

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

File Index

Report Navigation Notes:

File Index - Click any item number (e.g., Q1) to link to that specific item results.

Each individual item report includes a '[Click here to return to the File Index](#)' link at the bottom of each item report.

Survey Items

Item	Item Text
Q39	During the COVID-19 pandemic, on average what percentage of your work time have you been physically present at your agency worksite?
Q40_1	Response that BEST describes your teleworking schedule. BEFORE the COVID-19 pandemic
Q40_2	Response that BEST describes your teleworking schedule. DURING the PEAK of the pandemic
Q40_3	Response that BEST describes your teleworking schedule. AS OF the date you responded to this survey
Q41_01	What type(s) of leave have you used because of the pandemic? Leave under the Emergency Paid Sick Leave Act
Q41_02	What type(s) of leave have you used because of the pandemic? Annual leave
Q41_03	What type(s) of leave have you used because of the pandemic? Sick leave
Q41_04	What type(s) of leave have you used because of the pandemic? Weather and safety leave
Q41_05	What type(s) of leave have you used because of the pandemic? Administrative leave
Q41_06	What type(s) of leave have you used because of the pandemic? Other paid leave
Q41_07	What type(s) of leave have you used because of the pandemic? Unpaid leave
Q41_08	What type(s) of leave have you used because of the pandemic? I have not used leave because of the pandemic
Q41_A	During the COVID-19 pandemic, what percentage of your total work time have you used leave because of the pandemic?
Q42	How have you changed your participation in alternative work schedules (AWS) because of the COVID-19 pandemic?
Q43_1	How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded telework
Q43_2	How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded work schedule flexibilities
Q43_3	How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded leave policies
Q43_4	How has your organization supported your well-being needs during the COVID-19 pandemic? More information on available leave policies
Q43_5	How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded mental health resources

Survey Items

Item	Item Text
Q43_6	How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded physical health resources
Q43_7	How has your organization supported your well-being needs during the COVID-19 pandemic? Timely communication about possible COVID-19 illness at my agency worksite
Q43_8	How has your organization supported your well-being needs during the COVID-19 pandemic? Protection of employees at higher risk for severe illness from COVID-19 exposure
Q43_9	How has your organization supported your well-being needs during the COVID-19 pandemic? Limited access to my agency worksite buildings/facilities
Q43_10	How has your organization supported your well-being needs during the COVID-19 pandemic? Social distancing
Q43_11	How has your organization supported your well-being needs during the COVID-19 pandemic? Rearranged workspaces to maximize social distancing
Q43_12	How has your organization supported your well-being needs during the COVID-19 pandemic? Encouraged use of personal protective equipment (PPE) or other safety equipment in my agency worksite
Q43_13	How has your organization supported your well-being needs during the COVID-19 pandemic? Cleaning and sanitizing supplies available to reduce risk of illness in my agency worksite
Q43_14	How has your organization supported your well-being needs during the COVID-19 pandemic? Training for all employees on health and safety protocols
Q44	During the COVID-19 pandemic my organization's senior leaders have demonstrated commitment to employee health and safety.
Q45	During the COVID-19 pandemic my organization's senior leaders have supported policies and procedures to protect employee health and safety.
Q46	During the COVID-19 pandemic my organization's senior leaders have provided effective communications about the pandemic.
Q47	During the COVID-19 pandemic my supervisor has shown concern for my health and safety.
Q48	During the COVID-19 pandemic my supervisor has supported my efforts to stay healthy and safe while working.
Q49	During the COVID-19 pandemic my supervisor has created an environment where I can voice my concerns about staying healthy and safe.
Q50_1	How has your organization supported your work during the COVID-19 pandemic? Consistent communication
Q50_2	How has your organization supported your work during the COVID-19 pandemic? Training for new/changed work or work processes because of the pandemic
Q50_3	How has your organization supported your work during the COVID-19 pandemic? Reallocation of resources
Q50_4	How has your organization supported your work during the COVID-19 pandemic? Help with commuting issues
Q50_5	How has your organization supported your work during the COVID-19 pandemic? Options for work/business travel
Q50_6	How has your organization supported your work during the COVID-19 pandemic? Information on remote work policies, procedures, and expectations
Q50_7	How has your organization supported your work during the COVID-19 pandemic? Training on how to work remotely
Q50_8	How has your organization supported your work during the COVID-19 pandemic? Equipment and technology for working remotely
Q50_9	How has your organization supported your work during the COVID-19 pandemic? Expanded collaboration tools

Survey Items

Item	Item Text
Q50_10	How has your organization supported your work during the COVID-19 pandemic? Expanded training for using remote work tools and applications
Q50_11	How has your organization supported your work during the COVID-19 pandemic? Expanded Information Technology (IT) support
Q50_12	How has your organization supported your work during the COVID-19 pandemic? Information about data security policies and procedures
Q51	Does the type of work you do require you to be physically present at a worksite?
Q52	How disruptive has the COVID-19 pandemic been to your ability to do your work?
Q53	How have your work demands changed because of the COVID-19 pandemic?
Q54_1	Prior to the COVID-19 pandemic, my work unit met the needs of our customers.
Q54_2	Prior to the COVID-19 pandemic, my work unit contributed positively to my agency's performance.
Q54_3	Prior to the COVID-19 pandemic, my work unit produced high-quality work.
Q54_4	Prior to the COVID-19 pandemic, my work unit adapted to changing priorities.
Q54_5	Prior to the COVID-19 pandemic, my work unit successfully collaborated.
Q54_6	Prior to the COVID-19 pandemic, my work unit achieved our goals.
Q55_1	During the COVID-19 pandemic, my work unit has met the needs of our customers.
Q55_2	During the COVID-19 pandemic, my work unit has contributed positively to my agency's performance.
Q55_3	During the COVID-19 pandemic, my work unit has produced high-quality work.
Q55_4	During the COVID-19 pandemic, my work unit has adapted to changing priorities.
Q55_5	During the COVID-19 pandemic, my work unit has successfully collaborated.
Q55_6	During the COVID-19 pandemic, my work unit has achieved our goals.
Q56	In the phased return of employees to the agency worksite, my organization has made employee safety a top priority.
Q57	Based on my organization's handling of the COVID-19 pandemic, I believe my organization will respond effectively to future emergencies.
Q65_1	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any child care responsibilities
Q65_2	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage child care responsibilities
Q65_3	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Childcare in my own home
Q65_4	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement

Survey Items

Item	Item Text
Q65_5	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care center
Q65_6	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave
Q65_7	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave
Q65_8	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care in someone else's home
Q65_9	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care
Q65_10	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Agency emergency back-up care program
Q65_11	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Resource and referral services for dependent child care
Q65_12	Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements
Q66_1	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any elder/adult care responsibilities
Q66_2	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage elder/adult care responsibilities
Q66_3	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement
Q66_4	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Elder/adult day care center
Q66_5	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave
Q66_6	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave
Q66_7	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Long-term care insurance
Q66_8	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care
Q66_9	Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements
Q67	During the COVID-19 pandemic, how disruptive have school closures/changes been to your ability to do your work?
Q68	During the COVID-19 pandemic, how disruptive have changes to your children's day care been to your ability to do your work?

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q39) During the COVID-19 pandemic, on average what percentage of your work time have you been physically present at your agency worksite?

Agency	100% of my work time	At least 75% but less than 100%	At least 50% but less than 75%	At least 25% but less than 50%	Less than 25%	I have not been physically present at my agency worksite	Item Response Total**
All Responses	17.5 %	14.0 %	8.2 %	6.9 %	23.8 %	29.5 %	609,505
CSOSA	3.2 %	2.8 %	4.2 %	12.2 %	36.7 %	40.9 %	506
DHS	29.6 %	21.0 %	11.3 %	8.2 %	16.8 %	13.0 %	82,481
DOC	5.4 %	5.0 %	2.1 %	2.5 %	16.3 %	68.7 %	20,881
DOE	5.1 %	5.7 %	5.1 %	5.4 %	27.0 %	51.7 %	8,773
DOI	11.9 %	12.1 %	7.1 %	7.8 %	33.3 %	27.8 %	25,498
DOJ	33.1 %	18.6 %	14.1 %	8.8 %	16.4 %	9.1 %	28,071
DOL	5.2 %	5.3 %	1.9 %	3.9 %	29.4 %	54.3 %	7,074
DOT	7.0 %	7.2 %	6.5 %	5.7 %	25.9 %	47.6 %	21,886
ED	3.2 %	0.9 %	0.6 %	1.1 %	17.8 %	76.4 %	2,332
EEOC	5.5 %	1.2 %	0.6 %	1.7 %	24.7 %	66.3 %	1,296
EPA	2.2 %	1.3 %	0.9 %	1.7 %	21.7 %	72.2 %	7,977
FCC	2.9 %	0.8 %	0.2 %	0.5 %	15.1 %	80.4 %	614
FERC	2.4 %	0.6 %	0.0%	0.0 %	12.5 %	84.5 %	1,136
FTC	0.7 %	0.3 %	0.2 %	1.0 %	18.7 %	79.2 %	713
GSA	3.9 %	1.8 %	1.6 %	2.9 %	13.6 %	76.1 %	7,214
HHS	16.1 %	5.9 %	3.2 %	3.7 %	18.1 %	52.9 %	49,580
HUD	3.3 %	1.3 %	0.7 %	1.3 %	20.6 %	72.9 %	4,447
NARA	2.5 %	2.0 %	3.2 %	10.5 %	27.9 %	53.9 %	1,474
NASA	2.1 %	1.8 %	1.6 %	2.7 %	29.3 %	62.5 %	10,406
NCUA	3.3 %	0.3 %	0.4 %	1.0 %	8.3 %	86.6 %	921
NLRB	2.6 %	1.8 %	0.7 %	2.3 %	36.1 %	56.5 %	762
NRC	2.3 %	1.7 %	2.0 %	3.6 %	34.4 %	56.2 %	2,139
NSF	2.0 %	1.0 %	0.3 %	0.7 %	18.1 %	77.9 %	911

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q39) During the COVID-19 pandemic, on average what percentage of your work time have you been physically present at your agency worksite?

Agency	100% of my work time	At least 75% but less than 100%	At least 50% but less than 75%	At least 25% but less than 50%	Less than 25%	I have not been physically present at my agency worksite	Item Response Total**
All Responses	17.5 %	14.0 %	8.2 %	6.9 %	23.8 %	29.5 %	609,505
OMB	1.1 %	3.1 %	1.7 %	3.9 %	32.2 %	58.0 %	303
OPM	6.1 %	5.2 %	4.0 %	7.9 %	27.0 %	49.9 %	1,311
PBGC	5.4 %	0.5 %	0.5 %	1.0 %	19.0 %	73.7 %	611
RRB	1.9 %	3.5 %	4.2 %	13.0 %	31.2 %	46.2 %	399
SBA	6.9 %	5.3 %	3.0 %	3.9 %	29.7 %	51.2 %	1,307
SSA	5.9 %	3.4 %	2.0 %	2.5 %	17.7 %	68.4 %	27,661
State	7.5 %	13.7 %	13.5 %	14.5 %	31.3 %	19.5 %	10,593
USAGM	8.8 %	4.4 %	3.3 %	4.6 %	19.4 %	59.5 %	600
USAID	2.6 %	1.8 %	2.3 %	3.3 %	29.6 %	60.4 %	2,046
USDA	18.0 %	17.4 %	7.8 %	6.9 %	24.4 %	25.4 %	32,544
USDT	7.6 %	3.6 %	2.0 %	3.1 %	32.3 %	51.4 %	39,539
Small Agencies	7.1 %	3.2 %	2.3 %	3.3 %	22.8 %	61.3 %	5,066
DOD Overall	18.4 %	17.2 %	9.8 %	8.2 %	26.6 %	19.8 %	200,433
USACE	13.2 %	14.5 %	6.3 %	7.0 %	34.5 %	24.5 %	20,699
Air Force	16.3 %	21.8 %	12.7 %	9.5 %	26.0 %	13.7 %	34,275
†Army	22.9 %	18.4 %	10.0 %	8.0 %	22.5 %	18.1 %	59,372
†Navy	17.7 %	17.2 %	10.5 %	8.8 %	29.9 %	15.8 %	46,121
Marine Corps	20.2 %	25.9 %	12.5 %	8.4 %	22.0 %	10.9 %	4,433
DOD 4th Estate	16.2 %	7.4 %	4.6 %	5.6 %	26.3 %	39.9 %	35,533

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40_1) Response that BEST describes your teleworking schedule. BEFORE the COVID-19 pandemic

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	3.2 %	5.3 %	15.5 %	5.0 %	12.8 %	23.7 %	3.4 %	19.1 %	11.8 %	606,230
CSOSA	3.1 %	7.3 %	29.8 %	28.8 %	8.6 %	8.3 %	0.4 %	6.2 %	7.6 %	506
DHS	1.7 %	5.5 %	10.0 %	2.8 %	5.7 %	55.4 %	1.1 %	10.3 %	7.5 %	81,248
DOC	22.8 %	7.2 %	28.8 %	5.4 %	12.4 %	4.8 %	1.8 %	6.3 %	10.5 %	20,970
DOE	3.0 %	2.1 %	21.5 %	8.8 %	25.6 %	10.6 %	2.0 %	8.4 %	17.8 %	8,784
DOI	3.1 %	4.0 %	15.0 %	7.4 %	22.8 %	16.3 %	2.5 %	13.2 %	15.7 %	25,480
DOJ	1.1 %	1.2 %	6.0 %	2.1 %	5.9 %	51.6 %	6.5 %	17.3 %	8.3 %	27,663
DOL	6.1 %	8.2 %	37.9 %	8.0 %	17.2 %	4.5 %	0.9 %	6.1 %	11.1 %	7,056
DOT	6.7 %	6.9 %	26.4 %	8.6 %	14.2 %	15.6 %	2.0 %	10.1 %	9.4 %	21,781
ED	4.1 %	4.5 %	56.4 %	13.6 %	10.0 %	0.3 %	0.1 %	3.1 %	7.8 %	2,328
EEOC	5.0 %	3.8 %	39.3 %	7.5 %	14.8 %	2.8 %	0.6 %	8.3 %	17.9 %	1,292
EPA	2.2 %	2.7 %	44.1 %	14.2 %	17.7 %	1.3 %	0.4 %	3.4 %	13.9 %	7,974
FCC	3.7 %	10.8 %	53.0 %	7.1 %	14.8 %	0.8 %	1.5 %	2.7 %	5.5 %	612
FERC	1.5 %	1.9 %	59.3 %	13.7 %	11.1 %	0.2 %	0.2 %	2.4 %	9.8 %	1,140
FTC	1.4 %	0.8 %	35.4 %	14.3 %	31.4 %	1.2 %	0.7 %	2.4 %	12.5 %	714
GSA	7.8 %	31.2 %	39.6 %	6.5 %	7.4 %	1.3 %	0.4 %	1.9 %	3.8 %	7,245
HHS	4.8 %	8.8 %	37.4 %	5.7 %	11.6 %	13.1 %	1.7 %	7.6 %	9.3 %	49,449
HUD	3.4 %	20.7 %	45.2 %	4.5 %	8.2 %	1.0 %	0.4 %	5.0 %	11.4 %	4,437
NARA	4.6 %	5.2 %	15.8 %	3.4 %	15.3 %	24.9 %	7.4 %	8.4 %	15.2 %	1,455
NASA	2.6 %	2.0 %	15.1 %	21.1 %	38.6 %	2.8 %	1.2 %	3.8 %	12.9 %	10,431
NCUA	15.6 %	5.2 %	22.8 %	16.3 %	21.5 %	5.5 %	0.5 %	6.2 %	6.4 %	915
NLRB	5.5 %	12.4 %	50.2 %	6.8 %	8.2 %	0.8 %	0.6 %	4.8 %	10.7 %	758
NRC	5.5 %	4.7 %	36.5 %	6.8 %	21.4 %	4.0 %	0.6 %	4.0 %	16.5 %	2,143
NSF	2.8 %	7.4 %	52.6 %	9.4 %	18.5 %	0.4 %	0.3 %	0.3 %	8.2 %	909
OMB	1.9 %	0.3 %	27.6 %	8.3 %	44.7 %	0.7 %	0.3 %	4.1 %	12.2 %	301
OPM	11.8 %	15.1 %	40.7 %	5.3 %	7.8 %	4.7 %	1.2 %	7.0 %	6.3 %	1,318
PBGC	4.0 %	5.6 %	59.9 %	6.7 %	11.9 %	0.5 %	0.3 %	1.9 %	9.2 %	611
RRB	1.4 %	4.9 %	37.9 %	3.0 %	4.5 %	7.9 %	3.0 %	24.7 %	12.6 %	394
SBA	3.3 %	3.2 %	36.9 %	9.0 %	18.6 %	1.5 %	1.3 %	9.3 %	17.0 %	1,304
SSA	3.7 %	7.3 %	17.9 %	5.4 %	1.9 %	6.2 %	1.3 %	42.9 %	13.5 %	27,477
State	1.7 %	0.9 %	10.5 %	4.1 %	16.1 %	25.1 %	9.0 %	18.7 %	13.9 %	10,550

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40A) Response that BEST describes your teleworking schedule. BEFORE the COVID-19 pandemic

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	3.2 %	5.3 %	15.5 %	5.0 %	12.8 %	23.7 %	3.4 %	19.1 %	11.8 %	606,230
USAGM	5.8 %	2.6 %	25.4 %	3.2 %	11.5 %	14.9 %	5.9 %	17.6 %	13.0 %	587
USAID	4.2 %	1.6 %	21.1 %	7.9 %	24.5 %	6.2 %	0.8 %	18.7 %	15.0 %	2,049
USDA	3.9 %	2.6 %	15.9 %	8.0 %	21.1 %	18.7 %	2.2 %	9.8 %	17.7 %	32,441
USDT	4.7 %	26.6 %	18.7 %	6.1 %	9.3 %	6.7 %	2.9 %	17.9 %	7.1 %	39,148
Small Agencies	6.3 %	2.8 %	37.2 %	8.4 %	17.2 %	8.2 %	1.2 %	6.9 %	11.7 %	5,046
DOD Overall	1.9 %	2.6 %	10.5 %	4.1 %	14.6 %	21.0 %	4.7 %	26.8 %	13.7 %	199,714
USACE	2.5 %	1.2 %	11.0 %	7.0 %	29.9 %	14.8 %	1.6 %	16.9 %	15.1 %	20,789
Air Force	1.3 %	0.8 %	6.1 %	2.6 %	10.8 %	23.2 %	7.6 %	32.7 %	14.8 %	34,129
†Army	1.8 %	1.1 %	7.2 %	3.0 %	9.6 %	25.5 %	4.2 %	32.8 %	14.7 %	58,938
†Navy	1.4 %	1.3 %	9.4 %	5.1 %	18.4 %	19.3 %	5.1 %	26.4 %	13.7 %	45,944
Marine Corps	1.6 %	0.6 %	5.8 %	3.5 %	16.3 %	24.6 %	3.3 %	33.2 %	11.2 %	4,410
DOD 4th Estate	3.9 %	11.8 %	26.1 %	5.4 %	15.8 %	14.8 %	1.8 %	10.5 %	9.9 %	35,504

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40_2) Response that BEST describes your teleworking schedule. DURING the PEAK of the pandemic

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	59.0 %	9.5 %	5.2 %	1.0 %	3.3 %	16.0 %	1.6 %	2.2 %	2.2 %	608,111
CSOSA	79.1 %	11.6 %	1.8 %	0.5 %	2.4 %	1.3 %	0.7 %	0.8 %	1.9 %	503
DHS	31.4 %	9.3 %	5.2 %	1.1 %	2.7 %	45.0 %	0.7 %	2.0 %	2.6 %	82,329
DOC	87.8 %	4.3 %	1.9 %	1.6 %	1.2 %	1.7 %	0.7 %	0.4 %	0.6 %	20,887
DOE	83.3 %	6.4 %	2.4 %	0.6 %	2.1 %	4.2 %	0.3 %	0.3 %	0.3 %	8,775
DOI	67.0 %	10.9 %	4.2 %	1.1 %	3.7 %	8.9 %	1.5 %	0.8 %	1.9 %	25,467
DOJ	30.8 %	13.7 %	8.6 %	1.2 %	4.8 %	34.0 %	2.3 %	2.3 %	2.3 %	27,899
DOL	84.4 %	6.8 %	2.3 %	0.4 %	2.5 %	1.7 %	0.3 %	0.5 %	1.2 %	7,035
DOT	75.6 %	8.4 %	5.3 %	1.2 %	2.1 %	5.5 %	0.5 %	0.5 %	1.0 %	21,753
ED	96.9 %	1.6 %	0.5 %	0.1 %	0.3 %	0.1 %	0.1 %	0.0 %	0.4 %	2,315
EEOC	96.3 %	2.5 %	0.3 %	0.0%	0.1 %	0.1 %	0.0 %	0.4 %	0.3 %	1,289
EPA	95.5 %	2.8 %	0.6 %	0.1 %	0.5 %	0.2 %	0.0 %	0.1 %	0.2 %	7,964
FCC	95.9 %	1.2 %	0.8 %	0.0%	0.9 %	0.1 %	0.1 %	0.5 %	0.4 %	612
FERC	98.5 %	0.6 %	0.4 %	0.1 %	0.1 %	0.0%	0.0 %	0.1 %	0.2 %	1,129
FTC	98.9 %	0.7 %	0.0%	0.0 %	0.1 %	0.0 %	0.0 %	0.1 %	0.1 %	707
GSA	92.1 %	4.0 %	1.9 %	0.3 %	0.6 %	0.5 %	0.1 %	0.2 %	0.2 %	7,210
HHS	75.3 %	4.8 %	2.5 %	0.5 %	1.7 %	9.7 %	1.3 %	2.2 %	2.0 %	49,362
HUD	95.8 %	2.7 %	0.7 %	0.2 %	0.4 %	0.1 %	0.0 %	0.1 %	0.1 %	4,408
NARA	79.3 %	8.2 %	2.0 %	0.1 %	0.9 %	3.7 %	4.2 %	1.3 %	0.3 %	1,465
NASA	95.1 %	3.0 %	0.7 %	0.2 %	0.4 %	0.3 %	0.1 %	0.1 %	0.1 %	10,412
NCUA	96.5 %	1.2 %	0.2 %	0.2 %	0.1 %	0.5 %	0.0%	0.2 %	1.0 %	909
NLRB	94.6 %	2.5 %	0.5 %	0.5 %	0.2 %	0.3 %	0.4 %	0.3 %	0.7 %	757
NRC	92.8 %	4.8 %	1.0 %	0.2 %	0.5 %	0.3 %	0.1 %	0.0%	0.2 %	2,133
NSF	98.0 %	0.5 %	1.1 %	0.0%	0.4 %	0.0 %	0.0 %	0.0 %	0.0 %	905
OMB	94.2 %	4.2 %	0.6 %	0.4 %	0.3 %	0.3 %	0.0%	0.0 %	0.0 %	300
OPM	75.9 %	14.1 %	5.1 %	0.5 %	1.1 %	1.0 %	0.4 %	0.4 %	1.5 %	1,306
PBGC	96.4 %	0.9 %	0.5 %	0.0%	0.7 %	0.5 %	0.0 %	0.2 %	0.9 %	611
RRB	70.2 %	21.0 %	4.7 %	0.0%	0.5 %	1.9 %	0.7 %	0.0 %	1.0 %	400
SBA	84.2 %	5.9 %	2.2 %	1.0 %	2.2 %	0.6 %	0.1 %	1.1 %	2.6 %	1,304
SSA	89.6 %	3.9 %	2.4 %	0.4 %	0.6 %	0.8 %	0.4 %	1.0 %	0.8 %	27,642
State	58.4 %	16.9 %	8.7 %	1.3 %	3.5 %	6.5 %	2.4 %	1.2 %	1.1 %	10,580

