# (p) <br> Federal Employee Vewpoint Survey Results 

Employees Influencing Change

Report by Agency


## 2015 FEDERAL EMPLOYEE VIEWPOINT SURVEY: REPORT BY AGENCY

Table of Contents

## Part 1

2015 Federal Employee Viewpoint Survey Methods ..... V
Page
Survey Question and Text ..... Number

1. I am given a real opportunity to improve my skills in my organization ..... 1
2. I have enough information to do my job well ..... 4
3. I feel encouraged to come up with new and better ways of doing things ..... 7
4. My work gives me a feeling of personal accomplishment ..... 10
5. I like the kind of work I do ..... 13
6. I know what is expected of me on the job ..... 16
7. When needed I am willing to put in the extra effort to get a job done ..... 19
8. I am constantly looking for ways to do my job better ..... 22
9. I have sufficient resources to get my job done ..... 25
10. My workload is reasonable ..... 28
11. My talents are used well in the workplace ..... 31
12. I know how my work relates to the agency's goals and priorities ..... 34
13. The work I do is important ..... 37
14. Physical conditions allow employees to perform their jobs well ..... 40
15. My performance appraisal is a fair reflection of my performance ..... 43
16. I am held accountable for achieving results ..... 46
17. I can disclose a suspected violation of any law, rule or regulation without fear of reprisal ..... 49
18. My training needs are assessed ..... 52
19. In my most recent performance appraisal, I understood what $I$ had to do to be rated at different performance levels ..... 55
20. The people I work with cooperate to get the job done. ..... 58
21. My work unit is able to recruit people with the right skills ..... 61
22. Promotions in my work unit are based on merit ..... 64
23. In my work unit, steps are taken to deal with a poor performer who cannot or will not improve ..... 67
24. In my work unit, differences in performance are recognized in a meaningful way ..... 70
25. Awards in my work unit depend on how well employees perform their jobs ..... 73
26. Employees in my work unit share job knowledge with each other ..... 76
27. The skill level in my work unit has improved in the past year ..... 79
28. How would you rate the overall quality of work done by your work unit? ..... 82

# 2015 FEDERAL EMPLOYEE VIEWPOINT SURVEY: REPORT BY AGENCY 

## Table of Contents (continued)

PageSurvey Question and TextNumber29. The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals ..... 85
30. Employees have a feeling of personal empowerment with respect to work processes ..... 88
31. Employees are recognized for providing high quality products and services ..... 91
32. Creativity and innovation are rewarded ..... 94
33. Pay raises depend on how well employees perform their jobs ..... 97
34. Policies and programs promote diversity in the workplace ..... 100
35. Employees are protected from health and safety hazards on the job ..... 103
36. My organization has prepared employees for potential security threats ..... 106
37. Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated ..... 109
38. Prohibited Personnel Practices are not tolerated ..... 112
39. My agency is successful in accomplishing its mission ..... 115
Part 2
Survey Question and Text ..... Number
40. I recommend my organization as a good place to work ..... 118
41. I believe the results of this survey will be used to make my agency a better place to work ..... 121
42. My supervisor supports my need to balance work and other life issues ..... 124
43. My supervisor provides me with opportunities to demonstrate my leadership skills ..... 127
44. Discussions with my supervisor about my performance are worthwhile ..... 130
45. My supervisor is committed to a workforce representative of all segments of society ..... 133
46. My supervisor provides me with constructive suggestions to improve my job performance ..... 136
47. Supervisors in my work unit support employee development ..... 139
48. My supervisor listens to what I have to say ..... 142
49. My supervisor treats me with respect ..... 145
50. In the last six months, my supervisor has talked with me about my performance ..... 148
51. I have trust and confidence in my supervisor ..... 151
52. Overall, how good a job do you feel is being done by your immediate supervisor? ..... 154
53. In my organization, senior leaders generate high levels of motivation and commitment in the workforce ..... 157

# 2015 FEDERAL EMPLOYEE VIEWPOINT SURVEY: REPORT BY AGENCY 

## Table of Contents (continued)

|  | Page |
| ---: | ---: |
| Survey Question and Text | Number |

54. My organization's senior leaders maintain high standards of honesty and integrity ..... 160
55. Supervisors work well with employees of different backgrounds ..... 163
56. Managers communicate the goals and priorities of the organization ..... 166
57. Managers review and evaluate the organization's progress toward meeting its goals and objectives ..... 169
58. Managers promote communication among different work units ..... 172
59. Managers support collaboration across work units to accomplish work objectives ..... 175
60. Overall, how good a job do you feel is being done by the manager directly above your immediate supervisor? ..... 178
61. I have a high level of respect for my organization's senior leaders ..... 181
62. Senior leaders demonstrate support for Work/Life programs ..... 184
63. How satisfied are you with your involvement in decisions that affect your work? ..... 187
64. How satisfied are you with the information you receive from management on what's going on in your organization? ..... 190
65. How satisfied are you with the recognition you receive for doing a good job? ..... 193
66. How satisfied are you with the policies and practices of your senior leaders? ..... 196
67. How satisfied are you with your opportunity to get a better job in your organization? ..... 199
68. How satisfied are you with the training you receive for your present job? ..... 202
69. Considering everything, how satisfied are you with your job? ..... 205
70. Considering everything, how satisfied are you with your pay? ..... 208
71. Considering everything, how satisfied are you with your organization? ..... 211
72. Have you been notified whether or not you are eligible to telework? ..... 214
73. Please select the response below that BEST describes your current teleworking situation ..... 217
74. Do you participate in the following Work/Life programs Alternative Work Schedules (AWS)? ..... 220
75. Do you participate in the following Work/Life programs Health and Wellness Programs? ..... 223
76. Do you participate in the following Work/Life programs Employee Assistance Program (EAP)? ..... 226
77. Do you participate in the following Work/Life programs Child Care Programs? ..... 229
78. Do you participate in the following Work/Life programs Elder Care Programs? ..... 232

# 2015 FEDERAL EMPLOYEE VIEWPOINT SURVEY: REPORT BY AGENCY 

## Table of Contents (continued)

PageSurvey Question and Text
79. How satisfied are you with the following Work/Life programs in your agency Telework? ..... 235
80. How satisfied are you with the following Work/Life programs in your agency Alternative Work Schedules (AWS)? ..... 238
81. How satisfied are you with the following Work/Life programs in your agency Health and Wellness Programs? ..... 241
82. How satisfied are you with the following Work/Life programs in your agency Employee Assistance Program (EAP)? ..... 244
83. How satisfied are you with the following Work/Life programs in your agency Child Care Programs? ..... 247
84. How satisfied are you with the following Work/Life programs in your agency Elder Care Programs? ..... 250

## 2015 FEDERAL EMPLOYEE VIEWPOINT SURVEY METHODS

The Federal Employee Viewpoint Survey (FEVS) measures employees' perceptions of conditions within their agencies which contribute to their organization's success. The survey provides general indicators of how well the Federal Government manages personnel. OPM and agency managers use these indicators in developing policy and planning actions to improve agency performance and evaluate individual agencies' progress towards long-term goals.

Federal employees have an intimate knowledge of the workings of the government at every level. The FEVS gives them the voice they need to point out inefficiencies and jobs well done. Senior managers can then use this information to make government more effective, and more responsive to the needs of the American people. Reports are offered to help managers at lower levels, resulting in a greater potential to celebrate successes and identify opportunities for change across each agency.

## Survey Items

The 98 -item survey includes 84 items that measure Federal employees' perceptions about how effectively agencies manage their workforce, as well as 14 demographic questions. The survey is grouped into eight topic areas: (1) Personal Work Experiences, (2) Work Unit, (3) Agency, (4) Supervisor, (5) Leadership, (6) Satisfaction, (7) Work/Life Programs, and (8) Demographics.

## Who Participated?

Full-time and part-time, permanent, non-seasonal employees were eligible to participate in the survey. A total of 82 agencies ( 37 departments/large agencies and 45 small/independent agencies) participated in this year's survey. Of the 848,237 employees who received the FEVS, 421,748 completed the survey for a governmentwide response rate of 49.7 percent.

## How Was the Survey Administered?

The survey was a self-administered Web survey.

## When Were Employees Surveyed?

Agency launch dates were organized in two waves this year, with approximately 6-week administration periods beginning April 27th and May 4th.

## Data Weighting

Data collected from the 2015 survey respondents were weighted to produce survey estimates that accurately represent the survey population. Unweighted data could produce biased estimates of population statistics. The weights developed for the 2015 FEVS take into account the variable probabilities of selection across the sample domains, nonresponse, and known demographic characteristics of the survey population. Thus, the final data set reflects the agency composition and demographic makeup of the Federal workforce within plus or minus 1 percentage point.

## Data Analysis

In performing statistical analyses for this report, OPM employed a number of grouping procedures to simplify presentations. Most of the items had six response categories: Strongly Agree, Agree, Neither Agree nor Disagree, Disagree, Strongly Disagree, and No Basis to Judge/Do Not Know. In some instances, these responses are collapsed into one positive category (Strongly Agree and Agree), one negative category (Strongly Disagree and Disagree), and a neutral category (Neither Agree nor Disagree). We conducted analyses on all survey items for the various demographic categories. Responses of Do Not Know/No Basis to Judge were removed before calculation of percentages. More detailed survey statistics are available in the published Federal Employee Viewpoint Survey Data volumes for this survey and can be downloaded from OPM's Federal Employee Viewpoint Survey website: www.opm.gov/FEVS.

## Report by Agency

## (1) I am given a real opportunity to improve my skills in my organization.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 19.2\% | 17.6\% | 17.5\% | 42.0\% | 41.4\% | 42.2\% | 16.6\% | 17.4\% | 17.6\% | 15.1\% | 16.3\% | 15.9\% | 7.0\% | 7.3\% | 6.7\% | 420,841 | 391,977 | 375,837 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 15.7\% | 13.7\% | 14.7\% | 37.7\% | 38.6\% | 40.2\% | 18.6\% | 20.5\% | 19.2\% | 14.4\% | 16.8\% | 16.6\% | 13.6\% | 10.4\% | 9.3\% | 1,100 | 1,048 | 1,151 |
| CsosA | 22.5\% | 19.5\% | 20.5\% | 43.1\% | 43.6\% | 42.7\% | 15.2\% | 14.3\% | 15.2\% | 12.1\% | 14.2\% | 15.5\% | 7.1\% | 8.5\% | 6.1\% | 645 | 720 | 711 |
| DHS | 11.8\% | 11.2\% | 11.7\% | 34.5\% | 35.6\% | 36.7\% | 18.9\% | 18.4\% | 19.4\% | 21.6\% | 22.7\% | 21.3\% | 13.2\% | 12.1\% | 10.9\% | 42,999 | 42,719 | 39,021 |
| DOC | 22.5\% | 23.9\% | 21.3\% | 45.1\% | 44.7\% | 46.4\% | 16.2\% | 15.7\% | 15.9\% | 11.6\% | 11.2\% | 12.4\% | 4.6\% | 4.6\% | 4.0\% | 10,112 | 9,876 | 9,431 |
| DOE | 20.4\% | 18.2\% | 18.0\% | 44.5\% | 42.4\% | 44.3\% | 15.5\% | 17.1\% | 16.7\% | 13.4\% | 15.1\% | 15.3\% | 6.1\% | 7.1\% | 5.6\% | 8,455 | 6,507 | 6,699 |
| DOI | 20.2\% | 17.6\% | 16.5\% | 43.2\% | 42.5\% | 42.2\% | 15.9\% | 17.2\% | 17.9\% | 14.5\% | 16.0\% | 16.5\% | 6.2\% | 6.7\% | 6.9\% | 26,324 | 18,349 | 18,365 |
| DOJ | 21.8\% | 18.0\% | 17.4\% | 44.2\% | 44.6\% | 43.5\% | 16.0\% | 17.4\% | 18.4\% | 13.3\% | 14.5\% | 15.6\% | 4.7\% | 5.6\% | 5.0\% | 20,172 | 17,186 | 16,969 |
| DOL | 18.7\% | 15.7\% | 15.4\% | 41.5\% | 38.6\% | 38.2\% | 17.6\% | 19.6\% | 19.1\% | 14.9\% | 17.6\% | 18.3\% | 7.2\% | 8.6\% | 9.1\% | 11,324 | 10,928 | 5,191 |
| DOT | 19.2\% | 17.1\% | 17.3\% | 43.8\% | 44.4\% | 44.6\% | 16.7\% | 17.0\% | 16.5\% | 14.5\% | 15.5\% | 15.8\% | 5.8\% | 6.0\% | 5.8\% | 15,564 | 11,644 | 23,151 |
| Educ | 25.3\% | 24.1\% | 22.7\% | 42.8\% | 41.7\% | 42.3\% | 13.7\% | 14.6\% | 14.1\% | 12.8\% | 13.9\% | 13.7\% | 5.5\% | 5.7\% | 7.1\% | 2,695 | 2,410 | 2,653 |
| EEOC | 23.2\% | 20.4\% | 16.2\% | 38.1\% | 38.5\% | 38.8\% | 17.2\% | 17.9\% | 18.3\% | 14.2\% | 14.6\% | 16.9\% | 7.2\% | 8.6\% | 9.8\% | 1,244 | 1,126 | 1,176 |
| EPA | 18.8\% | 16.6\% | 16.8\% | 44.0\% | 42.2\% | 43.5\% | 15.8\% | 17.3\% | 17.1\% | 15.1\% | 17.5\% | 16.5\% | 6.2\% | 6.3\% | 6.0\% | 4,450 | 3,856 | 3,918 |
| FCC | 22.5\% | 22.3\% | 20.8\% | 41.0\% | 47.1\% | 50.1\% | 15.6\% | 13.3\% | 15.4\% | 13.2\% | 10.4\% | 10.2\% | 7.7\% | 7.0\% | 3.6\% | 571 | 701 | 813 |
| FERC | 31.1\% | 28.7\% | 25.8\% | 44.9\% | 43.2\% | 43.9\% | 12.1\% | 12.8\% | 14.5\% | 8.9\% | 10.3\% | 10.5\% | 3.0\% | 5.0\% | 5.3\% | 995 | 895 | 891 |
| FTC | 40.6\% | 36.3\% | 34.7\% | 38.0\% | 39.3\% | 40.1\% | 8.8\% | 10.0\% | 11.9\% | 8.1\% | 10.2\% | 10.3\% | 4.5\% | 4.3\% | 3.1\% | 624 | 518 | 564 |

[^0]
## Report by Agency

## (1) I am given a real opportunity to improve my skills in my organization.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 19.2\% | 17.6\% | 17.5\% | 42.0\% | 41.4\% | 42.2\% | 16.6\% | 17.4\% | 17.6\% | 15.1\% | 16.3\% | 15.9\% | 7.0\% | 7.3\% | 6.7\% | 420,841 | 391,977 | 375,837 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 24.9\% | 20.6\% | 21.1\% | 43.1\% | 43.5\% | 42.4\% | 15.2\% | 17.0\% | 16.6\% | 10.9\% | 12.9\% | 13.9\% | 5.8\% | 6.1\% | 6.0\% | 7,862 | 8,553 | 8,409 |
| HHS | 24.3\% | 21.6\% | 20.9\% | 43.0\% | 43.3\% | 43.4\% | 15.2\% | 15.8\% | 15.9\% | 12.1\% | 13.2\% | 13.8\% | 5.4\% | 6.0\% | 6.0\% | 36,697 | 32,753 | 32,251 |
| HUD | 18.8\% | 14.6\% | 12.9\% | 39.6\% | 36.4\% | 34.3\% | 17.5\% | 19.2\% | 20.7\% | 15.4\% | 17.6\% | 20.1\% | 8.8\% | 12.3\% | 11.9\% | 5,384 | 3,873 | 3,728 |
| NARA | 21.4\% | 16.4\% | 15.0\% | 38.3\% | 34.2\% | 36.6\% | 16.2\% | 19.8\% | 19.9\% | 14.2\% | 19.1\% | 17.3\% | 9.9\% | 10.4\% | 11.3\% | 1,715 | 1,675 | 1,610 |
| NASA | 39.8\% | 36.9\% | 34.8\% | 42.2\% | 43.2\% | 44.7\% | 9.4\% | 10.9\% | 10.3\% | 6.1\% | 6.8\% | 7.7\% | 2.5\% | 2.3\% | 2.5\% | 9,919 | 9,413 | 9,970 |
| NCUA | 27.4\% | 25.8\% | 25.5\% | 48.6\% | 49.8\% | 48.2\% | 12.4\% | 11.7\% | 11.6\% | 8.0\% | 10.5\% | 11.8\% | 3.6\% | 2.2\% | 2.8\% | 776 | 808 | 799 |
| NLRB | 22.5\% | 17.9\% | 19.0\% | 43.4\% | 42.4\% | 45.6\% | 15.2\% | 17.9\% | 13.4\% | 13.1\% | 14.7\% | 15.0\% | 5.8\% | 7.1\% | 7.0\% | 898 | 695 | 724 |
| NRC | 32.2\% | 31.8\% | 28.8\% | 46.1\% | 42.9\% | 45.1\% | 11.0\% | 12.1\% | 13.9\% | 7.9\% | 9.1\% | 8.9\% | 2.9\% | 4.1\% | 3.3\% | 2,674 | 2,465 | 2,507 |
| NSF | 31.0\% | 29.5\% | 25.4\% | 44.1\% | 42.6\% | 41.8\% | 11.3\% | 11.2\% | 13.8\% | 9.1\% | 11.3\% | 13.8\% | 4.5\% | 5.5\% | 5.2\% | 898 | 913 | 884 |
| OMB | 28.0\% | 21.3\% | 11.7\% | 51.9\% | 46.0\% | 47.0\% | 12.5\% | 17.6\% | 18.2\% | 6.5\% | 12.4\% | 18.1\% | 1.1\% | 2.7\% | 5.0\% | 305 | 304 | 314 |
| OPM | 20.3\% | 18.8\% | 19.8\% | 43.4\% | 43.4\% | 45.1\% | 17.3\% | 18.8\% | 17.6\% | 13.1\% | 13.3\% | 12.3\% | 5.9\% | 5.7\% | 5.3\% | 3,375 | 3,590 | 2,924 |
| PBGC | 27.0\% | 24.6\% | 21.7\% | 44.9\% | 46.5\% | 48.2\% | 12.0\% | 14.3\% | 12.7\% | 10.8\% | 10.1\% | 11.0\% | 5.3\% | 4.4\% | 6.4\% | 627 | 479 | 400 |
| RRB | 21.6\% | 17.8\% | 16.8\% | 43.1\% | 41.9\% | 43.8\% | 18.6\% | 18.5\% | 21.7\% | 11.3\% | 15.8\% | 14.2\% | 5.3\% | 6.0\% | 3.6\% | 481 | 526 | 609 |
| SBA | 15.2\% | 17.4\% | 16.3\% | 36.8\% | 35.0\% | 39.6\% | 18.5\% | 19.8\% | 18.1\% | 17.7\% | 18.7\% | 18.4\% | 11.7\% | 9.1\% | 7.6\% | 1,302 | 1,392 | 1,507 |
| SEC | 27.4\% | 23.5\% | 21.2\% | 44.5\% | 46.7\% | 44.5\% | 12.1\% | 14.3\% | 15.3\% | 10.1\% | 11.1\% | 13.3\% | 5.9\% | 4.4\% | 5.8\% | 1,917 | 2,469 | 2,416 |

[^1]
## Report by Agency

## (1) I am given a real opportunity to improve my skills in my organization.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 19.2\% | 17.6\% | 17.5\% | 42.0\% | 41.4\% | 42.2\% | 16.6\% | 17.4\% | 17.6\% | 15.1\% | 16.3\% | 15.9\% | 7.0\% | 7.3\% | 6.7\% | 420,841 | 391,977 | 375,837 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 20.1\% | 17.7\% | 16.9\% | 42.2\% | 41.9\% | 42.7\% | 17.2\% | 17.9\% | 18.7\% | 14.4\% | 15.8\% | 14.9\% | 6.0\% | 6.7\% | 6.9\% | 10,508 | 9,512 | 8,331 |
| State | 25.3\% | 25.0\% | 25.4\% | 46.3\% | 48.5\% | 46.1\% | 14.1\% | 13.7\% | 13.8\% | 10.7\% | 9.7\% | 11.2\% | 3.6\% | 3.1\% | 3.5\% | 4,051 | 3,773 | 2,548 |
| Treas | 17.4\% | 16.5\% | 17.9\% | 42.0\% | 42.5\% | 43.4\% | 16.7\% | 17.0\% | 16.3\% | 16.1\% | 16.9\% | 15.5\% | 7.7\% | 7.1\% | 7.0\% | 51,575 | 50,913 | 49,899 |
| USAID | 23.7\% | 21.7\% | 19.7\% | 45.6\% | 45.8\% | 48.9\% | 15.4\% | 13.8\% | 14.4\% | 11.7\% | 14.0\% | 13.2\% | 3.6\% | 4.8\% | 3.7\% | 2,001 | 2,039 | 2,263 |
| USDA | 17.5\% | 15.4\% | 14.4\% | 46.1\% | 45.7\% | 45.4\% | 16.5\% | 17.4\% | 18.6\% | 14.5\% | 16.4\% | 16.1\% | 5.3\% | 5.1\% | 5.4\% | 20,573 | 20,127 | 13,235 |
| VA | 17.4\% | 17.9\% | 18.8\% | 40.6\% | 39.0\% | 41.1\% | 17.4\% | 17.7\% | 16.7\% | 16.4\% | 16.8\% | 15.9\% | 8.1\% | 8.6\% | 7.4\% | 32,154 | 27,571 | 29,833 |
| Small Agencies | 25.2\% | 22.2\% | 22.2\% | 41.8\% | 41.4\% | 40.8\% | 13.5\% | 15.2\% | 16.1\% | 12.1\% | 13.9\% | 14.0\% | 7.4\% | 7.4\% | 7.0\% | 5,111 | 4,756 | 5,075 |
| DOD | 20.0\% | 17.8\% | 17.5\% | 43.1\% | 42.0\% | 42.6\% | 16.4\% | 17.7\% | 18.2\% | 14.5\% | 15.9\% | 15.6\% | 6.0\% | 6.6\% | 6.2\% | 72,764 | 74,895 | 64,897 |
| USACE | 20.8\% | 15.7\% | 15.9\% | 45.8\% | 46.9\% | 45.9\% | 14.9\% | 16.8\% | 18.2\% | 13.5\% | 15.2\% | 15.0\% | 4.9\% | 5.4\% | 5.0\% | 4,301 | 2,432 | 2,220 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 20.3\% | 18.0\% | 17.4\% | 43.9\% | 42.1\% | 42.4\% | 16.0\% | 18.2\% | 18.6\% | 14.6\% | 15.6\% | 15.7\% | 5.2\% | 6.1\% | 5.9\% | 18,735 | 19,140 | 12,113 |
| Army $\ddagger$ | 18.7\% | 16.2\% | 16.1\% | 40.9\% | 40.3\% | 40.5\% | 17.3\% | 18.6\% | 19.4\% | 16.0\% | 17.1\% | 17.2\% | 7.1\% | 7.7\% | 6.9\% | 16,650 | 19,937 | 19,868 |
| Navy $\ddagger$ | 20.3\% | 18.2\% | 18.4\% | 45.1\% | 43.6\% | 44.6\% | 16.2\% | 17.4\% | 17.4\% | 13.1\% | 15.2\% | 14.2\% | 5.4\% | 5.7\% | 5.4\% | 16,187 | 17,718 | 17,392 |
| Marine Corps | 20.0\% | 22.9\% | 20.6\% | 41.0\% | 37.1\% | 39.5\% | 17.4\% | 16.5\% | 17.5\% | 13.9\% | 16.4\% | 15.2\% | 7.7\% | 7.1\% | 7.2\% | 1,674 | 1,714 | 2,089 |
| DOD 4th <br> Estate | 21.4\% | 19.8\% | 19.0\% | 42.2\% | 42.1\% | 43.1\% | 15.8\% | 16.3\% | 16.6\% | 14.1\% | 15.1\% | 14.6\% | 6.5\% | 6.8\% | 6.8\% | 15,217 | 13,954 | 11,215 |

[^2]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (2) I have enough information to do my job well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 18.6\% | 17.5\% | 17.6\% | 51.3\% | 51.7\% | 52.4\% | 15.0\% | 15.2\% | 15.2\% | 11.5\% | 11.9\% | 11.4\% | 3.7\% | 3.6\% | 3.4\% | 418,183 | 388,077 | 372,941 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 18.0\% | 15.8\% | 16.2\% | 43.4\% | 45.3\% | 48.3\% | 17.1\% | 17.2\% | 16.8\% | 14.0\% | 15.3\% | 13.0\% | 7.6\% | 6.4\% | 5.6\% | 1,081 | 1,045 | 1,140 |
| CSOSA | 25.1\% | 24.1\% | 23.8\% | 53.6\% | 49.9\% | 52.1\% | 11.1\% | 14.6\% | 13.7\% | 7.8\% | 7.8\% | 7.5\% | 2.4\% | 3.6\% | 2.9\% | 641 | 713 | 702 |
| DHS | 12.6\% | 12.4\% | 13.0\% | 46.8\% | 48.5\% | 50.0\% | 17.6\% | 17.2\% | 16.5\% | 15.6\% | 15.6\% | 14.9\% | 7.3\% | 6.3\% | 5.5\% | 42,975 | 42,347 | 38,726 |
| DOC | 21.2\% | 23.2\% | 21.3\% | 52.2\% | 51.4\% | 52.8\% | 12.9\% | 12.5\% | 13.1\% | 10.7\% | 10.4\% | 9.9\% | 3.0\% | 2.5\% | 2.8\% | 10,059 | 9,811 | 9,355 |
| DOE | 17.4\% | 15.8\% | 16.8\% | 51.9\% | 52.0\% | 52.1\% | 15.1\% | 15.1\% | 15.8\% | 11.7\% | 12.7\% | 12.0\% | 4.0\% | 4.4\% | 3.4\% | 8,413 | 6,448 | 6,663 |
| DOI | 15.8\% | 14.6\% | 13.8\% | 52.1\% | 51.9\% | 52.6\% | 16.2\% | 16.9\% | 17.1\% | 12.4\% | 12.8\% | 12.7\% | 3.5\% | 3.8\% | 3.7\% | 26,119 | 18,140 | 18,221 |
| DOJ | 21.6\% | 18.7\% | 18.2\% | 54.3\% | 56.3\% | 56.0\% | 13.8\% | 14.2\% | 14.2\% | 8.2\% | 8.8\% | 9.3\% | 2.1\% | 2.0\% | 2.3\% | 20,050 | 17,005 | 16,868 |
| DOL | 17.8\% | 15.4\% | 15.7\% | 50.6\% | 50.1\% | 50.6\% | 15.4\% | 16.6\% | 16.3\% | 12.0\% | 13.5\% | 13.0\% | 4.2\% | 4.4\% | 4.4\% | 11,259 | 10,818 | 5,147 |
| DOT | 17.5\% | 15.9\% | 15.6\% | 53.0\% | 52.5\% | 54.0\% | 15.5\% | 15.7\% | 15.3\% | 11.1\% | 12.6\% | 11.9\% | 2.7\% | 3.4\% | 3.2\% | 15,464 | 11,517 | 22,985 |
| Educ | 22.1\% | 21.1\% | 18.7\% | 47.9\% | 47.2\% | 49.9\% | 12.9\% | 13.2\% | 13.9\% | 12.9\% | 13.7\% | 12.4\% | 4.1\% | 4.9\% | 5.0\% | 2,677 | 2,388 | 2,624 |
| EEOC | 26.8\% | 24.2\% | 21.5\% | 48.6\% | 50.9\% | 52.5\% | 13.4\% | 12.9\% | 13.9\% | 8.7\% | 8.8\% | 9.5\% | 2.5\% | 3.2\% | 2.6\% | 1,235 | 1,121 | 1,172 |
| EPA | 15.4\% | 15.7\% | 15.9\% | 52.9\% | 51.7\% | 52.2\% | 15.6\% | 15.7\% | 15.9\% | 12.4\% | 13.8\% | 12.5\% | 3.6\% | 3.1\% | 3.5\% | 4,424 | 3,820 | 3,895 |
| FCC | 22.4\% | 21.5\% | 19.7\% | 45.9\% | 50.8\% | 54.9\% | 14.0\% | 14.6\% | 16.1\% | 11.7\% | 9.5\% | 7.5\% | 6.0\% | 3.6\% | 1.8\% | 567 | 694 | 801 |
| FERC | 32.0\% | 30.6\% | 25.8\% | 51.4\% | 50.0\% | 53.5\% | 8.6\% | 10.3\% | 11.3\% | 6.0\% | 6.6\% | 7.7\% | 1.9\% | 2.5\% | 1.8\% | 993 | 885 | 888 |
| FTC | 36.2\% | 35.7\% | 30.5\% | 47.3\% | 46.6\% | 51.0\% | 8.1\% | 7.9\% | 9.7\% | 6.5\% | 6.6\% | 7.6\% | 1.8\% | 3.1\% | 1.3\% | 620 | 515 | 560 |

## Report by Agency

## (2) I have enough information to do my job well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 18.6\% | 17.5\% | 17.6\% | 51.3\% | 51.7\% | 52.4\% | 15.0\% | 15.2\% | 15.2\% | 11.5\% | 11.9\% | 11.4\% | 3.7\% | 3.6\% | 3.4\% | 418,183 | 388,077 | 372,941 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 21.6\% | 18.8\% | 19.7\% | 49.6\% | 50.5\% | 51.1\% | 14.5\% | 15.6\% | 14.7\% | 10.6\% | 11.8\% | 10.9\% | 3.7\% | 3.4\% | 3.6\% | 7,792 | 8,423 | 8,352 |
| HHS | 21.2\% | 19.9\% | 18.6\% | 51.4\% | 51.7\% | 52.8\% | 14.1\% | 14.2\% | 14.6\% | 10.2\% | 11.0\% | 11.0\% | 3.1\% | 3.2\% | 3.1\% | 36,470 | 32,461 | 31,987 |
| HUD | 15.8\% | 13.0\% | 12.1\% | 45.7\% | 45.1\% | 43.8\% | 17.0\% | 17.5\% | 19.1\% | 16.0\% | 16.5\% | 17.9\% | 5.6\% | 7.9\% | 7.1\% | 5,355 | 3,822 | 3,653 |
| NARA | 20.7\% | 16.7\% | 15.1\% | 45.9\% | 45.7\% | 48.0\% | 13.9\% | 16.0\% | 14.5\% | 12.9\% | 15.8\% | 15.8\% | 6.6\% | 5.9\% | 6.6\% | 1,704 | 1,648 | 1,586 |
| NASA | 32.5\% | 31.0\% | 29.4\% | 50.8\% | 51.4\% | 52.2\% | 9.6\% | 10.5\% | 10.2\% | 5.5\% | 5.9\% | 6.7\% | 1.6\% | 1.1\% | 1.4\% | 9,879 | 9,362 | 9,915 |
| NCUA | 19.2\% | 18.3\% | 18.4\% | 51.9\% | 51.2\% | 51.5\% | 13.5\% | 14.9\% | 14.3\% | 12.8\% | 12.6\% | 12.3\% | 2.6\% | 3.1\% | 3.6\% | 771 | 808 | 791 |
| NLRB | 23.2\% | 19.5\% | 21.6\% | 54.2\% | 54.3\% | 53.3\% | 10.2\% | 13.1\% | 12.4\% | 9.9\% | 10.4\% | 8.6\% | 2.5\% | 2.8\% | 4.1\% | 895 | 685 | 716 |
| NRC | 30.5\% | 28.9\% | 29.8\% | 53.3\% | 53.3\% | 52.9\% | 8.5\% | 8.7\% | 9.8\% | 5.7\% | 7.1\% | 6.0\% | 2.1\% | 2.0\% | 1.5\% | 2,653 | 2,446 | 2,488 |
| NSF | 27.1\% | 24.9\% | 20.5\% | 50.1\% | 50.7\% | 51.5\% | 9.2\% | 10.1\% | 11.7\% | 9.7\% | 10.0\% | 12.3\% | 3.9\% | 4.2\% | 4.1\% | 895 | 906 | 885 |
| OMB | 18.5\% | 15.8\% | 12.0\% | 55.8\% | 52.1\% | 49.8\% | 15.2\% | 16.7\% | 18.3\% | 8.0\% | 12.4\% | 14.6\% | 2.5\% | 3.0\% | 5.4\% | 304 | 300 | 313 |
| OPM | 19.4\% | 17.7\% | 18.7\% | 51.1\% | 51.8\% | 54.8\% | 14.1\% | 14.2\% | 13.0\% | 11.5\% | 12.5\% | 10.5\% | 4.0\% | 3.8\% | 2.9\% | 3,354 | 3,569 | 2,904 |
| PBGC | 23.3\% | 22.1\% | 19.0\% | 50.9\% | 51.2\% | 53.3\% | 13.6\% | 12.8\% | 14.3\% | 9.0\% | 10.8\% | 8.9\% | 3.2\% | 2.9\% | 4.6\% | 625 | 475 | 396 |
| RRB | 20.4\% | 19.4\% | 17.7\% | 52.7\% | 53.7\% | 59.9\% | 12.6\% | 12.9\% | 13.1\% | 11.2\% | 10.8\% | 7.9\% | 3.2\% | 3.2\% | 1.3\% | 478 | 520 | 602 |
| SBA | 15.7\% | 16.7\% | 17.3\% | 44.4\% | 46.5\% | 51.3\% | 16.2\% | 16.3\% | 14.6\% | 16.4\% | 15.5\% | 13.2\% | 7.3\% | 4.9\% | 3.6\% | 1,294 | 1,380 | 1,500 |
| SEC | 21.3\% | 18.7\% | 17.3\% | 52.7\% | 53.3\% | 51.7\% | 12.9\% | 13.8\% | 15.3\% | 9.6\% | 11.1\% | 11.9\% | 3.5\% | 3.2\% | 3.8\% | 1,908 | 2,452 | 2,396 |

## Report by Agency

## (2) I have enough information to do my job well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 18.6\% | 17.5\% | 17.6\% | 51.3\% | 51.7\% | 52.4\% | 15.0\% | 15.2\% | 15.2\% | 11.5\% | 11.9\% | 11.4\% | 3.7\% | 3.6\% | 3.4\% | 418,183 | 388,077 | 372,941 |
| SSA | 22.7\% | 21.6\% | 21.5\% | 54.0\% | 55.4\% | 55.8\% | 12.7\% | 12.2\% | 11.8\% | 8.4\% | 8.6\% | 8.5\% | 2.3\% | 2.2\% | 2.3\% | 10,447 | 9,410 | 8,261 |
| State | 19.2\% | 19.5\% | 20.1\% | 54.7\% | 55.8\% | 53.9\% | 14.0\% | 13.6\% | 14.4\% | 10.3\% | 9.3\% | 9.7\% | 1.9\% | 1.8\% | 1.9\% | 4,028 | 3,743 | 2,541 |
| Treas | 16.9\% | 16.8\% | 17.4\% | 51.7\% | 52.9\% | 53.1\% | 13.9\% | 13.9\% | 13.8\% | 12.9\% | 12.6\% | 11.8\% | 4.5\% | 3.9\% | 3.9\% | 51,113 | 50,439 | 49,570 |
| USAID | 17.2\% | 16.3\% | 14.4\% | 53.7\% | 52.3\% | 53.2\% | 13.3\% | 15.2\% | 16.6\% | 12.6\% | 13.2\% | 12.8\% | 3.2\% | 3.1\% | 2.9\% | 1,992 | 2,018 | 2,247 |
| USDA | 15.0\% | 12.9\% | 12.9\% | 52.8\% | 53.3\% | 53.6\% | 16.6\% | 17.0\% | 17.3\% | 12.7\% | 13.8\% | 13.2\% | 2.9\% | 3.1\% | 2.9\% | 20,470 | 19,953 | 13,142 |
| VA | 17.8\% | 18.4\% | 19.4\% | 50.4\% | 49.8\% | 50.4\% | 15.4\% | 15.3\% | 14.7\% | 12.3\% | 12.3\% | 11.7\% | 4.1\% | 4.2\% | 3.8\% | 31,786 | 27,133 | 29,521 |
| Small Agencies | 22.3\% | 21.1\% | 20.5\% | 49.3\% | 48.9\% | 50.2\% | 12.7\% | 13.8\% | 13.8\% | 10.8\% | 11.4\% | 11.4\% | 4.9\% | 4.8\% | 4.1\% | 5,087 | 4,721 | 5,033 |
| DOD | 19.6\% | 17.8\% | 17.8\% | 51.8\% | 52.1\% | 52.6\% | 14.8\% | 15.4\% | 15.7\% | 10.7\% | 11.5\% | 10.9\% | 3.1\% | 3.1\% | 3.0\% | 72,306 | 74,136 | 64,395 |
| USACE | 17.9\% | 14.5\% | 13.7\% | 55.8\% | 56.9\% | 57.3\% | 14.2\% | 15.2\% | 15.8\% | 9.9\% | 11.1\% | 10.7\% | 2.2\% | 2.3\% | 2.5\% | 4,280 | 2,401 | 2,201 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 20.3\% | 18.2\% | 18.1\% | 52.5\% | 52.1\% | 53.0\% | 14.0\% | 14.6\% | 14.7\% | 10.5\% | 12.2\% | 11.2\% | 2.7\% | 2.9\% | 2.9\% | 18,610 | 18,936 | 12,003 |
| Army $\ddagger$ | 20.1\% | 18.4\% | 17.8\% | 51.0\% | 51.9\% | 51.9\% | 14.6\% | 15.4\% | 16.4\% | 10.8\% | 10.8\% | 10.8\% | 3.4\% | 3.4\% | 3.2\% | 16,531 | 19,724 | 19,699 |
| Navy $\ddagger$ | 18.4\% | 16.6\% | 17.7\% | 52.9\% | 53.3\% | 53.4\% | 15.4\% | 16.1\% | 15.9\% | 10.4\% | 11.5\% | 10.3\% | 3.0\% | 2.7\% | 2.7\% | 16,119 | 17,557 | 17,300 |
| Marine Corps | 23.0\% | 22.8\% | 20.4\% | 47.2\% | 48.0\% | 48.8\% | 14.6\% | 15.1\% | 17.2\% | 12.0\% | 10.4\% | 10.3\% | 3.3\% | 3.7\% | 3.3\% | 1,659 | 1,691 | 2,073 |
| DOD 4th <br> Estate | 19.5\% | 18.4\% | 18.4\% | 49.8\% | 49.8\% | 51.2\% | 15.5\% | 15.6\% | 15.3\% | 11.4\% | 12.3\% | 11.8\% | 3.7\% | 4.0\% | 3.3\% | 15,107 | 13,827 | 11,119 |

[^3]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (3) I feel encouraged to come up with new and better ways of doing things.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 20.3\% | 19.1\% | 19.2\% | 36.2\% | 36.1\% | 36.5\% | 18.3\% | 19.0\% | 19.2\% | 16.2\% | 16.8\% | 16.7\% | 9.0\% | 9.1\% | 8.5\% | 414,872 | 385,690 | 370,376 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 18.9\% | 16.0\% | 17.2\% | 32.0\% | 34.2\% | 33.9\% | 17.3\% | 20.0\% | 19.8\% | 18.0\% | 16.5\% | 17.4\% | 13.8\% | 13.3\% | 11.7\% | 1,079 | 1,030 | 1,127 |
| CSOSA | 23.1\% | 22.7\% | 20.9\% | 36.0\% | 32.1\% | 34.2\% | 19.1\% | 16.9\% | 18.4\% | 13.3\% | 17.1\% | 18.3\% | 8.5\% | 11.2\% | 8.2\% | 634 | 707 | 705 |
| DHS | 12.6\% | 12.7\% | 12.9\% | 26.8\% | 27.6\% | 28.5\% | 18.6\% | 19.3\% | 20.3\% | 23.6\% | 23.3\% | 23.0\% | 18.4\% | 17.1\% | 15.2\% | 42,911 | 41,998 | 38,416 |
| DOC | 21.0\% | 22.7\% | 20.6\% | 37.6\% | 37.4\% | 38.9\% | 19.8\% | 20.2\% | 20.7\% | 14.4\% | 13.4\% | 13.9\% | 7.2\% | 6.4\% | 6.0\% | 9,991 | 9,736 | 9,324 |
| DOE | 21.3\% | 19.7\% | 22.0\% | 36.9\% | 36.9\% | 38.1\% | 18.0\% | 17.5\% | 16.9\% | 15.4\% | 17.3\% | 15.2\% | 8.3\% | 8.5\% | 7.9\% | 8,336 | 6,409 | 6,617 |
| DOI | 21.5\% | 20.1\% | 19.5\% | 38.6\% | 38.5\% | 39.0\% | 17.6\% | 18.0\% | 18.3\% | 14.5\% | 15.4\% | 15.7\% | 7.8\% | 8.0\% | 7.6\% | 25,829 | 18,027 | 18,021 |
| DOJ | 21.6\% | 19.0\% | 18.0\% | 37.2\% | 37.2\% | 37.7\% | 19.4\% | 21.0\% | 20.8\% | 15.3\% | 15.9\% | 16.8\% | 6.5\% | 6.9\% | 6.6\% | 19,852 | 16,898 | 16,727 |
| DOL | 20.3\% | 17.3\% | 16.6\% | 34.6\% | 33.4\% | 32.6\% | 19.6\% | 20.3\% | 20.4\% | 16.3\% | 18.2\% | 18.5\% | 9.2\% | 10.8\% | 11.9\% | 11,134 | 10,783 | 5,107 |
| DOT | 20.4\% | 18.8\% | 17.9\% | 35.9\% | 36.9\% | 35.7\% | 19.3\% | 19.4\% | 20.0\% | 16.1\% | 16.5\% | 17.4\% | 8.3\% | 8.4\% | 9.0\% | 15,297 | 11,458 | 22,813 |
| Educ | 26.0\% | 25.1\% | 23.2\% | 36.6\% | 34.2\% | 36.2\% | 15.4\% | 15.7\% | 16.3\% | 14.0\% | 15.9\% | 14.8\% | 8.0\% | 9.1\% | 9.5\% | 2,653 | 2,379 | 2,611 |
| EEOC | 23.2\% | 23.2\% | 19.2\% | 30.7\% | 30.5\% | 32.7\% | 18.6\% | 15.3\% | 17.5\% | 17.0\% | 18.2\% | 17.8\% | 10.6\% | 12.7\% | 12.9\% | 1,226 | 1,107 | 1,159 |
| EPA | 21.1\% | 19.8\% | 21.5\% | 38.9\% | 38.7\% | 37.8\% | 16.9\% | 17.6\% | 16.9\% | 15.7\% | 15.6\% | 15.3\% | 7.4\% | 8.3\% | 8.5\% | 4,394 | 3,795 | 3,865 |
| FCC | 23.5\% | 23.1\% | 22.0\% | 33.1\% | 37.9\% | 41.6\% | 17.1\% | 18.8\% | 19.4\% | 14.8\% | 11.6\% | 11.9\% | 11.5\% | 8.7\% | 5.2\% | 561 | 691 | 799 |
| FERC | 29.4\% | 23.4\% | 22.2\% | 33.7\% | 36.4\% | 36.8\% | 17.1\% | 16.5\% | 19.3\% | 12.7\% | 15.1\% | 12.7\% | 7.1\% | 8.6\% | 8.9\% | 990 | 885 | 882 |
| FTC | 35.0\% | 33.1\% | 29.9\% | 38.8\% | 33.8\% | 37.6\% | 10.5\% | 12.4\% | 13.0\% | 10.1\% | 11.6\% | 13.4\% | 5.5\% | 9.2\% | 6.1\% | 618 | 513 | 557 |

## Report by Agency

## (3) I feel encouraged to come up with new and better ways of doing things.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 20.3\% | 19.1\% | 19.2\% | 36.2\% | 36.1\% | 36.5\% | 18.3\% | 19.0\% | 19.2\% | 16.2\% | 16.8\% | 16.7\% | 9.0\% | 9.1\% | 8.5\% | 414,872 | 385,690 | 370,376 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 26.0\% | 24.7\% | 25.5\% | 36.7\% | 36.9\% | 37.8\% | 17.4\% | 18.2\% | 17.5\% | 12.8\% | 13.7\% | 12.6\% | 7.1\% | 6.5\% | 6.5\% | 7,720 | 8,408 | 8,276 |
| HHS | 24.7\% | 22.9\% | 22.4\% | 38.2\% | 38.2\% | 38.4\% | 17.4\% | 17.1\% | 17.7\% | 13.1\% | 14.4\% | 14.4\% | 6.6\% | 7.3\% | 7.1\% | 36,148 | 32,266 | 31,795 |
| HUD | 20.8\% | 16.4\% | 16.3\% | 34.2\% | 31.2\% | 30.8\% | 18.6\% | 20.0\% | 20.0\% | 16.5\% | 18.2\% | 20.3\% | 10.0\% | 14.2\% | 12.6\% | 5,330 | 3,823 | 3,663 |
| NARA | 25.3\% | 19.7\% | 18.3\% | 32.8\% | 32.0\% | 33.3\% | 15.1\% | 16.7\% | 17.6\% | 15.2\% | 18.6\% | 17.8\% | 11.6\% | 12.9\% | 13.0\% | 1,695 | 1,638 | 1,572 |
| NASA | 41.2\% | 38.4\% | 38.0\% | 37.3\% | 39.2\% | 38.8\% | 11.4\% | 11.8\% | 12.4\% | 6.9\% | 7.6\% | 7.8\% | 3.1\% | 3.0\% | 3.0\% | 9,814 | 9,287 | 9,852 |
| NCUA | 21.8\% | 20.7\% | 19.7\% | 35.4\% | 39.6\% | 38.0\% | 23.7\% | 19.8\% | 17.9\% | 14.3\% | 16.1\% | 18.0\% | 4.8\% | 3.8\% | 6.3\% | 761 | 798 | 785 |
| NLRB | 15.6\% | 15.2\% | 13.2\% | 27.8\% | 26.8\% | 30.6\% | 21.8\% | 18.1\% | 17.6\% | 23.2\% | 24.7\% | 23.0\% | 11.6\% | 15.2\% | 15.6\% | 889 | 687 | 708 |
| NRC | 28.6\% | 28.9\% | 28.3\% | 37.9\% | 38.5\% | 37.6\% | 16.6\% | 14.5\% | 17.2\% | 11.2\% | 12.9\% | 12.4\% | 5.7\% | 5.3\% | 4.6\% | 2,638 | 2,437 | 2,491 |
| NSF | 32.9\% | 30.4\% | 28.9\% | 36.5\% | 36.0\% | 38.2\% | 13.8\% | 16.1\% | 14.7\% | 11.1\% | 10.8\% | 11.2\% | 5.7\% | 6.8\% | 7.0\% | 884 | 905 | 871 |
| OMB | 33.3\% | 31.5\% | 24.2\% | 43.9\% | 39.4\% | 40.4\% | 12.9\% | 16.4\% | 13.1\% | 7.1\% | 9.3\% | 17.6\% | 2.9\% | 3.3\% | 4.7\% | 300 | 302 | 311 |
| OPM | 22.3\% | 21.3\% | 21.9\% | 39.1\% | 38.3\% | 40.1\% | 18.8\% | 20.0\% | 18.3\% | 13.1\% | 14.0\% | 13.1\% | 6.7\% | 6.5\% | 6.6\% | 3,318 | 3,525 | 2,893 |
| PBGC | 27.5\% | 25.5\% | 21.7\% | 39.2\% | 41.7\% | 39.2\% | 13.6\% | 12.2\% | 18.9\% | 12.5\% | 13.5\% | 11.8\% | 7.1\% | 7.0\% | 8.5\% | 623 | 470 | 398 |
| RRB | 18.2\% | 19.9\% | 19.7\% | 39.3\% | 35.8\% | 36.8\% | 21.3\% | 22.0\% | 23.0\% | 14.9\% | 15.2\% | 15.3\% | 6.3\% | 7.1\% | 5.1\% | 472 | 516 | 600 |
| SBA | 19.7\% | 21.1\% | 22.1\% | 35.1\% | 36.0\% | 37.1\% | 16.1\% | 15.4\% | 18.2\% | 15.7\% | 17.9\% | 14.0\% | 13.4\% | 9.6\% | 8.6\% | 1,268 | 1,364 | 1,488 |
| SEC | 23.5\% | 21.3\% | 19.8\% | 34.0\% | 34.9\% | 33.3\% | 16.3\% | 17.8\% | 18.0\% | 16.4\% | 16.8\% | 18.5\% | 9.9\% | 9.2\% | 10.5\% | 1,896 | 2,433 | 2,386 |

[^4]
## Report by Agency

## (3) I feel encouraged to come up with new and better ways of doing things.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 20.3\% | 19.1\% | 19.2\% | 36.2\% | 36.1\% | 36.5\% | 18.3\% | 19.0\% | 19.2\% | 16.2\% | 16.8\% | 16.7\% | 9.0\% | 9.1\% | 8.5\% | 414,872 | 385,690 | 370,376 |
| SSA | 19.7\% | 18.0\% | 17.6\% | 36.3\% | 35.8\% | 35.8\% | 20.1\% | 21.1\% | 21.3\% | 15.9\% | 16.7\% | 17.0\% | 8.0\% | 8.3\% | 8.3\% | 10,360 | 9,355 | 8,207 |
| State | 23.2\% | 22.4\% | 22.0\% | 40.0\% | 39.8\% | 40.4\% | 17.9\% | 18.6\% | 18.1\% | 13.5\% | 14.1\% | 13.6\% | 5.5\% | 5.0\% | 5.9\% | 3,979 | 3,723 | 2,514 |
| Treas | 19.2\% | 18.2\% | 19.0\% | 36.1\% | 36.4\% | 36.5\% | 19.0\% | 19.4\% | 18.8\% | 16.7\% | 17.1\% | 16.7\% | 9.0\% | 8.8\% | 9.0\% | 50,814 | 50,215 | 49,379 |
| USAID | 23.7\% | 20.4\% | 19.4\% | 39.6\% | 40.0\% | 41.5\% | 15.7\% | 17.3\% | 17.7\% | 15.6\% | 14.9\% | 15.0\% | 5.4\% | 7.4\% | 6.4\% | 1,965 | 2,015 | 2,230 |
| USDA | 17.9\% | 15.9\% | 15.9\% | 39.2\% | 39.2\% | 38.2\% | 19.9\% | 20.2\% | 21.6\% | 16.1\% | 17.9\% | 17.2\% | 6.9\% | 6.7\% | 7.1\% | 20,262 | 19,818 | 13,053 |
| VA | 17.9\% | 18.3\% | 19.5\% | 35.5\% | 34.5\% | 35.2\% | 18.9\% | 18.6\% | 18.3\% | 17.3\% | 17.8\% | 17.5\% | 10.4\% | 10.8\% | 9.5\% | 31,575 | 27,041 | 29,335 |
| Small Agencies | 25.8\% | 24.4\% | 24.8\% | 35.6\% | 33.9\% | 34.2\% | 15.5\% | 16.4\% | 17.9\% | 13.8\% | 16.1\% | 15.1\% | 9.4\% | 9.2\% | 8.0\% | 5,050 | 4,683 | 5,008 |
| DOD | 22.2\% | 20.2\% | 20.2\% | 38.0\% | 38.1\% | 38.4\% | 17.7\% | 19.0\% | 19.0\% | 14.7\% | 15.4\% | 15.4\% | 7.3\% | 7.4\% | 7.0\% | 71,606 | 73,565 | 63,831 |
| USACE | 21.7\% | 16.7\% | 16.6\% | 39.3\% | 41.0\% | 39.8\% | 18.1\% | 20.1\% | 20.6\% | 14.7\% | 15.4\% | 16.4\% | 6.2\% | 6.9\% | 6.7\% | 4,245 | 2,399 | 2,191 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 23.8\% | 21.4\% | 20.9\% | 39.0\% | 38.3\% | 38.0\% | 16.3\% | 17.9\% | 19.0\% | 14.5\% | 15.3\% | 15.5\% | 6.5\% | 7.1\% | 6.6\% | 18,457 | 18,805 | 11,919 |
| Army $\ddagger$ | 21.5\% | 19.7\% | 19.5\% | 37.8\% | 37.8\% | 38.7\% | 17.5\% | 19.3\% | 18.8\% | 15.3\% | 15.4\% | 15.6\% | 8.0\% | 7.8\% | 7.4\% | 16,316 | 19,535 | 19,500 |
| Navy $\ddagger$ | 22.1\% | 19.9\% | 20.8\% | 38.4\% | 38.5\% | 39.0\% | 18.5\% | 19.9\% | 18.9\% | 14.0\% | 14.9\% | 14.8\% | 7.0\% | 6.7\% | 6.5\% | 15,972 | 17,378 | 17,133 |
| Marine Corps | 22.5\% | 25.6\% | 23.3\% | 36.1\% | 35.1\% | 34.3\% | 17.4\% | 15.9\% | 19.2\% | 16.2\% | 15.7\% | 15.2\% | 7.9\% | 7.7\% | 8.1\% | 1,650 | 1,680 | 2,062 |
| DOD 4th <br> Estate | 21.6\% | 19.7\% | 20.4\% | 36.3\% | 36.8\% | 37.5\% | 18.9\% | 19.2\% | 18.9\% | 15.0\% | 16.1\% | 15.5\% | 8.2\% | 8.2\% | 7.6\% | 14,966 | 13,768 | 11,026 |

[^5]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (4) My work gives me a feeling of personal accomplishment.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 28.3\% | 26.8\% | 27.1\% | 42.2\% | 42.8\% | 43.2\% | 14.6\% | 15.0\% | 15.1\% | 9.3\% | 9.8\% | 9.4\% | 5.7\% | 5.6\% | 5.2\% | 418,769 | 389,314 | 373,824 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 30.9\% | 26.7\% | 29.0\% | 41.7\% | 42.4\% | 42.6\% | 12.4\% | 15.5\% | 14.3\% | 8.0\% | 8.8\% | 8.5\% | 7.1\% | 6.5\% | 5.7\% | 1,087 | 1,040 | 1,138 |
| CSOSA | 28.8\% | 30.7\% | 26.3\% | 42.3\% | 37.4\% | 45.8\% | 15.2\% | 14.9\% | 12.1\% | 8.7\% | 8.9\% | 9.8\% | 5.0\% | 8.1\% | 6.0\% | 644 | 718 | 706 |
| DHS | 19.8\% | 20.2\% | 21.1\% | 36.2\% | 37.3\% | 39.1\% | 17.4\% | 17.1\% | 17.3\% | 14.0\% | 13.9\% | 12.9\% | 12.7\% | 11.5\% | 9.6\% | 42,922 | 42,363 | 38,744 |
| DOC | 29.9\% | 30.9\% | 29.9\% | 44.0\% | 45.2\% | 45.7\% | 14.4\% | 13.0\% | 13.2\% | 7.6\% | 7.6\% | 7.8\% | 4.1\% | 3.3\% | 3.4\% | 10,063 | 9,804 | 9,393 |
| DOE | 25.5\% | 23.5\% | 25.0\% | 43.7\% | 43.1\% | 43.5\% | 14.9\% | 15.4\% | 16.0\% | 10.2\% | 11.3\% | 10.2\% | 5.8\% | 6.7\% | 5.3\% | 8,410 | 6,458 | 6,665 |
| DOI | 29.0\% | 28.1\% | 27.2\% | 43.4\% | 43.9\% | 45.0\% | 14.5\% | 14.2\% | 14.1\% | 8.2\% | 9.0\% | 8.9\% | 4.8\% | 4.8\% | 4.8\% | 26,122 | 18,156 | 18,231 |
| DOJ | 31.2\% | 28.5\% | 28.3\% | 42.9\% | 42.9\% | 43.0\% | 13.2\% | 14.8\% | 15.2\% | 8.6\% | 9.2\% | 9.1\% | 4.1\% | 4.7\% | 4.4\% | 20,059 | 17,079 | 16,888 |
| DOL | 31.1\% | 29.1\% | 27.0\% | 41.5\% | 41.5\% | 41.4\% | 14.3\% | 14.8\% | 15.8\% | 7.7\% | 8.9\% | 9.8\% | 5.4\% | 5.7\% | 6.0\% | 11,254 | 10,860 | 5,157 |
| DOT | 29.0\% | 26.4\% | 26.3\% | 43.4\% | 44.3\% | 46.5\% | 14.5\% | 15.1\% | 13.7\% | 8.4\% | 9.3\% | 8.7\% | 4.8\% | 5.0\% | 4.8\% | 15,499 | 11,563 | 23,038 |
| Educ | 33.3\% | 31.4\% | 30.5\% | 40.6\% | 40.2\% | 40.4\% | 13.8\% | 14.6\% | 13.8\% | 7.6\% | 8.3\% | 9.1\% | 4.7\% | 5.5\% | 6.2\% | 2,677 | 2,394 | 2,638 |
| EEOC | 44.1\% | 41.5\% | 40.0\% | 37.3\% | 37.1\% | 37.3\% | 9.2\% | 12.2\% | 11.6\% | 5.3\% | 5.4\% | 6.6\% | 4.1\% | 3.9\% | 4.4\% | 1,241 | 1,120 | 1,174 |
| EPA | 28.4\% | 26.0\% | 26.6\% | 42.4\% | 44.1\% | 43.1\% | 15.0\% | 14.2\% | 14.4\% | 9.0\% | 10.2\% | 10.5\% | 5.2\% | 5.5\% | 5.3\% | 4,436 | 3,837 | 3,895 |
| FCC | 27.3\% | 28.0\% | 26.0\% | 41.1\% | 43.4\% | 45.3\% | 15.1\% | 14.2\% | 15.4\% | 10.3\% | 8.1\% | 9.1\% | 6.3\% | 6.4\% | 4.1\% | 568 | 695 | 807 |
| FERC | 35.3\% | 28.9\% | 27.2\% | 39.3\% | 45.1\% | 44.3\% | 13.6\% | 13.8\% | 16.0\% | 7.8\% | 8.5\% | 7.9\% | 4.0\% | 3.7\% | 4.6\% | 991 | 888 | 884 |
| FTC | 41.9\% | 39.8\% | 38.6\% | 38.9\% | 38.8\% | 40.8\% | 10.5\% | 10.0\% | 10.3\% | 5.7\% | 6.5\% | 7.9\% | 3.1\% | 4.9\% | 2.5\% | 625 | 515 | 562 |

[^6]
## Report by Agency

## (4) My work gives me a feeling of personal accomplishment.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 28.3\% | 26.8\% | 27.1\% | 42.2\% | 42.8\% | 43.2\% | 14.6\% | 15.0\% | 15.1\% | 9.3\% | 9.8\% | 9.4\% | 5.7\% | 5.6\% | 5.2\% | 418,769 | 389,314 | 373,824 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 29.5\% | 27.3\% | 29.3\% | 41.7\% | 43.4\% | 42.5\% | 15.9\% | 15.8\% | 15.2\% | 8.2\% | 8.6\% | 8.7\% | 4.8\% | 4.9\% | 4.3\% | 7,779 | 8,437 | 8,358 |
| HHS | 32.6\% | 30.8\% | 30.0\% | 42.8\% | 43.1\% | 43.8\% | 13.2\% | 13.8\% | 14.0\% | 7.4\% | 7.9\% | 8.0\% | 3.9\% | 4.3\% | 4.2\% | 36,501 | 32,550 | 32,103 |
| HUD | 27.6\% | 22.9\% | 23.3\% | 40.9\% | 40.4\% | 39.4\% | 15.2\% | 16.9\% | 17.4\% | 9.8\% | 11.0\% | 10.8\% | 6.6\% | 8.8\% | 9.1\% | 5,349 | 3,844 | 3,694 |
| NARA | 35.4\% | 32.1\% | 31.9\% | 39.1\% | 37.8\% | 38.4\% | 12.8\% | 13.8\% | 14.1\% | 6.6\% | 9.8\% | 8.8\% | 6.1\% | 6.5\% | 6.8\% | 1,701 | 1,655 | 1,604 |
| NASA | 42.8\% | 40.4\% | 39.3\% | 39.3\% | 40.7\% | 41.0\% | 10.2\% | 10.8\% | 11.2\% | 5.1\% | 5.8\% | 6.0\% | 2.7\% | 2.3\% | 2.5\% | 9,887 | 9,372 | 9,922 |
| NCUA | 30.9\% | 29.4\% | 29.4\% | 45.7\% | 48.5\% | 45.5\% | 13.6\% | 13.6\% | 14.2\% | 7.4\% | 5.4\% | 7.9\% | 2.5\% | 3.1\% | 2.9\% | 775 | 803 | 792 |
| NLRB | 35.1\% | 29.6\% | 29.5\% | 44.4\% | 42.8\% | 41.3\% | 11.4\% | 14.4\% | 15.3\% | 5.9\% | 8.8\% | 9.5\% | 3.2\% | 4.4\% | 4.4\% | 893 | 688 | 715 |
| NRC | 35.7\% | 35.4\% | 34.4\% | 41.5\% | 42.0\% | 42.5\% | 11.7\% | 11.9\% | 12.5\% | 7.3\% | 7.6\% | 7.2\% | 3.8\% | 3.2\% | 3.4\% | 2,662 | 2,444 | 2,500 |
| NSF | 40.6\% | 37.6\% | 34.6\% | 38.4\% | 39.8\% | 41.2\% | 10.9\% | 10.4\% | 12.5\% | 6.5\% | 6.6\% | 7.3\% | 3.5\% | 5.5\% | 4.4\% | 893 | 911 | 881 |
| OMB | 44.6\% | 36.5\% | 29.9\% | 39.7\% | 45.5\% | 43.6\% | 12.3\% | 11.4\% | 12.9\% | 2.6\% | 5.0\% | 9.7\% | 0.8\% | 1.6\% | 3.8\% | 304 | 302 | 314 |
| OPM | 31.9\% | 31.9\% | 31.4\% | 42.6\% | 43.6\% | 43.7\% | 13.8\% | 13.4\% | 13.6\% | 7.5\% | 7.5\% | 7.7\% | 4.3\% | 3.6\% | 3.6\% | 3,362 | 3,566 | 2,911 |
| PBGC | 31.0\% | 33.1\% | 28.4\% | 45.8\% | 40.6\% | 46.2\% | 10.3\% | 12.6\% | 12.7\% | 8.0\% | 8.5\% | 7.4\% | 4.9\% | 5.1\% | 5.4\% | 623 | 477 | 397 |
| RRB | 31.7\% | 29.3\% | 32.2\% | 47.6\% | 47.0\% | 44.0\% | 9.3\% | 10.2\% | 15.2\% | 7.4\% | 8.8\% | 6.4\% | 4.1\% | 4.7\% | 2.2\% | 478 | 521 | 605 |
| SBA | 30.8\% | 31.9\% | 31.1\% | 40.6\% | 40.8\% | 43.0\% | 13.8\% | 13.6\% | 15.0\% | 7.7\% | 8.9\% | 6.7\% | 7.2\% | 4.8\% | 4.2\% | 1,297 | 1,380 | 1,504 |
| SEC | 33.6\% | 31.8\% | 28.3\% | 42.1\% | 43.1\% | 43.7\% | 12.8\% | 13.2\% | 14.3\% | 6.8\% | 8.1\% | 9.0\% | 4.7\% | 3.9\% | 4.7\% | 1,911 | 2,456 | 2,399 |

## Report by Agency

## (4) My work gives me a feeling of personal accomplishment.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 28.3\% | 26.8\% | 27.1\% | 42.2\% | 42.8\% | 43.2\% | 14.6\% | 15.0\% | 15.1\% | 9.3\% | 9.8\% | 9.4\% | 5.7\% | 5.6\% | 5.2\% | 418,769 | 389,314 | 373,824 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 33.9\% | 31.0\% | 31.4\% | 42.6\% | 43.0\% | 43.8\% | 12.6\% | 14.0\% | 13.2\% | 6.9\% | 7.9\% | 7.5\% | 4.1\% | 4.1\% | 4.2\% | 10,475 | 9,465 | 8,300 |
| State | 31.4\% | 32.2\% | 32.1\% | 44.0\% | 45.2\% | 42.6\% | 13.5\% | 11.7\% | 13.5\% | 8.0\% | 7.6\% | 7.8\% | 3.2\% | 3.3\% | 3.9\% | 4,033 | 3,752 | 2,545 |
| Treas | 25.8\% | 26.0\% | 26.2\% | 43.7\% | 45.0\% | 44.1\% | 14.9\% | 14.6\% | 14.7\% | 9.7\% | 9.1\% | 9.2\% | 5.9\% | 5.2\% | 5.8\% | 51,300 | 50,671 | 49,740 |
| USAID | 29.3\% | 27.9\% | 27.2\% | 43.3\% | 41.9\% | 44.6\% | 14.4\% | 15.1\% | 15.1\% | 8.9\% | 10.5\% | 9.1\% | 4.1\% | 4.6\% | 4.0\% | 1,987 | 2,030 | 2,254 |
| USDA | 26.4\% | 24.5\% | 23.6\% | 45.5\% | 46.7\% | 47.1\% | 14.8\% | 15.5\% | 15.6\% | 8.7\% | 9.4\% | 9.5\% | 4.5\% | 3.9\% | 4.2\% | 20,491 | 19,995 | 13,171 |
| VA | 30.4\% | 29.6\% | 31.1\% | 42.3\% | 42.8\% | 42.4\% | 13.7\% | 13.6\% | 13.2\% | 8.4\% | 8.7\% | 8.5\% | 5.2\% | 5.4\% | 4.8\% | 31,998 | 27,375 | 29,655 |
| Small <br> Agencies | 34.0\% | 31.5\% | 33.0\% | 40.2\% | 40.5\% | 39.9\% | 12.5\% | 13.0\% | 13.4\% | 7.5\% | 8.7\% | 8.3\% | 5.8\% | 6.3\% | 5.5\% | 5,083 | 4,730 | 5,056 |
| DOD | 27.4\% | 25.3\% | 25.5\% | 42.7\% | 43.2\% | 43.7\% | 15.3\% | 16.0\% | 16.4\% | 9.5\% | 10.2\% | 9.6\% | 5.1\% | 5.3\% | 4.8\% | 72,389 | 74,400 | 64,484 |
| USACE | 27.0\% | 21.9\% | 22.3\% | 46.8\% | 47.3\% | 46.0\% | 14.0\% | 15.8\% | 18.6\% | 8.4\% | 9.8\% | 8.7\% | 3.8\% | 5.1\% | 4.4\% | 4,285 | 2,412 | 2,209 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 27.2\% | 24.2\% | 24.1\% | 42.6\% | 43.1\% | 43.6\% | 15.5\% | 16.2\% | 16.6\% | 9.9\% | 11.0\% | 10.3\% | 4.8\% | 5.5\% | 5.3\% | 18,641 | 19,003 | 12,027 |
| Army $\ddagger$ | 28.4\% | 26.2\% | 26.4\% | 41.6\% | 42.7\% | 43.8\% | 15.0\% | 15.9\% | 15.8\% | 9.6\% | 9.5\% | 9.1\% | 5.5\% | 5.7\% | 4.8\% | 16,565 | 19,805 | 19,729 |
| Navy $\ddagger$ | 26.6\% | 24.6\% | 25.4\% | 43.5\% | 44.5\% | 44.2\% | 15.8\% | 16.4\% | 16.6\% | 9.2\% | 10.1\% | 9.4\% | 4.8\% | 4.4\% | 4.4\% | 16,107 | 17,599 | 17,299 |
| Marine Corps | 27.5\% | 29.5\% | 29.6\% | 41.5\% | 39.6\% | 40.3\% | 15.8\% | 15.0\% | 16.1\% | 9.6\% | 10.7\% | 9.0\% | 5.6\% | 5.1\% | 4.9\% | 1,661 | 1,703 | 2,080 |
| DOD 4th <br> Estate | 27.3\% | 26.7\% | 26.0\% | 42.2\% | 41.6\% | 42.6\% | 14.7\% | 15.3\% | 15.9\% | 9.9\% | 10.7\% | 10.4\% | 5.9\% | 5.8\% | 5.0\% | 15,130 | 13,878 | 11,140 |

[^7]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (5) I like the kind of work I do.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 39.0\% | 37.7\% | 38.4\% | 43.8\% | 44.4\% | 44.4\% | 10.9\% | 11.3\% | 11.0\% | 4.1\% | 4.4\% | 4.2\% | 2.2\% | 2.2\% | 2.0\% | 414,001 | 384,679 | 369,988 |
| BBG | 46.5\% | 43.6\% | 44.9\% | 39.9\% | 42.5\% | 42.9\% | 8.0\% | 8.7\% | 7.4\% | 3.4\% | 3.3\% | 3.1\% | 2.3\% | 1.9\% | 1.6\% | 1,083 | 1,022 | 1,132 |
| CSOSA | 42.7\% | 41.0\% | 41.0\% | 41.3\% | 42.3\% | 40.2\% | 10.8\% | 11.0\% | 10.8\% | 2.6\% | 3.4\% | 4.2\% | 2.6\% | 2.3\% | 3.8\% | 641 | 705 | 699 |
| DHS | 33.2\% | 34.1\% | 36.0\% | 43.2\% | 43.1\% | 43.6\% | 13.7\% | 13.6\% | 12.3\% | 5.3\% | 5.3\% | 4.9\% | 4.7\% | 3.9\% | 3.3\% | 42,891 | 41,926 | 38,390 |
| DOC | 38.0\% | 38.6\% | 37.3\% | 44.8\% | 44.9\% | 47.0\% | 11.6\% | 11.2\% | 10.6\% | 3.8\% | 3.9\% | 3.6\% | 1.7\% | 1.4\% | 1.5\% | 9,976 | 9,736 | 9,309 |
| DOE | 35.4\% | 33.0\% | 33.6\% | 46.1\% | 47.0\% | 47.4\% | 12.1\% | 12.5\% | 12.6\% | 4.6\% | 5.2\% | 4.7\% | 1.9\% | 2.3\% | 1.8\% | 8,326 | 6,390 | 6,625 |
| DOI | 41.6\% | 40.0\% | 40.0\% | 44.2\% | 44.8\% | 45.3\% | 9.3\% | 10.1\% | 9.8\% | 3.4\% | 3.7\% | 3.5\% | 1.5\% | 1.4\% | 1.4\% | 25,767 | 18,014 | 17,975 |
| DOJ | 41.8\% | 38.8\% | 38.5\% | 42.9\% | 44.2\% | 44.9\% | 9.7\% | 10.7\% | 10.7\% | 3.7\% | 4.6\% | 4.2\% | 1.9\% | 1.7\% | 1.7\% | 19,779 | 16,859 | 16,697 |
| DOL | 39.6\% | 38.0\% | 36.1\% | 42.7\% | 43.6\% | 44.3\% | 11.5\% | 12.0\% | 12.4\% | 3.9\% | 4.1\% | 4.9\% | 2.3\% | 2.3\% | 2.2\% | 11,164 | 10,745 | 5,101 |
| DOT | 41.6\% | 37.6\% | 42.4\% | 43.1\% | 45.7\% | 43.3\% | 10.5\% | 11.5\% | 9.4\% | 3.2\% | 3.4\% | 3.5\% | 1.6\% | 1.8\% | 1.4\% | 15,242 | 11,384 | 22,803 |
| Educ | 38.8\% | 37.5\% | 35.3\% | 42.0\% | 42.9\% | 42.9\% | 11.9\% | 10.9\% | 12.5\% | 4.6\% | 5.9\% | 6.2\% | 2.6\% | 2.8\% | 3.0\% | 2,650 | 2,373 | 2,618 |
| EEOC | 54.5\% | 51.1\% | 50.1\% | 34.6\% | 38.7\% | 37.0\% | 7.2\% | 6.8\% | 7.7\% | 2.2\% | 1.8\% | 3.1\% | 1.5\% | 1.6\% | 2.0\% | 1,227 | 1,099 | 1,154 |
| EPA | 35.2\% | 33.1\% | 34.5\% | 45.7\% | 46.6\% | 46.3\% | 12.4\% | 12.7\% | 12.3\% | 4.6\% | 5.1\% | 5.3\% | 2.0\% | 2.5\% | 1.7\% | 4,376 | 3,784 | 3,851 |
| FCC | 33.8\% | 35.1\% | 32.8\% | 45.3\% | 45.0\% | 48.8\% | 13.1\% | 13.4\% | 13.3\% | 4.9\% | 4.7\% | 4.3\% | 2.9\% | 1.9\% | 0.8\% | 556 | 683 | 800 |
| FERC | 39.4\% | 35.4\% | 33.6\% | 42.7\% | 47.2\% | 47.4\% | 12.9\% | 11.4\% | 11.9\% | 3.6\% | 4.4\% | 5.5\% | 1.5\% | 1.5\% | 1.7\% | 982 | 880 | 881 |
| FTC | 45.8\% | 48.2\% | 45.4\% | 40.8\% | 39.4\% | 40.6\% | 8.8\% | 7.5\% | 9.8\% | 2.9\% | 2.8\% | 3.7\% | 1.7\% | 2.1\% | 0.5\% | 626 | 514 | 556 |

## Report by Agency

## (5) I like the kind of work I do.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 39.0\% | 37.7\% | 38.4\% | 43.8\% | 44.4\% | 44.4\% | 10.9\% | 11.3\% | 11.0\% | 4.1\% | 4.4\% | 4.2\% | 2.2\% | 2.2\% | 2.0\% | 414,001 | 384,679 | 369,988 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 36.9\% | 35.0\% | 37.5\% | 42.7\% | 44.8\% | 43.5\% | 13.2\% | 13.2\% | 11.9\% | 4.5\% | 4.8\% | 4.9\% | 2.7\% | 2.2\% | 2.2\% | 7,730 | 8,390 | 8,276 |
| HHS | 41.4\% | 39.9\% | 39.8\% | 43.5\% | 44.0\% | 44.2\% | 10.0\% | 10.5\% | 10.5\% | 3.4\% | 3.8\% | 3.8\% | 1.7\% | 1.9\% | 1.7\% | 36,157 | 32,211 | 31,810 |
| HUD | 35.7\% | 32.6\% | 32.7\% | 42.3\% | 43.0\% | 42.3\% | 13.1\% | 13.2\% | 14.3\% | 5.8\% | 6.5\% | 6.3\% | 3.1\% | 4.7\% | 4.3\% | 5,274 | 3,814 | 3,673 |
| NARA | 43.0\% | 41.7\% | 39.0\% | 40.0\% | 37.9\% | 40.6\% | 10.0\% | 11.3\% | 12.4\% | 3.9\% | 5.9\% | 4.8\% | 3.1\% | 3.2\% | 3.1\% | 1,687 | 1,661 | 1,577 |
| NASA | 46.8\% | 45.1\% | 45.0\% | 39.8\% | 40.2\% | 40.6\% | 8.9\% | 10.0\% | 9.3\% | 3.2\% | 3.6\% | 3.8\% | 1.4\% | 1.0\% | 1.3\% | 9,801 | 9,270 | 9,856 |
| NCUA | 40.5\% | 38.3\% | 37.9\% | 45.2\% | 47.6\% | 49.2\% | 10.2\% | 9.6\% | 9.0\% | 3.3\% | 3.2\% | 2.9\% | 0.8\% | 1.4\% | 0.9\% | 763 | 803 | 789 |
| NLRB | 44.4\% | 37.3\% | 34.4\% | 43.2\% | 46.9\% | 49.2\% | 8.5\% | 10.7\% | 10.3\% | 2.8\% | 4.0\% | 4.5\% | 1.1\% | 1.1\% | 1.5\% | 891 | 682 | 713 |
| NRC | 40.8\% | 39.7\% | 39.8\% | 42.8\% | 43.3\% | 43.3\% | 10.6\% | 10.5\% | 11.1\% | 4.3\% | 4.5\% | 4.1\% | 1.5\% | 2.0\% | 1.7\% | 2,639 | 2,442 | 2,481 |
| NSF | 41.2\% | 40.5\% | 39.7\% | 40.5\% | 41.2\% | 42.3\% | 11.4\% | 12.2\% | 12.0\% | 4.8\% | 3.7\% | 4.1\% | 2.1\% | 2.4\% | 1.9\% | 890 | 905 | 871 |
| OMB | 48.4\% | 40.0\% | 33.8\% | 41.5\% | 48.3\% | 51.3\% | 7.9\% | 8.6\% | 8.3\% | 1.3\% | 2.5\% | 5.1\% | 0.8\% | 0.7\% | 1.6\% | 302 | 299 | 310 |
| OPM | 39.8\% | 40.6\% | 39.9\% | 43.2\% | 43.3\% | 42.5\% | 11.4\% | 10.4\% | 11.6\% | 3.6\% | 3.9\% | 4.0\% | 2.0\% | 1.8\% | 1.9\% | 3,327 | 3,531 | 2,899 |
| PBGC | 33.0\% | 34.5\% | 33.0\% | 48.6\% | 46.7\% | 45.5\% | 12.1\% | 12.2\% | 13.9\% | 3.9\% | 3.9\% | 5.2\% | 2.4\% | 2.6\% | 2.4\% | 624 | 472 | 391 |
| RRB | 36.8\% | 37.2\% | 35.9\% | 45.2\% | 45.3\% | 45.7\% | 11.1\% | 11.1\% | 13.2\% | 3.9\% | 4.4\% | 3.8\% | 3.0\% | 1.9\% | 1.3\% | 468 | 511 | 603 |
| SBA | 39.2\% | 40.1\% | 39.6\% | 42.3\% | 43.7\% | 44.8\% | 12.1\% | 10.5\% | 10.9\% | 3.7\% | 3.6\% | 2.8\% | 2.7\% | 2.0\% | 1.8\% | 1,276 | 1,363 | 1,483 |
| SEC | 41.4\% | 39.2\% | 37.5\% | 42.4\% | 44.9\% | 47.6\% | 9.7\% | 10.1\% | 9.7\% | 4.5\% | 4.3\% | 3.7\% | 2.0\% | 1.5\% | 1.5\% | 1,904 | 2,430 | 2,385 |

## Report by Agency

## (5) I like the kind of work I do.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 39.0\% | 37.7\% | 38.4\% | 43.8\% | 44.4\% | 44.4\% | 10.9\% | 11.3\% | 11.0\% | 4.1\% | 4.4\% | 4.2\% | 2.2\% | 2.2\% | 2.0\% | 414,001 | 384,679 | 369,988 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 39.9\% | 37.3\% | 37.5\% | 42.8\% | 43.3\% | 43.8\% | 10.8\% | 12.3\% | 11.8\% | 4.4\% | 4.7\% | 4.3\% | 2.1\% | 2.3\% | 2.5\% | 10,307 | 9,360 | 8,189 |
| State | 40.1\% | 40.9\% | 41.1\% | 43.5\% | 43.9\% | 41.5\% | 10.1\% | 10.1\% | 11.3\% | 4.3\% | 3.6\% | 4.5\% | 2.0\% | 1.6\% | 1.7\% | 3,988 | 3,714 | 2,513 |
| Treas | 34.2\% | 34.7\% | 35.1\% | 45.3\% | 46.0\% | 45.4\% | 12.4\% | 11.9\% | 11.8\% | 5.0\% | 4.6\% | 4.8\% | 3.0\% | 2.7\% | 3.0\% | 50,567 | 50,052 | 49,298 |
| USAID | 35.1\% | 34.7\% | 35.2\% | 45.3\% | 44.8\% | 44.6\% | 13.1\% | 12.4\% | 13.2\% | 4.5\% | 5.8\% | 5.2\% | 2.0\% | 2.3\% | 1.9\% | 1,964 | 2,008 | 2,225 |
| USDA | 37.9\% | 37.0\% | 37.1\% | 46.9\% | 47.4\% | 47.3\% | 10.3\% | 10.3\% | 10.4\% | 3.5\% | 4.0\% | 3.8\% | 1.4\% | 1.3\% | 1.4\% | 20,265 | 19,743 | 13,022 |
| VA | 42.8\% | 41.8\% | 43.7\% | 42.8\% | 43.2\% | 42.2\% | 9.5\% | 9.7\% | 9.0\% | 3.1\% | 3.4\% | 3.4\% | 1.8\% | 1.9\% | 1.8\% | 31,380 | 26,871 | 29,249 |
| Small Agencies | 41.9\% | 39.6\% | 41.2\% | 42.2\% | 43.1\% | 42.2\% | 10.0\% | 10.3\% | 10.5\% | 3.9\% | 4.4\% | 4.1\% | 2.1\% | 2.6\% | 2.0\% | 5,055 | 4,671 | 5,006 |
| DOD | 38.2\% | 36.5\% | 36.7\% | 44.5\% | 45.0\% | 45.2\% | 11.0\% | 11.6\% | 11.6\% | 4.3\% | 4.7\% | 4.5\% | 1.9\% | 2.1\% | 2.0\% | 71,456 | 73,362 | 63,778 |
| USACE | 38.3\% | 32.9\% | 33.9\% | 46.1\% | 48.7\% | 49.6\% | 10.5\% | 11.5\% | 10.7\% | 3.6\% | 5.0\% | 4.0\% | 1.5\% | 1.9\% | 1.9\% | 4,207 | 2,385 | 2,182 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 37.2\% | 35.2\% | 35.4\% | 45.5\% | 45.2\% | 45.4\% | 10.9\% | 12.2\% | 12.2\% | 4.6\% | 5.3\% | 4.7\% | 1.8\% | 2.1\% | 2.3\% | 18,424 | 18,738 | 11,891 |
| Army $\ddagger$ | 40.6\% | 38.8\% | 38.6\% | 43.5\% | 44.1\% | 44.6\% | 10.0\% | 10.8\% | 10.7\% | 4.1\% | 4.2\% | 4.2\% | 1.9\% | 2.1\% | 1.9\% | 16,300 | 19,499 | 19,527 |
| Navy $\ddagger$ | 37.1\% | 34.7\% | 35.6\% | 45.1\% | 46.8\% | 46.2\% | 11.8\% | 12.0\% | 12.0\% | 4.2\% | 4.7\% | 4.4\% | 1.8\% | 1.8\% | 1.8\% | 15,946 | 17,370 | 17,126 |
| Marine Corps | 41.7\% | 43.8\% | 43.5\% | 42.5\% | 40.8\% | 40.5\% | 10.2\% | 9.8\% | 11.2\% | 3.4\% | 3.6\% | 3.2\% | 2.3\% | 2.1\% | 1.5\% | 1,660 | 1,679 | 2,061 |
| DOD 4th <br> Estate | 36.8\% | 36.8\% | 36.1\% | 44.0\% | 43.1\% | 44.1\% | 11.8\% | 12.0\% | 12.3\% | 5.0\% | 5.2\% | 5.2\% | 2.4\% | 2.9\% | 2.2\% | 14,919 | 13,691 | 10,991 |

[^8]Unweighted count of responses to a question.

