



UNITED STATES OFFICE OF PERSONNEL MANAGEMENT
Washington, DC 20415

Due to a service provider change, we are sending this notification to you so that you may sign up for credit and identity monitoring services. For additional information, please visit <https://www.opm.gov/cybersecurity>.

PIN NUMBER:

A	B	C	D	E

Dear :

Since June 2015, the U.S. Office of Personnel Management (OPM) has offered credit and identity monitoring services and identity theft protection services at no charge to individuals impacted by the cyber incident involving personnel records. Because your data – which may have included your personal information such as your name, Social Security number, date and place of birth, and current or former address – was included in this personnel records incident, OPM offered these services to you at no charge. Original notifications for the personnel records incident were delivered in June 2015.

We are issuing this letter to notify you of a change in the provider of your credit and identity monitoring and identity theft protection services. The services that were previously offered through the company Winvale / CSID will now be offered through ID Experts (MyIDCare). Services under ID Experts (MyIDCare) include credit monitoring, identity monitoring, identity theft insurance, and identity restoration services. ID Experts (MyIDCare) will also extend identity monitoring and identity theft protection services to your dependent children who were under the age of 18 as of July 1, 2015. Please note that if you previously enrolled with Winvale / CSID, those services expire on December 1, 2016.

While this change is occurring, OPM has taken steps to ensure that there are no gaps in your identity theft protection services, which include full-service identity restoration services and up to \$5 million of identity theft insurance coverage. Impacted individuals will be automatically covered for these services, but you will need to enroll with ID Experts (MyIDCare) if you would like to receive credit and identity monitoring services. You are eligible to enroll with ID Experts (MyIDCare) regardless of whether you previously chose to enroll with Winvale / CSID. Please visit <https://www.opm.gov/cybersecurity> for more information about how the change in service providers may affect you.

To take advantage of the credit and identity monitoring services being offered at no cost to you, you must enroll with ID Experts (MyIDCare) using the 25-digit PIN code at the top of this letter. To enroll, please go to <https://www.opm.gov/cybersecurity> and follow the enrollment instructions. You may also call ID Experts (MyIDCare) at 1-800-750-3004 to enroll for services, get assistance, or get answers to frequently asked questions. You can enroll for monitoring services beginning on November 21, 2016. I hope you will take advantage of these services.

Please note that you will not receive any unsolicited phone calls or emails from OPM and ID Experts (MyIDCare) in which you are asked to confirm any personal information. If you are contacted by anyone asking for your personal information in relation to this incident, do not provide it.

This change in service provider is the first step in OPM’s efforts to extend coverage to all impacted individuals to 10 years. To access our frequently asked questions, learn tips on how to protect your personal information, or to sign up for our email update list, please visit our Cybersecurity Resource Center at <https://www.opm.gov/cybersecurity>.

Sincerely,

Beth F. Cobert
Acting Director
Office of Personnel Management