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40B) Response that BEST describes your teleworking schedule. DURING the PEAK of the pandemic

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	59.0 %	9.5 %	5.2 %	1.0 %	3.3 %	16.0 %	1.6 %	2.2 %	2.2 %	608,111
USAGM	83.8 %	5.8 %	2.3 %	0.5 %	1.1 %	3.9 %	1.9 %	0.5 %	0.1 %	586
USAID	93.6 %	3.9 %	1.4 %	0.2 %	0.4 %	0.2 %	0.2 %	0.1 %	0.1 %	2,037
USDA	54.8 %	13.9 %	6.6 %	1.5 %	5.2 %	13.1 %	1.2 %	0.9 %	2.8 %	32,390
USDT	85.7 %	3.5 %	0.8 %	0.3 %	0.7 %	3.7 %	2.3 %	1.6 %	1.4 %	39,271
Small Agencies	88.3 %	3.0 %	1.3 %	0.1 %	0.7 %	5.0 %	0.3 %	0.6 %	0.5 %	5,032
DOD Overall	55.1 %	11.1 %	6.4 %	1.1 %	4.4 %	13.6 %	2.2 %	3.3 %	2.8 %	200,427
USACE	67.0 %	8.8 %	4.9 %	1.6 %	5.0 %	8.7 %	0.7 %	1.0 %	2.4 %	20,744
Air Force	52.1 %	12.7 %	7.4 %	1.1 %	4.9 %	13.6 %	2.8 %	2.9 %	2.5 %	34,286
†Army	50.1 %	10.2 %	6.2 %	1.1 %	4.8 %	17.1 %	2.4 %	4.9 %	3.2 %	59,311
†Navy	53.3 %	12.7 %	7.5 %	1.2 %	4.6 %	12.0 %	2.5 %	3.2 %	3.1 %	46,144
Marine Corps	46.5 %	13.3 %	8.4 %	1.2 %	6.5 %	16.1 %	1.8 %	2.9 %	3.3 %	4,446
DOD 4th Estate	70.0 %	7.4 %	3.5 %	0.6 %	2.0 %	11.8 %	1.0 %	1.8 %	2.0 %	35,496

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40_3) Response that BEST describes your teleworking schedule. AS OF the date you responded to this survey

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	47.3 %	11.6 %	8.0 %	1.7 %	3.9 %	18.3 %	1.7 %	3.9 %	3.5 %	604,562
CSOSA	71.5 %	19.3 %	3.5 %	1.6 %	1.7 %	1.5 %	0.3 %	0.0%	0.6 %	501
DHS	24.0 %	10.2 %	8.1 %	1.7 %	2.9 %	46.7 %	0.6 %	2.5 %	3.3 %	81,024
DOC	81.1 %	7.7 %	3.6 %	2.1 %	1.8 %	2.1 %	0.5 %	0.4 %	0.8 %	20,864
DOE	72.1 %	10.4 %	5.8 %	1.2 %	2.9 %	6.0 %	0.4 %	0.5 %	0.8 %	8,754
DOI	52.4 %	15.1 %	7.6 %	2.1 %	5.4 %	11.3 %	1.5 %	1.2 %	3.5 %	25,394
DOJ	17.5 %	12.3 %	12.0 %	2.0 %	4.4 %	40.5 %	3.0 %	4.3 %	3.9 %	27,614
DOL	77.6 %	11.1 %	3.7 %	0.7 %	2.6 %	1.8 %	0.4 %	0.4 %	1.7 %	7,025
DOT	70.3 %	10.2 %	7.4 %	1.6 %	2.3 %	5.9 %	0.6 %	0.5 %	1.3 %	21,704
ED	93.8 %	4.3 %	0.8 %	0.1 %	0.3 %	0.1 %	0.1 %	0.0 %	0.6 %	2,322
EEOC	94.6 %	3.7 %	1.1 %	0.1 %	0.0%	0.1 %	0.0 %	0.1 %	0.3 %	1,282
EPA	89.4 %	6.9 %	1.6 %	0.4 %	0.7 %	0.5 %	0.0 %	0.0 %	0.5 %	7,960
FCC	96.1 %	2.0 %	0.6 %	0.2 %	0.2 %	0.3 %	0.2 %	0.4 %	0.0%	610
FERC	98.5 %	0.9 %	0.2 %	0.0%	0.2 %	0.0 %	0.0 %	0.0 %	0.2 %	1,131
FTC	96.6 %	2.4 %	0.5 %	0.0%	0.1 %	0.0 %	0.0 %	0.1 %	0.1 %	712
GSA	89.7 %	5.9 %	2.3 %	0.3 %	0.7 %	0.5 %	0.1 %	0.2 %	0.3 %	7,214
HHS	69.8 %	7.3 %	4.1 %	0.8 %	1.8 %	10.3 %	1.3 %	2.2 %	2.4 %	49,303
HUD	92.7 %	5.2 %	1.3 %	0.2 %	0.4 %	0.0 %	0.0 %	0.0 %	0.2 %	4,417
NARA	65.3 %	20.3 %	5.5 %	0.3 %	0.5 %	3.5 %	3.1 %	1.1 %	0.3 %	1,457
NASA	87.0 %	7.7 %	2.5 %	0.6 %	0.9 %	0.8 %	0.2 %	0.1 %	0.2 %	10,413
NCUA	95.5 %	1.8 %	0.6 %	0.1 %	0.3 %	0.5 %	0.0%	0.2 %	1.0 %	910
NLRB	91.0 %	5.4 %	1.3 %	0.7 %	0.2 %	0.3 %	0.4 %	0.0%	0.9 %	758
NRC	84.1 %	10.0 %	3.0 %	0.8 %	0.7 %	0.4 %	0.2 %	0.0 %	0.8 %	2,140
NSF	93.3 %	4.3 %	0.9 %	0.1 %	1.3 %	0.1 %	0.0%	0.0 %	0.0 %	903
OMB	78.8 %	13.0 %	4.2 %	1.4 %	1.8 %	0.8 %	0.0%	0.0 %	0.0 %	301
OPM	73.0 %	14.4 %	5.2 %	0.3 %	1.0 %	3.3 %	0.6 %	0.7 %	1.6 %	1,313
PBGC	96.6 %	0.9 %	0.8 %	0.0%	0.6 %	0.1 %	0.1 %	0.0 %	0.9 %	607
RRB	62.3 %	26.1 %	7.0 %	0.5 %	1.1 %	1.5 %	0.3 %	0.0%	1.3 %	396
SBA	75.5 %	12.8 %	3.9 %	0.9 %	2.7 %	0.6 %	0.2 %	0.7 %	2.8 %	1,301
SSA	89.3 %	5.2 %	2.5 %	0.3 %	0.6 %	0.8 %	0.1 %	0.3 %	0.8 %	27,457
State	36.9 %	22.6 %	16.9 %	2.5 %	5.0 %	9.1 %	2.5 %	2.1 %	2.5 %	10,527

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q40C) Response that BEST describes your teleworking schedule. AS OF the date you responded to this survey

Agency	I telework every work day	I telework 3 or 4 days per week	I telework 1 or 2 days per week	I telework, but only about 1 or 2 days per month	I telework very infrequently, on an unscheduled or short-term basis	I do not telework because I have to be physically present on the job	I do not telework because of technical issues	I do not telework because I did not receive approval to do so	I do not telework because I choose not to telework	Item Response Total**
All Responses	47.3 %	11.6 %	8.0 %	1.7 %	3.9 %	18.3 %	1.7 %	3.9 %	3.5 %	604,562
USAGM	80.6 %	6.5 %	4.0 %	1.1 %	0.5 %	4.8 %	1.6 %	0.5 %	0.5 %	583
USAID	81.9 %	10.6 %	3.9 %	0.4 %	1.9 %	0.4 %	0.1 %	0.4 %	0.5 %	2,046
USDA	42.5 %	13.3 %	8.3 %	3.0 %	8.1 %	15.5 %	1.4 %	2.3 %	5.7 %	32,326
USDT	80.5 %	8.7 %	1.9 %	0.6 %	1.0 %	3.7 %	1.2 %	0.8 %	1.6 %	39,077
Small Agencies	81.8 %	7.2 %	2.6 %	0.4 %	0.5 %	5.7 %	0.3 %	0.6 %	0.9 %	5,033
DOD Overall	38.5 %	13.5 %	10.0 %	1.9 %	5.2 %	16.7 %	2.5 %	6.8 %	4.9 %	199,183
USACE	49.3 %	14.6 %	8.1 %	2.3 %	6.2 %	12.1 %	0.9 %	1.9 %	4.6 %	20,726
Air Force	31.0 %	13.9 %	11.9 %	2.2 %	6.3 %	17.8 %	3.4 %	8.2 %	5.3 %	34,025
†Army	33.5 %	11.7 %	9.4 %	1.8 %	5.2 %	20.8 %	2.6 %	9.6 %	5.5 %	58,772
†Navy	36.6 %	15.8 %	11.3 %	2.2 %	5.4 %	14.8 %	2.9 %	5.9 %	5.1 %	45,843
Marine Corps	23.7 %	13.7 %	11.5 %	2.2 %	8.6 %	21.4 %	1.7 %	10.6 %	6.4 %	4,404
DOD 4th Estate	61.1 %	11.2 %	6.2 %	0.9 %	2.3 %	12.3 %	0.9 %	2.5 %	2.6 %	35,413

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_01) What type(s) of leave have you used because of the pandemic? Leave under the Emergency Paid Sick Leave Act

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.4 %	18,981	593,033
CSOSA	1.0 %	5	504
DHS	5.2 %	3,711	79,330
DOC	6.4 %	1,445	19,527
DOE	5.8 %	513	8,301
DOI	4.6 %	1,165	24,475
DOJ	5.9 %	1,279	26,789
DOL	2.1 %	147	6,927
DOT	1.0 %	213	21,690
ED	1.7 %	41	2,284
EEOC	2.3 %	29	1,263
EPA	1.1 %	88	7,872
FCC	9.9 %	58	554
FERC	1.4 %	16	1,115
FTC	7.5 %	55	660
GSA	2.0 %	149	7,075
HHS	3.4 %	1,545	48,121
HUD	1.3 %	59	4,383
NARA	2.6 %	35	1,437
NASA	4.1 %	428	10,010
NCUA	4.5 %	41	878
NLRB	2.5 %	19	733
NRC	0.8 %	18	2,125
NSF	2.6 %	23	886
OMB	3.8 %	11	289
OPM	2.6 %	34	1,280
PBGC	0.0%	0	614
RRB	2.9 %	11	387
SBA	1.1 %	14	1,297
SSA	4.2 %	1,121	26,611
State	2.3 %	241	10,384
USAGM	1.1 %	7	591
USAID	3.6 %	74	1,978
USDA	2.6 %	793	31,859
USDT	3.4 %	1,232	38,293

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_01) What type(s) of leave have you used because of the pandemic? Leave under the Emergency Paid Sick Leave Act

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.4 %	18,981	593,033
Small Agencies	3.6 %	183	4,881
DOD Overall	2.5 %	4,178	197,630
USACE	1.4 %	289	20,620
Air Force	2.6 %	766	33,693
†Army	2.5 %	1,286	58,529
†Navy	2.4 %	956	45,451
Marine Corps	2.5 %	86	4,385
DOD 4th Estate	2.6 %	795	34,952

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_02) What type(s) of leave have you used because of the pandemic? Annual leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	37.1 %	227,449	384,565
CSOSA	48.2 %	247	262
DHS	35.9 %	30,079	52,962
DOC	39.8 %	8,338	12,634
DOE	37.4 %	3,276	5,538
DOI	35.8 %	8,968	16,672
DOJ	33.9 %	9,784	18,284
DOL	36.2 %	2,546	4,528
DOT	40.6 %	8,781	13,122
ED	42.5 %	982	1,343
EEOC	38.2 %	490	802
EPA	37.9 %	2,983	4,977
FCC	40.7 %	240	372
FERC	31.8 %	361	770
FTC	45.0 %	321	394
GSA	43.2 %	3,077	4,147
HHS	41.5 %	20,370	29,296
HUD	44.8 %	1,962	2,480
NARA	43.7 %	652	820
NASA	42.6 %	4,418	6,020
NCUA	37.4 %	342	577
NLRB	29.0 %	223	529
NRC	40.4 %	864	1,279
NSF	40.7 %	368	541
OMB	31.6 %	94	206
OPM	34.5 %	437	877
PBGC	37.2 %	225	389
RRB	44.7 %	175	223
SBA	35.7 %	462	849
SSA	41.9 %	11,400	16,332
State	37.1 %	4,014	6,611
USAGM	38.9 %	230	368
USAID	45.3 %	931	1,121
USDA	31.7 %	10,246	22,406
USDT	31.7 %	12,227	27,298

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_02) What type(s) of leave have you used because of the pandemic? Annual leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	37.1 %	227,449	384,565
Small Agencies	38.2 %	1,946	3,118
DOD Overall	37.5 %	75,390	126,418
USACE	34.2 %	7,150	13,759
Air Force	36.8 %	12,673	21,786
†Army	37.7 %	22,582	37,233
†Navy	37.9 %	17,332	29,075
Marine Corps	36.1 %	1,643	2,828
DOD 4th Estate	39.1 %	14,010	21,737

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_03) What type(s) of leave have you used because of the pandemic? Sick leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	29.8 %	178,692	433,322
CSOSA	38.0 %	197	312
DHS	32.8 %	26,675	56,366
DOC	29.0 %	6,112	14,860
DOE	27.8 %	2,432	6,382
DOI	27.0 %	6,755	18,885
DOJ	29.8 %	8,138	19,930
DOL	29.3 %	2,015	5,059
DOT	30.7 %	6,675	15,228
ED	37.5 %	863	1,462
EEOC	32.8 %	423	869
EPA	30.9 %	2,420	5,540
FCC	31.6 %	192	420
FERC	25.2 %	285	846
FTC	32.2 %	230	485
GSA	32.8 %	2,336	4,888
HHS	30.0 %	14,555	35,111
HUD	36.0 %	1,573	2,869
NARA	30.1 %	447	1,025
NASA	23.7 %	2,470	7,968
NCUA	25.9 %	238	681
NLRB	23.5 %	180	572
NRC	28.0 %	597	1,546
NSF	27.6 %	248	661
OMB	23.2 %	69	231
OPM	29.0 %	375	939
PBGC	26.6 %	159	455
RRB	35.0 %	136	262
SBA	27.7 %	357	954
SSA	36.0 %	9,710	18,022
State	26.1 %	2,857	7,768
USAGM	27.5 %	159	439
USAID	32.0 %	661	1,391
USDA	23.2 %	7,395	25,257
USDT	26.5 %	10,183	29,342

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_03) What type(s) of leave have you used because of the pandemic? Sick leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	29.8 %	178,692	433,322
Small Agencies	28.5 %	1,445	3,619
DOD Overall	29.8 %	59,130	142,678
USACE	26.9 %	5,602	15,307
Air Force	29.8 %	10,156	24,303
†Army	30.9 %	18,344	41,471
†Navy	29.0 %	12,988	33,419
Marine Corps	27.9 %	1,252	3,219
DOD 4th Estate	30.6 %	10,788	24,959

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_04) What type(s) of leave have you used because of the pandemic? Weather and safety leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.7 %	54,788	557,226
CSOSA	7.2 %	29	480
DHS	27.7 %	21,358	61,683
DOC	4.0 %	852	20,120
DOE	5.6 %	480	8,334
DOI	6.2 %	1,485	24,155
DOJ	10.9 %	2,081	25,987
DOL	3.3 %	230	6,844
DOT	1.8 %	297	21,606
ED	0.8 %	18	2,307
EEOC	1.0 %	12	1,280
EPA	0.7 %	52	7,908
FCC	4.0 %	23	589
FERC	2.4 %	29	1,102
FTC	1.5 %	11	704
GSA	1.1 %	75	7,149
HHS	1.5 %	679	48,987
HUD	0.5 %	23	4,419
NARA	36.2 %	511	961
NASA	4.5 %	439	9,999
NCUA	36.1 %	332	587
NLRB	1.4 %	11	741
NRC	5.2 %	111	2,032
NSF	21.8 %	198	711
OMB	2.0 %	6	294
OPM	15.9 %	211	1,103
PBGC	0.3 %	2	612
RRB	5.7 %	23	375
SBA	0.6 %	8	1,303
SSA	12.7 %	3,486	24,246
State	8.2 %	857	9,768
USAGM	6.3 %	39	559
USAID	2.5 %	50	2,002
USDA	4.9 %	1,619	31,033
USDT	16.1 %	5,941	33,584

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_04) What type(s) of leave have you used because of the pandemic? Weather and safety leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.7 %	54,788	557,226
Small Agencies	6.5 %	336	4,728
DOD Overall	6.7 %	12,874	188,934
USACE	1.3 %	264	20,645
Air Force	9.1 %	3,477	30,982
†Army	9.6 %	5,683	54,132
†Navy	5.0 %	2,174	44,233
Marine Corps	6.4 %	249	4,222
DOD 4th Estate	3.4 %	1,027	34,720

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_05) What type(s) of leave have you used because of the pandemic? Administrative leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.2 %	53,660	558,354
CSOSA	12.7 %	61	448
DHS	7.0 %	5,283	77,758
DOC	14.5 %	3,023	17,949
DOE	21.1 %	1,860	6,954
DOI	15.5 %	3,943	21,697
DOJ	10.8 %	2,292	25,776
DOL	10.4 %	735	6,339
DOT	4.2 %	704	21,199
ED	6.8 %	155	2,170
EEOC	8.2 %	102	1,190
EPA	8.8 %	700	7,260
FCC	27.8 %	165	447
FERC	18.1 %	209	922
FTC	35.5 %	258	457
GSA	1.2 %	96	7,128
HHS	9.7 %	5,001	44,665
HUD	13.7 %	628	3,814
NARA	68.9 %	1,026	446
NASA	7.0 %	746	9,692
NCUA	3.9 %	36	883
NLRB	6.3 %	47	705
NRC	3.0 %	63	2,080
NSF	11.2 %	100	809
OMB	15.0 %	45	255
OPM	0.7 %	10	1,304
PBGC	11.8 %	71	543
RRB	9.2 %	34	364
SBA	2.1 %	27	1,284
SSA	5.7 %	1,539	26,193
State	28.9 %	3,164	7,461
USAGM	6.9 %	42	556
USAID	39.2 %	802	1,250
USDA	3.5 %	1,071	31,581
USDT	3.2 %	1,253	38,272

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_05) What type(s) of leave have you used because of the pandemic? Administrative leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.2 %	53,660	558,354
Small Agencies	13.4 %	690	4,374
DOD Overall	9.6 %	17,679	184,129
USACE	3.4 %	696	20,213
Air Force	11.5 %	4,136	30,323
†Army	11.2 %	6,458	53,357
†Navy	8.8 %	3,657	42,750
Marine Corps	9.5 %	344	4,127
DOD 4th Estate	7.5 %	2,388	33,359

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_06) What type(s) of leave have you used because of the pandemic? Other paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.8 %	61,370	550,644
CSOSA	4.8 %	22	487
DHS	6.4 %	5,403	77,638
DOC	9.1 %	1,909	19,063
DOE	12.5 %	1,111	7,703
DOI	9.9 %	2,515	23,125
DOJ	6.2 %	1,828	26,240
DOL	16.5 %	1,183	5,891
DOT	10.2 %	2,175	19,728
ED	9.3 %	220	2,105
EEOC	8.6 %	111	1,181
EPA	12.7 %	1,029	6,931
FCC	22.9 %	135	477
FERC	2.7 %	31	1,100
FTC	9.6 %	71	644
GSA	4.6 %	338	6,886
HHS	10.6 %	5,475	44,191
HUD	9.6 %	432	4,010
NARA	15.6 %	244	1,228
NASA	15.5 %	1,641	8,797
NCUA	13.4 %	125	794
NLRB	9.4 %	72	680
NRC	14.6 %	314	1,829
NSF	20.3 %	183	726
OMB	10.1 %	31	269
OPM	5.4 %	73	1,241
PBGC	16.0 %	96	518
RRB	18.2 %	70	328
SBA	10.1 %	131	1,180
SSA	17.3 %	4,852	22,880
State	7.2 %	771	9,854
USAGM	13.1 %	80	518
USAID	9.8 %	201	1,851
USDA	11.9 %	3,949	28,703
USDT	7.4 %	2,938	36,587

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_06) What type(s) of leave have you used because of the pandemic? Other paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	9.8 %	61,370	550,644
Small Agencies	11.0 %	581	4,483
DOD Overall	10.5 %	21,030	180,778
USACE	9.4 %	1,999	18,910
Air Force	12.7 %	4,349	30,110
†Army	8.9 %	5,415	54,400
†Navy	10.1 %	4,766	41,641
Marine Corps	9.6 %	461	4,010
DOD 4th Estate	11.3 %	4,040	31,707

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_07) What type(s) of leave have you used because of the pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	1.0 %	5,479	606,535
CSOSA	0.4 %	2	507
DHS	1.4 %	1,124	81,917
DOC	0.9 %	187	20,785
DOE	0.5 %	40	8,774
DOI	0.5 %	133	25,507
DOJ	0.9 %	197	27,871
DOL	0.8 %	59	7,015
DOT	0.4 %	81	21,822
ED	1.0 %	25	2,300
EEOC	0.3 %	4	1,288
EPA	0.7 %	62	7,898
FCC	0.9 %	6	606
FERC	0.1 %	1	1,130
FTC	0.6 %	4	711
GSA	0.4 %	29	7,195
HHS	0.8 %	342	49,324
HUD	0.2 %	10	4,432
NARA	0.5 %	8	1,464
NASA	0.3 %	33	10,405
NCUA	0.1 %	1	918
NLRB	0.9 %	7	745
NRC	0.5 %	11	2,132
NSF	0.2 %	2	907
OMB	0.6 %	2	298
OPM	0.6 %	8	1,306
PBGC	0.9 %	6	608
RRB	1.2 %	5	393
SBA	0.5 %	6	1,305
SSA	1.9 %	500	27,232
State	0.6 %	63	10,562
USAGM	0.3 %	2	596
USAID	0.5 %	10	2,042
USDA	0.7 %	216	32,436
USDT	1.5 %	539	38,986

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_07) What type(s) of leave have you used because of the pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	1.0 %	5,479	606,535
Small Agencies	0.6 %	27	5,037
DOD Overall	1.0 %	1,727	200,081
USACE	0.7 %	157	20,752
Air Force	1.0 %	315	34,144
†Army	1.3 %	618	59,197
†Navy	0.8 %	358	46,049
Marine Corps	1.0 %	31	4,440
DOD 4th Estate	1.0 %	248	35,499

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_08) What type(s) of leave have you used because of the pandemic? I have not used leave because of the pandemic

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	48.8 %	305,819	306,195
CSOSA	40.3 %	210	299
DHS	40.0 %	34,511	48,530
DOC	50.4 %	10,520	10,452
DOE	50.4 %	4,471	4,343
DOI	51.1 %	13,398	12,242
DOJ	46.4 %	14,019	14,049
DOL	56.0 %	4,005	3,069
DOT	52.7 %	11,817	10,086
ED	50.8 %	1,187	1,138
EEOC	55.4 %	721	571
EPA	56.8 %	4,556	3,404
FCC	39.4 %	247	365
FERC	59.0 %	666	465
FTC	35.8 %	253	462
GSA	51.9 %	3,798	3,426
HHS	49.0 %	24,699	24,967
HUD	47.7 %	2,138	2,304
NARA	16.7 %	255	1,217
NASA	49.3 %	5,170	5,268
NCUA	40.5 %	373	546
NLRB	65.4 %	486	266
NRC	53.9 %	1,157	986
NSF	44.3 %	404	505
OMB	56.3 %	168	132
OPM	52.4 %	698	616
PBGC	57.1 %	354	260
RRB	46.6 %	190	208
SBA	58.4 %	773	538
SSA	46.1 %	13,032	14,700
State	42.3 %	4,413	6,212
USAGM	50.5 %	304	294
USAID	34.8 %	713	1,339
USDA	59.0 %	19,451	13,201
USDT	52.5 %	21,296	18,229

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_08) What type(s) of leave have you used because of the pandemic? I have not used leave because of the pandemic

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	48.8 %	305,819	306,195
Small Agencies	50.1 %	2,540	2,524
DOD Overall	49.7 %	102,826	98,982
USACE	58.7 %	12,326	8,583
Air Force	47.7 %	16,466	17,993
†Army	47.2 %	28,595	31,220
†Navy	50.5 %	23,987	22,420
Marine Corps	51.2 %	2,338	2,133
DOD 4th Estate	52.4 %	19,114	16,633

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41_A) During the COVID-19 pandemic, what percentage of your total work time have you used leave because of the pandemic?