## Report by Agency

## (6) I know what is expected of me on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 30.9\% | 30.0\% | 30.2\% | 48.2\% | 48.8\% | 49.1\% | 11.2\% | 11.5\% | 11.2\% | 6.7\% | 6.8\% | 6.7\% | 3.0\% | 2.9\% | 2.8\% | 417,035 | 387,941 | 372,218 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 34.2\% | 28.6\% | 31.9\% | 41.5\% | 47.0\% | 46.5\% | 12.6\% | 13.1\% | 10.4\% | 6.8\% | 6.7\% | 6.9\% | 4.9\% | 4.6\% | 4.3\% | 1,077 | 1,035 | 1,130 |
| CSOSA | 37.8\% | 34.2\% | 35.8\% | 46.7\% | 45.5\% | 47.3\% | 8.8\% | 10.8\% | 8.7\% | 4.0\% | 6.0\% | 5.7\% | 2.7\% | 3.5\% | 2.5\% | 643 | 711 | 707 |
| DHS | 26.0\% | 26.6\% | 27.8\% | 47.0\% | 48.1\% | 48.4\% | 12.7\% | 12.4\% | 11.7\% | 8.8\% | 8.1\% | 7.9\% | 5.6\% | 4.8\% | 4.2\% | 42,780 | 42,273 | 38,650 |
| DOC | 34.7\% | 36.8\% | 35.4\% | 46.7\% | 46.4\% | 47.7\% | 9.9\% | 9.7\% | 9.5\% | 6.0\% | 4.9\% | 5.2\% | 2.7\% | 2.1\% | 2.1\% | 9,992 | 9,787 | 9,351 |
| DOE | 25.1\% | 23.7\% | 23.7\% | 49.7\% | 49.6\% | 50.5\% | 12.8\% | 13.4\% | 14.5\% | 8.3\% | 9.5\% | 8.1\% | 4.1\% | 3.9\% | 3.2\% | 8,391 | 6,443 | 6,638 |
| DOI | 26.8\% | 26.1\% | 25.6\% | 49.5\% | 50.1\% | 50.6\% | 13.0\% | 13.1\% | 13.1\% | 7.7\% | 7.6\% | 7.7\% | 3.0\% | 3.0\% | 2.9\% | 26,031 | 18,108 | 18,168 |
| DOJ | 35.1\% | 32.3\% | 31.6\% | 49.3\% | 50.9\% | 51.1\% | 8.9\% | 9.9\% | 9.9\% | 4.9\% | 5.0\% | 5.4\% | 1.8\% | 2.0\% | 1.9\% | 20,006 | 17,018 | 16,812 |
| DOL | 29.9\% | 28.5\% | 27.7\% | 48.0\% | 48.1\% | 48.3\% | 11.2\% | 12.0\% | 12.2\% | 7.4\% | 7.6\% | 8.1\% | 3.6\% | 3.7\% | 3.7\% | 11,221 | 10,826 | 5,143 |
| DOT | 31.6\% | 27.9\% | 30.1\% | 48.6\% | 49.7\% | 49.6\% | 10.6\% | 12.2\% | 11.6\% | 6.5\% | 7.0\% | 6.4\% | 2.7\% | 3.2\% | 2.3\% | 15,431 | 11,515 | 22,937 |
| Educ | 30.9\% | 30.4\% | 28.2\% | 45.4\% | 45.4\% | 47.7\% | 11.6\% | 10.6\% | 11.4\% | 8.6\% | 9.0\% | 8.1\% | 3.5\% | 4.6\% | 4.6\% | 2,670 | 2,385 | 2,620 |
| EEOC | 39.6\% | 38.2\% | 36.0\% | 40.7\% | 40.0\% | 41.5\% | 9.4\% | 9.6\% | 11.0\% | 7.4\% | 7.6\% | 8.2\% | 2.9\% | 4.5\% | 3.4\% | 1,229 | 1,109 | 1,156 |
| EPA | 26.2\% | 25.7\% | 25.4\% | 50.2\% | 50.4\% | 49.9\% | 12.7\% | 13.6\% | 13.5\% | 7.7\% | 7.1\% | 8.1\% | 3.3\% | 3.2\% | 3.1\% | 4,399 | 3,811 | 3,881 |
| FCC | 31.0\% | 32.7\% | 32.7\% | 44.6\% | 47.9\% | 51.7\% | 11.1\% | 11.4\% | 7.9\% | 9.1\% | 5.4\% | 5.8\% | 4.3\% | 2.5\% | 1.9\% | 561 | 695 | 804 |
| FERC | 35.5\% | 34.2\% | 31.5\% | 47.3\% | 46.4\% | 49.9\% | 8.9\% | 9.2\% | 9.5\% | 6.0\% | 6.1\% | 6.2\% | 2.3\% | 4.1\% | 2.9\% | 989 | 877 | 884 |
| FTC | 41.3\% | 39.2\% | 36.2\% | 43.7\% | 41.7\% | 46.3\% | 8.8\% | 10.8\% | 10.3\% | 4.2\% | 3.9\% | 5.8\% | 2.1\% | 4.4\% | 1.4\% | 616 | 513 | 562 |

[^9]
## Report by Agency

## (6) I know what is expected of me on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 30.9\% | 30.0\% | 30.2\% | 48.2\% | 48.8\% | 49.1\% | 11.2\% | 11.5\% | 11.2\% | 6.7\% | 6.8\% | 6.7\% | 3.0\% | 2.9\% | 2.8\% | 417,035 | 387,941 | 372,218 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 31.3\% | 29.6\% | 30.8\% | 46.3\% | 48.3\% | 47.4\% | 11.9\% | 12.4\% | 12.3\% | 7.1\% | 6.7\% | 6.3\% | 3.3\% | 2.9\% | 3.1\% | 7,768 | 8,396 | 8,305 |
| HHS | 32.4\% | 30.4\% | 30.4\% | 47.7\% | 48.7\% | 48.9\% | 11.0\% | 11.4\% | 11.1\% | 6.3\% | 6.7\% | 6.9\% | 2.6\% | 2.8\% | 2.7\% | 36,351 | 32,408 | 31,935 |
| HUD | 27.4\% | 24.3\% | 24.6\% | 45.8\% | 46.5\% | 44.2\% | 13.5\% | 13.2\% | 15.2\% | 8.4\% | 9.9\% | 10.4\% | 4.8\% | 6.1\% | 5.6\% | 5,336 | 3,824 | 3,672 |
| NARA | 31.5\% | 30.1\% | 28.3\% | 46.6\% | 45.2\% | 47.0\% | 10.0\% | 11.1\% | 11.4\% | 7.2\% | 8.6\% | 8.6\% | 4.6\% | 5.0\% | 4.7\% | 1,695 | 1,656 | 1,592 |
| NASA | 39.2\% | 37.3\% | 36.0\% | 45.3\% | 46.4\% | 47.0\% | 9.2\% | 10.1\% | 10.2\% | 4.7\% | 4.6\% | 5.3\% | 1.7\% | 1.7\% | 1.5\% | 9,860 | 9,346 | 9,903 |
| NCUA | 31.5\% | 29.4\% | 26.5\% | 49.2\% | 48.4\% | 51.6\% | 10.6\% | 12.1\% | 10.5\% | 7.1\% | 8.1\% | 8.0\% | 1.7\% | 2.0\% | 3.5\% | 770 | 801 | 792 |
| NLRB | 31.2\% | 27.2\% | 28.8\% | 48.8\% | 49.6\% | 49.4\% | 9.2\% | 11.1\% | 10.5\% | 8.9\% | 9.0\% | 8.4\% | 1.9\% | 3.1\% | 2.9\% | 893 | 686 | 709 |
| NRC | 36.3\% | 35.0\% | 35.3\% | 46.7\% | 48.0\% | 48.0\% | 8.6\% | 9.0\% | 8.6\% | 5.9\% | 5.5\% | 5.8\% | 2.5\% | 2.5\% | 2.2\% | 2,656 | 2,444 | 2,485 |
| NSF | 37.3\% | 36.1\% | 32.9\% | 44.0\% | 42.4\% | 44.8\% | 9.1\% | 9.3\% | 10.9\% | 6.7\% | 8.1\% | 8.3\% | 2.9\% | 4.1\% | 3.2\% | 891 | 906 | 876 |
| OMB | 27.9\% | 25.0\% | 20.3\% | 49.6\% | 50.5\% | 49.6\% | 14.2\% | 11.6\% | 16.6\% | 5.2\% | 9.6\% | 10.1\% | 3.1\% | 3.2\% | 3.4\% | 301 | 303 | 311 |
| OPM | 34.5\% | 34.9\% | 35.4\% | 48.7\% | 48.4\% | 49.1\% | 9.3\% | 9.3\% | 8.4\% | 5.2\% | 5.3\% | 5.1\% | 2.2\% | 2.1\% | 2.0\% | 3,347 | 3,565 | 2,905 |
| PBGC | 31.8\% | 32.3\% | 26.5\% | 48.8\% | 45.5\% | 48.3\% | 11.4\% | 11.2\% | 12.2\% | 5.0\% | 7.5\% | 8.7\% | 3.1\% | 3.6\% | 4.4\% | 618 | 476 | 394 |
| RRB | 35.3\% | 30.6\% | 34.4\% | 47.6\% | 53.5\% | 50.5\% | 10.1\% | 9.9\% | 9.0\% | 4.9\% | 3.6\% | 5.6\% | 2.1\% | 2.5\% | 0.5\% | 479 | 519 | 605 |
| SBA | 28.8\% | 32.6\% | 32.1\% | 45.5\% | 43.6\% | 46.0\% | 12.7\% | 10.7\% | 10.6\% | 8.0\% | 8.8\% | 7.2\% | 5.1\% | 4.2\% | 4.1\% | 1,292 | 1,377 | 1,485 |
| SEC | 26.9\% | 25.1\% | 23.0\% | 47.9\% | 48.4\% | 48.3\% | 11.3\% | 13.7\% | 14.5\% | 9.4\% | 8.7\% | 9.4\% | 4.5\% | 4.0\% | 4.7\% | 1,900 | 2,444 | 2,392 |

[^10]
## Report by Agency

## (6) I know what is expected of me on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 30.9\% | 30.0\% | 30.2\% | 48.2\% | 48.8\% | 49.1\% | 11.2\% | 11.5\% | 11.2\% | 6.7\% | 6.8\% | 6.7\% | 3.0\% | 2.9\% | 2.8\% | 417,035 | 387,941 | 372,218 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 36.2\% | 35.0\% | 34.9\% | 48.0\% | 49.3\% | 50.2\% | 8.8\% | 8.7\% | 8.2\% | 4.9\% | 5.1\% | 4.8\% | 2.1\% | 1.9\% | 2.0\% | 10,405 | 9,420 | 8,248 |
| State | 28.6\% | 29.1\% | 31.0\% | 52.2\% | 51.2\% | 48.2\% | 10.8\% | 11.6\% | 11.7\% | 6.0\% | 6.4\% | 7.1\% | 2.5\% | 1.7\% | 2.0\% | 4,019 | 3,738 | 2,527 |
| Treas | 30.5\% | 30.9\% | 30.9\% | 50.2\% | 50.9\% | 50.3\% | 9.9\% | 9.5\% | 9.6\% | 6.2\% | 5.9\% | 6.1\% | 3.2\% | 2.8\% | 3.0\% | 51,058 | 50,445 | 49,458 |
| USAID | 25.0\% | 22.6\% | 22.0\% | 49.9\% | 49.7\% | 50.3\% | 12.6\% | 13.4\% | 15.1\% | 8.8\% | 11.1\% | 9.5\% | 3.7\% | 3.2\% | 3.2\% | 1,977 | 2,008 | 2,232 |
| USDA | 26.1\% | 25.4\% | 24.1\% | 52.1\% | 52.5\% | 54.3\% | 12.1\% | 12.5\% | 12.1\% | 7.2\% | 7.4\% | 7.3\% | 2.5\% | 2.2\% | 2.3\% | 20,422 | 19,951 | 13,123 |
| VA | 32.4\% | 32.6\% | 33.9\% | 47.4\% | 47.1\% | 47.0\% | 11.0\% | 10.9\% | 10.1\% | 6.4\% | 6.6\% | 6.3\% | 2.9\% | 2.9\% | 2.7\% | 31,795 | 27,237 | 29,500 |
| Small Agencies | 32.9\% | 31.2\% | 31.2\% | 45.6\% | 45.3\% | 45.5\% | 10.8\% | 11.5\% | 11.5\% | 6.7\% | 7.7\% | 7.8\% | 4.0\% | 4.3\% | 4.1\% | 5,067 | 4,711 | 5,031 |
| DOD | 30.7\% | 29.4\% | 29.1\% | 48.0\% | 48.8\% | 49.1\% | 11.6\% | 12.1\% | 12.0\% | 6.8\% | 7.0\% | 7.0\% | 2.8\% | 2.7\% | 2.7\% | 72,099 | 74,174 | 64,295 |
| USACE | 28.6\% | 24.7\% | 23.6\% | 52.1\% | 53.5\% | 55.0\% | 11.4\% | 11.7\% | 11.2\% | 5.8\% | 8.0\% | 7.6\% | 2.2\% | 2.2\% | 2.5\% | 4,257 | 2,402 | 2,199 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 30.8\% | 29.1\% | 28.8\% | 48.3\% | 48.5\% | 49.3\% | 11.2\% | 12.2\% | 11.9\% | 6.9\% | 7.3\% | 7.1\% | 2.9\% | 2.8\% | 2.9\% | 18,579 | 18,936 | 12,000 |
| Army $\ddagger$ | 31.8\% | 30.4\% | 29.4\% | 46.6\% | 47.8\% | 48.1\% | 11.4\% | 11.7\% | 12.4\% | 7.3\% | 7.2\% | 7.1\% | 2.9\% | 2.9\% | 2.9\% | 16,471 | 19,754 | 19,674 |
| Navy $\ddagger$ | 29.5\% | 28.0\% | 29.1\% | 49.5\% | 50.4\% | 50.1\% | 12.3\% | 12.8\% | 11.9\% | 6.2\% | 6.5\% | 6.5\% | 2.5\% | 2.3\% | 2.4\% | 16,055 | 17,548 | 17,266 |
| Marine Corps | 32.8\% | 36.5\% | 33.0\% | 44.6\% | 42.6\% | 45.1\% | 11.7\% | 11.9\% | 12.0\% | 7.9\% | 6.0\% | 6.9\% | 3.1\% | 3.1\% | 2.9\% | 1,654 | 1,701 | 2,059 |
| DOD 4th <br> Estate | 31.2\% | 30.5\% | 30.4\% | 47.2\% | 47.8\% | 47.8\% | 11.4\% | 11.6\% | 12.0\% | 7.0\% | 7.1\% | 7.2\% | 3.2\% | 3.0\% | 2.6\% | 15,083 | 13,833 | 11,097 |

[^11]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (7) When needed I am willing to put in the extra effort to get a job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 62.5\% | 61.7\% | 61.7\% | 33.1\% | 33.9\% | 33.9\% | 2.8\% | 2.8\% | 2.8\% | 0.8\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 0.7\% | 418,594 | 389,516 | 373,797 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 70.2\% | 66.6\% | 68.1\% | 26.2\% | 29.3\% | 28.2\% | 1.8\% | 2.2\% | 2.2\% | 0.5\% | 1.1\% | 0.5\% | 1.3\% | 0.8\% | 1.0\% | 1,087 | 1,043 | 1,149 |
| CSOSA | 57.2\% | 58.0\% | 56.7\% | 37.7\% | 32.6\% | 35.4\% | 3.1\% | 4.4\% | 6.0\% | 1.0\% | 2.9\% | 0.9\% | 0.9\% | 2.1\% | 0.9\% | 636 | 712 | 711 |
| DHS | 59.2\% | 60.1\% | 61.3\% | 33.4\% | 33.5\% | 32.8\% | 3.9\% | 3.7\% | 3.6\% | 1.5\% | 1.3\% | 1.2\% | 1.9\% | 1.5\% | 1.1\% | 42,945 | 42,402 | 38,781 |
| DOC | 63.2\% | 62.8\% | 62.1\% | 32.9\% | 33.9\% | 34.7\% | 2.6\% | 2.3\% | 2.1\% | 0.7\% | 0.6\% | 0.6\% | 0.6\% | 0.5\% | 0.5\% | 10,068 | 9,829 | 9,382 |
| DOE | 62.0\% | 60.4\% | 62.6\% | 33.7\% | 35.1\% | 33.5\% | 2.6\% | 2.7\% | 2.2\% | 0.9\% | 0.9\% | 0.9\% | 0.8\% | 0.9\% | 0.7\% | 8,423 | 6,465 | 6,664 |
| DOI | 61.5\% | 61.4\% | 60.4\% | 34.5\% | 34.5\% | 35.7\% | 2.6\% | 2.6\% | 2.8\% | 0.8\% | 0.9\% | 0.7\% | 0.6\% | 0.6\% | 0.5\% | 26,139 | 18,200 | 18,209 |
| DOJ | 66.3\% | 64.9\% | 64.4\% | 30.1\% | 31.5\% | 31.6\% | 2.3\% | 2.4\% | 2.7\% | 0.6\% | 0.7\% | 0.7\% | 0.6\% | 0.5\% | 0.6\% | 20,088 | 17,094 | 16,910 |
| DOL | 64.8\% | 63.7\% | 61.7\% | 31.2\% | 32.2\% | 33.6\% | 2.6\% | 2.5\% | 3.4\% | 0.7\% | 0.7\% | 0.7\% | 0.6\% | 0.8\% | 0.7\% | 11,284 | 10,867 | 5,164 |
| DOT | 64.8\% | 63.1\% | 62.8\% | 31.6\% | 32.3\% | 32.4\% | 2.2\% | 2.4\% | 3.1\% | 0.9\% | 1.4\% | 1.1\% | 0.5\% | 0.9\% | 0.7\% | 15,463 | 11,588 | 23,055 |
| Educ | 66.9\% | 66.3\% | 65.0\% | 29.8\% | 30.2\% | 31.5\% | 2.0\% | 2.1\% | 2.3\% | 0.7\% | 0.8\% | 0.6\% | 0.6\% | 0.5\% | 0.6\% | 2,680 | 2,387 | 2,640 |
| EEOC | 69.9\% | 68.8\% | 66.5\% | 26.2\% | 26.6\% | 28.7\% | 2.5\% | 3.0\% | 2.6\% | 0.8\% | 1.0\% | 1.0\% | 0.6\% | 0.6\% | 1.2\% | 1,241 | 1,125 | 1,174 |
| EPA | 64.0\% | 62.6\% | 61.9\% | 32.3\% | 33.3\% | 33.6\% | 2.2\% | 2.5\% | 2.7\% | 1.0\% | 0.8\% | 1.0\% | 0.5\% | 0.7\% | 0.9\% | 4,428 | 3,833 | 3,905 |
| FCC | 61.1\% | 63.1\% | 63.1\% | 34.3\% | 34.0\% | 34.3\% | 3.7\% | 2.2\% | 1.7\% | 0.3\% | 0.1\% | 0.5\% | 0.6\% | 0.6\% | 0.4\% | 567 | 699 | 803 |
| FERC | 69.5\% | 66.1\% | 63.1\% | 27.4\% | 31.8\% | 34.9\% | 2.3\% | 1.6\% | 1.1\% | 0.1\% | 0.2\% | 0.5\% | 0.7\% | 0.2\% | 0.5\% | 990 | 890 | 889 |
| FTC | 75.4\% | 74.1\% | 73.8\% | 22.4\% | 24.3\% | 25.0\% | 1.2\% | 1.0\% | 1.0\% | 0.3\% | 0.2\% | 0.2\% | 0.7\% | 0.4\% | 0.0\% | 623 | 513 | 564 |

[^12]
## Report by Agency

## (7) When needed I am willing to put in the extra effort to get a job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 62.5\% | 61.7\% | 61.7\% | 33.1\% | 33.9\% | 33.9\% | 2.8\% | 2.8\% | 2.8\% | 0.8\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 0.7\% | 418,594 | 389,516 | 373,797 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 64.1\% | 63.5\% | 65.9\% | 31.2\% | 31.6\% | 29.9\% | 2.8\% | 3.5\% | 2.7\% | 0.9\% | 0.8\% | 0.8\% | 0.9\% | 0.7\% | 0.7\% | 7,802 | 8,483 | 8,341 |
| HHS | 65.5\% | 64.7\% | 64.9\% | 31.3\% | 32.1\% | 31.6\% | 2.2\% | 2.2\% | 2.4\% | 0.5\% | 0.5\% | 0.6\% | 0.5\% | 0.5\% | 0.5\% | 36,466 | 32,543 | 32,083 |
| HUD | 63.6\% | 60.1\% | 61.9\% | 32.1\% | 34.7\% | 32.6\% | 2.8\% | 2.9\% | 3.2\% | 0.6\% | 0.7\% | 1.0\% | 0.9\% | 1.6\% | 1.2\% | 5,345 | 3,829 | 3,702 |
| NARA | 61.7\% | 60.8\% | 61.5\% | 32.2\% | 32.9\% | 33.5\% | 3.5\% | 3.3\% | 3.1\% | 0.7\% | 1.1\% | 1.0\% | 1.8\% | 1.9\% | 0.9\% | 1,712 | 1,665 | 1,594 |
| NASA | 73.4\% | 70.9\% | 72.0\% | 24.5\% | 26.8\% | 26.0\% | 1.5\% | 1.7\% | 1.3\% | 0.3\% | 0.3\% | 0.5\% | 0.3\% | 0.3\% | 0.2\% | 9,875 | 9,369 | 9,925 |
| NCUA | 64.6\% | 66.5\% | 61.2\% | 32.1\% | 30.2\% | 34.4\% | 2.3\% | 1.7\% | 3.1\% | 0.4\% | 0.9\% | 0.7\% | 0.6\% | 0.7\% | 0.7\% | 772 | 802 | 792 |
| NLRB | 71.0\% | 64.2\% | 67.0\% | 26.5\% | 31.7\% | 28.8\% | 1.8\% | 2.3\% | 2.5\% | 0.2\% | 1.2\% | 1.1\% | 0.4\% | 0.6\% | 0.6\% | 896 | 692 | 719 |
| NRC | 68.8\% | 67.4\% | 66.3\% | 27.4\% | 28.9\% | 29.9\% | 2.5\% | 2.2\% | 2.3\% | 0.9\% | 0.9\% | 0.9\% | 0.4\% | 0.5\% | 0.6\% | 2,650 | 2,455 | 2,497 |
| NSF | 71.4\% | 70.5\% | 72.0\% | 25.2\% | 26.7\% | 25.2\% | 1.7\% | 1.9\% | 1.6\% | 0.8\% | 0.2\% | 0.8\% | 0.9\% | 0.6\% | 0.4\% | 892 | 911 | 877 |
| OMB | 73.7\% | 75.1\% | 69.6\% | 23.4\% | 24.3\% | 26.6\% | 2.5\% | 0.6\% | 2.7\% | 0.0\% | 0.0\% | 1.0\% | 0.4\% | 0.0\% | 0.0\% | 305 | 302 | 312 |
| OPM | 64.1\% | 66.3\% | 65.1\% | 32.5\% | 30.6\% | 31.4\% | 2.4\% | 2.3\% | 2.4\% | 0.5\% | 0.2\% | 0.6\% | 0.5\% | 0.5\% | 0.6\% | 3,355 | 3,567 | 2,906 |
| PBGC | 65.6\% | 59.9\% | 62.4\% | 30.3\% | 35.4\% | 31.9\% | 2.5\% | 3.3\% | 3.4\% | 0.6\% | 0.2\% | 1.4\% | 1.0\% | 1.3\% | 0.9\% | 623 | 480 | 397 |
| RRB | 59.9\% | 61.6\% | 60.0\% | 35.8\% | 32.6\% | 35.5\% | 2.9\% | 4.9\% | 3.5\% | 0.8\% | 0.5\% | 0.5\% | 0.6\% | 0.3\% | 0.5\% | 478 | 522 | 608 |
| SBA | 64.7\% | 65.5\% | 64.5\% | 30.1\% | 31.1\% | 31.4\% | 2.6\% | 1.9\% | 2.6\% | 1.1\% | 0.9\% | 0.8\% | 1.3\% | 0.7\% | 0.7\% | 1,290 | 1,383 | 1,503 |
| SEC | 68.5\% | 68.3\% | 66.2\% | 28.5\% | 28.2\% | 31.1\% | 1.9\% | 2.2\% | 1.7\% | 0.6\% | 0.8\% | 0.5\% | 0.6\% | 0.6\% | 0.5\% | 1,912 | 2,466 | 2,401 |

[^13]
## Report by Agency

## (7) When needed I am willing to put in the extra effort to get a job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 62.5\% | 61.7\% | 61.7\% | 33.1\% | 33.9\% | 33.9\% | 2.8\% | 2.8\% | 2.8\% | 0.8\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 0.7\% | 418,594 | 389,516 | 373,797 |
| SSA | 66.9\% | 64.6\% | 64.9\% | 30.0\% | 32.2\% | 32.0\% | 2.1\% | 2.3\% | 2.2\% | 0.4\% | 0.5\% | 0.4\% | 0.4\% | 0.5\% | 0.5\% | 10,463 | 9,488 | 8,289 |
| State | 70.9\% | 70.9\% | 71.8\% | 26.7\% | 26.8\% | 25.5\% | 1.5\% | 1.5\% | 1.8\% | 0.4\% | 0.5\% | 0.6\% | 0.5\% | 0.3\% | 0.3\% | 4,035 | 3,760 | 2,540 |
| Treas | 57.9\% | 59.1\% | 58.2\% | 36.2\% | 35.8\% | 35.4\% | 3.8\% | 3.3\% | 3.7\% | 1.1\% | 0.9\% | 1.3\% | 1.0\% | 0.9\% | 1.3\% | 51,268 | 50,655 | 49,684 |
| USAID | 65.8\% | 64.6\% | 65.9\% | 30.8\% | 32.1\% | 31.7\% | 2.4\% | 2.1\% | 1.9\% | 0.5\% | 0.5\% | 0.3\% | 0.5\% | 0.6\% | 0.2\% | 1,984 | 2,017 | 2,248 |
| USDA | 59.8\% | 59.5\% | 58.2\% | 36.6\% | 36.9\% | 38.2\% | 2.4\% | 2.5\% | 2.3\% | 0.7\% | 0.7\% | 0.9\% | 0.5\% | 0.4\% | 0.4\% | 20,474 | 20,024 | 13,166 |
| VA | 62.4\% | 61.4\% | 62.3\% | 33.4\% | 34.4\% | 33.8\% | 2.8\% | 2.7\% | 2.6\% | 0.7\% | 0.8\% | 0.6\% | 0.8\% | 0.7\% | 0.7\% | 31,911 | 27,353 | 29,653 |
| Small Agencies | 67.2\% | 66.0\% | 67.6\% | 28.4\% | 29.8\% | 29.0\% | 2.7\% | 2.3\% | 2.0\% | 0.8\% | 0.7\% | 0.6\% | 0.9\% | 1.1\% | 0.9\% | 5,090 | 4,715 | 5,043 |
| DOD | 61.7\% | 60.4\% | 60.3\% | 33.9\% | 35.0\% | 35.3\% | 2.7\% | 2.9\% | 2.8\% | 0.9\% | 0.9\% | 0.9\% | 0.8\% | 0.7\% | 0.8\% | 72,334 | 74,388 | 64,517 |
| USACE | 64.1\% | 58.7\% | 57.6\% | 32.2\% | 37.0\% | 39.2\% | 2.4\% | 3.0\% | 1.8\% | 0.7\% | 0.9\% | 0.9\% | 0.6\% | 0.4\% | 0.6\% | 4,278 | 2,411 | 2,203 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 60.0\% | 59.1\% | 58.3\% | 35.8\% | 36.2\% | 36.9\% | 2.5\% | 2.9\% | 2.9\% | 0.9\% | 1.1\% | 0.9\% | 0.8\% | 0.7\% | 0.8\% | 18,612 | 18,998 | 12,028 |
| Army $\ddagger$ | 62.1\% | 60.5\% | 59.8\% | 33.2\% | 34.7\% | 35.5\% | 3.1\% | 3.2\% | 2.9\% | 0.9\% | 0.8\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 16,537 | 19,812 | 19,763 |
| Navy $\ddagger$ | 61.0\% | 60.2\% | 61.1\% | 34.9\% | 35.3\% | 34.5\% | 2.6\% | 2.9\% | 2.7\% | 0.8\% | 0.9\% | 1.0\% | 0.6\% | 0.7\% | 0.7\% | 16,091 | 17,601 | 17,309 |
| Marine Corps | 64.3\% | 67.9\% | 63.7\% | 30.7\% | 28.4\% | 32.3\% | 3.4\% | 2.1\% | 2.6\% | 1.0\% | 1.0\% | 0.7\% | 0.6\% | 0.5\% | 0.7\% | 1,668 | 1,698 | 2,074 |
| DOD 4th <br> Estate | 63.7\% | 61.9\% | 62.7\% | 31.8\% | 33.6\% | 33.2\% | 2.7\% | 2.9\% | 2.7\% | 0.9\% | 0.8\% | 0.8\% | 0.8\% | 0.8\% | 0.7\% | 15,148 | 13,868 | 11,140 |

[^14]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(8) I am constantly looking for ways to do my job better.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 47.8\% | 46.9\% | 46.7\% | 42.6\% | 43.3\% | 43.7\% | 7.6\% | 7.9\% | 7.8\% | 1.2\% | 1.2\% | 1.2\% | 0.7\% | 0.7\% | 0.6\% | 419,588 | 390,789 | 374,956 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 57.6\% | 52.6\% | 55.5\% | 33.5\% | 37.1\% | 36.7\% | 7.3\% | 7.9\% | 6.2\% | 0.7\% | 1.2\% | 0.8\% | 1.0\% | 1.1\% | 0.9\% | 1,096 | 1,049 | 1,150 |
| CsosA | 47.3\% | 46.3\% | 44.6\% | 41.5\% | 40.9\% | 41.8\% | 8.9\% | 9.6\% | 11.5\% | 1.4\% | 1.3\% | 1.4\% | 0.9\% | 1.9\% | 0.7\% | 645 | 714 | 709 |
| DHS | 43.8\% | 44.7\% | 45.1\% | 41.2\% | 41.4\% | 42.2\% | 10.7\% | 10.2\% | 9.7\% | 2.4\% | 2.2\% | 1.9\% | 2.0\% | 1.5\% | 1.2\% | 42,891 | 42,622 | 38,955 |
| DOC | 46.7\% | 47.1\% | 45.2\% | 44.1\% | 43.5\% | 45.5\% | 7.7\% | 7.6\% | 7.8\% | 1.1\% | 1.3\% | 1.1\% | 0.5\% | 0.5\% | 0.4\% | 10,066 | 9,851 | 9,404 |
| DOE | 43.8\% | 43.0\% | 43.2\% | 45.5\% | 46.2\% | 46.3\% | 8.3\% | 8.8\% | 8.7\% | 1.6\% | 1.4\% | 1.2\% | 0.7\% | 0.7\% | 0.5\% | 8,439 | 6,485 | 6,684 |
| DOI | 46.5\% | 45.6\% | 44.5\% | 44.5\% | 45.0\% | 46.2\% | 7.5\% | 8.1\% | 7.9\% | 1.0\% | 1.0\% | 1.0\% | 0.4\% | 0.4\% | 0.4\% | 26,237 | 18,261 | 18,296 |
| DOJ | 49.7\% | 48.8\% | 47.9\% | 41.8\% | 42.0\% | 42.8\% | 7.0\% | 7.7\% | 7.9\% | 0.9\% | 1.1\% | 0.9\% | 0.6\% | 0.4\% | 0.5\% | 20,105 | 17,138 | 16,920 |
| DOL | 47.0\% | 45.8\% | 44.4\% | 41.8\% | 42.4\% | 43.3\% | 9.2\% | 9.9\% | 10.0\% | 1.3\% | 1.2\% | 1.7\% | 0.6\% | 0.7\% | 0.5\% | 11,302 | 10,883 | 5,184 |
| DOT | 48.3\% | 46.5\% | 45.6\% | 42.0\% | 43.5\% | 45.0\% | 7.7\% | 8.1\% | 7.5\% | 1.4\% | 1.4\% | 1.2\% | 0.6\% | 0.6\% | 0.6\% | 15,528 | 11,609 | 23,110 |
| Educ | 47.2\% | 47.4\% | 46.4\% | 42.9\% | 43.1\% | 42.6\% | 8.1\% | 7.6\% | 8.9\% | 1.1\% | 1.3\% | 1.6\% | 0.6\% | 0.6\% | 0.5\% | 2,688 | 2,407 | 2,638 |
| EEOC | 55.5\% | 54.0\% | 49.7\% | 35.7\% | 36.3\% | 40.9\% | 6.8\% | 8.0\% | 7.9\% | 1.3\% | 0.8\% | 0.9\% | 0.7\% | 0.9\% | 0.6\% | 1,236 | 1,121 | 1,179 |
| EPA | 43.9\% | 41.7\% | 43.3\% | 44.2\% | 46.3\% | 44.9\% | 10.0\% | 10.1\% | 9.9\% | 1.5\% | 1.4\% | 1.3\% | 0.4\% | 0.4\% | 0.6\% | 4,437 | 3,846 | 3,903 |
| FCC | 44.0\% | 45.1\% | 44.0\% | 43.2\% | 45.9\% | 45.1\% | 10.0\% | 7.5\% | 8.9\% | 2.1\% | 1.1\% | 1.9\% | 0.7\% | 0.4\% | 0.1\% | 568 | 699 | 811 |
| FERC | 49.5\% | 44.7\% | 43.7\% | 41.1\% | 46.6\% | 45.9\% | 7.8\% | 7.1\% | 9.0\% | 1.2\% | 1.4\% | 1.0\% | 0.4\% | 0.2\% | 0.3\% | 995 | 888 | 889 |
| FTC | 52.1\% | 53.5\% | 51.3\% | 39.3\% | 37.2\% | 40.2\% | 6.9\% | 8.5\% | 7.4\% | 1.0\% | 0.5\% | 1.0\% | 0.7\% | 0.2\% | 0.0\% | 621 | 514 | 565 |

[^15]
## Report by Agency

(8) I am constantly looking for ways to do my job better.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 47.8\% | 46.9\% | 46.7\% | 42.6\% | 43.3\% | 43.7\% | 7.6\% | 7.9\% | 7.8\% | 1.2\% | 1.2\% | 1.2\% | 0.7\% | 0.7\% | 0.6\% | 419,588 | 390,789 | 374,956 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 48.7\% | 47.6\% | 49.9\% | 41.8\% | 42.9\% | 41.2\% | 7.5\% | 7.9\% | 7.4\% | 1.1\% | 1.0\% | 1.0\% | 0.9\% | 0.6\% | 0.6\% | 7,794 | 8,475 | 8,382 |
| HHS | 50.0\% | 48.7\% | 48.6\% | 41.9\% | 42.6\% | 42.9\% | 6.8\% | 7.4\% | 7.1\% | 0.8\% | 0.9\% | 1.0\% | 0.4\% | 0.5\% | 0.4\% | 36,578 | 32,643 | 32,189 |
| HUD | 49.1\% | 44.4\% | 45.6\% | 39.3\% | 42.7\% | 41.3\% | 9.5\% | 9.8\% | 10.2\% | 1.3\% | 1.7\% | 1.8\% | 0.9\% | 1.4\% | 1.1\% | 5,369 | 3,858 | 3,701 |
| NARA | 49.6\% | 46.6\% | 45.8\% | 38.6\% | 41.5\% | 41.3\% | 8.9\% | 9.0\% | 10.3\% | 1.3\% | 1.5\% | 1.6\% | 1.6\% | 1.3\% | 1.0\% | 1,712 | 1,670 | 1,605 |
| NASA | 55.6\% | 53.2\% | 53.5\% | 38.0\% | 40.3\% | 39.8\% | 5.4\% | 5.6\% | 5.7\% | 0.6\% | 0.6\% | 0.8\% | 0.3\% | 0.2\% | 0.3\% | 9,894 | 9,395 | 9,942 |
| NCUA | 47.8\% | 46.0\% | 46.4\% | 43.7\% | 45.1\% | 44.6\% | 6.6\% | 6.9\% | 6.8\% | 1.4\% | 1.3\% | 1.8\% | 0.6\% | 0.7\% | 0.4\% | 770 | 801 | 796 |
| NLRB | 45.3\% | 42.2\% | 42.6\% | 42.7\% | 41.2\% | 41.8\% | 9.9\% | 13.3\% | 11.7\% | 1.5\% | 2.9\% | 3.0\% | 0.6\% | 0.5\% | 0.8\% | 899 | 691 | 722 |
| NRC | 49.2\% | 48.3\% | 47.8\% | 41.9\% | 41.1\% | 42.2\% | 7.2\% | 8.6\% | 7.5\% | 1.1\% | 1.5\% | 1.9\% | 0.6\% | 0.6\% | 0.5\% | 2,666 | 2,455 | 2,499 |
| NSF | 59.1\% | 55.1\% | 52.3\% | 34.4\% | 36.8\% | 40.4\% | 4.9\% | 7.4\% | 6.0\% | 1.0\% | 0.6\% | 0.8\% | 0.5\% | 0.1\% | 0.5\% | 896 | 907 | 888 |
| OMB | 57.1\% | 50.9\% | 45.8\% | 35.4\% | 42.5\% | 44.7\% | 6.2\% | 5.8\% | 7.5\% | 0.9\% | 0.9\% | 1.7\% | 0.4\% | 0.0\% | 0.4\% | 305 | 304 | 313 |
| OPM | 48.2\% | 49.0\% | 48.2\% | 42.4\% | 41.9\% | 42.7\% | 8.1\% | 7.9\% | 7.8\% | 1.0\% | 0.8\% | 0.9\% | 0.3\% | 0.4\% | 0.4\% | 3,369 | 3,583 | 2,923 |
| PBGC | 48.8\% | 45.5\% | 46.4\% | 40.8\% | 44.4\% | 43.9\% | 7.9\% | 8.5\% | 8.3\% | 1.6\% | 0.3\% | 0.8\% | 0.9\% | 1.3\% | 0.6\% | 626 | 480 | 397 |
| RRB | 41.8\% | 43.6\% | 39.9\% | 46.2\% | 42.3\% | 46.1\% | 10.3\% | 12.3\% | 12.7\% | 1.4\% | 1.4\% | 1.1\% | 0.4\% | 0.4\% | 0.2\% | 480 | 524 | 607 |
| SBA | 51.8\% | 50.4\% | 50.0\% | 37.3\% | 40.3\% | 40.9\% | 8.1\% | 7.7\% | 7.6\% | 1.6\% | 1.0\% | 0.9\% | 1.2\% | 0.6\% | 0.6\% | 1,296 | 1,387 | 1,503 |
| SEC | 46.7\% | 46.1\% | 45.9\% | 41.9\% | 43.6\% | 43.6\% | 8.4\% | 8.1\% | 8.9\% | 2.5\% | 1.5\% | 1.2\% | 0.6\% | 0.7\% | 0.5\% | 1,912 | 2,460 | 2,404 |

[^16]
## Report by Agency

(8) I am constantly looking for ways to do my job better.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 47.8\% | 46.9\% | 46.7\% | 42.6\% | 43.3\% | 43.7\% | 7.6\% | 7.9\% | 7.8\% | 1.2\% | 1.2\% | 1.2\% | 0.7\% | 0.7\% | 0.6\% | 419,588 | 390,789 | 374,956 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 52.5\% | 48.6\% | 49.6\% | 39.0\% | 41.7\% | 41.0\% | 7.2\% | 8.3\% | 8.0\% | 0.9\% | 0.9\% | 0.8\% | 0.4\% | 0.5\% | 0.5\% | 10,489 | 9,497 | 8,303 |
| State | 52.2\% | 53.0\% | 53.8\% | 39.9\% | 39.6\% | 39.1\% | 6.6\% | 6.2\% | 5.9\% | 0.8\% | 0.8\% | 0.9\% | 0.5\% | 0.3\% | 0.2\% | 4,048 | 3,758 | 2,540 |
| Treas | 44.0\% | 44.5\% | 44.1\% | 43.6\% | 43.7\% | 44.0\% | 9.9\% | 9.4\% | 9.1\% | 1.6\% | 1.5\% | 1.6\% | 0.9\% | 0.8\% | 1.1\% | 51,425 | 50,797 | 49,790 |
| USAID | 50.4\% | 48.6\% | 47.8\% | 41.8\% | 43.6\% | 45.2\% | 6.5\% | 6.3\% | 6.0\% | 0.9\% | 1.0\% | 0.8\% | 0.4\% | 0.6\% | 0.2\% | 1,991 | 2,032 | 2,259 |
| USDA | 43.5\% | 41.9\% | 41.6\% | 47.3\% | 48.2\% | 48.7\% | 7.9\% | 8.5\% | 8.4\% | 1.0\% | 1.0\% | 0.9\% | 0.3\% | 0.4\% | 0.4\% | 20,525 | 20,065 | 13,210 |
| VA | 50.2\% | 49.7\% | 50.3\% | 41.7\% | 42.1\% | 41.7\% | 6.5\% | 6.7\% | 6.6\% | 0.9\% | 0.9\% | 0.8\% | 0.7\% | 0.6\% | 0.6\% | 32,022 | 27,482 | 29,778 |
| Small Agencies | 49.8\% | 49.6\% | 48.7\% | 40.0\% | 39.3\% | 40.8\% | 7.8\% | 8.9\% | 8.3\% | 1.4\% | 1.4\% | 1.4\% | 1.0\% | 0.9\% | 0.8\% | 5,098 | 4,732 | 5,068 |
| DOD | 47.6\% | 46.1\% | 45.9\% | 43.6\% | 44.5\% | 44.8\% | 7.1\% | 7.6\% | 7.6\% | 1.1\% | 1.2\% | 1.2\% | 0.6\% | 0.6\% | 0.5\% | 72,570 | 74,706 | 64,740 |
| USACE | 47.9\% | 42.5\% | 41.7\% | 43.5\% | 47.8\% | 49.1\% | 7.2\% | 8.3\% | 7.9\% | 1.0\% | 1.0\% | 0.9\% | 0.3\% | 0.5\% | 0.5\% | 4,292 | 2,422 | 2,210 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 46.0\% | 44.4\% | 43.9\% | 45.1\% | 45.8\% | 45.8\% | 7.0\% | 7.9\% | 8.0\% | 1.2\% | 1.3\% | 1.7\% | 0.7\% | 0.6\% | 0.7\% | 18,685 | 19,092 | 12,089 |
| Army $\ddagger$ | 49.0\% | 47.2\% | 46.9\% | 42.5\% | 43.8\% | 44.6\% | 7.0\% | 7.2\% | 7.0\% | 1.0\% | 1.1\% | 0.9\% | 0.6\% | 0.7\% | 0.6\% | 16,608 | 19,893 | 19,801 |
| Navy $\ddagger$ | 46.4\% | 45.1\% | 45.8\% | 44.9\% | 45.4\% | 44.7\% | 7.1\% | 7.9\% | 7.9\% | 1.1\% | 1.1\% | 1.1\% | 0.5\% | 0.5\% | 0.5\% | 16,132 | 17,671 | 17,367 |
| Marine Corps | 49.5\% | 54.5\% | 51.7\% | 42.0\% | 38.4\% | 40.3\% | 7.1\% | 5.9\% | 6.1\% | 0.9\% | 0.9\% | 1.5\% | 0.5\% | 0.4\% | 0.4\% | 1,673 | 1,707 | 2,087 |
| DOD 4th <br> Estate | 48.8\% | 47.9\% | 47.1\% | 41.8\% | 42.5\% | 43.2\% | 7.4\% | 7.7\% | 7.9\% | 1.3\% | 1.3\% | 1.2\% | 0.7\% | 0.6\% | 0.6\% | 15,180 | 13,921 | 11,186 |

[^17]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (9) I have sufficient resources to get my job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 10.8\% | 9.8\% | 9.3\% | 35.3\% | 35.0\% | 34.5\% | 16.2\% | 16.5\% | 16.7\% | 22.9\% | 23.7\% | 24.4\% | 14.8\% | 15.0\% | 15.1\% | 419,427 | 390,739 | 374,731 | 1,039 | 935 | 915 |
| BBG | 8.4\% | 4.9\% | 7.6\% | 26.9\% | 24.7\% | 27.5\% | 19.0\% | 20.9\% | 18.7\% | 25.6\% | 26.2\% | 26.4\% | 20.0\% | 23.3\% | 19.8\% | 1,089 | 1,041 | 1,147 | 10 | 5 | 3 |
| CsosA | 18.3\% | 13.6\% | 14.1\% | 44.1\% | 40.2\% | 43.1\% | 15.7\% | 14.9\% | 14.0\% | 13.6\% | 21.2\% | 18.5\% | 8.3\% | 10.1\% | 10.2\% | 642 | 715 | 710 | 2 | 3 | 1 |
| DHS | 7.6\% | 7.0\% | 7.4\% | 29.4\% | 30.1\% | 29.8\% | 15.5\% | 16.0\% | 15.6\% | 25.1\% | 25.3\% | 25.8\% | 22.4\% | 21.6\% | 21.3\% | 42,826 | 42,572 | 38,908 | 168 | 120 | 112 |
| DOC | 14.3\% | 16.3\% | 13.8\% | 37.0\% | 37.8\% | 35.3\% | 15.8\% | 15.0\% | 15.5\% | 21.1\% | 19.3\% | 22.2\% | 11.9\% | 11.6\% | 13.3\% | 10,067 | 9,844 | 9,407 | 24 | 22 | 17 |
| DOE | 9.9\% | 9.2\% | 9.5\% | 38.0\% | 37.7\% | 38.1\% | 16.2\% | 15.6\% | 17.8\% | 22.9\% | 23.3\% | 22.8\% | 13.0\% | 14.2\% | 11.8\% | 8,420 | 6,483 | 6,692 | 24 | 18 | 10 |
| DOI | 8.0\% | 6.9\% | 5.3\% | 31.1\% | 29.3\% | 28.2\% | 16.0\% | 16.5\% | 17.1\% | 26.2\% | 27.4\% | 28.4\% | 18.7\% | 20.0\% | 20.9\% | 26,228 | 18,303 | 18,308 | 55 | 29 | 34 |
| DOJ | 12.0\% | 10.5\% | 9.2\% | 40.7\% | 38.9\% | 35.8\% | 16.0\% | 17.3\% | 16.2\% | 21.0\% | 22.4\% | 25.4\% | 10.3\% | 11.0\% | 13.4\% | 20,118 | 17,131 | 16,921 | 32 | 41 | 34 |
| DOL | 10.4\% | 8.6\% | 7.9\% | 36.7\% | 34.6\% | 34.7\% | 16.6\% | 17.0\% | 17.8\% | 22.5\% | 25.2\% | 23.3\% | 13.7\% | 14.6\% | 16.3\% | 11,288 | 10,882 | 5,176 | 25 | 32 | 16 |
| DOT | 10.3\% | 8.9\% | 8.5\% | 37.4\% | 34.8\% | 35.7\% | 16.8\% | 18.4\% | 17.6\% | 22.3\% | 25.1\% | 24.4\% | 13.2\% | 12.8\% | 13.8\% | 15,514 | 11,613 | 23,106 | 46 | 32 | 44 |
| Educ | 12.3\% | 12.0\% | 10.4\% | 35.4\% | 36.0\% | 34.6\% | 14.0\% | 13.4\% | 15.2\% | 22.9\% | 22.5\% | 24.2\% | 15.3\% | 16.1\% | 15.6\% | 2,689 | 2,399 | 2,640 | 6 | 6 | 5 |
| EEOC | 11.4\% | 8.8\% | 6.3\% | 27.0\% | 27.2\% | 23.4\% | 16.4\% | 14.9\% | 13.8\% | 25.4\% | 26.3\% | 29.5\% | 19.8\% | 22.8\% | 27.0\% | 1,240 | 1,121 | 1,174 | 3 | 3 | 3 |
| EPA | 7.0\% | 6.1\% | 5.7\% | 28.6\% | 27.7\% | 27.3\% | 16.2\% | 16.6\% | 16.1\% | 29.2\% | 30.2\% | 31.2\% | 19.0\% | 19.3\% | 19.7\% | 4,435 | 3,845 | 3,907 | 12 | 8 | 10 |
| FCC | 10.8\% | 9.7\% | 9.0\% | 32.4\% | 40.9\% | 41.2\% | 17.7\% | 18.5\% | 19.5\% | 23.3\% | 20.5\% | 21.0\% | 15.7\% | 10.3\% | 9.3\% | 573 | 698 | 810 | 0 | 2 | 0 |
| FERC | 23.2\% | 22.9\% | 17.1\% | 47.5\% | 47.6\% | 48.8\% | 13.5\% | 11.5\% | 13.5\% | 11.2\% | 12.5\% | 14.4\% | 4.6\% | 5.5\% | 6.3\% | 988 | 889 | 890 | 3 | 3 | 0 |
| FTC | 13.6\% | 16.2\% | 10.7\% | 37.1\% | 39.3\% | 37.1\% | 17.1\% | 15.9\% | 18.2\% | 21.9\% | 18.3\% | 25.3\% | 10.2\% | 10.3\% | 8.7\% | 623 | 517 | 563 | 0 | 0 | 2 |

[^18]
## Report by Agency

## (9) I have sufficient resources to get my job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 10.8\% | 9.8\% | 9.3\% | 35.3\% | 35.0\% | 34.5\% | 16.2\% | 16.5\% | 16.7\% | 22.9\% | 23.7\% | 24.4\% | 14.8\% | 15.0\% | 15.1\% | 419,427 | 390,739 | 374,731 | 1,039 | 935 | 915 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 14.9\% | 12.8\% | 13.1\% | 37.7\% | 38.0\% | 38.1\% | 15.9\% | 16.6\% | 16.3\% | 20.0\% | 20.5\% | 21.0\% | 11.5\% | 12.0\% | 11.6\% | 7,830 | 8,517 | 8,388 | 25 | 20 | 18 |
| HHS | 13.0\% | 11.5\% | 10.1\% | 39.7\% | 38.8\% | 37.6\% | 16.4\% | 16.6\% | 17.0\% | 20.2\% | 21.4\% | 22.8\% | 10.8\% | 11.7\% | 12.6\% | 36,585 | 32,650 | 32,153 | 76 | 69 | 83 |
| HUD | 9.1\% | 6.7\% | 6.4\% | 31.9\% | 30.1\% | 28.0\% | 16.0\% | 16.1\% | 17.7\% | 25.1\% | 26.2\% | 26.8\% | 17.9\% | 20.8\% | 21.2\% | 5,360 | 3,848 | 3,709 | 17 | 17 | 14 |
| NARA | 11.7\% | 9.1\% | 7.4\% | 29.7\% | 29.9\% | 32.3\% | 15.2\% | 16.1\% | 16.3\% | 26.1\% | 26.2\% | 25.5\% | 17.2\% | 18.7\% | 18.4\% | 1,713 | 1,671 | 1,605 | 5 | 4 | 5 |
| NASA | 15.4\% | 14.8\% | 12.9\% | 41.5\% | 40.1\% | 39.0\% | 16.0\% | 16.9\% | 17.3\% | 18.9\% | 20.1\% | 21.7\% | 8.2\% | 8.1\% | 9.1\% | 9,898 | 9,391 | 9,956 | 19 | 9 | 11 |
| NCUA | 14.7\% | 15.5\% | 14.8\% | 42.1\% | 43.3\% | 43.2\% | 15.4\% | 13.5\% | 11.9\% | 18.9\% | 17.7\% | 22.4\% | 8.9\% | 10.0\% | 7.7\% | 775 | 807 | 795 | 2 | 0 | 4 |
| NLRB | 11.6\% | 9.9\% | 11.2\% | 37.5\% | 36.3\% | 38.4\% | 12.1\% | 16.3\% | 16.5\% | 24.4\% | 25.1\% | 22.7\% | 14.4\% | 12.3\% | 11.2\% | 898 | 696 | 724 | 3 | 0 | 0 |
| NRC | 20.8\% | 19.7\% | 17.8\% | 48.8\% | 47.0\% | 46.7\% | 11.6\% | 11.9\% | 13.6\% | 13.3\% | 15.7\% | 15.5\% | 5.5\% | 5.6\% | 6.5\% | 2,669 | 2,460 | 2,497 | 3 | 3 | 8 |
| NSF | 14.6\% | 12.9\% | 11.4\% | 39.7\% | 39.4\% | 37.9\% | 13.0\% | 12.5\% | 13.1\% | 22.2\% | 23.4\% | 25.7\% | 10.6\% | 11.8\% | 11.9\% | 895 | 912 | 884 | 1 | 1 | 1 |
| OMB | 10.4\% | 4.8\% | 4.2\% | 34.7\% | 25.1\% | 24.8\% | 17.8\% | 17.3\% | 20.2\% | 25.1\% | 36.0\% | 30.3\% | 12.0\% | 16.8\% | 20.5\% | 305 | 303 | 313 | 0 | 0 | 1 |
| OPM | 14.0\% | 13.8\% | 14.9\% | 40.7\% | 39.8\% | 43.7\% | 15.5\% | 15.5\% | 14.6\% | 18.3\% | 19.1\% | 17.6\% | 11.5\% | 11.8\% | 9.2\% | 3,362 | 3,577 | 2,911 | 10 | 10 | 11 |
| PBGC | 16.3\% | 14.0\% | 12.8\% | 43.4\% | 43.4\% | 40.0\% | 13.7\% | 14.4\% | 15.9\% | 17.6\% | 19.6\% | 19.9\% | 9.0\% | 8.6\% | 11.5\% | 628 | 478 | 400 | 1 | 1 | 1 |
| RRB | 14.9\% | 14.5\% | 12.7\% | 45.8\% | 42.4\% | 45.3\% | 13.8\% | 17.4\% | 16.7\% | 17.9\% | 15.6\% | 17.0\% | 7.6\% | 10.1\% | 8.4\% | 478 | 523 | 608 | 0 | 1 | 0 |
| SBA | 9.0\% | 9.0\% | 9.4\% | 29.4\% | 30.9\% | 33.3\% | 16.1\% | 14.7\% | 17.5\% | 24.1\% | 27.5\% | 24.1\% | 21.4\% | 17.9\% | 15.7\% | 1,290 | 1,385 | 1,505 | 5 | 4 | 4 |
| SEC | 12.4\% | 10.0\% | 8.7\% | 40.9\% | 37.5\% | 35.8\% | 16.9\% | 16.4\% | 16.4\% | 19.6\% | 24.6\% | 26.7\% | 10.1\% | 11.5\% | 12.4\% | 1,910 | 2,462 | 2,406 | 5 | 4 | 8 |

[^19]
## Report by Agency

## (9) I have sufficient resources to get my job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 10.8\% | 9.8\% | 9.3\% | 35.3\% | 35.0\% | 34.5\% | 16.2\% | 16.5\% | 16.7\% | 22.9\% | 23.7\% | 24.4\% | 14.8\% | 15.0\% | 15.1\% | 419,427 | 390,739 | 374,731 | 1,039 | 935 | 915 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 17.1\% | 15.4\% | 14.0\% | 41.3\% | 40.0\% | 39.2\% | 14.4\% | 14.1\% | 14.6\% | 18.1\% | 19.6\% | 20.2\% | 9.1\% | 10.8\% | 12.0\% | 10,470 | 9,480 | 8,294 | 22 | 29 | 22 |
| State | 9.9\% | 10.0\% | 10.6\% | 38.6\% | 40.7\% | 37.1\% | 15.9\% | 16.3\% | 17.7\% | 25.5\% | 23.1\% | 24.6\% | 10.1\% | 10.0\% | 10.1\% | 4,040 | 3,758 | 2,542 | 11 | 10 | 7 |
| Treas | 8.8\% | 8.7\% | 9.2\% | 31.1\% | 33.8\% | 34.2\% | 14.9\% | 15.2\% | 15.0\% | 25.7\% | 25.4\% | 24.7\% | 19.5\% | 16.8\% | 16.9\% | 51,431 | 50,758 | 49,740 | 134 | 139 | 152 |
| USAID | 8.6\% | 8.8\% | 6.6\% | 34.5\% | 33.9\% | 36.3\% | 14.4\% | 14.5\% | 15.2\% | 27.5\% | 27.6\% | 28.1\% | 15.0\% | 15.2\% | 13.7\% | 1,989 | 2,033 | 2,248 | 3 | 5 | 5 |
| USDA | 7.6\% | 6.6\% | 5.9\% | 34.6\% | 31.7\% | 30.8\% | 16.3\% | 16.8\% | 16.6\% | 25.3\% | 27.4\% | 28.0\% | 16.1\% | 17.5\% | 18.8\% | 20,532 | 20,088 | 13,211 | 29 | 26 | 19 |
| VA | 10.8\% | 11.0\% | 11.6\% | 34.4\% | 35.2\% | 36.6\% | 16.3\% | 16.2\% | 16.2\% | 22.5\% | 22.1\% | 21.5\% | 16.1\% | 15.6\% | 14.0\% | 32,000 | 27,459 | 29,724 | 94 | 87 | 84 |
| Small Agencies | 14.1\% | 12.5\% | 11.3\% | 39.0\% | 37.6\% | 37.3\% | 14.8\% | 13.8\% | 15.0\% | 19.8\% | 21.7\% | 22.2\% | 12.2\% | 14.4\% | 14.2\% | 5,094 | 4,736 | 5,062 | 13 | 9 | 8 |
| DOD | 11.1\% | 9.4\% | 8.7\% | 35.8\% | 35.0\% | 34.2\% | 16.8\% | 17.1\% | 17.7\% | 23.0\% | 24.2\% | 25.1\% | 13.4\% | 14.3\% | 14.3\% | 72,535 | 74,694 | 64,697 | 151 | 163 | 158 |
| USACE | 9.9\% | 7.9\% | 7.6\% | 40.9\% | 39.5\% | 35.8\% | 18.0\% | 16.4\% | 20.0\% | 21.3\% | 24.5\% | 24.5\% | 9.8\% | 11.7\% | 12.1\% | 4,282 | 2,422 | 2,215 | 9 | 4 | 4 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 10.8\% | 8.9\% | 8.1\% | 35.1\% | 33.2\% | 32.6\% | 16.0\% | 16.3\% | 16.9\% | 24.2\% | 26.0\% | 26.6\% | 13.9\% | 15.6\% | 15.8\% | 18,685 | 19,093 | 12,086 | 33 | 40 | 21 |
| Army $\ddagger$ | 11.2\% | 9.9\% | 9.0\% | 35.4\% | 35.8\% | 33.7\% | 17.5\% | 17.1\% | 17.9\% | 22.0\% | 22.7\% | 24.4\% | 13.9\% | 14.5\% | 15.0\% | 16,589 | 19,880 | 19,788 | 46 | 46 | 58 |
| Navy $\ddagger$ | 10.0\% | 8.3\% | 7.8\% | 34.4\% | 33.2\% | 34.3\% | 17.1\% | 18.1\% | 18.3\% | 24.8\% | 25.7\% | 26.2\% | 13.8\% | 14.8\% | 13.4\% | 16,130 | 17,687 | 17,350 | 29 | 33 | 40 |
| Marine Corps | 12.1\% | 11.8\% | 11.1\% | 34.4\% | 33.1\% | 33.9\% | 15.2\% | 15.9\% | 17.0\% | 24.1\% | 24.8\% | 23.2\% | 14.2\% | 14.3\% | 14.8\% | 1,672 | 1,709 | 2,081 | 1 | 3 | 9 |
| DOD 4th <br> Estate | 13.6\% | 11.4\% | 10.7\% | 38.6\% | 38.5\% | 36.8\% | 16.1\% | 17.2\% | 16.6\% | 20.0\% | 21.3\% | 23.3\% | 11.7\% | 11.7\% | 12.6\% | 15,177 | 13,903 | 11,177 | 33 | 37 | 26 |

[^20]Page 27
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (10) My workload is reasonable.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 11.5\% | 10.6\% | 10.4\% | 45.5\% | 45.9\% | 47.1\% | 16.5\% | 16.7\% | 16.7\% | 16.4\% | 16.7\% | 16.4\% | 10.1\% | 10.2\% | 9.5\% | 417,538 | 388,209 | 372,621 | 784 | 720 | 677 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 11.3\% | 7.7\% | 9.7\% | 47.2\% | 48.9\% | 49.5\% | 17.9\% | 18.7\% | 18.0\% | 14.1\% | 14.3\% | 14.4\% | 9.5\% | 10.4\% | 8.3\% | 1,087 | 1,037 | 1,142 | 11 | 2 | 3 |
| CSOSA | 21.8\% | 17.5\% | 15.2\% | 47.6\% | 44.1\% | 49.2\% | 14.2\% | 13.6\% | 14.1\% | 11.2\% | 14.2\% | 12.6\% | 5.2\% | 10.7\% | 9.0\% | 641 | 713 | 701 | 1 | 1 | 0 |
| DHS | 9.3\% | 8.9\% | 9.9\% | 45.3\% | 46.1\% | 48.1\% | 17.2\% | 17.2\% | 17.2\% | 16.0\% | 16.1\% | 14.9\% | 12.2\% | 11.7\% | 9.9\% | 42,783 | 42,358 | 38,710 | 118 | 108 | 55 |
| DOC | 11.5\% | 12.4\% | 11.3\% | 42.3\% | 46.3\% | 46.8\% | 18.4\% | 18.3\% | 18.2\% | 18.4\% | 15.2\% | 16.0\% | 9.4\% | 7.8\% | 7.6\% | 10,028 | 9,770 | 9,348 | 17 | 11 | 15 |
| DOE | 9.5\% | 8.9\% | 9.2\% | 46.8\% | 46.0\% | 49.3\% | 17.1\% | 17.3\% | 17.1\% | 18.0\% | 18.3\% | 16.5\% | 8.7\% | 9.4\% | 7.9\% | 8,404 | 6,442 | 6,657 | 13 | 12 | 7 |
| DOI | 7.4\% | 6.7\% | 6.4\% | 39.8\% | 39.6\% | 40.4\% | 17.8\% | 18.6\% | 18.9\% | 21.6\% | 21.2\% | 21.7\% | 13.5\% | 13.8\% | 12.5\% | 26,039 | 18,130 | 18,205 | 42 | 28 | 27 |
| DOJ | 13.3\% | 11.8\% | 10.9\% | 51.3\% | 51.2\% | 51.7\% | 15.5\% | 15.8\% | 15.2\% | 13.4\% | 13.8\% | 15.1\% | 6.5\% | 7.4\% | 7.1\% | 20,025 | 17,019 | 16,844 | 27 | 31 | 26 |
| DOL | 11.0\% | 9.5\% | 9.0\% | 45.0\% | 44.8\% | 46.7\% | 17.2\% | 17.0\% | 17.2\% | 16.0\% | 17.0\% | 15.7\% | 10.8\% | 11.7\% | 11.5\% | 11,245 | 10,836 | 5,147 | 19 | 26 | 7 |
| DOT | 12.1\% | 10.3\% | 12.2\% | 50.1\% | 50.2\% | 53.3\% | 16.4\% | 16.7\% | 15.6\% | 14.1\% | 14.9\% | 13.2\% | 7.4\% | 7.8\% | 5.7\% | 15,463 | 11,560 | 22,969 | 26 | 13 | 52 |
| Educ | 12.7\% | 12.5\% | 11.6\% | 41.1\% | 42.1\% | 42.0\% | 14.1\% | 13.4\% | 16.7\% | 17.6\% | 18.7\% | 17.4\% | 14.5\% | 13.3\% | 12.4\% | 2,672 | 2,391 | 2,631 | 7 | 7 | 6 |
| EEOC | 11.5\% | 9.4\% | 7.1\% | 37.2\% | 34.9\% | 37.6\% | 13.7\% | 14.3\% | 14.8\% | 21.4\% | 21.7\% | 21.0\% | 16.3\% | 19.7\% | 19.6\% | 1,238 | 1,112 | 1,169 | 3 | 1 | 2 |
| EPA | 8.3\% | 7.2\% | 7.9\% | 43.3\% | 42.7\% | 45.3\% | 16.9\% | 19.0\% | 18.8\% | 20.2\% | 20.5\% | 18.6\% | 11.3\% | 10.6\% | 9.5\% | 4,428 | 3,826 | 3,879 | 5 | 8 | 9 |
| FCC | 14.1\% | 14.4\% | 13.4\% | 49.2\% | 55.9\% | 56.9\% | 16.2\% | 16.0\% | 14.7\% | 13.8\% | 7.9\% | 10.4\% | 6.7\% | 5.8\% | 4.6\% | 566 | 693 | 802 | 1 | 1 | 0 |
| FERC | 23.9\% | 22.1\% | 18.2\% | 50.5\% | 53.1\% | 56.0\% | 12.5\% | 11.1\% | 11.0\% | 8.8\% | 9.6\% | 9.8\% | 4.3\% | 4.1\% | 4.9\% | 987 | 888 | 882 | 1 | 0 | 2 |
| FTC | 19.5\% | 25.5\% | 19.3\% | 53.6\% | 48.4\% | 54.5\% | 14.6\% | 12.7\% | 13.8\% | 8.5\% | 9.4\% | 8.6\% | 3.8\% | 4.0\% | 3.8\% | 624 | 510 | 561 | 1 | 1 | 1 |

[^21]
## Report by Agency

## (10) My workload is reasonable.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 11.5\% | 10.6\% | 10.4\% | 45.5\% | 45.9\% | 47.1\% | 16.5\% | 16.7\% | 16.7\% | 16.4\% | 16.7\% | 16.4\% | 10.1\% | 10.2\% | 9.5\% | 417,538 | 388,209 | 372,621 | 784 | 720 | 677 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 14.4\% | 12.6\% | 13.1\% | 45.4\% | 45.9\% | 48.5\% | 15.9\% | 16.8\% | 16.2\% | 15.4\% | 15.6\% | 14.4\% | 8.9\% | 9.1\% | 7.8\% | 7,803 | 8,451 | 8,360 | 14 | 8 | 18 |
| HHS | 12.8\% | 11.6\% | 11.0\% | 46.9\% | 47.3\% | 48.1\% | 16.1\% | 16.4\% | 16.4\% | 15.6\% | 15.8\% | 15.7\% | 8.5\% | 9.0\% | 8.8\% | 36,410 | 32,461 | 31,964 | 70 | 52 | 58 |
| HUD | 10.3\% | 7.9\% | 8.4\% | 42.1\% | 40.7\% | 40.1\% | 16.6\% | 15.9\% | 17.5\% | 17.1\% | 19.0\% | 18.8\% | 13.9\% | 16.5\% | 15.2\% | 5,328 | 3,821 | 3,678 | 16 | 18 | 4 |
| NARA | 13.5\% | 10.1\% | 9.5\% | 39.2\% | 40.3\% | 44.8\% | 16.4\% | 17.8\% | 16.3\% | 17.4\% | 18.8\% | 17.4\% | 13.5\% | 13.1\% | 12.0\% | 1,696 | 1,653 | 1,588 | 5 | 6 | 6 |
| NASA | 17.0\% | 16.2\% | 14.7\% | 49.2\% | 50.3\% | 50.6\% | 15.2\% | 15.7\% | 15.8\% | 13.4\% | 13.2\% | 13.9\% | 5.2\% | 4.6\% | 5.0\% | 9,877 | 9,371 | 9,918 | 12 | 2 | 8 |
| NCUA | 12.0\% | 13.5\% | 9.8\% | 48.6\% | 45.9\% | 46.1\% | 15.5\% | 14.4\% | 14.4\% | 15.9\% | 15.3\% | 21.9\% | 8.0\% | 10.8\% | 7.7\% | 771 | 804 | 795 | 1 | 2 | 1 |
| NLRB | 13.6\% | 10.7\% | 13.3\% | 45.7\% | 48.9\% | 49.4\% | 16.7\% | 16.7\% | 17.7\% | 15.3\% | 15.0\% | 12.4\% | 8.6\% | 8.8\% | 7.3\% | 893 | 690 | 713 | 1 | 0 | 0 |
| NRC | 20.4\% | 18.8\% | 18.5\% | 51.9\% | 51.8\% | 51.8\% | 11.8\% | 12.4\% | 13.1\% | 10.4\% | 11.9\% | 11.6\% | 5.5\% | 5.2\% | 5.0\% | 2,658 | 2,439 | 2,494 | 2 | 2 | 1 |
| NSF | 11.7\% | 9.9\% | 9.6\% | 39.8\% | 39.1\% | 42.1\% | 13.9\% | 16.5\% | 13.5\% | 20.6\% | 20.2\% | 21.6\% | 14.1\% | 14.3\% | 13.1\% | 895 | 911 | 881 | 1 | 1 | 1 |
| OMB | 7.1\% | 3.0\% | 4.5\% | 38.1\% | 34.4\% | 33.9\% | 17.8\% | 19.5\% | 23.7\% | 26.7\% | 30.1\% | 23.3\% | 10.3\% | 13.0\% | 14.5\% | 304 | 301 | 314 | 0 | 0 | 0 |
| OPM | 13.5\% | 13.8\% | 12.6\% | 45.9\% | 46.8\% | 48.5\% | 15.5\% | 16.3\% | 16.1\% | 15.7\% | 14.4\% | 14.1\% | 9.3\% | 8.6\% | 8.8\% | 3,346 | 3,565 | 2,914 | 12 | 6 | 3 |
| PBGC | 14.2\% | 12.7\% | 10.8\% | 46.1\% | 43.4\% | 43.9\% | 15.1\% | 16.7\% | 17.1\% | 15.4\% | 17.6\% | 16.2\% | 9.2\% | 9.5\% | 12.0\% | 625 | 479 | 400 | 0 | 0 | 0 |
| RRB | 12.3\% | 12.7\% | 11.6\% | 47.2\% | 52.0\% | 53.0\% | 16.6\% | 14.8\% | 16.8\% | 15.5\% | 12.3\% | 12.2\% | 8.4\% | 8.2\% | 6.3\% | 478 | 522 | 607 | 0 | 1 | 0 |
| SBA | 10.2\% | 11.8\% | 10.1\% | 42.6\% | 41.5\% | 44.5\% | 16.3\% | 15.7\% | 16.9\% | 17.0\% | 19.1\% | 17.7\% | 14.0\% | 11.8\% | 10.9\% | 1,286 | 1,373 | 1,491 | 2 | 3 | 3 |
| SEC | 14.6\% | 12.3\% | 11.0\% | 51.1\% | 51.7\% | 50.6\% | 13.7\% | 15.0\% | 15.7\% | 13.2\% | 13.9\% | 15.3\% | 7.4\% | 7.1\% | 7.4\% | 1,908 | 2,454 | 2,400 | 3 | 1 | 3 |

