

AI Consulting Services

Prepare your workforce, leaders, and operations for AI integration so technology investments actually deliver results.

Design for What's Next

AI capability is advancing faster than most agencies can absorb it. The result is familiar: pilots that never scale, tools that go unused, and staff improvising with technology no one has defined a role for. The barrier isn't the technology — it's the absence of a deliberate answer to how people and AI should divide the work. OPM consultants work alongside your teams to build that answer, and to revisit it as the tools change.

Our AI consulting services are built for this very moment. We help teams apply AI to specific jobs and workflows — targeting integration where it will have the biggest impact — and help agencies move from disconnected experiments to a governed, measurable transformation effort.

Stay Ahead of Change

The barrier to AI value is increasingly organizational, not technical. Scaling AI requires deliberate changes to workflows, workforce skills, and management practices. We bring a disciplined approach to scaling AI interventions that delivers:

- Clear and targeted AI integrations prioritized for the highest-value use cases.
- Tested workflows that integrate AI into real operations and produce sustained value.
- Defined mission alignment, success criteria, and evidence for investment decisions.
- A workforce and organizational structure built for the future of automation and AI-enabled workflows.

The result is a transformation effort built to last that helps your agency establish the organizational foundation to scale AI confidently, sustain it responsibly, and measure impact throughout.

Scope of Services

Our consultants work along side you through three connected stages designed to help your agency:

Operationalize AI Strategy

Get a clear, evidence-based path to your highest-value AI investments by assessing current workflows, identifying mission-aligned AI opportunities, and guiding prioritization decisions.

Redesign and Test Workflows

Create workflows that define how people and AI work together, then test them to measure performance and risks. Translate those results into updated SOPs and readiness decisions so you know what works and what scaling will require.

Structure for Smart Scaling

Get job impact insights, refined roles, clear operating practices, and guided workforce transitions to responsibly equip your agency with the people, capabilities, and day-to-day practices needed to turn technology investment into lasting mission results.