Agency	100% of my work time	At least 75% but less than 100%	At least 50% but less than 75%	At least 25% but less than 50%	Less than 25%	Item Response Total**
All Responses	2.7 %	3.2 %	3.8 %	8.0 %	82.2 %	304,096
CSOSA	3.2 %	3.3 %	3.1 %	7.6 %	82.7 %	298
DHS	3.0 %	5.9 %	6.9 %	11.8 %	72.4 %	48,239
DOC	2.5 %	2.8 %	3.3 %	12.0 %	79.3 %	10,372
DOE	1.9 %	1.9 %	2.1 %	6.9 %	87.1 %	4,318
DOI	2.0 %	2.3 %	2.4 %	7.3 %	86.0 %	12,159
DOJ	3.3 %	4.3 %	6.2 %	10.1 %	76.1 %	13,938
DOL	2.4 %	2.0 %	2.1 %	6.8 %	86.7 %	3,043
DOT	2.5 %	1.7 %	3.2 %	5.5 %	87.1 %	10,009
ED	2.4 %	1.3 %	1.4 %	5.3 %	89.6 %	1,124
EEOC	4.9 %	1.5 %	1.9 %	6.9 %	84.7 %	563
EPA	2.0 %	0.9 %	1.2 %	4.6 %	91.3 %	3,376
FCC	2.6 %	0.5 %	1.6 %	7.6 %	87.7 %	364
FERC	2.4 %	1.6 %	0.7 %	3.7 %	91.6 %	462
FTC	0.9 %	1.5 %	1.2 %	8.1 %	88.3 %	454
GSA	2.1 %	1.5 %	2.0 %	5.4 %	89.0 %	3,395
HHS	3.0 %	2.8 %	2.6 %	7.0 %	84.6 %	24,767
HUD	2.6 %	1.9 %	1.8 %	6.5 %	87.2 %	2,282
NARA	2.8 %	4.6 %	6.5 %	6.6 %	79.5 %	1,206
NASA	2.0 %	1.3 %	0.8 %	5.1 %	90.9 %	5,231
NCUA	2.2 %	1.6 %	1.7 %	6.8 %	87.7 %	545

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41A) During the COVID-19 pandemic, what percentage of your total work time have you used leave because of the pandemic?

Agency	100% of my work time	At least 75% but less than 100%	At least 50% but less than 75%	At least 25% but less than 50%	Less than 25%	Item Response Total**
All Responses	2.7 %	3.2 %	3.8 %	8.0 %	82.2 %	304,096
NLRB	2.0 %	1.5 %	0.4 %	8.5 %	87.6 %	263
NRC	1.7 %	1.5 %	0.5 %	4.1 %	92.2 %	978
NSF	3.3 %	1.6 %	2.0 %	8.7 %	84.4 %	503
OMB	0.0%	2.1 %	0.8 %	8.2 %	88.8 %	131
OPM	2.7 %	1.3 %	1.0 %	5.8 %	89.2 %	607
PBGC	1.7 %	0.8 %	1.5 %	5.5 %	90.6 %	258
RRB	3.1 %	1.2 %	4.5 %	6.1 %	85.1 %	206
SBA	4.0 %	1.5 %	1.2 %	4.1 %	89.2 %	533
SSA	2.6 %	2.3 %	2.6 %	7.6 %	84.9 %	14,600
State	2.8 %	2.7 %	3.0 %	8.5 %	83.0 %	6,184
USAGM	8.2 %	3.2 %	1.7 %	4.8 %	82.2 %	288
USAID	2.6 %	1.7 %	1.5 %	7.7 %	86.5 %	1,327
USDA	2.2 %	2.1 %	1.9 %	5.4 %	88.3 %	13,125
USDT	3.5 %	2.9 %	3.6 %	9.0 %	81.0 %	18,050
Small Agencies	2.4 %	2.5 %	2.3 %	6.5 %	86.3 %	2,506
DOD Overall	2.6 %	2.8 %	3.3 %	6.9 %	84.4 %	98,392
USACE	2.1 %	1.5 %	1.5 %	4.7 %	90.2 %	8,545
Air Force	2.5 %	3.2 %	3.8 %	7.5 %	82.9 %	17,871
†Army	2.9 %	3.2 %	3.9 %	7.7 %	82.3 %	31,038

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q41A) During the COVID-19 pandemic, what percentage of your total work time have you used leave because of the pandemic?

Agency	100% of my work time	At least 75% but less than 100%	At least 50% but less than 75%	At least 25% but less than 50%	Less than 25%	Item Response Total**
All Responses	2.7 %	3.2 %	3.8 %	8.0 %	82.2 %	304,096
†Navy	2.4 %	2.5 %	3.0 %	6.4 %	85.7 %	22,291
Marine Corps	2.6 %	3.5 %	3.0 %	6.2 %	84.7 %	2,121
DOD 4th Estate	2.9 %	2.3 %	2.5 %	6.0 %	86.3 %	16,526

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q42) How have you changed your participation in alternative work schedules (AWS) because of the COVID-19 pandemic?

Agency	I began an alternative work schedule	I ended my usual alternative work schedule	No change because of the pandemic	(I began) Response Total**	(I ended) Response Total**	(No Change) Response Total**
All Responses	11.3 %	3.1 %	85.5 %	64,827	17,534	529,652
CSOSA	6.9 %	3.0 %	90.1 %	36	14	457
DHS	14.1 %	3.5 %	82.4 %	11,637	2,965	68,249
DOC	9.5 %	2.3 %	88.2 %	1,959	462	18,582
DOE	8.3 %	2.7 %	88.9 %	734	239	7,852
DOI	10.7 %	2.5 %	86.8 %	2,714	607	22,352
DOJ	14.9 %	4.3 %	80.8 %	3,601	1,084	23,356
DOL	5.9 %	1.4 %	92.8 %	394	94	6,575
DOT	8.0 %	3.0 %	89.0 %	1,560	624	19,734
ED	7.7 %	2.3 %	90.0 %	183	54	2,094
EEOC	11.5 %	2.4 %	86.1 %	154	32	1,109
EPA	13.8 %	1.9 %	84.4 %	1,098	152	6,742
FCC	4.4 %	1.7 %	93.9 %	26	9	580
FERC	5.6 %	2.5 %	92.0 %	64	28	1,048
FTC	5.7 %	1.2 %	93.1 %	41	8	661
GSA	3.8 %	1.9 %	94.3 %	276	136	6,836
HHS	9.5 %	2.9 %	87.6 %	4,699	1,373	43,562
HUD	5.3 %	1.3 %	93.4 %	235	59	4,148
NARA	19.8 %	2.9 %	77.3 %	290	35	1,151
NASA	9.9 %	1.8 %	88.3 %	1,048	175	9,238
NCUA	3.3 %	1.3 %	95.4 %	30	12	878

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q42) How have you changed your participation in alternative work schedules (AWS) because of the COVID-19 pandemic?

Agency	I began an alternative work schedule	I ended my usual alternative work schedule	No change because of the pandemic	(I began) Response Total**	(I ended) Response Total**	(No Change) Response Total**
All Responses	11.3 %	3.1 %	85.5 %	64,827	17,534	529,652
NLRB	14.1 %	2.0 %	83.8 %	104	15	635
NRC	10.0 %	2.3 %	87.7 %	212	49	1,885
NSF	9.8 %	1.5 %	88.7 %	85	14	813
OMB	6.2 %	1.7 %	92.1 %	19	5	278
OPM	5.6 %	2.6 %	91.8 %	79	31	1,210
PBGC	6.3 %	1.7 %	92.0 %	37	11	566
RRB	20.6 %	11.8 %	67.6 %	80	49	269
SBA	6.4 %	5.0 %	88.6 %	84	66	1,162
SSA	6.8 %	1.6 %	91.7 %	1,812	410	25,490
State	17.7 %	2.6 %	79.7 %	1,768	301	8,576
USAGM	11.4 %	1.2 %	87.4 %	67	7	520
USAID	11.9 %	3.0 %	85.1 %	240	61	1,750
USDA	9.2 %	2.0 %	88.8 %	2,944	686	29,033
USDT	6.9 %	1.6 %	91.5 %	2,615	608	36,250
Small Agencies	9.3 %	2.9 %	87.8 %	427	143	4,495
DOD Overall	12.0 %	3.6 %	84.4 %	23,475	6,916	171,516
USACE	14.9 %	2.7 %	82.4 %	3,088	547	17,299
Air Force	13.8 %	4.1 %	82.1 %	4,597	1,434	28,451
†Army	10.3 %	4.0 %	85.7 %	6,004	2,361	51,433
†Navy	13.7 %	3.4 %	83.0 %	6,248	1,453	38,747

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q42) How have you changed your participation in alternative work schedules (AWS) because of the COVID-19 pandemic?

Agency	I began an alternative work schedule	I ended my usual alternative work schedule	No change because of the pandemic	(I began) Response Total**	(I ended) Response Total**	(No Change) Response Total**
All Responses	11.3 %	3.1 %	85.5 %	64,827	17,534	529,652
Marine Corps	8.0 %	4.0 %	88.0 %	341	156	3,968
DOD 4th Estate	8.6 %	2.8 %	88.6 %	3,197	965	31,618

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_1) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded telework

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	65.2 %	8.9 %	25.9 %	424,500	40,720	139,073
CSOSA	82.8 %	3.3 %	13.9 %	412	15	72
DHS	42.4 %	16.3 %	41.2 %	39,053	11,663	30,948
DOC	78.7 %	2.4 %	19.0 %	16,368	445	3,954
DOE	83.6 %	2.2 %	14.1 %	7,351	185	1,214
DOI	75.2 %	4.3 %	20.4 %	19,535	974	4,918
DOJ	46.3 %	16.7 %	36.9 %	15,734	3,283	8,590
DOL	82.7 %	1.7 %	15.6 %	5,859	92	1,039
DOT	77.9 %	2.9 %	19.2 %	17,126	497	4,032
ED	87.2 %	0.6 %	12.2 %	2,021	14	269
EEOC	78.5 %	0.9 %	20.6 %	1,012	11	260
EPA	89.4 %	0.7 %	9.9 %	7,099	49	771
FCC	89.5 %	0.9 %	9.6 %	541	4	61
FERC	92.4 %	0.4 %	7.2 %	1,053	4	78
FTC	95.2 %	0.3 %	4.5 %	676	2	31
GSA	83.8 %	0.9 %	15.2 %	6,070	58	1,065
HHS	74.2 %	5.3 %	20.5 %	38,089	2,034	9,089
HUD	86.7 %	1.2 %	12.1 %	3,840	50	505
NARA	79.1 %	4.7 %	16.2 %	1,190	62	208
NASA	86.3 %	0.4 %	13.3 %	8,959	42	1,381
NCUA	78.2 %	1.1 %	20.7 %	717	10	188

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_1) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded telework

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	65.2 %	8.9 %	25.9 %	424,500	40,720	139,073
NLRB	88.9 %	1.1 %	10.0 %	673	8	76
NRC	91.1 %	0.5 %	8.4 %	1,937	11	178
NSF	90.7 %	0.7 %	8.7 %	822	5	75
OMB	94.2 %	1.7 %	4.1 %	284	5	12
OPM	81.1 %	2.6 %	16.2 %	1,045	34	222
PBGC	91.6 %	0.9 %	7.5 %	554	5	45
RRB	89.3 %	1.6 %	9.1 %	347	6	36
SBA	87.2 %	2.1 %	10.7 %	1,132	26	141
SSA	81.9 %	2.9 %	15.3 %	22,213	792	4,091
State	79.7 %	8.0 %	12.3 %	8,445	787	1,235
USAGM	73.1 %	3.4 %	23.5 %	428	21	130
USAID	91.1 %	1.1 %	7.8 %	1,858	21	158
USDA	69.2 %	5.9 %	25.0 %	22,800	1,717	7,708
USDT	78.6 %	3.1 %	18.3 %	30,964	1,124	6,892
Small Agencies	82.5 %	2.5 %	14.9 %	4,268	87	679
DOD Overall	63.7 %	10.1 %	26.2 %	134,025	16,577	48,722
USACE	74.3 %	4.3 %	21.5 %	15,614	839	4,337
Air Force	62.2 %	11.2 %	26.6 %	21,556	3,556	8,897
†Army	56.3 %	12.4 %	31.3 %	34,985	6,451	17,523
†Navy	66.3 %	9.9 %	23.9 %	31,739	3,743	10,397

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_1) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded telework

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	65.2 %	8.9 %	25.9 %	424,500	40,720	139,073
Marine Corps	54.7 %	12.8 %	32.5 %	2,684	462	1,241
DOD 4th Estate	72.2 %	6.0 %	21.7 %	27,447	1,526	6,327

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_2) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded work schedule flexibilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.6 %	10.8 %	38.6 %	319,324	53,024	227,378
CSOSA	58.5 %	7.2 %	34.3 %	283	37	175
DHS	39.9 %	20.3 %	39.8 %	35,150	14,306	31,530
DOC	65.5 %	4.5 %	30.0 %	13,773	836	6,083
DOE	61.8 %	3.8 %	34.5 %	5,392	320	2,977
DOI	57.7 %	6.1 %	36.2 %	14,886	1,360	8,972
DOJ	45.4 %	15.7 %	38.9 %	13,547	3,386	10,440
DOL	55.6 %	5.6 %	38.8 %	3,838	372	2,673
DOT	57.8 %	4.8 %	37.4 %	12,409	906	8,165
ED	66.0 %	2.7 %	31.3 %	1,517	63	706
EEOC	57.2 %	2.0 %	40.9 %	729	24	514
EPA	61.0 %	2.3 %	36.8 %	4,838	174	2,848
FCC	59.7 %	1.8 %	38.5 %	360	9	234
FERC	61.8 %	3.1 %	35.1 %	696	34	391
FTC	83.8 %	0.7 %	15.5 %	589	5	108
GSA	60.1 %	2.8 %	37.1 %	4,300	189	2,646
HHS	55.3 %	7.6 %	37.0 %	28,059	3,125	17,651
HUD	57.3 %	4.5 %	38.2 %	2,492	195	1,653
NARA	60.3 %	3.6 %	36.0 %	884	53	511
NASA	67.6 %	1.5 %	31.0 %	6,981	149	3,188
NCUA	65.7 %	3.5 %	30.7 %	596	32	278

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_2) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded work schedule flexibilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.6 %	10.8 %	38.6 %	319,324	53,024	227,378
NLRB	66.4 %	3.1 %	30.5 %	497	23	227
NRC	75.5 %	1.0 %	23.5 %	1,604	22	497
NSF	72.2 %	2.0 %	25.8 %	650	17	234
OMB	57.8 %	6.7 %	35.5 %	172	20	108
OPM	60.4 %	3.4 %	36.2 %	778	43	467
PBGC	63.3 %	3.0 %	33.7 %	370	19	208
RRB	61.2 %	12.1 %	26.7 %	238	46	105
SBA	64.0 %	4.8 %	31.2 %	827	60	403
SSA	44.5 %	10.9 %	44.6 %	11,804	2,900	12,082
State	66.1 %	9.1 %	24.8 %	6,943	888	2,561
USAGM	41.6 %	9.5 %	48.9 %	242	53	272
USAID	76.2 %	5.2 %	18.6 %	1,534	104	378
USDA	53.8 %	7.1 %	39.1 %	17,342	2,074	12,533
USDT	51.6 %	5.8 %	42.6 %	20,045	2,088	16,506
Small Agencies	62.6 %	4.8 %	32.7 %	3,195	190	1,606
DOD Overall	49.4 %	11.2 %	39.4 %	101,764	18,902	77,448
USACE	60.2 %	5.8 %	33.9 %	12,578	1,169	6,911
Air Force	49.4 %	12.4 %	38.2 %	16,855	3,877	13,022
†Army	40.9 %	14.3 %	44.8 %	24,974	7,469	26,191
†Navy	54.7 %	9.3 %	36.0 %	25,814	3,570	16,211

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_2) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded work schedule flexibilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.6 %	10.8 %	38.6 %	319,324	53,024	227,378
Marine Corps	39.8 %	13.6 %	46.6 %	1,912	491	1,963
DOD 4th Estate	52.1 %	9.1 %	38.8 %	19,631	2,326	13,150

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_3) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	31.5 %	11.1 %	57.5 %	196,078	56,227	347,743
CSOSA	33.4 %	11.2 %	55.4 %	159	56	282
DHS	29.8 %	18.9 %	51.4 %	25,044	13,315	42,731
DOC	41.3 %	7.0 %	51.7 %	8,730	1,408	10,529
DOE	39.8 %	4.8 %	55.4 %	3,460	408	4,842
DOI	37.3 %	6.7 %	56.0 %	9,533	1,552	14,170
DOJ	27.9 %	15.8 %	56.3 %	7,785	3,448	16,113
DOL	33.6 %	7.7 %	58.8 %	2,292	503	4,123
DOT	32.1 %	6.3 %	61.6 %	6,723	1,237	13,534
ED	34.6 %	7.7 %	57.7 %	781	182	1,314
EEOC	30.4 %	5.2 %	64.4 %	384	65	816
EPA	32.8 %	5.3 %	61.8 %	2,605	417	4,834
FCC	48.7 %	4.4 %	46.9 %	286	23	293
FERC	38.8 %	4.9 %	56.2 %	438	57	632
FTC	59.5 %	3.6 %	37.0 %	420	26	258
GSA	37.1 %	4.3 %	58.6 %	2,659	294	4,203
HHS	34.6 %	8.5 %	57.0 %	17,274	3,695	27,833
HUD	34.9 %	6.2 %	58.9 %	1,527	266	2,574
NARA	51.0 %	3.6 %	45.4 %	739	53	661
NASA	38.7 %	3.1 %	58.2 %	4,009	304	6,013
NCUA	56.7 %	5.5 %	37.8 %	518	49	346

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_3) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	31.5 %	11.1 %	57.5 %	196,078	56,227	347,743
NLRB	30.5 %	10.2 %	59.4 %	228	79	444
NRC	36.3 %	5.4 %	58.3 %	767	111	1,236
NSF	49.4 %	3.1 %	47.5 %	441	26	430
OMB	34.9 %	6.0 %	59.1 %	103	18	175
OPM	36.1 %	5.1 %	58.8 %	459	62	763
PBGC	30.6 %	8.5 %	60.9 %	177	49	371
RRB	43.8 %	7.1 %	49.1 %	166	26	194
SBA	38.2 %	6.9 %	54.9 %	490	86	712
SSA	35.6 %	10.2 %	54.2 %	9,382	2,677	14,777
State	48.1 %	10.8 %	41.2 %	5,060	1,049	4,314
USAGM	23.7 %	13.8 %	62.4 %	139	79	353
USAID	60.3 %	7.5 %	32.1 %	1,221	151	656
USDA	30.1 %	8.7 %	61.2 %	9,498	2,630	19,826
USDT	34.3 %	6.6 %	59.1 %	13,087	2,370	23,178
Small Agencies	38.5 %	7.4 %	54.2 %	1,968	341	2,688
DOD Overall	28.8 %	11.1 %	60.2 %	57,526	19,115	121,525
USACE	31.8 %	6.4 %	61.8 %	6,606	1,297	12,763
Air Force	27.9 %	12.1 %	60.0 %	9,353	3,803	20,599
†Army	26.2 %	12.8 %	61.0 %	15,629	6,733	36,342
†Navy	30.3 %	10.1 %	59.6 %	13,741	4,132	27,751

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_3) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	31.5 %	11.1 %	57.5 %	196,078	56,227	347,743
Marine Corps	25.6 %	11.7 %	62.6 %	1,137	435	2,770
DOD 4th Estate	31.0 %	9.9 %	59.1 %	11,060	2,715	21,300

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_4) How has your organization supported your well-being needs during the COVID-19 pandemic? More information on available leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	34.9 %	11.8 %	53.3 %	217,901	61,035	320,787
CSOSA	36.2 %	11.2 %	52.6 %	172	56	265
DHS	31.1 %	19.1 %	49.8 %	26,230	13,613	41,285
DOC	46.0 %	8.1 %	45.9 %	9,735	1,602	9,270
DOE	46.2 %	4.9 %	48.9 %	4,027	416	4,250
DOI	41.3 %	8.4 %	50.4 %	10,588	1,939	12,671
DOJ	29.7 %	16.6 %	53.7 %	8,417	3,673	15,259
DOL	35.6 %	9.5 %	54.9 %	2,460	619	3,845
DOT	34.3 %	7.4 %	58.3 %	7,358	1,493	12,642
ED	42.2 %	8.6 %	49.2 %	954	201	1,120
EEOC	34.2 %	7.8 %	58.0 %	433	97	737
EPA	41.6 %	6.6 %	51.8 %	3,287	514	4,015
FCC	54.4 %	3.2 %	42.4 %	324	16	255
FERC	49.0 %	4.3 %	46.7 %	549	48	519
FTC	68.6 %	1.2 %	30.2 %	480	9	207
GSA	40.8 %	6.2 %	53.1 %	2,932	424	3,792
HHS	39.6 %	9.3 %	51.1 %	19,788	4,151	24,766
HUD	37.1 %	8.1 %	54.8 %	1,619	349	2,376
NARA	57.1 %	3.7 %	39.2 %	830	52	558
NASA	44.5 %	3.1 %	52.4 %	4,594	299	5,422
NCUA	59.8 %	3.5 %	36.7 %	545	31	332