[^22]
## Report by Agency

## (10) My workload is reasonable.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 11.5\% | 10.6\% | 10.4\% | 45.5\% | 45.9\% | 47.1\% | 16.5\% | 16.7\% | 16.7\% | 16.4\% | 16.7\% | 16.4\% | 10.1\% | 10.2\% | 9.5\% | 417,538 | 388,209 | 372,621 | 784 | 720 | 677 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 13.3\% | 11.9\% | 11.3\% | 40.1\% | 39.6\% | 40.3\% | 15.3\% | 16.0\% | 16.2\% | 18.6\% | 19.8\% | 19.0\% | 12.6\% | 12.7\% | 13.2\% | 10,407 | 9,431 | 8,244 | 22 | 13 | 29 |
| State | 9.1\% | 9.4\% | 9.8\% | 47.6\% | 47.8\% | 47.6\% | 14.3\% | 15.3\% | 16.3\% | 19.6\% | 18.5\% | 18.3\% | 9.3\% | 9.0\% | 8.0\% | 4,021 | 3,732 | 2,531 | 4 | 5 | 1 |
| Treas | 10.8\% | 10.8\% | 11.0\% | 45.4\% | 46.4\% | 46.1\% | 15.8\% | 15.4\% | 15.1\% | 16.4\% | 16.6\% | 16.7\% | 11.6\% | 10.7\% | 11.0\% | 51,114 | 50,441 | 49,533 | 95 | 123 | 123 |
| USAID | 6.7\% | 6.6\% | 6.7\% | 39.9\% | 37.8\% | 41.5\% | 15.1\% | 16.5\% | 14.7\% | 22.0\% | 23.5\% | 24.2\% | 16.2\% | 15.7\% | 12.9\% | 1,979 | 2,015 | 2,237 | 3 | 5 | 2 |
| USDA | 7.1\% | 6.1\% | 6.2\% | 42.4\% | 42.2\% | 42.5\% | 18.0\% | 18.2\% | 18.6\% | 20.5\% | 21.6\% | 20.6\% | 12.1\% | 12.0\% | 12.1\% | 20,444 | 19,936 | 13,116 | 30 | 29 | 14 |
| VA | 11.3\% | 11.0\% | 11.3\% | 42.8\% | 42.6\% | 43.3\% | 16.3\% | 16.3\% | 15.8\% | 17.1\% | 17.6\% | 17.5\% | 12.5\% | 12.6\% | 12.0\% | 31,779 | 27,222 | 29,491 | 80 | 64 | 68 |
| Small Agencies | 14.6\% | 13.4\% | 13.1\% | 46.6\% | 45.3\% | 46.9\% | 14.2\% | 14.9\% | 15.6\% | 14.7\% | 16.9\% | 15.2\% | 9.8\% | 9.6\% | 9.3\% | 5,081 | 4,709 | 5,042 | 6 | 8 | 7 |
| DOD | 12.2\% | 10.9\% | 10.4\% | 46.9\% | 47.6\% | 48.9\% | 16.8\% | 16.9\% | 17.1\% | 15.6\% | 15.9\% | 15.5\% | 8.5\% | 8.7\% | 8.1\% | 72,205 | 74,143 | 64,263 | 113 | 121 | 115 |
| USACE | 10.1\% | 7.3\% | 8.1\% | 48.1\% | 48.2\% | 49.3\% | 16.9\% | 17.1\% | 17.5\% | 17.6\% | 18.4\% | 16.7\% | 7.4\% | 9.0\% | 8.3\% | 4,257 | 2,406 | 2,197 | 7 | 1 | 5 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 12.4\% | 11.2\% | 10.5\% | 47.8\% | 49.0\% | 49.6\% | 16.3\% | 16.4\% | 16.5\% | 15.6\% | 15.2\% | 15.3\% | 7.9\% | 8.3\% | 8.1\% | 18,610 | 18,938 | 11,989 | 20 | 30 | 22 |
| Army $\ddagger$ | 12.4\% | 11.2\% | 10.6\% | 45.8\% | 46.5\% | 47.7\% | 16.6\% | 16.7\% | 17.4\% | 15.9\% | 16.2\% | 15.6\% | 9.3\% | 9.5\% | 8.7\% | 16,513 | 19,724 | 19,647 | 27 | 38 | 38 |
| Navy $\ddagger$ | 11.1\% | 9.7\% | 9.5\% | 46.7\% | 48.1\% | 50.6\% | 18.1\% | 17.7\% | 17.7\% | 15.7\% | 16.3\% | 15.2\% | 8.4\% | 8.2\% | 7.1\% | 16,072 | 17,559 | 17,259 | 26 | 23 | 24 |
| Marine Corps | 12.9\% | 13.8\% | 13.0\% | 48.8\% | 46.3\% | 49.5\% | 15.5\% | 16.7\% | 16.9\% | 14.6\% | 14.8\% | 14.6\% | 8.2\% | 8.4\% | 6.1\% | 1,665 | 1,699 | 2,068 | 2 | 2 | 3 |
| DOD 4th <br> Estate | 14.1\% | 12.6\% | 11.6\% | 47.1\% | 46.7\% | 47.3\% | 15.4\% | 16.7\% | 16.4\% | 14.8\% | 15.3\% | 15.9\% | 8.6\% | 8.8\% | 8.7\% | 15,088 | 13,817 | 11,103 | 31 | 27 | 23 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (11) My talents are used well in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 16.5\% | 15.5\% | 15.4\% | 41.2\% | 41.0\% | 41.9\% | 16.7\% | 17.2\% | 17.3\% | 15.0\% | 15.6\% | 15.4\% | 10.5\% | 10.7\% | 10.0\% | 406,246 | 377,178 | 362,841 | 1,945 | 1,880 | 1,905 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 16.6\% | 12.8\% | 14.9\% | 36.7\% | 38.1\% | 39.8\% | 15.6\% | 18.7\% | 18.8\% | 15.1\% | 16.2\% | 14.6\% | 16.0\% | 14.1\% | 11.9\% | 1,054 | 1,009 | 1,101 | 7 | 5 | 9 |
| CSOSA | 17.8\% | 16.7\% | 14.3\% | 35.3\% | 35.6\% | 39.8\% | 18.0\% | 16.3\% | 16.3\% | 17.0\% | 17.2\% | 16.5\% | 11.8\% | 14.2\% | 13.0\% | 625 | 681 | 687 | 3 | 11 | 4 |
| DHS | 10.8\% | 10.5\% | 10.7\% | 32.4\% | 32.9\% | 35.0\% | 18.0\% | 18.2\% | 18.3\% | 19.9\% | 19.8\% | 19.7\% | 18.9\% | 18.6\% | 16.2\% | 42,376 | 41,105 | 37,691 | 369 | 326 | 264 |
| DOC | 17.9\% | 18.3\% | 17.1\% | 42.3\% | 43.7\% | 44.7\% | 17.8\% | 17.5\% | 17.4\% | 14.1\% | 12.7\% | 13.8\% | 7.9\% | 7.8\% | 7.1\% | 9,844 | 9,570 | 9,157 | 29 | 40 | 40 |
| DOE | 14.2\% | 13.0\% | 13.4\% | 42.2\% | 40.8\% | 42.0\% | 16.5\% | 16.7\% | 17.7\% | 16.3\% | 18.2\% | 17.0\% | 10.9\% | 11.3\% | 9.9\% | 8,152 | 6,267 | 6,494 | 34 | 26 | 37 |
| DOI | 14.5\% | 14.0\% | 13.1\% | 43.2\% | 42.1\% | 43.4\% | 17.3\% | 17.7\% | 17.7\% | 15.0\% | 15.9\% | 15.8\% | 10.1\% | 10.3\% | 9.9\% | 25,230 | 17,584 | 17,607 | 86 | 64 | 59 |
| DOJ | 18.1\% | 16.1\% | 15.7\% | 43.5\% | 43.2\% | 43.7\% | 16.2\% | 17.3\% | 17.5\% | 14.2\% | 14.4\% | 14.5\% | 8.0\% | 9.1\% | 8.6\% | 19,483 | 16,562 | 16,408 | 67 | 70 | 73 |
| DOL | 16.4\% | 14.3\% | 13.3\% | 40.8\% | 40.6\% | 40.0\% | 17.9\% | 18.1\% | 17.6\% | 14.3\% | 15.4\% | 17.2\% | 10.7\% | 11.7\% | 11.9\% | 10,918 | 10,549 | 4,994 | 51 | 61 | 33 |
| DOT | 16.6\% | 14.5\% | 14.4\% | 43.7\% | 42.8\% | 44.6\% | 16.5\% | 16.6\% | 16.5\% | 13.8\% | 16.1\% | 15.4\% | 9.3\% | 10.0\% | 9.2\% | 14,952 | 11,178 | 22,371 | 68 | 46 | 104 |
| Educ | 18.2\% | 17.3\% | 16.8\% | 40.5\% | 39.6\% | 38.6\% | 14.2\% | 14.7\% | 16.6\% | 16.9\% | 16.6\% | 15.6\% | 10.2\% | 11.8\% | 12.4\% | 2,615 | 2,345 | 2,560 | 12 | 7 | 15 |
| EEOC | 20.5\% | 17.3\% | 16.5\% | 37.6\% | 39.1\% | 39.8\% | 15.8\% | 15.7\% | 14.4\% | 14.4\% | 15.2\% | 15.7\% | 11.8\% | 12.7\% | 13.7\% | 1,191 | 1,074 | 1,127 | 3 | 4 | 7 |
| EPA | 13.3\% | 12.5\% | 13.5\% | 41.4\% | 40.0\% | 39.5\% | 16.3\% | 16.6\% | 17.8\% | 16.9\% | 19.3\% | 18.1\% | 12.1\% | 11.5\% | 11.1\% | 4,288 | 3,692 | 3,770 | 13 | 14 | 16 |
| FCC | 16.9\% | 15.2\% | 16.4\% | 39.5\% | 48.4\% | 45.7\% | 16.3\% | 15.6\% | 17.2\% | 15.7\% | 11.4\% | 11.6\% | 11.6\% | 9.4\% | 9.1\% | 547 | 672 | 783 | 4 | 2 | 2 |
| FERC | 25.1\% | 20.4\% | 19.4\% | 41.6\% | 43.1\% | 43.1\% | 15.1\% | 15.4\% | 15.0\% | 11.2\% | 12.0\% | 15.0\% | 7.0\% | 9.1\% | 7.5\% | 976 | 878 | 865 | 1 | 5 | 7 |
| FTC | 28.6\% | 28.2\% | 24.5\% | 40.6\% | 41.1\% | 40.9\% | 11.6\% | 10.4\% | 15.1\% | 12.8\% | 12.0\% | 13.7\% | 6.4\% | 8.4\% | 5.8\% | 617 | 508 | 544 | 0 | 1 | 2 |

[^23]
## Report by Agency

## (11) My talents are used well in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 16.5\% | 15.5\% | 15.4\% | 41.2\% | 41.0\% | 41.9\% | 16.7\% | 17.2\% | 17.3\% | 15.0\% | 15.6\% | 15.4\% | 10.5\% | 10.7\% | 10.0\% | 406,246 | 377,178 | 362,841 | 1,945 | 1,880 | 1,905 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 19.9\% | 18.0\% | 18.5\% | 41.2\% | 41.5\% | 42.8\% | 17.0\% | 18.1\% | 16.1\% | 12.8\% | 13.6\% | 13.6\% | 9.1\% | 8.8\% | 9.0\% | 7,595 | 8,279 | 8,097 | 33 | 29 | 40 |
| HHS | 18.3\% | 16.9\% | 16.7\% | 43.2\% | 42.5\% | 43.3\% | 16.4\% | 16.5\% | 16.7\% | 13.5\% | 14.6\% | 14.3\% | 8.6\% | 9.5\% | 9.0\% | 35,542 | 31,703 | 31,248 | 144 | 148 | 145 |
| HUD | 15.3\% | 12.3\% | 11.5\% | 37.3\% | 35.4\% | 35.3\% | 17.1\% | 16.5\% | 17.7\% | 16.9\% | 18.4\% | 19.0\% | 13.4\% | 17.4\% | 16.5\% | 5,198 | 3,738 | 3,585 | 29 | 25 | 26 |
| NARA | 17.8\% | 15.2\% | 13.9\% | 37.6\% | 35.3\% | 36.4\% | 15.4\% | 15.0\% | 18.6\% | 14.8\% | 18.5\% | 16.2\% | 14.4\% | 15.9\% | 15.0\% | 1,651 | 1,629 | 1,544 | 10 | 7 | 15 |
| NASA | 26.5\% | 24.8\% | 23.5\% | 44.8\% | 45.1\% | 45.2\% | 13.6\% | 14.4\% | 14.6\% | 9.8\% | 10.3\% | 11.1\% | 5.4\% | 5.4\% | 5.6\% | 9,646 | 9,179 | 9,712 | 23 | 17 | 31 |
| NCUA | 20.2\% | 20.3\% | 19.0\% | 45.9\% | 47.7\% | 44.4\% | 16.7\% | 13.9\% | 17.0\% | 11.0\% | 12.4\% | 13.0\% | 6.2\% | 5.8\% | 6.6\% | 747 | 789 | 769 | 3 | 1 | 1 |
| NLRB | 20.6\% | 16.6\% | 15.4\% | 42.1\% | 40.8\% | 42.1\% | 13.5\% | 16.7\% | 16.0\% | 14.4\% | 16.2\% | 17.6\% | 9.4\% | 9.7\% | 9.0\% | 861 | 675 | 698 | 2 | 3 | 5 |
| NRC | 23.2\% | 21.2\% | 22.0\% | 43.8\% | 43.7\% | 42.7\% | 13.4\% | 14.5\% | 15.1\% | 12.1\% | 12.8\% | 13.7\% | 7.5\% | 7.9\% | 6.4\% | 2,592 | 2,396 | 2,449 | 12 | 9 | 12 |
| NSF | 22.0\% | 20.8\% | 18.7\% | 39.5\% | 38.3\% | 39.4\% | 14.2\% | 18.0\% | 14.9\% | 14.1\% | 12.9\% | 16.8\% | 10.1\% | 10.0\% | 10.2\% | 865 | 881 | 855 | 3 | 3 | 3 |
| OMB | 21.7\% | 16.1\% | 15.4\% | 45.1\% | 48.9\% | 44.3\% | 20.3\% | 17.2\% | 17.3\% | 11.7\% | 14.7\% | 16.8\% | 1.3\% | 3.1\% | 6.2\% | 296 | 299 | 309 | 1 | 0 | 1 |
| OPM | 17.3\% | 17.2\% | 16.1\% | 43.8\% | 44.6\% | 44.3\% | 18.1\% | 17.3\% | 18.3\% | 11.9\% | 13.2\% | 12.6\% | 8.9\% | 7.8\% | 8.6\% | 3,258 | 3,459 | 2,841 | 14 | 15 | 12 |
| PBGC | 20.1\% | 18.6\% | 15.2\% | 40.3\% | 39.3\% | 39.8\% | 15.9\% | 18.0\% | 18.5\% | 15.2\% | 14.4\% | 14.1\% | 8.4\% | 9.6\% | 12.4\% | 610 | 466 | 381 | 6 | 4 | 5 |
| RRB | 18.7\% | 16.0\% | 16.1\% | 41.9\% | 46.3\% | 47.3\% | 19.9\% | 16.6\% | 15.9\% | 11.0\% | 12.4\% | 14.3\% | 8.4\% | 8.7\% | 6.5\% | 446 | 502 | 587 | 0 | 3 | 2 |
| SBA | 15.6\% | 18.4\% | 16.4\% | 37.2\% | 37.6\% | 40.8\% | 16.2\% | 16.0\% | 16.3\% | 16.7\% | 15.4\% | 14.8\% | 14.2\% | 12.5\% | 11.7\% | 1,248 | 1,332 | 1,453 | 13 | 8 | 7 |
| SEC | 16.1\% | 14.6\% | 13.7\% | 43.5\% | 42.3\% | 38.9\% | 14.9\% | 16.0\% | 17.8\% | 13.9\% | 16.2\% | 18.1\% | 11.7\% | 10.9\% | 11.5\% | 1,876 | 2,401 | 2,337 | 7 | 7 | 18 |

[^24]
## Report by Agency

## (11) My talents are used well in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 16.5\% | 15.5\% | 15.4\% | 41.2\% | 41.0\% | 41.9\% | 16.7\% | 17.2\% | 17.3\% | 15.0\% | 15.6\% | 15.4\% | 10.5\% | 10.7\% | 10.0\% | 406,246 | 377,178 | 362,841 | 1,945 | 1,880 | 1,905 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 17.4\% | 15.2\% | 15.3\% | 39.6\% | 39.7\% | 40.0\% | 18.0\% | 18.6\% | 18.7\% | 14.8\% | 16.3\% | 14.9\% | 10.1\% | 10.3\% | 11.1\% | 10,042 | 9,149 | 8,015 | 53 | 57 | 60 |
| State | 16.9\% | 14.7\% | 16.0\% | 43.3\% | 47.7\% | 43.4\% | 16.6\% | 16.7\% | 17.4\% | 15.1\% | 14.0\% | 15.9\% | 8.0\% | 7.0\% | 7.3\% | 3,911 | 3,628 | 2,472 | 14 | 16 | 11 |
| Treas | 15.2\% | 14.9\% | 15.8\% | 41.4\% | 42.1\% | 42.5\% | 17.4\% | 17.5\% | 17.1\% | 15.0\% | 15.2\% | 14.5\% | 11.0\% | 10.2\% | 10.1\% | 49,501 | 48,922 | 48,287 | 302 | 283 | 302 |
| USAID | 14.6\% | 12.3\% | 12.3\% | 40.4\% | 39.5\% | 42.9\% | 17.5\% | 18.2\% | 16.3\% | 18.0\% | 19.4\% | 18.1\% | 9.5\% | 10.6\% | 10.4\% | 1,927 | 1,970 | 2,196 | 12 | 9 | 9 |
| USDA | 13.2\% | 11.9\% | 11.5\% | 46.1\% | 45.4\% | 45.2\% | 17.7\% | 18.5\% | 19.2\% | 14.3\% | 15.4\% | 15.5\% | 8.7\% | 8.9\% | 8.6\% | 19,838 | 19,368 | 12,772 | 50 | 52 | 40 |
| VA | 16.9\% | 17.2\% | 18.2\% | 40.9\% | 40.2\% | 41.5\% | 16.0\% | 15.9\% | 15.7\% | 15.2\% | 15.5\% | 14.8\% | 10.9\% | 11.1\% | 9.8\% | 30,577 | 26,146 | 28,508 | 161 | 166 | 163 |
| Small <br> Agencies | 19.1\% | 18.0\% | 18.2\% | 41.6\% | 39.1\% | 40.0\% | 14.3\% | 15.6\% | 15.7\% | 14.3\% | 15.6\% | 14.7\% | 10.8\% | 11.7\% | 11.4\% | 4,969 | 4,589 | 4,923 | 25 | 20 | 16 |
| DOD | 17.5\% | 16.2\% | 15.7\% | 42.4\% | 42.0\% | 42.8\% | 16.5\% | 17.4\% | 17.7\% | 14.3\% | 14.9\% | 14.9\% | 9.3\% | 9.6\% | 9.0\% | 70,182 | 72,004 | 62,644 | 281 | 316 | 309 |
| USACE | 15.8\% | 12.6\% | 12.8\% | 47.3\% | 45.4\% | 46.6\% | 16.1\% | 18.3\% | 17.5\% | 13.0\% | 14.8\% | 15.5\% | 7.9\% | 8.8\% | 7.5\% | 4,127 | 2,333 | 2,153 | 19 | 2 | 12 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 18.1\% | 16.4\% | 15.9\% | 42.8\% | 42.3\% | 43.6\% | 15.9\% | 17.0\% | 17.2\% | 14.7\% | 14.9\% | 14.7\% | 8.5\% | 9.4\% | 8.6\% | 18,145 | 18,430 | 11,679 | 62 | 78 | 54 |
| Army $\ddagger$ | 17.5\% | 16.5\% | 15.5\% | 41.5\% | 41.3\% | 41.8\% | 16.2\% | 17.2\% | 18.1\% | 14.5\% | 14.9\% | 15.0\% | 10.4\% | 10.0\% | 9.6\% | 15,947 | 19,081 | 19,157 | 77 | 103 | 90 |
| Navy $\ddagger$ | 16.9\% | 15.8\% | 15.7\% | 43.4\% | 42.9\% | 43.6\% | 17.2\% | 17.9\% | 18.1\% | 13.7\% | 14.6\% | 14.5\% | 8.7\% | 8.8\% | 8.1\% | 15,646 | 17,037 | 16,845 | 64 | 57 | 80 |
| Marine Corps | 18.6\% | 20.5\% | 19.8\% | 39.9\% | 39.2\% | 41.2\% | 17.5\% | 15.5\% | 15.2\% | 14.3\% | 15.2\% | 15.1\% | 9.6\% | 9.5\% | 8.7\% | 1,621 | 1,656 | 2,013 | 7 | 7 | 14 |
| DOD 4th Estate | 17.9\% | 16.4\% | 16.1\% | 40.2\% | 40.4\% | 40.9\% | 16.9\% | 17.3\% | 17.0\% | 14.8\% | 15.5\% | 15.4\% | 10.1\% | 10.4\% | 10.5\% | 14,696 | 13,467 | 10,797 | 52 | 69 | 59 |

[^25]**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (12) I know how my work relates to the agency's goals and priorities.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 30.3\% | 28.9\% | 28.9\% | 52.2\% | 53.0\% | 53.6\% | 10.3\% | 10.7\% | 10.5\% | 4.4\% | 4.6\% | 4.4\% | 2.9\% | 2.8\% | 2.6\% | 416,802 | 388,298 | 372,620 | 1,495 | 1,540 | 1,411 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 32.6\% | 29.8\% | 31.5\% | 43.9\% | 46.7\% | 47.7\% | 11.1\% | 12.4\% | 9.7\% | 6.5\% | 6.2\% | 7.1\% | 5.9\% | 4.8\% | 3.9\% | 1,076 | 1,034 | 1,124 | 10 | 5 | 10 |
| CSOSA | 39.8\% | 40.5\% | 37.8\% | 49.6\% | 47.2\% | 51.2\% | 6.3\% | 6.5\% | 6.3\% | 2.2\% | 3.5\% | 1.9\% | 2.0\% | 2.2\% | 2.8\% | 642 | 709 | 708 | 0 | 3 | 0 |
| DHS | 23.8\% | 24.1\% | 24.8\% | 48.7\% | 50.7\% | 52.2\% | 12.6\% | 12.0\% | 11.4\% | 7.1\% | 6.8\% | 6.3\% | 7.8\% | 6.4\% | 5.2\% | 42,537 | 42,185 | 38,641 | 273 | 257 | 183 |
| DOC | 33.4\% | 35.4\% | 33.9\% | 51.5\% | 50.8\% | 52.9\% | 9.3\% | 8.5\% | 8.1\% | 3.9\% | 3.4\% | 3.4\% | 1.9\% | 1.8\% | 1.7\% | 10,020 | 9,792 | 9,359 | 31 | 31 | 28 |
| DOE | 28.9\% | 26.6\% | 27.8\% | 52.3\% | 53.3\% | 53.1\% | 10.8\% | 11.5\% | 10.8\% | 4.9\% | 5.8\% | 5.5\% | 3.1\% | 2.9\% | 2.7\% | 8,384 | 6,439 | 6,646 | 28 | 23 | 28 |
| DOI | 28.7\% | 27.7\% | 27.1\% | 52.1\% | 53.2\% | 54.4\% | 11.1\% | 11.3\% | 11.7\% | 5.1\% | 5.1\% | 4.5\% | 3.0\% | 2.6\% | 2.2\% | 26,002 | 18,148 | 18,187 | 94 | 67 | 64 |
| DOJ | 31.6\% | 29.3\% | 28.2\% | 53.3\% | 54.5\% | 55.7\% | 9.5\% | 10.1\% | 10.2\% | 3.8\% | 3.9\% | 4.0\% | 1.9\% | 2.2\% | 1.9\% | 20,005 | 17,027 | 16,816 | 50 | 62 | 63 |
| DOL | 33.6\% | 29.8\% | 30.1\% | 52.3\% | 54.3\% | 53.4\% | 8.9\% | 9.8\% | 10.3\% | 3.1\% | 3.7\% | 3.8\% | 2.2\% | 2.3\% | 2.5\% | 11,242 | 10,829 | 5,149 | 32 | 41 | 17 |
| DOT | 30.3\% | 27.5\% | 27.9\% | 52.1\% | 53.6\% | 53.4\% | 10.8\% | 11.1\% | 11.0\% | 4.3\% | 5.3\% | 5.1\% | 2.5\% | 2.5\% | 2.6\% | 15,463 | 11,560 | 22,985 | 48 | 46 | 86 |
| Educ | 34.2\% | 32.3\% | 30.3\% | 51.1\% | 50.9\% | 51.5\% | 8.6\% | 8.8\% | 10.0\% | 3.7\% | 5.3\% | 4.9\% | 2.4\% | 2.7\% | 3.2\% | 2,674 | 2,382 | 2,634 | 10 | 10 | 4 |
| EEOC | 41.8\% | 39.1\% | 38.2\% | 47.3\% | 47.2\% | 48.7\% | 5.1\% | 8.2\% | 6.7\% | 3.7\% | 3.3\% | 3.2\% | 2.1\% | 2.2\% | 3.1\% | 1,234 | 1,115 | 1,162 | 6 | 1 | 7 |
| EPA | 30.9\% | 27.9\% | 29.5\% | 52.2\% | 53.0\% | 52.7\% | 9.6\% | 11.6\% | 10.3\% | 4.6\% | 4.9\% | 5.2\% | 2.7\% | 2.7\% | 2.3\% | 4,415 | 3,832 | 3,893 | 15 | 12 | 13 |
| FCC | 30.2\% | 27.1\% | 27.2\% | 48.4\% | 55.9\% | 56.8\% | 12.6\% | 10.9\% | 10.2\% | 4.9\% | 3.9\% | 3.4\% | 3.9\% | 2.1\% | 2.3\% | 563 | 692 | 807 | 5 | 6 | 1 |
| FERC | 41.3\% | 37.3\% | 34.3\% | 45.3\% | 49.2\% | 51.1\% | 8.2\% | 8.3\% | 8.5\% | 3.6\% | 3.3\% | 4.0\% | 1.7\% | 1.9\% | 2.1\% | 984 | 881 | 885 | 3 | 2 | 2 |
| FTC | 48.9\% | 50.3\% | 46.0\% | 41.6\% | 36.2\% | 45.2\% | 5.6\% | 7.8\% | 6.1\% | 2.0\% | 3.8\% | 1.4\% | 1.9\% | 2.0\% | 1.2\% | 620 | 512 | 561 | 1 | 1 | 0 |

[^26]
## Report by Agency

## (12) I know how my work relates to the agency's goals and priorities.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 30.3\% | 28.9\% | 28.9\% | 52.2\% | 53.0\% | 53.6\% | 10.3\% | 10.7\% | 10.5\% | 4.4\% | 4.6\% | 4.4\% | 2.9\% | 2.8\% | 2.6\% | 416,802 | 388,298 | 372,620 | 1,495 | 1,540 | 1,411 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 32.2\% | 30.3\% | 32.1\% | 50.6\% | 51.8\% | 51.5\% | 10.1\% | 11.0\% | 10.4\% | 4.1\% | 4.4\% | 3.9\% | 2.9\% | 2.6\% | 2.1\% | 7,764 | 8,445 | 8,324 | 25 | 31 | 32 |
| HHS | 34.2\% | 32.2\% | 32.0\% | 51.8\% | 52.8\% | 53.1\% | 8.6\% | 9.4\% | 9.3\% | 3.5\% | 3.6\% | 3.7\% | 1.9\% | 2.1\% | 1.9\% | 36,404 | 32,446 | 32,015 | 91 | 110 | 101 |
| HUD | 29.2\% | 23.6\% | 24.7\% | 51.4\% | 51.4\% | 51.0\% | 11.3\% | 12.7\% | 12.8\% | 4.6\% | 6.4\% | 6.8\% | 3.5\% | 5.9\% | 4.7\% | 5,314 | 3,830 | 3,673 | 29 | 28 | 14 |
| NARA | 32.0\% | 28.8\% | 25.9\% | 48.1\% | 48.1\% | 51.1\% | 11.4\% | 11.7\% | 12.9\% | 4.4\% | 6.5\% | 5.3\% | 4.2\% | 4.9\% | 4.7\% | 1,699 | 1,654 | 1,586 | 6 | 8 | 15 |
| NASA | 43.9\% | 41.2\% | 39.0\% | 44.7\% | 46.0\% | 47.6\% | 7.7\% | 8.2\% | 8.3\% | 2.4\% | 3.3\% | 3.5\% | 1.3\% | 1.3\% | 1.6\% | 9,841 | 9,359 | 9,901 | 23 | 20 | 26 |
| NCUA | 32.4\% | 31.3\% | 28.8\% | 54.0\% | 55.5\% | 54.4\% | 8.5\% | 7.9\% | 9.5\% | 3.5\% | 3.2\% | 5.2\% | 1.6\% | 2.1\% | 2.1\% | 773 | 804 | 793 | 3 | 1 | 3 |
| NLRB | 41.7\% | 35.9\% | 34.4\% | 48.6\% | 50.1\% | 52.4\% | 5.8\% | 9.1\% | 7.6\% | 2.3\% | 3.1\% | 3.6\% | 1.6\% | 1.9\% | 2.0\% | 891 | 690 | 717 | 2 | 1 | 2 |
| NRC | 43.9\% | 42.4\% | 42.2\% | 46.2\% | 47.2\% | 47.8\% | 5.9\% | 6.2\% | 6.4\% | 2.6\% | 2.8\% | 2.1\% | 1.4\% | 1.3\% | 1.5\% | 2,656 | 2,455 | 2,498 | 4 | 5 | 1 |
| NSF | 44.0\% | 41.7\% | 38.4\% | 45.6\% | 45.3\% | 49.0\% | 7.0\% | 7.0\% | 6.6\% | 2.4\% | 3.1\% | 3.8\% | 1.1\% | 2.9\% | 2.1\% | 889 | 909 | 877 | 2 | 1 | 1 |
| OMB | 31.4\% | 23.4\% | 23.6\% | 49.9\% | 50.7\% | 50.3\% | 11.0\% | 11.8\% | 13.7\% | 5.8\% | 10.8\% | 8.3\% | 1.8\% | 3.3\% | 4.2\% | 305 | 303 | 313 | 0 | 1 | 0 |
| OPM | 33.9\% | 35.0\% | 34.4\% | 53.1\% | 52.5\% | 53.0\% | 8.5\% | 7.2\% | 8.3\% | 2.7\% | 3.8\% | 2.8\% | 1.7\% | 1.4\% | 1.5\% | 3,346 | 3,562 | 2,902 | 14 | 15 | 5 |
| PBGC | 43.2\% | 45.0\% | 43.2\% | 45.4\% | 44.5\% | 46.0\% | 7.3\% | 6.2\% | 6.6\% | 1.9\% | 2.3\% | 1.9\% | 2.2\% | 2.0\% | 2.2\% | 626 | 475 | 396 | 0 | 3 | 3 |
| RRB | 38.4\% | 34.1\% | 33.1\% | 48.9\% | 51.7\% | 54.9\% | 10.0\% | 8.4\% | 9.5\% | 1.4\% | 4.1\% | 1.3\% | 1.3\% | 1.7\% | 1.2\% | 476 | 521 | 604 | 1 | 2 | 4 |
| SBA | 29.2\% | 29.8\% | 30.0\% | 50.0\% | 52.0\% | 53.6\% | 11.6\% | 10.7\% | 10.1\% | 5.6\% | 5.2\% | 3.4\% | 3.6\% | 2.3\% | 2.8\% | 1,285 | 1,378 | 1,495 | 9 | 7 | 4 |
| SEC | 35.8\% | 31.1\% | 29.9\% | 49.5\% | 53.3\% | 53.7\% | 7.6\% | 8.9\% | 8.6\% | 4.5\% | 4.1\% | 4.9\% | 2.6\% | 2.6\% | 2.9\% | 1,903 | 2,454 | 2,389 | 4 | 2 | 14 |

[^27]
## Report by Agency

## (12) I know how my work relates to the agency's goals and priorities.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 30.3\% | 28.9\% | 28.9\% | 52.2\% | 53.0\% | 53.6\% | 10.3\% | 10.7\% | 10.5\% | 4.4\% | 4.6\% | 4.4\% | 2.9\% | 2.8\% | 2.6\% | 416,802 | 388,298 | 372,620 | 1,495 | 1,540 | 1,411 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 35.5\% | 33.7\% | 33.4\% | 53.5\% | 54.6\% | 55.0\% | 7.3\% | 7.9\% | 7.9\% | 2.5\% | 2.6\% | 2.3\% | 1.2\% | 1.2\% | 1.4\% | 10,446 | 9,430 | 8,265 | 15 | 28 | 22 |
| State | 34.4\% | 32.7\% | 33.8\% | 52.5\% | 52.7\% | 51.3\% | 8.1\% | 9.3\% | 8.4\% | 3.6\% | 3.7\% | 4.3\% | 1.4\% | 1.6\% | 2.2\% | 4,029 | 3,747 | 2,531 | 10 | 6 | 6 |
| Treas | 27.5\% | 27.6\% | 28.8\% | 53.5\% | 54.7\% | 53.4\% | 10.9\% | 10.4\% | 10.4\% | 4.9\% | 4.5\% | 4.3\% | 3.3\% | 2.8\% | 3.1\% | 51,045 | 50,485 | 49,471 | 227 | 230 | 235 |
| USAID | 33.5\% | 30.7\% | 29.7\% | 51.6\% | 51.8\% | 53.8\% | 8.4\% | 9.8\% | 9.4\% | 4.5\% | 5.1\% | 4.7\% | 2.0\% | 2.6\% | 2.4\% | 1,981 | 2,018 | 2,232 | 9 | 7 | 7 |
| USDA | 26.3\% | 24.0\% | 23.3\% | 56.6\% | 57.4\% | 58.9\% | 10.5\% | 11.6\% | 11.1\% | 4.4\% | 4.6\% | 4.5\% | 2.1\% | 2.4\% | 2.2\% | 20,402 | 19,958 | 13,138 | 47 | 67 | 43 |
| VA | 30.6\% | 30.1\% | 30.9\% | 52.9\% | 53.0\% | 53.2\% | 10.1\% | 10.6\% | 9.9\% | 3.9\% | 3.9\% | 3.6\% | 2.4\% | 2.4\% | 2.3\% | 31,770 | 27,309 | 29,546 | 120 | 104 | 126 |
| Small Agencies | 37.1\% | 35.0\% | 34.5\% | 46.0\% | 47.9\% | 49.3\% | 9.0\% | 9.1\% | 8.5\% | 4.3\% | 4.7\% | 4.5\% | 3.6\% | 3.4\% | 3.2\% | 5,080 | 4,715 | 5,040 | 5 | 15 | 17 |
| DOD | 30.3\% | 28.6\% | 28.3\% | 52.4\% | 53.1\% | 53.7\% | 10.5\% | 11.0\% | 11.0\% | 4.3\% | 4.7\% | 4.7\% | 2.4\% | 2.5\% | 2.4\% | 72,016 | 74,214 | 64,357 | 243 | 281 | 224 |
| USACE | 28.1\% | 23.3\% | 22.4\% | 54.9\% | 57.4\% | 59.1\% | 10.9\% | 11.7\% | 11.7\% | 4.2\% | 5.5\% | 4.3\% | 1.9\% | 2.1\% | 2.6\% | 4,262 | 2,415 | 2,200 | 14 | 7 | 10 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 31.3\% | 28.8\% | 28.6\% | 52.8\% | 52.6\% | 53.4\% | 9.5\% | 11.0\% | 10.7\% | 4.3\% | 5.0\% | 4.7\% | 2.2\% | 2.6\% | 2.6\% | 18,508 | 18,978 | 12,019 | 67 | 70 | 43 |
| Army $\ddagger$ | 29.6\% | 28.2\% | 27.1\% | 52.0\% | 52.8\% | 53.8\% | 11.1\% | 11.3\% | 11.7\% | 4.6\% | 4.9\% | 4.8\% | 2.7\% | 2.8\% | 2.5\% | 16,483 | 19,723 | 19,663 | 60 | 87 | 76 |
| Navy $\ddagger$ | 29.7\% | 28.3\% | 28.7\% | 53.0\% | 54.0\% | 53.8\% | 10.8\% | 11.1\% | 10.8\% | 4.3\% | 4.3\% | 4.6\% | 2.2\% | 2.3\% | 2.1\% | 16,032 | 17,568 | 17,267 | 51 | 57 | 56 |
| Marine Corps | 33.7\% | 36.6\% | 34.9\% | 49.9\% | 49.1\% | 49.2\% | 9.2\% | 8.7\% | 9.5\% | 4.3\% | 3.4\% | 4.6\% | 2.8\% | 2.2\% | 1.9\% | 1,661 | 1,697 | 2,070 | 6 | 7 | 5 |
| DOD 4th <br> Estate | 31.7\% | 30.0\% | 30.2\% | 51.3\% | 52.0\% | 52.5\% | 10.3\% | 10.7\% | 10.3\% | 4.0\% | 4.7\% | 4.5\% | 2.7\% | 2.6\% | 2.4\% | 15,070 | 13,833 | 11,138 | 45 | 53 | 34 |

[^28]**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (13) The work I do is important.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 49.6\% | 48.2\% | 48.3\% | 40.4\% | 41.4\% | 41.7\% | 6.8\% | 7.1\% | 6.9\% | 1.8\% | 1.9\% | 1.8\% | 1.4\% | 1.3\% | 1.3\% | 413,090 | 384,209 | 369,703 | 1,176 | 1,147 | 1,092 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 52.1\% | 49.5\% | 50.2\% | 36.0\% | 40.6\% | 39.7\% | 7.9\% | 6.3\% | 6.8\% | 2.1\% | 1.7\% | 2.3\% | 1.9\% | 1.9\% | 1.2\% | 1,064 | 1,022 | 1,128 | 10 | 6 | 8 |
| csosA | 58.2\% | 55.9\% | 55.8\% | 35.3\% | 35.4\% | 36.0\% | 4.7\% | 5.7\% | 5.5\% | 0.9\% | 1.2\% | 1.1\% | 0.9\% | 1.8\% | 1.5\% | 637 | 701 | 698 | 1 | 3 | 0 |
| DHS | 47.4\% | 48.0\% | 50.6\% | 37.2\% | 37.8\% | 37.2\% | 8.3\% | 8.0\% | 7.3\% | 3.1\% | 2.9\% | 2.5\% | 4.0\% | 3.2\% | 2.4\% | 42,602 | 41,814 | 38,305 | 226 | 199 | 152 |
| DOC | 47.8\% | 48.3\% | 47.4\% | 41.9\% | 42.0\% | 43.0\% | 7.7\% | 7.0\% | 7.0\% | 1.7\% | 1.8\% | 1.7\% | 0.9\% | 0.9\% | 1.0\% | 9,922 | 9,679 | 9,288 | 28 | 30 | 30 |
| DOE | 43.7\% | 40.4\% | 41.7\% | 42.9\% | 45.5\% | 45.2\% | 9.1\% | 9.2\% | 8.9\% | 2.8\% | 3.0\% | 2.5\% | 1.6\% | 1.9\% | 1.7\% | 8,297 | 6,387 | 6,597 | 20 | 21 | 24 |
| DOI | 46.6\% | 46.2\% | 44.7\% | 43.1\% | 43.1\% | 44.5\% | 7.4\% | 7.9\% | 7.8\% | 1.6\% | 1.6\% | 1.9\% | 1.2\% | 1.2\% | 1.0\% | 25,750 | 17,957 | 17,957 | 85 | 56 | 46 |
| DOJ | 48.9\% | 46.3\% | 46.2\% | 40.6\% | 42.7\% | 43.3\% | 7.2\% | 7.6\% | 7.5\% | 1.9\% | 2.1\% | 1.9\% | 1.3\% | 1.3\% | 1.0\% | 19,828 | 16,870 | 16,724 | 46 | 42 | 46 |
| DOL | 51.8\% | 51.4\% | 48.5\% | 38.8\% | 38.4\% | 40.4\% | 6.8\% | 7.3\% | 7.9\% | 1.6\% | 1.7\% | 2.2\% | 1.1\% | 1.2\% | 1.0\% | 11,116 | 10,742 | 5,104 | 21 | 25 | 22 |
| DOT | 50.8\% | 47.6\% | 49.6\% | 39.6\% | 41.7\% | 40.9\% | 6.7\% | 7.4\% | 6.6\% | 1.8\% | 2.0\% | 1.8\% | 1.1\% | 1.4\% | 1.1\% | 15,297 | 11,404 | 22,792 | 34 | 40 | 71 |
| Educ | 50.0\% | 47.2\% | 45.6\% | 39.0\% | 41.2\% | 41.1\% | 7.5\% | 7.5\% | 8.5\% | 1.8\% | 2.4\% | 2.7\% | 1.6\% | 1.7\% | 2.0\% | 2,640 | 2,366 | 2,610 | 6 | 5 | 8 |
| EEOC | 62.9\% | 62.7\% | 62.1\% | 31.3\% | 31.6\% | 31.1\% | 4.3\% | 4.0\% | 4.8\% | 0.8\% | 1.0\% | 1.1\% | 0.9\% | 0.7\% | 0.9\% | 1,222 | 1,095 | 1,160 | 3 | 3 | 4 |
| EPA | 43.5\% | 39.6\% | 40.9\% | 42.8\% | 45.4\% | 44.8\% | 9.4\% | 10.8\% | 10.2\% | 2.9\% | 2.5\% | 3.0\% | 1.4\% | 1.7\% | 1.1\% | 4,354 | 3,791 | 3,850 | 18 | 11 | 13 |
| FCC | 39.0\% | 38.2\% | 37.4\% | 45.2\% | 46.2\% | 48.2\% | 10.4\% | 10.7\% | 9.7\% | 2.6\% | 3.3\% | 3.5\% | 2.8\% | 1.6\% | 1.1\% | 559 | 680 | 798 | 2 | 7 | 1 |
| FERC | 50.2\% | 44.8\% | 40.8\% | 38.2\% | 42.1\% | 45.3\% | 7.5\% | 9.7\% | 9.9\% | 2.9\% | 2.3\% | 3.1\% | 1.2\% | 1.1\% | 0.9\% | 973 | 875 | 878 | 3 | 2 | 3 |
| FTC | 53.5\% | 51.5\% | 50.0\% | 38.0\% | 37.2\% | 40.6\% | 5.5\% | 5.7\% | 6.1\% | 1.5\% | 4.0\% | 2.7\% | 1.5\% | 1.6\% | 0.7\% | 616 | 505 | 556 | 4 | 1 | 0 |

[^29]
## Report by Agency

## (13) The work I do is important.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 49.6\% | 48.2\% | 48.3\% | 40.4\% | 41.4\% | 41.7\% | 6.8\% | 7.1\% | 6.9\% | 1.8\% | 1.9\% | 1.8\% | 1.4\% | 1.3\% | 1.3\% | 413,090 | 384,209 | 369,703 | 1,176 | 1,147 | 1,092 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 42.9\% | 41.0\% | 44.0\% | 43.9\% | 45.7\% | 43.7\% | 9.5\% | 9.4\% | 8.6\% | 2.3\% | 2.2\% | 2.5\% | 1.4\% | 1.6\% | 1.2\% | 7,661 | 8,347 | 8,257 | 22 | 32 | 20 |
| HHS | 50.6\% | 48.7\% | 49.6\% | 40.4\% | 41.7\% | 41.2\% | 6.5\% | 6.9\% | 6.8\% | 1.6\% | 1.7\% | 1.5\% | 0.9\% | 1.0\% | 0.9\% | 36,024 | 32,132 | 31,747 | 84 | 85 | 100 |
| HUD | 45.3\% | 40.7\% | 42.9\% | 41.1\% | 44.2\% | 41.1\% | 8.9\% | 9.5\% | 10.1\% | 2.8\% | 2.5\% | 3.3\% | 1.9\% | 3.1\% | 2.6\% | 5,253 | 3,765 | 3,636 | 17 | 19 | 15 |
| NARA | 54.0\% | 50.9\% | 49.2\% | 35.3\% | 38.0\% | 38.8\% | 7.6\% | 7.5\% | 7.9\% | 1.7\% | 2.1\% | 2.6\% | 1.5\% | 1.5\% | 1.5\% | 1,686 | 1,640 | 1,569 | 3 | 4 | 7 |
| NASA | 49.6\% | 47.2\% | 45.7\% | 39.8\% | 41.2\% | 42.2\% | 7.5\% | 8.4\% | 8.8\% | 2.0\% | 2.2\% | 2.3\% | 1.0\% | 0.9\% | 1.0\% | 9,737 | 9,254 | 9,806 | 34 | 23 | 24 |
| NCUA | 46.7\% | 45.1\% | 44.2\% | 43.3\% | 44.8\% | 46.5\% | 7.3\% | 6.8\% | 5.6\% | 2.3\% | 1.8\% | 2.6\% | 0.4\% | 1.5\% | 1.1\% | 763 | 800 | 782 | 0 | 1 | 3 |
| NLRB | 55.9\% | 51.6\% | 48.3\% | 36.4\% | 38.9\% | 38.7\% | 5.5\% | 6.1\% | 10.1\% | 1.3\% | 2.9\% | 2.2\% | 0.9\% | 0.6\% | 0.9\% | 886 | 687 | 709 | 2 | 1 | 2 |
| NRC | 49.3\% | 47.7\% | 50.4\% | 40.0\% | 41.6\% | 38.8\% | 7.3\% | 7.6\% | 7.8\% | 2.3\% | 1.9\% | 1.8\% | 1.2\% | 1.3\% | 1.2\% | 2,631 | 2,418 | 2,477 | 6 | 6 | 2 |
| NSF | 55.2\% | 53.3\% | 50.7\% | 36.6\% | 36.1\% | 40.2\% | 5.7\% | 7.1\% | 6.5\% | 1.5\% | 2.0\% | 1.7\% | 1.0\% | 1.5\% | 0.9\% | 885 | 882 | 875 | 2 | 3 | 0 |
| OMB | 50.6\% | 44.5\% | 34.5\% | 39.8\% | 45.3\% | 46.3\% | 8.9\% | 8.1\% | 12.0\% | 0.4\% | 1.1\% | 4.8\% | 0.4\% | 1.1\% | 2.4\% | 301 | 300 | 312 | 1 | 2 | 0 |
| OPM | 57.6\% | 57.4\% | 55.9\% | 34.7\% | 35.2\% | 36.4\% | 5.4\% | 5.5\% | 5.3\% | 1.4\% | 1.1\% | 1.7\% | 0.9\% | 0.7\% | 0.8\% | 3,307 | 3,521 | 2,878 | 11 | 8 | 4 |
| PBGC | 52.6\% | 51.6\% | 56.0\% | 39.4\% | 37.8\% | 32.6\% | 6.1\% | 7.3\% | 9.1\% | 1.2\% | 1.7\% | 0.9\% | 0.7\% | 1.6\% | 1.4\% | 620 | 475 | 394 | 0 | 0 | 2 |
| RRB | 56.9\% | 55.0\% | 51.3\% | 35.4\% | 36.2\% | 41.4\% | 5.4\% | 5.9\% | 6.4\% | 1.2\% | 2.4\% | 0.8\% | 1.1\% | 0.5\% | 0.2\% | 468 | 510 | 600 | 0 | 2 | 2 |
| SBA | 44.3\% | 46.6\% | 44.6\% | 42.6\% | 42.6\% | 45.9\% | 8.8\% | 8.0\% | 7.0\% | 2.7\% | 1.7\% | 1.6\% | 1.6\% | 1.2\% | 1.0\% | 1,266 | 1,354 | 1,486 | 3 | 4 | 4 |
| SEC | 46.8\% | 47.3\% | 46.6\% | 41.0\% | 41.1\% | 41.8\% | 8.4\% | 7.8\% | 7.8\% | 2.8\% | 2.4\% | 2.5\% | 1.0\% | 1.4\% | 1.3\% | 1,871 | 2,433 | 2,383 | 5 | 2 | 8 |

[^30]
## Report by Agency

## (13) The work I do is important.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 49.6\% | 48.2\% | 48.3\% | 40.4\% | 41.4\% | 41.7\% | 6.8\% | 7.1\% | 6.9\% | 1.8\% | 1.9\% | 1.8\% | 1.4\% | 1.3\% | 1.3\% | 413,090 | 384,209 | 369,703 | 1,176 | 1,147 | 1,092 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 60.4\% | 58.3\% | 58.1\% | 34.2\% | 35.6\% | 36.5\% | 3.8\% | 4.5\% | 4.0\% | 0.9\% | 1.0\% | 0.9\% | 0.7\% | 0.6\% | 0.6\% | 10,328 | 9,367 | 8,201 | 10 | 16 | 9 |
| State | 49.3\% | 48.1\% | 49.0\% | 40.5\% | 40.5\% | 38.7\% | 7.1\% | 8.0\% | 7.4\% | 2.1\% | 2.4\% | 3.0\% | 1.0\% | 0.9\% | 1.8\% | 3,979 | 3,713 | 2,522 | 15 | 5 | 5 |
| Treas | 45.3\% | 46.1\% | 45.8\% | 43.3\% | 43.3\% | 43.1\% | 7.5\% | 7.1\% | 7.2\% | 2.2\% | 1.9\% | 2.1\% | 1.8\% | 1.5\% | 1.8\% | 50,553 | 49,888 | 49,206 | 144 | 158 | 171 |
| USAID | 46.3\% | 43.3\% | 42.2\% | 41.0\% | 42.5\% | 44.6\% | 8.6\% | 9.2\% | 9.4\% | 2.6\% | 3.4\% | 2.4\% | 1.5\% | 1.6\% | 1.4\% | 1,960 | 2,004 | 2,208 | 2 | 4 | 9 |
| USDA | 44.7\% | 43.3\% | 42.7\% | 44.9\% | 45.5\% | 47.3\% | 7.5\% | 8.3\% | 7.2\% | 2.1\% | 1.9\% | 1.8\% | 0.8\% | 1.0\% | 1.0\% | 20,211 | 19,792 | 13,042 | 54 | 49 | 25 |
| VA | 57.5\% | 56.5\% | 57.2\% | 36.8\% | 37.2\% | 37.3\% | 4.0\% | 4.6\% | 4.0\% | 1.0\% | 1.0\% | 0.8\% | 0.7\% | 0.8\% | 0.8\% | 31,422 | 26,968 | 29,318 | 65 | 44 | 54 |
| Small <br> Agencies | 47.8\% | 46.2\% | 47.3\% | 39.2\% | 40.5\% | 40.0\% | 8.7\% | 8.3\% | 8.6\% | 2.6\% | 2.9\% | 2.2\% | 1.7\% | 2.1\% | 1.9\% | 5,027 | 4,657 | 4,991 | 15 | 11 | 18 |
| DOD | 46.9\% | 44.9\% | 44.4\% | 42.6\% | 44.0\% | 44.4\% | 7.4\% | 7.8\% | 7.8\% | 1.9\% | 2.1\% | 2.1\% | 1.2\% | 1.2\% | 1.3\% | 71,374 | 73,414 | 63,859 | 174 | 217 | 180 |
| USACE | 42.1\% | 36.5\% | 35.9\% | 47.1\% | 50.3\% | 50.8\% | 7.7\% | 9.8\% | 9.5\% | 1.8\% | 2.3\% | 2.5\% | 1.3\% | 1.2\% | 1.3\% | 4,234 | 2,377 | 2,190 | 9 | 5 | 7 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 45.1\% | 42.5\% | 42.4\% | 44.3\% | 45.5\% | 45.4\% | 7.2\% | 8.5\% | 8.3\% | 2.1\% | 2.2\% | 2.6\% | 1.2\% | 1.4\% | 1.4\% | 18,381 | 18,788 | 11,938 | 43 | 54 | 28 |
| Army $\ddagger$ | 48.7\% | 46.8\% | 45.8\% | 41.2\% | 42.7\% | 43.7\% | 7.1\% | 7.3\% | 7.4\% | 1.8\% | 1.9\% | 1.8\% | 1.2\% | 1.3\% | 1.3\% | 16,291 | 19,548 | 19,521 | 40 | 66 | 64 |
| Navy $\ddagger$ | 46.2\% | 44.5\% | 44.7\% | 43.1\% | 44.9\% | 44.5\% | 8.0\% | 7.6\% | 7.8\% | 1.7\% | 2.1\% | 1.9\% | 1.0\% | 1.0\% | 1.1\% | 15,904 | 17,372 | 17,142 | 36 | 47 | 45 |
| Marine Corps | 50.5\% | 52.0\% | 49.9\% | 40.6\% | 38.7\% | 41.2\% | 6.0\% | 6.6\% | 6.1\% | 1.4\% | 1.7\% | 1.8\% | 1.5\% | 0.9\% | 1.0\% | 1,629 | 1,678 | 2,048 | 3 | 2 | 4 |
| DOD 4th Estate | 48.0\% | 47.1\% | 45.9\% | 40.4\% | 41.4\% | 42.5\% | 7.6\% | 7.8\% | 8.0\% | 2.3\% | 2.4\% | 2.2\% | 1.6\% | 1.4\% | 1.4\% | 14,935 | 13,651 | 11,020 | 43 | 43 | 32 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (14) Physical conditions allow employees to perform their jobs well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 22.7\% | 22.0\% | 22.0\% | 43.1\% | 43.6\% | 44.2\% | 14.1\% | 14.3\% | 14.3\% | 12.3\% | 12.5\% | 12.2\% | 7.8\% | 7.6\% | 7.3\% | 417,770 | 389,314 | 373,712 | 1,841 | 1,736 | 1,514 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 15.4\% | 12.8\% | 15.6\% | 35.4\% | 34.9\% | 36.5\% | 18.8\% | 17.9\% | 18.2\% | 15.7\% | 18.5\% | 16.8\% | 14.7\% | 15.9\% | 12.9\% | 1,084 | 1,033 | 1,133 | 9 | 9 | 12 |
| CSOSA | 26.9\% | 23.9\% | 26.3\% | 41.9\% | 40.9\% | 42.3\% | 12.1\% | 11.5\% | 12.6\% | 10.9\% | 13.2\% | 11.6\% | 8.1\% | 10.5\% | 7.2\% | 641 | 714 | 707 | 1 | 4 | 3 |
| DHS | 18.4\% | 19.4\% | 19.4\% | 39.1\% | 40.0\% | 40.6\% | 15.6\% | 15.2\% | 15.4\% | 14.3\% | 13.7\% | 14.2\% | 12.6\% | 11.7\% | 10.3\% | 42,672 | 42,435 | 38,829 | 247 | 190 | 159 |
| DOC | 29.7\% | 31.1\% | 30.1\% | 42.6\% | 42.9\% | 44.1\% | 14.5\% | 14.4\% | 14.3\% | 8.5\% | 7.8\% | 7.6\% | 4.8\% | 3.8\% | 3.9\% | 9,957 | 9,728 | 9,332 | 115 | 109 | 85 |
| DOE | 22.8\% | 20.0\% | 22.5\% | 46.4\% | 47.3\% | 47.6\% | 13.4\% | 14.7\% | 14.1\% | 11.2\% | 11.4\% | 10.5\% | 6.1\% | 6.6\% | 5.3\% | 8,403 | 6,472 | 6,673 | 17 | 19 | 14 |
| DOI | 21.6\% | 20.5\% | 20.5\% | 45.9\% | 47.1\% | 48.2\% | 15.0\% | 15.1\% | 15.4\% | 11.2\% | 11.3\% | 10.7\% | 6.3\% | 5.9\% | 5.3\% | 26,131 | 18,248 | 18,255 | 84 | 47 | 36 |
| DOJ | 26.4\% | 25.1\% | 25.3\% | 45.8\% | 47.5\% | 48.0\% | 12.8\% | 12.8\% | 12.8\% | 9.8\% | 9.4\% | 9.3\% | 5.2\% | 5.3\% | 4.6\% | 20,061 | 17,117 | 16,900 | 44 | 41 | 42 |
| DOL | 26.5\% | 25.2\% | 24.2\% | 43.9\% | 44.3\% | 45.8\% | 13.9\% | 14.1\% | 13.8\% | 9.5\% | 10.2\% | 9.9\% | 6.3\% | 6.2\% | 6.2\% | 11,230 | 10,842 | 5,148 | 55 | 68 | 33 |
| DOT | 25.0\% | 23.7\% | 22.8\% | 47.5\% | 47.2\% | 47.1\% | 12.7\% | 13.9\% | 13.7\% | 9.5\% | 9.7\% | 10.4\% | 5.3\% | 5.5\% | 6.0\% | 15,498 | 11,591 | 23,061 | 57 | 33 | 71 |
| Educ | 28.4\% | 26.9\% | 24.8\% | 45.2\% | 45.5\% | 44.9\% | 10.8\% | 12.1\% | 13.5\% | 10.8\% | 10.6\% | 11.1\% | 4.8\% | 4.9\% | 5.7\% | 2,683 | 2,380 | 2,636 | 7 | 14 | 8 |
| EEOC | 30.2\% | 29.5\% | 26.3\% | 41.8\% | 40.7\% | 42.7\% | 11.3\% | 12.4\% | 12.3\% | 10.5\% | 10.5\% | 11.4\% | 6.1\% | 7.0\% | 7.2\% | 1,232 | 1,122 | 1,173 | 6 | 3 | 5 |
| EPA | 23.0\% | 21.4\% | 24.3\% | 46.4\% | 46.5\% | 48.9\% | 13.5\% | 13.9\% | 12.7\% | 11.4\% | 11.6\% | 10.3\% | 5.7\% | 6.5\% | 4.0\% | 4,432 | 3,832 | 3,904 | 9 | 12 | 13 |
| FCC | 24.5\% | 26.4\% | 25.2\% | 49.1\% | 53.3\% | 49.7\% | 12.7\% | 11.9\% | 14.8\% | 8.1\% | 5.4\% | 7.7\% | 5.5\% | 3.0\% | 2.5\% | 568 | 689 | 806 | 3 | 5 | 3 |
| FERC | 36.9\% | 38.4\% | 36.6\% | 45.5\% | 45.8\% | 50.8\% | 10.3\% | 8.3\% | 6.2\% | 5.7\% | 4.9\% | 3.9\% | 1.7\% | 2.5\% | 2.6\% | 988 | 888 | 890 | 1 | 1 | 1 |
| FTC | 26.2\% | 30.5\% | 32.5\% | 42.8\% | 39.6\% | 46.6\% | 13.6\% | 13.3\% | 10.9\% | 11.1\% | 9.2\% | 7.5\% | 6.3\% | 7.3\% | 2.5\% | 622 | 510 | 559 | 3 | 5 | 3 |

[^31]
## Report by Agency

(14) Physical conditions allow employees to perform their jobs well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 22.7\% | 22.0\% | 22.0\% | 43.1\% | 43.6\% | 44.2\% | 14.1\% | 14.3\% | 14.3\% | 12.3\% | 12.5\% | 12.2\% | 7.8\% | 7.6\% | 7.3\% | 417,770 | 389,314 | 373,712 | 1,841 | 1,736 | 1,514 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 28.6\% | 26.8\% | 30.1\% | 42.1\% | 42.8\% | 43.9\% | 12.8\% | 14.1\% | 12.2\% | 9.7\% | 9.6\% | 8.4\% | 6.9\% | 6.7\% | 5.5\% | 7,778 | 8,450 | 8,347 | 54 | 49 | 35 |
| HHS | 26.3\% | 25.3\% | 25.8\% | 45.0\% | 45.7\% | 45.9\% | 13.0\% | 13.3\% | 13.1\% | 10.2\% | 10.3\% | 9.8\% | 5.5\% | 5.4\% | 5.3\% | 36,471 | 32,551 | 32,090 | 119 | 115 | 107 |
| HUD | 21.5\% | 18.9\% | 18.9\% | 41.2\% | 41.9\% | 42.9\% | 14.4\% | 15.6\% | 14.7\% | 13.2\% | 13.0\% | 13.3\% | 9.7\% | 10.6\% | 10.1\% | 5,339 | 3,841 | 3,705 | 26 | 25 | 14 |
| NARA | 28.8\% | 27.9\% | 25.7\% | 41.1\% | 43.2\% | 41.7\% | 12.9\% | 11.6\% | 14.1\% | 10.0\% | 10.5\% | 11.0\% | 7.2\% | 6.8\% | 7.6\% | 1,705 | 1,656 | 1,598 | 5 | 14 | 12 |
| NASA | 33.8\% | 32.7\% | 31.8\% | 44.9\% | 45.8\% | 45.8\% | 10.9\% | 11.3\% | 11.7\% | 7.6\% | 7.3\% | 7.6\% | 2.8\% | 2.8\% | 3.2\% | 9,872 | 9,380 | 9,946 | 13 | 11 | 15 |
| NCUA | 24.8\% | 26.1\% | 24.3\% | 44.1\% | 41.6\% | 43.1\% | 21.0\% | 21.0\% | 20.9\% | 6.3\% | 8.0\% | 8.1\% | 3.8\% | 3.4\% | 3.6\% | 763 | 794 | 783 | 12 | 12 | 13 |
| NLRB | 24.9\% | 21.7\% | 23.7\% | 44.6\% | 48.6\% | 49.1\% | 12.7\% | 13.8\% | 12.7\% | 12.0\% | 10.6\% | 10.2\% | 5.8\% | 5.3\% | 4.2\% | 894 | 694 | 718 | 4 | 1 | 3 |
| NRC | 33.1\% | 33.8\% | 34.7\% | 42.4\% | 44.8\% | 44.8\% | 10.2\% | 10.4\% | 9.7\% | 9.6\% | 7.6\% | 7.8\% | 4.7\% | 3.3\% | 3.1\% | 2,660 | 2,458 | 2,501 | 7 | 4 | 4 |
| NSF | 34.0\% | 33.5\% | 31.9\% | 47.7\% | 45.5\% | 49.5\% | 10.2\% | 11.7\% | 8.6\% | 5.6\% | 6.8\% | 6.3\% | 2.6\% | 2.5\% | 3.7\% | 896 | 904 | 883 | 1 | 2 | 2 |
| OMB | 17.5\% | 9.8\% | 13.6\% | 31.1\% | 42.9\% | 42.2\% | 17.5\% | 21.0\% | 19.6\% | 23.7\% | 15.0\% | 15.4\% | 10.2\% | 11.3\% | 9.3\% | 303 | 304 | 313 | 2 | 0 | 0 |
| OPM | 25.0\% | 24.8\% | 24.8\% | 41.3\% | 42.7\% | 43.7\% | 16.6\% | 17.5\% | 16.9\% | 10.1\% | 8.9\% | 9.4\% | 6.9\% | 6.1\% | 5.2\% | 3,306 | 3,499 | 2,868 | 56 | 78 | 51 |
| PBGC | 44.3\% | 38.4\% | 38.2\% | 43.6\% | 47.8\% | 47.4\% | 6.8\% | 9.4\% | 9.4\% | 3.2\% | 2.7\% | 2.3\% | 2.1\% | 1.8\% | 2.7\% | 627 | 480 | 397 | 1 | 1 | 3 |
| RRB | 23.2\% | 22.8\% | 22.2\% | 43.6\% | 47.6\% | 45.2\% | 13.7\% | 14.9\% | 15.5\% | 11.5\% | 10.1\% | 11.0\% | 8.1\% | 4.7\% | 6.0\% | 477 | 522 | 606 | 2 | 2 | 3 |
| SBA | 22.3\% | 25.6\% | 26.1\% | 44.3\% | 45.7\% | 46.9\% | 15.5\% | 12.4\% | 12.6\% | 9.6\% | 10.4\% | 8.1\% | 8.3\% | 5.8\% | 6.3\% | 1,289 | 1,376 | 1,494 | 5 | 8 | 6 |
| SEC | 35.9\% | 33.8\% | 35.5\% | 47.3\% | 47.1\% | 47.8\% | 8.6\% | 9.9\% | 9.5\% | 5.9\% | 5.9\% | 4.8\% | 2.3\% | 3.2\% | 2.4\% | 1,895 | 2,459 | 2,404 | 6 | 3 | 8 |

[^32]
## Report by Agency

(14) Physical conditions allow employees to perform their jobs well.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 22.7\% | 22.0\% | 22.0\% | 43.1\% | 43.6\% | 44.2\% | 14.1\% | 14.3\% | 14.3\% | 12.3\% | 12.5\% | 12.2\% | 7.8\% | 7.6\% | 7.3\% | 417,770 | 389,314 | 373,712 | 1,841 | 1,736 | 1,514 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 25.4\% | 24.5\% | 24.7\% | 40.0\% | 41.1\% | 41.5\% | 13.5\% | 13.8\% | 12.9\% | 13.6\% | 13.7\% | 13.6\% | 7.6\% | 7.0\% | 7.3\% | 10,457 | 9,464 | 8,290 | 33 | 37 | 22 |
| State | 24.4\% | 24.6\% | 26.0\% | 45.7\% | 46.7\% | 43.6\% | 12.2\% | 12.5\% | 12.4\% | 11.5\% | 11.4\% | 12.8\% | 6.2\% | 4.9\% | 5.2\% | 4,037 | 3,752 | 2,543 | 12 | 10 | 3 |
| Treas | 21.9\% | 21.8\% | 21.9\% | 44.3\% | 45.2\% | 44.9\% | 14.3\% | 14.1\% | 14.2\% | 11.6\% | 11.6\% | 11.8\% | 7.9\% | 7.4\% | 7.3\% | 51,081 | 50,513 | 49,544 | 355 | 326 | 299 |
| USAID | 18.6\% | 19.4\% | 19.6\% | 41.9\% | 38.0\% | 39.8\% | 12.5\% | 12.7\% | 13.8\% | 14.4\% | 16.5\% | 15.1\% | 12.7\% | 13.4\% | 11.7\% | 1,983 | 2,024 | 2,252 | 3 | 6 | 5 |
| USDA | 21.7\% | 20.4\% | 19.4\% | 47.9\% | 49.1\% | 49.8\% | 14.2\% | 14.8\% | 15.5\% | 10.6\% | 10.6\% | 10.3\% | 5.6\% | 5.2\% | 5.0\% | 20,447 | 20,048 | 13,183 | 58 | 58 | 35 |
| VA | 21.2\% | 21.4\% | 21.4\% | 40.1\% | 40.3\% | 41.0\% | 14.5\% | 14.4\% | 14.4\% | 14.4\% | 14.4\% | 14.0\% | 9.9\% | 9.4\% | 9.2\% | 31,851 | 27,330 | 29,620 | 183 | 145 | 156 |
| Small Agencies | 35.5\% | 33.2\% | 31.8\% | 43.1\% | 42.7\% | 41.8\% | 9.7\% | 11.4\% | 11.6\% | 7.4\% | 7.4\% | 8.7\% | 4.4\% | 5.3\% | 6.1\% | 5,076 | 4,713 | 5,045 | 20 | 19 | 20 |
| DOD | 21.9\% | 20.4\% | 20.4\% | 43.8\% | 43.9\% | 44.5\% | 14.3\% | 14.7\% | 14.8\% | 12.6\% | 13.3\% | 12.8\% | 7.4\% | 7.6\% | 7.5\% | 72,361 | 74,501 | 64,576 | 206 | 250 | 210 |
| USACE | 22.3\% | 19.1\% | 19.5\% | 48.0\% | 50.3\% | 49.3\% | 14.5\% | 14.5\% | 16.6\% | 10.5\% | 10.9\% | 11.0\% | 4.8\% | 5.2\% | 3.7\% | 4,277 | 2,424 | 2,204 | 14 | 3 | 5 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 20.8\% | 19.3\% | 19.0\% | 44.8\% | 44.1\% | 44.7\% | 14.5\% | 14.6\% | 14.5\% | 12.9\% | 14.2\% | 14.6\% | 7.1\% | 7.7\% | 7.3\% | 18,653 | 19,036 | 12,062 | 45 | 70 | 34 |
| Army $\ddagger$ | 23.2\% | 21.6\% | 21.1\% | 44.6\% | 44.9\% | 44.7\% | 13.5\% | 14.4\% | 14.5\% | 11.6\% | 12.3\% | 12.4\% | 7.2\% | 6.8\% | 7.2\% | 16,558 | 19,824 | 19,755 | 57 | 69 | 78 |
| Navy $\ddagger$ | 18.2\% | 17.0\% | 18.1\% | 41.5\% | 40.6\% | 42.2\% | 15.9\% | 16.6\% | 16.3\% | 15.4\% | 16.1\% | 13.9\% | 9.1\% | 9.7\% | 9.5\% | 16,075 | 17,628 | 17,314 | 52 | 57 | 53 |
| Marine Corps | 25.6\% | 26.4\% | 23.7\% | 42.1\% | 40.7\% | 41.7\% | 13.4\% | 14.0\% | 14.7\% | 10.9\% | 12.0\% | 11.4\% | 8.1\% | 6.9\% | 8.6\% | 1,665 | 1,707 | 2,086 | 4 | 4 | 3 |
| DOD 4th <br> Estate | 26.9\% | 25.0\% | 25.3\% | 44.4\% | 46.1\% | 47.1\% | 12.7\% | 12.3\% | 12.3\% | 10.4\% | 10.2\% | 9.5\% | 5.6\% | 6.3\% | 5.8\% | 15,133 | 13,882 | 11,155 | 34 | 47 | 37 |

[^33]Page 42
**Unweighted count of responses to a question, not including 'Do Not Know.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(15) My performance appraisal is a fair reflection of my performance.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 26.1\% | 24.8\% | 24.2\% | 43.1\% | 43.4\% | 44.3\% | 14.4\% | 14.9\% | 15.2\% | 8.8\% | 9.1\% | 9.1\% | 7.6\% | 7.8\% | 7.2\% | 413,321 | 385,888 | 369,528 | 5,987 | 4,845 | 5,283 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 20.4\% | 17.6\% | 19.8\% | 43.5\% | 44.1\% | 43.1\% | 20.7\% | 22.3\% | 20.1\% | 7.1\% | 6.9\% | 8.9\% | 8.2\% | 9.0\% | 8.1\% | 1,035 | 1,006 | 1,090 | 60 | 38 | 56 |
| CSOSA | 23.8\% | 24.1\% | 23.8\% | 40.5\% | 36.5\% | 40.8\% | 14.4\% | 14.5\% | 13.2\% | 12.4\% | 12.4\% | 14.0\% | 9.0\% | 12.5\% | 8.2\% | 642 | 712 | 700 | 3 | 7 | 8 |
| DHS | 19.3\% | 19.6\% | 20.1\% | 38.8\% | 40.8\% | 42.4\% | 16.5\% | 16.5\% | 17.4\% | 11.7\% | 11.3\% | 10.7\% | 13.7\% | 11.8\% | 9.5\% | 42,372 | 42,040 | 38,368 | 574 | 523 | 543 |
| DOC | 25.7\% | 27.2\% | 25.0\% | 43.8\% | 44.8\% | 46.6\% | 14.9\% | 13.7\% | 14.6\% | 9.3\% | 8.7\% | 8.5\% | 6.3\% | 5.7\% | 5.3\% | 9,944 | 9,763 | 9,317 | 126 | 83 | 99 |
| DOE | 21.0\% | 18.0\% | 18.8\% | 43.2\% | 42.9\% | 44.4\% | 15.5\% | 17.2\% | 17.5\% | 10.7\% | 11.9\% | 10.9\% | 9.6\% | 10.0\% | 8.5\% | 8,319 | 6,395 | 6,609 | 94 | 83 | 70 |
| DOI | 21.0\% | 20.1\% | 19.3\% | 46.0\% | 46.7\% | 47.0\% | 16.1\% | 16.0\% | 16.5\% | 9.9\% | 9.9\% | 10.1\% | 7.1\% | 7.3\% | 7.1\% | 25,852 | 18,118 | 18,075 | 328 | 177 | 212 |
| DOJ | 30.3\% | 27.8\% | 26.7\% | 43.4\% | 44.2\% | 45.5\% | 12.2\% | 12.8\% | 12.9\% | 7.7\% | 8.2\% | 8.1\% | 6.4\% | 7.1\% | 6.7\% | 19,874 | 16,987 | 16,757 | 236 | 148 | 168 |
| DOL | 25.0\% | 24.1\% | 22.7\% | 40.8\% | 40.9\% | 40.9\% | 15.1\% | 14.8\% | 15.5\% | 9.9\% | 10.4\% | 10.9\% | 9.1\% | 9.8\% | 10.0\% | 11,133 | 10,780 | 5,076 | 156 | 110 | 102 |
| DOT | 23.7\% | 22.4\% | 21.8\% | 44.7\% | 43.5\% | 46.6\% | 17.4\% | 18.3\% | 17.4\% | 8.0\% | 8.5\% | 7.8\% | 6.2\% | 7.3\% | 6.3\% | 15,215 | 11,455 | 22,767 | 295 | 166 | 358 |
| Educ | 26.6\% | 25.1\% | 24.2\% | 38.7\% | 39.0\% | 38.2\% | 14.2\% | 15.1\% | 15.2\% | 10.5\% | 10.8\% | 11.6\% | 9.9\% | 9.9\% | 10.9\% | 2,640 | 2,371 | 2,613 | 49 | 27 | 34 |
| EEOC | 34.0\% | 34.1\% | 29.7\% | 39.6\% | 36.9\% | 40.4\% | 10.4\% | 13.7\% | 11.7\% | 7.9\% | 8.7\% | 8.7\% | 8.1\% | 6.5\% | 9.5\% | 1,219 | 1,107 | 1,168 | 21 | 13 | 9 |
| EPA | 23.5\% | 22.3\% | 20.4\% | 46.5\% | 44.4\% | 47.1\% | 14.6\% | 16.7\% | 17.0\% | 9.4\% | 9.2\% | 8.9\% | 6.1\% | 7.4\% | 6.5\% | 4,400 | 3,815 | 3,886 | 36 | 29 | 26 |
| FCC | 30.1\% | 28.4\% | 29.5\% | 44.4\% | 49.4\% | 49.3\% | 16.4\% | 14.8\% | 13.9\% | 3.7\% | 2.8\% | 3.3\% | 5.4\% | 4.6\% | 4.0\% | 558 | 685 | 793 | 11 | 12 | 17 |
| FERC | 32.6\% | 29.9\% | 26.4\% | 43.2\% | 41.8\% | 44.4\% | 12.5\% | 13.0\% | 15.3\% | 7.1\% | 7.4\% | 8.0\% | 4.6\% | 7.9\% | 5.9\% | 956 | 867 | 866 | 33 | 22 | 19 |
| FTC | 40.5\% | 43.9\% | 39.2\% | 40.6\% | 37.6\% | 42.3\% | 11.1\% | 9.5\% | 8.6\% | 4.1\% | 4.9\% | 4.7\% | 3.7\% | 4.0\% | 5.2\% | 613 | 502 | 542 | 10 | 12 | 19 |

[^34]
## Report by Agency

(15) My performance appraisal is a fair reflection of my performance.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 26.1\% | 24.8\% | 24.2\% | 43.1\% | 43.4\% | 44.3\% | 14.4\% | 14.9\% | 15.2\% | 8.8\% | 9.1\% | 9.1\% | 7.6\% | 7.8\% | 7.2\% | 413,321 | 385,888 | 369,528 | 5,987 | 4,845 | 5,283 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 25.9\% | 23.4\% | 23.2\% | 42.9\% | 42.0\% | 41.4\% | 14.9\% | 16.1\% | 15.6\% | 9.0\% | 10.2\% | 10.7\% | 7.3\% | 8.3\% | 9.1\% | 7,681 | 8,416 | 8,271 | 135 | 100 | 103 |
| HHS | 26.8\% | 25.0\% | 24.1\% | 42.7\% | 42.7\% | 42.8\% | 13.7\% | 14.2\% | 14.8\% | 9.3\% | 10.1\% | 10.3\% | 7.6\% | 8.0\% | 8.0\% | 36,107 | 32,289 | 31,760 | 435 | 351 | 429 |
| HUD | 25.9\% | 21.1\% | 19.0\% | 38.6\% | 40.4\% | 39.4\% | 15.8\% | 14.7\% | 16.6\% | 10.0\% | 11.5\% | 12.0\% | 9.6\% | 12.3\% | 13.0\% | 5,241 | 3,812 | 3,644 | 122 | 55 | 78 |
| NARA | 29.0\% | 25.6\% | 26.2\% | 37.3\% | 37.8\% | 39.2\% | 12.9\% | 11.9\% | 13.0\% | 10.7\% | 12.5\% | 10.8\% | 10.2\% | 12.2\% | 10.9\% | 1,695 | 1,650 | 1,592 | 15 | 26 | 18 |
| NASA | 35.3\% | 31.3\% | 30.7\% | 43.7\% | 44.7\% | 45.7\% | 12.0\% | 14.2\% | 13.7\% | 5.7\% | 6.3\% | 6.4\% | 3.4\% | 3.4\% | 3.5\% | 9,746 | 9,240 | 9,803 | 140 | 149 | 137 |
| NCUA | 30.2\% | 29.0\% | 23.6\% | 44.0\% | 43.7\% | 45.3\% | 12.3\% | 13.3\% | 12.9\% | 8.8\% | 8.7\% | 11.0\% | 4.8\% | 5.3\% | 7.2\% | 762 | 799 | 793 | 6 | 8 | 5 |
| NLRB | 23.3\% | 22.9\% | 23.3\% | 43.7\% | 45.6\% | 41.0\% | 14.1\% | 15.3\% | 15.7\% | 11.9\% | 10.1\% | 11.5\% | 7.0\% | 6.0\% | 8.6\% | 859 | 678 | 707 | 36 | 15 | 18 |
| NRC | 30.3\% | 29.4\% | 28.2\% | 45.1\% | 44.0\% | 44.4\% | 10.2\% | 12.1\% | 13.0\% | 8.2\% | 8.6\% | 8.1\% | 6.2\% | 5.9\% | 6.2\% | 2,635 | 2,429 | 2,481 | 32 | 32 | 24 |
| NSF | 41.5\% | 39.2\% | 34.4\% | 36.3\% | 35.8\% | 40.8\% | 9.2\% | 10.0\% | 8.7\% | 6.4\% | 8.3\% | 7.5\% | 6.6\% | 6.7\% | 8.6\% | 882 | 900 | 870 | 10 | 11 | 14 |
| OMB | 28.6\% | 23.3\% | 19.0\% | 46.7\% | 52.7\% | 49.6\% | 12.5\% | 13.0\% | 18.7\% | 9.6\% | 7.7\% | 8.9\% | 2.6\% | 3.3\% | 3.8\% | 287 | 297 | 300 | 16 | 4 | 13 |
| OPM | 29.9\% | 30.5\% | 29.0\% | 44.1\% | 44.8\% | 45.2\% | 12.2\% | 11.3\% | 12.1\% | 8.2\% | 8.1\% | 7.5\% | 5.6\% | 5.3\% | 6.2\% | 3,330 | 3,542 | 2,891 | 29 | 31 | 31 |
| PBGC | 25.6\% | 22.1\% | 19.9\% | 41.4\% | 37.1\% | 39.6\% | 13.6\% | 15.2\% | 17.5\% | 11.6\% | 15.2\% | 13.1\% | 7.8\% | 10.3\% | 9.9\% | 618 | 463 | 391 | 6 | 16 | 8 |
| RRB | 24.3\% | 22.4\% | 23.0\% | 46.5\% | 44.0\% | 46.6\% | 14.8\% | 15.9\% | 16.7\% | 8.7\% | 12.3\% | 7.0\% | 5.8\% | 5.5\% | 6.8\% | 470 | 517 | 600 | 6 | 9 | 8 |
| SBA | 26.3\% | 25.1\% | 24.1\% | 41.6\% | 43.0\% | 44.3\% | 14.3\% | 13.0\% | 13.2\% | 7.5\% | 10.0\% | 9.2\% | 10.4\% | 8.9\% | 9.1\% | 1,275 | 1,372 | 1,488 | 18 | 14 | 15 |
| SEC | 21.3\% | 19.0\% | 16.5\% | 44.7\% | 40.5\% | 38.6\% | 14.8\% | 18.6\% | 16.4\% | 10.6\% | 11.4\% | 14.3\% | 8.6\% | 10.6\% | 14.3\% | 1,882 | 2,436 | 2,357 | 32 | 30 | 52 |

