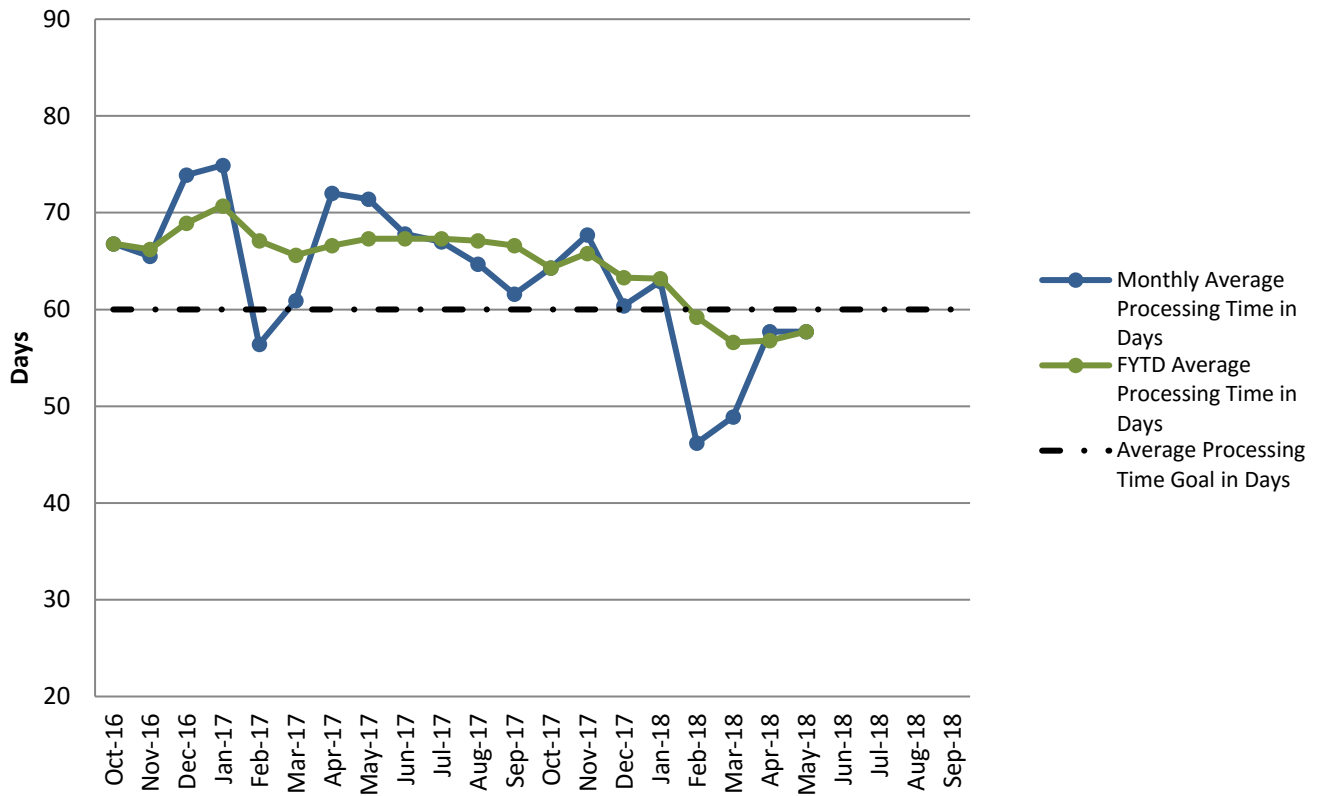


CSRS/FERS New Claims Processing Time



Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-16	7,326	5,795	16,677	67	67
Nov-16	5,065	5,723	16,019	66	66
Dec-16	5,483	6,405	15,097	74	69
Jan-17	15,317	7,327	23,087	75	71
Feb-17	9,114	8,285	23,916	56	67
Mar-17	7,216	10,602	20,530	61	66
Apr-17	6,581	8,179	18,932	72	67
May-17	5,548	8,340	16,140	71	67
Jun-17	6,141	7,751	14,530	68	67
Jul-17	10,070	7,509	17,091	67	67
Aug-17	7,136	7,102	17,125	65	67
Sep-17	8,810	9,107	16,828	62	67
Oct-17	8,850	6,818	18,860	64	64
Nov-17	5,572	5,138	19,294	68	66
Dec-17	5,568	10,347	14,515	60	63
Jan-18	14,590	8,638	20,467	63	63
Feb-18	13,290	9,532	24,225	46	59
Mar-18	7,767	13,262	18,730	49	57
Apr-18	8,390	9,631	17,489	58	57
May-18	7,625	7,090	18,024	58	58
Jun-18					
Jul-18					
Aug-18					
Sep-18					