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_4) How has your organization supported your well-being needs during the COVID-19 pandemic? More information on available leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	34.9 %	11.8 %	53.3 %	217,901	61,035	320,787
NLRB	30.9 %	13.3 %	55.8 %	232	100	411
NRC	43.1 %	5.5 %	51.4 %	910	115	1,082
NSF	57.3 %	2.4 %	40.4 %	506	21	363
OMB	42.2 %	9.1 %	48.7 %	127	27	145
OPM	40.4 %	5.3 %	54.2 %	509	68	702
PBGC	33.6 %	7.7 %	58.7 %	197	46	358
RRB	39.7 %	11.2 %	49.0 %	152	42	195
SBA	39.5 %	9.3 %	51.2 %	507	115	656
SSA	38.1 %	11.8 %	50.1 %	10,100	3,039	13,669
State	53.2 %	9.2 %	37.6 %	5,577	915	3,923
USAGM	27.2 %	17.7 %	55.1 %	163	99	312
USAID	63.6 %	7.5 %	28.9 %	1,272	149	584
USDA	34.8 %	9.8 %	55.4 %	10,912	3,050	17,949
USDT	37.7 %	8.2 %	54.2 %	14,553	2,901	21,183
Small Agencies	44.6 %	8.4 %	47.0 %	2,272	394	2,303
DOD Overall	32.4 %	11.8 %	55.8 %	64,590	20,352	113,366
USACE	33.6 %	7.9 %	58.5 %	6,994	1,580	12,090
Air Force	31.7 %	13.0 %	55.3 %	10,734	4,044	19,039
†Army	29.5 %	13.5 %	56.9 %	17,621	7,133	34,033
†Navy	34.6 %	10.5 %	54.9 %	15,759	4,227	25,616

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_4) How has your organization supported your well-being needs during the COVID-19 pandemic? More information on available leave policies

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	34.9 %	11.8 %	53.3 %	217,901	61,035	320,787
Marine Corps	29.3 %	13.3 %	57.4 %	1,327	488	2,554
DOD 4th Estate	34.2 %	10.4 %	55.3 %	12,155	2,880	20,034

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_5) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded mental health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	21.5 %	9.6 %	69.0 %	131,337	51,433	421,176
CSOSA	26.9 %	11.2 %	61.9 %	134	55	309
DHS	21.4 %	13.5 %	65.1 %	17,908	9,856	53,988
DOC	21.0 %	9.2 %	69.7 %	4,333	1,944	14,502
DOE	21.7 %	3.7 %	74.6 %	1,900	315	6,528
DOI	23.1 %	8.7 %	68.2 %	5,927	2,129	17,307
DOJ	22.6 %	11.2 %	66.2 %	6,079	2,592	18,847
DOL	20.7 %	9.3 %	70.0 %	1,432	623	4,912
DOT	20.3 %	5.3 %	74.3 %	4,409	1,085	16,185
ED	20.6 %	9.8 %	69.6 %	463	230	1,609
EEOC	23.1 %	7.2 %	69.7 %	292	92	892
EPA	19.8 %	7.6 %	72.7 %	1,569	603	5,718
FCC	11.9 %	9.6 %	78.5 %	73	53	480
FERC	17.7 %	6.6 %	75.7 %	199	75	857
FTC	23.9 %	3.0 %	73.1 %	169	21	513
GSA	21.6 %	5.8 %	72.7 %	1,527	389	5,257
HHS	26.8 %	7.3 %	65.8 %	12,938	3,356	32,764
HUD	23.3 %	8.0 %	68.7 %	1,005	349	3,035
NARA	32.1 %	4.1 %	63.8 %	461	57	946
NASA	24.0 %	2.6 %	73.4 %	2,489	256	7,656
NCUA	37.8 %	3.6 %	58.7 %	347	32	534

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_5) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded mental health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	21.5 %	9.6 %	69.0 %	131,337	51,433	421,176
NLRB	9.8 %	18.8 %	71.4 %	75	143	534
NRC	21.2 %	2.9 %	75.8 %	449	63	1,608
NSF	34.8 %	3.1 %	62.1 %	311	26	564
OMB	8.0 %	16.1 %	75.9 %	24	49	227
OPM	25.5 %	5.9 %	68.6 %	324	73	894
PBGC	27.1 %	5.4 %	67.4 %	158	32	416
RRB	19.9 %	17.0 %	63.1 %	72	61	253
SBA	27.1 %	6.8 %	66.1 %	347	88	863
SSA	23.6 %	12.4 %	64.0 %	6,294	3,223	17,567
State	30.3 %	8.0 %	61.7 %	3,170	805	6,503
USAGM	8.9 %	12.7 %	78.4 %	53	72	457
USAID	42.6 %	6.2 %	51.2 %	859	122	1,045
USDA	21.0 %	10.1 %	68.9 %	6,556	3,121	22,476
USDT	24.2 %	6.6 %	69.2 %	9,091	2,429	27,465
Small Agencies	22.7 %	8.3 %	69.1 %	1,128	391	3,490
DOD Overall	19.6 %	9.4 %	71.0 %	38,772	16,623	143,975
USACE	20.8 %	6.2 %	73.0 %	4,328	1,269	15,158
Air Force	19.4 %	9.3 %	71.3 %	6,542	2,906	24,591
†Army	16.8 %	12.4 %	70.8 %	9,921	6,567	42,555
†Navy	21.2 %	7.5 %	71.3 %	9,570	3,031	33,228

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_5) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded mental health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	21.5 %	9.6 %	69.0 %	131,337	51,433	421,176
Marine Corps	16.9 %	11.2 %	71.9 %	731	414	3,250
DOD 4th Estate	21.7 %	9.1 %	69.2 %	7,680	2,436	25,193

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_6) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded physical health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	23.7 %	17.4 %	58.8 %	129,564	96,666	377,243
CSOSA	31.3 %	15.8 %	52.9 %	161	74	261
DHS	18.4 %	32.8 %	48.8 %	15,165	24,975	41,553
DOC	11.2 %	12.4 %	76.4 %	2,260	2,409	16,087
DOE	22.8 %	8.6 %	68.6 %	1,994	737	5,981
DOI	15.7 %	19.7 %	64.6 %	3,917	4,884	16,515
DOJ	31.1 %	22.0 %	47.0 %	7,776	5,378	14,358
DOL	14.2 %	13.1 %	72.7 %	930	841	5,194
DOT	12.7 %	13.3 %	73.9 %	2,674	2,594	16,341
ED	12.2 %	11.3 %	76.4 %	270	261	1,754
EEOC	12.3 %	8.6 %	79.1 %	155	111	1,006
EPA	9.2 %	18.1 %	72.6 %	724	1,425	5,727
FCC	7.9 %	6.5 %	85.6 %	45	37	521
FERC	7.5 %	6.0 %	86.5 %	82	67	975
FTC	12.5 %	3.8 %	83.7 %	87	27	588
GSA	13.2 %	6.0 %	80.8 %	929	398	5,843
HHS	32.7 %	7.4 %	59.9 %	14,858	3,572	30,599
HUD	12.2 %	11.1 %	76.6 %	520	486	3,370
NARA	18.3 %	15.1 %	66.6 %	256	218	977
NASA	17.5 %	6.9 %	75.6 %	1,841	680	7,846
NCUA	14.1 %	4.7 %	81.1 %	129	43	741

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_6) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded physical health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	23.7 %	17.4 %	58.8 %	129,564	96,666	377,243
NLRB	5.4 %	26.0 %	68.7 %	41	192	517
NRC	24.3 %	6.1 %	69.6 %	518	128	1,473
NSF	11.2 %	11.6 %	77.2 %	98	103	698
OMB	10.7 %	33.6 %	55.7 %	33	101	166
OPM	21.5 %	12.7 %	65.8 %	286	150	856
PBGC	13.3 %	8.3 %	78.4 %	76	50	479
RRB	37.2 %	12.8 %	50.0 %	148	43	202
SBA	23.3 %	10.1 %	66.6 %	296	130	864
SSA	10.6 %	11.9 %	77.5 %	2,777	3,144	21,172
State	25.2 %	26.1 %	48.7 %	2,552	2,681	5,243
USAGM	8.2 %	17.6 %	74.1 %	48	101	427
USAID	25.8 %	15.9 %	58.3 %	512	321	1,188
USDA	18.4 %	18.6 %	63.0 %	5,358	6,040	20,748
USDT	14.9 %	14.5 %	70.6 %	5,702	5,360	27,845
Small Agencies	16.0 %	11.7 %	72.4 %	778	515	3,707
DOD Overall	29.5 %	15.4 %	55.1 %	55,568	28,390	115,421
USACE	28.6 %	11.0 %	60.4 %	5,873	2,270	12,610
Air Force	21.6 %	19.9 %	58.5 %	7,608	6,343	20,076
†Army	27.2 %	17.4 %	55.4 %	15,558	9,676	33,821
†Navy	40.8 %	11.5 %	47.6 %	18,039	5,004	22,824

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_6) How has your organization supported your well-being needs during the COVID-19 pandemic? Expanded physical health resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	23.7 %	17.4 %	58.8 %	129,564	96,666	377,243
Marine Corps	22.4 %	21.2 %	56.4 %	954	883	2,550
DOD 4th Estate	23.8 %	13.3 %	62.8 %	7,536	4,214	23,540

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_7) How has your organization supported your well-being needs during the COVID-19 pandemic? Timely communication about possible COVID-19 illness at my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.8 %	19.0 %	27.1 %	330,105	101,826	173,132
CSOSA	49.1 %	28.0 %	22.9 %	233	147	119
DHS	46.8 %	28.5 %	24.7 %	40,242	21,288	20,388
DOC	45.7 %	12.2 %	42.1 %	9,333	2,475	8,980
DOE	73.9 %	5.6 %	20.5 %	6,493	486	1,788
DOI	53.7 %	17.7 %	28.6 %	13,824	4,356	7,193
DOJ	57.0 %	22.0 %	21.0 %	16,351	5,190	6,069
DOL	45.8 %	16.2 %	38.0 %	3,198	1,054	2,738
DOT	57.2 %	10.9 %	31.9 %	12,161	2,391	7,129
ED	68.1 %	7.3 %	24.6 %	1,555	175	578
EEOC	53.6 %	5.4 %	40.9 %	683	70	528
EPA	58.9 %	16.8 %	24.3 %	4,622	1,348	1,923
FCC	69.5 %	3.6 %	26.9 %	418	23	162
FERC	74.6 %	2.9 %	22.6 %	847	32	255
FTC	75.4 %	3.5 %	21.0 %	531	24	150
GSA	63.9 %	3.9 %	32.2 %	4,586	262	2,338
HHS	53.5 %	14.2 %	32.3 %	26,220	6,602	16,340
HUD	44.2 %	16.1 %	39.7 %	1,957	693	1,750
NARA	67.6 %	5.3 %	27.1 %	1,002	78	387
NASA	64.7 %	7.4 %	27.9 %	6,737	753	2,895
NCUA	44.7 %	6.8 %	48.4 %	412	62	439

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_7) How has your organization supported your well-being needs during the COVID-19 pandemic? Timely communication about possible COVID-19 illness at my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.8 %	19.0 %	27.1 %	330,105	101,826	173,132
NLRB	65.8 %	11.9 %	22.3 %	495	89	165
NRC	81.3 %	2.0 %	16.8 %	1,727	43	361
NSF	78.2 %	3.2 %	18.6 %	704	28	170
OMB	18.7 %	64.4 %	16.9 %	57	194	49
OPM	52.7 %	15.8 %	31.6 %	670	198	428
PBGC	54.2 %	15.7 %	30.1 %	326	96	184
RRB	46.3 %	28.3 %	25.4 %	174	112	106
SBA	50.6 %	16.2 %	33.2 %	661	206	436
SSA	25.6 %	18.9 %	55.5 %	6,994	4,956	15,137
State	68.3 %	18.8 %	12.9 %	7,251	1,909	1,335
USAGM	47.9 %	23.3 %	28.8 %	284	135	166
USAID	54.3 %	19.1 %	26.7 %	1,088	389	545
USDA	52.3 %	18.1 %	29.6 %	17,004	5,554	9,659
USDT	59.0 %	11.7 %	29.4 %	23,194	4,337	11,476
Small Agencies	53.8 %	14.0 %	32.2 %	2,712	648	1,653
DOD Overall	56.3 %	19.9 %	23.8 %	115,359	35,423	49,113
USACE	62.1 %	12.0 %	25.9 %	12,995	2,473	5,335
Air Force	52.2 %	24.3 %	23.4 %	18,211	7,903	7,985
†Army	50.0 %	23.3 %	26.7 %	30,442	12,796	15,978
†Navy	64.5 %	16.1 %	19.4 %	30,594	6,523	8,871

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_7) How has your organization supported your well-being needs during the COVID-19 pandemic? Timely communication about possible COVID-19 illness at my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.8 %	19.0 %	27.1 %	330,105	101,826	173,132
Marine Corps	47.0 %	26.5 %	26.5 %	2,230	1,059	1,112
DOD 4th Estate	56.4 %	16.5 %	27.1 %	20,887	4,669	9,832

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_8) How has your organization supported your well-being needs during the COVID-19 pandemic? Protection of employees at higher risk for severe illness from COVID-19 exposure

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	42.6 %	12.3 %	45.1 %	259,357	62,620	280,781
CSOSA	39.4 %	15.6 %	45.0 %	191	78	231
DHS	37.6 %	21.1 %	41.2 %	31,960	15,338	34,349
DOC	33.3 %	7.7 %	59.0 %	6,753	1,510	12,425
DOE	48.9 %	4.4 %	46.7 %	4,272	370	4,078
DOI	44.8 %	9.1 %	46.1 %	11,435	2,131	11,722
DOJ	39.9 %	16.7 %	43.5 %	11,546	3,678	12,305
DOL	38.8 %	8.8 %	52.5 %	2,679	553	3,719
DOT	42.8 %	6.6 %	50.6 %	9,588	1,291	10,707
ED	44.5 %	7.2 %	48.2 %	1,003	167	1,114
EEOC	39.4 %	3.8 %	56.8 %	498	48	721
EPA	53.2 %	8.8 %	38.1 %	4,200	665	2,996
FCC	40.9 %	3.1 %	56.0 %	239	20	343
FERC	53.6 %	2.3 %	44.1 %	598	26	498
FTC	39.0 %	1.8 %	59.2 %	270	13	416
GSA	41.3 %	4.1 %	54.6 %	2,955	270	3,941
HHS	41.3 %	8.4 %	50.3 %	19,929	3,669	25,321
HUD	36.8 %	9.7 %	53.5 %	1,604	415	2,323
NARA	51.3 %	2.6 %	46.0 %	747	35	675
NASA	38.5 %	2.9 %	58.7 %	3,989	285	6,062
NCUA	42.1 %	3.7 %	54.3 %	387	33	493

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_8) How has your organization supported your well-being needs during the COVID-19 pandemic? Protection of employees at higher risk for severe illness from COVID-19 exposure

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	42.6 %	12.3 %	45.1 %	259,357	62,620	280,781
NLRB	33.3 %	15.3 %	51.5 %	249	114	386
NRC	46.8 %	3.8 %	49.4 %	987	79	1,052
NSF	56.0 %	3.4 %	40.6 %	499	30	368
OMB	27.0 %	27.5 %	45.5 %	81	82	136
OPM	37.5 %	10.3 %	52.2 %	465	122	700
PBGC	37.0 %	6.8 %	56.2 %	223	41	339
RRB	56.1 %	9.3 %	34.6 %	218	33	139
SBA	48.2 %	7.6 %	44.1 %	627	95	569
SSA	36.5 %	8.8 %	54.7 %	9,896	2,260	14,861
State	51.2 %	9.5 %	39.3 %	5,409	964	4,098
USAGM	32.8 %	12.3 %	54.9 %	192	69	315
USAID	42.7 %	9.0 %	48.3 %	860	179	979
USDA	43.8 %	10.1 %	46.1 %	14,286	3,047	14,780
USDT	39.9 %	8.0 %	52.1 %	15,590	2,918	20,335
Small Agencies	40.0 %	7.5 %	52.5 %	1,979	328	2,683
DOD Overall	45.5 %	12.6 %	41.9 %	92,953	21,664	84,602
USACE	47.7 %	6.3 %	46.0 %	9,970	1,251	9,476
Air Force	45.7 %	14.6 %	39.7 %	16,091	4,635	13,272
†Army	44.5 %	14.9 %	40.6 %	27,028	7,944	24,059
†Navy	46.4 %	10.8 %	42.8 %	21,826	4,319	19,701

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_8) How has your organization supported your well-being needs during the COVID-19 pandemic? Protection of employees at higher risk for severe illness from COVID-19 exposure

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	42.6 %	12.3 %	45.1 %	259,357	62,620	280,781
Marine Corps	43.0 %	16.7 %	40.3 %	2,042	630	1,721
DOD 4th Estate	44.7 %	10.6 %	44.6 %	15,996	2,885	16,373

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_9) How has your organization supported your well-being needs during the COVID-19 pandemic? Limited access to my agency worksite buildings/facilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.3 %	8.3 %	38.4 %	327,320	40,720	237,505
CSOSA	58.1 %	7.4 %	34.5 %	289	37	175
DHS	43.0 %	17.1 %	39.9 %	37,000	12,083	32,841
DOC	48.0 %	3.2 %	48.8 %	9,660	635	10,542
DOE	60.4 %	3.0 %	36.6 %	5,318	253	3,192
DOI	64.2 %	5.6 %	30.2 %	16,472	1,315	7,665
DOJ	52.8 %	11.4 %	35.8 %	15,323	2,408	9,880
DOL	52.0 %	4.2 %	43.8 %	3,601	268	3,120
DOT	55.7 %	3.4 %	40.9 %	11,974	642	9,079
ED	49.5 %	2.3 %	48.2 %	1,136	52	1,113
EEOC	50.7 %	3.1 %	46.3 %	655	40	592
EPA	55.2 %	3.1 %	41.7 %	4,362	235	3,300
FCC	52.6 %	2.6 %	44.8 %	322	17	269
FERC	63.0 %	1.1 %	35.9 %	713	12	403
FTC	67.3 %	1.0 %	31.6 %	474	8	225
GSA	43.0 %	3.0 %	53.9 %	3,079	204	3,917
HHS	54.1 %	3.8 %	42.1 %	26,335	1,621	21,238
HUD	50.4 %	4.1 %	45.5 %	2,234	175	1,979
NARA	62.3 %	2.9 %	34.7 %	939	40	486
NASA	59.1 %	2.8 %	38.1 %	6,172	279	3,942
NCUA	34.2 %	1.9 %	63.8 %	318	18	579

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_9) How has your organization supported your well-being needs during the COVID-19 pandemic? Limited access to my agency worksite buildings/facilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.3 %	8.3 %	38.4 %	327,320	40,720	237,505
NLRB	66.3 %	2.0 %	31.8 %	495	15	245
NRC	60.3 %	1.0 %	38.6 %	1,285	22	825
NSF	67.3 %	1.8 %	30.9 %	615	15	278
OMB	37.8 %	14.7 %	47.6 %	112	43	142
OPM	43.7 %	4.7 %	51.6 %	556	55	672
PBGC	49.9 %	1.1 %	49.0 %	302	7	298
RRB	70.1 %	4.1 %	25.8 %	274	15	104
SBA	55.4 %	3.7 %	40.8 %	723	48	528
SSA	43.0 %	6.0 %	51.0 %	11,850	1,562	13,746
State	66.3 %	6.3 %	27.4 %	6,939	621	2,947
USAGM	45.1 %	3.9 %	51.0 %	264	23	294
USAID	61.7 %	2.6 %	35.6 %	1,253	52	726
USDA	60.0 %	5.9 %	34.1 %	19,946	1,703	10,636
USDT	52.6 %	4.2 %	43.2 %	20,474	1,549	17,014
Small Agencies	57.1 %	4.3 %	38.6 %	2,889	183	1,964
DOD Overall	55.2 %	8.7 %	36.1 %	112,967	14,465	72,549
USACE	59.7 %	4.2 %	36.1 %	12,515	851	7,459
Air Force	54.2 %	10.6 %	35.2 %	18,884	3,311	11,903
†Army	54.9 %	9.6 %	35.5 %	33,076	5,080	21,129
†Navy	57.0 %	7.8 %	35.2 %	26,774	2,960	16,231

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_9) How has your organization supported your well-being needs during the COVID-19 pandemic? Limited access to my agency worksite buildings/facilities

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	53.3 %	8.3 %	38.4 %	327,320	40,720	237,505
Marine Corps	48.5 %	13.1 %	38.4 %	2,226	491	1,683
DOD 4th Estate	53.4 %	6.7 %	39.8 %	19,492	1,772	14,144

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_10) How has your organization supported your well-being needs during the COVID-19 pandemic? Social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	57.2 %	8.9 %	33.9 %	333,480	43,631	228,752
CSOSA	53.3 %	6.4 %	40.2 %	259	33	209
DHS	53.7 %	19.8 %	26.5 %	45,639	14,208	22,214
DOC	38.2 %	2.4 %	59.5 %	7,434	462	12,922
DOE	52.7 %	2.9 %	44.4 %	4,625	244	3,887
DOI	62.8 %	6.0 %	31.2 %	16,027	1,452	7,972
DOJ	61.6 %	14.1 %	24.2 %	17,184	3,013	7,457
DOL	44.7 %	3.7 %	51.6 %	3,009	227	3,759
DOT	49.9 %	3.7 %	46.4 %	10,465	677	10,562
ED	33.7 %	4.2 %	62.0 %	772	99	1,425
EEOC	33.3 %	1.6 %	65.1 %	421	19	839
EPA	43.0 %	5.0 %	52.0 %	3,380	385	4,108
FCC	36.0 %	1.5 %	62.5 %	213	10	385
FERC	28.3 %	1.1 %	70.6 %	320	12	793
FTC	43.9 %	0.2 %	55.8 %	308	2	396
GSA	31.8 %	2.1 %	66.1 %	2,239	136	4,812
HHS	47.0 %	4.6 %	48.4 %	22,334	1,952	24,898
HUD	33.6 %	4.7 %	61.7 %	1,481	199	2,696
NARA	58.6 %	1.0 %	40.4 %	872	13	580
NASA	46.2 %	1.5 %	52.3 %	4,832	143	5,417
NCUA	26.2 %	1.5 %	72.3 %	241	14	659

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_10) How has your organization supported your well-being needs during the COVID-19 pandemic? Social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	57.2 %	8.9 %	33.9 %	333,480	43,631	228,752
NLRB	49.3 %	2.8 %	48.0 %	368	21	362
NRC	57.0 %	1.3 %	41.8 %	1,213	27	890
NSF	54.4 %	1.3 %	44.2 %	496	11	398
OMB	29.3 %	34.0 %	36.7 %	87	102	109
OPM	40.8 %	7.0 %	52.2 %	524	83	684
PBGC	36.9 %	3.7 %	59.4 %	222	21	364
RRB	62.6 %	3.4 %	33.9 %	241	12	139
SBA	48.6 %	3.6 %	47.9 %	633	44	623
SSA	28.4 %	4.6 %	67.0 %	7,848	1,175	18,124
State	74.3 %	7.1 %	18.6 %	7,755	723	2,046
USAGM	33.9 %	6.3 %	59.8 %	199	35	349
USAID	54.9 %	3.9 %	41.2 %	1,110	80	847
USDA	59.8 %	7.7 %	32.5 %	19,870	2,208	10,208
USDT	45.8 %	3.6 %	50.6 %	17,785	1,328	19,950
Small Agencies	43.7 %	3.8 %	52.5 %	2,125	159	2,739
DOD Overall	65.6 %	8.6 %	25.8 %	130,949	14,302	54,930
USACE	66.7 %	4.3 %	29.0 %	13,941	874	6,017
Air Force	67.9 %	10.3 %	21.8 %	23,617	3,219	7,317
†Army	64.8 %	9.5 %	25.7 %	38,662	5,012	15,658
†Navy	70.4 %	7.7 %	21.9 %	32,583	2,956	10,489