[^35]
## Report by Agency

(15) My performance appraisal is a fair reflection of my performance.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 26.1\% | 24.8\% | 24.2\% | 43.1\% | 43.4\% | 44.3\% | 14.4\% | 14.9\% | 15.2\% | 8.8\% | 9.1\% | 9.1\% | 7.6\% | 7.8\% | 7.2\% | 413,321 | 385,888 | 369,528 | 5,987 | 4,845 | 5,283 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 21.9\% | 19.8\% | 20.5\% | 40.1\% | 40.9\% | 41.4\% | 16.2\% | 17.0\% | 16.0\% | 12.1\% | 13.1\% | 12.9\% | 9.7\% | 9.4\% | 9.2\% | 10,245 | 9,345 | 8,182 | 217 | 153 | 128 |
| State | 28.6\% | 27.7\% | 29.2\% | 45.7\% | 47.7\% | 47.4\% | 13.5\% | 13.2\% | 12.8\% | 7.2\% | 7.1\% | 6.6\% | 5.1\% | 4.3\% | 4.1\% | 3,965 | 3,716 | 2,507 | 77 | 46 | 37 |
| Treas | 30.3\% | 30.2\% | 29.3\% | 43.3\% | 43.9\% | 44.3\% | 11.5\% | 11.6\% | 11.8\% | 8.0\% | 7.9\% | 7.9\% | 6.9\% | 6.4\% | 6.7\% | 50,955 | 50,352 | 49,268 | 507 | 443 | 528 |
| USAID | 22.2\% | 22.4\% | 22.6\% | 42.6\% | 41.6\% | 45.3\% | 13.5\% | 16.9\% | 14.8\% | 11.4\% | 10.4\% | 9.9\% | 10.3\% | 8.6\% | 7.3\% | 1,957 | 1,985 | 2,209 | 29 | 45 | 42 |
| USDA | 21.1\% | 19.3\% | 18.9\% | 47.5\% | 47.1\% | 47.6\% | 15.3\% | 16.1\% | 16.1\% | 9.5\% | 10.4\% | 10.8\% | 6.6\% | 7.1\% | 6.7\% | 20,364 | 19,955 | 13,092 | 148 | 134 | 95 |
| VA | 26.3\% | 25.1\% | 26.3\% | 39.8\% | 39.6\% | 40.0\% | 14.2\% | 15.0\% | 14.3\% | 10.3\% | 10.4\% | 10.2\% | 9.4\% | 9.9\% | 9.2\% | 31,355 | 26,941 | 29,167 | 625 | 530 | 550 |
| Small Agencies | 31.2\% | 30.0\% | 28.7\% | 40.4\% | 41.0\% | 42.8\% | 13.5\% | 13.3\% | 12.9\% | 7.6\% | 8.6\% | 7.7\% | 7.3\% | 7.2\% | 7.8\% | 4,988 | 4,639 | 4,963 | 112 | 92 | 88 |
| DOD | 27.8\% | 26.2\% | 24.5\% | 45.3\% | 45.5\% | 46.2\% | 14.2\% | 14.8\% | 15.6\% | 7.2\% | 7.6\% | 7.9\% | 5.6\% | 6.0\% | 5.8\% | 71,250 | 73,512 | 63,565 | 1,202 | 1,101 | 1,122 |
| USACE | 30.6\% | 25.8\% | 23.8\% | 46.9\% | 50.5\% | 49.9\% | 11.5\% | 11.5\% | 13.1\% | 6.4\% | 6.5\% | 7.9\% | 4.6\% | 5.7\% | 5.2\% | 4,226 | 2,394 | 2,190 | 53 | 24 | 25 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 30.1\% | 27.9\% | 23.9\% | 45.1\% | 45.6\% | 46.0\% | 12.8\% | 13.5\% | 16.5\% | 6.5\% | 6.9\% | 8.0\% | 5.5\% | 6.0\% | 5.6\% | 18,261 | 18,716 | 11,759 | 398 | 360 | 311 |
| Army $\ddagger$ | 30.1\% | 28.9\% | 27.1\% | 44.9\% | 44.6\% | 46.1\% | 13.1\% | 13.8\% | 14.0\% | 6.6\% | 6.8\% | 7.2\% | 5.3\% | 5.8\% | 5.6\% | 16,284 | 19,564 | 19,423 | 284 | 303 | 371 |
| Navy $\ddagger$ | 22.5\% | 20.6\% | 20.8\% | 46.5\% | 46.9\% | 47.0\% | 17.2\% | 17.9\% | 17.9\% | 8.2\% | 8.6\% | 8.4\% | 5.6\% | 6.1\% | 5.9\% | 15,882 | 17,411 | 17,134 | 233 | 238 | 205 |
| Marine Corps | 25.6\% | 30.5\% | 26.7\% | 45.5\% | 42.0\% | 45.2\% | 14.1\% | 12.7\% | 15.7\% | 8.0\% | 8.3\% | 6.9\% | 6.7\% | 6.5\% | 5.4\% | 1,649 | 1,691 | 2,053 | 19 | 12 | 28 |
| DOD 4th Estate | 29.1\% | 27.1\% | 26.3\% | 43.4\% | 43.6\% | 43.9\% | 13.7\% | 14.6\% | 14.5\% | 7.5\% | 8.5\% | 8.8\% | 6.3\% | 6.2\% | 6.5\% | 14,948 | 13,736 | 11,006 | 215 | 164 | 182 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (16) I am held accountable for achieving results.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 29.3\% | 28.3\% | 28.1\% | 51.9\% | 52.8\% | 53.4\% | 12.2\% | 12.5\% | 12.4\% | 4.0\% | 4.0\% | 4.0\% | 2.5\% | 2.4\% | 2.2\% | 416,218 | 387,980 | 372,151 | 2,077 | 1,810 | 1,767 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 23.9\% | 20.5\% | 23.6\% | 48.0\% | 52.5\% | 51.0\% | 16.7\% | 18.2\% | 16.1\% | 6.1\% | 4.4\% | 5.4\% | 5.3\% | 4.3\% | 3.9\% | 1,076 | 1,033 | 1,130 | 14 | 6 | 11 |
| CSOSA | 31.5\% | 30.9\% | 29.6\% | 52.6\% | 52.2\% | 52.2\% | 11.6\% | 9.4\% | 11.8\% | 2.0\% | 2.8\% | 3.9\% | 2.3\% | 4.7\% | 2.6\% | 642 | 710 | 704 | 4 | 4 | 3 |
| DHS | 22.3\% | 22.8\% | 23.3\% | 47.4\% | 49.2\% | 49.9\% | 17.0\% | 16.2\% | 16.0\% | 7.0\% | 6.8\% | 6.1\% | 6.2\% | 5.1\% | 4.6\% | 42,542 | 42,254 | 38,621 | 297 | 255 | 215 |
| DOC | 33.2\% | 34.1\% | 33.3\% | 52.3\% | 50.9\% | 52.7\% | 9.6\% | 10.2\% | 9.5\% | 3.4\% | 3.4\% | 3.2\% | 1.6\% | 1.4\% | 1.4\% | 9,989 | 9,775 | 9,351 | 50 | 36 | 33 |
| DOE | 26.1\% | 23.8\% | 25.0\% | 55.0\% | 55.4\% | 55.3\% | 12.1\% | 13.6\% | 13.2\% | 4.4\% | 4.9\% | 4.6\% | 2.4\% | 2.3\% | 1.9\% | 8,373 | 6,446 | 6,647 | 32 | 26 | 27 |
| DOI | 24.8\% | 23.5\% | 23.1\% | 55.8\% | 56.9\% | 57.7\% | 12.9\% | 13.1\% | 12.9\% | 4.3\% | 4.3\% | 4.5\% | 2.2\% | 2.2\% | 1.9\% | 25,996 | 18,124 | 18,168 | 133 | 87 | 74 |
| DOJ | 30.3\% | 27.9\% | 27.5\% | 51.9\% | 52.9\% | 53.4\% | 11.6\% | 12.7\% | 12.7\% | 3.9\% | 4.2\% | 4.5\% | 2.2\% | 2.3\% | 1.9\% | 19,966 | 17,052 | 16,817 | 92 | 73 | 67 |
| DOL | 32.9\% | 31.9\% | 30.4\% | 52.9\% | 53.8\% | 54.3\% | 10.0\% | 10.2\% | 11.0\% | 2.6\% | 2.7\% | 2.6\% | 1.6\% | 1.4\% | 1.8\% | 11,206 | 10,827 | 5,135 | 55 | 56 | 30 |
| DOT | 28.0\% | 26.5\% | 26.0\% | 52.7\% | 51.9\% | 52.3\% | 12.3\% | 13.5\% | 13.9\% | 4.5\% | 4.9\% | 5.3\% | 2.4\% | 3.1\% | 2.5\% | 15,418 | 11,544 | 22,956 | 85 | 53 | 109 |
| Educ | 33.3\% | 32.3\% | 30.6\% | 51.7\% | 51.2\% | 51.8\% | 10.4\% | 10.9\% | 11.3\% | 3.3\% | 3.5\% | 4.1\% | 1.3\% | 2.0\% | 2.2\% | 2,663 | 2,388 | 2,622 | 17 | 9 | 11 |
| EEOC | 40.0\% | 39.7\% | 33.4\% | 45.6\% | 46.4\% | 52.5\% | 9.0\% | 10.0\% | 9.9\% | 3.0\% | 2.0\% | 3.1\% | 2.4\% | 1.8\% | 1.1\% | 1,225 | 1,100 | 1,161 | 7 | 11 | 8 |
| EPA | 26.2\% | 25.1\% | 24.0\% | 55.7\% | 55.2\% | 57.3\% | 11.9\% | 13.5\% | 12.8\% | 4.8\% | 4.5\% | 3.7\% | 1.3\% | 1.7\% | 2.1\% | 4,406 | 3,830 | 3,879 | 17 | 22 | 19 |
| FCC | 29.4\% | 27.6\% | 28.0\% | 50.4\% | 55.0\% | 55.3\% | 13.0\% | 12.6\% | 11.5\% | 4.1\% | 3.2\% | 3.3\% | 3.0\% | 1.7\% | 1.9\% | 566 | 690 | 806 | 3 | 5 | 5 |
| FERC | 32.8\% | 31.2\% | 27.1\% | 50.0\% | 50.2\% | 54.2\% | 12.0\% | 12.5\% | 12.0\% | 3.5\% | 4.4\% | 4.9\% | 1.6\% | 1.6\% | 1.8\% | 977 | 882 | 886 | 7 | 3 | 3 |
| FTC | 37.6\% | 38.3\% | 34.6\% | 47.9\% | 45.6\% | 50.3\% | 10.8\% | 11.0\% | 10.8\% | 1.9\% | 3.1\% | 3.5\% | 1.8\% | 1.9\% | 0.8\% | 622 | 509 | 556 | 0 | 3 | 4 |

[^36]
## Report by Agency

## (16) I am held accountable for achieving results.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 29.3\% | 28.3\% | 28.1\% | 51.9\% | 52.8\% | 53.4\% | 12.2\% | 12.5\% | 12.4\% | 4.0\% | 4.0\% | 4.0\% | 2.5\% | 2.4\% | 2.2\% | 416,218 | 387,980 | 372,151 | 2,077 | 1,810 | 1,767 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 33.6\% | 32.1\% | 31.5\% | 52.3\% | 53.3\% | 53.7\% | 9.9\% | 10.5\% | 10.5\% | 2.5\% | 2.5\% | 2.8\% | 1.6\% | 1.6\% | 1.4\% | 7,761 | 8,434 | 8,335 | 30 | 35 | 28 |
| HHS | 31.6\% | 30.0\% | 29.8\% | 53.2\% | 53.8\% | 54.2\% | 10.8\% | 11.3\% | 11.2\% | 2.9\% | 3.1\% | 3.1\% | 1.4\% | 1.7\% | 1.6\% | 36,290 | 32,372 | 31,911 | 153 | 146 | 151 |
| HUD | 30.1\% | 26.4\% | 26.2\% | 51.7\% | 53.0\% | 52.9\% | 12.7\% | 13.5\% | 13.7\% | 3.5\% | 4.1\% | 4.4\% | 2.1\% | 3.0\% | 2.8\% | 5,298 | 3,816 | 3,673 | 33 | 18 | 23 |
| NARA | 32.5\% | 30.9\% | 27.7\% | 48.2\% | 48.8\% | 52.0\% | 12.8\% | 14.0\% | 12.4\% | 4.3\% | 3.8\% | 4.4\% | 2.2\% | 2.5\% | 3.5\% | 1,689 | 1,650 | 1,591 | 11 | 7 | 12 |
| NASA | 39.6\% | 37.6\% | 35.9\% | 48.9\% | 50.5\% | 51.9\% | 8.3\% | 8.8\% | 8.6\% | 2.4\% | 2.5\% | 2.7\% | 0.8\% | 0.7\% | 1.0\% | 9,840 | 9,344 | 9,895 | 34 | 22 | 24 |
| NCUA | 35.4\% | 36.4\% | 33.6\% | 54.7\% | 53.6\% | 55.3\% | 7.7\% | 7.2\% | 8.2\% | 1.6\% | 1.9\% | 2.2\% | 0.5\% | 0.8\% | 0.8\% | 772 | 802 | 787 | 0 | 3 | 4 |
| NLRB | 29.1\% | 27.8\% | 28.2\% | 53.0\% | 53.7\% | 53.8\% | 12.9\% | 13.4\% | 12.3\% | 3.5\% | 3.9\% | 3.2\% | 1.5\% | 1.2\% | 2.5\% | 882 | 688 | 715 | 9 | 6 | 5 |
| NRC | 33.6\% | 32.1\% | 33.9\% | 51.6\% | 53.7\% | 51.6\% | 9.5\% | 9.7\% | 10.2\% | 3.6\% | 3.1\% | 2.8\% | 1.7\% | 1.4\% | 1.5\% | 2,657 | 2,437 | 2,488 | 11 | 17 | 6 |
| NSF | 39.6\% | 39.7\% | 35.5\% | 45.6\% | 43.1\% | 48.4\% | 9.5\% | 11.3\% | 10.2\% | 3.5\% | 3.5\% | 3.9\% | 1.9\% | 2.4\% | 2.0\% | 888 | 906 | 878 | 4 | 2 | 2 |
| OMB | 27.9\% | 25.0\% | 17.5\% | 52.6\% | 55.3\% | 54.0\% | 14.9\% | 12.1\% | 20.2\% | 4.1\% | 5.7\% | 6.2\% | 0.4\% | 1.9\% | 2.2\% | 301 | 303 | 312 | 2 | 1 | 2 |
| OPM | 36.9\% | 37.5\% | 36.2\% | 52.1\% | 52.2\% | 53.8\% | 8.1\% | 7.6\% | 7.4\% | 1.8\% | 1.7\% | 1.6\% | 1.1\% | 0.9\% | 1.0\% | 3,337 | 3,564 | 2,909 | 11 | 13 | 7 |
| PBGC | 34.6\% | 34.6\% | 31.7\% | 51.9\% | 50.4\% | 53.9\% | 9.4\% | 10.7\% | 10.9\% | 1.9\% | 2.4\% | 2.3\% | 2.3\% | 1.8\% | 1.2\% | 623 | 476 | 398 | 2 | 3 | 2 |
| RRB | 30.2\% | 27.9\% | 29.5\% | 57.1\% | 55.6\% | 56.1\% | 10.2\% | 12.3\% | 10.5\% | 1.5\% | 3.2\% | 3.1\% | 1.0\% | 1.1\% | 0.8\% | 472 | 517 | 605 | 5 | 3 | 1 |
| SBA | 33.7\% | 32.7\% | 32.3\% | 50.5\% | 53.0\% | 54.7\% | 10.2\% | 9.6\% | 8.9\% | 2.9\% | 2.4\% | 2.6\% | 2.7\% | 2.2\% | 1.6\% | 1,282 | 1,377 | 1,489 | 5 | 0 | 7 |
| SEC | 26.3\% | 24.0\% | 21.8\% | 53.4\% | 53.9\% | 53.4\% | 12.9\% | 14.5\% | 16.1\% | 5.0\% | 4.5\% | 6.1\% | 2.4\% | 3.0\% | 2.5\% | 1,897 | 2,449 | 2,383 | 13 | 13 | 25 |

[^37]
## Report by Agency

(16) I am held accountable for achieving results.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 29.3\% | 28.3\% | 28.1\% | 51.9\% | 52.8\% | 53.4\% | 12.2\% | 12.5\% | 12.4\% | 4.0\% | 4.0\% | 4.0\% | 2.5\% | 2.4\% | 2.2\% | 416,218 | 387,980 | 372,151 | 2,077 | 1,810 | 1,767 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 32.1\% | 29.8\% | 29.7\% | 53.6\% | 54.7\% | 55.0\% | 9.7\% | 10.4\% | 10.7\% | 2.7\% | 3.2\% | 2.9\% | 1.9\% | 1.9\% | 1.8\% | 10,409 | 9,428 | 8,245 | 49 | 31 | 28 |
| State | 28.7\% | 26.1\% | 29.0\% | 51.6\% | 55.4\% | 50.6\% | 12.7\% | 12.3\% | 12.5\% | 4.7\% | 4.8\% | 6.1\% | 2.3\% | 1.3\% | 1.8\% | 4,015 | 3,731 | 2,531 | 16 | 17 | 6 |
| Treas | 31.4\% | 31.4\% | 31.7\% | 52.3\% | 53.0\% | 52.6\% | 11.6\% | 11.2\% | 11.2\% | 2.7\% | 2.8\% | 2.7\% | 1.9\% | 1.6\% | 1.9\% | 50,910 | 50,409 | 49,399 | 326 | 271 | 293 |
| USAID | 24.0\% | 23.6\% | 23.3\% | 50.7\% | 50.5\% | 52.9\% | 14.7\% | 15.7\% | 14.7\% | 7.4\% | 7.4\% | 7.1\% | 3.2\% | 2.8\% | 2.1\% | 1,978 | 2,012 | 2,229 | 12 | 8 | 10 |
| USDA | 25.3\% | 24.0\% | 23.5\% | 58.1\% | 58.8\% | 58.9\% | 11.3\% | 11.8\% | 12.0\% | 3.9\% | 3.7\% | 3.8\% | 1.5\% | 1.7\% | 1.8\% | 20,408 | 19,963 | 13,165 | 64 | 79 | 40 |
| VA | 30.5\% | 30.7\% | 31.5\% | 51.8\% | 51.6\% | 52.0\% | 11.9\% | 12.2\% | 11.5\% | 3.5\% | 3.3\% | 3.2\% | 2.4\% | 2.2\% | 1.8\% | 31,739 | 27,199 | 29,484 | 157 | 154 | 142 |
| Small Agencies | 33.8\% | 32.0\% | 31.0\% | 49.2\% | 49.4\% | 51.6\% | 10.9\% | 12.4\% | 12.0\% | 3.9\% | 4.1\% | 3.3\% | 2.2\% | 2.0\% | 2.1\% | 5,067 | 4,696 | 5,010 | 21 | 22 | 31 |
| DOD | 29.9\% | 28.4\% | 27.5\% | 51.8\% | 53.1\% | 54.0\% | 12.2\% | 12.4\% | 12.5\% | 3.9\% | 4.0\% | 4.0\% | 2.2\% | 2.1\% | 2.0\% | 72,036 | 74,243 | 64,280 | 296 | 290 | 299 |
| USACE | 29.3\% | 25.9\% | 24.2\% | 53.7\% | 56.3\% | 56.1\% | 12.0\% | 12.4\% | 13.2\% | 3.6\% | 3.8\% | 4.8\% | 1.3\% | 1.6\% | 1.7\% | 4,252 | 2,403 | 2,193 | 15 | 14 | 10 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 30.6\% | 28.4\% | 27.4\% | 51.9\% | 52.7\% | 53.5\% | 11.7\% | 12.5\% | 13.1\% | 3.6\% | 4.2\% | 3.8\% | 2.2\% | 2.2\% | 2.2\% | 18,529 | 18,987 | 12,009 | 90 | 78 | 49 |
| Army $\ddagger$ | 30.7\% | 29.7\% | 27.8\% | 50.8\% | 51.8\% | 53.4\% | 12.1\% | 12.4\% | 12.3\% | 4.2\% | 4.0\% | 4.3\% | 2.2\% | 2.1\% | 2.2\% | 16,493 | 19,767 | 19,654 | 66 | 76 | 114 |
| Navy $\ddagger$ | 27.0\% | 25.6\% | 25.9\% | 53.0\% | 54.9\% | 55.5\% | 13.3\% | 12.9\% | 12.8\% | 4.2\% | 4.4\% | 3.9\% | 2.4\% | 2.1\% | 1.9\% | 16,044 | 17,571 | 17,265 | 66 | 54 | 62 |
| Marine Corps | 30.5\% | 34.3\% | 31.5\% | 51.5\% | 49.2\% | 51.2\% | 12.4\% | 10.1\% | 12.1\% | 3.4\% | 4.5\% | 3.6\% | 2.2\% | 1.8\% | 1.7\% | 1,655 | 1,699 | 2,066 | 6 | 4 | 6 |
| DOD 4th <br> Estate | 33.0\% | 30.5\% | 30.5\% | 50.8\% | 53.0\% | 53.2\% | 11.0\% | 11.4\% | 10.8\% | 3.2\% | 3.1\% | 3.4\% | 1.9\% | 2.0\% | 2.1\% | 15,063 | 13,816 | 11,093 | 53 | 64 | 58 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(17) I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 24.3\% | 23.0\% | 23.0\% | 36.9\% | 37.3\% | 38.2\% | 18.7\% | 19.3\% | 19.4\% | 9.4\% | 9.8\% | 9.6\% | 10.6\% | 10.6\% | 9.9\% | 400,156 | 373,094 | 357,689 | 18,409 | 16,950 | 16,155 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 18.7\% | 15.1\% | 16.5\% | 28.6\% | 30.1\% | 30.2\% | 24.2\% | 25.2\% | 25.1\% | 11.4\% | 12.8\% | 13.2\% | 17.1\% | 16.8\% | 15.0\% | 1,025 | 993 | 1,078 | 62 | 47 | 63 |
| CSOSA | 20.7\% | 16.7\% | 17.8\% | 35.5\% | 32.3\% | 31.3\% | 20.7\% | 24.9\% | 24.6\% | 10.2\% | 11.0\% | 13.5\% | 13.0\% | 15.1\% | 12.7\% | 616 | 680 | 676 | 24 | 33 | 32 |
| DHS | 18.0\% | 18.1\% | 18.7\% | 32.2\% | 33.7\% | 34.0\% | 20.0\% | 19.8\% | 20.1\% | 12.8\% | 12.8\% | 13.0\% | 17.0\% | 15.7\% | 14.3\% | 41,186 | 40,982 | 37,508 | 1,687 | 1,540 | 1,343 |
| DOC | 26.0\% | 24.8\% | 24.6\% | 37.1\% | 38.8\% | 40.6\% | 20.5\% | 20.6\% | 19.5\% | 8.1\% | 8.0\% | 7.9\% | 8.4\% | 7.8\% | 7.3\% | 9,434 | 9,145 | 8,818 | 623 | 662 | 571 |
| DOE | 25.7\% | 24.0\% | 25.4\% | 35.8\% | 35.2\% | 37.4\% | 17.0\% | 18.0\% | 17.5\% | 10.2\% | 11.5\% | 9.6\% | 11.2\% | 11.3\% | 10.2\% | 8,050 | 6,205 | 6,392 | 367 | 267 | 285 |
| DOI | 21.0\% | 20.7\% | 20.4\% | 36.4\% | 37.3\% | 37.9\% | 19.4\% | 19.2\% | 19.6\% | 10.9\% | 10.9\% | 10.5\% | 12.3\% | 11.9\% | 11.6\% | 24,963 | 17,462 | 17,405 | 1,197 | 777 | 851 |
| DOJ | 25.8\% | 23.4\% | 23.0\% | 38.1\% | 38.5\% | 40.3\% | 18.1\% | 20.3\% | 19.0\% | 9.3\% | 8.9\% | 8.8\% | 8.8\% | 8.9\% | 8.8\% | 19,323 | 16,517 | 16,313 | 718 | 605 | 544 |
| DOL | 25.3\% | 23.6\% | 22.8\% | 36.0\% | 35.3\% | 36.4\% | 19.7\% | 20.6\% | 19.8\% | 8.9\% | 9.6\% | 9.6\% | 10.1\% | 11.0\% | 11.5\% | 10,662 | 10,309 | 4,861 | 602 | 556 | 309 |
| DOT | 27.0\% | 26.0\% | 23.3\% | 38.5\% | 37.8\% | 41.0\% | 17.0\% | 17.6\% | 17.9\% | 8.7\% | 9.3\% | 9.6\% | 8.8\% | 9.3\% | 8.3\% | 14,819 | 11,046 | 22,083 | 698 | 551 | 962 |
| Educ | 29.9\% | 27.4\% | 28.6\% | 34.1\% | 36.0\% | 35.2\% | 17.6\% | 17.3\% | 17.5\% | 8.0\% | 8.1\% | 8.8\% | 10.4\% | 11.1\% | 9.9\% | 2,507 | 2,242 | 2,473 | 178 | 157 | 171 |
| EEOC | 25.7\% | 22.8\% | 21.8\% | 25.4\% | 26.4\% | 27.4\% | 20.2\% | 22.5\% | 22.9\% | 11.8\% | 11.5\% | 12.7\% | 16.8\% | 16.8\% | 15.2\% | 1,180 | 1,068 | 1,116 | 55 | 52 | 53 |
| EPA | 21.4\% | 21.7\% | 22.9\% | 36.4\% | 36.6\% | 38.3\% | 21.9\% | 21.3\% | 21.4\% | 9.7\% | 9.2\% | 8.8\% | 10.6\% | 11.2\% | 8.5\% | 4,035 | 3,532 | 3,580 | 387 | 312 | 317 |
| FCC | 28.3\% | 25.8\% | 25.7\% | 34.2\% | 38.2\% | 42.7\% | 20.8\% | 23.3\% | 21.2\% | 7.5\% | 5.5\% | 5.8\% | 9.2\% | 7.2\% | 4.6\% | 524 | 648 | 754 | 47 | 47 | 56 |
| FERC | 35.4\% | 31.2\% | 28.7\% | 34.8\% | 36.5\% | 40.5\% | 20.2\% | 19.0\% | 17.8\% | 3.6\% | 6.9\% | 6.9\% | 6.0\% | 6.5\% | 6.0\% | 908 | 798 | 812 | 81 | 87 | 73 |
| FTC | 41.6\% | 40.8\% | 37.9\% | 32.5\% | 29.9\% | 33.9\% | 16.8\% | 17.9\% | 14.4\% | 4.6\% | 3.7\% | 8.0\% | 4.6\% | 7.7\% | 5.8\% | 551 | 464 | 507 | 71 | 52 | 54 |

[^38]
## Report by Agency

(17) I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 24.3\% | 23.0\% | 23.0\% | 36.9\% | 37.3\% | 38.2\% | 18.7\% | 19.3\% | 19.4\% | 9.4\% | 9.8\% | 9.6\% | 10.6\% | 10.6\% | 9.9\% | 400,156 | 373,094 | 357,689 | 18,409 | 16,950 | 16,155 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 29.5\% | 27.5\% | 27.5\% | 37.4\% | 37.2\% | 36.8\% | 18.3\% | 20.0\% | 19.8\% | 6.7\% | 7.5\% | 7.7\% | 8.0\% | 7.7\% | 8.3\% | 7,441 | 8,183 | 8,002 | 367 | 329 | 361 |
| HHS | 24.4\% | 22.3\% | 22.1\% | 37.0\% | 37.2\% | 37.4\% | 20.0\% | 20.6\% | 20.7\% | 8.8\% | 9.5\% | 9.4\% | 9.8\% | 10.5\% | 10.4\% | 34,298 | 30,469 | 30,086 | 2,186 | 2,094 | 1,980 |
| HUD | 22.6\% | 19.6\% | 19.1\% | 34.9\% | 34.0\% | 34.2\% | 21.9\% | 21.8\% | 22.7\% | 8.5\% | 10.7\% | 10.6\% | 12.1\% | 13.8\% | 13.4\% | 5,057 | 3,649 | 3,493 | 284 | 201 | 222 |
| NARA | 26.1\% | 23.6\% | 21.7\% | 32.2\% | 32.5\% | 33.9\% | 18.8\% | 18.7\% | 20.0\% | 10.5\% | 11.1\% | 11.2\% | 12.4\% | 14.1\% | 13.2\% | 1,629 | 1,588 | 1,520 | 80 | 81 | 86 |
| NASA | 41.9\% | 39.4\% | 38.5\% | 36.3\% | 37.5\% | 37.7\% | 12.4\% | 12.8\% | 13.2\% | 4.9\% | 5.7\% | 5.8\% | 4.5\% | 4.6\% | 4.9\% | 9,510 | 9,056 | 9,599 | 354 | 318 | 336 |
| NCUA | 31.8\% | 33.0\% | 27.1\% | 41.0\% | 41.7\% | 46.8\% | 16.6\% | 13.6\% | 15.1\% | 5.9\% | 6.4\% | 5.7\% | 4.7\% | 5.2\% | 5.3\% | 738 | 774 | 762 | 29 | 28 | 33 |
| NLRB | 26.7\% | 21.5\% | 23.0\% | 32.8\% | 36.1\% | 34.3\% | 21.3\% | 23.0\% | 22.7\% | 10.0\% | 10.8\% | 11.9\% | 9.1\% | 8.7\% | 8.1\% | 823 | 638 | 661 | 69 | 55 | 60 |
| NRC | 38.6\% | 37.6\% | 37.2\% | 36.2\% | 37.5\% | 37.9\% | 12.4\% | 13.3\% | 13.4\% | 6.5\% | 5.5\% | 6.5\% | 6.3\% | 6.1\% | 5.0\% | 2,557 | 2,383 | 2,427 | 108 | 79 | 70 |
| NSF | 34.9\% | 32.8\% | 30.2\% | 32.1\% | 29.6\% | 32.2\% | 16.5\% | 16.8\% | 18.1\% | 7.8\% | 9.7\% | 9.8\% | 8.7\% | 11.1\% | 9.7\% | 826 | 843 | 832 | 67 | 64 | 46 |
| OMB | 39.7\% | 36.6\% | 30.7\% | 36.1\% | 40.5\% | 39.4\% | 15.5\% | 11.8\% | 18.4\% | 3.7\% | 4.5\% | 7.2\% | 5.1\% | 6.6\% | 4.3\% | 268 | 272 | 275 | 35 | 31 | 38 |
| OPM | 29.8\% | 28.6\% | 28.2\% | 37.5\% | 39.8\% | 37.6\% | 18.4\% | 18.4\% | 20.1\% | 7.2\% | 6.0\% | 7.0\% | 7.1\% | 7.2\% | 7.1\% | 3,143 | 3,347 | 2,700 | 211 | 226 | 209 |
| PBGC | 29.1\% | 25.9\% | 22.2\% | 33.5\% | 34.3\% | 34.4\% | 20.6\% | 21.0\% | 24.6\% | 8.8\% | 9.4\% | 7.9\% | 8.1\% | 9.4\% | 10.9\% | 582 | 440 | 373 | 44 | 35 | 26 |
| RRB | 25.1\% | 19.9\% | 21.9\% | 38.2\% | 39.9\% | 42.4\% | 20.6\% | 25.8\% | 22.2\% | 10.3\% | 7.8\% | 7.5\% | 5.9\% | 6.6\% | 6.0\% | 438 | 482 | 569 | 41 | 41 | 38 |
| SBA | 22.6\% | 24.1\% | 23.9\% | 30.8\% | 32.9\% | 33.7\% | 20.2\% | 19.8\% | 20.2\% | 11.2\% | 10.8\% | 10.9\% | 15.2\% | 12.4\% | 11.3\% | 1,234 | 1,305 | 1,433 | 56 | 71 | 66 |
| SEC | 31.5\% | 28.2\% | 26.6\% | 37.3\% | 36.8\% | 36.5\% | 14.4\% | 19.1\% | 20.3\% | 7.9\% | 7.9\% | 7.3\% | 8.8\% | 8.1\% | 9.3\% | 1,767 | 2,275 | 2,232 | 135 | 186 | 180 |

[^39]
## Report by Agency

(17) I can disclose a suspected violation of any law, rule or regulation without fear of reprisal.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 24.3\% | 23.0\% | 23.0\% | 36.9\% | 37.3\% | 38.2\% | 18.7\% | 19.3\% | 19.4\% | 9.4\% | 9.8\% | 9.6\% | 10.6\% | 10.6\% | 9.9\% | 400,156 | 373,094 | 357,689 | 18,409 | 16,950 | 16,155 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 25.6\% | 24.6\% | 22.3\% | 38.2\% | 38.1\% | 37.2\% | 20.2\% | 20.3\% | 22.1\% | 8.2\% | 8.5\% | 8.8\% | 7.8\% | 8.6\% | 9.7\% | 10,036 | 9,141 | 7,989 | 418 | 343 | 296 |
| State | 26.3\% | 25.6\% | 24.6\% | 39.1\% | 39.6\% | 40.3\% | 17.0\% | 18.4\% | 18.3\% | 10.3\% | 9.6\% | 10.0\% | 7.3\% | 6.8\% | 6.8\% | 3,847 | 3,578 | 2,419 | 191 | 175 | 119 |
| Treas | 26.6\% | 26.2\% | 26.4\% | 38.2\% | 38.8\% | 39.0\% | 18.6\% | 18.7\% | 18.6\% | 7.9\% | 7.8\% | 7.8\% | 8.7\% | 8.4\% | 8.2\% | 48,887 | 48,454 | 47,523 | 2,365 | 2,207 | 2,091 |
| USAID | 26.2\% | 24.6\% | 22.9\% | 38.9\% | 39.7\% | 41.0\% | 17.6\% | 17.5\% | 18.2\% | 8.9\% | 9.8\% | 10.1\% | 8.4\% | 8.4\% | 7.9\% | 1,867 | 1,882 | 2,107 | 124 | 144 | 145 |
| USDA | 19.6\% | 18.1\% | 18.0\% | 39.6\% | 39.7\% | 40.0\% | 21.1\% | 21.0\% | 21.5\% | 10.2\% | 11.2\% | 10.0\% | 9.5\% | 10.0\% | 10.5\% | 19,736 | 19,297 | 12,693 | 753 | 751 | 485 |
| VA | 21.3\% | 20.6\% | 22.7\% | 35.6\% | 35.5\% | 36.5\% | 19.5\% | 20.0\% | 19.6\% | 10.5\% | 10.6\% | 9.9\% | 13.1\% | 13.3\% | 11.3\% | 30,946 | 26,517 | 28,693 | 996 | 878 | 911 |
| Small <br> Agencies | 28.7\% | 26.1\% | 25.6\% | 32.6\% | 32.7\% | 34.2\% | 19.1\% | 20.9\% | 20.5\% | 8.6\% | 10.2\% | 9.5\% | 11.0\% | 10.1\% | 10.2\% | 4,717 | 4,361 | 4,660 | 375 | 367 | 383 |
| DOD | 26.5\% | 24.4\% | 23.9\% | 38.1\% | 38.6\% | 39.4\% | 17.6\% | 18.6\% | 18.8\% | 8.5\% | 9.2\% | 9.1\% | 9.3\% | 9.3\% | 8.8\% | 70,026 | 72,069 | 62,265 | 2,324 | 2,501 | 2,290 |
| USACE | 25.5\% | 21.1\% | 20.4\% | 40.3\% | 39.7\% | 42.9\% | 17.5\% | 19.4\% | 18.9\% | 8.4\% | 9.9\% | 9.7\% | 8.3\% | 10.0\% | 8.0\% | 4,103 | 2,291 | 2,094 | 174 | 122 | 113 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 28.5\% | 26.1\% | 25.0\% | 39.0\% | 38.6\% | 39.8\% | 15.8\% | 17.6\% | 17.6\% | 8.2\% | 8.9\% | 9.2\% | 8.6\% | 8.8\% | 8.4\% | 18,141 | 18,495 | 11,695 | 482 | 582 | 366 |
| Army $\ddagger$ | 26.3\% | 23.9\% | 23.5\% | 36.6\% | 38.1\% | 37.9\% | 17.9\% | 18.4\% | 19.3\% | 8.8\% | 9.5\% | 9.6\% | 10.4\% | 10.0\% | 9.7\% | 16,040 | 19,162 | 18,961 | 510 | 663 | 777 |
| Navy $\ddagger$ | 25.6\% | 23.2\% | 23.4\% | 39.5\% | 40.3\% | 41.4\% | 18.1\% | 19.2\% | 19.1\% | 8.3\% | 8.9\% | 8.4\% | 8.5\% | 8.3\% | 7.8\% | 15,543 | 17,092 | 16,775 | 548 | 565 | 550 |
| Marine Corps | 27.4\% | 30.6\% | 27.3\% | 34.0\% | 32.0\% | 34.4\% | 18.8\% | 18.5\% | 19.0\% | 10.0\% | 10.0\% | 8.8\% | 9.8\% | 8.9\% | 10.5\% | 1,624 | 1,669 | 2,009 | 37 | 40 | 64 |
| DOD 4th <br> Estate | 25.4\% | 24.9\% | 24.7\% | 37.2\% | 37.2\% | 38.4\% | 19.0\% | 18.9\% | 18.8\% | 8.6\% | 9.1\% | 8.8\% | 9.8\% | 10.0\% | 9.2\% | 14,575 | 13,360 | 10,731 | 573 | 529 | 420 |

[^40]Page 51
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(18) My training needs are assessed.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 14.0\% | 12.5\% | 12.3\% | 37.8\% | 37.1\% | 37.5\% | 23.1\% | 23.8\% | 24.1\% | 15.6\% | 16.5\% | 16.3\% | 9.6\% | 10.1\% | 9.8\% | 414,506 | 385,903 | 370,252 | 4,422 | 4,288 | 4,271 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 10.5\% | 8.1\% | 9.6\% | 30.0\% | 26.6\% | 29.5\% | 26.6\% | 28.6\% | 27.2\% | 18.6\% | 21.7\% | 19.3\% | 14.4\% | 15.0\% | 14.4\% | 1,067 | 1,015 | 1,119 | 24 | 24 | 24 |
| CSOSA | 17.9\% | 14.3\% | 14.2\% | 39.3\% | 39.0\% | 40.2\% | 21.8\% | 22.0\% | 22.2\% | 13.0\% | 14.1\% | 13.8\% | 8.1\% | 10.6\% | 9.6\% | 638 | 708 | 698 | 6 | 9 | 10 |
| DHS | 9.7\% | 9.1\% | 9.4\% | 32.5\% | 32.7\% | 33.6\% | 24.1\% | 23.9\% | 24.6\% | 18.5\% | 19.4\% | 19.0\% | 15.3\% | 14.8\% | 13.4\% | 42,262 | 42,024 | 38,481 | 596 | 524 | 435 |
| DOC | 14.7\% | 14.5\% | 14.0\% | 38.5\% | 39.0\% | 37.7\% | 23.2\% | 23.2\% | 23.4\% | 15.2\% | 15.6\% | 16.4\% | 8.4\% | 7.8\% | 8.6\% | 9,962 | 9,712 | 9,273 | 110 | 122 | 124 |
| DOE | 12.4\% | 10.9\% | 11.1\% | 38.5\% | 35.2\% | 38.0\% | 23.2\% | 23.6\% | 23.2\% | 16.8\% | 19.2\% | 17.5\% | 9.1\% | 11.1\% | 10.2\% | 8,370 | 6,429 | 6,624 | 62 | 54 | 63 |
| DOI | 11.7\% | 9.9\% | 9.2\% | 37.4\% | 35.5\% | 34.2\% | 23.5\% | 24.5\% | 25.3\% | 17.1\% | 18.5\% | 19.3\% | 10.3\% | 11.6\% | 12.0\% | 25,965 | 18,107 | 18,155 | 185 | 138 | 140 |
| DOJ | 14.6\% | 12.9\% | 11.8\% | 39.3\% | 37.2\% | 38.1\% | 23.5\% | 25.0\% | 24.7\% | 15.1\% | 16.4\% | 16.2\% | 7.6\% | 8.5\% | 9.2\% | 19,861 | 16,905 | 16,724 | 217 | 180 | 167 |
| DOL | 12.8\% | 10.4\% | 9.5\% | 35.6\% | 32.2\% | 30.4\% | 24.2\% | 25.5\% | 26.8\% | 16.9\% | 19.0\% | 19.6\% | 10.5\% | 12.9\% | 13.8\% | 11,135 | 10,725 | 5,075 | 132 | 149 | 87 |
| DOT | 14.8\% | 12.9\% | 12.4\% | 40.4\% | 38.2\% | 40.0\% | 21.8\% | 22.8\% | 24.4\% | 14.4\% | 16.2\% | 14.5\% | 8.7\% | 9.9\% | 8.8\% | 15,320 | 11,484 | 22,832 | 184 | 112 | 254 |
| Educ | 16.8\% | 15.9\% | 14.2\% | 36.0\% | 34.0\% | 33.7\% | 21.9\% | 20.3\% | 22.9\% | 15.9\% | 19.3\% | 17.6\% | 9.3\% | 10.6\% | 11.5\% | 2,655 | 2,374 | 2,624 | 25 | 22 | 23 |
| EEOC | 15.5\% | 12.9\% | 9.7\% | 30.8\% | 30.6\% | 30.5\% | 22.5\% | 24.7\% | 24.1\% | 19.0\% | 19.4\% | 21.1\% | 12.2\% | 12.3\% | 14.6\% | 1,226 | 1,105 | 1,161 | 17 | 20 | 14 |
| EPA | 10.0\% | 7.3\% | 8.3\% | 33.0\% | 32.4\% | 31.2\% | 25.0\% | 24.6\% | 26.1\% | 20.4\% | 23.6\% | 22.6\% | 11.6\% | 12.0\% | 11.9\% | 4,401 | 3,812 | 3,851 | 34 | 39 | 47 |
| FCC | 12.5\% | 12.9\% | 11.5\% | 32.7\% | 38.8\% | 38.2\% | 27.6\% | 25.3\% | 29.9\% | 17.6\% | 14.0\% | 12.8\% | 9.7\% | 9.0\% | 7.6\% | 556 | 686 | 800 | 11 | 10 | 11 |
| FERC | 20.5\% | 18.5\% | 13.4\% | 38.7\% | 38.2\% | 36.0\% | 21.0\% | 21.2\% | 23.4\% | 13.6\% | 14.7\% | 18.4\% | 6.3\% | 7.5\% | 8.8\% | 980 | 877 | 873 | 10 | 12 | 15 |
| FTC | 20.2\% | 20.1\% | 17.4\% | 34.0\% | 32.9\% | 32.8\% | 25.9\% | 22.6\% | 24.0\% | 13.6\% | 13.6\% | 18.8\% | 6.2\% | 10.7\% | 7.1\% | 612 | 506 | 549 | 10 | 9 | 15 |

[^41]
## Report by Agency

(18) My training needs are assessed.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 14.0\% | 12.5\% | 12.3\% | 37.8\% | 37.1\% | 37.5\% | 23.1\% | 23.8\% | 24.1\% | 15.6\% | 16.5\% | 16.3\% | 9.6\% | 10.1\% | 9.8\% | 414,506 | 385,903 | 370,252 | 4,422 | 4,288 | 4,271 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 20.3\% | 15.6\% | 14.4\% | 42.3\% | 39.5\% | 37.4\% | 19.3\% | 22.0\% | 22.6\% | 11.4\% | 14.1\% | 15.8\% | 6.7\% | 8.7\% | 9.9\% | 7,742 | 8,394 | 8,308 | 49 | 71 | 71 |
| HHS | 14.9\% | 12.5\% | 11.9\% | 37.1\% | 35.9\% | 36.1\% | 23.4\% | 24.4\% | 24.6\% | 16.0\% | 17.3\% | 17.1\% | 8.6\% | 9.9\% | 10.3\% | 36,155 | 32,204 | 31,750 | 370 | 393 | 409 |
| HUD | 12.1\% | 9.2\% | 8.4\% | 33.1\% | 31.4\% | 29.5\% | 23.7\% | 24.6\% | 25.7\% | 18.3\% | 19.1\% | 20.6\% | 12.6\% | 15.6\% | 15.9\% | 5,297 | 3,804 | 3,645 | 55 | 43 | 61 |
| NARA | 15.1\% | 12.3\% | 9.3\% | 33.4\% | 28.1\% | 30.6\% | 22.8\% | 25.8\% | 25.9\% | 17.9\% | 19.7\% | 20.6\% | 10.9\% | 14.2\% | 13.7\% | 1,691 | 1,645 | 1,581 | 21 | 17 | 24 |
| NASA | 27.8\% | 24.0\% | 20.5\% | 44.5\% | 43.7\% | 43.6\% | 16.5\% | 18.9\% | 19.8\% | 7.8\% | 9.6\% | 11.5\% | 3.4\% | 3.8\% | 4.7\% | 9,837 | 9,327 | 9,866 | 55 | 57 | 71 |
| NCUA | 20.7\% | 18.7\% | 16.9\% | 41.1\% | 44.6\% | 44.4\% | 17.7\% | 18.9\% | 17.2\% | 14.8\% | 11.7\% | 14.7\% | 5.8\% | 6.0\% | 6.8\% | 770 | 804 | 793 | 2 | 2 | 2 |
| NLRB | 12.1\% | 9.4\% | 10.9\% | 26.6\% | 27.4\% | 28.7\% | 24.3\% | 26.4\% | 28.0\% | 24.9\% | 25.7\% | 21.2\% | 12.1\% | 11.1\% | 11.2\% | 875 | 674 | 705 | 20 | 18 | 14 |
| NRC | 22.8\% | 20.7\% | 18.3\% | 42.2\% | 40.1\% | 38.8\% | 18.9\% | 20.4\% | 22.6\% | 10.6\% | 13.0\% | 14.1\% | 5.4\% | 5.8\% | 6.1\% | 2,639 | 2,438 | 2,474 | 19 | 15 | 22 |
| NSF | 18.2\% | 19.3\% | 13.0\% | 35.0\% | 32.7\% | 30.9\% | 23.2\% | 22.9\% | 25.8\% | 14.9\% | 16.1\% | 20.2\% | 8.8\% | 9.0\% | 10.2\% | 885 | 899 | 876 | 10 | 7 | 5 |
| OMB | 11.7\% | 8.0\% | 4.2\% | 38.1\% | 36.8\% | 23.7\% | 25.0\% | 23.8\% | 20.8\% | 20.3\% | 22.8\% | 29.6\% | 4.8\% | 8.6\% | 21.8\% | 304 | 300 | 310 | 1 | 4 | 2 |
| OPM | 16.8\% | 15.5\% | 14.6\% | 39.3\% | 37.8\% | 39.9\% | 22.9\% | 23.3\% | 24.5\% | 12.6\% | 14.4\% | 12.9\% | 8.4\% | 9.0\% | 8.1\% | 3,330 | 3,545 | 2,891 | 33 | 34 | 23 |
| PBGC | 17.7\% | 16.2\% | 13.1\% | 40.4\% | 39.0\% | 36.6\% | 20.0\% | 20.5\% | 24.2\% | 15.6\% | 16.2\% | 17.3\% | 6.3\% | 8.0\% | 8.7\% | 624 | 471 | 392 | 3 | 8 | 5 |
| RRB | 16.2\% | 14.4\% | 13.9\% | 34.6\% | 38.8\% | 37.9\% | 28.4\% | 21.9\% | 27.9\% | 15.6\% | 17.0\% | 15.1\% | 5.2\% | 8.0\% | 5.2\% | 469 | 516 | 592 | 10 | 6 | 15 |
| SBA | 9.3\% | 11.1\% | 10.0\% | 27.0\% | 28.2\% | 29.6\% | 25.0\% | 24.8\% | 25.7\% | 21.5\% | 19.6\% | 20.4\% | 17.2\% | 16.3\% | 14.3\% | 1,282 | 1,367 | 1,482 | 15 | 13 | 19 |
| SEC | 17.1\% | 14.1\% | 12.3\% | 37.7\% | 36.8\% | 34.8\% | 22.1\% | 24.3\% | 24.9\% | 16.0\% | 16.7\% | 18.2\% | 7.0\% | 8.1\% | 9.9\% | 1,889 | 2,428 | 2,368 | 20 | 31 | 45 |

[^42]
## Report by Agency

(18) My training needs are assessed.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 14.0\% | 12.5\% | 12.3\% | 37.8\% | 37.1\% | 37.5\% | 23.1\% | 23.8\% | 24.1\% | 15.6\% | 16.5\% | 16.3\% | 9.6\% | 10.1\% | 9.8\% | 414,506 | 385,903 | 370,252 | 4,422 | 4,288 | 4,271 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 15.2\% | 13.6\% | 13.1\% | 39.5\% | 40.1\% | 39.6\% | 24.4\% | 25.3\% | 25.1\% | 14.1\% | 13.8\% | 14.9\% | 6.8\% | 7.2\% | 7.3\% | 10,363 | 9,368 | 8,203 | 110 | 108 | 99 |
| State | 11.0\% | 10.8\% | 12.1\% | 34.5\% | 34.9\% | 32.7\% | 23.9\% | 24.9\% | 23.4\% | 20.9\% | 20.5\% | 21.0\% | 9.6\% | 8.9\% | 10.8\% | 3,987 | 3,720 | 2,510 | 44 | 32 | 31 |
| Treas | 12.4\% | 11.4\% | 12.2\% | 35.2\% | 34.7\% | 36.7\% | 23.8\% | 24.2\% | 23.9\% | 16.9\% | 17.9\% | 16.3\% | 11.7\% | 11.8\% | 10.9\% | 50,608 | 50,026 | 49,007 | 724 | 712 | 734 |
| USAID | 9.6\% | 9.5\% | 8.6\% | 35.3\% | 30.9\% | 31.4\% | 21.0\% | 23.7\% | 24.6\% | 23.8\% | 24.6\% | 24.1\% | 10.3\% | 11.4\% | 11.4\% | 1,983 | 2,010 | 2,228 | 9 | 16 | 25 |
| USDA | 10.9\% | 9.5\% | 8.5\% | 41.1\% | 40.5\% | 39.3\% | 24.3\% | 24.8\% | 25.5\% | 15.6\% | 16.6\% | 17.2\% | 8.2\% | 8.6\% | 9.5\% | 20,372 | 19,900 | 13,084 | 134 | 160 | 111 |
| VA | 14.9\% | 14.6\% | 15.3\% | 39.7\% | 40.0\% | 40.8\% | 22.2\% | 22.8\% | 22.0\% | 14.3\% | 13.8\% | 13.6\% | 8.9\% | 8.8\% | 8.3\% | 31,592 | 27,072 | 29,386 | 370 | 315 | 317 |
| Small Agencies | 16.2\% | 14.4\% | 13.1\% | 34.4\% | 32.0\% | 31.2\% | 22.4\% | 23.3\% | 24.5\% | 16.0\% | 18.6\% | 18.9\% | 10.9\% | 11.8\% | 12.3\% | 5,030 | 4,680 | 4,991 | 56 | 59 | 58 |
| DOD | 14.6\% | 12.8\% | 12.3\% | 37.8\% | 37.0\% | 37.6\% | 23.1\% | 23.9\% | 24.6\% | 15.3\% | 16.4\% | 16.1\% | 9.1\% | 9.9\% | 9.4\% | 71,772 | 73,842 | 63,971 | 669 | 743 | 679 |
| USACE | 12.8\% | 10.2\% | 8.9\% | 39.7\% | 38.1\% | 36.7\% | 22.7\% | 23.9\% | 26.0\% | 15.7\% | 16.4\% | 17.8\% | 9.1\% | 11.3\% | 10.6\% | 4,250 | 2,403 | 2,186 | 33 | 18 | 21 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 16.0\% | 13.4\% | 12.8\% | 38.3\% | 36.8\% | 38.1\% | 22.5\% | 24.1\% | 24.3\% | 14.8\% | 16.1\% | 16.2\% | 8.4\% | 9.6\% | 8.5\% | 18,466 | 18,866 | 11,946 | 189 | 191 | 115 |
| Army $\ddagger$ | 14.7\% | 13.1\% | 12.4\% | 36.9\% | 36.3\% | 36.3\% | 22.3\% | 23.5\% | 24.2\% | 16.0\% | 16.6\% | 16.6\% | 10.1\% | 10.6\% | 10.5\% | 16,433 | 19,621 | 19,539 | 140 | 222 | 227 |
| Navy $\ddagger$ | 12.9\% | 10.7\% | 11.3\% | 37.6\% | 36.7\% | 38.0\% | 24.8\% | 25.1\% | 26.0\% | 15.6\% | 17.5\% | 15.8\% | 9.1\% | 9.9\% | 8.9\% | 15,944 | 17,465 | 17,171 | 160 | 188 | 182 |
| Marine Corps | 14.5\% | 15.2\% | 14.0\% | 35.6\% | 33.5\% | 37.3\% | 24.8\% | 24.0\% | 21.4\% | 16.3\% | 17.3\% | 17.0\% | 8.9\% | 10.0\% | 10.3\% | 1,649 | 1,684 | 2,069 | 18 | 19 | 20 |
| DOD 4th <br> Estate | 16.3\% | 15.2\% | 13.8\% | 39.5\% | 39.8\% | 39.6\% | 22.1\% | 22.2\% | 23.3\% | 13.8\% | 14.1\% | 14.5\% | 8.2\% | 8.6\% | 8.8\% | 15,030 | 13,803 | 11,060 | 129 | 105 | 114 |

[^43]Page 54
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(19) In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | No Basis to Judge |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 27.6\% | 26.4\% | 25.8\% | 40.5\% | 41.1\% | 41.9\% | 14.1\% | 14.6\% | 14.6\% | 10.3\% | 10.5\% | 10.5\% | 7.5\% | 7.5\% | 7.2\% | 410,220 | 382,953 | 366,770 | 10,590 | 8,987 | 9,032 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 22.7\% | 19.7\% | 24.1\% | 36.7\% | 38.9\% | 38.6\% | 22.0\% | 24.2\% | 20.9\% | 10.1\% | 8.6\% | 9.5\% | 8.5\% | 8.6\% | 7.0\% | 934 | 905 | 1,006 | 166 | 142 | 148 |
| CSOSA | 30.1\% | 27.4\% | 30.9\% | 44.8\% | 42.3\% | 43.8\% | 12.5\% | 12.7\% | 10.5\% | 8.1\% | 10.5\% | 9.0\% | 4.5\% | 7.2\% | 5.9\% | 638 | 715 | 700 | 9 | 7 | 13 |
| DHS | 22.1\% | 22.4\% | 23.0\% | 38.9\% | 41.1\% | 42.8\% | 16.0\% | 15.8\% | 15.9\% | 11.7\% | 11.3\% | 10.6\% | 11.3\% | 9.4\% | 7.6\% | 41,909 | 41,642 | 38,025 | 1,097 | 1,055 | 1,007 |
| DOC | 30.2\% | 29.9\% | 28.7\% | 39.7\% | 40.6\% | 42.0\% | 13.3\% | 13.6\% | 13.0\% | 10.5\% | 10.0\% | 10.3\% | 6.3\% | 5.9\% | 5.9\% | 9,867 | 9,684 | 9,247 | 244 | 187 | 182 |
| DOE | 19.8\% | 17.4\% | 18.4\% | 37.3\% | 37.9\% | 39.4\% | 15.6\% | 16.4\% | 16.1\% | 15.7\% | 15.8\% | 15.1\% | 11.5\% | 12.5\% | 11.1\% | 8,313 | 6,407 | 6,599 | 139 | 95 | 96 |
| DOI | 22.2\% | 21.3\% | 20.6\% | 45.5\% | 45.6\% | 46.7\% | 14.6\% | 14.6\% | 14.9\% | 10.9\% | 11.7\% | 11.1\% | 6.8\% | 6.7\% | 6.7\% | 25,894 | 18,090 | 18,110 | 450 | 270 | 252 |
| DOJ | 31.4\% | 30.2\% | 29.4\% | 41.9\% | 41.7\% | 43.8\% | 11.8\% | 12.8\% | 11.8\% | 8.9\% | 9.4\% | 9.1\% | 5.9\% | 6.0\% | 5.9\% | 19,715 | 16,887 | 16,675 | 455 | 294 | 283 |
| DOL | 26.3\% | 25.2\% | 23.7\% | 40.0\% | 39.7\% | 40.1\% | 13.9\% | 14.3\% | 14.5\% | 11.1\% | 11.4\% | 11.8\% | 8.7\% | 9.5\% | 9.8\% | 11,076 | 10,739 | 5,055 | 249 | 197 | 136 |
| DOT | 20.7\% | 20.4\% | 20.0\% | 40.4\% | 37.7\% | 40.4\% | 18.3\% | 19.3\% | 19.0\% | 13.0\% | 13.6\% | 12.1\% | 7.6\% | 9.0\% | 8.5\% | 14,918 | 11,216 | 22,387 | 643 | 427 | 777 |
| Educ | 24.1\% | 22.8\% | 21.8\% | 37.3\% | 37.7\% | 34.9\% | 13.7\% | 13.7\% | 16.0\% | 13.1\% | 13.7\% | 13.9\% | 11.7\% | 12.1\% | 13.4\% | 2,621 | 2,343 | 2,617 | 75 | 66 | 37 |
| EEOC | 34.4\% | 32.3\% | 31.1\% | 36.4\% | 37.3\% | 39.0\% | 11.3\% | 13.7\% | 12.7\% | 8.9\% | 9.7\% | 8.0\% | 8.9\% | 7.1\% | 9.2\% | 1,196 | 1,096 | 1,153 | 48 | 28 | 26 |
| EPA | 20.4\% | 19.7\% | 18.2\% | 37.4\% | 37.3\% | 39.0\% | 17.2\% | 17.8\% | 17.1\% | 15.8\% | 15.4\% | 16.2\% | 9.2\% | 9.8\% | 9.4\% | 4,386 | 3,807 | 3,869 | 67 | 53 | 49 |
| FCC | 30.8\% | 30.9\% | 30.9\% | 37.5\% | 38.8\% | 40.8\% | 16.1\% | 19.1\% | 16.7\% | 9.0\% | 6.0\% | 7.2\% | 6.7\% | 5.2\% | 4.4\% | 524 | 645 | 745 | 47 | 55 | 67 |
| FERC | 28.8\% | 25.2\% | 23.3\% | 39.4\% | 41.3\% | 42.5\% | 14.9\% | 15.3\% | 16.6\% | 10.8\% | 10.5\% | 11.3\% | 6.1\% | 7.7\% | 6.3\% | 956 | 868 | 851 | 39 | 27 | 39 |
| FTC | 46.4\% | 42.8\% | 41.0\% | 35.9\% | 36.5\% | 39.5\% | 9.6\% | 11.8\% | 10.5\% | 5.2\% | 3.7\% | 4.5\% | 2.9\% | 5.1\% | 4.5\% | 595 | 496 | 540 | 31 | 22 | 24 |

[^44]
## Report by Agency

(19) In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | No Basis to Judge |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 27.6\% | 26.4\% | 25.8\% | 40.5\% | 41.1\% | 41.9\% | 14.1\% | 14.6\% | 14.6\% | 10.3\% | 10.5\% | 10.5\% | 7.5\% | 7.5\% | 7.2\% | 410,220 | 382,953 | 366,770 | 10,590 | 8,987 | 9,032 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 27.1\% | 25.0\% | 24.1\% | 41.1\% | 41.9\% | 41.0\% | 14.2\% | 15.2\% | 14.7\% | 10.0\% | 9.9\% | 11.3\% | 7.6\% | 8.1\% | 9.0\% | 7,708 | 8,400 | 8,285 | 148 | 146 | 130 |
| HHS | 27.1\% | 25.3\% | 24.6\% | 40.5\% | 41.1\% | 41.7\% | 13.8\% | 14.1\% | 14.0\% | 10.7\% | 11.3\% | 11.5\% | 7.9\% | 8.2\% | 8.1\% | 35,914 | 32,154 | 31,573 | 776 | 587 | 688 |
| HUD | 29.6\% | 24.6\% | 23.1\% | 39.5\% | 40.9\% | 39.8\% | 13.1\% | 14.2\% | 14.9\% | 8.8\% | 9.9\% | 10.9\% | 9.0\% | 10.5\% | 11.3\% | 5,218 | 3,808 | 3,654 | 165 | 72 | 74 |
| NARA | 31.3\% | 28.8\% | 27.2\% | 38.2\% | 37.4\% | 40.9\% | 11.2\% | 11.8\% | 11.0\% | 10.0\% | 11.8\% | 11.1\% | 9.4\% | 10.2\% | 9.7\% | 1,688 | 1,655 | 1,591 | 27 | 29 | 23 |
| NASA | 35.3\% | 30.1\% | 29.0\% | 41.2\% | 43.3\% | 42.5\% | 12.0\% | 13.9\% | 14.2\% | 7.6\% | 8.6\% | 9.6\% | 3.9\% | 4.2\% | 4.7\% | 9,774 | 9,210 | 9,764 | 144 | 201 | 209 |
| NCUA | 29.5\% | 29.4\% | 25.1\% | 41.6\% | 43.3\% | 41.6\% | 10.1\% | 10.6\% | 12.7\% | 11.9\% | 10.8\% | 12.7\% | 6.8\% | 6.0\% | 7.9\% | 766 | 797 | 789 | 10 | 9 | 10 |
| NLRB | 21.3\% | 21.8\% | 18.2\% | 31.8\% | 32.2\% | 36.0\% | 16.3\% | 16.1\% | 15.7\% | 16.7\% | 19.8\% | 18.9\% | 13.9\% | 10.2\% | 11.2\% | 839 | 667 | 696 | 63 | 28 | 28 |
| NRC | 26.3\% | 24.9\% | 23.7\% | 40.2\% | 39.9\% | 39.8\% | 14.7\% | 14.7\% | 15.5\% | 11.1\% | 12.2\% | 12.6\% | 7.7\% | 8.4\% | 8.4\% | 2,622 | 2,420 | 2,461 | 49 | 45 | 47 |
| NSF | 37.9\% | 37.5\% | 32.1\% | 33.9\% | 33.1\% | 35.0\% | 11.2\% | 11.8\% | 12.5\% | 9.1\% | 9.0\% | 11.3\% | 7.9\% | 8.5\% | 9.1\% | 873 | 893 | 858 | 24 | 21 | 27 |
| OMB | 23.8\% | 18.1\% | 14.0\% | 38.8\% | 44.7\% | 41.6\% | 19.1\% | 15.0\% | 23.2\% | 12.7\% | 16.1\% | 14.8\% | 5.7\% | 6.1\% | 6.4\% | 287 | 300 | 298 | 18 | 3 | 16 |
| OPM | 35.3\% | 34.5\% | 34.9\% | 42.4\% | 43.0\% | 42.3\% | 9.6\% | 10.3\% | 10.2\% | 7.3\% | 7.7\% | 7.4\% | 5.4\% | 4.5\% | 5.2\% | 3,331 | 3,552 | 2,887 | 37 | 41 | 41 |
| PBGC | 26.0\% | 24.7\% | 21.6\% | 39.4\% | 37.1\% | 35.1\% | 13.1\% | 13.3\% | 15.5\% | 13.4\% | 14.6\% | 16.8\% | 8.1\% | 10.4\% | 11.0\% | 618 | 465 | 392 | 12 | 16 | 9 |
| RRB | 29.5\% | 25.6\% | 28.5\% | 42.7\% | 45.5\% | 47.0\% | 13.0\% | 12.0\% | 12.6\% | 9.2\% | 10.9\% | 7.6\% | 5.6\% | 6.1\% | 4.3\% | 466 | 514 | 595 | 14 | 11 | 15 |
| SBA | 30.9\% | 28.4\% | 30.0\% | 40.5\% | 43.4\% | 43.0\% | 10.2\% | 11.2\% | 11.0\% | 7.9\% | 8.1\% | 8.7\% | 10.4\% | 8.8\% | 7.3\% | 1,283 | 1,373 | 1,482 | 17 | 21 | 29 |
| SEC | 17.0\% | 14.9\% | 11.7\% | 34.4\% | 31.1\% | 30.8\% | 17.4\% | 19.0\% | 18.2\% | 18.0\% | 19.0\% | 19.7\% | 13.1\% | 16.0\% | 19.5\% | 1,870 | 2,421 | 2,357 | 44 | 43 | 63 |

[^45]
## Report by Agency

(19) In my most recent performance appraisal, I understood what I had to do to be rated at different performance levels.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | No Basis to Judge |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 27.6\% | 26.4\% | 25.8\% | 40.5\% | 41.1\% | 41.9\% | 14.1\% | 14.6\% | 14.6\% | 10.3\% | 10.5\% | 10.5\% | 7.5\% | 7.5\% | 7.2\% | 410,220 | 382,953 | 366,770 | 10,590 | 8,987 | 9,032 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 26.0\% | 26.4\% | 22.2\% | 43.2\% | 45.2\% | 41.9\% | 13.9\% | 12.7\% | 14.8\% | 10.2\% | 10.1\% | 12.7\% | 6.7\% | 5.6\% | 8.5\% | 10,122 | 9,214 | 8,092 | 375 | 294 | 233 |
| State | 27.5\% | 27.3\% | 29.2\% | 40.7\% | 42.6\% | 42.6\% | 15.6\% | 15.3\% | 12.5\% | 10.8\% | 10.3\% | 10.5\% | 5.4\% | 4.5\% | 5.1\% | 3,874 | 3,593 | 2,442 | 181 | 181 | 105 |
| Treas | 33.1\% | 32.8\% | 32.2\% | 40.5\% | 40.7\% | 41.3\% | 11.8\% | 11.9\% | 11.8\% | 8.0\% | 8.6\% | 8.4\% | 6.6\% | 6.1\% | 6.2\% | 50,462 | 50,003 | 48,896 | 1,108 | 913 | 974 |
| USAID | 23.1\% | 21.8\% | 22.1\% | 33.4\% | 36.6\% | 37.0\% | 15.6\% | 15.5\% | 16.2\% | 16.4\% | 15.7\% | 14.9\% | 11.5\% | 10.4\% | 9.8\% | 1,932 | 1,950 | 2,157 | 71 | 92 | 103 |
| USDA | 21.9\% | 19.9\% | 19.3\% | 44.6\% | 45.1\% | 45.1\% | 14.4\% | 14.3\% | 15.1\% | 12.1\% | 13.4\% | 13.2\% | 7.0\% | 7.2\% | 7.3\% | 20,301 | 19,911 | 13,084 | 283 | 223 | 146 |
| VA | 29.6\% | 28.8\% | 29.5\% | 40.2\% | 39.6\% | 39.9\% | 12.0\% | 13.3\% | 12.6\% | 10.1\% | 9.6\% | 10.0\% | 8.2\% | 8.7\% | 7.9\% | 31,319 | 26,819 | 29,057 | 813 | 733 | 755 |
| Small <br> Agencies | 29.4\% | 26.9\% | 26.6\% | 37.5\% | 39.2\% | 38.7\% | 14.0\% | 13.5\% | 15.2\% | 10.7\% | 11.5\% | 11.1\% | 8.4\% | 8.9\% | 8.5\% | 4,906 | 4,578 | 4,877 | 205 | 171 | 193 |
| DOD | 28.5\% | 26.6\% | 25.4\% | 40.2\% | 41.1\% | 42.1\% | 14.9\% | 15.3\% | 15.8\% | 9.9\% | 10.2\% | 10.2\% | 6.5\% | 6.8\% | 6.6\% | 70,505 | 72,716 | 62,904 | 2,247 | 2,182 | 1,978 |
| USACE | 29.2\% | 26.5\% | 25.6\% | 43.6\% | 45.5\% | 44.6\% | 12.6\% | 13.0\% | 13.5\% | 9.2\% | 8.7\% | 9.7\% | 5.4\% | 6.4\% | 6.5\% | 4,200 | 2,392 | 2,167 | 101 | 39 | 51 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 29.9\% | 27.2\% | 24.8\% | 39.6\% | 40.2\% | 42.3\% | 14.2\% | 15.6\% | 16.4\% | 9.6\% | 9.9\% | 10.4\% | 6.6\% | 7.1\% | 6.1\% | 18,042 | 18,445 | 11,628 | 697 | 692 | 488 |
| Army $\ddagger$ | 32.6\% | 30.9\% | 29.2\% | 40.5\% | 41.0\% | 41.9\% | 12.8\% | 13.1\% | 13.5\% | 8.5\% | 8.7\% | 9.0\% | 5.6\% | 6.3\% | 6.5\% | 16,229 | 19,457 | 19,287 | 436 | 478 | 563 |
| Navy $\ddagger$ | 21.4\% | 19.4\% | 19.4\% | 39.9\% | 41.2\% | 42.2\% | 19.0\% | 19.7\% | 19.5\% | 12.1\% | 12.4\% | 11.8\% | 7.6\% | 7.3\% | 7.1\% | 15,524 | 17,003 | 16,863 | 634 | 712 | 537 |
| Marine Corps | 26.9\% | 27.4\% | 23.8\% | 38.0\% | 37.0\% | 39.6\% | 17.2\% | 14.2\% | 18.7\% | 10.1\% | 13.1\% | 11.6\% | 7.8\% | 8.3\% | 6.3\% | 1,637 | 1,667 | 2,019 | 43 | 47 | 69 |
| DOD 4th <br> Estate | 31.4\% | 29.4\% | 29.7\% | 40.6\% | 41.6\% | 41.5\% | 12.6\% | 12.9\% | 13.2\% | 9.1\% | 9.5\% | 9.3\% | 6.3\% | 6.5\% | 6.3\% | 14,873 | 13,752 | 10,940 | 336 | 214 | 270 |

[^46]Page 57
**Unweighted count of responses to a question, not including 'No Basis to Judge.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (20) The people I work with cooperate to get the job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 25.9\% | 25.1\% | 24.9\% | 46.8\% | 47.0\% | 47.6\% | 14.0\% | 14.2\% | 14.3\% | 9.5\% | 9.9\% | 9.6\% | 3.8\% | 3.9\% | 3.6\% | 420,499 | 391,426 | 375,451 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 25.3\% | 23.2\% | 22.2\% | 46.8\% | 46.8\% | 47.8\% | 15.2\% | 16.0\% | 16.1\% | 8.0\% | 10.1\% | 9.5\% | 4.7\% | 3.9\% | 4.3\% | 1,097 | 1,047 | 1,153 |
| CSOSA | 23.8\% | 23.0\% | 20.6\% | 47.1\% | 43.1\% | 41.6\% | 16.1\% | 15.3\% | 17.7\% | 8.8\% | 11.5\% | 14.8\% | 4.3\% | 7.2\% | 5.4\% | 646 | 719 | 713 |
| DHS | 20.2\% | 20.2\% | 20.5\% | 45.5\% | 46.1\% | 46.6\% | 15.5\% | 15.7\% | 16.0\% | 12.5\% | 12.4\% | 12.0\% | 6.2\% | 5.6\% | 5.0\% | 42,977 | 42,672 | 38,987 |
| DOC | 30.3\% | 29.8\% | 28.9\% | 47.3\% | 48.7\% | 49.8\% | 13.1\% | 12.4\% | 12.2\% | 7.0\% | 7.1\% | 6.7\% | 2.3\% | 2.1\% | 2.5\% | 10,106 | 9,859 | 9,428 |
| DOE | 28.9\% | 25.0\% | 26.7\% | 48.3\% | 50.0\% | 49.7\% | 12.0\% | 13.4\% | 12.9\% | 7.6\% | 8.6\% | 8.0\% | 3.1\% | 3.0\% | 2.8\% | 8,453 | 6,499 | 6,696 |
| DOI | 24.6\% | 23.4\% | 23.2\% | 47.5\% | 47.6\% | 48.2\% | 14.3\% | 14.9\% | 14.4\% | 9.7\% | 10.2\% | 10.2\% | 3.8\% | 3.9\% | 3.9\% | 26,308 | 18,343 | 18,337 |
| DOJ | 26.6\% | 24.9\% | 25.4\% | 47.5\% | 48.2\% | 48.1\% | 14.3\% | 14.2\% | 14.2\% | 8.6\% | 9.4\% | 9.1\% | 3.0\% | 3.3\% | 3.2\% | 20,154 | 17,156 | 16,942 |
| DOL | 29.1\% | 26.5\% | 25.8\% | 47.0\% | 47.1\% | 46.2\% | 12.8\% | 13.7\% | 15.1\% | 7.7\% | 9.1\% | 9.3\% | 3.5\% | 3.7\% | 3.8\% | 11,323 | 10,922 | 5,179 |
| DOT | 28.5\% | 27.2\% | 26.6\% | 48.4\% | 48.6\% | 50.1\% | 12.5\% | 12.9\% | 12.9\% | 8.1\% | 8.3\% | 8.1\% | 2.5\% | 2.9\% | 2.4\% | 15,567 | 11,644 | 23,148 |
| Educ | 32.9\% | 31.7\% | 29.2\% | 47.2\% | 47.2\% | 48.1\% | 10.1\% | 10.6\% | 11.6\% | 7.6\% | 7.5\% | 7.8\% | 2.1\% | 2.8\% | 3.3\% | 2,690 | 2,406 | 2,650 |
| EEOC | 29.8\% | 25.8\% | 26.5\% | 42.1\% | 44.1\% | 44.4\% | 13.0\% | 13.5\% | 14.0\% | 10.1\% | 11.0\% | 10.0\% | 5.0\% | 5.7\% | 5.1\% | 1,240 | 1,123 | 1,176 |
| EPA | 28.0\% | 26.8\% | 26.7\% | 48.9\% | 48.9\% | 50.7\% | 11.9\% | 12.6\% | 12.8\% | 8.6\% | 9.2\% | 7.6\% | 2.5\% | 2.5\% | 2.3\% | 4,449 | 3,852 | 3,912 |
| FCC | 35.4\% | 35.3\% | 33.2\% | 43.4\% | 44.1\% | 48.8\% | 10.5\% | 10.9\% | 10.8\% | 6.4\% | 7.2\% | 4.8\% | 4.3\% | 2.5\% | 2.3\% | 569 | 699 | 813 |
| FERC | 42.3\% | 34.4\% | 32.2\% | 43.3\% | 49.6\% | 50.3\% | 9.2\% | 7.3\% | 10.5\% | 4.1\% | 7.3\% | 5.3\% | 1.1\% | 1.4\% | 1.7\% | 993 | 893 | 890 |
| FTC | 45.0\% | 43.4\% | 40.1\% | 41.9\% | 42.1\% | 44.7\% | 6.2\% | 7.5\% | 7.0\% | 4.5\% | 5.1\% | 6.4\% | 2.3\% | 2.0\% | 1.8\% | 624 | 517 | 564 |

## Report by Agency

## (20) The people I work with cooperate to get the job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 25.9\% | 25.1\% | 24.9\% | 46.8\% | 47.0\% | 47.6\% | 14.0\% | 14.2\% | 14.3\% | 9.5\% | 9.9\% | 9.6\% | 3.8\% | 3.9\% | 3.6\% | 420,499 | 391,426 | 375,451 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 33.4\% | 30.9\% | 30.7\% | 46.0\% | 47.4\% | 47.1\% | 12.2\% | 12.9\% | 12.9\% | 6.1\% | 6.6\% | 6.7\% | 2.3\% | 2.1\% | 2.5\% | 7,857 | 8,539 | 8,395 |
| HHS | 29.5\% | 27.8\% | 27.3\% | 46.4\% | 46.2\% | 46.7\% | 12.9\% | 13.6\% | 13.4\% | 8.1\% | 8.7\% | 9.2\% | 3.1\% | 3.6\% | 3.5\% | 36,656 | 32,687 | 32,220 |
| HUD | 27.8\% | 24.4\% | 23.2\% | 45.2\% | 45.3\% | 45.2\% | 13.6\% | 14.1\% | 16.5\% | 9.3\% | 10.5\% | 10.2\% | 4.1\% | 5.7\% | 4.9\% | 5,360 | 3,866 | 3,722 |
| NARA | 29.9\% | 26.7\% | 24.2\% | 43.8\% | 43.1\% | 43.2\% | 13.4\% | 13.6\% | 13.5\% | 7.8\% | 11.3\% | 13.3\% | 5.1\% | 5.3\% | 5.8\% | 1,719 | 1,679 | 1,612 |
| NASA | 39.9\% | 38.8\% | 37.6\% | 46.4\% | 47.0\% | 47.7\% | 8.5\% | 8.7\% | 9.1\% | 4.1\% | 4.5\% | 4.3\% | 1.1\% | 1.0\% | 1.3\% | 9,917 | 9,408 | 9,975 |
| NCUA | 34.5\% | 33.1\% | 34.1\% | 50.6\% | 51.4\% | 50.5\% | 7.4\% | 7.7\% | 7.8\% | 6.0\% | 6.4\% | 5.5\% | 1.6\% | 1.4\% | 2.1\% | 775 | 806 | 798 |
| NLRB | 31.1\% | 27.4\% | 26.9\% | 46.4\% | 45.5\% | 50.1\% | 11.5\% | 13.1\% | 11.4\% | 8.7\% | 10.0\% | 9.3\% | 2.3\% | 4.0\% | 2.2\% | 900 | 692 | 725 |
| NRC | 37.6\% | 35.3\% | 37.5\% | 44.9\% | 46.7\% | 45.6\% | 9.0\% | 10.1\% | 9.6\% | 6.3\% | 5.7\% | 5.6\% | 2.2\% | 2.2\% | 1.7\% | 2,670 | 2,465 | 2,503 |
| NSF | 36.0\% | 32.4\% | 28.5\% | 44.3\% | 46.5\% | 48.2\% | 10.3\% | 11.3\% | 8.8\% | 6.9\% | 7.0\% | 11.9\% | 2.4\% | 2.8\% | 2.7\% | 896 | 914 | 885 |
| OMB | 49.3\% | 46.2\% | 40.7\% | 42.7\% | 44.1\% | 46.2\% | 5.7\% | 6.2\% | 8.4\% | 0.8\% | 3.4\% | 2.5\% | 1.4\% | 0.0\% | 2.2\% | 305 | 304 | 313 |
| OPM | 32.8\% | 32.1\% | 32.0\% | 46.8\% | 48.2\% | 47.9\% | 11.6\% | 11.4\% | 11.7\% | 6.3\% | 6.2\% | 6.0\% | 2.6\% | 2.1\% | 2.4\% | 3,367 | 3,589 | 2,921 |
| PBGC | 26.4\% | 28.1\% | 27.2\% | 51.1\% | 45.2\% | 42.9\% | 11.0\% | 14.7\% | 15.8\% | 8.1\% | 9.5\% | 10.5\% | 3.4\% | 2.4\% | 3.6\% | 629 | 479 | 400 |
| RRB | 26.1\% | 25.6\% | 24.1\% | 49.0\% | 46.8\% | 52.6\% | 14.1\% | 15.1\% | 13.9\% | 7.1\% | 9.7\% | 8.2\% | 3.6\% | 2.8\% | 1.1\% | 481 | 526 | 610 |
| SBA | 28.3\% | 27.4\% | 26.2\% | 41.9\% | 44.6\% | 47.5\% | 12.8\% | 12.0\% | 13.4\% | 10.7\% | 11.6\% | 9.0\% | 6.4\% | 4.4\% | 4.0\% | 1,297 | 1,389 | 1,504 |
| SEC | 27.7\% | 26.4\% | 24.5\% | 49.1\% | 50.4\% | 50.7\% | 12.5\% | 12.6\% | 13.2\% | 8.0\% | 7.9\% | 8.1\% | 2.8\% | 2.7\% | 3.5\% | 1,914 | 2,463 | 2,418 |

