting when OPM receives the retirement application through final adjudication.

\*Initial retirement cases produced in less than 60 days, on average took 47 days to complete; whereas cases that were produced in more than 60 days, on average, took 117 days to complete.