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_10) How has your organization supported your well-being needs during the COVID-19 pandemic? Social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	57.2 %	8.9 %	33.9 %	333,480	43,631	228,752
Marine Corps	61.2 %	13.6 %	25.1 %	2,803	536	1,078
DOD 4th Estate	54.7 %	6.7 %	38.6 %	19,343	1,705	14,371

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_11) How has your organization supported your well-being needs during the COVID-19 pandemic? Rearranged workspaces to maximize social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	33.3 %	12.9 %	53.8 %	189,934	65,949	347,774
CSOSA	35.4 %	12.6 %	52.0 %	167	62	266
DHS	38.5 %	22.3 %	39.2 %	32,200	16,253	33,306
DOC	20.6 %	4.7 %	74.7 %	3,979	919	15,843
DOE	28.0 %	5.1 %	66.9 %	2,432	440	5,862
DOI	33.7 %	9.4 %	56.9 %	8,495	2,308	14,557
DOJ	35.8 %	17.7 %	46.5 %	9,354	3,892	14,266
DOL	24.4 %	6.2 %	69.3 %	1,629	395	4,949
DOT	26.4 %	6.6 %	67.0 %	5,393	1,286	14,939
ED	15.7 %	9.5 %	74.8 %	352	219	1,717
EEOC	15.4 %	3.6 %	81.0 %	192	44	1,038
EPA	23.2 %	11.7 %	65.0 %	1,814	915	5,107
FCC	14.7 %	2.1 %	83.1 %	89	12	503
FERC	9.8 %	2.8 %	87.5 %	108	31	986
FTC	18.9 %	0.8 %	80.3 %	130	6	565
GSA	17.8 %	4.5 %	77.8 %	1,237	304	5,628
HHS	29.4 %	8.8 %	61.8 %	13,637	3,877	31,500
HUD	19.4 %	9.3 %	71.4 %	839	398	3,134
NARA	39.9 %	4.1 %	56.0 %	583	53	823
NASA	23.8 %	3.8 %	72.4 %	2,438	378	7,550
NCUA	14.1 %	2.1 %	83.7 %	129	20	765

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_11) How has your organization supported your well-being needs during the COVID-19 pandemic? Rearranged workspaces to maximize social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	33.3 %	12.9 %	53.8 %	189,934	65,949	347,774
NLRB	17.7 %	5.5 %	76.8 %	134	42	569
NRC	22.7 %	6.3 %	71.0 %	477	133	1,509
NSF	22.9 %	4.2 %	72.9 %	207	37	659
OMB	17.0 %	27.7 %	55.3 %	52	84	162
OPM	24.2 %	10.2 %	65.6 %	313	119	857
PBGC	17.3 %	5.9 %	76.8 %	104	35	468
RRB	30.4 %	9.6 %	60.0 %	112	35	238
SBA	25.8 %	7.4 %	66.8 %	336	92	865
SSA	14.3 %	7.6 %	78.1 %	3,919	1,941	21,162
State	41.5 %	15.9 %	42.6 %	4,292	1,653	4,546
USAGM	18.1 %	10.8 %	71.2 %	104	61	414
USAID	26.3 %	14.5 %	59.1 %	527	293	1,200
USDA	29.5 %	11.5 %	59.1 %	9,646	3,343	19,190
USDT	24.5 %	6.6 %	68.8 %	9,450	2,446	26,930
Small Agencies	22.5 %	6.7 %	70.9 %	1,052	286	3,666
DOD Overall	37.9 %	13.4 %	48.7 %	74,012	23,537	102,035
USACE	34.6 %	8.6 %	56.8 %	7,147	1,761	11,871
Air Force	38.6 %	15.0 %	46.3 %	13,428	4,806	15,837
†Army	40.2 %	13.4 %	46.4 %	23,564	7,275	28,293
†Navy	39.6 %	13.8 %	46.6 %	17,807	5,804	22,265

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_11) How has your organization supported your well-being needs during the COVID-19 pandemic? Rearranged workspaces to maximize social distancing

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	33.3 %	12.9 %	53.8 %	189,934	65,949	347,774
Marine Corps	33.8 %	17.0 %	49.2 %	1,471	700	2,220
DOD 4th Estate	31.0 %	11.3 %	57.7 %	10,595	3,191	21,549

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_12) How has your organization supported your well-being needs during the COVID-19 pandemic? Encouraged use of personal protective equipment (PPE) or other safety equipment in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	64.2 %	5.5 %	30.3 %	369,104	28,974	206,964
CSOSA	53.3 %	9.2 %	37.6 %	258	47	197
DHS	72.5 %	7.1 %	20.4 %	59,273	5,191	17,496
DOC	41.1 %	2.8 %	56.1 %	7,952	556	12,277
DOE	55.8 %	3.0 %	41.2 %	4,887	261	3,600
DOI	68.2 %	5.7 %	26.1 %	17,284	1,434	6,700
DOJ	72.7 %	8.2 %	19.1 %	19,947	1,792	5,878
DOL	46.2 %	4.5 %	49.2 %	3,074	285	3,621
DOT	55.2 %	3.2 %	41.6 %	11,570	660	9,433
ED	35.1 %	4.4 %	60.4 %	799	103	1,386
EEOC	33.0 %	2.4 %	64.5 %	419	31	829
EPA	40.4 %	8.0 %	51.7 %	3,180	618	4,066
FCC	35.1 %	1.7 %	63.2 %	215	10	383
FERC	27.4 %	2.2 %	70.4 %	312	24	790
FTC	46.6 %	1.1 %	52.3 %	326	8	372
GSA	33.6 %	2.3 %	64.2 %	2,370	151	4,654
HHS	49.6 %	3.9 %	46.5 %	23,389	1,726	23,982
HUD	34.3 %	6.6 %	59.2 %	1,502	283	2,583
NARA	62.1 %	1.4 %	36.5 %	923	18	522
NASA	50.7 %	1.2 %	48.1 %	5,309	119	4,955
NCUA	27.5 %	4.9 %	67.6 %	254	44	616

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_12) How has your organization supported your well-being needs during the COVID-19 pandemic? Encouraged use of personal protective equipment (PPE) or other safety equipment in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	64.2 %	5.5 %	30.3 %	369,104	28,974	206,964
NLRB	46.7 %	7.0 %	46.3 %	345	52	349
NRC	59.2 %	1.5 %	39.3 %	1,261	31	835
NSF	49.3 %	3.0 %	47.7 %	448	25	427
OMB	18.9 %	47.8 %	33.4 %	56	143	97
OPM	39.1 %	10.9 %	50.0 %	497	131	664
PBGC	34.4 %	4.3 %	61.3 %	208	24	375
RRB	62.5 %	3.5 %	34.0 %	238	12	140
SBA	51.5 %	3.7 %	44.8 %	675	44	580
SSA	29.6 %	4.9 %	65.5 %	8,197	1,233	17,657
State	76.4 %	5.5 %	18.1 %	7,976	556	1,984
USAGM	37.3 %	7.3 %	55.5 %	219	40	323
USAID	51.0 %	5.5 %	43.5 %	1,026	110	889
USDA	68.9 %	4.8 %	26.4 %	22,451	1,479	8,335
USDT	48.9 %	4.4 %	46.7 %	18,928	1,657	18,404
Small Agencies	45.3 %	4.3 %	50.4 %	2,197	185	2,628
DOD Overall	71.5 %	5.6 %	22.9 %	141,139	9,891	48,937
USACE	71.7 %	3.5 %	24.8 %	14,954	699	5,162
Air Force	74.3 %	6.3 %	19.4 %	25,567	2,024	6,510
†Army	70.4 %	6.5 %	23.1 %	41,662	3,519	14,091
†Navy	76.3 %	4.4 %	19.2 %	35,020	1,827	9,140

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_12) How has your organization supported your well-being needs during the COVID-19 pandemic? Encouraged use of personal protective equipment (PPE) or other safety equipment in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	64.2 %	5.5 %	30.3 %	369,104	28,974	206,964
Marine Corps	68.7 %	9.9 %	21.4 %	3,056	403	949
DOD 4th Estate	60.0 %	5.0 %	35.0 %	20,880	1,419	13,085

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_13) How has your organization supported your well-being needs during the COVID-19 pandemic? Cleaning and sanitizing supplies available to reduce risk of illness in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	60.7 %	9.1 %	30.1 %	347,747	48,547	209,063
CSOSA	45.0 %	17.2 %	37.7 %	213	90	197
DHS	68.6 %	11.7 %	19.7 %	56,198	8,696	17,127
DOC	37.7 %	4.5 %	57.7 %	7,191	925	12,668
DOE	52.1 %	4.2 %	43.7 %	4,565	360	3,826
DOI	68.9 %	5.8 %	25.2 %	17,549	1,420	6,464
DOJ	71.1 %	11.5 %	17.4 %	19,280	2,704	5,662
DOL	44.6 %	6.3 %	49.1 %	2,948	402	3,621
DOT	54.1 %	3.8 %	42.1 %	11,326	817	9,546
ED	31.1 %	7.6 %	61.3 %	707	179	1,406
EEOC	31.7 %	3.8 %	64.6 %	401	47	829
EPA	38.4 %	8.9 %	52.8 %	3,006	694	4,155
FCC	25.6 %	4.0 %	70.4 %	156	23	425
FERC	21.8 %	3.6 %	74.6 %	246	39	842
FTC	46.8 %	0.7 %	52.5 %	326	5	369
GSA	31.9 %	2.7 %	65.5 %	2,246	182	4,753
HHS	45.0 %	6.4 %	48.6 %	21,043	2,926	25,149
HUD	31.7 %	8.6 %	59.7 %	1,399	367	2,616
NARA	60.3 %	2.1 %	37.6 %	894	28	536
NASA	43.4 %	3.0 %	53.6 %	4,524	301	5,547
NCUA	23.9 %	7.4 %	68.7 %	221	66	625

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_13) How has your organization supported your well-being needs during the COVID-19 pandemic? Cleaning and sanitizing supplies available to reduce risk of illness in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	60.7 %	9.1 %	30.1 %	347,747	48,547	209,063
NLRB	43.9 %	13.0 %	43.1 %	325	96	327
NRC	58.1 %	3.2 %	38.7 %	1,238	67	826
NSF	46.2 %	4.6 %	49.2 %	420	40	444
OMB	42.9 %	17.6 %	39.5 %	129	52	117
OPM	45.2 %	7.9 %	46.9 %	577	91	625
PBGC	33.7 %	5.3 %	61.0 %	201	31	370
RRB	61.0 %	8.0 %	31.0 %	235	28	127
SBA	52.8 %	5.3 %	42.0 %	692	64	540
SSA	26.4 %	6.7 %	66.9 %	7,320	1,739	18,008
State	77.0 %	7.4 %	15.6 %	8,017	784	1,722
USAGM	34.1 %	8.7 %	57.2 %	200	48	334
USAID	47.8 %	8.4 %	43.8 %	962	171	898
USDA	67.0 %	7.8 %	25.2 %	21,868	2,540	7,888
USDT	41.4 %	9.6 %	49.0 %	16,207	3,506	19,272
Small Agencies	45.3 %	4.8 %	49.8 %	2,195	214	2,608
DOD Overall	67.4 %	10.3 %	22.3 %	132,722	18,805	48,594
USACE	69.1 %	5.8 %	25.1 %	14,392	1,201	5,246
Air Force	72.1 %	10.5 %	17.4 %	24,817	3,430	5,894
†Army	66.3 %	11.3 %	22.4 %	39,249	6,294	13,774
†Navy	71.3 %	10.1 %	18.7 %	32,707	4,277	9,034

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_13) How has your organization supported your well-being needs during the COVID-19 pandemic? Cleaning and sanitizing supplies available to reduce risk of illness in my agency worksite

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	60.7 %	9.1 %	30.1 %	347,747	48,547	209,063
Marine Corps	64.7 %	15.8 %	19.5 %	2,855	666	887
DOD 4th Estate	54.2 %	9.3 %	36.6 %	18,702	2,937	13,759

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_14) How has your organization supported your well-being needs during the COVID-19 pandemic? Training for all employees on health and safety protocols

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	56.5 %	13.2 %	30.3 %	331,038	73,278	199,854
CSOSA	38.7 %	25.3 %	35.9 %	184	130	186
DHS	59.0 %	16.7 %	24.3 %	48,787	12,600	20,476
DOC	48.5 %	8.2 %	43.3 %	9,369	1,749	9,627
DOE	58.0 %	7.4 %	34.6 %	5,093	634	3,005
DOI	57.4 %	13.8 %	28.7 %	14,550	3,444	7,380
DOJ	53.8 %	18.4 %	27.8 %	14,490	4,466	8,629
DOL	64.4 %	6.9 %	28.7 %	4,463	428	2,081
DOT	49.1 %	10.5 %	40.4 %	10,338	2,204	9,067
ED	29.1 %	16.1 %	54.8 %	654	374	1,257
EEOC	33.6 %	8.9 %	57.5 %	420	113	739
EPA	37.6 %	20.8 %	41.6 %	2,944	1,638	3,269
FCC	25.3 %	10.1 %	64.7 %	153	56	395
FERC	30.6 %	5.0 %	64.5 %	345	55	725
FTC	38.9 %	3.3 %	57.7 %	269	24	405
GSA	41.9 %	6.6 %	51.5 %	2,963	462	3,738
HHS	49.9 %	9.6 %	40.5 %	23,508	4,576	20,913
HUD	32.6 %	14.7 %	52.7 %	1,426	641	2,311
NARA	77.6 %	1.7 %	20.6 %	1,152	23	282
NASA	61.9 %	3.8 %	34.3 %	6,492	373	3,499
NCUA	31.6 %	9.5 %	58.8 %	291	85	538

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_14) How has your organization supported your well-being needs during the COVID-19 pandemic? Training for all employees on health and safety protocols

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	56.5 %	13.2 %	30.3 %	331,038	73,278	199,854
NLRB	29.0 %	25.1 %	45.9 %	215	185	345
NRC	65.1 %	4.9 %	30.0 %	1,376	104	640
NSF	40.0 %	10.9 %	49.1 %	359	93	445
OMB	10.6 %	54.5 %	34.9 %	29	164	103
OPM	30.3 %	18.9 %	50.9 %	384	227	674
PBGC	39.1 %	12.1 %	48.8 %	238	70	298
RRB	68.0 %	9.1 %	22.9 %	265	33	95
SBA	55.7 %	9.1 %	35.1 %	722	114	458
SSA	44.7 %	7.9 %	47.4 %	12,239	2,033	12,836
State	54.8 %	20.6 %	24.5 %	5,664	2,188	2,635
USAGM	31.9 %	17.5 %	50.6 %	186	98	293
USAID	44.6 %	18.1 %	37.3 %	895	366	762
USDA	55.8 %	14.9 %	29.2 %	18,128	4,721	9,375
USDT	42.4 %	13.4 %	44.2 %	16,588	4,980	17,300
Small Agencies	38.2 %	12.0 %	49.8 %	1,861	565	2,581
DOD Overall	62.4 %	12.7 %	24.9 %	123,998	23,262	52,492
USACE	62.3 %	9.6 %	28.0 %	12,963	1,987	5,835
Air Force	61.7 %	14.6 %	23.6 %	21,334	4,705	8,027
†Army	60.4 %	13.7 %	25.9 %	35,681	7,704	15,803
†Navy	67.5 %	11.2 %	21.4 %	31,261	4,688	10,006

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q43_14) How has your organization supported your well-being needs during the COVID-19 pandemic? Training for all employees on health and safety protocols

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	56.5 %	13.2 %	30.3 %	331,038	73,278	199,854
Marine Corps	55.3 %	19.2 %	25.5 %	2,439	811	1,148
DOD 4th Estate	58.0 %	11.0 %	31.0 %	20,320	3,367	11,673

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q44) During the COVID-19 pandemic my organization’s senior leaders have demonstrated commitment to employee health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	46.2 %	34.6 %	9.5 %	5.2 %	4.5 %	598,829	8,025
CSOSA	41.9 %	41.1 %	10.4 %	2.8 %	3.8 %	492	6
DHS	33.9 %	36.0 %	13.5 %	8.2 %	8.4 %	81,296	845
DOC	55.5 %	34.5 %	6.6 %	1.9 %	1.5 %	20,417	507
DOE	63.5 %	27.8 %	5.1 %	2.1 %	1.6 %	8,733	59
DOI	42.6 %	35.9 %	10.3 %	5.7 %	5.6 %	25,117	383
DOJ	36.5 %	35.5 %	12.0 %	8.6 %	7.5 %	27,406	285
DOL	49.7 %	32.5 %	9.5 %	4.3 %	4.0 %	6,856	168
DOT	53.6 %	35.0 %	6.9 %	2.4 %	2.0 %	21,401	348
ED	47.9 %	37.0 %	8.4 %	3.6 %	3.1 %	2,268	52
EEOC	63.6 %	28.4 %	5.8 %	1.3 %	1.0 %	1,275	15
EPA	38.1 %	35.0 %	11.3 %	8.4 %	7.1 %	7,867	72
FCC	80.5 %	15.5 %	2.2 %	1.2 %	0.5 %	607	4
FERC	81.4 %	15.7 %	2.0 %	0.5 %	0.4 %	1,130	7
FTC	90.4 %	8.6 %	0.8 %	0.0%	0.3 %	706	3
GSA	74.0 %	21.9 %	2.8 %	0.5 %	0.7 %	7,155	48
HHS	56.2 %	32.3 %	6.7 %	2.8 %	2.0 %	48,917	507
HUD	54.4 %	34.3 %	7.6 %	2.0 %	1.7 %	4,321	101
NARA	68.4 %	26.5 %	2.7 %	1.1 %	1.3 %	1,453	13
NASA	77.0 %	19.8 %	2.1 %	0.8 %	0.4 %	10,350	56
NCUA	72.8 %	22.8 %	3.0 %	0.5 %	0.8 %	918	2
NLRB	44.2 %	32.0 %	8.4 %	4.9 %	10.6 %	751	11
NRC	72.1 %	23.0 %	2.7 %	1.4 %	0.8 %	2,125	12
NSF	80.7 %	16.1 %	2.2 %	0.7 %	0.2 %	906	3

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q44) During the COVID-19 pandemic my organization's senior leaders have demonstrated commitment to employee health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	46.2 %	34.6 %	9.5 %	5.2 %	4.5 %	598,829	8,025
OMB	8.6 %	14.1 %	13.4 %	28.1 %	35.8 %	302	0
OPM	46.0 %	37.0 %	9.7 %	4.2 %	3.1 %	1,272	39
PBGC	67.3 %	27.0 %	4.4 %	0.8 %	0.5 %	596	13
RRB	53.5 %	33.2 %	8.6 %	2.8 %	1.8 %	378	14
SBA	48.0 %	35.7 %	8.2 %	4.6 %	3.5 %	1,275	28
SSA	42.6 %	38.9 %	11.4 %	3.9 %	3.2 %	26,252	899
State	39.2 %	37.2 %	10.2 %	7.8 %	5.6 %	10,459	65
USAGM	32.7 %	41.7 %	12.7 %	5.0 %	7.8 %	573	20
USAID	54.3 %	34.0 %	5.4 %	3.7 %	2.6 %	2,027	13
USDA	39.0 %	39.7 %	11.2 %	5.7 %	4.4 %	31,897	453
USDT	51.1 %	34.5 %	8.1 %	3.3 %	3.0 %	38,272	876
Small Agencies	66.1 %	23.4 %	5.2 %	2.6 %	2.6 %	5,012	39
DOD Overall	47.6 %	34.3 %	9.0 %	5.0 %	4.0 %	198,047	2,059
USACE	53.8 %	35.0 %	6.9 %	2.6 %	1.6 %	20,693	202
Air Force	47.0 %	32.9 %	9.5 %	5.9 %	4.8 %	33,718	369
†Army	44.9 %	34.6 %	10.2 %	5.6 %	4.7 %	58,758	557
†Navy	47.5 %	36.1 %	8.4 %	4.6 %	3.4 %	45,545	406
Marine Corps	40.3 %	34.2 %	12.6 %	7.1 %	5.7 %	4,348	62
DOD 4th Estate	52.8 %	31.7 %	7.7 %	4.1 %	3.7 %	34,985	463

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q45) During the COVID-19 pandemic my organization’s senior leaders have supported policies and procedures to protect employee health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	46.2 %	35.6 %	9.4 %	4.8 %	4.0 %	596,817	8,475
CSOSA	41.0 %	39.6 %	13.5 %	3.1 %	2.8 %	486	12
DHS	34.0 %	37.7 %	13.4 %	7.5 %	7.4 %	80,964	906
DOC	55.7 %	35.0 %	6.2 %	1.8 %	1.3 %	20,355	513
DOE	63.4 %	28.0 %	5.0 %	2.2 %	1.4 %	8,702	70
DOI	42.4 %	37.1 %	9.9 %	5.7 %	5.0 %	25,084	366
DOJ	36.4 %	36.8 %	12.2 %	7.8 %	6.8 %	27,321	308
DOL	49.9 %	33.6 %	9.2 %	3.7 %	3.6 %	6,824	184
DOT	53.5 %	35.8 %	6.6 %	2.3 %	1.8 %	21,308	381
ED	47.9 %	38.9 %	8.0 %	2.8 %	2.4 %	2,240	66
EEOC	63.1 %	29.0 %	5.7 %	1.4 %	0.8 %	1,265	21
EPA	38.1 %	35.5 %	12.1 %	7.8 %	6.5 %	7,836	86
FCC	79.3 %	16.8 %	2.0 %	1.4 %	0.5 %	605	5
FERC	81.6 %	15.2 %	2.3 %	0.4 %	0.4 %	1,119	9
FTC	90.0 %	8.8 %	0.9 %	0.1 %	0.2 %	704	2
GSA	73.7 %	22.2 %	2.8 %	0.7 %	0.7 %	7,120	60
HHS	56.1 %	32.8 %	6.8 %	2.5 %	1.9 %	48,664	609
HUD	54.1 %	35.1 %	7.7 %	1.5 %	1.5 %	4,282	122
NARA	68.1 %	26.0 %	3.7 %	1.2 %	1.0 %	1,450	16
NASA	76.4 %	20.3 %	2.3 %	0.6 %	0.4 %	10,307	66
NCUA	73.2 %	21.5 %	3.6 %	0.7 %	1.0 %	916	2
NLRB	43.8 %	32.8 %	7.2 %	5.4 %	10.9 %	746	15
NRC	71.0 %	24.0 %	3.1 %	1.2 %	0.8 %	2,122	11
NSF	79.9 %	17.0 %	2.1 %	0.8 %	0.2 %	904	4

