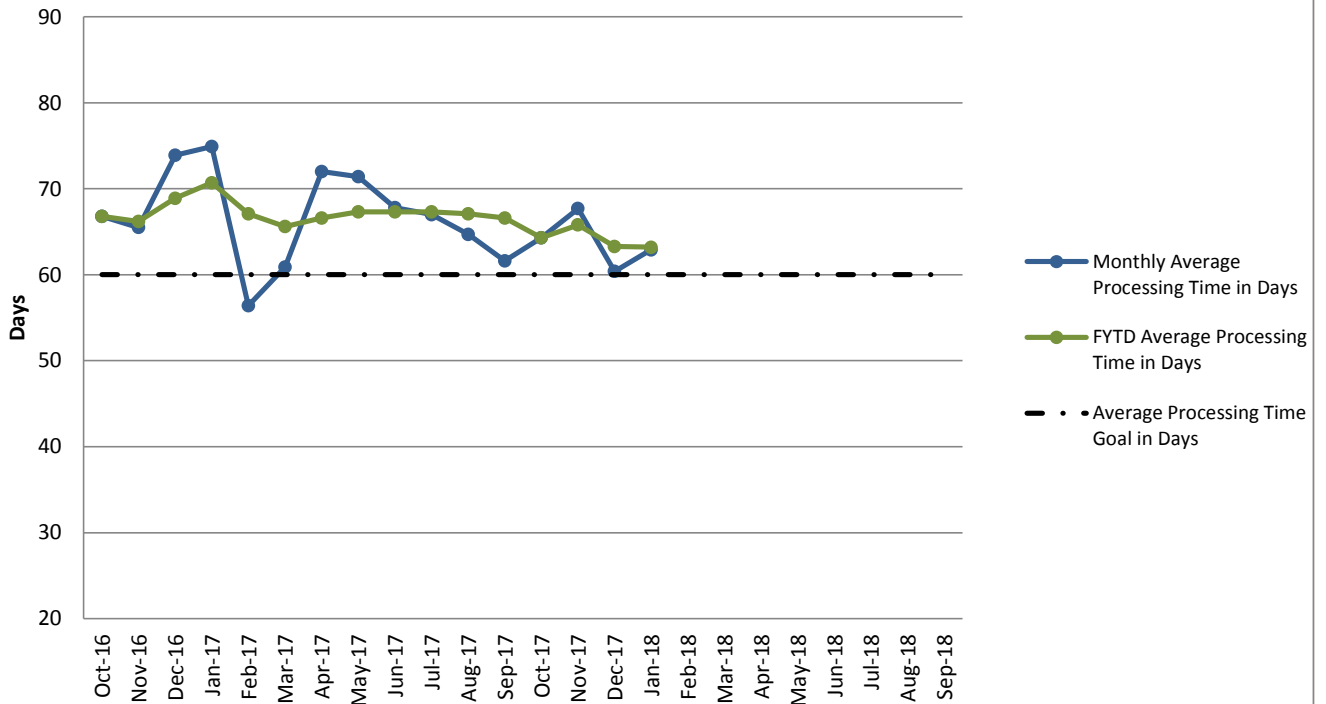


Month	Claims Received	Claims Processed	Inventory (Steady state is 13,000)	% Processed in 60 days or less (FYTD)	% Processed in 60 days or less (Monthly)	Avg. # of Days to Process Case in 60 days or less	Avg. # of Days to Process Case in more than 60 days
Oct-16	7,326	5,795	16,677	58%	58%	49	91
Nov-16	5,065	5,723	16,019	60%	61%	48	94
Dec-16	5,483	6,405	15,097	56%	49%	52	95
Jan-17	15,317	7,327	23,087	51%	39%	53	89
Feb-17	9,114	8,285	23,916	56%	72%	38	104
Mar-17	7,216	10,602	20,530	61%	77%	38	105
Apr-17	6,581	8,179	18,932	56%	27%	51	80
May-17	5,548	8,340	16,140	54%	44%	48	89
Jun-17	6,141	7,751	14,530	55%	62%	47	99
Jul-17	10,070	7,509	17,091	55%	59%	45	98
Aug-17	7,136	7,102	17,125	57%	70%	47	105
Sep-17	8,810	9,107	16,828	57%	65%	45	93
Oct-17	8,850	6,818	18,860	59%	59%	44	93
Nov-17	5,572	5,138	19,294	58%	57%	46	97
Dec-17	5,568	10,347	14,515	62%	67%	43	96
Jan-18	14,590	8,638	20,467	60%	56%	35	100
Feb-18							

Please note that this report is being published along with a revised version for 3 months. After the March 5, 2018 posting, this report will no longer appear on our website and we will use only the new version going forward.

### CSRS/FERS New Claims Processing Time



Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-16	7,326	5,795	16,677	67	67
Nov-16	5,065	5,723	16,019	66	66
Dec-16	5,483	6,405	15,097	74	69
Jan-17	15,317	7,327	23,087	75	71
Feb-17	9,114	8,285	23,916	56	67
Mar-17	7,216	10,602	20,530	61	66
Apr-17	6,581	8,179	18,932	72	67
May-17	5,548	8,340	16,140	71	67
Jun-17	6,141	7,751	14,530	68	67
Jul-17	10,070	7,509	17,091	67	67
Aug-17	7,136	7,102	17,125	65	67
Sep-17	8,810	9,107	16,828	62	67
Oct-17	8,850	6,818	18,860	64	64
Nov-17	5,572	5,138	19,294	68	66
Dec-17	5,568	10,347	14,515	60	63
Jan-18	14,590	8,638	20,467	63	63
Feb-18					
Mar-18					
Apr-18					
May-18					
Jun-18					
Jul-18					
Aug-18					
Sep-18					

Please note that this report is new and has eliminated some of our previous data to be more in line with our 60 day processing goal. After March 2018, we will only be using this new version going forward.