[^47]
## Report by Agency

## (20) The people I work with cooperate to get the job done.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 25.9\% | 25.1\% | 24.9\% | 46.8\% | 47.0\% | 47.6\% | 14.0\% | 14.2\% | 14.3\% | 9.5\% | 9.9\% | 9.6\% | 3.8\% | 3.9\% | 3.6\% | 420,499 | 391,426 | 375,451 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 22.9\% | 20.7\% | 20.9\% | 47.3\% | 48.6\% | 47.9\% | 15.6\% | 16.0\% | 15.9\% | 10.9\% | 11.2\% | 11.3\% | 3.3\% | 3.5\% | 4.0\% | 10,496 | 9,512 | 8,325 |
| State | 29.7\% | 28.8\% | 28.9\% | 49.6\% | 50.7\% | 50.3\% | 10.5\% | 11.7\% | 12.1\% | 7.9\% | 6.9\% | 6.7\% | 2.4\% | 1.8\% | 2.0\% | 4,051 | 3,767 | 2,547 |
| Treas | 31.2\% | 30.9\% | 30.8\% | 45.6\% | 46.3\% | 46.7\% | 11.9\% | 11.5\% | 11.6\% | 7.8\% | 7.9\% | 7.6\% | 3.5\% | 3.3\% | 3.3\% | 51,552 | 50,874 | 49,852 |
| USAID | 28.4\% | 27.9\% | 26.5\% | 48.9\% | 50.2\% | 49.6\% | 10.7\% | 11.4\% | 12.6\% | 9.5\% | 7.7\% | 8.3\% | 2.6\% | 2.7\% | 3.0\% | 1,997 | 2,036 | 2,263 |
| USDA | 27.0\% | 24.8\% | 23.6\% | 47.8\% | 49.5\% | 49.4\% | 13.2\% | 13.3\% | 14.9\% | 9.1\% | 9.1\% | 9.0\% | 3.0\% | 3.3\% | 3.1\% | 20,553 | 20,099 | 13,229 |
| VA | 23.1\% | 23.0\% | 23.4\% | 44.4\% | 43.6\% | 44.6\% | 15.8\% | 15.6\% | 15.1\% | 11.8\% | 12.4\% | 12.0\% | 5.0\% | 5.4\% | 5.0\% | 32,099 | 27,438 | 29,768 |
| Small <br> Agencies | 32.8\% | 31.5\% | 30.7\% | 45.5\% | 45.3\% | 45.9\% | 11.1\% | 11.6\% | 11.9\% | 7.3\% | 8.3\% | 8.1\% | 3.3\% | 3.4\% | 3.4\% | 5,106 | 4,745 | 5,062 |
| DOD | 26.2\% | 25.4\% | 25.0\% | 48.0\% | 47.9\% | 48.7\% | 13.7\% | 14.1\% | 14.3\% | 8.7\% | 9.2\% | 8.9\% | 3.5\% | 3.4\% | 3.1\% | 72,706 | 74,798 | 64,816 |
| USACE | 24.5\% | 22.6\% | 23.1\% | 51.1\% | 49.9\% | 49.8\% | 13.9\% | 14.2\% | 15.5\% | 7.8\% | 10.2\% | 9.2\% | 2.7\% | 3.0\% | 2.5\% | 4,301 | 2,424 | 2,217 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 27.3\% | 27.0\% | 25.1\% | 48.6\% | 47.7\% | 49.3\% | 12.5\% | 13.5\% | 13.7\% | 8.5\% | 8.9\% | 9.0\% | 3.1\% | 2.9\% | 3.0\% | 18,723 | 19,122 | 12,102 |
| Army $\ddagger$ | 25.0\% | 24.5\% | 24.0\% | 46.6\% | 46.6\% | 47.5\% | 14.6\% | 14.9\% | 15.3\% | 9.8\% | 10.1\% | 9.6\% | 4.0\% | 3.9\% | 3.6\% | 16,640 | 19,912 | 19,826 |
| Navy $\ddagger$ | 26.6\% | 25.3\% | 25.8\% | 49.5\% | 50.0\% | 50.5\% | 13.2\% | 13.8\% | 13.6\% | 7.8\% | 8.0\% | 7.6\% | 3.0\% | 2.9\% | 2.5\% | 16,157 | 17,691 | 17,381 |
| Marine Corps | 25.4\% | 26.9\% | 25.3\% | 47.3\% | 45.9\% | 47.3\% | 14.9\% | 14.0\% | 14.2\% | 8.5\% | 9.2\% | 9.9\% | 4.0\% | 4.1\% | 3.4\% | 1,678 | 1,713 | 2,090 |
| DOD 4th <br> Estate | 27.0\% | 25.7\% | 25.9\% | 46.1\% | 47.1\% | 46.8\% | 14.0\% | 13.6\% | 14.1\% | 8.9\% | 9.4\% | 9.2\% | 4.0\% | 4.2\% | 3.9\% | 15,207 | 13,936 | 11,200 |

[^48]**Unweighted count of responses to a question.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (21) My work unit is able to recruit people with the right skills.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 8.5\% | 8.1\% | 7.8\% | 33.0\% | 32.6\% | 32.4\% | 25.7\% | 26.4\% | 26.7\% | 20.5\% | 20.8\% | 21.1\% | 12.3\% | 12.2\% | 12.0\% | 405,630 | 376,727 | 362,026 | 15,085 | 14,985 | 13,660 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 7.6\% | 6.2\% | 7.0\% | 27.7\% | 26.4\% | 27.6\% | 25.8\% | 25.9\% | 25.5\% | 21.7\% | 22.0\% | 21.4\% | 17.2\% | 19.4\% | 18.5\% | 1,062 | 1,023 | 1,114 | 32 | 24 | 38 |
| CsosA | 11.9\% | 8.7\% | 8.7\% | 36.6\% | 36.1\% | 36.0\% | 28.0\% | 25.9\% | 27.9\% | 15.8\% | 18.3\% | 19.5\% | 7.6\% | 11.0\% | 7.9\% | 627 | 689 | 678 | 19 | 29 | 31 |
| DHS | 5.3\% | 5.7\% | 5.6\% | 24.7\% | 25.0\% | 26.4\% | 27.2\% | 27.5\% | 28.7\% | 24.2\% | 24.1\% | 23.3\% | 18.6\% | 17.6\% | 16.0\% | 41,687 | 41,279 | 37,845 | 1,321 | 1,415 | 1,178 |
| DOC | 12.4\% | 12.7\% | 11.2\% | 38.7\% | 39.2\% | 37.4\% | 25.0\% | 24.4\% | 25.1\% | 15.3\% | 15.8\% | 16.7\% | 8.6\% | 7.9\% | 9.6\% | 9,617 | 9,375 | 8,964 | 482 | 487 | 460 |
| DOE | 8.0\% | 6.8\% | 7.4\% | 34.0\% | 30.1\% | 34.8\% | 23.5\% | 24.5\% | 25.3\% | 22.5\% | 24.4\% | 21.4\% | 12.0\% | 14.2\% | 11.1\% | 8,163 | 6,261 | 6,490 | 293 | 237 | 201 |
| DOI | 6.8\% | 6.2\% | 5.3\% | 31.7\% | 30.7\% | 30.2\% | 25.4\% | 25.7\% | 25.6\% | 23.0\% | 23.0\% | 25.1\% | 13.1\% | 14.3\% | 13.8\% | 25,636 | 17,779 | 17,874 | 679 | 558 | 485 |
| DOJ | 10.4\% | 9.2\% | 8.9\% | 37.4\% | 36.6\% | 36.1\% | 26.6\% | 28.5\% | 28.0\% | 17.5\% | 18.0\% | 19.0\% | 8.0\% | 7.7\% | 8.1\% | 19,474 | 16,565 | 16,323 | 674 | 603 | 632 |
| DOL | 9.8\% | 9.0\% | 8.8\% | 34.9\% | 34.5\% | 33.5\% | 27.2\% | 27.9\% | 27.0\% | 17.6\% | 18.0\% | 19.0\% | 10.5\% | 10.7\% | 11.7\% | 10,766 | 10,353 | 4,896 | 555 | 573 | 293 |
| DOT | 8.5\% | 7.8\% | 6.9\% | 32.8\% | 33.1\% | 30.8\% | 24.6\% | 25.2\% | 26.9\% | 21.3\% | 21.5\% | 22.5\% | 12.7\% | 12.3\% | 12.9\% | 15,050 | 11,183 | 22,338 | 520 | 459 | 813 |
| Educ | 13.9\% | 13.5\% | 12.8\% | 37.9\% | 35.8\% | 34.2\% | 23.5\% | 23.5\% | 23.1\% | 15.7\% | 16.8\% | 19.0\% | 9.0\% | 10.5\% | 10.8\% | 2,580 | 2,304 | 2,524 | 114 | 100 | 119 |
| EEOC | 11.9\% | 7.9\% | 5.6\% | 32.8\% | 29.0\% | 24.1\% | 26.1\% | 29.2\% | 26.4\% | 18.2\% | 19.2\% | 21.9\% | 10.9\% | 14.7\% | 22.0\% | 1,157 | 1,055 | 1,116 | 82 | 71 | 64 |
| EPA | 6.7\% | 5.4\% | 5.3\% | 29.9\% | 22.5\% | 24.7\% | 22.5\% | 23.7\% | 23.0\% | 25.8\% | 29.1\% | 28.3\% | 15.1\% | 19.3\% | 18.7\% | 4,274 | 3,700 | 3,778 | 169 | 155 | 139 |
| FCC | 9.2\% | 10.5\% | 9.9\% | 35.3\% | 36.5\% | 39.7\% | 19.6\% | 24.8\% | 26.3\% | 20.4\% | 16.3\% | 14.2\% | 15.5\% | 11.9\% | 10.0\% | 536 | 664 | 767 | 36 | 34 | 46 |
| FERC | 23.7\% | 21.7\% | 17.2\% | 45.3\% | 46.5\% | 46.8\% | 18.5\% | 17.8\% | 20.9\% | 9.6\% | 10.1\% | 10.8\% | 2.8\% | 3.9\% | 4.4\% | 969 | 860 | 861 | 26 | 36 | 30 |
| FTC | 29.0\% | 32.2\% | 29.1\% | 44.4\% | 43.7\% | 43.3\% | 13.9\% | 13.2\% | 15.4\% | 9.4\% | 6.8\% | 10.0\% | 3.4\% | 4.2\% | 2.2\% | 608 | 500 | 553 | 17 | 17 | 12 |

[^49]
## Report by Agency

## (21) My work unit is able to recruit people with the right skills.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 8.5\% | 8.1\% | 7.8\% | 33.0\% | 32.6\% | 32.4\% | 25.7\% | 26.4\% | 26.7\% | 20.5\% | 20.8\% | 21.1\% | 12.3\% | 12.2\% | 12.0\% | 405,630 | 376,727 | 362,026 | 15,085 | 14,985 | 13,660 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 13.2\% | 10.8\% | 10.0\% | 33.0\% | 33.3\% | 32.9\% | 25.2\% | 26.8\% | 27.0\% | 17.4\% | 18.3\% | 18.1\% | 11.2\% | 10.8\% | 12.0\% | 7,534 | 8,180 | 8,068 | 315 | 350 | 340 |
| HHS | 11.3\% | 10.6\% | 10.0\% | 38.7\% | 38.5\% | 37.7\% | 23.6\% | 23.8\% | 24.5\% | 17.3\% | 17.2\% | 18.2\% | 9.1\% | 9.8\% | 9.6\% | 35,504 | 31,620 | 31,153 | 1,185 | 1,114 | 1,102 |
| HUD | 7.8\% | 5.2\% | 4.8\% | 26.6\% | 22.4\% | 20.6\% | 26.3\% | 26.0\% | 26.4\% | 22.4\% | 24.3\% | 24.4\% | 16.9\% | 22.1\% | 23.8\% | 5,076 | 3,663 | 3,506 | 315 | 214 | 223 |
| NARA | 10.1\% | 7.6\% | 6.9\% | 27.0\% | 27.6\% | 27.5\% | 25.3\% | 23.5\% | 25.1\% | 21.4\% | 23.8\% | 23.4\% | 16.2\% | 17.4\% | 17.1\% | 1,648 | 1,605 | 1,553 | 66 | 76 | 61 |
| NASA | 13.1\% | 12.9\% | 12.9\% | 37.4\% | 39.3\% | 39.2\% | 22.4\% | 22.4\% | 22.7\% | 19.0\% | 18.2\% | 18.1\% | 8.2\% | 7.3\% | 7.2\% | 9,672 | 9,126 | 9,717 | 246 | 275 | 245 |
| NCUA | 13.1\% | 15.0\% | 13.5\% | 43.5\% | 43.3\% | 41.2\% | 20.0\% | 21.4\% | 21.4\% | 15.5\% | 14.7\% | 17.7\% | 7.9\% | 5.6\% | 6.2\% | 760 | 789 | 780 | 15 | 18 | 18 |
| NLRB | 12.9\% | 13.1\% | 12.2\% | 34.8\% | 35.3\% | 37.0\% | 23.8\% | 22.4\% | 25.4\% | 19.4\% | 20.3\% | 16.3\% | 9.1\% | 8.9\% | 9.0\% | 853 | 648 | 690 | 47 | 47 | 35 |
| NRC | 17.4\% | 18.5\% | 16.8\% | 44.1\% | 44.6\% | 42.2\% | 18.8\% | 18.5\% | 20.4\% | 13.9\% | 13.1\% | 15.4\% | 5.8\% | 5.3\% | 5.2\% | 2,583 | 2,394 | 2,430 | 91 | 68 | 75 |
| NSF | 16.7\% | 16.6\% | 13.1\% | 38.4\% | 40.9\% | 41.5\% | 21.4\% | 20.3\% | 19.7\% | 16.3\% | 14.8\% | 17.6\% | 7.1\% | 7.4\% | 8.1\% | 881 | 896 | 874 | 18 | 18 | 12 |
| OMB | 18.7\% | 14.0\% | 14.9\% | 49.5\% | 42.3\% | 36.6\% | 19.9\% | 18.4\% | 18.2\% | 9.0\% | 19.6\% | 18.3\% | 3.0\% | 5.6\% | 12.1\% | 300 | 300 | 302 | 5 | 4 | 11 |
| OPM | 12.3\% | 10.8\% | 11.5\% | 40.5\% | 38.0\% | 38.1\% | 25.7\% | 27.6\% | 28.2\% | 14.8\% | 15.3\% | 14.7\% | 6.8\% | 8.4\% | 7.4\% | 3,130 | 3,300 | 2,716 | 234 | 285 | 201 |
| PBGC | 11.4\% | 15.4\% | 13.0\% | 41.4\% | 37.6\% | 35.6\% | 25.2\% | 23.3\% | 26.1\% | 13.6\% | 14.7\% | 18.6\% | 8.4\% | 9.0\% | 6.7\% | 616 | 459 | 385 | 13 | 22 | 14 |
| RRB | 8.7\% | 9.3\% | 7.7\% | 40.1\% | 36.7\% | 33.8\% | 26.5\% | 30.5\% | 34.6\% | 16.6\% | 15.5\% | 17.0\% | 8.2\% | 8.0\% | 6.9\% | 446 | 493 | 573 | 35 | 31 | 37 |
| SBA | 7.6\% | 8.5\% | 9.7\% | 29.9\% | 28.4\% | 33.1\% | 26.5\% | 24.4\% | 26.7\% | 20.1\% | 21.8\% | 19.4\% | 15.9\% | 16.9\% | 11.0\% | 1,244 | 1,313 | 1,442 | 58 | 78 | 63 |
| SEC | 16.7\% | 15.7\% | 13.8\% | 46.8\% | 44.5\% | 46.7\% | 18.3\% | 19.9\% | 19.9\% | 11.3\% | 13.9\% | 13.5\% | 6.9\% | 6.0\% | 6.1\% | 1,825 | 2,335 | 2,284 | 91 | 131 | 131 |

[^50]
## Report by Agency

## (21) My work unit is able to recruit people with the right skills.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 8.5\% | 8.1\% | 7.8\% | 33.0\% | 32.6\% | 32.4\% | 25.7\% | 26.4\% | 26.7\% | 20.5\% | 20.8\% | 21.1\% | 12.3\% | 12.2\% | 12.0\% | 405,630 | 376,727 | 362,026 | 15,085 | 14,985 | 13,660 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 9.4\% | 7.2\% | 6.3\% | 32.5\% | 30.1\% | 26.2\% | 29.5\% | 31.5\% | 30.8\% | 18.5\% | 20.1\% | 23.2\% | 10.1\% | 11.1\% | 13.6\% | 9,970 | 9,006 | 7,882 | 533 | 496 | 438 |
| State | 10.8\% | 11.1\% | 11.5\% | 42.8\% | 43.8\% | 44.9\% | 22.0\% | 24.1\% | 22.5\% | 17.1\% | 15.9\% | 15.4\% | 7.2\% | 5.2\% | 5.7\% | 3,965 | 3,660 | 2,453 | 86 | 107 | 89 |
| Treas | 7.4\% | 7.8\% | 7.9\% | 27.0\% | 29.9\% | 30.7\% | 25.7\% | 26.4\% | 26.4\% | 22.2\% | 21.5\% | 21.0\% | 17.6\% | 14.4\% | 14.0\% | 48,759 | 48,112 | 47,425 | 2,803 | 2,770 | 2,444 |
| USAID | 10.5\% | 10.1\% | 9.4\% | 44.4\% | 43.9\% | 45.1\% | 18.5\% | 19.3\% | 19.8\% | 19.0\% | 19.8\% | 19.2\% | 7.6\% | 6.9\% | 6.5\% | 1,962 | 2,001 | 2,207 | 34 | 39 | 56 |
| USDA | 5.3\% | 4.9\% | 4.7\% | 29.8\% | 29.2\% | 27.3\% | 28.6\% | 27.8\% | 27.9\% | 23.2\% | 24.0\% | 25.5\% | 13.0\% | 14.0\% | 14.7\% | 19,917 | 19,456 | 12,757 | 652 | 666 | 480 |
| VA | 9.3\% | 9.8\% | 10.2\% | 35.1\% | 35.7\% | 37.5\% | 24.1\% | 24.3\% | 24.8\% | 19.7\% | 18.9\% | 17.6\% | 11.8\% | 11.3\% | 10.0\% | 31,254 | 26,855 | 29,088 | 879 | 702 | 731 |
| Small Agencies | 17.0\% | 15.7\% | 15.0\% | 42.0\% | 38.6\% | 40.8\% | 20.0\% | 21.2\% | 21.5\% | 12.9\% | 15.5\% | 14.5\% | 8.1\% | 9.1\% | 8.1\% | 4,952 | 4,563 | 4,877 | 157 | 184 | 193 |
| DOD | 8.0\% | 7.2\% | 6.8\% | 33.0\% | 31.7\% | 31.2\% | 26.3\% | 27.2\% | 27.3\% | 20.9\% | 21.7\% | 22.4\% | 11.9\% | 12.1\% | 12.4\% | 70,573 | 72,363 | 62,743 | 2,188 | 2,492 | 2,120 |
| USACE | 7.4\% | 6.2\% | 6.2\% | 37.3\% | 34.6\% | 34.0\% | 26.8\% | 26.9\% | 26.1\% | 19.6\% | 21.6\% | 22.9\% | 8.9\% | 10.7\% | 10.8\% | 4,195 | 2,373 | 2,145 | 101 | 58 | 72 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 8.9\% | 7.4\% | 7.2\% | 34.7\% | 32.2\% | 32.6\% | 24.9\% | 27.5\% | 26.7\% | 20.8\% | 21.4\% | 22.1\% | 10.8\% | 11.5\% | 11.3\% | 18,148 | 18,539 | 11,759 | 588 | 601 | 352 |
| Army $\ddagger$ | 7.4\% | 6.8\% | 6.5\% | 31.2\% | 29.6\% | 29.0\% | 26.8\% | 27.4\% | 27.8\% | 21.2\% | 22.4\% | 22.6\% | 13.4\% | 13.8\% | 14.1\% | 16,139 | 19,210 | 19,145 | 522 | 708 | 711 |
| Navy $\ddagger$ | 7.3\% | 6.7\% | 6.1\% | 32.6\% | 32.1\% | 31.3\% | 26.5\% | 26.9\% | 27.2\% | 21.8\% | 22.4\% | 23.1\% | 11.8\% | 11.9\% | 12.4\% | 15,743 | 17,186 | 16,860 | 431 | 528 | 528 |
| Marine Corps | 8.1\% | 9.2\% | 7.6\% | 29.0\% | 30.5\% | 34.2\% | 28.6\% | 28.5\% | 26.6\% | 20.3\% | 18.9\% | 20.6\% | 14.0\% | 12.9\% | 10.9\% | 1,631 | 1,668 | 2,020 | 46 | 47 | 67 |
| DOD 4th <br> Estate | 9.1\% | 8.8\% | 7.9\% | 34.2\% | 33.7\% | 31.8\% | 26.4\% | 26.8\% | 27.4\% | 19.0\% | 20.2\% | 21.5\% | 11.3\% | 10.5\% | 11.2\% | 14,717 | 13,387 | 10,814 | 500 | 550 | 390 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (22) Promotions in my work unit are based on merit.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 8.2\% | 7.7\% | 7.3\% | 24.7\% | 24.3\% | 24.2\% | 27.9\% | 28.7\% | 29.5\% | 19.0\% | 19.1\% | 19.6\% | 20.2\% | 20.2\% | 19.4\% | 391,579 | 362,631 | 349,090 | 27,063 | 26,462 | 24,611 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 8.5\% | 7.2\% | 7.2\% | 20.9\% | 21.0\% | 21.3\% | 25.3\% | 24.9\% | 28.4\% | 17.4\% | 18.2\% | 16.9\% | 27.9\% | 28.8\% | 26.2\% | 1,036 | 975 | 1,080 | 54 | 66 | 68 |
| CsosA | 10.3\% | 7.7\% | 7.3\% | 19.7\% | 22.5\% | 22.8\% | 32.9\% | 30.9\% | 32.7\% | 18.5\% | 20.4\% | 18.5\% | 18.6\% | 18.6\% | 18.7\% | 608 | 662 | 651 | 33 | 50 | 52 |
| DHS | 4.7\% | 4.8\% | 4.6\% | 15.4\% | 15.9\% | 17.0\% | 23.1\% | 23.7\% | 25.4\% | 22.1\% | 22.0\% | 22.3\% | 34.7\% | 33.6\% | 30.7\% | 41,003 | 40,374 | 36,947 | 1,919 | 2,112 | 1,894 |
| DOC | 18.9\% | 19.4\% | 17.4\% | 32.9\% | 33.0\% | 33.9\% | 23.6\% | 23.9\% | 24.8\% | 13.1\% | 13.0\% | 13.3\% | 11.5\% | 10.7\% | 10.6\% | 9,346 | 9,144 | 8,770 | 706 | 669 | 612 |
| DOE | 8.6\% | 7.1\% | 8.2\% | 28.1\% | 27.3\% | 28.5\% | 27.1\% | 28.0\% | 28.3\% | 18.3\% | 19.2\% | 18.4\% | 17.9\% | 18.4\% | 16.7\% | 7,864 | 6,020 | 6,248 | 546 | 456 | 418 |
| DOI | 7.6\% | 7.7\% | 6.5\% | 27.7\% | 27.5\% | 27.1\% | 28.1\% | 28.3\% | 29.4\% | 18.6\% | 18.5\% | 19.6\% | 18.1\% | 18.1\% | 17.4\% | 24,665 | 16,987 | 17,154 | 1,527 | 1,209 | 1,094 |
| DOJ | 8.9\% | 8.0\% | 7.3\% | 26.3\% | 25.8\% | 26.2\% | 27.7\% | 28.8\% | 29.2\% | 19.9\% | 20.1\% | 20.8\% | 17.2\% | 17.3\% | 16.5\% | 18,941 | 16,138 | 16,009 | 1,107 | 920 | 866 |
| DOL | 11.8\% | 10.7\% | 9.3\% | 27.8\% | 28.0\% | 27.2\% | 27.0\% | 26.5\% | 27.3\% | 15.9\% | 16.9\% | 17.0\% | 17.5\% | 17.8\% | 19.2\% | 10,539 | 10,052 | 4,741 | 718 | 778 | 407 |
| DOT | 7.7\% | 7.4\% | 6.4\% | 24.2\% | 24.0\% | 22.5\% | 27.8\% | 27.4\% | 29.0\% | 20.1\% | 19.5\% | 19.4\% | 20.1\% | 21.8\% | 22.6\% | 14,362 | 10,737 | 21,529 | 1,122 | 833 | 1,521 |
| Educ | 13.7\% | 12.9\% | 12.3\% | 29.6\% | 28.8\% | 26.4\% | 24.7\% | 25.3\% | 26.8\% | 15.0\% | 14.8\% | 15.4\% | 17.0\% | 18.1\% | 19.0\% | 2,449 | 2,198 | 2,388 | 235 | 193 | 242 |
| EEOC | 13.7\% | 10.4\% | 8.2\% | 24.1\% | 23.1\% | 23.4\% | 28.1\% | 31.7\% | 31.5\% | 16.0\% | 13.5\% | 16.8\% | 18.1\% | 21.3\% | 20.1\% | 1,123 | 1,013 | 1,077 | 110 | 102 | 95 |
| EPA | 7.4\% | 7.0\% | 6.4\% | 27.1\% | 25.5\% | 27.9\% | 26.4\% | 25.9\% | 28.9\% | 20.0\% | 21.2\% | 19.4\% | 19.1\% | 20.4\% | 17.5\% | 4,083 | 3,501 | 3,590 | 338 | 332 | 308 |
| FCC | 14.0\% | 11.6\% | 11.3\% | 28.3\% | 31.7\% | 33.5\% | 24.7\% | 29.7\% | 29.4\% | 15.6\% | 12.0\% | 13.0\% | 17.4\% | 15.0\% | 12.8\% | 517 | 638 | 731 | 51 | 52 | 74 |
| FERC | 19.8\% | 16.3\% | 12.8\% | 36.2\% | 33.9\% | 33.6\% | 21.1\% | 25.0\% | 25.3\% | 11.6\% | 13.3\% | 15.3\% | 11.2\% | 11.6\% | 13.0\% | 925 | 832 | 813 | 60 | 58 | 73 |
| FTC | 25.1\% | 28.1\% | 23.4\% | 31.9\% | 31.0\% | 32.2\% | 22.6\% | 21.6\% | 25.0\% | 12.6\% | 9.6\% | 11.5\% | 7.9\% | 9.6\% | 7.8\% | 557 | 454 | 501 | 64 | 62 | 57 |

[^51]
## Report by Agency

## (22) Promotions in my work unit are based on merit.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 8.2\% | 7.7\% | 7.3\% | 24.7\% | 24.3\% | 24.2\% | 27.9\% | 28.7\% | 29.5\% | 19.0\% | 19.1\% | 19.6\% | 20.2\% | 20.2\% | 19.4\% | 391,579 | 362,631 | 349,090 | 27,063 | 26,462 | 24,611 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 13.7\% | 11.6\% | 10.9\% | 25.8\% | 26.6\% | 26.1\% | 29.2\% | 30.3\% | 30.8\% | 15.5\% | 15.9\% | 16.2\% | 15.8\% | 15.6\% | 16.0\% | 7,316 | 7,917 | 7,771 | 514 | 561 | 583 |
| HHS | 11.0\% | 10.1\% | 9.4\% | 30.4\% | 30.1\% | 29.1\% | 27.5\% | 27.7\% | 29.0\% | 16.2\% | 16.6\% | 17.2\% | 14.8\% | 15.5\% | 15.2\% | 33,638 | 29,835 | 29,387 | 2,867 | 2,660 | 2,676 |
| HUD | 8.5\% | 6.4\% | 5.3\% | 22.6\% | 20.1\% | 20.2\% | 28.8\% | 27.3\% | 30.2\% | 18.5\% | 19.5\% | 18.7\% | 21.7\% | 26.7\% | 25.6\% | 4,925 | 3,509 | 3,369 | 436 | 337 | 333 |
| NARA | 12.4\% | 11.0\% | 8.6\% | 22.7\% | 19.7\% | 21.5\% | 23.9\% | 22.9\% | 25.9\% | 17.0\% | 19.7\% | 18.4\% | 24.0\% | 26.7\% | 25.5\% | 1,596 | 1,536 | 1,496 | 112 | 130 | 111 |
| NASA | 16.7\% | 15.8\% | 14.9\% | 35.9\% | 36.3\% | 35.4\% | 25.0\% | 25.1\% | 26.4\% | 12.6\% | 13.2\% | 13.5\% | 9.8\% | 9.5\% | 9.9\% | 9,237 | 8,701 | 9,304 | 640 | 655 | 608 |
| NCUA | 14.3\% | 14.9\% | 14.3\% | 37.5\% | 37.3\% | 30.9\% | 22.9\% | 22.0\% | 25.0\% | 14.0\% | 15.2\% | 18.4\% | 11.3\% | 10.6\% | 11.3\% | 736 | 759 | 763 | 36 | 46 | 28 |
| NLRB | 13.5\% | 13.1\% | 11.8\% | 28.7\% | 27.5\% | 30.9\% | 25.4\% | 24.9\% | 23.2\% | 17.9\% | 19.5\% | 18.1\% | 14.5\% | 15.0\% | 16.0\% | 820 | 638 | 664 | 74 | 52 | 57 |
| NRC | 17.3\% | 16.6\% | 15.1\% | 30.7\% | 32.9\% | 33.9\% | 25.4\% | 26.1\% | 26.0\% | 14.5\% | 13.0\% | 14.1\% | 12.1\% | 11.3\% | 10.9\% | 2,437 | 2,252 | 2,310 | 216 | 199 | 188 |
| NSF | 15.7\% | 14.3\% | 11.4\% | 27.2\% | 29.2\% | 28.7\% | 27.0\% | 28.3\% | 27.4\% | 15.8\% | 12.2\% | 16.2\% | 14.3\% | 16.0\% | 16.4\% | 816 | 825 | 795 | 73 | 82 | 89 |
| OMB | 15.2\% | 18.9\% | 9.0\% | 38.7\% | 35.9\% | 35.7\% | 26.7\% | 25.7\% | 31.0\% | 15.8\% | 14.8\% | 15.7\% | 3.6\% | 4.6\% | 8.5\% | 270 | 270 | 281 | 32 | 31 | 30 |
| OPM | 13.2\% | 12.9\% | 12.3\% | 30.8\% | 33.5\% | 32.5\% | 29.4\% | 28.4\% | 30.0\% | 14.8\% | 13.5\% | 13.5\% | 11.8\% | 11.6\% | 11.6\% | 3,029 | 3,185 | 2,625 | 320 | 384 | 286 |
| PBGC | 13.4\% | 15.6\% | 12.4\% | 33.4\% | 29.3\% | 29.8\% | 24.6\% | 26.7\% | 26.6\% | 15.3\% | 13.8\% | 16.7\% | 13.3\% | 14.7\% | 14.5\% | 580 | 445 | 364 | 45 | 34 | 32 |
| RRB | 10.9\% | 11.5\% | 10.3\% | 35.2\% | 30.3\% | 33.2\% | 28.3\% | 30.1\% | 28.4\% | 13.7\% | 15.9\% | 15.1\% | 12.0\% | 12.3\% | 13.0\% | 440 | 478 | 563 | 36 | 46 | 43 |
| SBA | 10.3\% | 10.6\% | 10.6\% | 22.3\% | 25.5\% | 25.6\% | 26.5\% | 27.4\% | 28.1\% | 17.4\% | 17.5\% | 17.7\% | 23.6\% | 19.1\% | 18.0\% | 1,196 | 1,260 | 1,380 | 99 | 124 | 115 |
| SEC | 12.5\% | 12.0\% | 10.3\% | 25.4\% | 24.9\% | 21.8\% | 21.6\% | 25.2\% | 25.8\% | 19.0\% | 17.9\% | 19.6\% | 21.5\% | 20.0\% | 22.6\% | 1,755 | 2,218 | 2,197 | 152 | 236 | 205 |

[^52]
## Report by Agency

## (22) Promotions in my work unit are based on merit.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 8.2\% | 7.7\% | 7.3\% | 24.7\% | 24.3\% | 24.2\% | 27.9\% | 28.7\% | 29.5\% | 19.0\% | 19.1\% | 19.6\% | 20.2\% | 20.2\% | 19.4\% | 391,579 | 362,631 | 349,090 | 27,063 | 26,462 | 24,611 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 8.9\% | 7.7\% | 7.0\% | 25.9\% | 24.5\% | 23.4\% | 27.8\% | 29.4\% | 28.9\% | 19.1\% | 19.0\% | 19.9\% | 18.3\% | 19.4\% | 20.8\% | 9,791 | 8,912 | 7,790 | 679 | 540 | 506 |
| State | 8.2\% | 8.1\% | 9.2\% | 31.7\% | 33.3\% | 30.6\% | 27.4\% | 29.0\% | 29.2\% | 19.7\% | 17.5\% | 18.5\% | 13.0\% | 12.1\% | 12.5\% | 3,791 | 3,476 | 2,366 | 249 | 264 | 173 |
| Treas | 8.8\% | 8.9\% | 8.6\% | 26.5\% | 27.5\% | 28.0\% | 28.4\% | 29.4\% | 29.5\% | 17.8\% | 17.4\% | 17.3\% | 18.4\% | 16.8\% | 16.6\% | 47,131 | 46,340 | 45,998 | 4,089 | 4,212 | 3,635 |
| USAID | 8.2\% | 6.9\% | 7.3\% | 25.3\% | 26.5\% | 29.2\% | 26.4\% | 29.3\% | 28.1\% | 21.5\% | 20.5\% | 20.7\% | 18.6\% | 16.8\% | 14.7\% | 1,871 | 1,876 | 2,074 | 122 | 155 | 177 |
| USDA | 6.2\% | 5.8\% | 5.1\% | 27.1\% | 26.7\% | 24.9\% | 29.4\% | 29.6\% | 31.1\% | 20.5\% | 20.5\% | 21.1\% | 16.8\% | 17.4\% | 17.8\% | 19,437 | 18,843 | 12,395 | 1,051 | 1,133 | 758 |
| VA | 7.3\% | 7.5\% | 7.8\% | 23.1\% | 22.7\% | 22.8\% | 29.4\% | 30.1\% | 31.2\% | 19.6\% | 19.3\% | 19.5\% | 20.6\% | 20.5\% | 18.8\% | 29,809 | 25,516 | 27,726 | 2,092 | 1,774 | 1,924 |
| Small Agencies | 14.3\% | 14.0\% | 13.0\% | 29.2\% | 28.3\% | 29.3\% | 24.6\% | 24.8\% | 25.8\% | 14.8\% | 16.0\% | 15.3\% | 17.0\% | 16.9\% | 16.5\% | 4,684 | 4,294 | 4,585 | 405 | 427 | 466 |
| DOD | 8.0\% | 7.1\% | 6.7\% | 25.0\% | 24.0\% | 23.9\% | 28.8\% | 30.1\% | 30.4\% | 18.7\% | 19.2\% | 20.0\% | 19.5\% | 19.6\% | 19.1\% | 68,256 | 69,821 | 60,658 | 4,134 | 4,488 | 3,807 |
| USACE | 8.8\% | 7.6\% | 7.1\% | 31.3\% | 28.1\% | 28.5\% | 27.6\% | 29.2\% | 29.7\% | 17.9\% | 18.7\% | 19.0\% | 14.4\% | 16.4\% | 15.7\% | 4,078 | 2,308 | 2,088 | 207 | 102 | 114 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 8.6\% | 6.9\% | 6.5\% | 25.2\% | 23.8\% | 23.4\% | 28.5\% | 30.3\% | 30.3\% | 19.0\% | 18.9\% | 20.1\% | 18.8\% | 20.1\% | 19.7\% | 17,467 | 17,829 | 11,361 | 1,158 | 1,157 | 668 |
| Army $\ddagger$ | 7.1\% | 6.1\% | 5.9\% | 22.3\% | 21.4\% | 21.5\% | 28.6\% | 30.7\% | 30.9\% | 19.9\% | 20.3\% | 20.6\% | 22.1\% | 21.5\% | 21.2\% | 15,611 | 18,528 | 18,404 | 959 | 1,265 | 1,329 |
| Navy $\ddagger$ | 7.9\% | 7.4\% | 6.9\% | 27.2\% | 26.5\% | 25.9\% | 29.6\% | 29.9\% | 30.8\% | 17.5\% | 18.6\% | 19.5\% | 17.9\% | 17.6\% | 16.8\% | 15,267 | 16,609 | 16,467 | 826 | 982 | 841 |
| Marine Corps | 7.2\% | 8.4\% | 6.7\% | 21.8\% | 20.1\% | 23.6\% | 28.1\% | 31.3\% | 30.8\% | 18.5\% | 20.7\% | 19.9\% | 24.5\% | 19.5\% | 19.0\% | 1,581 | 1,596 | 1,937 | 89 | 95 | 136 |
| DOD 4th <br> Estate | 8.8\% | 8.4\% | 7.8\% | 24.2\% | 24.6\% | 24.2\% | 29.0\% | 28.7\% | 28.8\% | 18.4\% | 18.7\% | 19.7\% | 19.6\% | 19.7\% | 19.5\% | 14,252 | 12,951 | 10,401 | 895 | 887 | 719 |

[^53]Page 66
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(23) In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 5.8\% | 5.5\% | 5.4\% | 22.4\% | 22.7\% | 22.6\% | 27.0\% | 26.9\% | 27.5\% | 22.3\% | 22.6\% | 22.7\% | 22.5\% | 22.3\% | 21.8\% | 379,304 | 354,178 | 341,154 | 39,603 | 35,600 | 32,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 6.4\% | 5.1\% | 5.5\% | 19.9\% | 18.7\% | 19.8\% | 26.9\% | 28.3\% | 27.5\% | 19.9\% | 20.7\% | 22.4\% | 26.9\% | 27.2\% | 24.8\% | 1,007 | 978 | 1,060 | 83 | 59 | 76 |
| CSOSA | 8.6\% | 6.9\% | 5.2\% | 23.9\% | 23.5\% | 24.3\% | 30.1\% | 27.3\% | 27.3\% | 20.1\% | 22.2\% | 21.7\% | 17.4\% | 20.1\% | 21.5\% | 604 | 655 | 648 | 39 | 59 | 54 |
| DHS | 3.8\% | 4.3\% | 4.3\% | 16.5\% | 18.2\% | 19.4\% | 22.1\% | 21.5\% | 22.5\% | 23.6\% | 23.9\% | 24.1\% | 33.9\% | 32.0\% | 29.6\% | 40,527 | 40,164 | 36,742 | 2,416 | 2,340 | 2,116 |
| DOC | 10.8\% | 10.3\% | 9.8\% | 29.8\% | 31.5\% | 30.3\% | 26.8\% | 27.2\% | 28.2\% | 18.2\% | 17.1\% | 17.7\% | 14.3\% | 13.9\% | 14.2\% | 8,796 | 8,635 | 8,292 | 1,273 | 1,190 | 1,104 |
| DOE | 5.6\% | 5.3\% | 5.6\% | 24.9\% | 24.3\% | 25.8\% | 28.0\% | 27.7\% | 27.0\% | 22.2\% | 22.7\% | 22.1\% | 19.3\% | 19.9\% | 19.5\% | 7,565 | 5,865 | 6,055 | 860 | 613 | 611 |
| DOI | 4.9\% | 4.9\% | 4.1\% | 23.1\% | 23.7\% | 23.3\% | 27.7\% | 27.4\% | 27.8\% | 23.0\% | 22.8\% | 23.2\% | 21.3\% | 21.2\% | 21.7\% | 24,104 | 16,810 | 16,893 | 2,077 | 1,415 | 1,387 |
| DOJ | 6.1\% | 5.7\% | 5.1\% | 22.4\% | 22.7\% | 21.9\% | 27.2\% | 26.9\% | 27.7\% | 24.2\% | 24.5\% | 25.1\% | 20.1\% | 20.3\% | 20.1\% | 18,565 | 15,919 | 15,759 | 1,488 | 1,157 | 1,127 |
| DOL | 7.6\% | 6.8\% | 6.0\% | 25.1\% | 24.8\% | 24.3\% | 30.4\% | 29.4\% | 29.6\% | 18.6\% | 19.9\% | 19.8\% | 18.4\% | 19.2\% | 20.3\% | 10,060 | 9,679 | 4,562 | 1,211 | 1,189 | 599 |
| DOT | 5.4\% | 5.1\% | 5.0\% | 21.5\% | 21.9\% | 20.5\% | 27.3\% | 26.5\% | 26.5\% | 23.5\% | 23.0\% | 24.3\% | 22.2\% | 23.5\% | 23.7\% | 13,988 | 10,505 | 21,161 | 1,518 | 1,095 | 1,903 |
| Educ | 10.0\% | 8.9\% | 8.9\% | 23.6\% | 23.4\% | 22.2\% | 28.4\% | 27.7\% | 26.5\% | 18.9\% | 19.1\% | 19.8\% | 19.2\% | 21.0\% | 22.5\% | 2,345 | 2,132 | 2,336 | 343 | 268 | 311 |
| EEOC | 10.9\% | 6.7\% | 7.3\% | 22.7\% | 23.9\% | 24.3\% | 29.0\% | 30.9\% | 29.1\% | 17.4\% | 19.7\% | 19.9\% | 20.0\% | 18.9\% | 19.5\% | 1,069 | 978 | 1,030 | 170 | 140 | 138 |
| EPA | 4.4\% | 3.7\% | 3.8\% | 19.5\% | 19.3\% | 21.0\% | 28.5\% | 28.7\% | 29.3\% | 24.8\% | 25.8\% | 24.9\% | 22.8\% | 22.5\% | 21.1\% | 3,877 | 3,382 | 3,451 | 547 | 461 | 451 |
| FCC | 6.1\% | 5.6\% | 5.2\% | 25.1\% | 22.4\% | 23.6\% | 27.5\% | 35.0\% | 35.0\% | 21.9\% | 20.9\% | 19.3\% | 19.4\% | 16.1\% | 16.8\% | 497 | 606 | 699 | 71 | 89 | 109 |
| FERC | 11.4\% | 11.4\% | 7.5\% | 30.9\% | 26.9\% | 26.5\% | 28.4\% | 29.8\% | 31.7\% | 17.4\% | 18.7\% | 20.5\% | 11.9\% | 13.1\% | 13.8\% | 856 | 768 | 777 | 137 | 126 | 111 |
| FTC | 6.1\% | 12.0\% | 8.3\% | 26.2\% | 23.7\% | 24.4\% | 30.5\% | 28.6\% | 32.5\% | 22.5\% | 21.9\% | 22.0\% | 14.6\% | 13.9\% | 12.8\% | 507 | 441 | 469 | 117 | 72 | 95 |

[^54]
## Report by Agency

(23) In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 5.8\% | 5.5\% | 5.4\% | 22.4\% | 22.7\% | 22.6\% | 27.0\% | 26.9\% | 27.5\% | 22.3\% | 22.6\% | 22.7\% | 22.5\% | 22.3\% | 21.8\% | 379,304 | 354,178 | 341,154 | 39,603 | 35,600 | 32,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 10.4\% | 8.9\% | 8.6\% | 26.1\% | 26.6\% | 26.1\% | 31.5\% | 31.4\% | 30.2\% | 16.8\% | 17.9\% | 18.3\% | 15.2\% | 15.2\% | 16.8\% | 7,029 | 7,702 | 7,646 | 799 | 791 | 719 |
| HHS | 7.3\% | 6.9\% | 6.2\% | 26.3\% | 26.1\% | 25.3\% | 28.9\% | 27.9\% | 28.8\% | 20.0\% | 21.0\% | 21.0\% | 17.6\% | 18.1\% | 18.7\% | 32,270 | 28,817 | 28,512 | 4,235 | 3,728 | 3,589 |
| HUD | 5.8\% | 4.4\% | 4.3\% | 20.2\% | 18.2\% | 17.9\% | 29.1\% | 25.9\% | 26.4\% | 21.8\% | 21.9\% | 21.5\% | 23.1\% | 29.6\% | 29.8\% | 4,778 | 3,474 | 3,327 | 584 | 384 | 370 |
| NARA | 8.8\% | 8.0\% | 5.7\% | 25.2\% | 23.5\% | 23.0\% | 25.7\% | 24.2\% | 25.8\% | 20.1\% | 20.4\% | 21.2\% | 20.1\% | 23.8\% | 24.3\% | 1,542 | 1,510 | 1,444 | 159 | 161 | 156 |
| NASA | 11.0\% | 10.2\% | 9.1\% | 30.5\% | 31.5\% | 30.3\% | 30.2\% | 30.7\% | 30.8\% | 17.3\% | 17.3\% | 18.6\% | 11.0\% | 10.4\% | 11.2\% | 8,743 | 8,253 | 8,862 | 1,129 | 1,114 | 1,050 |
| NCUA | 9.7\% | 10.1\% | 9.9\% | 30.9\% | 31.2\% | 32.3\% | 27.6\% | 25.1\% | 25.5\% | 17.7\% | 18.1\% | 19.4\% | 14.2\% | 15.5\% | 13.0\% | 700 | 718 | 708 | 76 | 90 | 87 |
| NLRB | 5.8\% | 6.8\% | 4.4\% | 17.8\% | 18.9\% | 21.0\% | 26.6\% | 26.1\% | 25.6\% | 27.0\% | 27.1\% | 27.6\% | 22.7\% | 21.0\% | 21.4\% | 777 | 602 | 626 | 120 | 87 | 90 |
| NRC | 9.1\% | 9.4\% | 7.8\% | 25.1\% | 24.9\% | 26.2\% | 28.8\% | 30.0\% | 30.5\% | 20.9\% | 20.3\% | 20.2\% | 16.2\% | 15.5\% | 15.2\% | 2,275 | 2,075 | 2,151 | 387 | 380 | 347 |
| NSF | 10.2\% | 9.0\% | 7.7\% | 22.5\% | 28.5\% | 23.3\% | 26.7\% | 25.4\% | 25.7\% | 23.2\% | 19.1\% | 24.0\% | 17.4\% | 18.1\% | 19.3\% | 809 | 832 | 805 | 85 | 75 | 77 |
| OMB | 9.6\% | 8.8\% | 4.0\% | 27.2\% | 27.7\% | 27.5\% | 32.4\% | 30.7\% | 30.8\% | 22.0\% | 24.0\% | 23.1\% | 8.8\% | 8.8\% | 14.7\% | 252 | 263 | 275 | 52 | 40 | 38 |
| OPM | 11.6\% | 11.0\% | 10.4\% | 32.2\% | 32.5\% | 30.2\% | 28.8\% | 28.7\% | 29.1\% | 15.3\% | 16.0\% | 17.0\% | 12.1\% | 11.7\% | 13.3\% | 2,773 | 2,962 | 2,480 | 582 | 607 | 428 |
| PBGC | 9.2\% | 9.6\% | 6.8\% | 25.4\% | 26.6\% | 23.7\% | 29.5\% | 28.6\% | 33.1\% | 20.2\% | 19.8\% | 17.7\% | 15.6\% | 15.4\% | 18.6\% | 539 | 412 | 341 | 89 | 68 | 56 |
| RRB | 7.5\% | 7.2\% | 6.5\% | 29.4\% | 29.1\% | 25.6\% | 27.9\% | 28.5\% | 33.7\% | 20.2\% | 20.7\% | 19.0\% | 15.0\% | 14.4\% | 15.2\% | 421 | 459 | 539 | 58 | 63 | 69 |
| SBA | 7.0\% | 8.1\% | 6.5\% | 22.8\% | 23.7\% | 24.4\% | 26.2\% | 28.4\% | 30.6\% | 19.0\% | 18.9\% | 18.8\% | 25.1\% | 20.9\% | 19.6\% | 1,158 | 1,258 | 1,396 | 132 | 129 | 106 |
| SEC | 6.5\% | 6.5\% | 5.9\% | 22.1\% | 21.9\% | 18.2\% | 27.3\% | 27.3\% | 29.4\% | 22.0\% | 23.9\% | 25.0\% | 22.1\% | 20.3\% | 21.5\% | 1,632 | 2,063 | 2,026 | 272 | 394 | 378 |

[^55]
## Report by Agency

(23) In my work unit, steps are taken to deal with a poor performer who cannot or will not improve.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 5.8\% | 5.5\% | 5.4\% | 22.4\% | 22.7\% | 22.6\% | 27.0\% | 26.9\% | 27.5\% | 22.3\% | 22.6\% | 22.7\% | 22.5\% | 22.3\% | 21.8\% | 379,304 | 354,178 | 341,154 | 39,603 | 35,600 | 32,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 6.4\% | 4.8\% | 5.3\% | 22.4\% | 21.4\% | 21.9\% | 27.3\% | 27.7\% | 27.2\% | 22.0\% | 23.7\% | 23.2\% | 21.8\% | 22.3\% | 22.4\% | 9,452 | 8,662 | 7,667 | 998 | 795 | 639 |
| State | 5.8\% | 5.8\% | 5.6\% | 26.4\% | 28.5\% | 25.6\% | 25.7\% | 26.2\% | 24.8\% | 24.7\% | 23.9\% | 27.1\% | 17.4\% | 15.6\% | 16.9\% | 3,760 | 3,482 | 2,350 | 279 | 272 | 190 |
| Treas | 7.4\% | 7.5\% | 7.4\% | 27.2\% | 27.3\% | 27.7\% | 29.6\% | 30.0\% | 29.7\% | 17.8\% | 18.1\% | 18.0\% | 18.0\% | 17.1\% | 17.1\% | 43,880 | 43,537 | 43,332 | 7,442 | 7,082 | 6,315 |
| USAID | 5.3\% | 5.5\% | 4.0\% | 23.0\% | 23.1\% | 22.1\% | 22.9\% | 24.0\% | 23.9\% | 25.9\% | 26.2\% | 29.4\% | 22.9\% | 21.2\% | 20.6\% | 1,837 | 1,880 | 2,078 | 148 | 156 | 168 |
| USDA | 3.9\% | 3.6\% | 3.5\% | 21.3\% | 22.0\% | 20.0\% | 28.2\% | 28.2\% | 28.0\% | 24.2\% | 23.7\% | 25.5\% | 22.4\% | 22.5\% | 23.0\% | 18,999 | 18,690 | 12,212 | 1,493 | 1,369 | 947 |
| VA | 5.5\% | 5.9\% | 5.9\% | 21.9\% | 22.5\% | 23.1\% | 26.4\% | 25.5\% | 26.8\% | 22.7\% | 21.9\% | 22.2\% | 23.5\% | 24.2\% | 22.0\% | 29,747 | 25,583 | 27,834 | 2,187 | 1,806 | 1,832 |
| Small Agencies | 10.0\% | 9.7\% | 8.9\% | 27.3\% | 27.0\% | 27.9\% | 28.4\% | 27.8\% | 29.0\% | 17.8\% | 19.3\% | 18.7\% | 16.4\% | 16.3\% | 15.6\% | 4,416 | 4,120 | 4,413 | 669 | 607 | 643 |
| DOD | 5.6\% | 5.1\% | 4.9\% | 22.4\% | 22.1\% | 22.0\% | 27.6\% | 28.1\% | 28.5\% | 22.5\% | 23.4\% | 23.0\% | 21.9\% | 21.4\% | 21.6\% | 67,148 | 69,307 | 60,196 | 5,278 | 5,129 | 4,393 |
| USACE | 4.9\% | 3.5\% | 4.0\% | 22.9\% | 20.8\% | 22.4\% | 28.2\% | 28.9\% | 29.0\% | 25.0\% | 24.7\% | 24.0\% | 19.0\% | 22.2\% | 20.7\% | 3,938 | 2,241 | 2,018 | 340 | 175 | 193 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 6.0\% | 5.3\% | 5.0\% | 23.5\% | 22.5\% | 22.1\% | 27.4\% | 28.2\% | 27.4\% | 22.6\% | 23.5\% | 24.0\% | 20.5\% | 20.5\% | 21.5\% | 17,356 | 17,769 | 11,299 | 1,295 | 1,278 | 750 |
| Army $\ddagger$ | 5.3\% | 4.8\% | 4.7\% | 21.0\% | 21.1\% | 21.1\% | 26.6\% | 27.4\% | 28.1\% | 22.5\% | 23.4\% | 23.0\% | 24.6\% | 23.3\% | 23.0\% | 15,445 | 18,520 | 18,391 | 1,117 | 1,286 | 1,387 |
| Navy $\ddagger$ | 5.0\% | 4.6\% | 4.9\% | 22.4\% | 22.2\% | 21.9\% | 28.5\% | 28.6\% | 30.1\% | 22.4\% | 24.3\% | 22.5\% | 21.6\% | 20.3\% | 20.6\% | 14,958 | 16,443 | 16,255 | 1,163 | 1,154 | 1,061 |
| Marine Corps | 6.6\% | 7.8\% | 6.0\% | 25.1\% | 22.9\% | 25.2\% | 27.7\% | 26.7\% | 27.0\% | 20.2\% | 23.8\% | 22.5\% | 20.3\% | 18.6\% | 19.4\% | 1,574 | 1,597 | 1,936 | 95 | 100 | 141 |
| DOD 4th <br> Estate | 6.5\% | 6.1\% | 5.3\% | 22.7\% | 23.7\% | 23.0\% | 27.9\% | 28.3\% | 28.2\% | 22.4\% | 20.7\% | 22.0\% | 20.6\% | 21.2\% | 21.6\% | 13,877 | 12,737 | 10,297 | 1,268 | 1,136 | 861 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (24) In my work unit, differences in performance are recognized in a meaningful way.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 6.8\% | 6.4\% | 6.0\% | 26.0\% | 25.1\% | 25.5\% | 27.9\% | 28.4\% | 29.0\% | 22.1\% | 22.6\% | 22.9\% | 17.2\% | 17.5\% | 16.6\% | 395,142 | 368,267 | 353,920 | 24,411 | 22,310 | 20,703 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 7.2\% | 5.4\% | 6.1\% | 22.4\% | 20.8\% | 23.4\% | 25.5\% | 26.7\% | 25.7\% | 20.3\% | 21.2\% | 21.5\% | 24.6\% | 25.9\% | 23.3\% | 1,044 | 1,008 | 1,091 | 50 | 37 | 51 |
| CSOSA | 10.4\% | 7.2\% | 6.5\% | 21.4\% | 23.7\% | 25.5\% | 34.1\% | 28.7\% | 27.8\% | 21.0\% | 21.4\% | 21.8\% | 13.1\% | 19.0\% | 18.3\% | 617 | 679 | 677 | 28 | 38 | 33 |
| DHS | 4.6\% | 4.6\% | 4.5\% | 18.8\% | 19.4\% | 20.7\% | 23.9\% | 23.9\% | 25.8\% | 24.7\% | 25.5\% | 25.6\% | 28.0\% | 26.6\% | 23.5\% | 41,459 | 41,144 | 37,559 | 1,484 | 1,448 | 1,335 |
| DOC | 11.1\% | 11.7\% | 10.3\% | 30.4\% | 31.9\% | 32.8\% | 28.3\% | 28.0\% | 28.1\% | 18.9\% | 17.7\% | 18.6\% | 11.3\% | 10.7\% | 10.2\% | 9,292 | 9,111 | 8,750 | 793 | 727 | 665 |
| DOE | 6.2\% | 5.4\% | 4.9\% | 25.9\% | 23.2\% | 25.7\% | 28.0\% | 29.1\% | 28.4\% | 23.8\% | 25.5\% | 24.4\% | 16.1\% | 16.9\% | 16.6\% | 7,894 | 6,138 | 6,362 | 539 | 342 | 321 |
| DOI | 5.5\% | 5.2\% | 4.3\% | 26.5\% | 26.6\% | 25.4\% | 29.6\% | 29.0\% | 29.3\% | 22.3\% | 23.0\% | 24.2\% | 16.0\% | 16.1\% | 16.7\% | 24,814 | 17,228 | 17,339 | 1,400 | 1,026 | 955 |
| DOJ | 7.6\% | 6.8\% | 6.0\% | 28.2\% | 25.9\% | 26.1\% | 28.2\% | 29.6\% | 29.7\% | 21.9\% | 22.6\% | 24.4\% | 14.1\% | 15.1\% | 13.8\% | 19,095 | 16,316 | 16,115 | 997 | 798 | 777 |
| DOL | 8.4\% | 7.3\% | 5.8\% | 27.3\% | 26.2\% | 23.3\% | 29.2\% | 28.1\% | 29.1\% | 19.5\% | 21.9\% | 23.1\% | 15.5\% | 16.5\% | 18.7\% | 10,595 | 10,156 | 4,794 | 699 | 737 | 383 |
| DOT | 6.3\% | 5.9\% | 5.1\% | 25.3\% | 24.5\% | 23.0\% | 28.5\% | 27.2\% | 29.3\% | 23.2\% | 23.3\% | 24.6\% | 16.8\% | 19.1\% | 18.0\% | 14,614 | 10,950 | 21,934 | 926 | 677 | 1,165 |
| Educ | 11.4\% | 10.7\% | 9.0\% | 27.0\% | 27.1\% | 25.0\% | 25.6\% | 24.7\% | 24.8\% | 19.8\% | 21.0\% | 23.4\% | 16.2\% | 16.5\% | 17.8\% | 2,491 | 2,256 | 2,461 | 203 | 143 | 178 |
| EEOC | 12.1\% | 7.7\% | 6.8\% | 25.2\% | 23.6\% | 23.7\% | 26.7\% | 26.6\% | 27.8\% | 18.6\% | 23.2\% | 21.9\% | 17.4\% | 18.9\% | 19.9\% | 1,139 | 1,036 | 1,096 | 99 | 84 | 81 |
| EPA | 5.6\% | 5.1\% | 4.6\% | 25.5\% | 25.1\% | 25.7\% | 27.4\% | 26.8\% | 29.4\% | 24.8\% | 26.0\% | 24.7\% | 16.7\% | 17.1\% | 15.6\% | 4,079 | 3,533 | 3,634 | 358 | 315 | 279 |
| FCC | 8.2\% | 6.7\% | 6.8\% | 26.2\% | 28.0\% | 33.3\% | 24.5\% | 32.6\% | 30.8\% | 23.0\% | 17.8\% | 17.1\% | 18.2\% | 14.9\% | 12.0\% | 513 | 644 | 755 | 54 | 49 | 58 |
| FERC | 13.1\% | 12.6\% | 8.8\% | 33.6\% | 30.3\% | 28.7\% | 25.8\% | 26.8\% | 29.7\% | 17.0\% | 16.9\% | 20.3\% | 10.5\% | 13.4\% | 12.5\% | 904 | 811 | 803 | 91 | 79 | 84 |
| FTC | 12.5\% | 13.0\% | 11.4\% | 31.5\% | 32.0\% | 27.7\% | 29.0\% | 24.6\% | 31.0\% | 17.4\% | 19.2\% | 19.1\% | 9.6\% | 11.1\% | 10.8\% | 557 | 465 | 489 | 66 | 49 | 72 |

[^56]Page 70

[^57]
## Report by Agency

## (24) In my work unit, differences in performance are recognized in a meaningful way.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 6.8\% | 6.4\% | 6.0\% | 26.0\% | 25.1\% | 25.5\% | 27.9\% | 28.4\% | 29.0\% | 22.1\% | 22.6\% | 22.9\% | 17.2\% | 17.5\% | 16.6\% | 395,142 | 368,267 | 353,920 | 24,411 | 22,310 | 20,703 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 10.7\% | 8.8\% | 8.5\% | 28.3\% | 27.0\% | 27.5\% | 29.6\% | 31.6\% | 30.2\% | 18.6\% | 19.0\% | 20.3\% | 12.8\% | 13.7\% | 13.6\% | 7,407 | 8,079 | 7,970 | 424 | 421 | 409 |
| HHS | 8.4\% | 7.5\% | 6.7\% | 29.6\% | 28.7\% | 26.5\% | 28.3\% | 27.9\% | 29.1\% | 20.0\% | 21.1\% | 22.5\% | 13.7\% | 14.8\% | 15.2\% | 34,037 | 30,448 | 29,939 | 2,541 | 2,177 | 2,219 |
| HUD | 7.6\% | 5.1\% | 4.9\% | 25.4\% | 21.0\% | 21.1\% | 28.0\% | 26.2\% | 26.6\% | 20.7\% | 23.1\% | 23.8\% | 18.3\% | 24.6\% | 23.5\% | 4,998 | 3,606 | 3,457 | 373 | 258 | 257 |
| NARA | 10.0\% | 8.4\% | 6.4\% | 26.2\% | 23.7\% | 23.9\% | 27.6\% | 25.1\% | 24.9\% | 18.4\% | 21.8\% | 23.8\% | 17.8\% | 21.0\% | 20.9\% | 1,614 | 1,573 | 1,506 | 93 | 93 | 98 |
| NASA | 13.3\% | 11.6\% | 10.3\% | 36.1\% | 35.2\% | 35.2\% | 28.1\% | 29.0\% | 29.9\% | 14.7\% | 16.2\% | 16.4\% | 7.8\% | 8.0\% | 8.2\% | 9,255 | 8,793 | 9,345 | 631 | 591 | 591 |
| NCUA | 11.8\% | 12.2\% | 10.5\% | 36.7\% | 36.6\% | 32.4\% | 24.8\% | 25.0\% | 26.3\% | 16.7\% | 17.0\% | 20.4\% | 9.9\% | 9.2\% | 10.5\% | 738 | 745 | 742 | 38 | 60 | 53 |
| NLRB | 7.7\% | 5.9\% | 5.3\% | 22.0\% | 22.9\% | 24.1\% | 24.1\% | 25.7\% | 24.4\% | 27.7\% | 27.9\% | 29.1\% | 18.6\% | 17.7\% | 17.1\% | 823 | 632 | 671 | 74 | 60 | 50 |
| NRC | 12.2\% | 12.4\% | 11.0\% | 31.2\% | 29.3\% | 32.7\% | 27.1\% | 29.7\% | 27.3\% | 18.5\% | 18.1\% | 18.6\% | 11.0\% | 10.5\% | 10.3\% | 2,460 | 2,258 | 2,313 | 205 | 200 | 188 |
| NSF | 11.4\% | 9.7\% | 7.9\% | 25.0\% | 25.2\% | 22.5\% | 25.4\% | 27.7\% | 26.8\% | 23.7\% | 21.9\% | 26.3\% | 14.4\% | 15.6\% | 16.6\% | 824 | 843 | 812 | 74 | 68 | 69 |
| OMB | 9.8\% | 10.7\% | 5.1\% | 36.0\% | 33.4\% | 29.3\% | 31.7\% | 32.4\% | 30.4\% | 16.8\% | 18.3\% | 25.2\% | 5.8\% | 5.2\% | 10.0\% | 285 | 282 | 296 | 18 | 20 | 18 |
| OPM | 11.7\% | 10.7\% | 10.2\% | 30.4\% | 32.7\% | 30.7\% | 29.4\% | 27.9\% | 30.2\% | 17.1\% | 18.0\% | 18.1\% | 11.4\% | 10.7\% | 10.8\% | 3,033 | 3,228 | 2,659 | 324 | 349 | 262 |
| PBGC | 9.2\% | 10.8\% | 8.0\% | 27.0\% | 23.3\% | 26.1\% | 29.1\% | 30.9\% | 31.3\% | 21.7\% | 21.2\% | 20.8\% | 13.0\% | 13.8\% | 13.8\% | 590 | 441 | 371 | 37 | 35 | 25 |
| RRB | 8.5\% | 9.5\% | 6.0\% | 30.3\% | 25.6\% | 30.1\% | 29.9\% | 32.4\% | 32.3\% | 17.6\% | 19.8\% | 19.0\% | 13.6\% | 12.8\% | 12.7\% | 441 | 480 | 556 | 37 | 43 | 52 |
| SBA | 9.3\% | 8.1\% | 8.3\% | 21.8\% | 27.9\% | 26.2\% | 25.4\% | 24.9\% | 28.1\% | 22.2\% | 21.2\% | 21.1\% | 21.3\% | 17.8\% | 16.3\% | 1,217 | 1,305 | 1,426 | 79 | 86 | 77 |
| SEC | 7.4\% | 6.8\% | 5.0\% | 22.3\% | 20.2\% | 18.6\% | 24.5\% | 24.6\% | 25.0\% | 23.4\% | 25.5\% | 26.5\% | 22.4\% | 22.9\% | 25.0\% | 1,738 | 2,214 | 2,173 | 172 | 247 | 230 |

[^58]Page 71

[^59]
## Report by Agency

(24) In my work unit, differences in performance are recognized in a meaningful way.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 6.8\% | 6.4\% | 6.0\% | 26.0\% | 25.1\% | 25.5\% | 27.9\% | 28.4\% | 29.0\% | 22.1\% | 22.6\% | 22.9\% | 17.2\% | 17.5\% | 16.6\% | 395,142 | 368,267 | 353,920 | 24,411 | 22,310 | 20,703 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 8.0\% | 5.5\% | 5.8\% | 26.5\% | 23.5\% | 24.4\% | 28.2\% | 29.3\% | 28.4\% | 21.3\% | 24.5\% | 23.6\% | 16.0\% | 17.3\% | 17.8\% | 9,875 | 8,975 | 7,913 | 594 | 493 | 380 |
| State | 6.4\% | 6.0\% | 6.8\% | 30.5\% | 30.2\% | 27.5\% | 27.1\% | 30.5\% | 30.0\% | 24.5\% | 21.8\% | 24.6\% | 11.5\% | 11.5\% | 11.1\% | 3,880 | 3,576 | 2,405 | 165 | 176 | 135 |
| Treas | 7.9\% | 7.8\% | 7.7\% | 28.1\% | 28.3\% | 28.7\% | 29.9\% | 30.5\% | 29.6\% | 18.9\% | 19.1\% | 19.5\% | 15.2\% | 14.3\% | 14.5\% | 46,820 | 46,262 | 45,791 | 4,549 | 4,502 | 3,918 |
| USAID | 6.2\% | 5.7\% | 4.4\% | 27.4\% | 27.3\% | 26.2\% | 25.7\% | 24.7\% | 27.3\% | 25.5\% | 26.5\% | 28.3\% | 15.2\% | 15.8\% | 13.8\% | 1,913 | 1,934 | 2,146 | 75 | 93 | 110 |
| USDA | 4.9\% | 4.2\% | 4.0\% | 26.9\% | 25.1\% | 24.3\% | 30.0\% | 29.9\% | 30.6\% | 23.3\% | 24.8\% | 25.4\% | 14.9\% | 16.0\% | 15.7\% | 19,583 | 19,186 | 12,590 | 942 | 888 | 620 |
| VA | 6.3\% | 6.7\% | 6.8\% | 24.9\% | 24.6\% | 25.7\% | 27.4\% | 27.8\% | 28.4\% | 23.0\% | 22.1\% | 22.2\% | 18.4\% | 18.8\% | 16.8\% | 30,551 | 26,215 | 28,459 | 1,496 | 1,274 | 1,275 |
| Small Agencies | 10.4\% | 9.6\% | 9.6\% | 28.7\% | 28.2\% | 27.3\% | 25.6\% | 25.7\% | 27.3\% | 20.0\% | 20.0\% | 20.5\% | 15.3\% | 16.5\% | 15.3\% | 4,696 | 4,343 | 4,658 | 405 | 382 | 399 |
| DOD | 6.8\% | 6.2\% | 5.6\% | 26.5\% | 25.2\% | 25.7\% | 28.6\% | 29.4\% | 30.0\% | 21.8\% | 22.7\% | 22.6\% | 16.3\% | 16.5\% | 16.0\% | 69,257 | 71,374 | 61,863 | 3,278 | 3,245 | 2,831 |
| USACE | 5.6\% | 4.6\% | 4.2\% | 27.5\% | 24.7\% | 25.4\% | 29.4\% | 30.5\% | 31.9\% | 23.8\% | 23.3\% | 22.9\% | 13.7\% | 16.9\% | 15.6\% | 4,057 | 2,306 | 2,081 | 230 | 115 | 132 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 7.9\% | 6.5\% | 5.4\% | 28.4\% | 26.8\% | 26.0\% | 28.6\% | 29.7\% | 29.7\% | 20.6\% | 21.6\% | 23.4\% | 14.6\% | 15.4\% | 15.6\% | 17,888 | 18,295 | 11,635 | 764 | 794 | 429 |
| Army $\ddagger$ | 6.5\% | 5.9\% | 5.8\% | 24.5\% | 23.9\% | 24.1\% | 27.8\% | 28.6\% | 29.5\% | 22.7\% | 23.3\% | 22.9\% | 18.5\% | 18.3\% | 17.7\% | 15,890 | 19,028 | 18,875 | 726 | 834 | 936 |
| Navy $\ddagger$ | 5.9\% | 5.6\% | 5.4\% | 26.6\% | 24.9\% | 26.8\% | 29.8\% | 30.4\% | 31.1\% | 22.1\% | 23.7\% | 22.5\% | 15.7\% | 15.4\% | 14.2\% | 15,402 | 16,906 | 16,689 | 719 | 748 | 662 |
| Marine Corps | 7.8\% | 9.0\% | 6.6\% | 24.9\% | 23.2\% | 26.6\% | 27.5\% | 28.5\% | 28.5\% | 20.4\% | 23.8\% | 22.2\% | 19.5\% | 15.4\% | 16.1\% | 1,621 | 1,635 | 1,975 | 47 | 70 | 103 |
| DOD 4th <br> Estate | 7.9\% | 7.2\% | 6.3\% | 27.2\% | 26.6\% | 26.2\% | 28.2\% | 28.3\% | 29.4\% | 20.8\% | 21.3\% | 21.2\% | 16.0\% | 16.6\% | 16.9\% | 14,399 | 13,204 | 10,608 | 792 | 684 | 569 |

[^60]Page 72
**Unweighted count of responses to a question, not including 'Do Not Know.
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (25) Awards in my work unit depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 9.6\% | 8.9\% | 8.4\% | 30.5\% | 29.1\% | 29.3\% | 25.0\% | 25.7\% | 26.3\% | 17.4\% | 17.9\% | 18.2\% | 17.5\% | 18.4\% | 17.8\% | 390,970 | 364,099 | 350,157 | 27,677 | 25,833 | 23,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 9.0\% | 6.4\% | 7.8\% | 24.3\% | 24.5\% | 25.9\% | 25.3\% | 26.3\% | 24.3\% | 17.8\% | 16.1\% | 17.7\% | 23.6\% | 26.8\% | 24.2\% | 1,030 | 997 | 1,090 | 63 | 47 | 58 |
| CSOSA | 11.8\% | 7.7\% | 9.8\% | 31.3\% | 27.0\% | 29.0\% | 25.9\% | 26.8\% | 23.5\% | 16.3\% | 17.3\% | 20.0\% | 14.6\% | 21.2\% | 17.7\% | 617 | 676 | 680 | 25 | 40 | 30 |
| DHS | 6.1\% | 5.9\% | 6.2\% | 22.5\% | 22.3\% | 23.8\% | 22.0\% | 22.9\% | 24.1\% | 20.8\% | 20.7\% | 20.8\% | 28.7\% | 28.1\% | 25.0\% | 40,985 | 40,531 | 37,034 | 1,908 | 1,970 | 1,783 |
| DOC | 18.2\% | 19.7\% | 17.0\% | 36.1\% | 36.4\% | 37.1\% | 22.0\% | 21.4\% | 23.3\% | 13.5\% | 12.5\% | 12.3\% | 10.1\% | 10.1\% | 10.3\% | 9,281 | 9,142 | 8,764 | 781 | 672 | 637 |
| DOE | 8.7\% | 7.0\% | 7.1\% | 30.4\% | 27.8\% | 29.5\% | 25.9\% | 27.2\% | 26.8\% | 18.6\% | 19.7\% | 19.9\% | 16.4\% | 18.2\% | 16.7\% | 7,854 | 5,976 | 6,275 | 571 | 491 | 402 |
| DOI | 8.7\% | 8.7\% | 7.1\% | 33.9\% | 33.1\% | 32.3\% | 24.6\% | 24.7\% | 25.3\% | 16.8\% | 17.4\% | 18.0\% | 16.1\% | 16.2\% | 17.3\% | 24,523 | 17,034 | 17,132 | 1,646 | 1,175 | 1,106 |
| DOJ | 10.5\% | 9.6\% | 8.4\% | 31.9\% | 29.1\% | 30.0\% | 23.9\% | 25.4\% | 26.0\% | 17.6\% | 19.3\% | 19.1\% | 16.1\% | 16.7\% | 16.5\% | 18,819 | 16,081 | 15,963 | 1,265 | 1,023 | 925 |
| DOL | 11.2\% | 10.4\% | 8.3\% | 32.2\% | 31.8\% | 27.6\% | 26.8\% | 26.2\% | 27.6\% | 15.0\% | 15.8\% | 17.4\% | 14.7\% | 15.8\% | 19.1\% | 10,464 | 10,089 | 4,661 | 791 | 790 | 496 |
| DOT | 8.8\% | 7.8\% | 6.9\% | 30.0\% | 27.0\% | 26.3\% | 26.1\% | 26.5\% | 28.2\% | 17.9\% | 18.2\% | 18.5\% | 17.2\% | 20.4\% | 20.2\% | 14,365 | 10,747 | 21,588 | 1,114 | 847 | 1,497 |
| Educ | 14.4\% | 13.5\% | 12.5\% | 32.5\% | 30.8\% | 29.5\% | 23.7\% | 24.8\% | 24.8\% | 14.0\% | 14.8\% | 15.6\% | 15.6\% | 16.2\% | 17.6\% | 2,410 | 2,169 | 2,381 | 277 | 224 | 253 |
| EEOC | 15.2\% | 11.0\% | 8.1\% | 29.0\% | 27.9\% | 27.3\% | 22.8\% | 23.9\% | 24.4\% | 15.6\% | 16.0\% | 18.8\% | 17.5\% | 21.1\% | 21.4\% | 1,124 | 1,017 | 1,081 | 114 | 104 | 89 |
| EPA | 8.7\% | 7.8\% | 7.7\% | 32.2\% | 31.5\% | 31.9\% | 24.9\% | 23.4\% | 26.4\% | 18.8\% | 20.2\% | 18.4\% | 15.4\% | 17.0\% | 15.7\% | 3,993 | 3,467 | 3,555 | 418 | 377 | 346 |
| FCC | 12.2\% | 8.7\% | 11.2\% | 32.8\% | 36.1\% | 39.1\% | 21.8\% | 26.2\% | 23.7\% | 16.3\% | 14.6\% | 15.5\% | 16.9\% | 14.4\% | 10.5\% | 511 | 642 | 735 | 57 | 57 | 76 |
| FERC | 18.1\% | 18.0\% | 13.2\% | 35.7\% | 33.0\% | 31.5\% | 22.3\% | 23.6\% | 27.2\% | 14.4\% | 13.1\% | 14.3\% | 9.4\% | 12.3\% | 13.8\% | 876 | 789 | 787 | 111 | 102 | 99 |
| FTC | 18.7\% | 18.7\% | 16.9\% | 35.5\% | 35.3\% | 35.3\% | 23.7\% | 22.5\% | 22.9\% | 12.3\% | 12.2\% | 13.4\% | 9.8\% | 11.3\% | 11.4\% | 534 | 444 | 486 | 87 | 71 | 73 |

[^61]
## Report by Agency

## (25) Awards in my work unit depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 9.6\% | 8.9\% | 8.4\% | 30.5\% | 29.1\% | 29.3\% | 25.0\% | 25.7\% | 26.3\% | 17.4\% | 17.9\% | 18.2\% | 17.5\% | 18.4\% | 17.8\% | 390,970 | 364,099 | 350,157 | 27,677 | 25,833 | 23,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 12.7\% | 10.2\% | 10.1\% | 29.3\% | 28.2\% | 27.7\% | 29.6\% | 31.2\% | 30.8\% | 14.5\% | 15.2\% | 16.2\% | 13.9\% | 15.2\% | 15.3\% | 7,145 | 7,841 | 7,728 | 641 | 633 | 593 |
| HHS | 11.5\% | 10.3\% | 9.0\% | 34.7\% | 33.6\% | 30.9\% | 24.6\% | 25.2\% | 26.2\% | 15.5\% | 16.4\% | 17.5\% | 13.7\% | 14.5\% | 16.4\% | 33,765 | 30,113 | 29,532 | 2,720 | 2,457 | 2,575 |
| HUD | 10.4\% | 7.1\% | 7.0\% | 31.2\% | 27.3\% | 27.1\% | 25.7\% | 24.6\% | 26.4\% | 16.1\% | 18.1\% | 18.4\% | 16.6\% | 22.8\% | 21.1\% | 4,910 | 3,584 | 3,416 | 445 | 273 | 294 |
| NARA | 14.2\% | 12.5\% | 10.3\% | 33.7\% | 32.0\% | 31.7\% | 21.9\% | 21.4\% | 22.8\% | 14.2\% | 15.3\% | 16.1\% | 15.9\% | 18.8\% | 19.1\% | 1,604 | 1,539 | 1,495 | 99 | 127 | 105 |
| NASA | 18.2\% | 15.9\% | 14.3\% | 41.4\% | 39.6\% | 40.3\% | 22.5\% | 24.7\% | 24.6\% | 10.8\% | 11.9\% | 12.7\% | 7.1\% | 7.9\% | 8.1\% | 9,236 | 8,695 | 9,297 | 623 | 663 | 613 |
| NCUA | 16.4\% | 14.8\% | 15.0\% | 37.1\% | 42.6\% | 38.8\% | 19.9\% | 18.5\% | 19.7\% | 14.5\% | 13.7\% | 14.9\% | 12.1\% | 10.4\% | 11.6\% | 733 | 763 | 761 | 39 | 40 | 34 |
| NLRB | 12.6\% | 10.0\% | 9.9\% | 28.9\% | 32.3\% | 28.7\% | 22.5\% | 19.4\% | 23.0\% | 18.7\% | 22.4\% | 20.7\% | 17.3\% | 15.9\% | 17.8\% | 814 | 624 | 654 | 83 | 61 | 63 |
| NRC | 16.0\% | 14.5\% | 13.9\% | 36.7\% | 35.5\% | 38.3\% | 22.4\% | 24.0\% | 21.6\% | 14.7\% | 15.8\% | 14.9\% | 10.2\% | 10.1\% | 11.2\% | 2,448 | 2,249 | 2,339 | 201 | 202 | 160 |
| NSF | 13.6\% | 10.8\% | 10.4\% | 31.6\% | 30.5\% | 24.5\% | 24.0\% | 26.2\% | 29.0\% | 16.2\% | 16.8\% | 18.8\% | 14.6\% | 15.6\% | 17.3\% | 813 | 821 | 800 | 81 | 86 | 84 |
| OMB | 17.0\% | 17.0\% | 7.6\% | 43.0\% | 36.0\% | 39.1\% | 21.3\% | 25.6\% | 24.8\% | 14.0\% | 14.0\% | 18.3\% | 4.7\% | 7.4\% | 10.2\% | 265 | 282 | 292 | 37 | 21 | 22 |
| OPM | 13.8\% | 13.9\% | 12.9\% | 37.5\% | 37.0\% | 36.1\% | 25.5\% | 26.6\% | 27.0\% | 12.1\% | 12.4\% | 13.4\% | 11.1\% | 10.0\% | 10.5\% | 3,030 | 3,216 | 2,638 | 323 | 358 | 273 |
| PBGC | 10.1\% | 13.6\% | 11.0\% | 33.9\% | 33.9\% | 32.1\% | 26.3\% | 22.9\% | 26.3\% | 15.3\% | 14.4\% | 14.4\% | 14.4\% | 15.1\% | 16.1\% | 581 | 437 | 365 | 45 | 40 | 29 |
| RRB | 14.6\% | 13.3\% | 11.4\% | 39.5\% | 36.3\% | 37.2\% | 22.1\% | 27.1\% | 27.0\% | 13.3\% | 11.4\% | 13.8\% | 10.6\% | 11.9\% | 10.6\% | 432 | 486 | 558 | 47 | 36 | 50 |
| SBA | 10.1\% | 11.3\% | 11.8\% | 30.5\% | 32.9\% | 30.3\% | 21.9\% | 24.5\% | 26.1\% | 17.5\% | 14.8\% | 16.3\% | 20.0\% | 16.5\% | 15.5\% | 1,187 | 1,282 | 1,406 | 101 | 101 | 99 |
| SEC | 11.9\% | 10.0\% | 8.2\% | 30.4\% | 27.4\% | 24.7\% | 21.6\% | 23.9\% | 23.4\% | 16.2\% | 19.3\% | 21.8\% | 19.9\% | 19.4\% | 22.0\% | 1,712 | 2,174 | 2,136 | 189 | 283 | 267 |