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q45) During the COVID-19 pandemic my organization’s senior leaders have supported policies and procedures to protect employee health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	46.2 %	35.6 %	9.4 %	4.8 %	4.0 %	596,817	8,475
OMB	8.7 %	16.7 %	16.3 %	25.3 %	33.1 %	302	0
OPM	46.2 %	37.2 %	9.0 %	4.5 %	3.1 %	1,265	42
PBGC	68.0 %	25.8 %	5.1 %	0.6 %	0.5 %	588	19
RRB	53.2 %	35.6 %	8.7 %	0.6 %	1.8 %	380	12
SBA	48.2 %	35.6 %	8.7 %	4.2 %	3.3 %	1,279	23
SSA	42.7 %	40.3 %	11.0 %	3.3 %	2.7 %	26,069	985
State	39.3 %	39.6 %	10.3 %	6.6 %	4.2 %	10,429	68
USAGM	33.4 %	41.7 %	12.8 %	4.8 %	7.4 %	567	24
USAID	53.3 %	36.1 %	5.3 %	3.0 %	2.3 %	2,016	14
USDA	38.9 %	41.3 %	10.6 %	5.3 %	3.9 %	31,822	459
USDT	51.1 %	35.4 %	7.8 %	3.0 %	2.7 %	38,197	872
Small Agencies	65.5 %	24.5 %	5.3 %	2.4 %	2.2 %	4,993	49
DOD Overall	47.7 %	35.2 %	8.9 %	4.6 %	3.6 %	197,586	2,074
USACE	53.9 %	35.7 %	6.5 %	2.5 %	1.5 %	20,646	206
Air Force	47.1 %	33.9 %	9.3 %	5.5 %	4.2 %	33,663	349
†Army	45.0 %	35.3 %	10.2 %	5.3 %	4.2 %	58,602	572
†Navy	47.6 %	37.2 %	8.2 %	4.0 %	3.0 %	45,437	404
Marine Corps	40.2 %	35.7 %	12.2 %	6.8 %	5.1 %	4,346	59
DOD 4th Estate	52.8 %	32.7 %	7.5 %	3.7 %	3.2 %	34,892	484

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q46) During the COVID-19 pandemic my organization's senior leaders have provided effective communications about the pandemic.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	41.4 %	34.8 %	11.8 %	6.9 %	5.2 %	599,237	4,738
CSOSA	38.5 %	37.9 %	12.7 %	6.1 %	4.8 %	494	3
DHS	31.5 %	35.8 %	15.1 %	9.2 %	8.5 %	81,127	556
DOC	46.7 %	36.1 %	10.2 %	4.6 %	2.4 %	20,504	295
DOE	58.8 %	29.6 %	6.5 %	3.2 %	1.9 %	8,724	33
DOI	35.8 %	35.7 %	14.4 %	8.0 %	6.1 %	25,150	249
DOJ	33.8 %	35.4 %	13.3 %	9.2 %	8.4 %	27,399	158
DOL	42.0 %	32.6 %	12.3 %	7.4 %	5.7 %	6,899	91
DOT	46.7 %	35.3 %	10.6 %	4.6 %	2.9 %	21,433	206
ED	43.1 %	36.4 %	10.2 %	6.4 %	3.9 %	2,282	28
EEOC	61.7 %	30.0 %	5.4 %	2.1 %	0.7 %	1,274	8
EPA	34.9 %	36.0 %	12.9 %	8.9 %	7.3 %	7,884	26
FCC	73.9 %	20.1 %	4.2 %	1.3 %	0.4 %	606	1
FERC	79.5 %	16.2 %	3.1 %	0.9 %	0.3 %	1,125	8
FTC	88.0 %	10.2 %	1.1 %	0.2 %	0.5 %	708	1
GSA	69.1 %	24.4 %	4.6 %	1.1 %	0.7 %	7,133	28
HHS	49.8 %	33.0 %	9.1 %	4.8 %	3.3 %	48,881	293
HUD	46.5 %	35.0 %	11.2 %	4.5 %	2.7 %	4,351	49
NARA	63.6 %	28.6 %	4.5 %	1.8 %	1.5 %	1,450	11
NASA	68.2 %	25.0 %	4.3 %	1.8 %	0.7 %	10,321	35
NCUA	65.7 %	25.2 %	6.3 %	1.8 %	1.0 %	912	1
NLRB	38.0 %	32.7 %	11.5 %	7.1 %	10.6 %	750	5
NRC	66.5 %	25.9 %	4.6 %	2.1 %	0.9 %	2,120	8
NSF	75.1 %	19.9 %	3.0 %	1.4 %	0.5 %	900	4

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q46) During the COVID-19 pandemic my organization's senior leaders have provided effective communications about the pandemic.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	41.4 %	34.8 %	11.8 %	6.9 %	5.2 %	599,237	4,738
OMB	6.6 %	16.3 %	12.7 %	25.1 %	39.4 %	300	1
OPM	39.4 %	38.4 %	12.4 %	6.3 %	3.5 %	1,286	18
PBGC	48.2 %	35.8 %	8.2 %	4.1 %	3.6 %	598	7
RRB	41.2 %	39.2 %	9.8 %	5.0 %	4.8 %	384	6
SBA	40.6 %	34.1 %	11.4 %	8.5 %	5.4 %	1,278	16
SSA	34.1 %	37.5 %	15.1 %	7.9 %	5.4 %	26,555	445
State	35.3 %	38.7 %	12.1 %	8.7 %	5.2 %	10,423	49
USAGM	28.6 %	38.9 %	14.7 %	7.3 %	10.5 %	578	10
USAID	47.1 %	37.8 %	8.5 %	4.2 %	2.4 %	2,020	6
USDA	33.8 %	38.7 %	14.4 %	7.8 %	5.2 %	31,961	265
USDT	47.6 %	34.7 %	9.3 %	4.8 %	3.5 %	38,503	491
Small Agencies	57.6 %	26.9 %	8.4 %	3.9 %	3.2 %	5,006	26
DOD Overall	43.0 %	34.5 %	11.1 %	6.7 %	4.7 %	197,918	1,301
USACE	48.3 %	36.2 %	9.2 %	4.1 %	2.1 %	20,638	145
Air Force	41.2 %	33.1 %	12.0 %	8.0 %	5.7 %	33,704	240
†Army	40.3 %	34.1 %	12.4 %	7.5 %	5.7 %	58,661	370
†Navy	43.4 %	36.4 %	10.3 %	5.9 %	3.9 %	45,486	255
Marine Corps	36.2 %	34.0 %	15.0 %	8.7 %	6.2 %	4,362	40
DOD 4th Estate	48.7 %	32.8 %	9.3 %	5.3 %	3.9 %	35,067	251

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q47) During the COVID-19 pandemic my supervisor has shown concern for my health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	52.5 %	31.9 %	8.8 %	3.6 %	3.2 %	600,764	5,929
CSOSA	53.9 %	33.4 %	7.9 %	2.1 %	2.7 %	494	4
DHS	41.4 %	34.8 %	12.2 %	5.7 %	5.8 %	81,469	601
DOC	59.5 %	29.7 %	7.6 %	1.8 %	1.4 %	20,445	475
DOE	66.5 %	25.2 %	5.5 %	1.7 %	1.1 %	8,723	71
DOI	55.6 %	31.6 %	7.4 %	2.9 %	2.4 %	25,323	186
DOJ	45.9 %	33.1 %	10.7 %	5.1 %	5.2 %	27,472	203
DOL	58.9 %	28.8 %	7.3 %	2.6 %	2.4 %	6,904	118
DOT	60.0 %	30.5 %	6.0 %	2.1 %	1.5 %	21,547	209
ED	64.3 %	27.6 %	5.2 %	1.2 %	1.7 %	2,295	29
EEOC	65.2 %	25.1 %	6.4 %	2.1 %	1.2 %	1,263	26
EPA	64.6 %	27.9 %	5.1 %	1.4 %	1.1 %	7,879	56
FCC	70.0 %	22.7 %	4.4 %	1.3 %	1.6 %	601	8
FERC	76.6 %	17.6 %	3.9 %	1.2 %	0.7 %	1,130	10
FTC	83.8 %	10.8 %	4.0 %	1.1 %	0.4 %	708	4
GSA	72.3 %	21.6 %	4.4 %	1.1 %	0.7 %	7,154	50
HHS	59.7 %	28.3 %	7.4 %	2.6 %	2.0 %	48,917	516
HUD	62.7 %	27.6 %	6.5 %	1.6 %	1.6 %	4,348	70
NARA	68.4 %	23.3 %	5.1 %	1.7 %	1.5 %	1,452	16
NASA	75.7 %	20.3 %	3.0 %	0.7 %	0.3 %	10,348	62
NCUA	66.1 %	24.1 %	6.6 %	1.6 %	1.6 %	911	10
NLRB	61.6 %	28.5 %	6.0 %	1.9 %	1.9 %	751	9
NRC	69.6 %	23.7 %	4.4 %	1.0 %	1.4 %	2,116	23
NSF	75.2 %	18.4 %	4.4 %	0.9 %	1.0 %	903	5

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q47) During the COVID-19 pandemic my supervisor has shown concern for my health and safety.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	52.5 %	31.9 %	8.8 %	3.6 %	3.2 %	600,764	5,929
OMB	74.1 %	18.9 %	1.6 %	3.0 %	2.5 %	301	0
OPM	60.1 %	30.3 %	6.1 %	1.9 %	1.6 %	1,281	26
PBGC	71.2 %	23.5 %	4.3 %	0.6 %	0.4 %	603	5
RRB	52.4 %	30.5 %	11.7 %	2.1 %	3.4 %	385	6
SBA	61.7 %	27.7 %	6.0 %	2.5 %	2.3 %	1,292	14
SSA	46.5 %	35.6 %	11.5 %	3.5 %	2.9 %	26,564	575
State	58.4 %	30.2 %	6.6 %	3.0 %	1.8 %	10,431	83
USAGM	44.5 %	34.3 %	13.2 %	3.4 %	4.6 %	572	20
USAID	61.7 %	29.3 %	5.0 %	2.4 %	1.5 %	2,019	18
USDA	48.4 %	36.4 %	8.9 %	3.6 %	2.7 %	32,036	304
USDT	58.8 %	29.5 %	6.9 %	2.5 %	2.3 %	38,535	601
Small Agencies	67.5 %	23.2 %	5.6 %	1.8 %	1.9 %	4,983	67
DOD Overall	52.2 %	32.3 %	8.7 %	3.7 %	3.2 %	198,609	1,449
USACE	57.0 %	32.1 %	7.1 %	2.3 %	1.5 %	20,787	118
Air Force	52.2 %	31.6 %	8.7 %	4.0 %	3.5 %	33,863	219
†Army	48.9 %	32.8 %	9.9 %	4.4 %	4.0 %	58,888	390
†Navy	52.5 %	33.7 %	8.2 %	3.3 %	2.3 %	45,621	316
Marine Corps	47.3 %	33.9 %	10.0 %	4.8 %	4.1 %	4,375	37
DOD 4thEstate	56.6 %	29.3 %	7.8 %	3.2 %	3.2 %	35,075	369

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q48) During the COVID-19 pandemic my supervisor has supported my efforts to stay healthy and safe while working.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	53.3 %	32.1 %	8.8 %	3.0 %	2.8 %	597,230	8,491
CSOSA	55.5 %	31.8 %	7.9 %	2.3 %	2.5 %	494	6
DHS	41.9 %	35.6 %	12.3 %	4.9 %	5.2 %	81,143	767
DOC	60.7 %	29.4 %	7.4 %	1.4 %	1.1 %	20,214	652
DOE	67.9 %	24.5 %	5.3 %	1.3 %	1.0 %	8,677	101
DOI	57.1 %	31.8 %	7.0 %	2.1 %	2.0 %	25,204	262
DOJ	46.4 %	33.7 %	10.8 %	4.6 %	4.5 %	27,391	245
DOL	60.2 %	28.8 %	7.2 %	1.8 %	2.0 %	6,849	167
DOT	61.2 %	30.1 %	5.9 %	1.5 %	1.3 %	21,416	300
ED	65.6 %	26.4 %	5.3 %	1.2 %	1.6 %	2,283	36
EEOC	66.5 %	24.9 %	6.6 %	1.4 %	0.7 %	1,249	41
EPA	66.7 %	26.9 %	4.6 %	0.9 %	0.9 %	7,843	78
FCC	72.7 %	20.9 %	4.3 %	0.9 %	1.3 %	591	19
FERC	78.3 %	16.6 %	4.2 %	0.3 %	0.6 %	1,116	22
FTC	84.1 %	11.2 %	3.2 %	1.1 %	0.4 %	704	6
GSA	73.5 %	20.5 %	4.6 %	0.7 %	0.6 %	7,104	92
HHS	60.9 %	28.4 %	7.1 %	2.0 %	1.7 %	48,544	797
HUD	64.2 %	27.0 %	6.1 %	1.1 %	1.5 %	4,299	114
NARA	70.3 %	22.5 %	5.0 %	0.9 %	1.2 %	1,436	31
NASA	77.1 %	19.3 %	2.8 %	0.5 %	0.3 %	10,276	129
NCUA	66.9 %	23.3 %	7.3 %	0.9 %	1.5 %	903	15
NLRB	62.7 %	27.8 %	6.4 %	1.6 %	1.5 %	743	17
NRC	72.1 %	22.2 %	4.2 %	0.7 %	0.8 %	2,112	27
NSF	77.4 %	18.1 %	3.4 %	0.7 %	0.5 %	895	12

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q48) During the COVID-19 pandemic my supervisor has supported my efforts to stay healthy and safe while working.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	53.3 %	32.1 %	8.8 %	3.0 %	2.8 %	597,230	8,491
OMB	76.0 %	17.1 %	2.9 %	1.9 %	2.0 %	300	1
OPM	61.7 %	30.8 %	5.0 %	1.0 %	1.5 %	1,274	29
PBGC	72.1 %	23.4 %	3.2 %	0.9 %	0.4 %	602	7
RRB	52.6 %	31.8 %	11.3 %	1.3 %	3.0 %	385	9
SBA	62.9 %	27.2 %	5.7 %	2.0 %	2.1 %	1,282	23
SSA	47.2 %	35.6 %	12.1 %	2.7 %	2.4 %	26,155	967
State	59.5 %	30.3 %	6.5 %	2.1 %	1.6 %	10,410	105
USAGM	44.0 %	36.7 %	11.2 %	3.6 %	4.5 %	562	27
USAID	63.0 %	28.2 %	6.2 %	1.3 %	1.3 %	1,998	34
USDA	49.6 %	36.8 %	8.6 %	2.8 %	2.3 %	31,886	402
USDT	59.8 %	29.2 %	7.0 %	2.0 %	2.0 %	38,199	861
Small Agencies	68.8 %	22.5 %	5.4 %	1.7 %	1.6 %	4,936	107
DOD Overall	52.9 %	32.5 %	8.7 %	3.1 %	2.7 %	197,755	1,983
USACE	58.4 %	32.0 %	6.5 %	1.8 %	1.3 %	20,696	166
Air Force	52.9 %	31.7 %	9.0 %	3.5 %	2.9 %	33,744	283
†Army	49.4 %	33.6 %	9.8 %	3.8 %	3.4 %	58,624	561
†Navy	53.2 %	33.9 %	8.2 %	2.6 %	2.0 %	45,473	397
Marine Corps	48.5 %	33.4 %	9.8 %	4.6 %	3.6 %	4,368	39
DOD 4th Estate	57.8 %	28.9 %	8.2 %	2.5 %	2.6 %	34,850	537

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q49) During the COVID-19 pandemic my supervisor has created an environment where I can voice my concerns about staying healthy and safe.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	50.3 %	29.8 %	11.3 %	4.5 %	4.0 %	593,747	11,755
CSOSA	52.4 %	29.0 %	11.5 %	3.6 %	3.4 %	487	11
DHS	39.3 %	31.6 %	15.2 %	6.9 %	7.0 %	80,825	1,045
DOC	57.0 %	28.2 %	10.3 %	2.6 %	1.9 %	19,958	925
DOE	64.3 %	24.6 %	7.1 %	2.4 %	1.6 %	8,616	154
DOI	53.7 %	29.9 %	9.7 %	3.7 %	3.1 %	25,091	362
DOJ	43.5 %	30.0 %	13.5 %	6.4 %	6.6 %	27,209	423
DOL	56.6 %	26.8 %	10.1 %	3.2 %	3.3 %	6,790	213
DOT	57.9 %	29.5 %	7.8 %	2.7 %	2.1 %	21,295	438
ED	61.7 %	25.8 %	7.7 %	2.6 %	2.2 %	2,254	63
EEOC	63.3 %	23.0 %	9.3 %	3.1 %	1.3 %	1,241	45
EPA	62.7 %	26.6 %	7.0 %	2.2 %	1.5 %	7,809	114
FCC	66.5 %	20.9 %	9.1 %	2.0 %	1.4 %	585	23
FERC	75.5 %	17.9 %	4.4 %	1.5 %	0.7 %	1,109	26
FTC	80.4 %	12.1 %	4.7 %	1.8 %	1.0 %	696	16
GSA	70.5 %	20.9 %	6.2 %	1.4 %	1.0 %	7,072	115
HHS	57.4 %	27.1 %	9.5 %	3.2 %	2.6 %	48,227	1,088
HUD	60.9 %	25.7 %	9.2 %	2.2 %	2.0 %	4,288	132
NARA	66.9 %	22.1 %	7.5 %	1.8 %	1.7 %	1,430	30
NASA	74.2 %	20.2 %	3.8 %	1.2 %	0.6 %	10,252	145
NCUA	63.4 %	22.4 %	10.2 %	1.6 %	2.4 %	895	24
NLRB	58.9 %	24.1 %	11.1 %	3.6 %	2.3 %	731	29
NRC	68.8 %	22.3 %	6.3 %	1.1 %	1.5 %	2,100	35
NSF	73.5 %	18.5 %	5.5 %	1.5 %	1.0 %	885	21

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q49) During the COVID-19 pandemic my supervisor has created an environment where I can voice my concerns about staying healthy and safe.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	50.3 %	29.8 %	11.3 %	4.5 %	4.0 %	593,747	11,755
OMB	74.5 %	17.8 %	5.0 %	0.9 %	1.8 %	299	1
OPM	58.3 %	27.9 %	9.4 %	1.8 %	2.6 %	1,257	46
PBGC	69.5 %	22.8 %	5.9 %	1.2 %	0.6 %	591	17
RRB	48.4 %	29.7 %	13.9 %	3.5 %	4.5 %	379	13
SBA	57.9 %	26.6 %	8.9 %	3.8 %	2.7 %	1,275	25
SSA	42.4 %	32.0 %	16.6 %	5.2 %	3.8 %	25,868	1,221
State	55.9 %	28.5 %	8.8 %	4.1 %	2.7 %	10,360	140
USAGM	41.4 %	34.2 %	13.8 %	3.9 %	6.7 %	560	30
USAID	60.3 %	26.4 %	8.6 %	2.6 %	2.1 %	1,989	42
USDA	46.4 %	34.2 %	11.5 %	4.4 %	3.5 %	31,754	541
USDT	56.8 %	27.5 %	9.9 %	3.0 %	2.8 %	37,895	1,159
Small Agencies	64.6 %	22.1 %	8.3 %	2.5 %	2.5 %	4,902	136
DOD Overall	50.2 %	30.3 %	11.0 %	4.6 %	3.9 %	196,773	2,907
USACE	55.4 %	30.5 %	9.4 %	2.7 %	1.9 %	20,618	250
Air Force	50.4 %	29.3 %	11.0 %	4.9 %	4.4 %	33,609	415
†Army	47.0 %	30.9 %	12.0 %	5.2 %	4.8 %	58,387	766
†Navy	50.1 %	31.9 %	10.5 %	4.2 %	3.2 %	45,271	588
Marine Corps	45.8 %	30.7 %	12.4 %	6.2 %	4.8 %	4,340	63
DOD 4th Estate	54.7 %	27.4 %	10.3 %	3.8 %	3.8 %	34,548	825

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_1) How has your organization supported your work during the COVID-19 pandemic? Consistent communication

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	75.8 %	15.1 %	9.1 %	465,717	79,765	50,387
CSOSA	76.3 %	16.1 %	7.6 %	369	87	38
DHS	66.2 %	21.3 %	12.5 %	55,315	15,784	9,243
DOC	79.8 %	10.5 %	9.7 %	16,421	2,168	2,029
DOE	87.5 %	6.4 %	6.1 %	7,643	546	516
DOI	76.8 %	15.0 %	8.2 %	19,508	3,633	1,969
DOJ	68.2 %	20.6 %	11.3 %	19,565	4,657	2,734
DOL	75.8 %	15.4 %	8.8 %	5,322	992	584
DOT	81.2 %	10.1 %	8.6 %	17,549	1,975	1,866
ED	82.8 %	10.1 %	7.1 %	1,876	241	157
EEOC	87.6 %	5.6 %	6.8 %	1,110	73	85
EPA	84.9 %	11.9 %	3.2 %	6,646	934	241
FCC	89.1 %	4.6 %	6.3 %	535	27	38
FERC	94.2 %	1.8 %	4.0 %	1,069	20	44
FTC	97.1 %	1.5 %	1.4 %	684	11	10
GSA	88.9 %	3.4 %	7.7 %	6,341	232	540
HHS	82.5 %	10.9 %	6.6 %	40,773	4,812	3,128
HUD	81.4 %	10.3 %	8.3 %	3,537	450	350
NARA	90.2 %	5.3 %	4.5 %	1,310	77	55
NASA	91.8 %	3.9 %	4.3 %	9,467	397	441
NCUA	89.7 %	5.6 %	4.7 %	818	50	42

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_1) How has your organization supported your work during the COVID-19 pandemic? Consistent communication

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	75.8 %	15.1 %	9.1 %	465,717	79,765	50,387
NLRB	73.8 %	19.5 %	6.7 %	552	144	50
NRC	92.3 %	3.7 %	4.0 %	1,954	80	85
NSF	92.4 %	3.7 %	3.9 %	827	32	32
OMB	47.5 %	47.4 %	5.0 %	142	143	14
OPM	78.4 %	10.3 %	11.4 %	1,000	124	148
PBGC	79.0 %	12.8 %	8.2 %	480	74	48
RRB	81.2 %	14.7 %	4.1 %	306	57	17
SBA	74.4 %	17.0 %	8.6 %	964	214	110
SSA	74.8 %	17.6 %	7.7 %	19,815	4,623	1,976
State	81.5 %	14.2 %	4.3 %	8,471	1,416	433
USAGM	67.5 %	22.0 %	10.5 %	383	124	60
USAID	86.5 %	9.8 %	3.7 %	1,737	195	74
USDA	74.8 %	15.8 %	9.4 %	23,976	4,907	2,791
USDT	80.7 %	10.2 %	9.2 %	31,204	3,739	3,412
Small Agencies	84.4 %	10.3 %	5.3 %	4,273	471	245
DOD Overall	76.1 %	15.0 %	8.9 %	153,775	26,256	16,782
USACE	81.4 %	9.6 %	9.0 %	16,931	1,950	1,806
Air Force	73.1 %	17.8 %	9.1 %	24,855	5,660	2,934
†Army	72.7 %	17.4 %	10.0 %	43,501	9,288	5,542
†Navy	79.3 %	13.0 %	7.7 %	36,654	5,290	3,250

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_1) How has your organization supported your work during the COVID-19 pandemic? Consistent communication

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	75.8 %	15.1 %	9.1 %	465,717	79,765	50,387
Marine Corps	70.0 %	18.3 %	11.6 %	3,140	708	461
DOD 4th Estate	79.0 %	12.2 %	8.8 %	28,694	3,360	2,789

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_2) How has your organization supported your work during the COVID-19 pandemic? Training for new/changed work or work processes because of the pandemic

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.3 %	14.3 %	35.4 %	302,978	76,280	215,519
CSOSA	53.6 %	15.6 %	30.8 %	256	79	153
DHS	50.6 %	18.5 %	30.9 %	41,650	13,513	25,158
DOC	48.3 %	9.3 %	42.4 %	9,770	1,887	8,923
DOE	51.4 %	7.9 %	40.7 %	4,463	676	3,520
DOI	44.7 %	13.8 %	41.5 %	11,287	3,309	10,452
DOJ	44.4 %	19.6 %	36.0 %	12,406	4,336	10,158
DOL	60.8 %	10.8 %	28.5 %	4,237	691	1,957
DOT	49.9 %	11.3 %	38.8 %	10,608	2,209	8,537
ED	46.0 %	12.3 %	41.7 %	1,037	286	953
EEOC	62.6 %	9.1 %	28.3 %	802	116	350
EPA	49.4 %	13.7 %	36.9 %	3,840	1,059	2,888
FCC	39.0 %	8.7 %	52.3 %	235	49	312
FERC	53.6 %	5.0 %	41.4 %	602	56	462
FTC	56.9 %	3.4 %	39.6 %	395	24	284
GSA	53.2 %	5.2 %	41.6 %	3,749	347	2,996
HHS	53.2 %	10.7 %	36.1 %	25,713	4,779	18,072
HUD	55.9 %	11.2 %	32.9 %	2,414	482	1,434
NARA	65.5 %	6.0 %	28.5 %	939	85	417
NASA	53.6 %	4.4 %	41.9 %	5,564	445	4,264
NCUA	55.6 %	11.2 %	33.1 %	502	101	303

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_2) How has your organization supported your work during the COVID-19 pandemic? Training for new/changed work or work processes because of the pandemic

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.3 %	14.3 %	35.4 %	302,978	76,280	215,519
NLRB	47.1 %	22.0 %	31.0 %	346	160	237
NRC	63.2 %	5.1 %	31.7 %	1,333	107	668
NSF	52.7 %	4.9 %	42.4 %	465	42	387
OMB	32.3 %	26.9 %	40.8 %	95	80	122
OPM	41.6 %	8.9 %	49.5 %	531	106	633
PBGC	53.5 %	6.0 %	40.5 %	321	35	242
RRB	66.8 %	13.0 %	20.3 %	251	48	83
SBA	55.9 %	12.9 %	31.3 %	724	161	400
SSA	63.0 %	14.8 %	22.1 %	16,659	3,853	5,922
State	48.3 %	22.4 %	29.3 %	5,025	2,258	3,011
USAGM	46.2 %	18.7 %	35.1 %	269	103	196
USAID	51.4 %	15.8 %	32.7 %	1,023	312	663
USDA	44.5 %	15.1 %	40.4 %	14,425	4,576	12,634
USDT	50.4 %	12.0 %	37.6 %	19,210	4,375	14,736
Small Agencies	46.9 %	11.1 %	42.0 %	2,323	511	2,122
DOD Overall	50.4 %	14.0 %	35.6 %	99,509	25,024	71,870
USACE	47.9 %	10.3 %	41.8 %	9,862	2,113	8,636
Air Force	50.0 %	15.2 %	34.7 %	16,774	4,902	11,705
†Army	49.8 %	15.3 %	34.9 %	29,342	8,279	20,655
†Navy	52.6 %	13.3 %	34.1 %	23,866	5,486	15,722

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_2) How has your organization supported your work during the COVID-19 pandemic? Training for new/changed work or work processes because of the pandemic

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	50.3 %	14.3 %	35.4 %	302,978	76,280	215,519
Marine Corps	44.8 %	16.5 %	38.7 %	1,994	641	1,683
DOD 4th Estate	49.8 %	12.1 %	38.2 %	17,671	3,603	13,469

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_3) How has your organization supported your work during the COVID-19 pandemic? Reallocation of resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	37.5 %	16.2 %	46.3 %	225,819	88,464	282,164
CSOSA	36.8 %	21.1 %	42.1 %	175	108	212
DHS	38.6 %	22.0 %	39.4 %	32,111	16,414	32,046
DOC	35.8 %	11.2 %	53.1 %	7,221	2,238	11,161
DOE	37.1 %	11.3 %	51.7 %	3,226	974	4,494
DOI	39.2 %	14.6 %	46.2 %	9,851	3,567	11,734
DOJ	35.7 %	21.4 %	42.8 %	10,119	4,715	12,112
DOL	39.6 %	14.7 %	45.7 %	2,745	976	3,169
DOT	40.7 %	10.2 %	49.1 %	8,563	2,110	10,746
ED	28.7 %	17.3 %	54.0 %	651	405	1,230
EEOC	42.9 %	12.1 %	45.0 %	551	158	562
EPA	25.7 %	17.8 %	56.5 %	2,014	1,382	4,410
FCC	27.7 %	11.5 %	60.8 %	162	70	365
FERC	35.3 %	8.2 %	56.5 %	396	91	634
FTC	39.8 %	12.1 %	48.1 %	272	83	339
GSA	34.4 %	8.3 %	57.3 %	2,440	573	4,107
HHS	41.1 %	13.1 %	45.8 %	19,760	6,039	22,850
HUD	32.0 %	16.3 %	51.8 %	1,385	705	2,265
NARA	48.2 %	11.6 %	40.1 %	696	164	586
NASA	36.0 %	9.8 %	54.2 %	3,727	989	5,576
NCUA	63.5 %	9.0 %	27.6 %	582	81	250

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_3) How has your organization supported your work during the COVID-19 pandemic? Reallocation of resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	37.5 %	16.2 %	46.3 %	225,819	88,464	282,164
NLRB	34.4 %	30.2 %	35.4 %	254	222	268
NRC	39.1 %	7.7 %	53.2 %	824	162	1,133
NSF	40.8 %	11.2 %	47.9 %	361	100	432
OMB	18.4 %	30.6 %	51.0 %	53	91	153
OPM	34.4 %	11.9 %	53.7 %	436	139	693
PBGC	41.0 %	8.0 %	50.9 %	248	45	306
RRB	47.5 %	17.0 %	35.6 %	178	64	142
SBA	44.7 %	14.0 %	41.3 %	588	177	524
SSA	35.5 %	16.7 %	47.8 %	9,425	4,358	12,703
State	43.3 %	23.5 %	33.2 %	4,429	2,398	3,505
USAGM	32.7 %	23.5 %	43.8 %	190	132	246
USAID	39.4 %	23.4 %	37.2 %	788	468	754
USDA	35.2 %	16.6 %	48.2 %	11,235	5,008	15,485
USDT	37.0 %	14.1 %	48.9 %	14,144	5,207	19,034
Small Agencies	39.2 %	14.1 %	46.7 %	1,968	669	2,338
DOD Overall	37.2 %	15.4 %	47.4 %	74,051	27,382	95,600
USACE	40.3 %	10.3 %	49.4 %	8,356	2,107	10,215
Air Force	38.5 %	15.6 %	46.0 %	13,083	4,939	15,459
†Army	37.1 %	16.7 %	46.1 %	21,991	9,067	27,376
†Navy	38.0 %	16.0 %	46.0 %	17,241	6,604	21,381

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_3) How has your organization supported your work during the COVID-19 pandemic? Reallocation of resources

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	37.5 %	16.2 %	46.3 %	225,819	88,464	282,164
Marine Corps	31.7 %	17.5 %	50.8 %	1,386	668	2,270
DOD 4th Estate	33.8 %	13.1 %	53.2 %	11,994	3,997	18,899

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_4) How has your organization supported your work during the COVID-19 pandemic? Help with commuting issues

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	16.4 %	7.1 %	76.5 %	95,161	37,718	465,178
CSOSA	26.5 %	13.0 %	60.5 %	127	62	305
DHS	19.6 %	12.3 %	68.1 %	15,810	9,070	55,822
DOC	11.6 %	3.4 %	85.0 %	2,335	697	17,637
DOE	15.9 %	3.3 %	80.8 %	1,361	279	7,074
DOI	13.0 %	5.3 %	81.7 %	3,174	1,193	20,834
DOJ	20.4 %	9.6 %	70.0 %	5,483	2,163	19,359
DOL	16.1 %	5.9 %	78.0 %	1,082	389	5,449
DOT	16.5 %	3.7 %	79.8 %	3,521	777	17,147
ED	15.8 %	6.3 %	77.8 %	352	150	1,791
EEOC	15.5 %	3.8 %	80.7 %	195	46	1,034
EPA	9.8 %	17.5 %	72.7 %	766	1,351	5,720
FCC	12.2 %	1.9 %	85.9 %	69	11	520
FERC	18.0 %	1.7 %	80.3 %	203	20	902
FTC	21.2 %	2.8 %	76.0 %	150	20	534
GSA	16.6 %	3.5 %	79.9 %	1,151	235	5,752
HHS	15.5 %	5.8 %	78.8 %	7,280	2,475	39,087
HUD	14.9 %	8.5 %	76.6 %	639	367	3,348
NARA	13.7 %	5.2 %	81.1 %	199	68	1,184
NASA	10.3 %	1.5 %	88.2 %	1,071	149	9,097
NCUA	13.3 %	1.9 %	84.8 %	120	17	776

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_4) How has your organization supported your work during the COVID-19 pandemic? Help with commuting issues

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	16.4 %	7.1 %	76.5 %	95,161	37,718	465,178
NLRB	11.0 %	12.3 %	76.7 %	82	90	575
NRC	15.3 %	2.3 %	82.4 %	324	49	1,748
NSF	13.9 %	3.5 %	82.6 %	121	30	746
OMB	12.0 %	33.0 %	55.0 %	35	99	164
OPM	18.2 %	6.1 %	75.7 %	219	67	986
PBGC	20.3 %	5.9 %	73.8 %	116	34	451
RRB	16.4 %	17.4 %	66.1 %	64	66	254
SBA	16.6 %	8.9 %	74.5 %	216	109	968
SSA	11.7 %	4.4 %	83.9 %	2,998	1,103	22,492
State	26.3 %	15.0 %	58.8 %	2,701	1,506	6,151
USAGM	20.4 %	10.9 %	68.8 %	121	60	391
USAID	18.5 %	9.4 %	72.0 %	370	193	1,454
USDA	13.4 %	6.2 %	80.4 %	4,138	1,768	25,943
USDT	15.7 %	5.3 %	79.0 %	6,006	1,907	30,650
Small Agencies	17.4 %	7.2 %	75.3 %	841	325	3,825
DOD Overall	16.3 %	6.3 %	77.5 %	31,721	10,773	155,008
USACE	18.3 %	5.3 %	76.4 %	3,741	1,066	15,906
Air Force	15.1 %	5.7 %	79.2 %	5,014	1,725	26,831
†Army	16.4 %	7.1 %	76.5 %	9,473	3,765	45,356
†Navy	16.7 %	6.3 %	77.0 %	7,350	2,435	35,528

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_4) How has your organization supported your work during the COVID-19 pandemic? Help with commuting issues

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	16.4 %	7.1 %	76.5 %	95,161	37,718	465,178
Marine Corps	15.7 %	7.7 %	76.6 %	693	284	3,364
DOD 4th Estate	16.1 %	5.7 %	78.3 %	5,450	1,498	28,023

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_5) How has your organization supported your work during the COVID-19 pandemic? Options for work/business travel

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	20.8 %	8.3 %	70.9 %	122,796	42,621	429,483
CSOSA	18.4 %	7.9 %	73.7 %	89	38	363
DHS	19.3 %	12.7 %	68.1 %	15,811	9,089	55,473
DOC	13.5 %	5.0 %	81.5 %	2,669	941	16,939
DOE	24.1 %	5.2 %	70.7 %	2,074	444	6,155
DOI	24.7 %	7.9 %	67.4 %	6,188	1,856	17,082
DOJ	21.0 %	11.0 %	68.0 %	6,125	2,342	18,430
DOL	21.7 %	5.7 %	72.5 %	1,436	360	5,081
DOT	25.0 %	6.2 %	68.7 %	5,274	1,258	14,829
ED	16.2 %	4.1 %	79.7 %	362	95	1,812
EEOC	17.5 %	4.0 %	78.4 %	220	51	991
EPA	18.7 %	7.5 %	73.8 %	1,429	575	5,760
FCC	11.6 %	2.2 %	86.1 %	66	12	515
FERC	17.7 %	2.0 %	80.3 %	200	23	902
FTC	17.5 %	2.3 %	80.2 %	122	17	555
GSA	21.8 %	3.8 %	74.4 %	1,542	255	5,299
HHS	17.4 %	5.9 %	76.7 %	8,392	2,512	37,669
HUD	18.9 %	6.0 %	75.2 %	814	254	3,242
NARA	12.1 %	3.9 %	84.0 %	166	52	1,216
NASA	16.9 %	3.4 %	79.7 %	1,755	340	8,173
NCUA	24.6 %	4.4 %	70.9 %	222	40	645

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_5) How has your organization supported your work during the COVID-19 pandemic? Options for work/business travel

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	20.8 %	8.3 %	70.9 %	122,796	42,621	429,483
NLRB	16.4 %	6.7 %	76.8 %	120	50	570
NRC	31.3 %	2.6 %	66.1 %	667	56	1,387
NSF	18.2 %	3.8 %	78.0 %	160	33	702
OMB	4.1 %	9.0 %	87.0 %	12	27	260
OPM	19.1 %	4.1 %	76.8 %	245	47	978
PBGC	16.4 %	3.2 %	80.4 %	90	18	485
RRB	17.1 %	8.8 %	74.2 %	65	31	288
SBA	19.8 %	5.2 %	75.0 %	259	63	962
SSA	10.4 %	4.2 %	85.4 %	2,655	1,045	22,626
State	23.0 %	13.7 %	63.3 %	2,267	1,328	6,706
USAGM	14.8 %	10.7 %	74.6 %	87	58	419
USAID	23.6 %	10.5 %	65.9 %	466	209	1,325
USDA	22.1 %	8.8 %	69.2 %	6,818	2,504	22,356
USDT	18.9 %	5.2 %	75.9 %	7,189	1,871	29,165
Small Agencies	16.4 %	5.1 %	78.5 %	799	229	3,936
DOD Overall	22.5 %	8.4 %	69.1 %	45,941	14,498	136,187
USACE	34.3 %	6.2 %	59.5 %	7,060	1,264	12,319
Air Force	22.3 %	8.0 %	69.7 %	7,509	2,436	23,458
†Army	21.6 %	9.2 %	69.3 %	12,828	4,846	40,669
†Navy	23.4 %	9.3 %	67.3 %	10,784	3,710	30,625

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_5) How has your organization supported your work during the COVID-19 pandemic? Options for work/business travel

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	20.8 %	8.3 %	70.9 %	122,796	42,621	429,483
Marine Corps	20.1 %	9.3 %	70.6 %	949	355	3,009
DOD 4th Estate	18.8 %	6.4 %	74.7 %	6,811	1,887	26,107

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_6) How has your organization supported your work during the COVID-19 pandemic? Information on remote work policies, procedures, and expectations

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.4 %	9.0 %	27.6 %	396,587	45,313	154,645
CSOSA	67.2 %	9.1 %	23.7 %	327	46	119
DHS	44.9 %	13.8 %	41.3 %	39,288	9,927	31,263
DOC	69.7 %	4.9 %	25.4 %	14,326	985	5,327
DOE	78.2 %	4.4 %	17.5 %	6,834	375	1,501
DOI	69.4 %	7.5 %	23.1 %	17,786	1,776	5,605
DOJ	50.6 %	13.9 %	35.5 %	15,685	2,892	8,354
DOL	72.4 %	6.1 %	21.5 %	5,059	388	1,459
DOT	68.5 %	5.0 %	26.5 %	14,769	1,005	5,633
ED	72.0 %	5.2 %	22.8 %	1,646	121	518
EEOC	73.9 %	3.7 %	22.4 %	943	48	279
EPA	82.0 %	5.0 %	12.9 %	6,432	387	994
FCC	76.4 %	3.5 %	20.1 %	455	21	123
FERC	81.2 %	2.2 %	16.6 %	918	24	186
FTC	87.7 %	1.1 %	11.2 %	618	8	77
GSA	70.5 %	2.6 %	27.0 %	5,027	170	1,917
HHS	69.1 %	6.5 %	24.4 %	34,631	2,752	11,311
HUD	70.1 %	6.1 %	23.8 %	3,053	265	1,019
NARA	79.2 %	4.8 %	16.0 %	1,161	68	218
NASA	81.3 %	2.5 %	16.2 %	8,402	248	1,642
NCUA	74.4 %	4.6 %	21.0 %	679	41	190

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_6) How has your organization supported your work during the COVID-19 pandemic? Information on remote work policies, procedures, and expectations

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.4 %	9.0 %	27.6 %	396,587	45,313	154,645
NLRB	69.7 %	12.1 %	18.1 %	515	87	137
NRC	83.6 %	2.6 %	13.9 %	1,762	55	294
NSF	84.7 %	2.0 %	13.3 %	761	16	122
OMB	67.4 %	15.2 %	17.4 %	202	45	53
OPM	62.8 %	3.8 %	33.4 %	796	45	424
PBGC	79.8 %	3.3 %	16.9 %	475	19	102
RRB	82.2 %	7.2 %	10.6 %	314	26	43
SBA	72.6 %	5.8 %	21.6 %	942	73	274
SSA	75.4 %	6.8 %	17.8 %	20,112	1,733	4,633
State	75.5 %	10.3 %	14.3 %	7,853	1,035	1,452
USAGM	62.8 %	12.6 %	24.5 %	365	69	137
USAID	83.6 %	5.6 %	10.8 %	1,681	110	216
USDA	63.3 %	8.3 %	28.4 %	20,592	2,533	8,603
USDT	68.4 %	5.9 %	25.7 %	26,548	2,131	9,758
Small Agencies	73.5 %	6.0 %	20.5 %	3,736	270	978
DOD Overall	64.6 %	9.1 %	26.3 %	131,894	15,519	49,684
USACE	70.1 %	5.3 %	24.6 %	14,625	1,080	4,987
Air Force	64.5 %	10.0 %	25.6 %	21,941	3,183	8,364
†Army	60.5 %	10.5 %	29.0 %	36,849	5,543	16,044
†Navy	68.3 %	8.7 %	22.9 %	31,942	3,380	9,909

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_6) How has your organization supported your work during the COVID-19 pandemic? Information on remote work policies, procedures, and expectations

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.4 %	9.0 %	27.6 %	396,587	45,313	154,645
Marine Corps	59.3 %	10.6 %	30.0 %	2,779	400	1,152
DOD 4th Estate	63.9 %	7.1 %	29.0 %	23,758	1,933	9,228

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_7) How has your organization supported your work during the COVID-19 pandemic? Training on how to work remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	45.9 %	9.8 %	44.3 %	279,211	51,068	266,947
CSOSA	50.2 %	5.2 %	44.5 %	245	26	223
DHS	30.8 %	13.9 %	55.3 %	26,894	10,119	43,654
DOC	43.9 %	5.7 %	50.4 %	8,936	1,116	10,598
DOE	51.3 %	5.8 %	42.9 %	4,476	497	3,726
DOI	44.8 %	9.1 %	46.1 %	11,378	2,204	11,587
DOJ	37.6 %	14.6 %	47.8 %	11,436	3,038	12,504
DOL	55.5 %	4.9 %	39.5 %	3,814	321	2,775
DOT	47.0 %	5.4 %	47.6 %	9,857	1,140	10,428
ED	45.8 %	5.1 %	49.1 %	1,033	118	1,133
EEOC	56.0 %	4.9 %	39.1 %	714	63	493
EPA	48.5 %	6.7 %	44.9 %	3,771	512	3,540
FCC	46.6 %	5.2 %	48.2 %	278	33	288
FERC	47.4 %	3.8 %	48.7 %	532	43	547
FTC	58.9 %	2.6 %	38.5 %	414	17	269
GSA	50.5 %	1.8 %	47.7 %	3,554	118	3,455
HHS	46.6 %	7.0 %	46.4 %	23,141	2,981	22,600
HUD	47.8 %	5.5 %	46.7 %	2,072	236	2,045
NARA	64.6 %	6.5 %	28.9 %	936	91	421
NASA	55.0 %	3.4 %	41.6 %	5,724	336	4,238
NCUA	35.8 %	9.5 %	54.8 %	326	85	496

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_7) How has your organization supported your work during the COVID-19 pandemic? Training on how to work remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	45.9 %	9.8 %	44.3 %	279,211	51,068	266,947
NLRB	41.1 %	9.5 %	49.4 %	302	70	376
NRC	58.5 %	3.9 %	37.6 %	1,236	83	799
NSF	51.0 %	2.8 %	46.2 %	452	25	421
OMB	37.7 %	11.1 %	51.2 %	110	33	158
OPM	34.8 %	5.2 %	60.0 %	446	60	766
PBGC	54.8 %	3.2 %	42.0 %	331	19	252
RRB	64.9 %	8.2 %	26.9 %	244	30	109
SBA	52.5 %	6.1 %	41.3 %	680	76	530
SSA	64.1 %	7.5 %	28.4 %	17,014	1,931	7,563
State	46.8 %	22.1 %	31.1 %	4,860	2,237	3,231
USAGM	49.0 %	13.3 %	37.7 %	284	72	212
USAID	59.5 %	8.3 %	32.2 %	1,193	163	650
USDA	42.6 %	9.6 %	47.8 %	14,168	2,960	14,647
USDT	43.0 %	6.8 %	50.2 %	16,340	2,507	19,616
Small Agencies	44.7 %	7.3 %	48.0 %	2,242	332	2,409
DOD Overall	49.9 %	9.8 %	40.3 %	99,778	17,376	80,188
USACE	48.5 %	6.8 %	44.7 %	10,060	1,405	9,256
Air Force	52.7 %	10.9 %	36.4 %	17,835	3,625	12,090
†Army	48.7 %	10.6 %	40.8 %	29,408	5,793	23,323
†Navy	51.8 %	10.2 %	38.0 %	23,887	4,149	17,247

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_7) How has your organization supported your work during the COVID-19 pandemic? Training on how to work remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	45.9 %	9.8 %	44.3 %	279,211	51,068	266,947
Marine Corps	48.5 %	9.6 %	41.9 %	2,204	380	1,754
DOD 4th Estate	44.9 %	6.9 %	48.1 %	16,384	2,024	16,518