[^62]
## Report by Agency

(25) Awards in my work unit depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 9.6\% | 8.9\% | 8.4\% | 30.5\% | 29.1\% | 29.3\% | 25.0\% | 25.7\% | 26.3\% | 17.4\% | 17.9\% | 18.2\% | 17.5\% | 18.4\% | 17.8\% | 390,970 | 364,099 | 350,157 | 27,677 | 25,833 | 23,879 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 12.2\% | 8.2\% | 9.1\% | 32.8\% | 27.4\% | 29.1\% | 23.4\% | 28.3\% | 24.0\% | 16.0\% | 18.4\% | 19.2\% | 15.7\% | 17.7\% | 18.6\% | 9,660 | 8,738 | 7,821 | 792 | 738 | 472 |
| State | 10.1\% | 10.4\% | 10.2\% | 34.1\% | 35.8\% | 34.1\% | 25.3\% | 25.2\% | 23.6\% | 18.2\% | 16.3\% | 19.7\% | 12.3\% | 12.4\% | 12.3\% | 3,829 | 3,487 | 2,390 | 210 | 259 | 153 |
| Treas | 11.6\% | 11.5\% | 10.7\% | 35.4\% | 35.9\% | 33.3\% | 24.5\% | 24.3\% | 25.1\% | 14.2\% | 14.5\% | 14.9\% | 14.3\% | 13.7\% | 16.0\% | 46,905 | 46,483 | 45,797 | 4,400 | 4,207 | 3,841 |
| USAID | 9.8\% | 9.0\% | 8.3\% | 33.8\% | 34.2\% | 34.0\% | 23.6\% | 22.5\% | 23.8\% | 18.0\% | 19.0\% | 20.6\% | 14.9\% | 15.4\% | 13.2\% | 1,869 | 1,890 | 2,071 | 111 | 130 | 173 |
| USDA | 7.9\% | 6.7\% | 6.1\% | 33.6\% | 31.2\% | 31.0\% | 25.9\% | 25.8\% | 26.9\% | 17.7\% | 19.4\% | 19.5\% | 15.1\% | 16.9\% | 16.5\% | 19,420 | 18,962 | 12,518 | 1,047 | 1,092 | 678 |
| VA | 8.6\% | 9.0\% | 9.4\% | 27.8\% | 27.3\% | 28.2\% | 26.8\% | 26.4\% | 26.6\% | 18.3\% | 17.5\% | 17.9\% | 18.5\% | 19.7\% | 18.0\% | 29,876 | 25,690 | 28,034 | 2,099 | 1,740 | 1,661 |
| Small <br> Agencies | 13.9\% | 13.7\% | 13.6\% | 33.4\% | 30.0\% | 30.3\% | 23.1\% | 24.2\% | 25.1\% | 14.1\% | 15.3\% | 15.0\% | 15.5\% | 16.7\% | 16.0\% | 4,586 | 4,233 | 4,562 | 490 | 484 | 494 |
| DOD | 9.4\% | 8.3\% | 7.7\% | 30.8\% | 29.1\% | 29.2\% | 25.6\% | 26.5\% | 27.3\% | 17.3\% | 18.2\% | 18.5\% | 16.9\% | 17.9\% | 17.4\% | 68,764 | 70,709 | 61,335 | 3,626 | 3,812 | 3,276 |
| USACE | 8.8\% | 7.4\% | 6.6\% | 32.9\% | 32.0\% | 29.8\% | 25.8\% | 25.9\% | 27.3\% | 18.3\% | 17.5\% | 19.7\% | 14.1\% | 17.2\% | 16.5\% | 4,048 | 2,304 | 2,074 | 241 | 118 | 138 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 10.3\% | 8.9\% | 7.4\% | 32.2\% | 31.0\% | 29.2\% | 24.4\% | 25.8\% | 27.0\% | 17.4\% | 17.7\% | 19.1\% | 15.7\% | 16.6\% | 17.2\% | 17,912 | 18,302 | 11,596 | 720 | 768 | 465 |
| Army $\ddagger$ | 8.6\% | 7.5\% | 7.4\% | 27.7\% | 25.6\% | 26.5\% | 25.2\% | 26.6\% | 26.9\% | 18.2\% | 19.4\% | 19.4\% | 20.2\% | 20.8\% | 19.8\% | 15,736 | 18,763 | 18,652 | 830 | 1,051 | 1,123 |
| Navy $\ddagger$ | 8.6\% | 7.6\% | 7.6\% | 32.1\% | 30.6\% | 31.5\% | 27.3\% | 27.8\% | 28.8\% | 17.1\% | 17.8\% | 17.3\% | 14.9\% | 16.1\% | 14.8\% | 15,289 | 16,737 | 16,563 | 810 | 882 | 765 |
| Marine Corps | 10.6\% | 11.6\% | 9.0\% | 30.9\% | 26.0\% | 30.2\% | 23.5\% | 26.9\% | 25.6\% | 15.4\% | 19.2\% | 17.5\% | 19.7\% | 16.2\% | 17.7\% | 1,612 | 1,625 | 1,975 | 62 | 84 | 98 |
| DOD 4th <br> Estate | 11.1\% | 10.0\% | 9.3\% | 31.6\% | 30.1\% | 29.9\% | 25.2\% | 25.4\% | 26.0\% | 16.0\% | 17.1\% | 17.3\% | 16.0\% | 17.5\% | 17.6\% | 14,167 | 12,978 | 10,475 | 963 | 909 | 687 |

[^63]Page 75
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (26) Employees in my work unit share job knowledge with each other.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.9\% | 21.0\% | 20.5\% | 50.8\% | 50.9\% | 51.3\% | 14.1\% | 14.6\% | 14.8\% | 7.8\% | 8.0\% | 8.1\% | 5.4\% | 5.5\% | 5.3\% | 417,688 | 389,041 | 373,151 | 1,762 | 1,704 | 1,576 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 19.1\% | 15.2\% | 16.0\% | 48.0\% | 48.8\% | 48.6\% | 15.1\% | 16.9\% | 17.8\% | 10.0\% | 11.0\% | 10.5\% | 7.9\% | 8.0\% | 7.1\% | 1,082 | 1,035 | 1,142 | 8 | 9 | 8 |
| CSOSA | 22.5\% | 21.9\% | 19.9\% | 50.9\% | 50.1\% | 47.6\% | 13.9\% | 13.1\% | 15.3\% | 8.2\% | 8.6\% | 10.2\% | 4.5\% | 6.4\% | 7.0\% | 635 | 716 | 704 | 4 | 1 | 2 |
| DHS | 16.7\% | 17.3\% | 17.1\% | 51.0\% | 51.6\% | 51.2\% | 15.5\% | 15.4\% | 15.9\% | 8.8\% | 8.5\% | 9.0\% | 8.0\% | 7.2\% | 6.8\% | 42,761 | 42,477 | 38,778 | 142 | 127 | 135 |
| DOC | 25.0\% | 25.5\% | 24.0\% | 49.6\% | 49.5\% | 51.2\% | 14.1\% | 13.6\% | 13.1\% | 7.3\% | 7.4\% | 7.5\% | 3.9\% | 4.0\% | 4.2\% | 10,027 | 9,776 | 9,344 | 50 | 53 | 54 |
| DOE | 23.7\% | 21.3\% | 21.6\% | 51.4\% | 51.5\% | 51.7\% | 12.9\% | 13.7\% | 14.1\% | 7.5\% | 8.4\% | 8.0\% | 4.5\% | 5.0\% | 4.5\% | 8,400 | 6,463 | 6,655 | 29 | 22 | 21 |
| DOI | 20.0\% | 19.5\% | 18.3\% | 51.0\% | 50.9\% | 51.2\% | 14.7\% | 15.0\% | 15.5\% | 8.6\% | 8.9\% | 9.5\% | 5.6\% | 5.7\% | 5.5\% | 26,095 | 18,198 | 18,220 | 109 | 74 | 61 |
| DOJ | 23.1\% | 21.2\% | 20.6\% | 51.7\% | 51.3\% | 51.8\% | 13.7\% | 15.0\% | 15.3\% | 7.0\% | 7.5\% | 7.7\% | 4.4\% | 5.0\% | 4.5\% | 20,015 | 17,051 | 16,836 | 97 | 76 | 68 |
| DOL | 27.7\% | 25.6\% | 24.6\% | 48.6\% | 48.6\% | 48.2\% | 12.4\% | 12.7\% | 13.2\% | 6.3\% | 7.8\% | 7.6\% | 5.0\% | 5.3\% | 6.3\% | 11,233 | 10,841 | 5,163 | 60 | 61 | 15 |
| DOT | 24.6\% | 22.8\% | 23.6\% | 53.3\% | 53.5\% | 53.3\% | 11.8\% | 12.8\% | 13.2\% | 6.7\% | 6.9\% | 5.7\% | 3.6\% | 4.0\% | 4.1\% | 15,486 | 11,571 | 23,024 | 50 | 46 | 93 |
| Educ | 28.6\% | 27.8\% | 26.4\% | 49.3\% | 49.1\% | 48.1\% | 11.3\% | 10.4\% | 12.1\% | 6.2\% | 7.0\% | 7.8\% | 4.6\% | 5.7\% | 5.6\% | 2,678 | 2,392 | 2,635 | 13 | 11 | 12 |
| EEOC | 30.7\% | 25.6\% | 24.2\% | 44.6\% | 48.0\% | 49.3\% | 11.0\% | 12.6\% | 12.0\% | 7.5\% | 7.9\% | 8.4\% | 6.2\% | 5.8\% | 6.1\% | 1,228 | 1,118 | 1,166 | 9 | 4 | 7 |
| EPA | 23.3\% | 22.0\% | 20.7\% | 52.0\% | 52.4\% | 53.7\% | 12.1\% | 12.4\% | 13.4\% | 7.9\% | 7.8\% | 7.6\% | 4.7\% | 5.3\% | 4.5\% | 4,417 | 3,836 | 3,887 | 13 | 19 | 25 |
| FCC | 24.6\% | 23.4\% | 22.6\% | 47.6\% | 48.5\% | 50.8\% | 13.1\% | 13.8\% | 14.7\% | 7.4\% | 9.0\% | 7.7\% | 7.3\% | 5.3\% | 4.2\% | 563 | 694 | 810 | 2 | 4 | 2 |
| FERC | 38.1\% | 37.4\% | 27.5\% | 47.1\% | 44.7\% | 51.4\% | 7.9\% | 10.1\% | 11.4\% | 5.3\% | 4.5\% | 6.6\% | 1.7\% | 3.3\% | 3.1\% | 989 | 886 | 882 | 1 | 4 | 6 |
| FTC | 45.4\% | 46.0\% | 39.3\% | 39.5\% | 38.7\% | 44.7\% | 7.0\% | 7.9\% | 7.6\% | 4.4\% | 3.7\% | 4.6\% | 3.7\% | 3.6\% | 3.9\% | 622 | 514 | 561 | 2 | 2 | 1 |

[^64]
## Report by Agency

## (26) Employees in my work unit share job knowledge with each other.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 21.9\% | 21.0\% | 20.5\% | 50.8\% | 50.9\% | 51.3\% | 14.1\% | 14.6\% | 14.8\% | 7.8\% | 8.0\% | 8.1\% | 5.4\% | 5.5\% | 5.3\% | 417,688 | 389,041 | 373,151 | 1,762 | 1,704 | 1,576 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 30.3\% | 28.7\% | 28.8\% | 49.4\% | 49.9\% | 49.2\% | 11.4\% | 12.3\% | 12.3\% | 5.2\% | 5.6\% | 6.1\% | 3.6\% | 3.5\% | 3.7\% | 7,790 | 8,472 | 8,342 | 34 | 34 | 30 |
| HHS | 24.1\% | 22.8\% | 21.6\% | 49.0\% | 48.7\% | 49.1\% | 13.8\% | 14.6\% | 14.7\% | 7.8\% | 8.3\% | 8.9\% | 5.3\% | 5.5\% | 5.6\% | 36,356 | 32,460 | 32,013 | 201 | 182 | 160 |
| HUD | 24.9\% | 20.1\% | 19.5\% | 47.5\% | 48.5\% | 48.4\% | 13.3\% | 14.1\% | 14.8\% | 8.0\% | 8.4\% | 9.5\% | 6.4\% | 8.9\% | 7.8\% | 5,346 | 3,852 | 3,695 | 30 | 10 | 22 |
| NARA | 26.9\% | 23.5\% | 20.3\% | 45.5\% | 44.9\% | 44.0\% | 12.5\% | 14.0\% | 15.0\% | 7.7\% | 10.4\% | 11.2\% | 7.4\% | 7.2\% | 9.5\% | 1,692 | 1,667 | 1,600 | 12 | 7 | 6 |
| NASA | 34.3\% | 31.8\% | 30.1\% | 48.5\% | 50.6\% | 51.3\% | 10.5\% | 10.7\% | 11.3\% | 4.4\% | 4.8\% | 5.0\% | 2.3\% | 2.1\% | 2.3\% | 9,875 | 9,357 | 9,901 | 22 | 36 | 37 |
| NCUA | 32.2\% | 33.2\% | 34.0\% | 50.8\% | 48.9\% | 50.3\% | 9.3\% | 8.5\% | 7.9\% | 4.9\% | 6.7\% | 5.4\% | 2.7\% | 2.7\% | 2.3\% | 770 | 803 | 796 | 0 | 3 | 0 |
| NLRB | 34.6\% | 28.2\% | 29.7\% | 47.7\% | 51.2\% | 48.4\% | 9.0\% | 10.8\% | 11.7\% | 6.3\% | 6.3\% | 6.7\% | 2.4\% | 3.5\% | 3.5\% | 889 | 691 | 720 | 10 | 3 | 2 |
| NRC | 35.5\% | 34.1\% | 31.6\% | 46.1\% | 48.3\% | 50.0\% | 9.1\% | 9.4\% | 10.2\% | 6.0\% | 5.1\% | 5.5\% | 3.3\% | 3.1\% | 2.7\% | 2,659 | 2,449 | 2,492 | 7 | 10 | 12 |
| NSF | 30.1\% | 26.9\% | 22.1\% | 45.3\% | 48.0\% | 50.6\% | 12.4\% | 12.2\% | 13.3\% | 7.5\% | 7.6\% | 8.9\% | 4.7\% | 5.4\% | 5.2\% | 893 | 907 | 880 | 3 | 4 | 3 |
| OMB | 42.6\% | 36.3\% | 32.5\% | 45.0\% | 51.1\% | 52.8\% | 8.6\% | 6.9\% | 6.7\% | 2.6\% | 3.4\% | 5.5\% | 1.3\% | 2.3\% | 2.5\% | 304 | 303 | 313 | 0 | 0 | 1 |
| OPM | 31.1\% | 30.0\% | 28.6\% | 48.7\% | 49.9\% | 50.2\% | 10.4\% | 10.3\% | 11.1\% | 6.4\% | 6.2\% | 6.6\% | 3.4\% | 3.6\% | 3.4\% | 3,350 | 3,567 | 2,902 | 15 | 14 | 12 |
| PBGC | 26.6\% | 26.0\% | 23.2\% | 49.3\% | 47.9\% | 47.3\% | 10.7\% | 13.0\% | 14.3\% | 8.8\% | 9.2\% | 8.4\% | 4.7\% | 4.0\% | 6.8\% | 624 | 478 | 394 | 2 | 2 | 2 |
| RRB | 26.5\% | 25.9\% | 22.2\% | 49.7\% | 49.2\% | 54.7\% | 13.6\% | 13.1\% | 12.5\% | 4.8\% | 7.1\% | 6.3\% | 5.3\% | 4.8\% | 4.3\% | 473 | 520 | 606 | 5 | 2 | 2 |
| SBA | 22.8\% | 23.5\% | 23.2\% | 45.6\% | 46.1\% | 48.2\% | 13.4\% | 13.1\% | 13.3\% | 10.5\% | 9.6\% | 8.3\% | 7.7\% | 7.7\% | 7.0\% | 1,296 | 1,380 | 1,500 | 5 | 9 | 9 |
| SEC | 27.1\% | 24.4\% | 23.0\% | 49.3\% | 51.0\% | 50.2\% | 12.4\% | 11.5\% | 12.7\% | 5.9\% | 8.5\% | 8.8\% | 5.4\% | 4.6\% | 5.3\% | 1,891 | 2,454 | 2,397 | 11 | 11 | 9 |

[^65]
## Report by Agency

## (26) Employees in my work unit share job knowledge with each other.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.9\% | 21.0\% | 20.5\% | 50.8\% | 50.9\% | 51.3\% | 14.1\% | 14.6\% | 14.8\% | 7.8\% | 8.0\% | 8.1\% | 5.4\% | 5.5\% | 5.3\% | 417,688 | 389,041 | 373,151 | 1,762 | 1,704 | 1,576 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 27.9\% | 25.1\% | 24.8\% | 51.5\% | 53.3\% | 53.1\% | 11.3\% | 11.9\% | 11.9\% | 6.1\% | 6.1\% | 6.1\% | 3.2\% | 3.7\% | 4.1\% | 10,430 | 9,439 | 8,261 | 47 | 44 | 38 |
| State | 26.9\% | 24.3\% | 24.2\% | 51.7\% | 53.9\% | 53.2\% | 12.0\% | 11.8\% | 12.3\% | 6.3\% | 6.6\% | 6.9\% | 3.1\% | 3.3\% | 3.5\% | 4,032 | 3,735 | 2,531 | 14 | 23 | 10 |
| Treas | 30.3\% | 30.4\% | 29.9\% | 49.5\% | 49.9\% | 50.2\% | 10.3\% | 10.2\% | 10.2\% | 5.6\% | 5.5\% | 5.5\% | 4.3\% | 4.0\% | 4.2\% | 51,192 | 50,526 | 49,513 | 215 | 248 | 225 |
| USAID | 21.2\% | 20.4\% | 18.7\% | 54.6\% | 55.1\% | 55.8\% | 12.5\% | 12.7\% | 12.4\% | 7.1\% | 8.0\% | 7.9\% | 4.6\% | 3.8\% | 5.2\% | 1,987 | 2,029 | 2,243 | 7 | 8 | 10 |
| USDA | 20.0\% | 18.4\% | 17.1\% | 54.4\% | 54.4\% | 54.8\% | 13.6\% | 14.4\% | 15.1\% | 7.7\% | 8.2\% | 8.2\% | 4.4\% | 4.6\% | 4.8\% | 20,448 | 20,007 | 13,145 | 68 | 79 | 63 |
| VA | 20.5\% | 19.8\% | 20.4\% | 49.5\% | 49.3\% | 49.6\% | 15.2\% | 15.7\% | 15.2\% | 8.6\% | 8.7\% | 8.6\% | 6.2\% | 6.5\% | 6.2\% | 31,864 | 27,315 | 29,619 | 146 | 139 | 125 |
| Small Agencies | 29.4\% | 28.1\% | 27.3\% | 47.2\% | 46.6\% | 47.4\% | 11.5\% | 12.5\% | 12.7\% | 6.5\% | 7.5\% | 7.3\% | 5.3\% | 5.3\% | 5.4\% | 5,071 | 4,716 | 5,028 | 32 | 27 | 35 |
| DOD | 20.4\% | 19.5\% | 18.6\% | 51.3\% | 51.3\% | 51.8\% | 14.8\% | 15.4\% | 15.8\% | 8.1\% | 8.5\% | 8.5\% | 5.5\% | 5.4\% | 5.3\% | 72,225 | 74,346 | 64,453 | 287 | 296 | 253 |
| USACE | 21.8\% | 18.4\% | 18.9\% | 52.7\% | 52.8\% | 54.2\% | 13.2\% | 14.6\% | 14.3\% | 7.8\% | 9.4\% | 8.6\% | 4.5\% | 4.9\% | 4.0\% | 4,277 | 2,417 | 2,201 | 11 | 7 | 7 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 20.8\% | 20.2\% | 18.5\% | 52.5\% | 52.6\% | 53.0\% | 14.3\% | 14.8\% | 15.3\% | 7.6\% | 7.9\% | 8.3\% | 4.8\% | 4.5\% | 4.9\% | 18,557 | 18,995 | 12,035 | 84 | 87 | 51 |
| Army $\ddagger$ | 18.3\% | 17.2\% | 16.3\% | 49.8\% | 49.7\% | 50.6\% | 16.0\% | 17.0\% | 17.6\% | 9.1\% | 9.4\% | 9.2\% | 6.8\% | 6.6\% | 6.3\% | 16,530 | 19,751 | 19,725 | 78 | 105 | 83 |
| Navy $\ddagger$ | 21.1\% | 20.3\% | 20.5\% | 52.6\% | 52.9\% | 53.1\% | 14.4\% | 14.7\% | 14.6\% | 7.4\% | 7.6\% | 7.5\% | 4.5\% | 4.5\% | 4.3\% | 16,066 | 17,611 | 17,297 | 59 | 53 | 59 |
| Marine Corps | 18.3\% | 22.1\% | 18.6\% | 52.1\% | 47.1\% | 51.5\% | 16.3\% | 15.9\% | 14.8\% | 7.6\% | 8.9\% | 9.0\% | 5.7\% | 6.0\% | 6.0\% | 1,662 | 1,706 | 2,068 | 10 | 3 | 11 |
| DOD 4th Estate | 22.5\% | 21.4\% | 20.0\% | 49.4\% | 49.9\% | 49.4\% | 13.8\% | 14.1\% | 15.6\% | 8.2\% | 8.5\% | 8.7\% | 6.0\% | 6.1\% | 6.3\% | 15,133 | 13,866 | 11,127 | 45 | 41 | 42 |

[^66]**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (27) The skill level in my work unit has improved in the past year.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 15.4\% | 14.0\% | 14.4\% | 37.1\% | 36.8\% | 37.9\% | 29.1\% | 30.2\% | 29.6\% | 10.9\% | 11.4\% | 11.1\% | 7.4\% | 7.6\% | 7.0\% | 403,364 | 375,813 | 360,810 | 16,549 | 15,161 | 14,051 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 15.2\% | 11.5\% | 15.1\% | 36.1\% | 36.6\% | 39.0\% | 26.1\% | 30.3\% | 26.0\% | 11.5\% | 11.5\% | 11.0\% | 11.1\% | 10.2\% | 8.9\% | 1,054 | 1,021 | 1,107 | 41 | 24 | 39 |
| CsosA | 17.1\% | 13.7\% | 13.5\% | 37.3\% | 35.8\% | 36.2\% | 29.0\% | 30.3\% | 30.8\% | 10.8\% | 10.2\% | 10.8\% | 5.9\% | 9.9\% | 8.9\% | 617 | 686 | 685 | 22 | 29 | 25 |
| DHS | 11.7\% | 11.9\% | 12.0\% | 32.0\% | 33.1\% | 35.8\% | 30.9\% | 30.8\% | 30.3\% | 13.4\% | 13.0\% | 12.3\% | 12.1\% | 11.2\% | 9.6\% | 41,689 | 41,557 | 37,890 | 1,213 | 1,048 | 1,030 |
| DOC | 18.3\% | 17.9\% | 17.0\% | 38.5\% | 38.1\% | 39.1\% | 29.3\% | 30.0\% | 29.9\% | 9.1\% | 9.5\% | 9.2\% | 4.8\% | 4.4\% | 4.9\% | 9,515 | 9,298 | 8,915 | 586 | 549 | 498 |
| DOE | 14.7\% | 12.6\% | 13.4\% | 37.4\% | 36.5\% | 39.1\% | 29.8\% | 30.4\% | 28.9\% | 11.7\% | 12.9\% | 12.4\% | 6.4\% | 7.6\% | 6.2\% | 8,155 | 6,273 | 6,460 | 286 | 221 | 223 |
| DOI | 13.9\% | 12.5\% | 11.9\% | 37.9\% | 36.9\% | 37.6\% | 29.2\% | 30.6\% | 30.8\% | 11.5\% | 12.3\% | 12.5\% | 7.5\% | 7.7\% | 7.2\% | 25,516 | 17,781 | 17,825 | 775 | 510 | 494 |
| DOJ | 17.3\% | 14.7\% | 14.3\% | 37.8\% | 36.2\% | 37.6\% | 29.3\% | 31.9\% | 31.7\% | 9.8\% | 10.8\% | 10.8\% | 5.7\% | 6.3\% | 5.7\% | 19,422 | 16,572 | 16,331 | 690 | 566 | 590 |
| DOL | 17.9\% | 15.9\% | 15.1\% | 38.2\% | 37.3\% | 37.6\% | 28.7\% | 29.7\% | 29.2\% | 9.0\% | 10.8\% | 10.7\% | 6.2\% | 6.2\% | 7.5\% | 10,754 | 10,415 | 4,884 | 540 | 486 | 290 |
| DOT | 16.0\% | 13.0\% | 14.0\% | 36.9\% | 36.9\% | 37.0\% | 29.4\% | 30.0\% | 28.5\% | 10.5\% | 12.1\% | 12.1\% | 7.2\% | 8.0\% | 8.4\% | 14,950 | 11,198 | 22,335 | 585 | 430 | 792 |
| Educ | 19.3\% | 16.9\% | 18.8\% | 39.5\% | 37.1\% | 36.4\% | 25.6\% | 28.0\% | 26.5\% | 8.9\% | 10.9\% | 11.0\% | 6.7\% | 7.0\% | 7.3\% | 2,536 | 2,267 | 2,515 | 159 | 138 | 131 |
| EEOC | 21.7\% | 15.9\% | 14.4\% | 34.3\% | 33.5\% | 36.6\% | 29.1\% | 30.5\% | 32.0\% | 8.0\% | 11.5\% | 9.4\% | 6.9\% | 8.6\% | 7.7\% | 1,148 | 1,046 | 1,100 | 96 | 75 | 73 |
| EPA | 12.1\% | 9.7\% | 10.7\% | 33.7\% | 31.9\% | 34.7\% | 31.6\% | 33.6\% | 34.1\% | 14.9\% | 15.8\% | 12.8\% | 7.7\% | 9.1\% | 7.8\% | 4,224 | 3,675 | 3,736 | 217 | 181 | 177 |
| FCC | 16.0\% | 13.4\% | 14.9\% | 39.0\% | 39.3\% | 42.3\% | 26.4\% | 31.4\% | 31.5\% | 9.8\% | 9.2\% | 7.0\% | 8.8\% | 6.7\% | 4.4\% | 533 | 664 | 766 | 39 | 36 | 47 |
| FERC | 25.9\% | 21.9\% | 18.3\% | 40.0\% | 40.0\% | 39.9\% | 24.9\% | 27.5\% | 27.5\% | 6.3\% | 6.8\% | 10.3\% | 3.0\% | 3.8\% | 4.1\% | 949 | 852 | 845 | 43 | 43 | 46 |
| FTC | 26.7\% | 29.6\% | 23.9\% | 38.0\% | 34.3\% | 37.6\% | 24.1\% | 24.8\% | 28.4\% | 7.4\% | 7.1\% | 7.0\% | 3.9\% | 4.1\% | 3.1\% | 585 | 479 | 526 | 40 | 38 | 38 |

[^67]Page 79

[^68]
## Report by Agency

(27) The skill level in my work unit has improved in the past year.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 15.4\% | 14.0\% | 14.4\% | 37.1\% | 36.8\% | 37.9\% | 29.1\% | 30.2\% | 29.6\% | 10.9\% | 11.4\% | 11.1\% | 7.4\% | 7.6\% | 7.0\% | 403,364 | 375,813 | 360,810 | 16,549 | 15,161 | 14,051 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 20.4\% | 18.1\% | 18.9\% | 39.4\% | 39.1\% | 39.1\% | 26.9\% | 28.5\% | 27.0\% | 8.0\% | 8.4\% | 9.3\% | 5.2\% | 5.8\% | 5.7\% | 7,590 | 8,248 | 8,132 | 266 | 290 | 257 |
| HHS | 17.9\% | 15.8\% | 16.5\% | 39.6\% | 39.0\% | 39.7\% | 27.6\% | 29.0\% | 28.4\% | 9.1\% | 9.9\% | 9.5\% | 5.7\% | 6.3\% | 5.9\% | 35,043 | 31,264 | 30,767 | 1,567 | 1,371 | 1,407 |
| HUD | 16.5\% | 10.6\% | 11.5\% | 35.1\% | 34.5\% | 36.2\% | 30.0\% | 31.1\% | 29.8\% | 11.0\% | 12.1\% | 12.2\% | 7.5\% | 11.7\% | 10.3\% | 5,098 | 3,719 | 3,557 | 266 | 146 | 165 |
| NARA | 17.7\% | 15.2\% | 12.6\% | 33.7\% | 33.0\% | 33.5\% | 28.2\% | 28.7\% | 30.1\% | 11.3\% | 13.0\% | 13.4\% | 9.0\% | 10.1\% | 10.4\% | 1,640 | 1,608 | 1,536 | 75 | 68 | 74 |
| NASA | 23.2\% | 20.8\% | 20.6\% | 38.6\% | 40.3\% | 39.9\% | 27.3\% | 27.7\% | 27.7\% | 7.7\% | 8.1\% | 8.3\% | 3.2\% | 3.2\% | 3.4\% | 9,541 | 9,022 | 9,566 | 358 | 375 | 376 |
| NCUA | 25.2\% | 22.8\% | 21.2\% | 38.6\% | 41.6\% | 40.9\% | 22.9\% | 22.6\% | 23.0\% | 9.5\% | 8.9\% | 10.6\% | 3.8\% | 4.0\% | 4.3\% | 745 | 781 | 774 | 27 | 26 | 24 |
| NLRB | 18.0\% | 13.0\% | 13.6\% | 37.7\% | 34.5\% | 36.2\% | 29.1\% | 33.9\% | 33.5\% | 9.6\% | 13.1\% | 10.7\% | 5.6\% | 5.5\% | 6.0\% | 819 | 643 | 674 | 78 | 48 | 49 |
| NRC | 22.0\% | 20.2\% | 19.6\% | 37.7\% | 37.1\% | 38.4\% | 26.0\% | 27.1\% | 27.8\% | 9.7\% | 10.2\% | 9.3\% | 4.6\% | 5.4\% | 4.9\% | 2,549 | 2,338 | 2,383 | 117 | 122 | 119 |
| NSF | 20.5\% | 19.7\% | 16.3\% | 35.5\% | 32.2\% | 35.0\% | 27.9\% | 30.0\% | 29.8\% | 9.9\% | 10.0\% | 12.0\% | 6.2\% | 8.1\% | 6.9\% | 854 | 871 | 852 | 43 | 42 | 33 |
| OMB | 26.3\% | 19.0\% | 13.1\% | 39.6\% | 41.4\% | 40.0\% | 25.4\% | 28.4\% | 26.7\% | 6.0\% | 9.6\% | 14.9\% | 2.7\% | 1.6\% | 5.2\% | 291 | 296 | 301 | 14 | 8 | 12 |
| OPM | 20.9\% | 18.6\% | 19.1\% | 38.6\% | 40.4\% | 40.6\% | 28.5\% | 29.1\% | 29.6\% | 7.9\% | 7.7\% | 6.5\% | 4.1\% | 4.2\% | 4.1\% | 3,103 | 3,262 | 2,721 | 253 | 318 | 199 |
| PBGC | 17.3\% | 19.6\% | 18.6\% | 41.8\% | 35.5\% | 37.6\% | 24.0\% | 28.7\% | 29.9\% | 10.8\% | 9.5\% | 7.7\% | 6.0\% | 6.8\% | 6.3\% | 609 | 454 | 388 | 18 | 26 | 10 |
| RRB | 18.0\% | 16.1\% | 16.1\% | 41.8\% | 39.4\% | 40.1\% | 26.7\% | 28.4\% | 30.7\% | 9.9\% | 11.2\% | 8.8\% | 3.7\% | 4.8\% | 4.3\% | 449 | 492 | 566 | 30 | 29 | 40 |
| SBA | 16.1\% | 15.8\% | 16.8\% | 34.2\% | 37.2\% | 37.9\% | 29.2\% | 27.5\% | 28.1\% | 10.0\% | 10.9\% | 10.0\% | 10.5\% | 8.6\% | 7.2\% | 1,258 | 1,334 | 1,454 | 40 | 55 | 52 |
| SEC | 18.8\% | 16.3\% | 15.3\% | 38.1\% | 39.4\% | 38.2\% | 28.8\% | 30.3\% | 31.8\% | 8.5\% | 9.4\% | 9.0\% | 5.7\% | 4.6\% | 5.7\% | 1,804 | 2,276 | 2,244 | 107 | 187 | 171 |

[^69]
## Report by Agency

(27) The skill level in my work unit has improved in the past year.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 15.4\% | 14.0\% | 14.4\% | 37.1\% | 36.8\% | 37.9\% | 29.1\% | 30.2\% | 29.6\% | 10.9\% | 11.4\% | 11.1\% | 7.4\% | 7.6\% | 7.0\% | 403,364 | 375,813 | 360,810 | 16,549 | 15,161 | 14,051 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 18.4\% | 15.4\% | 16.7\% | 38.0\% | 39.2\% | 39.4\% | 28.9\% | 29.0\% | 28.3\% | 9.3\% | 10.6\% | 9.7\% | 5.4\% | 5.9\% | 6.0\% | 9,954 | 9,085 | 7,999 | 538 | 400 | 311 |
| State | 19.7\% | 18.7\% | 18.5\% | 43.0\% | 42.8\% | 42.8\% | 25.9\% | 28.0\% | 27.2\% | 7.6\% | 7.0\% | 8.0\% | 3.8\% | 3.6\% | 3.6\% | 3,882 | 3,575 | 2,422 | 166 | 192 | 119 |
| Treas | 16.9\% | 16.5\% | 17.9\% | 37.4\% | 38.2\% | 38.6\% | 28.1\% | 28.4\% | 27.5\% | 10.3\% | 10.2\% | 9.6\% | 7.3\% | 6.7\% | 6.4\% | 48,247 | 47,601 | 46,992 | 3,214 | 3,183 | 2,747 |
| USAID | 16.9\% | 15.9\% | 16.6\% | 45.0\% | 42.6\% | 44.5\% | 24.6\% | 26.7\% | 25.1\% | 9.1\% | 9.7\% | 9.1\% | 4.5\% | 5.2\% | 4.7\% | 1,901 | 1,940 | 2,142 | 95 | 98 | 114 |
| USDA | 12.1\% | 10.4\% | 10.3\% | 38.5\% | 37.5\% | 36.6\% | 30.9\% | 32.5\% | 32.7\% | 12.0\% | 12.6\% | 13.7\% | 6.5\% | 7.0\% | 6.7\% | 19,910 | 19,520 | 12,817 | 631 | 562 | 392 |
| VA | 15.9\% | 15.0\% | 16.2\% | 37.1\% | 36.9\% | 38.2\% | 28.1\% | 29.4\% | 27.7\% | 10.8\% | 10.5\% | 10.3\% | 8.0\% | 8.2\% | 7.6\% | 31,028 | 26,541 | 28,854 | 1,030 | 948 | 861 |
| Small Agencies | 21.8\% | 18.8\% | 18.6\% | 38.8\% | 36.6\% | 38.2\% | 25.1\% | 28.4\% | 28.2\% | 8.2\% | 9.8\% | 9.1\% | 6.1\% | 6.5\% | 5.9\% | 4,893 | 4,539 | 4,835 | 211 | 200 | 224 |
| DOD | 14.6\% | 13.1\% | 13.3\% | 37.4\% | 36.8\% | 38.1\% | 29.5\% | 30.6\% | 30.2\% | 11.3\% | 12.1\% | 11.7\% | 7.1\% | 7.4\% | 6.8\% | 70,509 | 72,620 | 62,914 | 2,073 | 2,093 | 1,802 |
| USACE | 14.4\% | 11.1\% | 11.7\% | 40.6\% | 39.5\% | 38.6\% | 29.4\% | 29.4\% | 32.1\% | 9.7\% | 13.0\% | 12.0\% | 5.9\% | 6.9\% | 5.5\% | 4,172 | 2,360 | 2,148 | 121 | 65 | 69 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 14.7\% | 12.6\% | 12.4\% | 36.7\% | 35.8\% | 36.3\% | 28.9\% | 31.1\% | 31.8\% | 12.3\% | 13.0\% | 12.7\% | 7.3\% | 7.5\% | 6.8\% | 18,105 | 18,506 | 11,742 | 578 | 593 | 342 |
| Army $\ddagger$ | 13.7\% | 12.4\% | 12.6\% | 35.5\% | 35.3\% | 37.2\% | 30.9\% | 31.1\% | 30.4\% | 11.9\% | 12.7\% | 11.9\% | 8.0\% | 8.4\% | 7.8\% | 16,190 | 19,346 | 19,226 | 433 | 525 | 566 |
| Navy $\ddagger$ | 14.5\% | 12.8\% | 13.8\% | 39.1\% | 38.3\% | 40.0\% | 29.4\% | 31.2\% | 29.4\% | 10.8\% | 11.5\% | 11.1\% | 6.2\% | 6.3\% | 5.7\% | 15,704 | 17,219 | 16,944 | 409 | 470 | 416 |
| Marine Corps | 14.2\% | 15.8\% | 14.5\% | 36.1\% | 35.5\% | 38.1\% | 29.6\% | 28.7\% | 29.1\% | 11.6\% | 11.7\% | 11.0\% | 8.4\% | 8.2\% | 7.3\% | 1,644 | 1,680 | 2,031 | 35 | 32 | 44 |
| DOD 4th <br> Estate | 16.5\% | 15.8\% | 15.4\% | 38.4\% | 38.3\% | 38.9\% | 27.9\% | 28.1\% | 28.3\% | 10.1\% | 10.2\% | 10.6\% | 7.1\% | 7.5\% | 6.9\% | 14,694 | 13,509 | 10,823 | 497 | 408 | 365 |

[^70]Page 81
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (28) How would you rate the overall quality of work done by your work unit?

|  | Very Good |  |  | Good |  |  | Fair |  |  | Poor |  |  | Very Poor |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 40.4\% | 39.7\% | 40.2\% | 41.6\% | 42.0\% | 42.3\% | 14.5\% | 14.6\% | 14.3\% | 2.5\% | 2.5\% | 2.3\% | 1.0\% | 1.0\% | 0.9\% | 419,817 | 390,716 | 374,621 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 39.3\% | 36.4\% | 37.6\% | 35.2\% | 38.3\% | 39.0\% | 17.6\% | 17.5\% | 17.4\% | 5.6\% | 5.6\% | 3.9\% | 2.3\% | 2.2\% | 2.1\% | 1,098 | 1,050 | 1,152 |
| CSOSA | 37.7\% | 35.6\% | 33.7\% | 44.8\% | 41.0\% | 44.0\% | 14.7\% | 19.7\% | 18.3\% | 1.5\% | 2.5\% | 3.1\% | 1.2\% | 1.3\% | 1.0\% | 645 | 721 | 713 |
| DHS | 31.0\% | 31.9\% | 32.1\% | 41.8\% | 41.9\% | 43.2\% | 20.6\% | 20.3\% | 19.5\% | 4.3\% | 4.0\% | 3.5\% | 2.4\% | 1.9\% | 1.6\% | 42,900 | 42,534 | 38,878 |
| DOC | 46.6\% | 46.5\% | 46.4\% | 41.1\% | 41.5\% | 41.7\% | 10.2\% | 9.8\% | 9.9\% | 1.6\% | 1.7\% | 1.5\% | 0.6\% | 0.5\% | 0.5\% | 10,092 | 9,852 | 9,396 |
| DOE | 43.9\% | 40.7\% | 42.8\% | 41.3\% | 42.8\% | 42.1\% | 12.0\% | 13.9\% | 12.1\% | 2.0\% | 1.5\% | 2.1\% | 0.8\% | 1.1\% | 0.8\% | 8,443 | 6,490 | 6,683 |
| DOI | 40.6\% | 40.1\% | 39.8\% | 41.6\% | 42.0\% | 42.7\% | 14.2\% | 14.2\% | 14.2\% | 2.6\% | 2.8\% | 2.2\% | 1.0\% | 0.9\% | 1.0\% | 26,272 | 18,319 | 18,325 |
| DOJ | 44.2\% | 42.2\% | 43.3\% | 40.1\% | 40.8\% | 41.3\% | 12.8\% | 13.9\% | 12.8\% | 2.1\% | 2.3\% | 1.8\% | 0.7\% | 0.9\% | 0.8\% | 20,105 | 17,117 | 16,911 |
| DOL | 43.5\% | 40.9\% | 40.1\% | 41.8\% | 42.5\% | 43.0\% | 11.9\% | 13.6\% | 13.7\% | 2.1\% | 2.2\% | 2.3\% | 0.7\% | 0.9\% | 1.0\% | 11,318 | 10,905 | 5,172 |
| DOT | 41.4\% | 38.9\% | 39.8\% | 42.7\% | 43.3\% | 42.0\% | 13.1\% | 14.6\% | 14.6\% | 2.0\% | 2.5\% | 3.1\% | 0.8\% | 0.8\% | 0.6\% | 15,537 | 11,623 | 23,101 |
| Educ | 47.6\% | 47.1\% | 45.9\% | 39.2\% | 38.9\% | 40.2\% | 11.6\% | 11.4\% | 11.1\% | 0.8\% | 1.9\% | 1.8\% | 0.8\% | 0.7\% | 1.0\% | 2,693 | 2,406 | 2,647 |
| EEOC | 46.4\% | 43.6\% | 45.7\% | 39.3\% | 39.5\% | 39.6\% | 11.5\% | 13.3\% | 12.3\% | 1.8\% | 2.2\% | 1.7\% | 1.0\% | 1.4\% | 0.8\% | 1,239 | 1,119 | 1,177 |
| EPA | 45.7\% | 42.9\% | 43.6\% | 40.5\% | 41.9\% | 43.2\% | 11.9\% | 13.2\% | 11.0\% | 1.4\% | 1.6\% | 1.7\% | 0.6\% | 0.4\% | 0.4\% | 4,444 | 3,851 | 3,912 |
| FCC | 51.2\% | 48.5\% | 49.6\% | 34.1\% | 37.5\% | 37.6\% | 11.8\% | 11.9\% | 10.8\% | 1.3\% | 1.1\% | 1.7\% | 1.6\% | 1.0\% | 0.3\% | 569 | 699 | 810 |
| FERC | 53.2\% | 51.7\% | 47.4\% | 37.2\% | 37.9\% | 40.4\% | 7.9\% | 8.6\% | 10.6\% | 1.4\% | 1.6\% | 1.1\% | 0.4\% | 0.2\% | 0.4\% | 995 | 892 | 889 |
| FTC | 64.9\% | 63.8\% | 65.1\% | 27.1\% | 28.4\% | 25.0\% | 5.8\% | 6.4\% | 8.9\% | 1.4\% | 1.0\% | 0.9\% | 0.9\% | 0.4\% | 0.2\% | 624 | 516 | 564 |

[^71]
## Report by Agency

(28) How would you rate the overall quality of work done by your work unit?

|  | Very Good |  |  | Good |  |  | Fair |  |  | Poor |  |  | Very Poor |  |  | Item Response Total ${ }^{* *}$ |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 40.4\% | 39.7\% | 40.2\% | 41.6\% | 42.0\% | 42.3\% | 14.5\% | 14.6\% | 14.3\% | 2.5\% | 2.5\% | 2.3\% | 1.0\% | 1.0\% | 0.9\% | 419,817 | 390,716 | 374,621 |
| GSA | 48.4\% | 46.9\% | 45.9\% | 38.4\% | 39.1\% | 40.1\% | 10.9\% | 11.5\% | 11.3\% | 1.6\% | 1.9\% | 2.0\% | 0.8\% | 0.6\% | 0.6\% | 7,854 | 8,541 | 8,402 |
| HHS | 46.9\% | 45.7\% | 45.4\% | 38.0\% | 38.4\% | 39.1\% | 12.2\% | 12.9\% | 12.6\% | 2.0\% | 2.2\% | 2.0\% | 0.8\% | 0.9\% | 0.8\% | 36,621 | 32,641 | 32,174 |
| HUD | 43.0\% | 41.1\% | 39.0\% | 39.8\% | 38.9\% | 40.9\% | 14.0\% | 16.4\% | 16.2\% | 2.2\% | 2.4\% | 2.8\% | 1.1\% | 1.1\% | 1.1\% | 5,375 | 3,874 | 3,708 |
| NARA | 49.7\% | 44.5\% | 42.5\% | 35.0\% | 38.7\% | 37.7\% | 11.4\% | 12.6\% | 14.9\% | 2.5\% | 2.7\% | 3.5\% | 1.4\% | 1.5\% | 1.3\% | 1,719 | 1,685 | 1,611 |
| NASA | 59.5\% | 58.2\% | 57.2\% | 32.2\% | 33.4\% | 33.6\% | 6.8\% | 7.1\% | 7.8\% | 1.1\% | 1.0\% | 1.0\% | 0.4\% | 0.2\% | 0.4\% | 9,908 | 9,405 | 9,954 |
| NCUA | 45.1\% | 45.7\% | 44.0\% | 43.9\% | 43.2\% | 45.0\% | 9.8\% | 10.0\% | 9.7\% | 1.1\% | 0.9\% | 1.1\% | 0.1\% | 0.2\% | 0.1\% | 774 | 807 | 798 |
| NLRB | 51.2\% | 48.4\% | 46.4\% | 39.5\% | 40.7\% | 41.2\% | 8.1\% | 9.8\% | 10.7\% | 0.8\% | 0.6\% | 1.5\% | 0.4\% | 0.5\% | 0.2\% | 895 | 691 | 721 |
| NRC | 52.9\% | 51.9\% | 52.8\% | 36.1\% | 36.8\% | 37.7\% | 9.3\% | 9.5\% | 7.6\% | 1.3\% | 1.4\% | 1.4\% | 0.4\% | 0.4\% | 0.5\% | 2,670 | 2,466 | 2,499 |
| NSF | 60.3\% | 57.8\% | 53.1\% | 29.2\% | 31.1\% | 35.4\% | 8.8\% | 9.0\% | 9.8\% | 1.0\% | 1.4\% | 1.3\% | 0.7\% | 0.7\% | 0.5\% | 895 | 915 | 884 |
| OMB | 59.6\% | 57.9\% | 52.6\% | 35.7\% | 35.9\% | 37.1\% | 3.6\% | 5.6\% | 9.1\% | 0.3\% | 0.6\% | 0.6\% | 0.8\% | 0.0\% | 0.7\% | 305 | 304 | 312 |
| OPM | 50.9\% | 51.2\% | 51.3\% | 38.6\% | 39.4\% | 38.8\% | 9.0\% | 8.0\% | 8.5\% | 0.9\% | 1.1\% | 0.9\% | 0.7\% | 0.3\% | 0.6\% | 3,366 | 3,584 | 2,914 |
| PBGC | 46.2\% | 44.7\% | 44.2\% | 38.7\% | 37.8\% | 37.4\% | 11.9\% | 14.4\% | 14.1\% | 2.2\% | 1.3\% | 3.2\% | 1.0\% | 1.7\% | 1.1\% | 627 | 479 | 397 |
| RRB | 41.7\% | 41.1\% | 44.7\% | 45.3\% | 43.2\% | 44.2\% | 9.9\% | 13.3\% | 9.9\% | 2.1\% | 1.9\% | 1.0\% | 1.0\% | 0.5\% | 0.2\% | 479 | 523 | 605 |
| SBA | 44.9\% | 44.0\% | 47.9\% | 34.5\% | 36.7\% | 36.0\% | 16.4\% | 15.5\% | 13.1\% | 2.4\% | 2.8\% | 2.0\% | 1.9\% | 1.1\% | 1.0\% | 1,297 | 1,391 | 1,506 |
| SEC | 49.2\% | 46.6\% | 42.9\% | 37.5\% | 40.1\% | 42.3\% | 11.2\% | 10.9\% | 12.1\% | 1.4\% | 1.5\% | 1.8\% | 0.8\% | 0.8\% | 0.9\% | 1,906 | 2,455 | 2,411 |

[^72]
## Report by Agency

## (28) How would you rate the overall quality of work done by your work unit?

|  | Very Good |  |  | Good |  |  | Fair |  |  | Poor |  |  | Very Poor |  |  | Item Response Total** |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 40.4\% | 39.7\% | 40.2\% | 41.6\% | 42.0\% | 42.3\% | 14.5\% | 14.6\% | 14.3\% | 2.5\% | 2.5\% | 2.3\% | 1.0\% | 1.0\% | 0.9\% | 419,817 | 390,716 | 374,621 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 34.6\% | 34.1\% | 34.0\% | 46.9\% | 47.2\% | 46.8\% | 15.7\% | 15.8\% | 16.6\% | 2.1\% | 2.3\% | 2.1\% | 0.7\% | 0.6\% | 0.5\% | 10,462 | 9,468 | 8,297 |
| State | 48.0\% | 45.8\% | 45.2\% | 39.4\% | 43.2\% | 43.2\% | 11.1\% | 9.6\% | 9.9\% | 1.1\% | 1.0\% | 1.2\% | 0.4\% | 0.4\% | 0.5\% | 4,043 | 3,755 | 2,536 |
| Treas | 44.3\% | 44.7\% | 45.2\% | 40.9\% | 41.2\% | 41.3\% | 11.9\% | 11.5\% | 10.9\% | 1.8\% | 1.7\% | 1.6\% | 1.0\% | 0.9\% | 1.0\% | 51,407 | 50,707 | 49,661 |
| USAID | 40.5\% | 41.5\% | 38.7\% | 43.0\% | 41.7\% | 43.7\% | 13.6\% | 14.0\% | 14.7\% | 2.2\% | 1.9\% | 2.2\% | 0.7\% | 0.9\% | 0.6\% | 2,001 | 2,042 | 2,263 |
| USDA | 39.0\% | 38.5\% | 37.5\% | 44.4\% | 44.1\% | 45.1\% | 13.7\% | 14.5\% | 14.7\% | 2.2\% | 2.3\% | 2.0\% | 0.7\% | 0.7\% | 0.7\% | 20,548 | 20,103 | 13,204 |
| VA | 40.3\% | 40.3\% | 42.2\% | 40.3\% | 40.4\% | 39.9\% | 15.5\% | 15.0\% | 14.4\% | 2.7\% | 2.9\% | 2.4\% | 1.2\% | 1.3\% | 1.1\% | 32,041 | 27,436 | 29,699 |
| Small Agencies | 51.8\% | 51.3\% | 51.6\% | 35.6\% | 35.0\% | 35.7\% | 9.8\% | 11.2\% | 10.1\% | 1.8\% | 1.4\% | 1.7\% | 1.0\% | 1.1\% | 0.8\% | 5,108 | 4,742 | 5,065 |
| DOD | 39.3\% | 38.5\% | 39.0\% | 42.9\% | 43.5\% | 43.6\% | 14.5\% | 14.6\% | 14.4\% | 2.4\% | 2.5\% | 2.2\% | 0.9\% | 0.9\% | 0.8\% | 72,542 | 74,608 | 64,670 |
| USACE | 38.7\% | 36.2\% | 36.7\% | 45.9\% | 46.0\% | 45.0\% | 13.3\% | 14.6\% | 15.6\% | 1.5\% | 2.6\% | 2.1\% | 0.6\% | 0.6\% | 0.5\% | 4,295 | 2,421 | 2,217 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 39.6\% | 38.4\% | 38.4\% | 43.3\% | 44.2\% | 44.3\% | 13.9\% | 13.9\% | 14.4\% | 2.4\% | 2.7\% | 2.1\% | 0.8\% | 0.8\% | 0.7\% | 18,676 | 19,056 | 12,072 |
| Army $\ddagger$ | 38.2\% | 37.4\% | 37.3\% | 42.7\% | 43.0\% | 44.0\% | 15.5\% | 15.9\% | 15.3\% | 2.6\% | 2.7\% | 2.5\% | 1.0\% | 1.0\% | 0.8\% | 16,610 | 19,849 | 19,792 |
| Navy $\ddagger$ | 40.5\% | 39.6\% | 41.6\% | 42.6\% | 43.6\% | 43.1\% | 14.0\% | 13.8\% | 12.9\% | 2.2\% | 2.1\% | 1.8\% | 0.6\% | 0.8\% | 0.6\% | 16,105 | 17,670 | 17,344 |
| Marine Corps | 38.4\% | 41.4\% | 39.7\% | 43.0\% | 39.2\% | 41.4\% | 15.0\% | 15.5\% | 14.7\% | 2.8\% | 2.5\% | 3.2\% | 0.9\% | 1.4\% | 1.1\% | 1,673 | 1,708 | 2,083 |
| DOD 4th <br> Estate | 39.5\% | 39.2\% | 39.0\% | 41.7\% | 42.9\% | 42.6\% | 15.0\% | 14.5\% | 15.0\% | 2.6\% | 2.5\% | 2.4\% | 1.2\% | 1.0\% | 1.0\% | 15,183 | 13,904 | 11,162 |

[^73]Unweighted count of responses to a question.

## Report by Agency

(29) The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 14.6\% | 13.8\% | 14.1\% | 54.4\% | 54.7\% | 55.5\% | 17.8\% | 18.3\% | 18.1\% | 9.5\% | 9.7\% | 9.1\% | 3.7\% | 3.5\% | 3.2\% | 406,662 | 377,647 | 362,785 | 7,091 | 7,045 | 5,883 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 12.1\% | 9.9\% | 8.1\% | 43.1\% | 43.1\% | 46.8\% | 22.2\% | 24.2\% | 23.2\% | 12.9\% | 14.5\% | 14.9\% | 9.7\% | 8.4\% | 7.0\% | 1,068 | 1,015 | 1,119 | 19 | 23 | 22 |
| CSOSA | 18.3\% | 14.2\% | 17.2\% | 55.0\% | 59.5\% | 59.6\% | 17.8\% | 16.1\% | 15.2\% | 7.0\% | 6.2\% | 5.9\% | 1.9\% | 3.9\% | 2.1\% | 628 | 695 | 690 | 9 | 11 | 11 |
| DHS | 10.4\% | 10.7\% | 11.1\% | 50.8\% | 51.9\% | 53.6\% | 19.1\% | 18.9\% | 18.9\% | 12.8\% | 12.5\% | 11.4\% | 7.0\% | 6.0\% | 5.0\% | 41,653 | 41,140 | 37,681 | 524 | 536 | 421 |
| DOC | 19.1\% | 19.6\% | 18.9\% | 55.0\% | 56.4\% | 56.4\% | 15.8\% | 14.4\% | 15.7\% | 7.7\% | 7.6\% | 6.9\% | 2.5\% | 2.0\% | 2.1\% | 9,736 | 9,495 | 9,127 | 227 | 249 | 185 |
| DOE | 14.3\% | 12.7\% | 13.6\% | 56.2\% | 55.8\% | 57.6\% | 16.3\% | 17.8\% | 16.9\% | 9.7\% | 10.3\% | 9.1\% | 3.5\% | 3.3\% | 2.8\% | 8,207 | 6,299 | 6,479 | 170 | 135 | 115 |
| DOI | 12.2\% | 11.3\% | 11.3\% | 54.4\% | 54.0\% | 56.5\% | 18.9\% | 20.1\% | 18.9\% | 10.8\% | 10.9\% | 10.3\% | 3.7\% | 3.7\% | 3.1\% | 25,515 | 17,749 | 17,802 | 416 | 324 | 271 |
| DOJ | 17.8\% | 15.6\% | 16.3\% | 57.9\% | 58.5\% | 58.4\% | 15.7\% | 17.0\% | 16.5\% | 6.3\% | 7.0\% | 6.9\% | 2.3\% | 1.9\% | 2.0\% | 19,436 | 16,536 | 16,302 | 248 | 213 | 212 |
| DOL | 15.8\% | 13.7\% | 14.8\% | 55.5\% | 55.4\% | 55.6\% | 16.9\% | 18.1\% | 17.5\% | 8.5\% | 9.2\% | 8.7\% | 3.3\% | 3.6\% | 3.3\% | 11,043 | 10,582 | 4,960 | 202 | 239 | 99 |
| DOT | 15.9\% | 13.9\% | 14.9\% | 56.4\% | 56.6\% | 56.7\% | 16.0\% | 16.8\% | 17.1\% | 8.9\% | 9.5\% | 8.7\% | 2.8\% | 3.1\% | 2.5\% | 15,127 | 11,322 | 22,523 | 262 | 186 | 314 |
| Educ | 18.1\% | 15.8\% | 15.4\% | 52.4\% | 53.8\% | 53.5\% | 16.8\% | 17.0\% | 16.9\% | 9.6\% | 8.7\% | 10.3\% | 3.1\% | 4.8\% | 4.0\% | 2,598 | 2,308 | 2,541 | 77 | 71 | 86 |
| EEOC | 17.8\% | 17.0\% | 14.9\% | 53.2\% | 53.2\% | 54.8\% | 15.5\% | 15.7\% | 16.9\% | 9.2\% | 10.2\% | 9.7\% | 4.2\% | 3.9\% | 3.7\% | 1,196 | 1,095 | 1,145 | 35 | 19 | 22 |
| EPA | 12.7\% | 10.5\% | 12.8\% | 54.6\% | 52.8\% | 55.4\% | 17.5\% | 18.9\% | 18.5\% | 11.5\% | 14.1\% | 10.2\% | 3.7\% | 3.8\% | 3.1\% | 4,289 | 3,684 | 3,771 | 112 | 111 | 100 |
| FCC | 16.9\% | 18.0\% | 18.3\% | 53.8\% | 55.7\% | 59.8\% | 17.2\% | 15.6\% | 13.5\% | 7.8\% | 7.9\% | 6.0\% | 4.3\% | 2.8\% | 2.3\% | 542 | 670 | 788 | 17 | 20 | 18 |
| FERC | 29.9\% | 26.2\% | 22.2\% | 55.2\% | 57.8\% | 59.9\% | 9.2\% | 9.0\% | 12.1\% | 4.0\% | 5.1\% | 5.1\% | 1.6\% | 1.9\% | 0.6\% | 976 | 872 | 866 | 11 | 15 | 13 |
| FTC | 37.6\% | 38.4\% | 35.5\% | 47.9\% | 45.6\% | 50.0\% | 8.7\% | 11.3\% | 10.0\% | 4.6\% | 2.9\% | 3.8\% | 1.2\% | 1.9\% | 0.7\% | 608 | 498 | 551 | 7 | 13 | 5 |

[^74]
## Report by Agency

(29) The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 14.6\% | 13.8\% | 14.1\% | 54.4\% | 54.7\% | 55.5\% | 17.8\% | 18.3\% | 18.1\% | 9.5\% | 9.7\% | 9.1\% | 3.7\% | 3.5\% | 3.2\% | 406,662 | 377,647 | 362,785 | 7,091 | 7,045 | 5,883 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 16.9\% | 15.6\% | 15.9\% | 52.4\% | 53.6\% | 53.4\% | 17.9\% | 17.9\% | 18.0\% | 9.2\% | 9.1\% | 9.3\% | 3.6\% | 3.8\% | 3.4\% | 7,610 | 8,270 | 8,123 | 143 | 149 | 134 |
| HHS | 18.1\% | 16.7\% | 16.0\% | 55.4\% | 55.2\% | 56.2\% | 16.0\% | 17.0\% | 17.0\% | 7.6\% | 8.0\% | 8.0\% | 2.8\% | 3.1\% | 2.8\% | 35,305 | 31,339 | 30,997 | 703 | 705 | 649 |
| HUD | 12.0\% | 9.3\% | 9.7\% | 47.4\% | 45.2\% | 45.2\% | 21.1\% | 23.0\% | 23.2\% | 13.6\% | 15.1\% | 14.6\% | 5.9\% | 7.5\% | 7.3\% | 5,162 | 3,688 | 3,529 | 162 | 124 | 103 |
| NARA | 13.9\% | 12.1\% | 11.3\% | 46.9\% | 46.3\% | 46.7\% | 20.3\% | 20.4\% | 21.3\% | 12.1\% | 14.1\% | 13.8\% | 6.8\% | 7.2\% | 7.0\% | 1,641 | 1,602 | 1,548 | 58 | 58 | 56 |
| NASA | 28.8\% | 26.9\% | 26.5\% | 53.9\% | 55.2\% | 55.3\% | 10.5\% | 11.2\% | 11.3\% | 5.4\% | 5.3\% | 5.5\% | 1.4\% | 1.4\% | 1.5\% | 9,660 | 9,189 | 9,707 | 132 | 126 | 136 |
| NCUA | 17.5\% | 18.0\% | 16.5\% | 54.9\% | 55.0\% | 54.3\% | 13.8\% | 16.5\% | 16.5\% | 10.5\% | 7.9\% | 10.7\% | 3.2\% | 2.5\% | 2.0\% | 759 | 793 | 785 | 7 | 8 | 5 |
| NLRB | 24.3\% | 21.3\% | 20.1\% | 56.1\% | 59.3\% | 63.0\% | 11.6\% | 12.5\% | 10.4\% | 6.5\% | 4.6\% | 4.6\% | 1.5\% | 2.4\% | 1.9\% | 873 | 672 | 698 | 14 | 10 | 15 |
| NRC | 25.7\% | 25.6\% | 25.2\% | 54.4\% | 55.2\% | 56.4\% | 11.5\% | 10.7\% | 11.4\% | 6.0\% | 6.5\% | 4.9\% | 2.4\% | 2.1\% | 2.1\% | 2,601 | 2,415 | 2,451 | 47 | 32 | 30 |
| NSF | 22.5\% | 22.8\% | 19.0\% | 54.3\% | 53.8\% | 56.7\% | 14.0\% | 14.9\% | 13.3\% | 7.4\% | 5.2\% | 8.3\% | 1.8\% | 3.4\% | 2.7\% | 882 | 887 | 869 | 9 | 20 | 6 |
| OMB | 27.3\% | 22.5\% | 22.7\% | 54.9\% | 57.2\% | 58.9\% | 12.0\% | 14.8\% | 9.3\% | 5.0\% | 5.2\% | 7.8\% | 0.8\% | 0.3\% | 1.3\% | 302 | 298 | 303 | 1 | 1 | 4 |
| OPM | 15.8\% | 15.8\% | 15.2\% | 55.6\% | 55.6\% | 58.2\% | 16.5\% | 17.0\% | 16.0\% | 8.8\% | 8.7\% | 8.2\% | 3.3\% | 2.9\% | 2.5\% | 3,236 | 3,436 | 2,803 | 98 | 119 | 75 |
| PBGC | 16.4\% | 17.7\% | 15.0\% | 55.5\% | 53.9\% | 51.7\% | 16.8\% | 16.7\% | 20.8\% | 7.3\% | 7.9\% | 8.5\% | 3.9\% | 3.7\% | 4.0\% | 608 | 462 | 378 | 11 | 5 | 9 |
| RRB | 13.4\% | 13.4\% | 16.2\% | 56.1\% | 55.4\% | 58.7\% | 17.8\% | 20.4\% | 17.2\% | 9.3\% | 8.6\% | 7.0\% | 3.4\% | 2.2\% | 0.8\% | 460 | 504 | 579 | 12 | 17 | 17 |
| SBA | 13.1\% | 13.6\% | 13.6\% | 46.0\% | 49.6\% | 51.4\% | 21.5\% | 20.1\% | 20.2\% | 13.0\% | 11.4\% | 10.5\% | 6.4\% | 5.3\% | 4.3\% | 1,245 | 1,335 | 1,462 | 33 | 34 | 26 |
| SEC | 20.6\% | 18.1\% | 15.0\% | 59.2\% | 57.6\% | 59.2\% | 12.4\% | 14.6\% | 15.8\% | 5.6\% | 7.1\% | 7.4\% | 2.2\% | 2.7\% | 2.6\% | 1,848 | 2,372 | 2,328 | 47 | 69 | 58 |

[^75]
## Report by Agency

(29) The workforce has the job-relevant knowledge and skills necessary to accomplish organizational goals.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 14.6\% | 13.8\% | 14.1\% | 54.4\% | 54.7\% | 55.5\% | 17.8\% | 18.3\% | 18.1\% | 9.5\% | 9.7\% | 9.1\% | 3.7\% | 3.5\% | 3.2\% | 406,662 | 377,647 | 362,785 | 7,091 | 7,045 | 5,883 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 15.0\% | 13.1\% | 12.5\% | 56.5\% | 57.3\% | 56.7\% | 17.2\% | 18.1\% | 18.8\% | 8.6\% | 8.9\% | 9.0\% | 2.7\% | 2.6\% | 3.0\% | 10,064 | 9,144 | 7,987 | 184 | 163 | 124 |
| State | 16.1\% | 16.1\% | 17.8\% | 60.2\% | 61.2\% | 57.4\% | 14.0\% | 13.5\% | 15.0\% | 8.1\% | 7.6\% | 8.0\% | 1.5\% | 1.6\% | 1.7\% | 3,932 | 3,628 | 2,426 | 41 | 37 | 22 |
| Treas | 12.4\% | 12.2\% | 13.3\% | 51.4\% | 52.7\% | 54.2\% | 18.7\% | 18.7\% | 18.1\% | 12.1\% | 11.6\% | 9.9\% | 5.5\% | 4.8\% | 4.5\% | 49,642 | 48,871 | 48,042 | 1,281 | 1,333 | 1,029 |
| USAID | 11.7\% | 11.3\% | 11.1\% | 55.9\% | 54.7\% | 54.4\% | 17.3\% | 17.7\% | 19.3\% | 12.3\% | 12.5\% | 12.3\% | 2.9\% | 3.7\% | 2.8\% | 1,951 | 1,968 | 2,185 | 14 | 24 | 33 |
| USDA | 11.0\% | 9.6\% | 9.8\% | 54.9\% | 54.2\% | 55.7\% | 19.4\% | 21.0\% | 19.9\% | 11.2\% | 11.8\% | 11.3\% | 3.5\% | 3.4\% | 3.3\% | 20,043 | 19,609 | 12,849 | 332 | 349 | 215 |
| VA | 13.8\% | 14.3\% | 15.2\% | 53.4\% | 53.0\% | 54.1\% | 19.6\% | 19.5\% | 18.6\% | 9.3\% | 9.3\% | 8.7\% | 4.0\% | 3.8\% | 3.5\% | 30,771 | 26,291 | 28,650 | 466 | 399 | 398 |
| Small Agencies | 21.8\% | 19.6\% | 20.7\% | 53.6\% | 52.9\% | 54.7\% | 13.2\% | 14.9\% | 13.9\% | 7.8\% | 8.9\% | 6.9\% | 3.7\% | 3.7\% | 3.8\% | 4,978 | 4,602 | 4,932 | 87 | 94 | 89 |
| DOD | 14.9\% | 13.9\% | 13.9\% | 55.2\% | 55.3\% | 56.1\% | 17.6\% | 18.4\% | 18.4\% | 9.2\% | 9.4\% | 8.8\% | 3.2\% | 3.1\% | 2.8\% | 70,467 | 72,312 | 62,809 | 873 | 1,004 | 756 |
| USACE | 13.6\% | 12.7\% | 12.9\% | 61.4\% | 60.0\% | 58.3\% | 15.4\% | 16.7\% | 18.7\% | 7.7\% | 8.3\% | 8.1\% | 1.9\% | 2.2\% | 2.0\% | 4,188 | 2,335 | 2,143 | 56 | 40 | 37 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 15.3\% | 14.4\% | 13.8\% | 56.1\% | 55.7\% | 57.3\% | 16.8\% | 18.0\% | 18.1\% | 8.9\% | 8.9\% | 8.4\% | 2.8\% | 3.0\% | 2.4\% | 18,091 | 18,433 | 11,737 | 235 | 256 | 121 |
| Army $\ddagger$ | 15.5\% | 14.1\% | 13.9\% | 54.6\% | 55.3\% | 55.1\% | 17.8\% | 18.4\% | 19.0\% | 8.8\% | 9.1\% | 8.9\% | 3.4\% | 3.0\% | 3.0\% | 16,105 | 19,195 | 19,165 | 192 | 272 | 254 |
| Navy $\ddagger$ | 14.0\% | 12.7\% | 14.1\% | 54.9\% | 55.1\% | 57.1\% | 18.1\% | 19.2\% | 17.6\% | 10.0\% | 10.0\% | 8.7\% | 3.0\% | 3.0\% | 2.5\% | 15,699 | 17,195 | 16,872 | 175 | 209 | 187 |
| Marine Corps | 15.1\% | 18.5\% | 15.5\% | 55.7\% | 51.0\% | 55.0\% | 16.7\% | 18.4\% | 17.1\% | 9.6\% | 7.7\% | 9.2\% | 3.0\% | 4.4\% | 3.2\% | 1,636 | 1,675 | 2,026 | 15 | 14 | 25 |
| DOD 4th Estate | 15.1\% | 14.3\% | 14.0\% | 53.3\% | 54.4\% | 53.9\% | 18.3\% | 17.8\% | 18.9\% | 9.6\% | 10.1\% | 9.6\% | 3.8\% | 3.5\% | 3.6\% | 14,748 | 13,479 | 10,866 | 200 | 213 | 132 |

[^76]Page 87
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (30) Employees have a feeling of personal empowerment with respect to work processes.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 9.1\% | 8.5\% | 8.5\% | 33.8\% | 33.4\% | 34.4\% | 25.2\% | 25.7\% | 26.0\% | 20.7\% | 21.2\% | 20.8\% | 11.1\% | 11.2\% | 10.3\% | 404,200 | 375,805 | 360,361 | 9,417 | 8,728 | 8,232 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 8.6\% | 5.5\% | 5.9\% | 27.1\% | 27.5\% | 28.8\% | 25.0\% | 25.9\% | 27.3\% | 21.1\% | 24.5\% | 23.7\% | 18.1\% | 16.7\% | 14.4\% | 1,053 | 1,012 | 1,104 | 32 | 31 | 34 |
| CSOSA | 10.6\% | 7.1\% | 8.7\% | 33.6\% | 33.6\% | 33.8\% | 26.9\% | 24.6\% | 26.3\% | 20.7\% | 20.7\% | 21.4\% | 8.2\% | 14.0\% | 9.8\% | 614 | 686 | 685 | 19 | 21 | 16 |
| DHS | 5.2\% | 5.5\% | 5.7\% | 23.3\% | 24.8\% | 27.3\% | 24.7\% | 24.6\% | 25.0\% | 26.9\% | 26.3\% | 25.6\% | 19.8\% | 18.8\% | 16.4\% | 41,501 | 40,948 | 37,434 | 696 | 747 | 663 |
| DOC | 12.3\% | 13.6\% | 12.6\% | 36.4\% | 38.5\% | 40.0\% | 25.0\% | 24.3\% | 24.1\% | 17.8\% | 16.5\% | 15.9\% | 8.4\% | 7.1\% | 7.4\% | 9,665 | 9,458 | 9,018 | 297 | 291 | 281 |
| DOE | 7.8\% | 7.0\% | 7.4\% | 33.5\% | 31.5\% | 34.7\% | 24.8\% | 24.5\% | 24.8\% | 22.3\% | 24.2\% | 22.7\% | 11.5\% | 12.8\% | 10.4\% | 8,178 | 6,297 | 6,471 | 189 | 124 | 126 |
| DOI | 7.7\% | 7.0\% | 6.8\% | 34.4\% | 34.3\% | 35.4\% | 26.3\% | 26.5\% | 26.7\% | 21.0\% | 21.6\% | 21.5\% | 10.6\% | 10.6\% | 9.6\% | 25,307 | 17,596 | 17,628 | 594 | 452 | 430 |
| DOJ | 11.2\% | 9.3\% | 9.0\% | 38.2\% | 36.5\% | 37.0\% | 26.4\% | 27.5\% | 27.8\% | 17.2\% | 19.1\% | 19.2\% | 7.1\% | 7.6\% | 7.1\% | 19,196 | 16,337 | 16,113 | 488 | 408 | 381 |
| DOL | 10.4\% | 8.5\% | 8.5\% | 34.9\% | 32.7\% | 32.2\% | 25.6\% | 25.4\% | 25.7\% | 18.6\% | 20.9\% | 20.5\% | 10.5\% | 12.5\% | 13.1\% | 10,927 | 10,505 | 4,910 | 297 | 298 | 152 |
| DOT | 10.1\% | 8.6\% | 9.0\% | 37.7\% | 36.2\% | 36.4\% | 25.4\% | 26.4\% | 27.1\% | 18.6\% | 19.7\% | 19.7\% | 8.3\% | 9.2\% | 7.7\% | 15,029 | 11,219 | 22,353 | 348 | 274 | 477 |
| Educ | 11.0\% | 9.7\% | 9.7\% | 32.3\% | 32.0\% | 30.2\% | 23.0\% | 22.1\% | 22.4\% | 21.1\% | 21.4\% | 23.4\% | 12.5\% | 14.8\% | 14.2\% | 2,577 | 2,303 | 2,558 | 100 | 73 | 74 |
| EEOC | 12.9\% | 11.0\% | 7.6\% | 30.7\% | 30.7\% | 33.3\% | 23.2\% | 23.0\% | 23.5\% | 22.1\% | 20.5\% | 19.9\% | 11.1\% | 14.9\% | 15.7\% | 1,192 | 1,089 | 1,125 | 42 | 28 | 42 |
| EPA | 7.0\% | 6.4\% | 6.8\% | 31.9\% | 30.3\% | 33.8\% | 23.9\% | 24.6\% | 24.9\% | 24.2\% | 25.6\% | 22.5\% | 12.9\% | 13.1\% | 12.0\% | 4,273 | 3,697 | 3,747 | 128 | 101 | 122 |
| FCC | 11.8\% | 9.1\% | 10.6\% | 32.9\% | 33.8\% | 38.2\% | 21.1\% | 27.5\% | 26.2\% | 20.3\% | 19.0\% | 16.8\% | 13.8\% | 10.7\% | 8.3\% | 531 | 670 | 776 | 25 | 21 | 30 |
| FERC | 17.3\% | 13.7\% | 12.3\% | 40.7\% | 41.5\% | 40.4\% | 21.5\% | 20.9\% | 24.7\% | 13.4\% | 16.0\% | 15.5\% | 7.0\% | 7.9\% | 7.2\% | 964 | 857 | 850 | 27 | 30 | 30 |
| FTC | 24.2\% | 22.5\% | 20.0\% | 42.3\% | 40.5\% | 38.5\% | 17.2\% | 17.0\% | 21.3\% | 11.2\% | 12.2\% | 13.6\% | 5.1\% | 7.8\% | 6.6\% | 606 | 481 | 542 | 7 | 28 | 15 |

[^77]
## Report by Agency

## (30) Employees have a feeling of personal empowerment with respect to work processes.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 9.1\% | 8.5\% | 8.5\% | 33.8\% | 33.4\% | 34.4\% | 25.2\% | 25.7\% | 26.0\% | 20.7\% | 21.2\% | 20.8\% | 11.1\% | 11.2\% | 10.3\% | 404,200 | 375,805 | 360,361 | 9,417 | 8,728 | 8,232 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 12.8\% | 11.8\% | 11.7\% | 35.3\% | 35.3\% | 36.7\% | 23.7\% | 24.4\% | 24.1\% | 18.2\% | 18.4\% | 18.0\% | 9.9\% | 10.2\% | 9.4\% | 7,572 | 8,246 | 8,101 | 172 | 158 | 160 |
| HHS | 11.0\% | 9.9\% | 9.2\% | 37.2\% | 36.7\% | 36.2\% | 24.7\% | 24.5\% | 25.8\% | 18.1\% | 19.3\% | 19.5\% | 9.0\% | 9.6\% | 9.2\% | 34,984 | 31,158 | 30,721 | 1,007 | 903 | 912 |
| HUD | 7.9\% | 5.5\% | 5.5\% | 28.2\% | 24.3\% | 25.5\% | 25.9\% | 25.9\% | 25.1\% | 24.1\% | 25.3\% | 26.7\% | 13.9\% | 19.0\% | 17.2\% | 5,185 | 3,709 | 3,526 | 149 | 96 | 102 |
| NARA | 9.9\% | 6.8\% | 6.1\% | 27.0\% | 25.6\% | 26.4\% | 25.6\% | 24.8\% | 23.2\% | 22.0\% | 24.7\% | 26.9\% | 15.5\% | 18.1\% | 17.4\% | 1,659 | 1,618 | 1,559 | 44 | 41 | 45 |
| NASA | 21.7\% | 19.8\% | 18.7\% | 45.0\% | 44.8\% | 44.6\% | 18.1\% | 19.6\% | 20.1\% | 11.3\% | 11.6\% | 12.5\% | 4.0\% | 4.2\% | 4.1\% | 9,602 | 9,121 | 9,624 | 190 | 181 | 217 |
| NCUA | 14.5\% | 14.9\% | 14.9\% | 43.3\% | 41.6\% | 39.7\% | 20.7\% | 23.1\% | 21.6\% | 15.8\% | 15.4\% | 16.3\% | 5.8\% | 5.0\% | 7.5\% | 753 | 782 | 771 | 15 | 20 | 19 |
| NLRB | 9.2\% | 7.9\% | 8.0\% | 28.5\% | 27.7\% | 26.7\% | 23.4\% | 20.3\% | 24.2\% | 25.3\% | 28.7\% | 26.1\% | 13.5\% | 15.4\% | 14.9\% | 859 | 661 | 693 | 33 | 20 | 20 |
| NRC | 15.6\% | 16.4\% | 16.0\% | 41.9\% | 41.1\% | 42.1\% | 20.2\% | 21.4\% | 21.8\% | 15.8\% | 14.4\% | 14.7\% | 6.4\% | 6.6\% | 5.4\% | 2,565 | 2,372 | 2,416 | 76 | 71 | 68 |
| NSF | 14.8\% | 14.4\% | 11.1\% | 38.7\% | 35.9\% | 35.0\% | 21.9\% | 23.0\% | 22.7\% | 17.0\% | 18.5\% | 22.1\% | 7.7\% | 8.1\% | 9.1\% | 863 | 866 | 852 | 31 | 37 | 22 |
| OMB | 17.6\% | 13.3\% | 10.6\% | 45.3\% | 39.2\% | 31.6\% | 19.6\% | 21.7\% | 20.3\% | 15.0\% | 21.7\% | 24.1\% | 2.4\% | 4.1\% | 13.5\% | 301 | 299 | 303 | 3 | 2 | 5 |
| OPM | 12.2\% | 11.8\% | 11.9\% | 36.4\% | 38.5\% | 38.9\% | 25.2\% | 23.7\% | 25.0\% | 17.0\% | 17.9\% | 16.9\% | 9.2\% | 8.0\% | 7.3\% | 3,207 | 3,410 | 2,766 | 128 | 150 | 112 |
| PBGC | 10.0\% | 12.2\% | 8.3\% | 32.5\% | 30.3\% | 31.1\% | 27.3\% | 25.7\% | 24.9\% | 20.7\% | 22.1\% | 24.9\% | 9.5\% | 9.6\% | 10.8\% | 602 | 457 | 371 | 14 | 14 | 16 |
| RRB | 10.5\% | 8.8\% | 8.4\% | 37.3\% | 37.5\% | 41.1\% | 25.2\% | 25.7\% | 28.8\% | 17.9\% | 19.3\% | 14.7\% | 9.0\% | 8.7\% | 7.0\% | 444 | 492 | 565 | 28 | 28 | 32 |
| SBA | 9.5\% | 9.6\% | 9.1\% | 30.1\% | 32.0\% | 34.7\% | 23.9\% | 24.7\% | 25.6\% | 20.2\% | 20.9\% | 19.6\% | 16.3\% | 12.9\% | 11.0\% | 1,244 | 1,325 | 1,449 | 38 | 44 | 39 |
| SEC | 11.3\% | 8.7\% | 7.5\% | 32.6\% | 30.3\% | 26.6\% | 21.8\% | 25.1\% | 25.3\% | 22.3\% | 23.0\% | 25.9\% | 12.1\% | 12.8\% | 14.7\% | 1,839 | 2,357 | 2,307 | 66 | 81 | 82 |

[^78]
## Report by Agency

(30) Employees have a feeling of personal empowerment with respect to work processes.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 9.1\% | 8.5\% | 8.5\% | 33.8\% | 33.4\% | 34.4\% | 25.2\% | 25.7\% | 26.0\% | 20.7\% | 21.2\% | 20.8\% | 11.1\% | 11.2\% | 10.3\% | 404,200 | 375,805 | 360,361 | 9,417 | 8,728 | 8,232 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 9.2\% | 7.1\% | 7.6\% | 35.1\% | 34.5\% | 33.4\% | 27.4\% | 27.5\% | 28.4\% | 19.9\% | 21.4\% | 20.9\% | 8.4\% | 9.5\% | 9.7\% | 9,969 | 9,072 | 7,907 | 290 | 237 | 203 |
| State | 10.4\% | 10.6\% | 10.1\% | 39.7\% | 40.3\% | 40.6\% | 24.6\% | 24.6\% | 23.6\% | 18.8\% | 18.5\% | 19.7\% | 6.6\% | 6.1\% | 6.0\% | 3,902 | 3,603 | 2,408 | 62 | 57 | 45 |
| Treas | 8.1\% | 7.6\% | 8.5\% | 31.1\% | 31.3\% | 32.4\% | 23.5\% | 23.7\% | 23.6\% | 23.4\% | 24.0\% | 22.1\% | 13.9\% | 13.4\% | 13.4\% | 49,521 | 48,977 | 47,915 | 1,381 | 1,222 | 1,186 |
| USAID | 8.3\% | 7.2\% | 6.7\% | 36.1\% | 33.1\% | 35.1\% | 22.6\% | 23.7\% | 24.9\% | 23.9\% | 24.1\% | 23.9\% | 9.2\% | 11.9\% | 9.4\% | 1,940 | 1,968 | 2,196 | 25 | 31 | 26 |
| USDA | 6.5\% | 5.7\% | 5.6\% | 34.9\% | 32.2\% | 32.4\% | 27.3\% | 28.2\% | 28.4\% | 22.0\% | 24.2\% | 23.8\% | 9.3\% | 9.8\% | 9.8\% | 19,907 | 19,482 | 12,783 | 442 | 454 | 276 |
| VA | 8.2\% | 8.5\% | 8.8\% | 31.3\% | 31.3\% | 32.5\% | 25.2\% | 25.4\% | 25.1\% | 22.2\% | 21.4\% | 21.5\% | 13.1\% | 13.3\% | 12.1\% | 30,695 | 26,229 | 28,599 | 536 | 460 | 427 |
| Small Agencies | 12.7\% | 11.6\% | 12.2\% | 34.1\% | 32.4\% | 33.7\% | 21.6\% | 22.0\% | 23.4\% | 19.2\% | 21.2\% | 19.9\% | 12.4\% | 12.9\% | 10.9\% | 4,926 | 4,555 | 4,867 | 140 | 139 | 157 |
| DOD | 9.8\% | 8.9\% | 8.8\% | 36.0\% | 35.3\% | 36.2\% | 25.4\% | 26.2\% | 26.7\% | 19.5\% | 20.1\% | 19.5\% | 9.4\% | 9.5\% | 8.7\% | 70,048 | 71,891 | 62,348 | 1,258 | 1,355 | 1,188 |
| USACE | 8.2\% | 7.3\% | 7.1\% | 38.3\% | 36.7\% | 34.8\% | 26.2\% | 26.7\% | 29.1\% | 19.6\% | 20.4\% | 21.2\% | 7.7\% | 8.9\% | 7.6\% | 4,178 | 2,324 | 2,111 | 66 | 49 | 65 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 11.4\% | 9.9\% | 9.1\% | 38.4\% | 36.8\% | 37.5\% | 23.5\% | 25.0\% | 25.7\% | 18.3\% | 19.4\% | 19.5\% | 8.4\% | 9.0\% | 8.2\% | 17,980 | 18,344 | 11,669 | 336 | 332 | 191 |
| Army $\ddagger$ | 9.8\% | 9.0\% | 8.8\% | 34.9\% | 34.9\% | 36.0\% | 25.6\% | 26.4\% | 26.8\% | 19.7\% | 19.9\% | 19.3\% | 10.0\% | 9.8\% | 9.1\% | 16,017 | 19,057 | 18,998 | 282 | 384 | 413 |
| Navy $\ddagger$ | 8.8\% | 7.8\% | 8.9\% | 35.3\% | 34.8\% | 36.2\% | 27.2\% | 27.4\% | 27.6\% | 19.7\% | 20.8\% | 19.2\% | 9.0\% | 9.3\% | 8.1\% | 15,590 | 17,090 | 16,763 | 261 | 287 | 288 |
| Marine Corps | 9.7\% | 11.1\% | 9.2\% | 33.4\% | 33.9\% | 37.2\% | 26.2\% | 26.1\% | 26.2\% | 20.7\% | 19.8\% | 18.5\% | 10.1\% | 9.1\% | 8.9\% | 1,633 | 1,668 | 2,020 | 18 | 23 | 31 |
| DOD 4th <br> Estate | 9.9\% | 9.1\% | 8.9\% | 35.2\% | 34.5\% | 34.9\% | 24.3\% | 25.1\% | 25.7\% | 20.0\% | 20.8\% | 20.0\% | 10.7\% | 10.4\% | 10.5\% | 14,650 | 13,408 | 10,787 | 295 | 280 | 200 |

[^79]**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (31) Employees are recognized for providing high quality products and services.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 10.9\% | 10.0\% | 10.0\% | 35.6\% | 34.5\% | 35.5\% | 23.5\% | 24.2\% | 24.5\% | 18.7\% | 19.5\% | 19.0\% | 11.3\% | 11.7\% | 10.9\% | 403,880 | 375,902 | 360,183 | 8,603 | 7,530 | 7,290 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 9.7\% | 7.1\% | 7.6\% | 27.8\% | 26.8\% | 32.9\% | 24.5\% | 24.6\% | 21.9\% | 19.6\% | 22.2\% | 21.5\% | 18.4\% | 19.3\% | 16.1\% | 1,061 | 1,012 | 1,111 | 26 | 23 | 25 |
| CSOSA | 13.1\% | 9.2\% | 10.6\% | 38.8\% | 33.6\% | 38.3\% | 22.9\% | 22.0\% | 23.6\% | 17.3\% | 20.4\% | 18.0\% | 7.9\% | 14.8\% | 9.5\% | 627 | 695 | 690 | 5 | 14 | 7 |
| DHS | 6.3\% | 6.4\% | 6.5\% | 24.4\% | 25.8\% | 28.3\% | 23.3\% | 23.1\% | 24.3\% | 25.1\% | 25.1\% | 24.0\% | 20.9\% | 19.7\% | 16.8\% | 41,486 | 40,953 | 37,329 | 660 | 635 | 623 |
| DOC | 14.8\% | 16.4\% | 15.8\% | 39.5\% | 41.4\% | 41.7\% | 22.1\% | 21.4\% | 20.9\% | 15.6\% | 13.9\% | 15.0\% | 8.0\% | 6.9\% | 6.8\% | 9,730 | 9,508 | 9,088 | 214 | 211 | 201 |
| DOE | 9.8\% | 8.2\% | 9.1\% | 35.8\% | 33.7\% | 37.0\% | 24.9\% | 24.8\% | 24.5\% | 19.3\% | 22.0\% | 19.4\% | 10.2\% | 11.3\% | 10.1\% | 8,178 | 6,277 | 6,484 | 169 | 137 | 95 |
| DOI | 9.9\% | 8.8\% | 8.4\% | 37.3\% | 36.6\% | 36.8\% | 23.7\% | 24.3\% | 25.3\% | 18.5\% | 19.8\% | 19.4\% | 10.7\% | 10.5\% | 10.2\% | 25,282 | 17,691 | 17,674 | 518 | 300 | 299 |
| DOJ | 12.9\% | 10.7\% | 10.1\% | 37.5\% | 36.3\% | 36.6\% | 24.2\% | 25.2\% | 25.7\% | 17.5\% | 19.2\% | 19.3\% | 7.9\% | 8.7\% | 8.2\% | 19,234 | 16,372 | 16,171 | 389 | 318 | 294 |
| DOL | 12.7\% | 10.4\% | 9.9\% | 37.4\% | 35.9\% | 33.4\% | 22.6\% | 23.4\% | 25.3\% | 16.9\% | 18.6\% | 19.0\% | 10.4\% | 11.7\% | 12.3\% | 10,950 | 10,539 | 4,923 | 243 | 246 | 134 |
| DOT | 11.4\% | 9.4\% | 9.0\% | 35.5\% | 33.5\% | 35.0\% | 24.1\% | 24.5\% | 25.3\% | 18.5\% | 20.4\% | 19.4\% | 10.5\% | 12.2\% | 11.2\% | 14,999 | 11,225 | 22,349 | 328 | 236 | 420 |
| Educ | 14.5\% | 13.6\% | 12.0\% | 38.0\% | 37.5\% | 35.7\% | 21.7\% | 19.7\% | 21.8\% | 15.4\% | 17.6\% | 18.8\% | 10.4\% | 11.5\% | 11.7\% | 2,591 | 2,297 | 2,536 | 82 | 73 | 79 |
| EEOC | 14.7\% | 12.5\% | 9.5\% | 34.7\% | 32.2\% | 34.5\% | 19.4\% | 22.6\% | 21.5\% | 20.0\% | 18.0\% | 19.1\% | 11.2\% | 14.6\% | 15.4\% | 1,179 | 1,084 | 1,144 | 49 | 27 | 24 |
| EPA | 10.1\% | 8.3\% | 9.7\% | 40.5\% | 40.3\% | 41.0\% | 23.9\% | 23.0\% | 23.7\% | 16.2\% | 18.6\% | 16.9\% | 9.3\% | 9.8\% | 8.8\% | 4,279 | 3,701 | 3,774 | 117 | 76 | 88 |
| FCC | 15.1\% | 12.9\% | 14.0\% | 36.4\% | 41.6\% | 47.4\% | 21.4\% | 23.8\% | 21.5\% | 16.2\% | 13.1\% | 11.2\% | 10.8\% | 8.6\% | 5.8\% | 535 | 670 | 783 | 22 | 20 | 23 |
| FERC | 21.7\% | 17.9\% | 14.2\% | 43.4\% | 43.4\% | 42.8\% | 18.9\% | 17.5\% | 23.0\% | 11.3\% | 14.6\% | 13.6\% | 4.7\% | 6.5\% | 6.5\% | 959 | 858 | 847 | 31 | 26 | 28 |
| FTC | 27.2\% | 30.5\% | 23.9\% | 43.8\% | 38.5\% | 43.3\% | 16.1\% | 14.4\% | 15.2\% | 7.6\% | 9.8\% | 12.0\% | 5.3\% | 6.8\% | 5.5\% | 595 | 493 | 540 | 16 | 16 | 11 |

[^80]
## Report by Agency

## (31) Employees are recognized for providing high quality products and services.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 10.9\% | 10.0\% | 10.0\% | 35.6\% | 34.5\% | 35.5\% | 23.5\% | 24.2\% | 24.5\% | 18.7\% | 19.5\% | 19.0\% | 11.3\% | 11.7\% | 10.9\% | 403,880 | 375,902 | 360,183 | 8,603 | 7,530 | 7,290 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 14.4\% | 12.3\% | 12.2\% | 37.7\% | 36.7\% | 37.3\% | 24.2\% | 25.3\% | 24.6\% | 14.2\% | 16.5\% | 16.5\% | 9.4\% | 9.3\% | 9.3\% | 7,573 | 8,222 | 8,054 | 154 | 149 | 158 |
| HHS | 13.7\% | 11.9\% | 10.9\% | 39.5\% | 38.7\% | 37.4\% | 22.6\% | 23.3\% | 23.8\% | 15.6\% | 16.4\% | 17.7\% | 8.6\% | 9.6\% | 10.2\% | 35,066 | 31,282 | 30,769 | 815 | 692 | 766 |
| HUD | 10.7\% | 6.9\% | 7.0\% | 33.8\% | 30.2\% | 29.1\% | 23.8\% | 24.6\% | 24.9\% | 19.2\% | 20.6\% | 22.7\% | 12.6\% | 17.7\% | 16.2\% | 5,155 | 3,693 | 3,496 | 154 | 99 | 114 |
| NARA | 13.4\% | 10.8\% | 8.5\% | 35.5\% | 30.9\% | 32.1\% | 21.4\% | 21.3\% | 21.6\% | 16.0\% | 20.8\% | 20.8\% | 13.6\% | 16.3\% | 17.0\% | 1,661 | 1,617 | 1,549 | 30 | 35 | 42 |
| NASA | 25.9\% | 23.1\% | 22.7\% | 46.8\% | 46.2\% | 47.1\% | 16.3\% | 17.8\% | 17.6\% | 7.6\% | 9.3\% | 8.8\% | 3.4\% | 3.6\% | 3.7\% | 9,612 | 9,163 | 9,684 | 148 | 129 | 129 |
| NCUA | 15.4\% | 17.2\% | 14.1\% | 47.4\% | 44.1\% | 41.8\% | 18.9\% | 20.9\% | 21.4\% | 13.2\% | 12.4\% | 14.8\% | 5.0\% | 5.4\% | 7.9\% | 756 | 786 | 770 | 14 | 12 | 15 |
| NLRB | 12.7\% | 10.3\% | 9.4\% | 37.3\% | 33.2\% | 34.5\% | 18.5\% | 21.8\% | 21.0\% | 19.4\% | 22.9\% | 23.5\% | 12.1\% | 11.8\% | 11.6\% | 868 | 666 | 699 | 23 | 12 | 13 |
| NRC | 20.4\% | 20.3\% | 19.5\% | 44.1\% | 43.6\% | 45.6\% | 17.7\% | 17.6\% | 18.2\% | 11.1\% | 11.7\% | 11.6\% | 6.8\% | 6.8\% | 5.2\% | 2,602 | 2,399 | 2,435 | 42 | 38 | 38 |
| NSF | 17.6\% | 15.3\% | 12.3\% | 38.2\% | 38.6\% | 37.0\% | 19.9\% | 21.8\% | 22.1\% | 16.7\% | 15.4\% | 19.7\% | 7.6\% | 8.9\% | 8.9\% | 866 | 879 | 856 | 25 | 23 | 16 |
| OMB | 24.3\% | 18.1\% | 13.2\% | 48.3\% | 47.2\% | 46.0\% | 15.8\% | 21.4\% | 16.3\% | 10.0\% | 11.5\% | 17.4\% | 1.6\% | 1.9\% | 7.2\% | 298 | 295 | 303 | 5 | 4 | 5 |
| OPM | 13.8\% | 13.9\% | 13.7\% | 40.4\% | 40.8\% | 42.7\% | 21.4\% | 21.0\% | 21.5\% | 15.1\% | 15.7\% | 14.4\% | 9.3\% | 8.6\% | 7.7\% | 3,193 | 3,436 | 2,751 | 146 | 116 | 117 |
| PBGC | 11.9\% | 13.8\% | 10.7\% | 37.9\% | 39.1\% | 36.3\% | 23.2\% | 20.3\% | 22.5\% | 18.0\% | 17.0\% | 17.8\% | 9.0\% | 9.8\% | 12.6\% | 600 | 459 | 372 | 14 | 9 | 12 |
| RRB | 12.7\% | 12.3\% | 11.7\% | 40.7\% | 40.2\% | 40.7\% | 21.3\% | 23.2\% | 26.9\% | 15.4\% | 15.0\% | 12.8\% | 9.8\% | 9.3\% | 8.0\% | 451 | 502 | 569 | 19 | 17 | 28 |
| SBA | 10.0\% | 11.1\% | 11.1\% | 30.3\% | 32.0\% | 32.5\% | 22.1\% | 22.9\% | 25.3\% | 21.4\% | 20.5\% | 19.2\% | 16.0\% | 13.6\% | 11.9\% | 1,238 | 1,324 | 1,447 | 34 | 36 | 34 |
| SEC | 13.9\% | 11.5\% | 8.7\% | 38.7\% | 35.8\% | 32.9\% | 19.3\% | 23.4\% | 24.5\% | 16.3\% | 18.6\% | 20.4\% | 11.8\% | 10.7\% | 13.4\% | 1,840 | 2,349 | 2,311 | 55 | 81 | 73 |

[^81]
## Report by Agency

(31) Employees are recognized for providing high quality products and services.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 10.9\% | 10.0\% | 10.0\% | 35.6\% | 34.5\% | 35.5\% | 23.5\% | 24.2\% | 24.5\% | 18.7\% | 19.5\% | 19.0\% | 11.3\% | 11.7\% | 10.9\% | 403,880 | 375,902 | 360,183 | 8,603 | 7,530 | 7,290 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 12.9\% | 9.7\% | 10.2\% | 40.2\% | 35.4\% | 36.6\% | 21.3\% | 24.1\% | 23.3\% | 16.8\% | 20.0\% | 18.9\% | 8.9\% | 10.8\% | 11.0\% | 9,987 | 9,110 | 7,969 | 232 | 169 | 130 |
| State | 13.3\% | 12.7\% | 12.2\% | 43.5\% | 44.2\% | 43.0\% | 22.2\% | 22.1\% | 24.7\% | 14.8\% | 15.4\% | 14.5\% | 6.2\% | 5.7\% | 5.6\% | 3,914 | 3,611 | 2,413 | 42 | 47 | 32 |
| Treas | 10.7\% | 10.3\% | 11.0\% | 37.2\% | 37.0\% | 36.9\% | 22.4\% | 22.9\% | 22.4\% | 17.8\% | 18.8\% | 17.7\% | 11.8\% | 11.1\% | 12.0\% | 49,249 | 48,683 | 47,766 | 1,514 | 1,394 | 1,246 |
| USAID | 10.3\% | 9.3\% | 8.4\% | 44.0\% | 40.3\% | 44.3\% | 22.1\% | 23.7\% | 21.7\% | 15.4\% | 17.8\% | 18.7\% | 8.1\% | 8.9\% | 7.0\% | 1,942 | 1,964 | 2,181 | 16 | 24 | 35 |
| USDA | 8.1\% | 6.9\% | 6.9\% | 36.8\% | 34.3\% | 35.5\% | 26.6\% | 26.7\% | 27.1\% | 19.2\% | 22.0\% | 20.9\% | 9.4\% | 10.1\% | 9.6\% | 19,933 | 19,540 | 12,775 | 380 | 363 | 241 |
| VA | 9.4\% | 9.4\% | 10.2\% | 31.9\% | 31.7\% | 32.7\% | 24.1\% | 24.0\% | 23.8\% | 21.0\% | 20.5\% | 20.4\% | 13.7\% | 14.4\% | 13.0\% | 30,578 | 26,113 | 28,478 | 560 | 481 | 475 |
| Small Agencies | 15.7\% | 13.8\% | 14.3\% | 37.4\% | 36.4\% | 36.5\% | 19.9\% | 21.4\% | 22.0\% | 15.4\% | 17.0\% | 16.5\% | 11.5\% | 11.4\% | 10.7\% | 4,941 | 4,563 | 4,876 | 119 | 115 | 133 |
| DOD | 11.5\% | 10.5\% | 10.4\% | 37.6\% | 35.7\% | 36.8\% | 23.7\% | 25.2\% | 25.5\% | 17.5\% | 18.5\% | 17.8\% | 9.6\% | 10.1\% | 9.5\% | 69,872 | 71,871 | 62,217 | 1,193 | 1,127 | 1,087 |
| USACE | 11.1\% | 8.8\% | 8.8\% | 40.5\% | 39.3\% | 38.9\% | 23.6\% | 26.2\% | 26.2\% | 17.4\% | 17.2\% | 17.9\% | 7.5\% | 8.5\% | 8.2\% | 4,166 | 2,316 | 2,128 | 67 | 45 | 47 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 12.9\% | 11.4\% | 11.0\% | 39.9\% | 37.3\% | 37.1\% | 22.6\% | 24.7\% | 25.2\% | 16.6\% | 16.9\% | 17.7\% | 8.1\% | 9.7\% | 9.1\% | 17,978 | 18,362 | 11,637 | 284 | 243 | 167 |
| Army $\ddagger$ | 11.1\% | 9.9\% | 9.9\% | 34.5\% | 33.2\% | 34.9\% | 24.0\% | 25.2\% | 25.5\% | 19.2\% | 20.1\% | 19.1\% | 11.1\% | 11.5\% | 10.6\% | 15,955 | 19,050 | 18,966 | 278 | 328 | 376 |
| Navy $\ddagger$ | 10.5\% | 9.7\% | 10.3\% | 39.0\% | 36.7\% | 39.1\% | 24.8\% | 25.9\% | 25.8\% | 16.7\% | 18.7\% | 16.4\% | 9.0\% | 9.1\% | 8.4\% | 15,576 | 17,085 | 16,737 | 238 | 236 | 245 |
| Marine Corps | 11.2\% | 13.1\% | 11.0\% | 33.6\% | 33.2\% | 34.5\% | 25.3\% | 25.2\% | 26.1\% | 17.5\% | 19.5\% | 18.6\% | 12.4\% | 8.9\% | 9.8\% | 1,617 | 1,654 | 2,006 | 28 | 32 | 36 |
| DOD 4th <br> Estate | 12.4\% | 11.5\% | 11.0\% | 37.6\% | 35.7\% | 36.2\% | 22.8\% | 24.5\% | 24.7\% | 16.9\% | 17.8\% | 17.5\% | 10.2\% | 10.6\% | 10.6\% | 14,580 | 13,404 | 10,743 | 298 | 243 | 216 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (32) Creativity and innovation are rewarded.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 9.1\% | 8.3\% | 8.3\% | 27.6\% | 26.5\% | 27.2\% | 28.7\% | 29.5\% | 29.9\% | 20.7\% | 21.5\% | 21.2\% | 13.8\% | 14.2\% | 13.5\% | 398,504 | 371,008 | 355,365 | 13,352 | 12,026 | 11,534 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 9.2\% | 6.0\% | 7.4\% | 22.1\% | 22.5\% | 22.7\% | 26.4\% | 28.4\% | 27.2\% | 21.3\% | 21.9\% | 24.2\% | 21.0\% | 21.2\% | 18.4\% | 1,056 | 1,016 | 1,102 | 30 | 23 | 31 |
| csosA | 12.4\% | 6.5\% | 10.3\% | 25.5\% | 27.2\% | 28.9\% | 32.3\% | 27.0\% | 28.7\% | 19.8\% | 23.2\% | 19.4\% | 9.9\% | 16.0\% | 12.8\% | 611 | 675 | 677 | 14 | 28 | 17 |
| DHS | 5.4\% | 5.3\% | 5.4\% | 18.4\% | 19.1\% | 20.6\% | 25.3\% | 26.0\% | 27.4\% | 26.3\% | 25.8\% | 25.7\% | 24.6\% | 23.7\% | 20.9\% | 41,051 | 40,592 | 36,978 | 999 | 921 | 940 |
| DOC | 11.3\% | 11.9\% | 11.3\% | 30.7\% | 32.8\% | 32.9\% | 29.5\% | 30.1\% | 28.8\% | 17.7\% | 15.8\% | 17.4\% | 10.9\% | 9.4\% | 9.6\% | 9,562 | 9,372 | 8,923 | 361 | 351 | 336 |
| DOE | 7.7\% | 6.4\% | 7.4\% | 27.3\% | 25.6\% | 28.3\% | 29.9\% | 29.5\% | 29.6\% | 21.9\% | 24.4\% | 21.7\% | 13.2\% | 14.1\% | 13.0\% | 8,069 | 6,241 | 6,437 | 260 | 168 | 151 |
| DOI | 8.0\% | 7.4\% | 7.0\% | 29.1\% | 27.3\% | 28.0\% | 29.4\% | 30.4\% | 30.3\% | 20.5\% | 21.8\% | 22.3\% | 13.0\% | 13.1\% | 12.5\% | 25,034 | 17,492 | 17,483 | 733 | 484 | 480 |
| DOJ | 10.6\% | 8.5\% | 8.6\% | 30.1\% | 28.1\% | 28.7\% | 29.7\% | 30.7\% | 30.5\% | 19.7\% | 21.7\% | 21.6\% | 9.9\% | 11.0\% | 10.6\% | 18,963 | 16,204 | 15,958 | 622 | 481 | 461 |
| DOL | 10.7\% | 8.5\% | 8.0\% | 26.9\% | 24.9\% | 22.4\% | 29.6\% | 29.6\% | 30.8\% | 19.4\% | 21.4\% | 21.2\% | 13.4\% | 15.7\% | 17.6\% | 10,803 | 10,377 | 4,825 | 390 | 400 | 223 |
| DOT | 9.0\% | 7.7\% | 7.2\% | 26.7\% | 26.3\% | 24.7\% | 29.4\% | 28.8\% | 31.7\% | 21.6\% | 22.5\% | 22.7\% | 13.2\% | 14.7\% | 13.7\% | 14,763 | 11,080 | 22,038 | 551 | 383 | 694 |
| Educ | 11.9\% | 11.1\% | 10.2\% | 29.8\% | 30.6\% | 28.8\% | 26.8\% | 24.9\% | 26.4\% | 18.0\% | 18.8\% | 19.4\% | 13.5\% | 14.5\% | 15.2\% | 2,557 | 2,280 | 2,504 | 110 | 100 | 105 |
| EEOC | 12.9\% | 9.3\% | 7.4\% | 24.1\% | 24.4\% | 24.5\% | 25.8\% | 26.3\% | 27.4\% | 21.7\% | 22.1\% | 21.3\% | 15.4\% | 17.9\% | 19.4\% | 1,156 | 1,064 | 1,103 | 64 | 43 | 58 |
| EPA | 9.0\% | 7.2\% | 8.9\% | 32.8\% | 33.3\% | 31.6\% | 26.1\% | 26.5\% | 28.5\% | 19.4\% | 19.8\% | 19.3\% | 12.7\% | 13.2\% | 11.7\% | 4,261 | 3,665 | 3,757 | 136 | 108 | 101 |
| FCC | 12.3\% | 11.0\% | 11.9\% | 31.3\% | 30.4\% | 38.3\% | 23.8\% | 29.8\% | 26.7\% | 17.5\% | 15.9\% | 13.9\% | 15.1\% | 12.9\% | 9.2\% | 528 | 667 | 765 | 25 | 18 | 30 |
| FERC | 15.6\% | 12.6\% | 10.5\% | 32.1\% | 28.5\% | 28.5\% | 27.2\% | 28.6\% | 31.4\% | 15.6\% | 18.1\% | 17.2\% | 9.5\% | 12.2\% | 12.4\% | 941 | 849 | 839 | 43 | 33 | 36 |
| FTC | 23.9\% | 22.8\% | 18.7\% | 33.5\% | 32.6\% | 35.5\% | 21.5\% | 21.2\% | 22.7\% | 13.2\% | 13.2\% | 15.5\% | 7.9\% | 10.2\% | 7.6\% | 595 | 491 | 537 | 16 | 18 | 16 |

[^82]Page 94

[^83]
## Report by Agency

## (32) Creativity and innovation are rewarded.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 9.1\% | 8.3\% | 8.3\% | 27.6\% | 26.5\% | 27.2\% | 28.7\% | 29.5\% | 29.9\% | 20.7\% | 21.5\% | 21.2\% | 13.8\% | 14.2\% | 13.5\% | 398,504 | 371,008 | 355,365 | 13,352 | 12,026 | 11,534 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 13.3\% | 11.4\% | 10.9\% | 29.8\% | 29.7\% | 30.3\% | 29.2\% | 30.0\% | 29.8\% | 16.8\% | 17.7\% | 18.2\% | 10.9\% | 11.2\% | 10.9\% | 7,488 | 8,117 | 7,966 | 224 | 226 | 238 |
| HHS | 12.3\% | 10.4\% | 9.7\% | 32.4\% | 31.7\% | 29.9\% | 27.7\% | 28.3\% | 28.7\% | 17.0\% | 18.0\% | 19.8\% | 10.6\% | 11.6\% | 11.9\% | 34,563 | 30,874 | 30,319 | 1,259 | 1,042 | 1,182 |
| HUD | 9.6\% | 6.3\% | 6.4\% | 25.8\% | 23.8\% | 21.8\% | 28.8\% | 26.9\% | 29.5\% | 20.5\% | 22.7\% | 22.8\% | 15.3\% | 20.3\% | 19.4\% | 5,104 | 3,663 | 3,446 | 204 | 131 | 151 |
| NARA | 10.4\% | 7.8\% | 6.6\% | 25.4\% | 21.5\% | 23.7\% | 26.9\% | 26.6\% | 25.2\% | 19.5\% | 23.4\% | 24.1\% | 17.8\% | 20.7\% | 20.5\% | 1,636 | 1,598 | 1,529 | 51 | 48 | 60 |
| NASA | 25.2\% | 21.6\% | 20.4\% | 41.1\% | 41.1\% | 41.2\% | 20.7\% | 22.9\% | 22.6\% | 8.5\% | 9.6\% | 11.0\% | 4.4\% | 4.7\% | 4.9\% | 9,534 | 9,079 | 9,600 | 230 | 210 | 205 |
| NCUA | 14.0\% | 15.5\% | 12.2\% | 34.9\% | 32.9\% | 30.4\% | 27.4\% | 28.1\% | 29.1\% | 15.5\% | 15.4\% | 18.0\% | 8.2\% | 8.1\% | 10.3\% | 743 | 774 | 763 | 23 | 23 | 28 |
| NLRB | 8.0\% | 7.3\% | 5.5\% | 22.4\% | 19.8\% | 21.9\% | 24.8\% | 25.1\% | 24.6\% | 25.7\% | 27.9\% | 28.0\% | 19.1\% | 19.9\% | 20.0\% | 859 | 656 | 674 | 31 | 23 | 28 |
| NRC | 14.2\% | 15.2\% | 14.0\% | 34.2\% | 32.6\% | 35.1\% | 27.4\% | 27.0\% | 26.3\% | 14.8\% | 16.0\% | 15.9\% | 9.4\% | 9.2\% | 8.6\% | 2,544 | 2,339 | 2,379 | 87 | 97 | 96 |
| NSF | 17.4\% | 14.3\% | 11.3\% | 30.6\% | 29.8\% | 32.9\% | 24.3\% | 29.8\% | 24.1\% | 19.0\% | 15.5\% | 21.3\% | 8.8\% | 10.5\% | 10.5\% | 857 | 875 | 843 | 32 | 30 | 31 |
| OMB | 22.8\% | 13.5\% | 10.9\% | 38.0\% | 44.4\% | 37.9\% | 24.4\% | 24.1\% | 26.2\% | 12.7\% | 13.8\% | 15.3\% | 2.1\% | 4.2\% | 9.7\% | 297 | 296 | 301 | 7 | 5 | 8 |
| OPM | 11.7\% | 11.2\% | 11.0\% | 29.8\% | 30.7\% | 32.0\% | 31.1\% | 30.5\% | 31.6\% | 17.0\% | 18.0\% | 16.1\% | 10.4\% | 9.7\% | 9.3\% | 3,111 | 3,321 | 2,690 | 216 | 234 | 170 |
| PBGC | 10.6\% | 13.5\% | 9.0\% | 29.1\% | 30.0\% | 28.5\% | 29.9\% | 26.2\% | 26.0\% | 18.5\% | 18.9\% | 23.3\% | 11.9\% | 11.4\% | 13.2\% | 593 | 449 | 364 | 24 | 22 | 22 |
| RRB | 9.5\% | 9.0\% | 8.1\% | 27.9\% | 25.1\% | 27.4\% | 32.6\% | 35.5\% | 36.8\% | 17.9\% | 19.0\% | 18.6\% | 12.3\% | 11.4\% | 9.1\% | 445 | 490 | 553 | 26 | 26 | 43 |
| SBA | 8.3\% | 10.6\% | 9.5\% | 24.1\% | 24.7\% | 27.3\% | 27.7\% | 25.9\% | 28.4\% | 20.6\% | 22.9\% | 20.6\% | 19.3\% | 15.8\% | 14.1\% | 1,226 | 1,312 | 1,430 | 51 | 53 | 56 |
| SEC | 12.4\% | 10.2\% | 8.1\% | 28.7\% | 27.4\% | 24.7\% | 26.1\% | 26.9\% | 26.7\% | 17.9\% | 20.8\% | 22.6\% | 14.9\% | 14.6\% | 17.9\% | 1,829 | 2,331 | 2,288 | 64 | 99 | 92 |

[^84]
## Report by Agency

## (32) Creativity and innovation are rewarded.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 9.1\% | 8.3\% | 8.3\% | 27.6\% | 26.5\% | 27.2\% | 28.7\% | 29.5\% | 29.9\% | 20.7\% | 21.5\% | 21.2\% | 13.8\% | 14.2\% | 13.5\% | 398,504 | 371,008 | 355,365 | 13,352 | 12,026 | 11,534 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 10.3\% | 7.5\% | 7.8\% | 29.5\% | 26.4\% | 26.9\% | 29.6\% | 32.1\% | 30.6\% | 19.4\% | 21.6\% | 21.4\% | 11.2\% | 12.4\% | 13.4\% | 9,822 | 8,957 | 7,829 | 403 | 312 | 267 |
| State | 11.9\% | 11.0\% | 10.3\% | 35.0\% | 35.8\% | 34.7\% | 26.1\% | 27.2\% | 27.7\% | 17.7\% | 17.0\% | 18.2\% | 9.3\% | 9.0\% | 9.1\% | 3,878 | 3,587 | 2,385 | 78 | 72 | 50 |
| Treas | 8.7\% | 8.2\% | 8.7\% | 27.8\% | 27.2\% | 27.5\% | 28.7\% | 29.3\% | 28.9\% | 20.5\% | 21.6\% | 20.4\% | 14.2\% | 13.8\% | 14.5\% | 48,367 | 47,730 | 46,879 | 2,307 | 2,275 | 1,987 |
| USAID | 10.7\% | 9.1\% | 7.9\% | 35.5\% | 32.8\% | 34.8\% | 26.6\% | 26.8\% | 26.9\% | 18.3\% | 21.4\% | 21.3\% | 9.0\% | 10.0\% | 9.2\% | 1,923 | 1,953 | 2,169 | 33 | 35 | 51 |
| USDA | 6.7\% | 5.4\% | 5.6\% | 27.5\% | 25.2\% | 26.0\% | 31.8\% | 32.8\% | 32.9\% | 22.6\% | 24.2\% | 23.4\% | 11.5\% | 12.5\% | 12.1\% | 19,722 | 19,322 | 12,649 | 540 | 540 | 355 |
| VA | 7.9\% | 8.1\% | 8.5\% | 24.6\% | 24.5\% | 25.8\% | 28.8\% | 28.5\% | 28.4\% | 22.5\% | 22.2\% | 22.1\% | 16.2\% | 16.6\% | 15.3\% | 30,161 | 25,772 | 28,156 | 944 | 786 | 752 |
| Small Agencies | 13.1\% | 12.0\% | 11.8\% | 28.9\% | 27.7\% | 29.1\% | 25.8\% | 25.9\% | 27.3\% | 18.3\% | 20.0\% | 18.8\% | 14.0\% | 14.3\% | 13.0\% | 4,871 | 4,510 | 4,824 | 176 | 165 | 184 |
| DOD | 9.4\% | 8.5\% | 8.5\% | 29.4\% | 27.3\% | 28.2\% | 29.5\% | 30.8\% | 31.4\% | 19.7\% | 20.9\% | 19.9\% | 12.0\% | 12.5\% | 12.0\% | 68,981 | 70,938 | 61,403 | 1,988 | 2,013 | 1,799 |
| USACE | 8.6\% | 6.9\% | 7.4\% | 31.3\% | 29.7\% | 28.7\% | 30.6\% | 32.5\% | 32.5\% | 19.5\% | 20.5\% | 20.6\% | 10.0\% | 10.5\% | 10.7\% | 4,103 | 2,291 | 2,087 | 125 | 72 | 85 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 11.4\% | 9.7\% | 9.2\% | 31.1\% | 29.3\% | 29.2\% | 28.9\% | 30.3\% | 30.8\% | 18.2\% | 18.7\% | 19.5\% | 10.4\% | 11.9\% | 11.2\% | 17,781 | 18,139 | 11,496 | 476 | 457 | 294 |
| Army $\ddagger$ | 8.9\% | 8.2\% | 8.0\% | 27.2\% | 25.0\% | 26.5\% | 28.9\% | 30.4\% | 31.3\% | 21.5\% | 22.7\% | 21.2\% | 13.5\% | 13.8\% | 13.0\% | 15,752 | 18,802 | 18,670 | 467 | 564 | 629 |
| Navy $\ddagger$ | 8.5\% | 7.7\% | 8.5\% | 30.4\% | 27.8\% | 29.5\% | 30.9\% | 31.8\% | 32.5\% | 19.2\% | 20.8\% | 18.8\% | 11.1\% | 11.8\% | 10.7\% | 15,373 | 16,884 | 16,551 | 392 | 437 | 395 |
| Marine Corps | 9.5\% | 10.7\% | 8.9\% | 24.9\% | 24.8\% | 25.7\% | 30.4\% | 30.6\% | 31.8\% | 20.1\% | 22.0\% | 20.6\% | 15.1\% | 11.9\% | 13.1\% | 1,602 | 1,633 | 1,966 | 35 | 48 | 70 |
| DOD 4th <br> Estate | 9.5\% | 9.1\% | 8.4\% | 29.2\% | 27.8\% | 28.6\% | 28.8\% | 29.8\% | 29.8\% | 19.5\% | 20.5\% | 19.5\% | 13.0\% | 12.9\% | 13.7\% | 14,370 | 13,189 | 10,633 | 493 | 435 | 326 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (33) Pay raises depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 5.0\% | 4.5\% | 4.2\% | 16.1\% | 15.1\% | 14.4\% | 26.5\% | 26.5\% | 26.7\% | 25.8\% | 26.5\% | 26.7\% | 26.6\% | 27.5\% | 28.1\% | 383,014 | 356,757 | 341,941 | 27,671 | 25,095 | 24,285 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 5.0\% | 3.1\% | 3.7\% | 12.3\% | 11.5\% | 11.7\% | 24.8\% | 26.0\% | 24.4\% | 27.2\% | 25.0\% | 26.5\% | 30.6\% | 34.4\% | 33.7\% | 1,001 | 974 | 1,065 | 75 | 56 | 71 |
| csosa | 7.9\% | 4.5\% | 5.8\% | 22.6\% | 20.6\% | 20.7\% | 27.5\% | 28.8\% | 30.0\% | 26.8\% | 25.2\% | 24.1\% | 15.2\% | 20.8\% | 19.4\% | 591 | 656 | 657 | 36 | 43 | 35 |
| DHS | 3.2\% | 3.0\% | 2.9\% | 10.9\% | 10.6\% | 10.1\% | 20.8\% | 21.5\% | 23.0\% | 25.5\% | 26.0\% | 26.9\% | 39.6\% | 38.9\% | 37.1\% | 40,085 | 39,267 | 35,748 | 2,013 | 2,128 | 2,078 |
| DOC | 12.7\% | 14.1\% | 12.5\% | 27.2\% | 27.4\% | 25.7\% | 24.3\% | 25.0\% | 25.4\% | 19.2\% | 18.1\% | 19.5\% | 16.5\% | 15.5\% | 17.0\% | 9,215 | 9,040 | 8,634 | 674 | 648 | 619 |
| DOE | 4.2\% | 3.3\% | 3.5\% | 17.1\% | 15.8\% | 15.6\% | 28.1\% | 27.1\% | 28.7\% | 27.1\% | 28.3\% | 25.9\% | 23.5\% | 25.5\% | 26.4\% | 7,743 | 5,982 | 6,140 | 562 | 402 | 425 |
| DOI | 3.8\% | 3.3\% | 3.1\% | 15.5\% | 15.7\% | 14.4\% | 29.0\% | 29.2\% | 29.1\% | 27.1\% | 27.2\% | 27.6\% | 24.6\% | 24.6\% | 25.8\% | 23,994 | 16,758 | 16,683 | 1,699 | 1,199 | 1,236 |
| DOJ | 5.7\% | 4.6\% | 4.2\% | 17.2\% | 16.1\% | 15.0\% | 28.3\% | 27.7\% | 28.6\% | 27.2\% | 28.2\% | 28.0\% | 21.7\% | 23.4\% | 24.2\% | 18,210 | 15,582 | 15,444 | 1,339 | 1,058 | 952 |
| DOL | 6.1\% | 5.5\% | 4.7\% | 20.1\% | 19.5\% | 15.2\% | 29.6\% | 27.9\% | 27.3\% | 23.8\% | 25.6\% | 26.3\% | 20.4\% | 21.5\% | 26.5\% | 10,350 | 9,968 | 4,611 | 799 | 763 | 423 |
| DOT | 4.8\% | 3.9\% | 3.5\% | 13.4\% | 13.0\% | 11.5\% | 24.0\% | 23.6\% | 22.9\% | 25.3\% | 26.2\% | 27.0\% | 32.6\% | 33.4\% | 35.1\% | 14,134 | 10,653 | 21,270 | 1,116 | 756 | 1,421 |
| Educ | 8.2\% | 7.6\% | 6.3\% | 20.9\% | 20.3\% | 18.2\% | 29.2\% | 28.7\% | 27.7\% | 22.2\% | 22.3\% | 24.2\% | 19.5\% | 21.1\% | 23.5\% | 2,366 | 2,138 | 2,385 | 286 | 225 | 231 |
| EEOC | 10.2\% | 5.4\% | 2.8\% | 17.2\% | 15.8\% | 15.2\% | 28.2\% | 29.3\% | 29.6\% | 22.5\% | 24.7\% | 24.5\% | 22.0\% | 24.8\% | 27.9\% | 1,090 | 1,000 | 1,062 | 144 | 106 | 94 |
| EPA | 3.0\% | 2.5\% | 2.8\% | 14.2\% | 12.9\% | 13.4\% | 26.8\% | 25.3\% | 27.5\% | 29.7\% | 30.8\% | 28.7\% | 26.3\% | 28.5\% | 27.6\% | 4,011 | 3,462 | 3,512 | 363 | 308 | 337 |
| FCC | 7.2\% | 4.8\% | 5.6\% | 17.2\% | 21.2\% | 19.0\% | 25.0\% | 29.9\% | 31.3\% | 26.6\% | 22.6\% | 24.9\% | 23.9\% | 21.4\% | 19.3\% | 492 | 619 | 716 | 59 | 64 | 89 |
| FERC | 10.3\% | 10.1\% | 6.8\% | 26.2\% | 25.2\% | 22.3\% | 29.1\% | 28.3\% | 30.0\% | 20.5\% | 20.3\% | 23.1\% | 13.9\% | 16.1\% | 17.9\% | 884 | 808 | 776 | 92 | 78 | 99 |
| FTC | 10.4\% | 14.5\% | 11.2\% | 27.4\% | 27.3\% | 24.6\% | 29.8\% | 25.5\% | 29.8\% | 18.7\% | 18.2\% | 18.8\% | 13.6\% | 14.4\% | 15.7\% | 517 | 432 | 477 | 96 | 76 | 73 |

[^85]
## Report by Agency

## (33) Pay raises depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 5.0\% | 4.5\% | 4.2\% | 16.1\% | 15.1\% | 14.4\% | 26.5\% | 26.5\% | 26.7\% | 25.8\% | 26.5\% | 26.7\% | 26.6\% | 27.5\% | 28.1\% | 383,014 | 356,757 | 341,941 | 27,671 | 25,095 | 24,285 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 6.8\% | 5.6\% | 5.0\% | 17.0\% | 16.4\% | 14.7\% | 29.7\% | 30.6\% | 30.3\% | 23.9\% | 24.4\% | 25.6\% | 22.5\% | 22.9\% | 24.4\% | 7,179 | 7,824 | 7,676 | 490 | 511 | 520 |
| HHS | 6.9\% | 5.9\% | 5.0\% | 22.7\% | 20.8\% | 18.0\% | 29.6\% | 29.4\% | 29.8\% | 22.8\% | 24.1\% | 24.7\% | 18.0\% | 19.8\% | 22.6\% | 32,361 | 28,890 | 28,418 | 3,364 | 2,937 | 3,013 |
| HUD | 4.8\% | 3.5\% | 2.9\% | 15.6\% | 14.1\% | 12.1\% | 28.4\% | 25.2\% | 25.6\% | 26.6\% | 27.0\% | 27.7\% | 24.5\% | 30.3\% | 31.7\% | 4,842 | 3,501 | 3,311 | 444 | 284 | 286 |
| NARA | 6.0\% | 4.3\% | 2.9\% | 15.5\% | 15.1\% | 14.0\% | 24.3\% | 22.4\% | 25.2\% | 26.9\% | 25.9\% | 27.5\% | 27.3\% | 32.3\% | 30.4\% | 1,585 | 1,534 | 1,469 | 102 | 120 | 115 |
| NASA | 8.9\% | 7.8\% | 6.9\% | 23.5\% | 21.7\% | 21.2\% | 30.7\% | 31.3\% | 31.0\% | 21.4\% | 23.5\% | 22.9\% | 15.5\% | 15.8\% | 18.0\% | 9,025 | 8,557 | 9,110 | 699 | 689 | 679 |
| NCUA | 14.8\% | 13.9\% | 6.2\% | 38.7\% | 37.1\% | 19.1\% | 20.5\% | 20.8\% | 24.2\% | 17.3\% | 17.7\% | 20.7\% | 8.7\% | 10.6\% | 29.8\% | 741 | 776 | 742 | 20 | 23 | 48 |
| NLRB | 4.5\% | 5.4\% | 3.2\% | 14.3\% | 16.3\% | 16.2\% | 29.7\% | 22.2\% | 26.5\% | 27.4\% | 30.7\% | 30.2\% | 24.1\% | 25.3\% | 23.9\% | 807 | 634 | 652 | 79 | 46 | 56 |
| NRC | 6.2\% | 6.7\% | 5.6\% | 17.6\% | 17.8\% | 17.2\% | 30.5\% | 29.0\% | 30.5\% | 24.1\% | 24.6\% | 23.5\% | 21.6\% | 22.0\% | 23.2\% | 2,426 | 2,241 | 2,285 | 204 | 192 | 182 |
| NSF | 9.9\% | 7.5\% | 5.0\% | 22.2\% | 20.3\% | 16.0\% | 27.3\% | 29.7\% | 28.2\% | 21.8\% | 21.9\% | 26.2\% | 18.8\% | 20.7\% | 24.7\% | 782 | 804 | 763 | 104 | 95 | 100 |
| OMB | 4.7\% | 5.9\% | 2.5\% | 24.0\% | 23.1\% | 21.4\% | 33.5\% | 31.8\% | 28.6\% | 28.3\% | 28.9\% | 31.0\% | 9.5\% | 10.3\% | 16.5\% | 273 | 269 | 281 | 30 | 31 | 27 |
| OPM | 9.1\% | 8.8\% | 8.3\% | 29.3\% | 29.1\% | 28.4\% | 29.5\% | 28.0\% | 30.6\% | 18.5\% | 20.4\% | 18.2\% | 13.5\% | 13.7\% | 14.5\% | 2,990 | 3,218 | 2,604 | 326 | 317 | 254 |
| PBGC | 4.8\% | 7.1\% | 5.3\% | 15.3\% | 18.1\% | 15.5\% | 32.5\% | 30.7\% | 29.0\% | 28.3\% | 24.6\% | 25.8\% | 19.2\% | 19.5\% | 24.4\% | 566 | 433 | 358 | 47 | 35 | 26 |
| RRB | 7.5\% | 7.6\% | 5.8\% | 27.6\% | 25.2\% | 25.3\% | 29.4\% | 27.6\% | 29.5\% | 19.2\% | 24.4\% | 22.4\% | 16.4\% | 15.3\% | 16.9\% | 437 | 478 | 558 | 32 | 37 | 39 |
| SBA | 5.4\% | 6.2\% | 5.5\% | 15.0\% | 16.1\% | 17.5\% | 28.3\% | 27.8\% | 28.7\% | 25.5\% | 26.2\% | 27.0\% | 25.8\% | 23.6\% | 21.2\% | 1,173 | 1,243 | 1,375 | 95 | 116 | 109 |
| SEC | 4.6\% | 4.4\% | 3.9\% | 12.5\% | 11.9\% | 11.9\% | 22.0\% | 23.3\% | 22.1\% | 28.2\% | 27.0\% | 26.7\% | 32.7\% | 33.5\% | 35.4\% | 1,752 | 2,253 | 2,206 | 141 | 175 | 170 |

[^86]
## Report by Agency

(33) Pay raises depend on how well employees perform their jobs.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 5.0\% | 4.5\% | 4.2\% | 16.1\% | 15.1\% | 14.4\% | 26.5\% | 26.5\% | 26.7\% | 25.8\% | 26.5\% | 26.7\% | 26.6\% | 27.5\% | 28.1\% | 383,014 | 356,757 | 341,941 | 27,671 | 25,095 | 24,285 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 5.2\% | 3.1\% | 3.6\% | 16.1\% | 12.8\% | 12.3\% | 28.7\% | 28.6\% | 27.3\% | 27.1\% | 30.4\% | 29.7\% | 22.9\% | 25.1\% | 27.0\% | 9,444 | 8,650 | 7,565 | 761 | 583 | 509 |
| State | 3.5\% | 3.3\% | 3.9\% | 13.9\% | 13.2\% | 15.0\% | 27.8\% | 29.2\% | 25.6\% | 31.5\% | 31.0\% | 31.2\% | 23.3\% | 23.3\% | 24.3\% | 3,700 | 3,378 | 2,280 | 242 | 271 | 163 |
| Treas | 5.4\% | 4.9\% | 4.7\% | 18.6\% | 18.3\% | 16.5\% | 26.7\% | 27.6\% | 26.7\% | 24.8\% | 25.5\% | 24.7\% | 24.4\% | 23.7\% | 27.4\% | 47,331 | 46,641 | 45,811 | 3,135 | 3,147 | 2,960 |
| USAID | 3.5\% | 3.1\% | 2.3\% | 13.4\% | 11.4\% | 12.9\% | 23.4\% | 23.6\% | 26.0\% | 31.6\% | 32.9\% | 33.0\% | 28.1\% | 29.0\% | 25.8\% | 1,813 | 1,849 | 2,055 | 131 | 134 | 162 |
| USDA | 3.2\% | 2.7\% | 2.4\% | 14.2\% | 13.7\% | 13.1\% | 28.1\% | 27.1\% | 28.0\% | 29.5\% | 30.4\% | 29.4\% | 25.0\% | 26.0\% | 27.1\% | 19,111 | 18,738 | 12,293 | 1,110 | 1,075 | 689 |
| VA | 4.8\% | 4.9\% | 4.8\% | 15.8\% | 15.5\% | 15.3\% | 24.8\% | 25.4\% | 26.1\% | 26.8\% | 26.5\% | 26.6\% | 27.8\% | 27.6\% | 27.3\% | 28,952 | 24,808 | 27,110 | 2,016 | 1,659 | 1,765 |
| Small <br> Agencies | 7.1\% | 6.4\% | 6.7\% | 21.7\% | 18.6\% | 19.1\% | 25.8\% | 27.1\% | 26.7\% | 22.8\% | 25.1\% | 24.0\% | 22.6\% | 22.8\% | 23.4\% | 4,577 | 4,207 | 4,502 | 465 | 455 | 483 |
| DOD | 4.9\% | 4.2\% | 3.9\% | 15.8\% | 14.2\% | 13.8\% | 27.7\% | 27.2\% | 27.1\% | 25.4\% | 26.4\% | 26.6\% | 26.2\% | 28.1\% | 28.6\% | 66,464 | 68,492 | 59,337 | 4,281 | 4,253 | 3,747 |
| USACE | 4.1\% | 3.3\% | 3.4\% | 16.2\% | 13.3\% | 14.8\% | 30.1\% | 27.2\% | 26.9\% | 27.1\% | 29.7\% | 27.9\% | 22.5\% | 26.6\% | 27.0\% | 3,975 | 2,238 | 2,037 | 236 | 124 | 130 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 5.4\% | 4.2\% | 3.5\% | 15.6\% | 13.2\% | 11.3\% | 27.4\% | 27.5\% | 26.2\% | 25.0\% | 25.9\% | 27.5\% | 26.6\% | 29.3\% | 31.5\% | 16,996 | 17,411 | 11,107 | 1,212 | 1,135 | 668 |
| Army $\ddagger$ | 5.0\% | 4.5\% | 4.2\% | 15.6\% | 14.1\% | 13.9\% | 26.9\% | 27.0\% | 27.2\% | 25.6\% | 25.9\% | 26.1\% | 27.0\% | 28.4\% | 28.6\% | 15,127 | 18,120 | 18,013 | 1,005 | 1,183 | 1,244 |
| Navy $\ddagger$ | 4.5\% | 3.8\% | 3.8\% | 16.9\% | 15.3\% | 15.5\% | 27.7\% | 26.6\% | 27.9\% | 25.0\% | 26.6\% | 26.4\% | 25.9\% | 27.6\% | 26.4\% | 14,930 | 16,404 | 16,033 | 827 | 874 | 898 |
| Marine Corps | 4.6\% | 5.7\% | 5.4\% | 13.1\% | 12.9\% | 14.3\% | 27.0\% | 28.4\% | 27.6\% | 24.8\% | 25.0\% | 26.7\% | 30.4\% | 28.0\% | 26.0\% | 1,539 | 1,578 | 1,900 | 97 | 102 | 140 |
| DOD 4th <br> Estate | 5.0\% | 4.5\% | 4.2\% | 14.9\% | 14.4\% | 13.5\% | 29.1\% | 27.9\% | 26.8\% | 26.0\% | 26.7\% | 26.6\% | 25.0\% | 26.7\% | 28.9\% | 13,897 | 12,741 | 10,247 | 904 | 835 | 667 |

**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (34) Policies and programs promote diversity in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 15.9\% | 15.0\% | 14.6\% | 40.6\% | 40.5\% | 40.6\% | 28.1\% | 29.2\% | 29.8\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.3\% | 381,978 | 354,225 | 340,531 | 30,877 | 29,633 | 27,416 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 12.4\% | 10.6\% | 9.5\% | 33.7\% | 35.9\% | 39.6\% | 34.0\% | 35.0\% | 32.6\% | 9.1\% | 9.6\% | 9.0\% | 10.7\% | 9.0\% | 9.3\% | 1,007 | 966 | 1,046 | 75 | 74 | 98 |
| CsosA | 20.2\% | 17.9\% | 18.7\% | 41.7\% | 46.2\% | 44.5\% | 23.6\% | 22.6\% | 23.6\% | 8.8\% | 6.6\% | 5.4\% | 5.8\% | 6.7\% | 7.9\% | 606 | 681 | 670 | 23 | 27 | 32 |
| DHS | 11.7\% | 12.2\% | 12.0\% | 34.2\% | 35.6\% | 36.9\% | 31.4\% | 31.7\% | 32.1\% | 9.8\% | 8.7\% | 9.2\% | 12.9\% | 11.9\% | 9.8\% | 38,513 | 37,965 | 35,053 | 3,599 | 3,646 | 2,966 |
| DOC | 20.7\% | 20.9\% | 19.6\% | 43.1\% | 42.9\% | 44.8\% | 24.0\% | 26.1\% | 25.2\% | 6.7\% | 5.8\% | 5.9\% | 5.5\% | 4.4\% | 4.5\% | 9,083 | 8,854 | 8,519 | 864 | 888 | 770 |
| DOE | 14.9\% | 13.5\% | 15.9\% | 41.4\% | 41.0\% | 43.0\% | 27.0\% | 28.3\% | 26.4\% | 9.0\% | 8.8\% | 7.5\% | 7.7\% | 8.5\% | 7.4\% | 7,679 | 5,917 | 6,178 | 676 | 497 | 418 |
| DOI | 13.8\% | 13.0\% | 12.7\% | 40.3\% | 40.2\% | 41.4\% | 28.3\% | 29.3\% | 29.6\% | 9.4\% | 9.5\% | 9.0\% | 8.1\% | 8.0\% | 7.3\% | 24,284 | 16,861 | 16,964 | 1,564 | 1,176 | 1,094 |
| DOJ | 19.0\% | 18.2\% | 16.5\% | 44.5\% | 44.1\% | 44.2\% | 25.5\% | 26.6\% | 27.8\% | 5.8\% | 6.0\% | 6.3\% | 5.1\% | 5.1\% | 5.2\% | 18,366 | 15,577 | 15,335 | 1,258 | 1,133 | 1,148 |
| DOL | 16.4\% | 14.9\% | 14.8\% | 38.0\% | 37.5\% | 37.7\% | 27.0\% | 28.3\% | 27.9\% | 8.7\% | 9.4\% | 9.4\% | 9.7\% | 9.8\% | 10.3\% | 10,329 | 9,818 | 4,614 | 874 | 974 | 446 |
| DOT | 17.6\% | 15.4\% | 15.9\% | 38.6\% | 40.7\% | 37.7\% | 29.2\% | 29.2\% | 30.9\% | 7.3\% | 6.8\% | 8.1\% | 7.3\% | 7.8\% | 7.4\% | 14,060 | 10,479 | 20,907 | 1,285 | 998 | 1,878 |
| Educ | 19.4\% | 18.0\% | 17.8\% | 39.0\% | 39.9\% | 40.2\% | 25.0\% | 25.4\% | 25.1\% | 8.6\% | 8.2\% | 8.0\% | 8.0\% | 8.5\% | 8.9\% | 2,435 | 2,166 | 2,397 | 241 | 212 | 227 |
| EEOC | 24.3\% | 18.4\% | 17.0\% | 35.4\% | 38.4\% | 37.3\% | 22.3\% | 23.5\% | 25.7\% | 8.4\% | 9.6\% | 9.8\% | 9.7\% | 10.1\% | 10.2\% | 1,156 | 1,031 | 1,096 | 74 | 83 | 72 |
| EPA | 17.1\% | 16.1\% | 17.4\% | 42.1\% | 43.1\% | 45.2\% | 24.1\% | 23.8\% | 22.6\% | 7.7\% | 8.8\% | 8.2\% | 8.9\% | 8.2\% | 6.5\% | 4,113 | 3,558 | 3,591 | 295 | 238 | 266 |
| FCC | 15.1\% | 14.6\% | 15.7\% | 40.7\% | 38.8\% | 40.7\% | 25.2\% | 30.1\% | 32.2\% | 8.4\% | 8.1\% | 6.0\% | 10.6\% | 8.4\% | 5.5\% | 476 | 608 | 696 | 79 | 81 | 107 |
| FERC | 25.8\% | 21.6\% | 20.4\% | 43.8\% | 42.8\% | 46.6\% | 22.2\% | 24.0\% | 22.2\% | 5.1\% | 6.4\% | 6.3\% | 3.1\% | 5.1\% | 4.5\% | 913 | 795 | 790 | 73 | 89 | 87 |
| FTC | 22.3\% | 26.6\% | 22.5\% | 41.8\% | 37.5\% | 42.0\% | 21.7\% | 20.7\% | 22.3\% | 7.7\% | 8.5\% | 7.7\% | 6.5\% | 6.8\% | 5.4\% | 562 | 451 | 509 | 51 | 59 | 47 |

Page 100

[^87]
## Report by Agency

## (34) Policies and programs promote diversity in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 15.9\% | 15.0\% | 14.6\% | 40.6\% | 40.5\% | 40.6\% | 28.1\% | 29.2\% | 29.8\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.3\% | 381,978 | 354,225 | 340,531 | 30,877 | 29,633 | 27,416 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 18.5\% | 15.9\% | 15.7\% | 38.6\% | 39.1\% | 39.5\% | 28.5\% | 30.3\% | 29.0\% | 7.4\% | 7.6\% | 8.0\% | 7.0\% | 7.1\% | 7.7\% | 7,024 | 7,665 | 7,532 | 708 | 730 | 710 |
| HHS | 16.6\% | 15.4\% | 14.7\% | 41.9\% | 42.4\% | 42.0\% | 26.7\% | 26.9\% | 28.2\% | 8.2\% | 8.2\% | 8.3\% | 6.6\% | 7.1\% | 6.8\% | 33,193 | 29,428 | 29,166 | 2,727 | 2,565 | 2,414 |
| HUD | 13.4\% | 10.0\% | 10.5\% | 35.8\% | 32.2\% | 32.9\% | 29.2\% | 31.1\% | 31.5\% | 10.0\% | 11.8\% | 10.9\% | 11.6\% | 14.8\% | 14.2\% | 4,841 | 3,450 | 3,225 | 482 | 352 | 376 |
| NARA | 15.3\% | 12.8\% | 10.8\% | 35.3\% | 33.6\% | 34.3\% | 27.0\% | 29.9\% | 28.4\% | 11.0\% | 11.5\% | 12.3\% | 11.4\% | 12.2\% | 14.3\% | 1,583 | 1,518 | 1,454 | 117 | 142 | 136 |
| NASA | 33.5\% | 32.0\% | 30.8\% | 44.5\% | 44.9\% | 45.8\% | 15.6\% | 16.6\% | 17.1\% | 3.8\% | 3.8\% | 3.5\% | 2.6\% | 2.7\% | 2.7\% | 9,338 | 8,918 | 9,401 | 438 | 386 | 431 |
| NCUA | 27.8\% | 25.8\% | 21.5\% | 46.1\% | 46.0\% | 49.4\% | 17.6\% | 20.7\% | 20.2\% | 4.4\% | 3.4\% | 5.0\% | 4.1\% | 4.1\% | 3.9\% | 724 | 747 | 731 | 44 | 50 | 61 |
| NLRB | 18.8\% | 16.4\% | 15.2\% | 41.1\% | 37.0\% | 41.9\% | 20.3\% | 24.4\% | 23.8\% | 11.1\% | 12.4\% | 11.2\% | 8.7\% | 9.9\% | 7.9\% | 840 | 634 | 667 | 55 | 47 | 41 |
| NRC | 29.9\% | 29.9\% | 26.8\% | 44.1\% | 45.5\% | 47.3\% | 17.3\% | 15.9\% | 17.8\% | 4.7\% | 5.0\% | 4.9\% | 4.0\% | 3.7\% | 3.3\% | 2,521 | 2,321 | 2,381 | 118 | 117 | 98 |
| NSF | 21.9\% | 20.0\% | 18.7\% | 40.7\% | 42.9\% | 42.7\% | 21.2\% | 21.5\% | 21.5\% | 9.1\% | 7.0\% | 9.8\% | 7.1\% | 8.6\% | 7.4\% | 856 | 872 | 828 | 37 | 34 | 46 |
| OMB | 9.6\% | 9.6\% | 8.6\% | 37.1\% | 34.0\% | 36.9\% | 28.3\% | 32.2\% | 32.8\% | 17.0\% | 16.0\% | 13.6\% | 8.0\% | 8.2\% | 8.1\% | 287 | 285 | 294 | 18 | 17 | 15 |
| OPM | 18.9\% | 18.1\% | 17.6\% | 41.2\% | 42.6\% | 41.9\% | 27.8\% | 28.3\% | 29.5\% | 6.3\% | 6.3\% | 5.5\% | 5.8\% | 4.6\% | 5.4\% | 2,912 | 3,091 | 2,564 | 423 | 461 | 309 |
| PBGC | 20.0\% | 22.8\% | 23.2\% | 48.4\% | 43.5\% | 42.7\% | 17.8\% | 20.5\% | 21.9\% | 6.4\% | 6.8\% | 5.2\% | 7.4\% | 6.3\% | 6.9\% | 581 | 442 | 356 | 37 | 28 | 28 |
| RRB | 22.2\% | 18.2\% | 18.7\% | 41.8\% | 43.4\% | 45.2\% | 26.8\% | 28.8\% | 27.8\% | 6.0\% | 4.3\% | 4.5\% | 3.2\% | 5.3\% | 3.8\% | 421 | 474 | 540 | 49 | 45 | 59 |
| SBA | 14.7\% | 14.0\% | 13.0\% | 34.2\% | 36.5\% | 37.7\% | 31.8\% | 30.6\% | 31.6\% | 8.8\% | 9.4\% | 10.1\% | 10.6\% | 9.6\% | 7.5\% | 1,172 | 1,235 | 1,358 | 107 | 131 | 129 |
| SEC | 21.8\% | 18.6\% | 16.2\% | 41.6\% | 41.2\% | 36.8\% | 20.6\% | 22.5\% | 27.1\% | 7.2\% | 9.0\% | 9.0\% | 8.8\% | 8.8\% | 10.8\% | 1,744 | 2,207 | 2,131 | 151 | 227 | 258 |

[^88]
## Report by Agency

## (34) Policies and programs promote diversity in the workplace.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 15.9\% | 15.0\% | 14.6\% | 40.6\% | 40.5\% | 40.6\% | 28.1\% | 29.2\% | 29.8\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.7\% | 7.3\% | 381,978 | 354,225 | 340,531 | 30,877 | 29,633 | 27,416 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 17.7\% | 15.8\% | 14.3\% | 43.5\% | 43.6\% | 42.0\% | 25.4\% | 26.3\% | 29.2\% | 7.0\% | 7.4\% | 7.5\% | 6.5\% | 6.9\% | 7.0\% | 9,671 | 8,730 | 7,565 | 570 | 545 | 544 |
| State | 16.0\% | 15.8\% | 16.4\% | 43.3\% | 43.9\% | 46.7\% | 25.9\% | 27.0\% | 26.2\% | 9.6\% | 7.6\% | 6.5\% | 5.2\% | 5.7\% | 4.2\% | 3,729 | 3,415 | 2,264 | 233 | 239 | 182 |
| Treas | 16.7\% | 16.6\% | 16.8\% | 40.1\% | 41.4\% | 40.9\% | 28.1\% | 27.9\% | 28.2\% | 7.2\% | 6.7\% | 6.7\% | 7.9\% | 7.3\% | 7.3\% | 45,897 | 45,444 | 44,654 | 4,885 | 4,605 | 4,311 |
| USAID | 15.6\% | 15.5\% | 14.1\% | 46.7\% | 41.4\% | 46.2\% | 22.6\% | 25.9\% | 24.6\% | 9.3\% | 10.3\% | 9.3\% | 5.9\% | 6.9\% | 5.8\% | 1,819 | 1,879 | 2,086 | 139 | 114 | 136 |
| USDA | 18.3\% | 18.0\% | 16.9\% | 47.3\% | 46.1\% | 46.5\% | 23.0\% | 24.2\% | 24.2\% | 6.3\% | 6.6\% | 6.5\% | 5.2\% | 5.2\% | 6.0\% | 19,686 | 19,163 | 12,567 | 658 | 761 | 468 |
| VA | 13.5\% | 13.3\% | 13.7\% | 40.3\% | 41.2\% | 41.3\% | 29.1\% | 28.9\% | 29.7\% | 8.4\% | 8.1\% | 7.7\% | 8.8\% | 8.6\% | 7.7\% | 29,018 | 24,879 | 27,223 | 2,172 | 1,753 | 1,778 |
| Small <br> Agencies | 18.7\% | 16.7\% | 16.6\% | 39.9\% | 38.8\% | 39.8\% | 23.7\% | 26.1\% | 26.0\% | 8.6\% | 9.1\% | 9.2\% | 9.1\% | 9.4\% | 8.4\% | 4,668 | 4,288 | 4,586 | 392 | 399 | 436 |
| DOD | 16.0\% | 14.3\% | 13.8\% | 40.4\% | 39.3\% | 39.3\% | 29.3\% | 31.5\% | 32.0\% | 7.4\% | 7.8\% | 7.7\% | 6.9\% | 7.1\% | 7.2\% | 65,871 | 67,413 | 58,593 | 5,286 | 5,710 | 4,794 |
| USACE | 15.5\% | 12.9\% | 12.9\% | 43.3\% | 41.4\% | 41.9\% | 28.2\% | 30.1\% | 31.7\% | 7.4\% | 9.0\% | 7.9\% | 5.7\% | 6.5\% | 5.6\% | 3,946 | 2,200 | 1,987 | 295 | 168 | 184 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 16.0\% | 13.3\% | 12.7\% | 38.9\% | 36.9\% | 36.0\% | 30.9\% | 34.7\% | 35.6\% | 7.7\% | 7.6\% | 8.4\% | 6.5\% | 7.5\% | 7.3\% | 16,643 | 16,851 | 10,815 | 1,647 | 1,786 | 1,017 |
| Army $\ddagger$ | 14.7\% | 13.3\% | 12.9\% | 38.0\% | 37.8\% | 37.6\% | 30.7\% | 32.1\% | 33.1\% | 8.3\% | 8.5\% | 8.4\% | 8.1\% | 8.3\% | 8.0\% | 14,987 | 17,858 | 17,745 | 1,254 | 1,558 | 1,614 |
| Navy $\ddagger$ | 16.7\% | 15.4\% | 14.9\% | 43.5\% | 42.5\% | 42.6\% | 27.7\% | 29.5\% | 29.7\% | 6.2\% | 7.1\% | 6.7\% | 5.9\% | 5.6\% | 6.1\% | 14,895 | 16,258 | 15,959 | 936 | 1,101 | 1,055 |
| Marine Corps | 14.6\% | 15.1\% | 12.7\% | 35.9\% | 34.6\% | 36.4\% | 33.8\% | 36.2\% | 34.1\% | 7.3\% | 6.9\% | 8.4\% | 8.4\% | 7.1\% | 8.4\% | 1,511 | 1,545 | 1,883 | 128 | 144 | 161 |
| DOD 4th <br> Estate | 17.4\% | 16.4\% | 15.7\% | 41.4\% | 40.3\% | 41.0\% | 26.6\% | 28.2\% | 28.7\% | 7.2\% | 7.6\% | 7.0\% | 7.4\% | 7.4\% | 7.6\% | 13,889 | 12,701 | 10,204 | 1,026 | 953 | 763 |

[^89]Page 102
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (35) Employees are protected from health and safety hazards on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Tota*** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 22.6\% | 21.8\% | 21.4\% | 53.4\% | 54.1\% | 54.7\% | 13.6\% | 13.7\% | 13.9\% | 6.3\% | 6.2\% | 6.1\% | 4.2\% | 4.2\% | 3.9\% | 406,232 | 377,670 | 362,330 | 6,356 | 5,777 | 5,220 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 12.8\% | 10.1\% | 10.8\% | 44.3\% | 44.4\% | 48.7\% | 23.0\% | 24.0\% | 21.6\% | 10.7\% | 12.3\% | 11.7\% | 9.2\% | 9.3\% | 7.2\% | 1,056 | 1,013 | 1,107 | 32 | 31 | 32 |
| CSOSA | 16.1\% | 13.4\% | 14.6\% | 45.4\% | 42.0\% | 41.2\% | 16.5\% | 18.6\% | 19.1\% | 14.1\% | 12.6\% | 14.6\% | 7.9\% | 13.3\% | 10.6\% | 623 | 691 | 695 | 10 | 12 | 7 |
| DHS | 13.4\% | 14.1\% | 13.9\% | 45.3\% | 46.9\% | 48.2\% | 17.9\% | 17.8\% | 18.3\% | 12.2\% | 11.1\% | 11.1\% | 11.1\% | 10.0\% | 8.4\% | 41,572 | 41,008 | 37,453 | 585 | 560 | 473 |
| DOC | 28.2\% | 28.7\% | 27.5\% | 52.5\% | 52.8\% | 54.1\% | 12.6\% | 12.2\% | 12.5\% | 4.5\% | 4.1\% | 4.0\% | 2.3\% | 2.2\% | 2.0\% | 9,731 | 9,515 | 9,102 | 222 | 211 | 181 |
| DOE | 29.2\% | 26.5\% | 31.0\% | 53.3\% | 54.4\% | 54.5\% | 10.5\% | 11.8\% | 9.5\% | 4.3\% | 4.6\% | 3.1\% | 2.7\% | 2.7\% | 1.9\% | 8,251 | 6,319 | 6,521 | 107 | 86 | 70 |
| DOI | 21.3\% | 20.6\% | 20.1\% | 56.8\% | 57.1\% | 58.0\% | 13.3\% | 13.8\% | 13.7\% | 5.1\% | 5.2\% | 5.3\% | 3.5\% | 3.3\% | 2.9\% | 25,512 | 17,831 | 17,826 | 292 | 190 | 189 |
| DOJ | 20.6\% | 20.1\% | 18.1\% | 54.5\% | 55.4\% | 55.7\% | 14.8\% | 14.9\% | 15.4\% | 6.5\% | 6.2\% | 6.9\% | 3.5\% | 3.5\% | 3.9\% | 19,314 | 16,482 | 16,251 | 288 | 226 | 219 |
| DOL | 26.9\% | 24.9\% | 23.8\% | 51.9\% | 53.4\% | 54.6\% | 13.2\% | 13.8\% | 13.8\% | 4.8\% | 4.7\% | 4.6\% | 3.2\% | 3.2\% | 3.2\% | 11,055 | 10,631 | 4,987 | 151 | 162 | 69 |
| DOT | 26.4\% | 24.5\% | 21.6\% | 55.5\% | 57.5\% | 56.8\% | 11.3\% | 10.7\% | 13.6\% | 4.7\% | 4.3\% | 5.1\% | 2.2\% | 3.0\% | 2.9\% | 15,095 | 11,269 | 22,505 | 228 | 196 | 253 |
| Educ | 28.7\% | 26.8\% | 25.9\% | 54.2\% | 56.0\% | 54.9\% | 11.5\% | 11.7\% | 13.0\% | 3.3\% | 3.0\% | 3.6\% | 2.4\% | 2.6\% | 2.7\% | 2,581 | 2,296 | 2,550 | 89 | 81 | 75 |
| EEOC | 26.9\% | 21.7\% | 20.0\% | 48.8\% | 51.9\% | 52.6\% | 13.8\% | 15.9\% | 15.6\% | 6.2\% | 6.0\% | 6.9\% | 4.3\% | 4.5\% | 4.9\% | 1,199 | 1,074 | 1,133 | 32 | 31 | 33 |
| EPA | 26.9\% | 26.7\% | 27.0\% | 55.6\% | 56.6\% | 58.0\% | 11.3\% | 11.6\% | 10.4\% | 3.9\% | 3.4\% | 3.0\% | 2.2\% | 1.7\% | 1.7\% | 4,304 | 3,709 | 3,773 | 95 | 83 | 90 |
| FCC | 29.7\% | 24.5\% | 25.6\% | 51.2\% | 60.4\% | 60.1\% | 13.6\% | 10.4\% | 11.5\% | 2.3\% | 2.4\% | 2.2\% | 3.1\% | 2.3\% | 0.6\% | 530 | 665 | 776 | 27 | 23 | 28 |
| FERC | 42.6\% | 38.4\% | 35.3\% | 45.4\% | 51.5\% | 53.5\% | 9.6\% | 7.2\% | 7.9\% | 1.3\% | 1.5\% | 2.6\% | 1.1\% | 1.5\% | 0.7\% | 966 | 866 | 858 | 21 | 19 | 21 |
| FTC | 36.9\% | 43.2\% | 39.1\% | 51.2\% | 41.6\% | 47.6\% | 8.9\% | 11.4\% | 9.6\% | 2.4\% | 2.4\% | 2.3\% | 0.6\% | 1.5\% | 1.3\% | 576 | 479 | 536 | 36 | 31 | 21 |

Page 103

[^90]
## Report by Agency

## (35) Employees are protected from health and safety hazards on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 22.6\% | 21.8\% | 21.4\% | 53.4\% | 54.1\% | 54.7\% | 13.6\% | 13.7\% | 13.9\% | 6.3\% | 6.2\% | 6.1\% | 4.2\% | 4.2\% | 3.9\% | 406,232 | 377,670 | 362,330 | 6,356 | 5,777 | 5,220 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 28.2\% | 25.7\% | 27.0\% | 52.6\% | 54.5\% | 53.4\% | 13.6\% | 14.1\% | 13.7\% | 3.1\% | 3.4\% | 3.6\% | 2.6\% | 2.3\% | 2.2\% | 7,536 | 8,170 | 8,046 | 191 | 222 | 181 |
| HHS | 25.3\% | 24.7\% | 23.6\% | 54.7\% | 55.1\% | 55.5\% | 13.2\% | 13.1\% | 13.3\% | 4.3\% | 4.5\% | 4.7\% | 2.5\% | 2.6\% | 2.9\% | 35,150 | 31,232 | 30,842 | 769 | 732 | 701 |
| HUD | 19.1\% | 15.1\% | 15.3\% | 50.6\% | 52.4\% | 51.3\% | 17.3\% | 18.4\% | 18.8\% | 7.9\% | 7.4\% | 7.5\% | 5.1\% | 6.7\% | 7.2\% | 5,166 | 3,687 | 3,525 | 156 | 103 | 86 |
| NARA | 23.6\% | 20.8\% | 17.7\% | 49.6\% | 51.7\% | 53.0\% | 15.9\% | 14.3\% | 14.9\% | 6.3\% | 7.3\% | 8.2\% | 4.6\% | 5.9\% | 6.3\% | 1,666 | 1,624 | 1,552 | 28 | 31 | 38 |
| NASA | 48.9\% | 47.5\% | 46.3\% | 44.7\% | 45.8\% | 46.9\% | 4.5\% | 5.0\% | 4.8\% | 1.3\% | 1.1\% | 1.4\% | 0.6\% | 0.6\% | 0.5\% | 9,692 | 9,244 | 9,762 | 76 | 45 | 66 |
| NCUA | 21.0\% | 22.5\% | 21.7\% | 47.8\% | 49.1\% | 48.6\% | 18.7\% | 17.4\% | 19.6\% | 8.4\% | 7.3\% | 7.3\% | 4.1\% | 3.7\% | 2.8\% | 753 | 777 | 773 | 14 | 22 | 18 |
| NLRB | 24.1\% | 20.4\% | 20.9\% | 50.8\% | 54.6\% | 52.9\% | 16.4\% | 17.6\% | 17.3\% | 6.9\% | 5.1\% | 6.2\% | 1.7\% | 2.4\% | 2.8\% | 863 | 653 | 691 | 29 | 25 | 20 |
| NRC | 41.7\% | 40.9\% | 41.0\% | 48.6\% | 49.8\% | 50.7\% | 6.0\% | 6.1\% | 5.7\% | 2.6\% | 2.2\% | 1.9\% | 1.2\% | 1.0\% | 0.9\% | 2,602 | 2,415 | 2,459 | 36 | 25 | 20 |
| NSF | 31.9\% | 30.4\% | 31.9\% | 55.5\% | 55.6\% | 53.1\% | 10.2\% | 10.8\% | 10.6\% | 1.5\% | 2.2\% | 2.8\% | 1.0\% | 0.9\% | 1.6\% | 855 | 879 | 852 | 32 | 23 | 24 |
| OMB | 12.6\% | 13.5\% | 11.3\% | 41.2\% | 38.9\% | 50.6\% | 31.0\% | 24.6\% | 21.1\% | 12.7\% | 16.4\% | 9.2\% | 2.5\% | 6.6\% | 7.8\% | 292 | 290 | 298 | 12 | 12 | 11 |
| OPM | 18.7\% | 18.6\% | 18.2\% | 46.8\% | 47.4\% | 49.9\% | 20.3\% | 19.1\% | 19.7\% | 8.4\% | 9.4\% | 7.7\% | 5.9\% | 5.6\% | 4.6\% | 3,210 | 3,398 | 2,767 | 123 | 149 | 99 |
| PBGC | 31.0\% | 34.6\% | 33.7\% | 55.6\% | 52.3\% | 53.0\% | 9.3\% | 9.8\% | 10.6\% | 2.0\% | 1.0\% | 1.3\% | 2.1\% | 2.5\% | 1.4\% | 607 | 465 | 377 | 11 | 7 | 7 |
| RRB | 17.9\% | 21.6\% | 20.5\% | 56.5\% | 55.6\% | 55.2\% | 15.9\% | 14.2\% | 16.3\% | 7.5\% | 5.9\% | 5.6\% | 2.3\% | 2.7\% | 2.4\% | 454 | 510 | 580 | 15 | 10 | 15 |
| SBA | 21.5\% | 23.2\% | 22.0\% | 53.1\% | 55.4\% | 55.2\% | 16.8\% | 14.2\% | 15.6\% | 4.6\% | 4.5\% | 4.3\% | 4.1\% | 2.7\% | 2.8\% | 1,244 | 1,329 | 1,456 | 30 | 32 | 30 |
| SEC | 33.1\% | 30.7\% | 30.3\% | 54.7\% | 54.6\% | 55.6\% | 9.5\% | 10.8\% | 11.0\% | 1.8\% | 2.4\% | 1.7\% | 0.8\% | 1.6\% | 1.4\% | 1,816 | 2,367 | 2,321 | 75 | 65 | 72 |

[^91]
## Report by Agency

## (35) Employees are protected from health and safety hazards on the job.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 22.6\% | 21.8\% | 21.4\% | 53.4\% | 54.1\% | 54.7\% | 13.6\% | 13.7\% | 13.9\% | 6.3\% | 6.2\% | 6.1\% | 4.2\% | 4.2\% | 3.9\% | 406,232 | 377,670 | 362,330 | 6,356 | 5,777 | 5,220 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 24.9\% | 22.1\% | 21.1\% | 51.1\% | 52.4\% | 52.6\% | 13.1\% | 13.5\% | 14.3\% | 6.8\% | 7.4\% | 7.2\% | 4.2\% | 4.5\% | 4.8\% | 10,103 | 9,150 | 8,008 | 124 | 117 | 92 |
| State | 23.7\% | 22.0\% | 20.6\% | 55.1\% | 56.5\% | 54.7\% | 12.6\% | 13.5\% | 14.9\% | 5.8\% | 5.4\% | 6.7\% | 2.8\% | 2.6\% | 3.1\% | 3,885 | 3,590 | 2,404 | 74 | 60 | 40 |
| Treas | 21.3\% | 21.2\% | 21.9\% | 53.9\% | 55.0\% | 54.5\% | 14.3\% | 14.1\% | 13.9\% | 6.0\% | 5.7\% | 5.6\% | 4.5\% | 4.0\% | 4.2\% | 49,795 | 49,195 | 48,176 | 997 | 876 | 793 |
| USAID | 21.3\% | 21.6\% | 21.2\% | 53.4\% | 53.7\% | 56.5\% | 13.7\% | 14.8\% | 13.8\% | 7.5\% | 6.7\% | 6.2\% | 4.1\% | 3.2\% | 2.4\% | 1,919 | 1,946 | 2,144 | 41 | 46 | 70 |
| USDA | 20.6\% | 19.6\% | 19.3\% | 58.3\% | 59.3\% | 59.2\% | 13.4\% | 13.0\% | 14.1\% | 5.0\% | 5.5\% | 4.9\% | 2.7\% | 2.6\% | 2.5\% | 20,115 | 19,713 | 12,918 | 207 | 197 | 115 |
| VA | 19.0\% | 18.9\% | 19.6\% | 52.1\% | 52.8\% | 53.2\% | 15.2\% | 15.0\% | 14.8\% | 8.0\% | 7.7\% | 7.5\% | 5.7\% | 5.7\% | 4.9\% | 30,781 | 26,278 | 28,675 | 343 | 282 | 273 |
| Small Agencies | 30.2\% | 27.8\% | 26.8\% | 50.1\% | 51.1\% | 51.4\% | 12.0\% | 13.3\% | 13.0\% | 4.1\% | 4.3\% | 5.1\% | 3.5\% | 3.6\% | 3.7\% | 4,928 | 4,576 | 4,908 | 122 | 101 | 112 |
| DOD | 25.0\% | 23.9\% | 23.1\% | 55.5\% | 55.9\% | 56.7\% | 12.0\% | 12.3\% | 12.5\% | 4.8\% | 4.9\% | 4.8\% | 2.7\% | 3.0\% | 3.0\% | 70,435 | 72,334 | 62,723 | 636 | 653 | 576 |
| USACE | 27.4\% | 24.8\% | 23.7\% | 57.7\% | 59.3\% | 61.1\% | 9.8\% | 10.2\% | 10.3\% | 3.4\% | 3.7\% | 3.1\% | 1.7\% | 2.1\% | 1.8\% | 4,203 | 2,345 | 2,147 | 33 | 22 | 25 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 26.7\% | 24.7\% | 23.7\% | 56.1\% | 56.7\% | 57.6\% | 10.8\% | 11.6\% | 11.5\% | 4.4\% | 4.6\% | 4.7\% | 2.0\% | 2.5\% | 2.5\% | 18,144 | 18,484 | 11,743 | 119 | 120 | 70 |
| Army $\ddagger$ | 23.3\% | 22.1\% | 21.4\% | 55.1\% | 55.5\% | 55.9\% | 13.2\% | 13.7\% | 14.0\% | 5.2\% | 5.4\% | 5.4\% | 3.3\% | 3.3\% | 3.3\% | 16,068 | 19,165 | 19,144 | 158 | 202 | 194 |
| Navy $\ddagger$ | 23.7\% | 23.7\% | 23.4\% | 55.9\% | 55.0\% | 56.0\% | 12.4\% | 12.7\% | 12.5\% | 5.2\% | 5.4\% | 5.1\% | 2.8\% | 3.1\% | 3.0\% | 15,706 | 17,190 | 16,864 | 123 | 131 | 127 |
| Marine Corps | 25.4\% | 26.1\% | 22.8\% | 52.4\% | 53.1\% | 54.1\% | 13.3\% | 10.8\% | 14.2\% | 5.1\% | 6.8\% | 5.2\% | 3.7\% | 3.2\% | 3.8\% | 1,631 | 1,670 | 2,008 | 9 | 13 | 23 |
| DOD 4th Estate | 27.5\% | 25.9\% | 25.3\% | 54.5\% | 56.4\% | 57.0\% | 11.1\% | 10.9\% | 11.3\% | 4.2\% | 3.9\% | 3.3\% | 2.8\% | 3.0\% | 3.1\% | 14,683 | 13,480 | 10,817 | 194 | 165 | 137 |

[^92]Page 105
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(36) My organization has prepared employees for potential security threats.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.5\% | 20.8\% | 20.4\% | 54.4\% | 55.3\% | 55.5\% | 14.1\% | 14.4\% | 14.7\% | 6.2\% | 6.0\% | 6.0\% | 3.8\% | 3.6\% | 3.3\% | 406,396 | 377,944 | 361,939 | 5,444 | 5,237 | 5,179 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 12.1\% | 9.7\% | 12.4\% | 48.5\% | 45.4\% | 47.9\% | 22.3\% | 26.1\% | 22.5\% | 9.2\% | 9.7\% | 10.4\% | 7.9\% | 9.1\% | 6.8\% | 1,056 | 1,005 | 1,096 | 27 | 33 | 43 |
| CSOSA | 17.3\% | 15.9\% | 14.8\% | 51.8\% | 52.5\% | 46.1\% | 17.0\% | 16.3\% | 19.2\% | 8.4\% | 9.1\% | 12.2\% | 5.5\% | 6.2\% | 7.6\% | 623 | 695 | 689 | 8 | 7 | 11 |
| DHS | 14.2\% | 15.0\% | 15.2\% | 48.6\% | 50.5\% | 51.6\% | 17.4\% | 17.1\% | 17.0\% | 10.6\% | 9.4\% | 9.4\% | 9.1\% | 7.9\% | 6.8\% | 41,604 | 41,150 | 37,607 | 405 | 372 | 322 |
| DOC | 23.2\% | 25.8\% | 23.5\% | 53.0\% | 54.1\% | 53.9\% | 14.5\% | 13.5\% | 15.2\% | 6.1\% | 4.5\% | 5.3\% | 3.0\% | 2.0\% | 2.2\% | 9,763 | 9,545 | 9,096 | 164 | 180 | 164 |
| DOE | 24.6\% | 18.6\% | 22.4\% | 56.9\% | 56.0\% | 56.4\% | 11.3\% | 15.3\% | 14.2\% | 4.5\% | 7.2\% | 5.0\% | 2.6\% | 3.0\% | 1.9\% | 8,277 | 6,311 | 6,502 | 67 | 95 | 73 |
| DOI | 14.1\% | 14.0\% | 12.3\% | 51.2\% | 52.3\% | 51.8\% | 20.0\% | 20.0\% | 21.4\% | 9.7\% | 9.2\% | 10.1\% | 5.0\% | 4.5\% | 4.4\% | 25,258 | 17,643 | 17,592 | 519 | 344 | 394 |
| DOJ | 22.7\% | 22.5\% | 21.4\% | 55.9\% | 58.3\% | 58.3\% | 13.0\% | 12.1\% | 12.6\% | 5.4\% | 4.8\% | 5.1\% | 3.0\% | 2.3\% | 2.6\% | 19,428 | 16,562 | 16,295 | 171 | 116 | 140 |
| DOL | 21.3\% | 20.1\% | 19.2\% | 53.8\% | 55.2\% | 54.9\% | 15.3\% | 15.4\% | 16.8\% | 5.9\% | 6.0\% | 5.5\% | 3.7\% | 3.3\% | 3.6\% | 11,012 | 10,602 | 4,963 | 167 | 159 | 75 |
| DOT | 20.6\% | 19.3\% | 17.5\% | 55.4\% | 56.8\% | 56.5\% | 14.8\% | 15.2\% | 17.1\% | 6.0\% | 5.8\% | 5.4\% | 3.2\% | 2.9\% | 3.5\% | 15,124 | 11,296 | 22,465 | 189 | 165 | 283 |
| Educ | 22.4\% | 21.2\% | 20.5\% | 51.9\% | 53.0\% | 51.8\% | 15.0\% | 16.2\% | 16.9\% | 7.1\% | 6.9\% | 7.8\% | 3.6\% | 2.6\% | 3.0\% | 2,594 | 2,315 | 2,575 | 68 | 55 | 46 |
| EEOC | 25.2\% | 21.0\% | 18.2\% | 49.7\% | 54.5\% | 51.2\% | 13.2\% | 12.7\% | 16.5\% | 6.8\% | 6.4\% | 7.4\% | 5.1\% | 5.4\% | 6.8\% | 1,202 | 1,086 | 1,140 | 23 | 18 | 21 |
| EPA | 19.2\% | 19.0\% | 20.2\% | 57.1\% | 56.5\% | 58.3\% | 16.5\% | 16.5\% | 14.1\% | 5.1\% | 6.0\% | 5.4\% | 2.0\% | 2.0\% | 2.1\% | 4,317 | 3,726 | 3,797 | 72 | 62 | 60 |
| FCC | 25.7\% | 25.3\% | 28.9\% | 51.2\% | 59.6\% | 61.7\% | 15.2\% | 10.0\% | 6.9\% | 4.7\% | 2.5\% | 2.4\% | 3.2\% | 2.6\% | 0.2\% | 541 | 686 | 784 | 11 | 6 | 13 |
| FERC | 33.0\% | 29.0\% | 25.6\% | 50.6\% | 55.0\% | 56.9\% | 12.4\% | 12.3\% | 12.1\% | 3.0\% | 2.6\% | 3.8\% | 1.0\% | 1.1\% | 1.7\% | 962 | 872 | 859 | 21 | 11 | 20 |
| FTC | 24.0\% | 29.7\% | 25.8\% | 47.7\% | 46.9\% | 50.3\% | 17.0\% | 13.6\% | 16.5\% | 8.0\% | 7.9\% | 6.5\% | 3.2\% | 1.9\% | 0.9\% | 582 | 489 | 534 | 26 | 20 | 20 |

[^93]
## Report by Agency

(36) My organization has prepared employees for potential security threats.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.5\% | 20.8\% | 20.4\% | 54.4\% | 55.3\% | 55.5\% | 14.1\% | 14.4\% | 14.7\% | 6.2\% | 6.0\% | 6.0\% | 3.8\% | 3.6\% | 3.3\% | 406,396 | 377,944 | 361,939 | 5,444 | 5,237 | 5,179 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 25.1\% | 21.2\% | 21.6\% | 52.8\% | 53.8\% | 51.4\% | 14.3\% | 16.9\% | 17.7\% | 5.1\% | 5.5\% | 6.8\% | 2.7\% | 2.6\% | 2.5\% | 7,572 | 8,223 | 8,061 | 136 | 160 | 150 |
| HHS | 20.3\% | 18.8\% | 17.4\% | 51.9\% | 52.5\% | 52.1\% | 17.4\% | 17.6\% | 19.0\% | 7.2\% | 7.7\% | 8.0\% | 3.1\% | 3.4\% | 3.5\% | 34,994 | 31,084 | 30,622 | 828 | 861 | 884 |
| HUD | 17.8\% | 15.0\% | 14.2\% | 52.3\% | 55.9\% | 52.4\% | 18.0\% | 17.2\% | 18.6\% | 8.0\% | 7.2\% | 8.9\% | 3.9\% | 4.7\% | 6.0\% | 5,189 | 3,698 | 3,524 | 116 | 90 | 78 |
| NARA | 25.2\% | 22.2\% | 17.6\% | 55.3\% | 54.5\% | 56.5\% | 12.2\% | 12.8\% | 14.6\% | 4.1\% | 5.9\% | 6.6\% | 3.2\% | 4.6\% | 4.7\% | 1,672 | 1,630 | 1,561 | 18 | 20 | 30 |
| NASA | 35.3\% | 34.5\% | 31.3\% | 50.3\% | 50.7\% | 52.7\% | 10.4\% | 10.8\% | 11.6\% | 3.1\% | 3.0\% | 3.4\% | 0.8\% | 1.0\% | 1.0\% | 9,633 | 9,170 | 9,698 | 118 | 113 | 125 |
| NCUA | 20.8\% | 15.8\% | 13.4\% | 55.3\% | 46.7\% | 46.4\% | 13.8\% | 20.8\% | 23.3\% | 6.3\% | 11.2\% | 10.6\% | 3.8\% | 5.5\% | 6.4\% | 759 | 782 | 762 | 7 | 17 | 24 |
| NLRB | 18.7\% | 14.7\% | 18.5\% | 51.6\% | 56.2\% | 51.1\% | 16.8\% | 17.8\% | 17.7\% | 8.4\% | 8.6\% | 8.4\% | 4.6\% | 2.6\% | 4.3\% | 867 | 657 | 696 | 26 | 18 | 10 |
| NRC | 32.0\% | 30.4\% | 31.5\% | 53.6\% | 53.7\% | 53.2\% | 10.3\% | 10.3\% | 10.6\% | 3.0\% | 4.0\% | 3.3\% | 1.3\% | 1.7\% | 1.3\% | 2,616 | 2,405 | 2,452 | 19 | 24 | 25 |
| NSF | 25.4\% | 24.8\% | 23.0\% | 51.5\% | 48.0\% | 52.6\% | 15.1\% | 17.0\% | 14.1\% | 5.9\% | 7.1\% | 8.2\% | 2.2\% | 3.1\% | 2.1\% | 865 | 881 | 851 | 21 | 27 | 19 |
| OMB | 15.9\% | 16.8\% | 7.0\% | 53.8\% | 50.9\% | 52.1\% | 18.0\% | 18.0\% | 20.0\% | 9.4\% | 10.0\% | 15.4\% | 2.9\% | 4.2\% | 5.6\% | 301 | 299 | 304 | 0 | 2 | 2 |
| OPM | 21.1\% | 21.1\% | 20.4\% | 52.2\% | 54.8\% | 55.6\% | 16.1\% | 14.7\% | 14.8\% | 6.8\% | 6.0\% | 5.8\% | 3.8\% | 3.4\% | 3.3\% | 3,277 | 3,489 | 2,817 | 51 | 64 | 51 |
| PBGC | 22.2\% | 26.7\% | 21.8\% | 55.5\% | 57.3\% | 58.9\% | 13.1\% | 11.1\% | 15.6\% | 5.8\% | 2.5\% | 2.4\% | 3.5\% | 2.4\% | 1.3\% | 606 | 458 | 373 | 12 | 8 | 11 |
| RRB | 20.7\% | 19.1\% | 20.1\% | 58.6\% | 53.7\% | 52.0\% | 12.4\% | 15.1\% | 18.2\% | 5.6\% | 8.8\% | 5.6\% | 2.7\% | 3.3\% | 4.1\% | 462 | 511 | 582 | 8 | 9 | 14 |
| SBA | 19.2\% | 21.9\% | 18.4\% | 55.3\% | 57.5\% | 56.6\% | 15.6\% | 13.4\% | 16.4\% | 5.8\% | 4.9\% | 5.2\% | 4.1\% | 2.3\% | 3.3\% | 1,262 | 1,340 | 1,462 | 12 | 19 | 21 |
| SEC | 21.0\% | 20.6\% | 19.4\% | 54.2\% | 56.3\% | 56.0\% | 16.9\% | 16.0\% | 16.5\% | 5.6\% | 5.2\% | 6.0\% | 2.3\% | 2.0\% | 2.2\% | 1,827 | 2,368 | 2,323 | 60 | 70 | 55 |

[^94]
## Report by Agency

(36) My organization has prepared employees for potential security threats.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.5\% | 20.8\% | 20.4\% | 54.4\% | 55.3\% | 55.5\% | 14.1\% | 14.4\% | 14.7\% | 6.2\% | 6.0\% | 6.0\% | 3.8\% | 3.6\% | 3.3\% | 406,396 | 377,944 | 361,939 | 5,444 | 5,237 | 5,179 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 27.5\% | 25.3\% | 25.1\% | 57.5\% | 59.2\% | 58.6\% | 9.1\% | 9.6\% | 9.8\% | 3.8\% | 3.9\% | 4.1\% | 2.1\% | 2.0\% | 2.4\% | 10,149 | 9,184 | 8,044 | 67 | 65 | 47 |
| State | 28.6\% | 27.9\% | 25.4\% | 54.4\% | 53.6\% | 55.7\% | 9.9\% | 11.5\% | 10.0\% | 4.8\% | 4.7\% | 6.2\% | 2.3\% | 2.3\% | 2.6\% | 3,926 | 3,612 | 2,433 | 28 | 38 | 14 |
| Treas | 20.6\% | 20.9\% | 21.4\% | 56.3\% | 57.8\% | 55.4\% | 13.8\% | 13.0\% | 13.7\% | 5.6\% | 5.2\% | 5.8\% | 3.7\% | 3.1\% | 3.6\% | 50,029 | 49,434 | 48,328 | 669 | 605 | 579 |
| USAID | 22.8\% | 22.3\% | 21.4\% | 51.8\% | 52.8\% | 52.5\% | 14.0\% | 14.7\% | 14.9\% | 7.9\% | 7.1\% | 8.6\% | 3.5\% | 3.2\% | 2.7\% | 1,933 | 1,955 | 2,178 | 27 | 32 | 36 |
| USDA | 16.3\% | 14.3\% | 13.2\% | 58.1\% | 56.9\% | 56.5\% | 16.5\% | 18.0\% | 19.1\% | 6.5\% | 7.7\% | 8.1\% | 2.7\% | 3.0\% | 3.2\% | 20,102 | 19,594 | 12,830 | 201 | 298 | 192 |
| VA | 16.6\% | 15.8\% | 17.3\% | 51.1\% | 51.1\% | 51.5\% | 17.6\% | 18.6\% | 18.0\% | 8.7\% | 8.8\% | 8.3\% | 6.0\% | 5.8\% | 4.9\% | 30,580 | 26,133 | 28,482 | 491 | 425 | 445 |
| Small Agencies | 20.0\% | 18.3\% | 18.8\% | 46.1\% | 49.5\% | 49.0\% | 18.4\% | 18.3\% | 18.8\% | 10.2\% | 9.1\% | 8.9\% | 5.3\% | 4.7\% | 4.5\% | 4,890 | 4,547 | 4,856 | 152 | 122 | 149 |
| DOD | 25.9\% | 24.9\% | 24.0\% | 57.3\% | 58.0\% | 58.5\% | 11.1\% | 11.3\% | 11.8\% | 3.8\% | 3.6\% | 3.8\% | 2.0\% | 2.2\% | 1.9\% | 70,542 | 72,507 | 62,706 | 439 | 507 | 533 |
| USACE | 24.4\% | 22.2\% | 21.7\% | 58.9\% | 61.6\% | 60.2\% | 11.1\% | 11.2\% | 11.7\% | 3.7\% | 3.0\% | 4.9\% | 1.8\% | 2.0\% | 1.5\% | 4,198 | 2,345 | 2,158 | 35 | 21 | 14 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 28.7\% | 26.8\% | 25.5\% | 57.3\% | 58.8\% | 60.2\% | 9.6\% | 10.0\% | 9.9\% | 3.1\% | 3.0\% | 3.1\% | 1.3\% | 1.4\% | 1.3\% | 18,131 | 18,504 | 11,724 | 107 | 109 | 84 |
| Army $\ddagger$ | 25.0\% | 24.1\% | 22.9\% | 56.8\% | 57.5\% | 58.0\% | 11.7\% | 11.9\% | 12.7\% | 4.2\% | 4.0\% | 4.0\% | 2.4\% | 2.5\% | 2.4\% | 16,090 | 19,206 | 19,137 | 102 | 161 | 188 |
| Navy $\ddagger$ | 23.6\% | 22.9\% | 23.3\% | 57.9\% | 58.1\% | 58.3\% | 12.2\% | 12.4\% | 12.6\% | 4.2\% | 4.1\% | 4.0\% | 2.1\% | 2.5\% | 1.8\% | 15,714 | 17,233 | 16,825 | 78 | 105 | 141 |
| Marine Corps | 23.3\% | 27.4\% | 20.8\% | 56.4\% | 51.6\% | 52.6\% | 11.7\% | 12.5\% | 17.1\% | 5.8\% | 5.4\% | 6.0\% | 2.9\% | 3.1\% | 3.5\% | 1,629 | 1,670 | 2,009 | 15 | 13 | 21 |
| DOD 4th <br> Estate | 28.6\% | 27.8\% | 27.0\% | 56.6\% | 57.6\% | 57.9\% | 9.9\% | 9.5\% | 10.2\% | 3.1\% | 2.9\% | 3.1\% | 1.9\% | 2.1\% | 1.8\% | 14,780 | 13,549 | 10,853 | 102 | 98 | 85 |

[^95]Page 108
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(37) Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 16.4\% | 15.7\% | 15.6\% | 34.3\% | 34.6\% | 35.1\% | 22.8\% | 23.1\% | 23.4\% | 12.6\% | 12.7\% | 12.6\% | 14.0\% | 13.9\% | 13.4\% | 387,840 | 361,372 | 346,836 | 24,090 | 21,762 | 20,370 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 11.2\% | 9.3\% | 10.5\% | 26.9\% | 26.1\% | 27.5\% | 23.7\% | 27.1\% | 25.2\% | 16.0\% | 14.8\% | 16.2\% | 22.3\% | 22.7\% | 20.6\% | 1,025 | 982 | 1,075 | 57 | 61 | 61 |
| CSOSA | 14.5\% | 12.6\% | 13.3\% | 30.7\% | 30.0\% | 29.5\% | 25.2\% | 25.4\% | 25.0\% | 15.5\% | 14.8\% | 14.0\% | 14.1\% | 17.1\% | 18.2\% | 595 | 660 | 656 | 34 | 43 | 40 |
| DHS | 9.5\% | 10.2\% | 10.2\% | 24.3\% | 25.7\% | 27.3\% | 23.5\% | 23.3\% | 24.3\% | 17.1\% | 16.7\% | 16.9\% | 25.6\% | 24.0\% | 21.4\% | 40,030 | 39,536 | 36,227 | 2,063 | 2,008 | 1,738 |
| DOC | 22.2\% | 22.3\% | 20.7\% | 38.9\% | 41.0\% | 41.2\% | 21.0\% | 20.5\% | 22.1\% | 9.3\% | 8.6\% | 8.6\% | 8.5\% | 7.6\% | 7.4\% | 9,127 | 8,936 | 8,535 | 803 | 764 | 726 |
| DOE | 16.9\% | 15.2\% | 17.2\% | 35.2\% | 35.3\% | 36.5\% | 22.3\% | 22.2\% | 21.2\% | 12.7\% | 14.2\% | 12.7\% | 12.9\% | 13.1\% | 12.4\% | 7,810 | 6,039 | 6,234 | 518 | 368 | 357 |
| DOI | 15.0\% | 15.1\% | 14.4\% | 36.0\% | 36.2\% | 37.2\% | 23.0\% | 22.4\% | 23.2\% | 12.5\% | 13.2\% | 12.6\% | 13.4\% | 13.0\% | 12.6\% | 24,451 | 17,000 | 17,057 | 1,390 | 1,012 | 939 |
| DOJ | 16.6\% | 15.1\% | 14.6\% | 33.3\% | 33.6\% | 35.9\% | 24.0\% | 24.0\% | 23.7\% | 13.3\% | 13.7\% | 13.6\% | 12.9\% | 13.5\% | 12.3\% | 18,664 | 15,981 | 15,702 | 901 | 700 | 729 |
| DOL | 19.5\% | 17.9\% | 18.3\% | 33.4\% | 32.6\% | 32.0\% | 22.7\% | 22.4\% | 21.3\% | 10.7\% | 12.0\% | 12.8\% | 13.8\% | 15.1\% | 15.6\% | 10,466 | 10,084 | 4,714 | 710 | 682 | 342 |
| DOT | 17.9\% | 17.0\% | 15.8\% | 37.9\% | 37.8\% | 36.8\% | 21.7\% | 22.3\% | 23.3\% | 11.1\% | 11.3\% | 12.3\% | 11.5\% | 11.5\% | 11.8\% | 14,329 | 10,782 | 21,592 | 979 | 672 | 1,179 |
| Educ | 19.9\% | 19.3\% | 19.2\% | 32.0\% | 33.6\% | 33.4\% | 22.9\% | 23.1\% | 22.8\% | 13.0\% | 11.3\% | 11.1\% | 12.2\% | 12.7\% | 13.6\% | 2,415 | 2,164 | 2,376 | 256 | 208 | 244 |
| EEOC | 18.0\% | 18.4\% | 14.7\% | 28.3\% | 26.6\% | 28.8\% | 22.1\% | 22.4\% | 23.5\% | 13.7\% | 13.6\% | 14.0\% | 17.9\% | 18.9\% | 19.1\% | 1,127 | 1,025 | 1,094 | 95 | 85 | 71 |
| EPA | 15.8\% | 15.4\% | 16.8\% | 33.9\% | 35.4\% | 35.9\% | 23.3\% | 22.6\% | 21.5\% | 13.1\% | 12.9\% | 14.1\% | 13.8\% | 13.7\% | 11.7\% | 4,023 | 3,499 | 3,585 | 356 | 289 | 274 |
| FCC | 21.0\% | 19.8\% | 19.3\% | 33.6\% | 37.5\% | 38.8\% | 20.1\% | 25.1\% | 25.8\% | 10.9\% | 8.4\% | 8.2\% | 14.4\% | 9.1\% | 7.9\% | 504 | 633 | 722 | 49 | 56 | 79 |
| FERC | 28.3\% | 25.2\% | 22.1\% | 39.3\% | 38.6\% | 40.6\% | 17.4\% | 18.8\% | 19.9\% | 9.3\% | 8.4\% | 9.4\% | 5.7\% | 9.0\% | 8.0\% | 890 | 813 | 799 | 94 | 68 | 77 |
| FTC | 32.4\% | 35.6\% | 32.2\% | 37.4\% | 30.8\% | 33.7\% | 16.0\% | 17.6\% | 16.3\% | 7.4\% | 7.4\% | 8.8\% | 6.8\% | 8.6\% | 9.0\% | 564 | 476 | 524 | 45 | 34 | 33 |

[^96]
## Report by Agency

(37) Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 16.4\% | 15.7\% | 15.6\% | 34.3\% | 34.6\% | 35.1\% | 22.8\% | 23.1\% | 23.4\% | 12.6\% | 12.7\% | 12.6\% | 14.0\% | 13.9\% | 13.4\% | 387,840 | 361,372 | 346,836 | 24,090 | 21,762 | 20,370 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 20.9\% | 19.1\% | 19.6\% | 35.9\% | 36.9\% | 36.6\% | 23.8\% | 24.1\% | 23.6\% | 9.1\% | 9.9\% | 10.1\% | 10.2\% | 9.9\% | 10.2\% | 7,212 | 7,926 | 7,729 | 506 | 469 | 501 |
| HHS | 17.7\% | 16.5\% | 16.4\% | 36.8\% | 35.8\% | 35.7\% | 22.0\% | 22.7\% | 22.7\% | 11.5\% | 12.1\% | 12.4\% | 12.1\% | 12.8\% | 12.8\% | 33,293 | 29,659 | 29,264 | 2,535 | 2,277 | 2,229 |
| HUD | 13.5\% | 10.4\% | 11.4\% | 32.1\% | 30.2\% | 29.6\% | 26.3\% | 25.2\% | 26.5\% | 13.0\% | 14.0\% | 13.1\% | 15.1\% | 20.2\% | 19.4\% | 4,883 | 3,525 | 3,291 | 424 | 277 | 314 |
| NARA | 17.8\% | 16.6\% | 14.4\% | 30.5\% | 27.9\% | 31.5\% | 20.8\% | 20.8\% | 19.9\% | 13.3\% | 16.1\% | 14.2\% | 17.7\% | 18.5\% | 20.0\% | 1,590 | 1,540 | 1,472 | 103 | 116 | 115 |
| NASA | 32.3\% | 30.9\% | 29.5\% | 38.6\% | 39.2\% | 40.0\% | 16.8\% | 17.1\% | 16.8\% | 6.7\% | 7.1\% | 7.8\% | 5.7\% | 5.6\% | 6.0\% | 9,271 | 8,820 | 9,372 | 482 | 457 | 444 |
| NCUA | 20.4\% | 19.2\% | 17.4\% | 38.1\% | 38.3\% | 37.7\% | 23.6\% | 22.3\% | 22.3\% | 10.8\% | 11.1\% | 12.6\% | 7.1\% | 9.1\% | 9.9\% | 713 | 731 | 729 | 52 | 66 | 56 |
| NLRB | 20.1\% | 16.7\% | 16.2\% | 31.8\% | 33.2\% | 31.6\% | 20.1\% | 20.5\% | 20.7\% | 13.2\% | 14.9\% | 17.0\% | 14.9\% | 14.7\% | 14.5\% | 830 | 633 | 671 | 62 | 46 | 38 |
| NRC | 25.1\% | 23.6\% | 24.0\% | 36.4\% | 36.9\% | 38.0\% | 19.0\% | 19.8\% | 18.3\% | 10.3\% | 10.5\% | 11.5\% | 9.3\% | 9.3\% | 8.2\% | 2,439 | 2,254 | 2,320 | 194 | 180 | 162 |
| NSF | 23.6\% | 22.5\% | 20.5\% | 33.1\% | 32.4\% | 33.1\% | 18.9\% | 19.7\% | 20.2\% | 12.5\% | 12.2\% | 14.0\% | 11.9\% | 13.3\% | 12.2\% | 828 | 838 | 822 | 61 | 60 | 53 |
| OMB | 28.8\% | 30.0\% | 21.7\% | 42.8\% | 42.4\% | 42.7\% | 17.9\% | 16.4\% | 19.3\% | 7.0\% | 8.3\% | 10.2\% | 3.5\% | 2.9\% | 6.1\% | 284 | 281 | 290 | 20 | 20 | 19 |
| OPM | 19.9\% | 19.6\% | 18.4\% | 38.9\% | 38.7\% | 37.3\% | 22.5\% | 23.5\% | 25.4\% | 9.5\% | 9.1\% | 9.9\% | 9.3\% | 9.2\% | 9.0\% | 3,013 | 3,184 | 2,580 | 309 | 360 | 279 |
| PBGC | 17.3\% | 19.5\% | 17.0\% | 33.4\% | 31.5\% | 31.6\% | 23.0\% | 21.9\% | 25.2\% | 14.4\% | 13.1\% | 12.4\% | 11.9\% | 13.8\% | 13.8\% | 561 | 431 | 344 | 56 | 39 | 38 |
| RRB | 19.3\% | 16.6\% | 17.8\% | 40.3\% | 38.3\% | 40.6\% | 20.7\% | 27.8\% | 24.4\% | 10.1\% | 8.5\% | 8.5\% | 9.6\% | 8.8\% | 8.8\% | 433 | 478 | 561 | 39 | 41 | 38 |
| SBA | 16.7\% | 17.3\% | 16.6\% | 32.1\% | 32.6\% | 32.8\% | 21.1\% | 21.8\% | 22.9\% | 12.2\% | 12.1\% | 12.7\% | 17.9\% | 16.2\% | 15.0\% | 1,203 | 1,288 | 1,413 | 68 | 77 | 71 |
| SEC | 18.7\% | 16.0\% | 16.3\% | 31.4\% | 31.5\% | 29.4\% | 20.7\% | 22.6\% | 21.9\% | 13.6\% | 14.0\% | 15.4\% | 15.7\% | 15.9\% | 17.0\% | 1,724 | 2,189 | 2,142 | 162 | 238 | 241 |

Page 110

[^97]
## Report by Agency

(37) Arbitrary action, personal favoritism and coercion for partisan political purposes are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 16.4\% | 15.7\% | 15.6\% | 34.3\% | 34.6\% | 35.1\% | 22.8\% | 23.1\% | 23.4\% | 12.6\% | 12.7\% | 12.6\% | 14.0\% | 13.9\% | 13.4\% | 387,840 | 361,372 | 346,836 | 24,090 | 21,762 | 20,370 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 20.2\% | 18.3\% | 17.5\% | 34.6\% | 35.6\% | 34.8\% | 21.5\% | 22.1\% | 21.7\% | 11.4\% | 11.1\% | 12.4\% | 12.3\% | 12.9\% | 13.6\% | 9,701 | 8,829 | 7,736 | 510 | 442 | 350 |
| State | 18.8\% | 18.5\% | 17.9\% | 36.3\% | 37.7\% | 36.3\% | 22.0\% | 22.0\% | 22.6\% | 12.7\% | 12.4\% | 13.5\% | 10.2\% | 9.3\% | 9.6\% | 3,760 | 3,499 | 2,331 | 201 | 158 | 110 |
| Treas | 18.7\% | 19.0\% | 19.2\% | 37.8\% | 38.6\% | 37.6\% | 21.4\% | 21.3\% | 21.8\% | 10.4\% | 10.2\% | 10.3\% | 11.7\% | 11.0\% | 11.1\% | 47,145 | 46,697 | 45,763 | 3,555 | 3,281 | 3,114 |
| USAID | 17.5\% | 14.7\% | 13.8\% | 39.1\% | 35.6\% | 38.4\% | 19.3\% | 21.1\% | 21.8\% | 13.0\% | 15.7\% | 14.0\% | 11.1\% | 13.0\% | 12.0\% | 1,829 | 1,876 | 2,074 | 125 | 108 | 139 |
| USDA | 14.7\% | 14.2\% | 13.5\% | 38.5\% | 39.6\% | 40.4\% | 23.7\% | 23.6\% | 23.7\% | 12.2\% | 12.1\% | 11.7\% | 11.0\% | 10.5\% | 10.7\% | 19,264 | 18,877 | 12,365 | 1,037 | 996 | 656 |
| VA | 14.2\% | 14.1\% | 14.9\% | 33.8\% | 33.5\% | 34.0\% | 23.4\% | 23.2\% | 23.1\% | 13.3\% | 13.5\% | 13.1\% | 15.3\% | 15.7\% | 14.9\% | 29,642 | 25,318 | 27,787 | 1,421 | 1,227 | 1,128 |
| Small <br> Agencies | 19.5\% | 18.2\% | 18.7\% | 33.7\% | 32.4\% | 33.7\% | 21.1\% | 22.6\% | 21.7\% | 12.3\% | 13.0\% | 12.6\% | 13.4\% | 13.7\% | 13.3\% | 4,665 | 4,300 | 4,628 | 380 | 372 | 378 |
| DOD | 17.6\% | 16.3\% | 16.1\% | 35.4\% | 35.6\% | 35.9\% | 22.8\% | 23.8\% | 24.1\% | 11.9\% | 12.0\% | 11.7\% | 12.3\% | 12.2\% | 12.2\% | 67,537 | 69,589 | 60,260 | 3,438 | 3,405 | 3,008 |
| USACE | 18.2\% | 15.6\% | 14.7\% | 38.4\% | 37.5\% | 40.2\% | 22.4\% | 23.1\% | 21.8\% | 11.0\% | 13.0\% | 12.3\% | 10.0\% | 10.8\% | 10.9\% | 4,019 | 2,258 | 2,042 | 212 | 109 | 128 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 20.0\% | 18.0\% | 17.3\% | 36.5\% | 36.1\% | 36.3\% | 20.5\% | 22.4\% | 22.5\% | 11.7\% | 11.4\% | 11.8\% | 11.3\% | 12.1\% | 12.1\% | 17,425 | 17,893 | 11,360 | 808 | 727 | 438 |
| Army $\ddagger$ | 16.4\% | 14.9\% | 14.9\% | 33.4\% | 33.9\% | 34.4\% | 23.8\% | 24.8\% | 25.4\% | 12.5\% | 12.7\% | 12.1\% | 13.9\% | 13.6\% | 13.2\% | 15,414 | 18,385 | 18,288 | 801 | 978 | 1,059 |
| Navy $\ddagger$ | 16.8\% | 16.1\% | 16.3\% | 37.1\% | 37.5\% | 37.0\% | 23.8\% | 24.5\% | 25.1\% | 11.4\% | 11.4\% | 10.9\% | 10.9\% | 10.5\% | 10.7\% | 15,042 | 16,533 | 16,244 | 733 | 770 | 729 |
| Marine Corps | 18.9\% | 19.7\% | 18.7\% | 33.5\% | 35.0\% | 32.9\% | 21.5\% | 22.5\% | 24.7\% | 11.8\% | 10.9\% | 11.1\% | 14.4\% | 11.9\% | 12.6\% | 1,554 | 1,607 | 1,945 | 81 | 83 | 95 |
| DOD 4th <br> Estate | 17.2\% | 16.3\% | 16.2\% | 34.0\% | 34.5\% | 35.3\% | 22.6\% | 23.4\% | 22.8\% | 12.3\% | 12.5\% | 12.2\% | 13.8\% | 13.3\% | 13.4\% | 14,083 | 12,913 | 10,381 | 803 | 738 | 559 |

[^98]Page 111
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

## (38) Prohibited Personnel Practices are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 23.6\% | 22.8\% | 22.4\% | 41.9\% | 42.3\% | 43.0\% | 19.5\% | 20.2\% | 20.4\% | 6.6\% | 6.5\% | 6.5\% | 8.3\% | 8.1\% | 7.8\% | 374,659 | 347,433 | 334,239 | 36,134 | 33,840 | 31,656 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 16.2\% | 12.9\% | 13.4\% | 36.0\% | 37.1\% | 39.0\% | 25.6\% | 27.0\% | 26.0\% | 8.7\% | 9.8\% | 9.6\% | 13.4\% | 13.2\% | 12.0\% | 961 | 935 | 1,013 | 115 | 99 | 119 |
| CsosA | 20.3\% | 20.4\% | 21.7\% | 42.7\% | 41.9\% | 37.5\% | 22.2\% | 24.2\% | 25.1\% | 7.2\% | 6.2\% | 6.3\% | 7.7\% | 7.4\% | 9.4\% | 579 | 631 | 624 | 54 | 70 | 68 |
| DHS | 16.6\% | 17.9\% | 17.9\% | 38.5\% | 38.9\% | 40.6\% | 23.3\% | 23.6\% | 23.0\% | 8.5\% | 7.7\% | 8.0\% | 13.1\% | 11.8\% | 10.5\% | 38,153 | 37,422 | 34,583 | 3,874 | 3,851 | 3,235 |
| DOC | 29.3\% | 29.6\% | 27.9\% | 44.0\% | 45.7\% | 46.8\% | 17.0\% | 16.3\% | 16.9\% | 4.7\% | 4.1\% | 4.1\% | 5.0\% | 4.3\% | 4.4\% | 8,847 | 8,591 | 8,275 | 1,061 | 1,077 | 959 |
| DOE | 24.2\% | 21.4\% | 24.8\% | 41.9\% | 42.2\% | 42.5\% | 17.8\% | 18.8\% | 17.5\% | 7.5\% | 8.5\% | 6.7\% | 8.7\% | 9.1\% | 8.4\% | 7,585 | 5,830 | 5,931 | 724 | 546 | 633 |
| DOI | 22.0\% | 22.0\% | 21.0\% | 44.6\% | 44.4\% | 45.2\% | 18.7\% | 18.5\% | 19.6\% | 6.7\% | 6.9\% | 7.0\% | 8.0\% | 8.2\% | 7.2\% | 23,634 | 16,389 | 16,511 | 2,096 | 1,534 | 1,457 |
| DOJ | 25.4\% | 24.0\% | 23.3\% | 43.4\% | 44.0\% | 45.3\% | 19.0\% | 19.4\% | 20.0\% | 5.4\% | 6.1\% | 5.4\% | 6.7\% | 6.5\% | 5.9\% | 18,075 | 15,357 | 15,120 | 1,433 | 1,263 | 1,226 |
| DOL | 26.6\% | 25.2\% | 24.4\% | 39.8\% | 39.8\% | 38.5\% | 18.7\% | 19.2\% | 19.4\% | 5.8\% | 6.3\% | 6.9\% | 9.0\% | 9.5\% | 10.8\% | 10,083 | 9,601 | 4,510 | 1,045 | 1,103 | 521 |
| DOT | 27.3\% | 25.8\% | 24.2\% | 43.5\% | 44.6\% | 45.3\% | 17.0\% | 17.6\% | 18.7\% | 5.6\% | 5.6\% | 5.7\% | 6.5\% | 6.5\% | 6.2\% | 13,872 | 10,392 | 20,824 | 1,413 | 1,015 | 1,862 |
| Educ | 27.3\% | 25.8\% | 26.0\% | 38.4\% | 40.9\% | 40.7\% | 19.6\% | 18.7\% | 19.0\% | 6.5\% | 5.9\% | 5.6\% | 8.2\% | 8.6\% | 8.7\% | 2,317 | 2,075 | 2,275 | 340 | 287 | 329 |
| EEOC | 26.9\% | 23.7\% | 23.0\% | 32.0\% | 34.8\% | 35.4\% | 20.9\% | 20.2\% | 21.5\% | 7.1\% | 8.4\% | 9.0\% | 13.2\% | 12.9\% | 11.1\% | 1,105 | 1,005 | 1,060 | 114 | 95 | 102 |
| EPA | 23.6\% | 22.9\% | 24.2\% | 41.0\% | 43.1\% | 43.5\% | 19.3\% | 19.4\% | 18.7\% | 7.3\% | 7.6\% | 6.7\% | 8.8\% | 7.1\% | 6.8\% | 3,839 | 3,290 | 3,403 | 533 | 480 | 445 |
| FCC | 26.4\% | 27.6\% | 26.0\% | 38.9\% | 40.1\% | 44.9\% | 18.6\% | 21.2\% | 19.4\% | 6.0\% | 4.2\% | 4.9\% | 10.1\% | 6.9\% | 4.8\% | 483 | 612 | 705 | 70 | 73 | 98 |
| FERC | 37.1\% | 32.7\% | 30.7\% | 41.1\% | 41.2\% | 43.8\% | 14.1\% | 17.9\% | 17.6\% | 3.9\% | 3.5\% | 3.8\% | 3.9\% | 4.6\% | 4.2\% | 871 | 782 | 768 | 111 | 99 | 106 |
| FTC | 43.8\% | 41.7\% | 41.6\% | 39.7\% | 37.5\% | 38.8\% | 10.7\% | 12.7\% | 10.8\% | 2.1\% | 3.7\% | 5.1\% | 3.7\% | 4.4\% | 3.6\% | 546 | 462 | 494 | 62 | 48 | 63 |

Page 112

[^99]
## Report by Agency

## (38) Prohibited Personnel Practices are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 23.6\% | 22.8\% | 22.4\% | 41.9\% | 42.3\% | 43.0\% | 19.5\% | 20.2\% | 20.4\% | 6.6\% | 6.5\% | 6.5\% | 8.3\% | 8.1\% | 7.8\% | 374,659 | 347,433 | 334,239 | 36,134 | 33,840 | 31,656 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 28.0\% | 25.7\% | 27.0\% | 42.1\% | 42.7\% | 42.2\% | 18.8\% | 20.5\% | 19.5\% | 4.8\% | 4.9\% | 5.1\% | 6.3\% | 6.3\% | 6.3\% | 6,992 | 7,680 | 7,510 | 700 | 646 | 703 |
| HHS | 24.1\% | 23.2\% | 22.5\% | 43.1\% | 43.0\% | 42.9\% | 19.2\% | 19.7\% | 20.4\% | 6.2\% | 6.3\% | 6.5\% | 7.4\% | 7.9\% | 7.7\% | 32,089 | 28,470 | 28,087 | 3,664 | 3,342 | 3,315 |
| HUD | 18.4\% | 15.1\% | 16.6\% | 38.9\% | 38.0\% | 37.4\% | 23.0\% | 24.1\% | 24.9\% | 7.9\% | 8.0\% | 7.6\% | 11.8\% | 14.7\% | 13.5\% | 4,714 | 3,296 | 3,148 | 567 | 461 | 437 |
| NARA | 22.3\% | 22.5\% | 19.9\% | 38.0\% | 35.3\% | 38.4\% | 20.9\% | 20.6\% | 20.4\% | 6.8\% | 9.2\% | 8.3\% | 12.1\% | 12.3\% | 13.1\% | 1,525 | 1,460 | 1,415 | 163 | 184 | 173 |
| NASA | 42.9\% | 41.4\% | 40.4\% | 40.0\% | 41.0\% | 41.3\% | 11.0\% | 11.4\% | 11.7\% | 3.1\% | 3.1\% | 3.5\% | 3.1\% | 3.1\% | 3.2\% | 9,061 | 8,661 | 9,113 | 690 | 601 | 672 |
| NCUA | 27.7\% | 27.4\% | 26.9\% | 46.0\% | 43.5\% | 43.4\% | 18.0\% | 20.5\% | 19.7\% | 3.5\% | 4.6\% | 5.4\% | 4.7\% | 4.0\% | 4.6\% | 704 | 709 | 706 | 63 | 81 | 78 |
| NLRB | 29.2\% | 23.8\% | 24.2\% | 40.0\% | 43.4\% | 43.2\% | 17.7\% | 18.6\% | 18.8\% | 5.3\% | 6.7\% | 7.0\% | 7.8\% | 7.5\% | 6.8\% | 769 | 586 | 630 | 113 | 88 | 77 |
| NRC | 35.9\% | 34.8\% | 35.4\% | 40.2\% | 40.7\% | 41.1\% | 14.0\% | 14.8\% | 14.5\% | 5.2\% | 4.3\% | 4.9\% | 4.7\% | 5.3\% | 4.1\% | 2,384 | 2,219 | 2,233 | 241 | 207 | 236 |
| NSF | 30.1\% | 29.8\% | 29.2\% | 38.1\% | 37.4\% | 37.0\% | 16.1\% | 17.0\% | 17.9\% | 7.2\% | 6.5\% | 6.3\% | 8.4\% | 9.3\% | 9.5\% | 805 | 822 | 790 | 83 | 83 | 78 |
| OMB | 37.1\% | 36.7\% | 32.6\% | 44.2\% | 44.2\% | 45.0\% | 12.7\% | 12.5\% | 15.5\% | 3.4\% | 3.8\% | 4.2\% | 2.5\% | 2.8\% | 2.8\% | 277 | 274 | 260 | 26 | 26 | 47 |
| OPM | 27.3\% | 26.7\% | 25.7\% | 44.1\% | 44.7\% | 44.5\% | 18.5\% | 19.3\% | 20.4\% | 4.6\% | 4.0\% | 4.0\% | 5.4\% | 5.3\% | 5.5\% | 2,885 | 3,071 | 2,533 | 426 | 457 | 323 |
| PBGC | 25.5\% | 23.9\% | 22.6\% | 44.2\% | 40.2\% | 41.9\% | 17.4\% | 20.4\% | 21.3\% | 5.2\% | 6.4\% | 6.9\% | 7.7\% | 9.2\% | 7.3\% | 559 | 419 | 330 | 58 | 50 | 52 |
| RRB | 23.7\% | 23.2\% | 24.3\% | 46.4\% | 47.3\% | 48.0\% | 20.5\% | 20.0\% | 20.2\% | 5.0\% | 4.3\% | 3.1\% | 4.4\% | 5.3\% | 4.3\% | 417 | 468 | 541 | 53 | 52 | 52 |
| SBA | 21.6\% | 22.9\% | 21.1\% | 36.0\% | 38.5\% | 41.2\% | 21.2\% | 21.3\% | 20.0\% | 7.7\% | 7.7\% | 8.3\% | 13.5\% | 9.6\% | 9.3\% | 1,180 | 1,222 | 1,362 | 95 | 137 | 128 |
| SEC | 30.8\% | 26.8\% | 24.3\% | 37.4\% | 38.9\% | 39.2\% | 16.9\% | 19.9\% | 20.7\% | 6.2\% | 5.9\% | 5.8\% | 8.6\% | 8.5\% | 10.0\% | 1,645 | 2,068 | 2,015 | 235 | 364 | 359 |

Page 113

[^100]
## Report by Agency

## (38) Prohibited Personnel Practices are not tolerated.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All Responses | 23.6\% | 22.8\% | 22.4\% | 41.9\% | 42.3\% | 43.0\% | 19.5\% | 20.2\% | 20.4\% | 6.6\% | 6.5\% | 6.5\% | 8.3\% | 8.1\% | 7.8\% | 374,659 | 347,433 | 334,239 | 36,134 | 33,840 | 31,656 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 27.3\% | 24.5\% | 23.6\% | 41.7\% | 42.2\% | 41.9\% | 18.8\% | 20.4\% | 21.1\% | 5.2\% | 5.4\% | 5.7\% | 7.1\% | 7.5\% | 7.7\% | 9,434 | 8,505 | 7,425 | 763 | 728 | 650 |
| State | 29.8\% | 28.8\% | 29.3\% | 47.1\% | 46.5\% | 47.5\% | 14.0\% | 15.2\% | 14.8\% | 4.6\% | 4.7\% | 4.3\% | 4.4\% | 4.7\% | 4.2\% | 3,661 | 3,388 | 2,262 | 293 | 247 | 177 |
| Treas | 24.2\% | 24.4\% | 24.9\% | 43.1\% | 43.9\% | 43.3\% | 20.1\% | 19.8\% | 19.8\% | 5.4\% | 5.2\% | 5.1\% | 7.3\% | 6.7\% | 6.9\% | 45,236 | 44,710 | 44,015 | 5,304 | 5,093 | 4,716 |
| USAID | 27.0\% | 24.2\% | 23.8\% | 48.4\% | 45.4\% | 49.0\% | 14.0\% | 17.6\% | 15.8\% | 6.0\% | 6.0\% | 5.7\% | 4.6\% | 6.8\% | 5.7\% | 1,779 | 1,818 | 2,016 | 179 | 159 | 201 |
| USDA | 22.5\% | 21.6\% | 20.5\% | 46.8\% | 47.2\% | 47.4\% | 17.7\% | 18.1\% | 18.7\% | 6.5\% | 6.3\% | 6.3\% | 6.5\% | 6.7\% | 7.1\% | 18,836 | 18,497 | 12,055 | 1,369 | 1,292 | 918 |
| VA | 19.2\% | 19.0\% | 19.9\% | 41.1\% | 40.9\% | 41.3\% | 21.1\% | 22.1\% | 21.4\% | 7.9\% | 7.6\% | 7.7\% | 10.7\% | 10.5\% | 9.6\% | 28,795 | 24,615 | 27,064 | 2,136 | 1,777 | 1,758 |
| Small Agencies | 28.4\% | 26.8\% | 26.1\% | 40.3\% | 38.9\% | 41.4\% | 17.2\% | 18.7\% | 18.8\% | 5.8\% | 7.0\% | 5.7\% | 8.3\% | 8.6\% | 8.0\% | 4,509 | 4,109 | 4,430 | 532 | 560 | 554 |
| DOD | 25.5\% | 24.1\% | 22.8\% | 41.8\% | 42.3\% | 43.2\% | 18.9\% | 20.0\% | 20.5\% | 6.4\% | 6.3\% | 6.3\% | 7.3\% | 7.3\% | 7.2\% | 65,453 | 66,992 | 58,203 | 5,336 | 5,565 | 4,729 |
| USACE | 25.5\% | 23.8\% | 21.0\% | 45.6\% | 43.7\% | 48.2\% | 17.4\% | 19.1\% | 17.9\% | 5.5\% | 6.9\% | 6.2\% | 6.0\% | 6.6\% | 6.7\% | 3,928 | 2,159 | 1,967 | 305 | 196 | 182 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 28.3\% | 26.8\% | 24.7\% | 42.5\% | 42.2\% | 43.0\% | 17.0\% | 18.5\% | 19.7\% | 5.7\% | 5.7\% | 6.0\% | 6.4\% | 6.8\% | 6.6\% | 16,805 | 17,159 | 10,907 | 1,398 | 1,351 | 833 |
| Army $\ddagger$ | 24.1\% | 22.0\% | 21.2\% | 39.8\% | 40.7\% | 41.6\% | 20.1\% | 21.8\% | 22.1\% | 7.6\% | 7.1\% | 7.1\% | 8.4\% | 8.4\% | 8.1\% | 14,943 | 17,721 | 17,614 | 1,236 | 1,519 | 1,603 |
| Navy $\ddagger$ | 25.2\% | 24.0\% | 23.5\% | 44.0\% | 44.8\% | 45.1\% | 18.8\% | 19.2\% | 20.0\% | 5.8\% | 5.9\% | 5.5\% | 6.2\% | 6.0\% | 5.9\% | 14,666 | 16,000 | 15,807 | 1,063 | 1,208 | 1,091 |
| Marine Corps | 25.1\% | 27.2\% | 23.5\% | 37.0\% | 39.0\% | 40.8\% | 21.2\% | 19.5\% | 20.3\% | 6.9\% | 6.8\% | 7.1\% | 9.6\% | 7.5\% | 8.2\% | 1,514 | 1,557 | 1,883 | 119 | 119 | 147 |
| DOD 4th <br> Estate | 24.7\% | 23.7\% | 22.9\% | 40.5\% | 41.3\% | 42.1\% | 19.6\% | 20.8\% | 20.4\% | 6.6\% | 6.2\% | 6.2\% | 8.6\% | 8.0\% | 8.5\% | 13,597 | 12,396 | 10,025 | 1,215 | 1,172 | 873 |

[^101]Page 114
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

## Report by Agency

(39) My agency is successful at accomplishing its mission.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.0\% | 20.1\% | 20.7\% | 52.2\% | 52.9\% | 53.7\% | 17.8\% | 18.2\% | 17.6\% | 5.5\% | 5.5\% | 5.0\% | 3.5\% | 3.3\% | 3.0\% | 404,808 | 375,864 | 360,459 | 7,655 | 7,407 | 6,811 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| BBG | 16.7\% | 11.1\% | 13.8\% | 41.7\% | 43.0\% | 42.6\% | 22.2\% | 24.8\% | 24.6\% | 9.9\% | 11.7\% | 10.6\% | 9.5\% | 9.4\% | 8.4\% | 1,051 | 1,008 | 1,100 | 35 | 36 | 42 |
| csosA | 24.4\% | 22.5\% | 23.0\% | 54.7\% | 49.6\% | 51.2\% | 15.1\% | 20.0\% | 18.8\% | 3.7\% | 4.9\% | 3.5\% | 2.2\% | 3.1\% | 3.5\% | 624 | 690 | 682 | 9 | 17 | 11 |
| DHS | 14.7\% | 15.7\% | 16.3\% | 45.1\% | 47.2\% | 49.3\% | 20.8\% | 20.5\% | 19.7\% | 9.3\% | 8.5\% | 7.7\% | 10.1\% | 8.2\% | 7.0\% | 41,397 | 40,857 | 37,366 | 668 | 693 | 580 |
| DOC | 25.7\% | 28.0\% | 27.0\% | 54.4\% | 54.3\% | 55.3\% | 14.5\% | 13.0\% | 13.4\% | 3.7\% | 3.4\% | 2.9\% | 1.6\% | 1.3\% | 1.4\% | 9,721 | 9,525 | 9,055 | 229 | 200 | 213 |
| DOE | 20.3\% | 17.9\% | 20.4\% | 54.5\% | 54.8\% | 55.5\% | 17.6\% | 19.1\% | 16.9\% | 5.1\% | 5.6\% | 4.9\% | 2.6\% | 2.6\% | 2.4\% | 8,175 | 6,277 | 6,456 | 184 | 121 | 128 |
| DOI | 16.5\% | 15.6\% | 16.5\% | 51.8\% | 52.7\% | 54.1\% | 20.5\% | 20.4\% | 19.6\% | 7.5\% | 7.6\% | 6.8\% | 3.7\% | 3.7\% | 3.0\% | 25,397 | 17,686 | 17,728 | 498 | 371 | 329 |
| DOJ | 27.7\% | 25.9\% | 25.6\% | 54.6\% | 55.4\% | 56.2\% | 12.7\% | 13.9\% | 13.4\% | 3.4\% | 3.2\% | 3.2\% | 1.8\% | 1.7\% | 1.6\% | 19,363 | 16,462 | 16,236 | 228 | 222 | 204 |
| DOL | 25.1\% | 21.4\% | 22.3\% | 53.2\% | 53.2\% | 52.2\% | 15.2\% | 17.5\% | 17.7\% | 4.1\% | 5.0\% | 5.1\% | 2.4\% | 2.9\% | 2.9\% | 10,973 | 10,548 | 4,921 | 222 | 234 | 117 |
| DOT | 23.1\% | 21.0\% | 21.2\% | 55.2\% | 56.7\% | 55.6\% | 15.5\% | 15.9\% | 16.9\% | 4.5\% | 4.6\% | 4.4\% | 1.7\% | 1.9\% | 1.8\% | 15,085 | 11,264 | 22,440 | 241 | 201 | 321 |
| Educ | 21.8\% | 20.1\% | 21.3\% | 52.2\% | 52.9\% | 53.7\% | 18.5\% | 18.7\% | 17.2\% | 5.3\% | 6.0\% | 5.0\% | 2.3\% | 2.3\% | 2.7\% | 2,602 | 2,309 | 2,549 | 69 | 61 | 77 |
| EEOC | 23.8\% | 22.0\% | 19.6\% | 50.0\% | 46.4\% | 50.5\% | 16.4\% | 18.4\% | 17.0\% | 6.1\% | 8.6\% | 8.0\% | 3.7\% | 4.6\% | 4.9\% | 1,206 | 1,079 | 1,138 | 25 | 24 | 27 |
| EPA | 15.8\% | 14.0\% | 15.6\% | 54.2\% | 53.4\% | 54.4\% | 19.9\% | 22.2\% | 19.4\% | 7.0\% | 7.5\% | 7.6\% | 3.1\% | 3.0\% | 3.0\% | 4,328 | 3,729 | 3,800 | 72 | 61 | 65 |
| FCC | 21.6\% | 18.7\% | 19.3\% | 51.3\% | 57.9\% | 58.4\% | 17.6\% | 18.5\% | 18.1\% | 5.1\% | 2.7\% | 3.1\% | 4.3\% | 2.1\% | 1.1\% | 542 | 670 | 779 | 14 | 21 | 24 |
| FERC | 33.0\% | 32.0\% | 27.8\% | 53.9\% | 55.5\% | 57.0\% | 10.4\% | 9.8\% | 11.8\% | 1.7\% | 1.9\% | 2.6\% | 1.0\% | 0.9\% | 0.7\% | 974 | 866 | 859 | 15 | 19 | 22 |
| FTC | 48.0\% | 44.8\% | 44.2\% | 44.6\% | 46.3\% | 45.9\% | 5.5\% | 6.1\% | 8.0\% | 0.8\% | 1.6\% | 1.6\% | 1.2\% | 1.2\% | 0.3\% | 610 | 502 | 551 | 6 | 9 | 5 |

Page 115

[^102]
## Report by Agency

(39) My agency is successful at accomplishing its mission.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.0\% | 20.1\% | 20.7\% | 52.2\% | 52.9\% | 53.7\% | 17.8\% | 18.2\% | 17.6\% | 5.5\% | 5.5\% | 5.0\% | 3.5\% | 3.3\% | 3.0\% | 404,808 | 375,864 | 360,459 | 7,655 | 7,407 | 6,811 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| GSA | 23.4\% | 20.4\% | 22.0\% | 52.3\% | 54.4\% | 54.1\% | 17.8\% | 17.9\% | 17.3\% | 3.9\% | 4.8\% | 4.3\% | 2.6\% | 2.6\% | 2.4\% | 7,605 | 8,257 | 8,086 | 133 | 155 | 145 |
| HHS | 24.5\% | 22.9\% | 22.3\% | 53.0\% | 52.8\% | 53.9\% | 16.0\% | 16.9\% | 17.2\% | 4.1\% | 4.5\% | 4.2\% | 2.4\% | 2.9\% | 2.5\% | 35,190 | 31,262 | 30,842 | 701 | 682 | 664 |
| HUD | 15.0\% | 11.0\% | 12.5\% | 50.0\% | 45.7\% | 47.5\% | 24.1\% | 27.3\% | 25.4\% | 6.3\% | 8.2\% | 8.2\% | 4.5\% | 7.9\% | 6.4\% | 5,149 | 3,652 | 3,480 | 151 | 139 | 119 |
| NARA | 16.4\% | 14.2\% | 13.2\% | 41.4\% | 41.5\% | 45.0\% | 22.0\% | 24.1\% | 24.8\% | 11.6\% | 11.9\% | 9.2\% | 8.6\% | 8.3\% | 7.7\% | 1,652 | 1,602 | 1,539 | 48 | 54 | 50 |
| NASA | 37.7\% | 34.8\% | 32.8\% | 47.9\% | 47.1\% | 48.2\% | 10.1\% | 12.3\% | 12.6\% | 3.0\% | 4.2\% | 4.5\% | 1.3\% | 1.6\% | 2.0\% | 9,676 | 9,205 | 9,694 | 106 | 108 | 118 |
| NCUA | 24.2\% | 26.6\% | 22.2\% | 56.2\% | 54.2\% | 56.4\% | 15.0\% | 15.1\% | 15.3\% | 3.1\% | 2.9\% | 4.1\% | 1.4\% | 1.2\% | 1.9\% | 753 | 779 | 774 | 12 | 16 | 14 |
| NLRB | 26.7\% | 20.7\% | 19.4\% | 53.5\% | 52.7\% | 51.5\% | 13.9\% | 17.5\% | 18.7\% | 4.6\% | 6.4\% | 7.8\% | 1.3\% | 2.8\% | 2.6\% | 873 | 675 | 699 | 20 | 6 | 8 |
| NRC | 39.5\% | 38.1\% | 39.7\% | 49.4\% | 50.6\% | 49.5\% | 8.1\% | 8.0\% | 7.5\% | 2.2\% | 2.3\% | 2.4\% | 0.8\% | 1.0\% | 1.0\% | 2,619 | 2,424 | 2,452 | 22 | 16 | 22 |
| NSF | 38.7\% | 37.3\% | 38.2\% | 48.6\% | 48.0\% | 48.5\% | 9.7\% | 11.0\% | 9.3\% | 2.1\% | 2.3\% | 2.7\% | 0.9\% | 1.4\% | 1.3\% | 878 | 894 | 864 | 12 | 10 | 11 |
| OMB | 25.4\% | 18.4\% | 18.4\% | 53.0\% | 53.4\% | 54.5\% | 17.9\% | 18.8\% | 15.5\% | 3.3\% | 8.5\% | 7.5\% | 0.4\% | 0.9\% | 4.1\% | 302 | 298 | 303 | 3 | 3 | 5 |
| OPM | 21.1\% | 20.8\% | 24.2\% | 55.0\% | 56.2\% | 56.1\% | 16.5\% | 15.7\% | 14.6\% | 4.9\% | 5.0\% | 3.4\% | 2.5\% | 2.3\% | 1.6\% | 3,240 | 3,448 | 2,786 | 89 | 101 | 79 |
| PBGC | 22.9\% | 24.2\% | 24.1\% | 55.7\% | 55.3\% | 58.7\% | 14.0\% | 14.3\% | 11.2\% | 5.0\% | 2.9\% | 3.6\% | 2.4\% | 3.2\% | 2.5\% | 606 | 463 | 379 | 9 | 6 | 7 |
| RRB | 26.5\% | 27.9\% | 30.7\% | 54.4\% | 56.4\% | 53.4\% | 14.6\% | 13.2\% | 14.3\% | 2.4\% | 1.7\% | 0.6\% | 2.1\% | 0.8\% | 1.1\% | 460 | 500 | 582 | 13 | 22 | 17 |
| SBA | 17.4\% | 18.8\% | 19.5\% | 48.1\% | 49.6\% | 54.6\% | 23.4\% | 21.4\% | 18.2\% | 6.1\% | 5.8\% | 5.4\% | 4.8\% | 4.3\% | 2.4\% | 1,231 | 1,317 | 1,449 | 45 | 43 | 37 |
| SEC | 23.1\% | 19.4\% | 16.2\% | 56.9\% | 56.8\% | 56.1\% | 13.5\% | 16.5\% | 18.4\% | 4.6\% | 4.9\% | 6.5\% | 1.9\% | 2.4\% | 2.9\% | 1,853 | 2,391 | 2,331 | 35 | 41 | 52 |

Page 116

[^103]
## Report by Agency

(39) My agency is successful at accomplishing its mission.

|  | Strongly Agree |  |  | Agree |  |  | Neither Agree nor Disagree |  |  | Disagree |  |  | Strongly Disagree |  |  | Item Response Total** |  |  | Do Not Know |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 | 2015 | 2014 | 2013 |
| All <br> Responses | 21.0\% | 20.1\% | 20.7\% | 52.2\% | 52.9\% | 53.7\% | 17.8\% | 18.2\% | 17.6\% | 5.5\% | 5.5\% | 5.0\% | 3.5\% | 3.3\% | 3.0\% | 404,808 | 375,864 | 360,459 | 7,655 | 7,407 | 6,811 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| SSA | 21.3\% | 19.6\% | 19.9\% | 53.8\% | 54.7\% | 55.2\% | 18.4\% | 18.6\% | 18.2\% | 4.3\% | 4.7\% | 4.2\% | 2.2\% | 2.5\% | 2.4\% | 10,028 | 9,090 | 7,925 | 190 | 167 | 161 |
| State | 21.6\% | 20.6\% | 22.6\% | 58.9\% | 59.0\% | 58.9\% | 14.3\% | 15.8\% | 13.4\% | 3.8\% | 3.3\% | 3.8\% | 1.4\% | 1.3\% | 1.3\% | 3,920 | 3,617 | 2,410 | 41 | 37 | 37 |
| Treas | 18.0\% | 17.7\% | 19.3\% | 49.5\% | 51.7\% | 52.4\% | 20.1\% | 19.9\% | 18.6\% | 7.3\% | 6.5\% | 5.5\% | 5.1\% | 4.2\% | 4.3\% | 49,178 | 48,416 | 47,619 | 1,523 | 1,515 | 1,288 |
| USAID | 17.4\% | 15.6\% | 14.3\% | 55.0\% | 51.8\% | 55.7\% | 18.7\% | 21.5\% | 21.5\% | 6.0\% | 7.8\% | 6.3\% | 3.0\% | 3.3\% | 2.2\% | 1,941 | 1,951 | 2,195 | 24 | 40 | 33 |
| USDA | 16.5\% | 14.8\% | 15.5\% | 53.7\% | 53.9\% | 53.7\% | 20.3\% | 20.9\% | 20.4\% | 6.6\% | 7.3\% | 7.1\% | 2.9\% | 3.2\% | 3.3\% | 19,965 | 19,492 | 12,773 | 379 | 415 | 247 |
| VA | 15.9\% | 15.8\% | 17.1\% | 48.6\% | 49.1\% | 50.4\% | 23.4\% | 23.2\% | 21.8\% | 7.4\% | 7.3\% | 6.6\% | 4.8\% | 4.5\% | 4.1\% | 30,571 | 26,021 | 28,383 | 541 | 504 | 499 |
| Small Agencies | 29.4\% | 27.8\% | 28.2\% | 47.8\% | 47.7\% | 49.5\% | 13.8\% | 15.3\% | 14.1\% | 4.8\% | 5.3\% | 4.7\% | 4.2\% | 3.8\% | 3.4\% | 4,951 | 4,610 | 4,921 | 99 | 86 | 94 |
| DOD | 23.7\% | 22.5\% | 22.8\% | 55.2\% | 55.5\% | 55.9\% | 15.3\% | 16.0\% | 15.8\% | 4.0\% | 4.0\% | 3.7\% | 1.8\% | 1.9\% | 1.7\% | 70,119 | 72,028 | 62,313 | 944 | 951 | 939 |
| USACE | 23.1\% | 18.7\% | 18.8\% | 57.7\% | 60.3\% | 59.2\% | 14.5\% | 15.5\% | 16.2\% | 3.6\% | 4.1\% | 4.6\% | 1.1\% | 1.4\% | 1.3\% | 4,187 | 2,328 | 2,133 | 50 | 34 | 40 |
| Air |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Force | 26.5\% | 24.7\% | 24.8\% | 56.1\% | 55.5\% | 56.7\% | 13.1\% | 14.5\% | 13.8\% | 3.1\% | 3.7\% | 3.4\% | 1.2\% | 1.6\% | 1.3\% | 18,089 | 18,432 | 11,685 | 196 | 185 | 117 |
| Army $\ddagger$ | 23.1\% | 22.0\% | 22.2\% | 54.7\% | 55.1\% | 55.1\% | 16.2\% | 16.6\% | 16.9\% | 4.0\% | 4.2\% | 3.9\% | 2.0\% | 2.1\% | 1.9\% | 16,012 | 19,094 | 19,014 | 202 | 263 | 311 |
| Navy $\ddagger$ | 22.6\% | 21.4\% | 23.2\% | 56.0\% | 57.0\% | 57.0\% | 15.3\% | 16.1\% | 15.2\% | 4.5\% | 3.9\% | 3.1\% | 1.7\% | 1.6\% | 1.5\% | 15,597 | 17,080 | 16,686 | 215 | 231 | 274 |
| Marine Corps | 26.2\% | 28.3\% | 25.6\% | 51.0\% | 51.6\% | 52.5\% | 15.6\% | 15.1\% | 16.0\% | 4.3\% | 2.8\% | 3.9\% | 2.8\% | 2.3\% | 2.0\% | 1,618 | 1,661 | 2,005 | 28 | 28 | 31 |
| DOD 4th <br> Estate | 22.6\% | 22.5\% | 21.5\% | 53.2\% | 52.8\% | 53.8\% | 17.4\% | 17.6\% | 17.8\% | 4.3\% | 4.6\% | 4.6\% | 2.5\% | 2.6\% | 2.3\% | 14,616 | 13,433 | 10,790 | 253 | 210 | 166 |

[^104]Page 117
**Unweighted count of responses to a question, not including 'Do Not Know.'
$\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.


[^0]:    **Unweighted count of responses to a question.

[^1]:    **Unweighted count of responses to a question.

[^2]:    SOURCE: Federal Employee Viewpoint Survey

[^3]:    SOURCE: Federal Employee Viewpoint Survey

[^4]:    **Unweighted count of responses to a question.

[^5]:    SOURCE: Federal Employee Viewpoint Survey

[^6]:    **Unweighted count of responses to a question.

[^7]:    SOURCE: Federal Employee Viewpoint Survey

[^8]:    $\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

[^9]:    **Unweighted count of responses to a question.

[^10]:    **Unweighted count of responses to a question.

[^11]:    SOURCE: Federal Employee Viewpoint Survey

[^12]:    **Unweighted count of responses to a question.

[^13]:    **Unweighted count of responses to a question.

[^14]:    SOURCE: Federal Employee Viewpoint Survey

[^15]:    **Unweighted count of responses to a question.

[^16]:    **Unweighted count of responses to a question.

[^17]:    SOURCE: Federal Employee Viewpoint Survey

[^18]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^19]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^20]:    SOURCE: Federal Employee Viewpoint Survey

[^21]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^22]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^23]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^24]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^25]:    SOURCE: Federal Employee Viewpoint Survey

[^26]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^27]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^28]:    SOURCE: Federal Employee Viewpoint Survey

[^29]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^30]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^31]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^32]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^33]:    SOURCE: Federal Employee Viewpoint Survey

[^34]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^35]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^36]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^37]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^38]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^39]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^40]:    SOURCE: Federal Employee Viewpoint Survey

[^41]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^42]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^43]:    SOURCE: Federal Employee Viewpoint Survey

[^44]:    **Unweighted count of responses to a question, not including 'No Basis to Judge.'

[^45]:    **Unweighted count of responses to a question, not including 'No Basis to Judge.'

[^46]:    SOURCE: Federal Employee Viewpoint Survey

[^47]:    **Unweighted count of responses to a question.

[^48]:    SOURCE: Federal Employee Viewpoint Survey

[^49]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^50]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^51]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^52]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^53]:    SOURCE: Federal Employee Viewpoint Survey

[^54]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^55]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^56]:    SOURCE: Federal Employee Viewpoint Survey

[^57]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^58]:    SOURCE: Federal Employee Viewpoint Survey

[^59]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^60]:    SOURCE: Federal Employee Viewpoint Survey

[^61]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^62]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^63]:    SOURCE: Federal Employee Viewpoint Survey

[^64]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^65]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^66]:    SOURCE: Federal Employee Viewpoint Survey

[^67]:    SOURCE: Federal Employee Viewpoint Survey

[^68]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^69]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^70]:    SOURCE: Federal Employee Viewpoint Survey

[^71]:    **Unweighted count of responses to a question.

[^72]:    **Unweighted count of responses to a question.

[^73]:    $\ddagger$ In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

[^74]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^75]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^76]:    SOURCE: Federal Employee Viewpoint Survey

[^77]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^78]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^79]:    SOURCE: Federal Employee Viewpoint Survey

[^80]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^81]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^82]:    SOURCE: Federal Employee Viewpoint Survey

[^83]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^84]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^85]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^86]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^87]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^88]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^89]:    SOURCE: Federal Employee Viewpoint Survey

[^90]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^91]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^92]:    SOURCE: Federal Employee Viewpoint Survey

[^93]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^94]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^95]:    SOURCE: Federal Employee Viewpoint Survey

[^96]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^97]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^98]:    SOURCE: Federal Employee Viewpoint Survey

[^99]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^100]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^101]:    SOURCE: Federal Employee Viewpoint Survey

[^102]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^103]:    **Unweighted count of responses to a question, not including 'Do Not Know.'

[^104]:    SOURCE: Federal Employee Viewpoint Survey