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_8) How has your organization supported your work during the COVID-19 pandemic? Equipment and technology for working remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	62.8 %	12.6 %	24.7 %	398,390	65,979	134,379
CSOSA	74.4 %	10.0 %	15.6 %	371	50	73
DHS	45.1 %	13.8 %	41.1 %	39,960	10,114	30,717
DOC	67.5 %	8.4 %	24.1 %	13,965	1,648	5,076
DOE	70.3 %	12.8 %	16.9 %	6,153	1,127	1,452
DOI	73.3 %	9.2 %	17.5 %	18,816	2,198	4,217
DOJ	44.9 %	20.2 %	34.8 %	15,320	4,060	7,661
DOL	76.0 %	9.1 %	14.9 %	5,272	634	1,024
DOT	72.3 %	7.0 %	20.7 %	15,669	1,503	4,338
ED	74.3 %	9.8 %	15.9 %	1,687	238	369
EEOC	81.0 %	6.4 %	12.6 %	1,038	84	158
EPA	77.2 %	11.2 %	11.5 %	6,063	889	897
FCC	37.0 %	17.7 %	45.3 %	219	109	272
FERC	77.1 %	7.8 %	15.1 %	868	88	169
FTC	85.1 %	6.2 %	8.7 %	597	44	61
GSA	75.5 %	4.7 %	19.8 %	5,380	332	1,427
HHS	69.3 %	9.0 %	21.7 %	34,992	4,024	9,888
HUD	70.9 %	13.4 %	15.6 %	3,099	591	677
NARA	43.0 %	32.4 %	24.5 %	650	460	344
NASA	85.0 %	5.0 %	10.0 %	8,781	500	1,033
NCUA	79.0 %	4.1 %	16.9 %	725	37	152

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_8) How has your organization supported your work during the COVID-19 pandemic? Equipment and technology for working remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	62.8 %	12.6 %	24.7 %	398,390	65,979	134,379
NLRB	79.5 %	10.2 %	10.3 %	593	79	79
NRC	87.2 %	4.1 %	8.7 %	1,849	88	187
NSF	75.7 %	9.8 %	14.5 %	676	92	133
OMB	72.2 %	17.9 %	9.9 %	214	53	31
OPM	68.0 %	6.3 %	25.7 %	866	75	339
PBGC	88.8 %	2.4 %	8.8 %	532	15	52
RRB	90.2 %	6.5 %	3.3 %	346	25	14
SBA	76.6 %	9.5 %	13.9 %	999	120	177
SSA	82.0 %	7.1 %	10.9 %	21,840	1,838	2,914
State	49.3 %	34.2 %	16.4 %	5,093	3,570	1,716
USAGM	50.3 %	22.0 %	27.8 %	291	126	158
USAID	72.0 %	15.4 %	12.6 %	1,447	311	257
USDA	66.6 %	10.1 %	23.3 %	21,848	3,155	6,869
USDT	65.9 %	10.5 %	23.6 %	25,540	4,024	9,031
Small Agencies	75.9 %	9.4 %	14.7 %	3,888	445	678
DOD Overall	63.9 %	13.2 %	22.9 %	132,743	23,233	41,739
USACE	74.3 %	6.4 %	19.3 %	15,558	1,305	3,879
Air Force	63.5 %	13.6 %	22.8 %	21,743	4,498	7,373
†Army	62.0 %	12.8 %	25.1 %	38,027	7,099	13,547
†Navy	62.7 %	16.4 %	20.9 %	29,688	6,739	8,913

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_8) How has your organization supported your work during the COVID-19 pandemic? Equipment and technology for working remotely

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	62.8 %	12.6 %	24.7 %	398,390	65,979	134,379
Marine Corps	63.2 %	11.3 %	25.5 %	2,917	483	942
DOD 4th Estate	66.9 %	9.3 %	23.8 %	24,810	3,109	7,085

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_9) How has your organization supported your work during the COVID-19 pandemic? Expanded collaboration tools

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	71.9 %	7.3 %	20.9 %	453,707	36,291	108,888
CSOSA	83.6 %	5.7 %	10.7 %	415	30	50
DHS	53.8 %	10.0 %	36.2 %	47,560	6,929	26,319
DOC	74.9 %	5.0 %	20.1 %	15,411	1,025	4,271
DOE	82.6 %	6.3 %	11.1 %	7,228	554	941
DOI	82.7 %	4.3 %	13.1 %	21,212	968	3,071
DOJ	58.5 %	11.5 %	30.0 %	17,886	2,447	6,734
DOL	88.0 %	2.2 %	9.8 %	6,167	142	625
DOT	85.4 %	2.2 %	12.4 %	18,608	428	2,482
ED	86.0 %	3.5 %	10.5 %	1,973	83	240
EEOC	88.8 %	2.1 %	9.1 %	1,138	27	114
EPA	92.5 %	2.2 %	5.3 %	7,279	167	408
FCC	81.3 %	4.4 %	14.3 %	489	27	85
FERC	92.2 %	0.9 %	6.8 %	1,042	11	76
FTC	87.2 %	8.8 %	4.1 %	615	62	28
GSA	83.6 %	1.5 %	15.0 %	5,987	95	1,060
HHS	80.3 %	5.1 %	14.6 %	40,200	2,185	6,545
HUD	87.6 %	2.9 %	9.5 %	3,843	126	403
NARA	80.4 %	6.3 %	13.4 %	1,178	89	179
NASA	92.8 %	1.4 %	5.9 %	9,592	139	597
NCUA	89.5 %	3.9 %	6.6 %	817	35	60

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_9) How has your organization supported your work during the COVID-19 pandemic? Expanded collaboration tools

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	71.9 %	7.3 %	20.9 %	453,707	36,291	108,888
NLRB	87.6 %	3.9 %	8.5 %	654	30	66
NRC	93.8 %	1.1 %	5.1 %	1,994	24	109
NSF	94.4 %	0.6 %	5.0 %	848	5	46
OMB	69.3 %	27.0 %	3.7 %	204	83	12
OPM	76.1 %	5.5 %	18.4 %	970	68	242
PBGC	91.7 %	1.6 %	6.6 %	553	10	42
RRB	69.1 %	14.4 %	16.5 %	269	54	63
SBA	85.9 %	2.8 %	11.3 %	1,117	36	144
SSA	80.9 %	4.7 %	14.3 %	21,604	1,229	3,758
State	85.2 %	7.7 %	7.2 %	8,871	776	720
USAGM	74.0 %	8.0 %	18.0 %	432	41	101
USAID	91.8 %	3.4 %	4.9 %	1,854	67	98
USDA	78.5 %	4.4 %	17.1 %	25,567	1,285	5,015
USDT	70.7 %	7.8 %	21.5 %	27,549	2,981	8,023
Small Agencies	85.7 %	4.8 %	9.5 %	4,351	229	423
DOD Overall	71.6 %	8.1 %	20.4 %	148,230	13,804	35,738
USACE	80.5 %	4.0 %	15.5 %	16,858	816	3,077
Air Force	70.9 %	8.4 %	20.7 %	24,359	2,648	6,593
†Army	71.7 %	7.3 %	21.0 %	43,776	3,845	11,057
†Navy	70.8 %	9.6 %	19.7 %	33,321	3,904	8,156

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_9) How has your organization supported your work during the COVID-19 pandemic? Expanded collaboration tools

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	71.9 %	7.3 %	20.9 %	453,707	36,291	108,888
Marine Corps	59.4 %	12.9 %	27.7 %	2,813	526	1,005
DOD 4th Estate	72.7 %	6.6 %	20.7 %	27,103	2,065	5,850

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_10) How has your organization supported your work during the COVID-19 pandemic? Expanded training for using remote work tools and applications

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	52.0 %	13.8 %	34.1 %	325,238	75,350	196,122
CSOSA	63.4 %	9.8 %	26.8 %	311	51	129
DHS	37.8 %	15.6 %	46.6 %	33,191	11,782	35,538
DOC	49.7 %	10.1 %	40.1 %	10,220	2,030	8,372
DOE	55.4 %	11.3 %	33.3 %	4,839	981	2,882
DOI	54.8 %	13.2 %	32.1 %	13,945	3,237	7,968
DOJ	42.3 %	16.7 %	41.0 %	12,996	3,781	10,174
DOL	70.7 %	7.6 %	21.7 %	4,928	498	1,488
DOT	62.6 %	8.3 %	29.0 %	13,607	1,762	6,079
ED	64.4 %	8.5 %	27.1 %	1,456	201	621
EEOC	76.7 %	6.1 %	17.2 %	978	79	218
EPA	68.3 %	9.5 %	22.2 %	5,349	733	1,742
FCC	53.8 %	11.6 %	34.6 %	326	71	205
FERC	65.4 %	4.9 %	29.7 %	733	55	334
FTC	70.4 %	4.0 %	25.6 %	494	27	179
GSA	65.2 %	2.9 %	31.9 %	4,638	190	2,304
HHS	58.6 %	9.5 %	31.9 %	29,224	4,269	15,206
HUD	68.2 %	7.8 %	24.0 %	2,965	341	1,043
NARA	59.7 %	12.9 %	27.4 %	876	180	395
NASA	70.9 %	3.8 %	25.2 %	7,347	389	2,551
NCUA	52.9 %	15.0 %	32.2 %	478	135	291

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_10) How has your organization supported your work during the COVID-19 pandemic? Expanded training for using remote work tools and applications

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	52.0 %	13.8 %	34.1 %	325,238	75,350	196,122
NLRB	63.0 %	15.3 %	21.7 %	463	112	169
NRC	81.2 %	3.4 %	15.4 %	1,719	73	327
NSF	68.2 %	5.0 %	26.8 %	610	44	245
OMB	59.7 %	15.4 %	24.9 %	175	46	77
OPM	45.4 %	11.3 %	43.3 %	578	134	561
PBGC	77.6 %	2.8 %	19.6 %	466	15	121
RRB	61.3 %	18.5 %	20.2 %	232	73	81
SBA	67.0 %	10.1 %	23.0 %	866	128	295
SSA	66.9 %	12.0 %	21.1 %	17,731	3,156	5,610
State	53.6 %	25.9 %	20.5 %	5,580	2,661	2,098
USAGM	55.2 %	15.7 %	29.1 %	323	85	165
USAID	65.6 %	13.4 %	21.0 %	1,319	267	423
USDA	52.3 %	13.7 %	34.1 %	17,132	4,312	10,308
USDT	48.8 %	12.3 %	38.9 %	18,701	4,613	15,096
Small Agencies	60.2 %	11.3 %	28.5 %	3,031	549	1,414
DOD Overall	52.6 %	15.1 %	32.3 %	107,411	28,290	61,413
USACE	52.6 %	13.5 %	33.9 %	10,922	2,818	6,931
Air Force	52.5 %	16.4 %	31.0 %	17,875	5,558	10,068
†Army	52.4 %	14.9 %	32.8 %	31,817	8,432	18,250
†Navy	52.3 %	16.4 %	31.3 %	24,509	7,025	13,686

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_10) How has your organization supported your work during the COVID-19 pandemic? Expanded training for using remote work tools and applications

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	52.0 %	13.8 %	34.1 %	325,238	75,350	196,122
Marine Corps	47.5 %	16.3 %	36.2 %	2,228	694	1,420
DOD 4th Estate	54.7 %	11.1 %	34.2 %	20,060	3,763	11,058

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_11) How has your organization supported your work during the COVID-19 pandemic? Expanded Information Technology (IT) support

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	54.2 %	15.1 %	30.7 %	341,187	82,444	174,223
CSOSA	73.9 %	12.9 %	13.2 %	364	65	63
DHS	37.9 %	16.5 %	45.6 %	33,119	12,629	34,883
DOC	58.8 %	10.1 %	31.1 %	12,134	2,033	6,498
DOE	65.6 %	10.8 %	23.6 %	5,732	941	2,042
DOI	57.3 %	16.7 %	26.0 %	14,622	4,145	6,447
DOJ	44.8 %	17.3 %	37.9 %	14,088	3,907	9,020
DOL	70.5 %	7.6 %	22.0 %	4,895	512	1,508
DOT	62.7 %	7.9 %	29.5 %	13,766	1,658	6,035
ED	63.4 %	10.2 %	26.4 %	1,440	238	612
EEOC	74.4 %	7.8 %	17.8 %	942	101	229
EPA	68.7 %	11.0 %	20.4 %	5,389	859	1,597
FCC	61.3 %	11.1 %	27.6 %	366	69	167
FERC	68.1 %	10.4 %	21.6 %	768	118	246
FTC	73.2 %	9.9 %	16.9 %	512	71	119
GSA	66.9 %	3.8 %	29.3 %	4,744	257	2,128
HHS	64.9 %	9.4 %	25.7 %	32,174	4,248	12,407
HUD	69.4 %	8.7 %	21.9 %	3,016	383	965
NARA	57.6 %	16.3 %	26.0 %	832	243	373
NASA	68.6 %	6.1 %	25.4 %	7,096	616	2,605
NCUA	55.0 %	12.3 %	32.7 %	501	112	296

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_11) How has your organization supported your work during the COVID-19 pandemic? Expanded Information Technology (IT) support

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	54.2 %	15.1 %	30.7 %	341,187	82,444	174,223
NLRB	54.1 %	17.0 %	28.9 %	400	126	218
NRC	82.0 %	4.7 %	13.3 %	1,739	101	285
NSF	78.0 %	5.2 %	16.8 %	696	46	156
OMB	58.7 %	19.1 %	22.2 %	174	57	70
OPM	57.8 %	8.8 %	33.5 %	724	114	438
PBGC	81.4 %	4.7 %	13.9 %	489	28	86
RRB	70.3 %	18.8 %	10.9 %	270	72	44
SBA	67.2 %	13.1 %	19.7 %	875	166	251
SSA	71.5 %	11.3 %	17.3 %	18,991	2,977	4,599
State	59.6 %	26.5 %	13.9 %	6,178	2,735	1,433
USAGM	63.9 %	13.8 %	22.3 %	370	75	126
USAID	70.4 %	11.5 %	18.1 %	1,414	231	367
USDA	50.9 %	16.0 %	33.1 %	16,760	4,992	10,043
USDT	51.6 %	14.8 %	33.6 %	19,770	5,672	13,015
Small Agencies	67.2 %	11.5 %	21.3 %	3,375	574	1,048
DOD Overall	54.5 %	16.8 %	28.8 %	112,462	31,273	53,804
USACE	57.2 %	14.2 %	28.6 %	11,950	2,967	5,820
Air Force	54.3 %	17.8 %	27.8 %	18,665	5,973	8,948
†Army	54.8 %	15.9 %	29.3 %	33,421	8,982	16,192
†Navy	52.2 %	19.3 %	28.4 %	24,708	8,225	12,371

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_11) How has your organization supported your work during the COVID-19 pandemic? Expanded Information Technology (IT) support

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	54.2 %	15.1 %	30.7 %	341,187	82,444	174,223
Marine Corps	50.1 %	16.7 %	33.2 %	2,356	711	1,274
DOD 4th Estate	58.4 %	12.5 %	29.0 %	21,362	4,415	9,199

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_12) How has your organization supported your work during the COVID-19 pandemic? Information about data security policies and procedures

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.9 %	7.7 %	28.4 %	391,214	40,532	164,015
CSOSA	71.5 %	7.0 %	21.5 %	346	36	109
DHS	49.2 %	10.4 %	40.4 %	42,058	7,485	30,828
DOC	64.7 %	4.8 %	30.5 %	13,136	969	6,446
DOE	70.5 %	5.5 %	24.0 %	6,145	475	2,066
DOI	64.2 %	7.7 %	28.1 %	16,266	1,867	6,955
DOJ	54.2 %	10.3 %	35.6 %	15,582	2,221	9,124
DOL	75.3 %	3.9 %	20.8 %	5,199	252	1,433
DOT	67.2 %	4.0 %	28.8 %	14,550	863	5,990
ED	69.9 %	5.3 %	24.8 %	1,578	123	572
EEOC	79.6 %	2.5 %	17.9 %	1,011	34	229
EPA	68.5 %	6.8 %	24.8 %	5,343	524	1,936
FCC	64.7 %	5.0 %	30.3 %	390	29	180
FERC	77.9 %	2.6 %	19.5 %	875	30	221
FTC	76.9 %	2.5 %	20.5 %	534	17	145
GSA	69.3 %	2.1 %	28.6 %	4,904	140	2,066
HHS	69.1 %	5.4 %	25.5 %	33,871	2,360	12,380
HUD	71.4 %	5.7 %	22.9 %	3,089	248	1,000
NARA	73.1 %	6.6 %	20.2 %	1,063	94	287
NASA	77.6 %	2.9 %	19.5 %	7,989	296	1,987
NCUA	68.2 %	4.9 %	26.9 %	620	45	244

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_12) How has your organization supported your work during the COVID-19 pandemic? Information about data security policies and procedures

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.9 %	7.7 %	28.4 %	391,214	40,532	164,015
NLRB	70.7 %	6.9 %	22.5 %	522	51	170
NRC	77.6 %	4.2 %	18.2 %	1,632	90	389
NSF	77.9 %	2.7 %	19.4 %	693	24	178
OMB	50.5 %	16.6 %	32.9 %	148	50	100
OPM	59.7 %	5.2 %	35.1 %	755	60	457
PBGC	78.3 %	2.8 %	18.9 %	464	17	116
RRB	78.5 %	7.9 %	13.6 %	300	30	53
SBA	72.7 %	6.5 %	20.7 %	940	80	263
SSA	77.7 %	5.2 %	17.1 %	20,595	1,323	4,580
State	60.3 %	18.1 %	21.5 %	6,235	1,866	2,220
USAGM	60.6 %	14.2 %	25.2 %	348	76	143
USAID	74.2 %	8.7 %	17.2 %	1,485	172	347
USDA	63.6 %	6.7 %	29.7 %	20,626	2,067	9,023
USDT	64.8 %	5.9 %	29.3 %	24,870	2,169	11,336
Small Agencies	69.4 %	7.3 %	23.3 %	3,479	355	1,145
DOD Overall	66.2 %	7.9 %	25.9 %	133,573	13,994	49,297
USACE	65.1 %	5.6 %	29.3 %	13,495	1,159	6,010
Air Force	65.5 %	8.7 %	25.8 %	22,253	2,802	8,391
†Army	64.6 %	8.3 %	27.1 %	38,910	4,542	14,969
†Navy	68.0 %	8.3 %	23.7 %	31,605	3,397	10,149

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q50_12) How has your organization supported your work during the COVID-19 pandemic? Information about data security policies and procedures

Agency	Needed and available to me	Needed, but not available to me	Not needed by me now	(Available) Response Total**	(Not Available) Response Total**	(Not needed) Response Total**
All Responses	63.9 %	7.7 %	28.4 %	391,214	40,532	164,015
Marine Corps	62.2 %	8.0 %	29.8 %	2,847	319	1,158
DOD 4th Estate	67.2 %	6.1 %	26.8 %	24,463	1,775	8,620

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q51) Does the type of work you do require you to be physically present at a worksite?

Agency	Yes	No	Other	(Yes) Response Total**	(No) Response Total**	(Other) Response Total**
All Responses	27.3 %	62.4 %	10.3 %	132,556	400,504	54,811
CSOSA	11.1 %	75.0 %	13.9 %	55	366	65
DHS	57.6 %	35.2 %	7.2 %	40,596	31,986	6,005
DOC	9.0 %	84.3 %	6.7 %	1,439	17,726	1,163
DOE	15.2 %	74.9 %	9.9 %	1,265	6,480	851
DOI	22.3 %	65.3 %	12.4 %	5,128	16,721	3,070
DOJ	47.8 %	40.2 %	11.9 %	10,321	13,120	3,068
DOL	12.1 %	81.8 %	6.0 %	650	5,766	386
DOT	22.4 %	67.1 %	10.5 %	3,830	15,336	1,934
ED	0.8 %	97.1 %	2.1 %	17	2,201	47
EEOC	1.4 %	95.4 %	3.2 %	17	1,192	41
EPA	4.9 %	89.7 %	5.3 %	381	7,006	416
FCC	2.7 %	92.6 %	4.7 %	15	548	27
FERC	1.7 %	95.4 %	2.9 %	20	1,064	32
FTC	0.8 %	96.4 %	2.8 %	5	676	19
GSA	6.0 %	88.2 %	5.8 %	394	6,227	385
HHS	18.4 %	75.3 %	6.3 %	7,527	37,684	2,919
HUD	1.9 %	95.3 %	2.8 %	81	4,062	122
NARA	28.5 %	51.4 %	20.1 %	386	751	296
NASA	8.2 %	81.4 %	10.4 %	821	8,368	1,059
NCUA	4.7 %	87.1 %	8.2 %	41	782	72

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q51) Does the type of work you do require you to be physically present at a worksite?

Agency	Yes	No	Other	(Yes) Response Total**	(No) Response Total**	(Other) Response Total**
All Responses	27.3 %	62.4 %	10.3 %	132,556	400,504	54,811
NLRB	2.3 %	91.6 %	6.0 %	17	689	44
NRC	9.8 %	82.2 %	8.0 %	205	1,723	170
NSF	0.8 %	97.6 %	1.6 %	8	863	15
OMB	3.5 %	91.1 %	5.4 %	10	272	16
OPM	6.3 %	88.2 %	5.5 %	79	1,112	70
PBGC	0.8 %	98.3 %	0.9 %	5	580	5
RRB	7.3 %	84.3 %	8.4 %	27	323	30
SBA	2.9 %	94.5 %	2.6 %	38	1,199	34
SSA	4.9 %	91.7 %	3.4 %	1,428	23,675	926
State	26.7 %	58.1 %	15.2 %	2,494	6,237	1,491
USAGM	10.8 %	80.6 %	8.6 %	58	448	45
USAID	3.3 %	91.9 %	4.8 %	65	1,828	94
USDA	28.0 %	59.9 %	12.1 %	7,694	19,882	3,900
USDT	7.3 %	87.7 %	5.0 %	2,625	33,489	1,838
Small Agencies	10.3 %	83.8 %	5.8 %	396	4,281	278
DOD Overall	25.8 %	61.2 %	12.9 %	44,418	125,841	23,878
USACE	20.8 %	69.3 %	9.9 %	4,032	14,421	2,011
Air Force	27.3 %	58.6 %	14.1 %	8,649	19,689	4,652
†Army	28.7 %	59.2 %	12.1 %	15,101	35,313	6,978
†Navy	26.0 %	58.6 %	15.3 %	10,686	27,397	6,525

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q51) Does the type of work you do require you to be physically present at a worksite?

Agency	Yes	No	Other	(Yes) Response Total**	(No) Response Total**	(Other) Response Total**
All Responses	27.3 %	62.4 %	10.3 %	132,556	400,504	54,811
Marine Corps	30.2 %	56.0 %	13.9 %	1,038	2,667	569
DOD 4thEstate	19.1 %	72.1 %	8.8 %	4,912	26,354	3,143

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q52) How disruptive has the COVID-19 pandemic been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No Basis to Judge
All Responses	8.6 %	13.9 %	30.5 %	22.3 %	24.7 %	597,470	4,807
CSOSA	9.2 %	13.7 %	26.6 %	21.7 %	28.8 %	491	8
DHS	12.7 %	16.1 %	31.9 %	18.2 %	21.2 %	80,446	961
DOC	9.5 %	15.4 %	28.6 %	21.6 %	24.9 %	20,723	126
DOE	5.0 %	11.9 %	29.3 %	27.5 %	26.3 %	8,735	44
DOI	8.9 %	16.1 %	33.0 %	23.0 %	19.1 %	25,262	130
DOJ	16.1 %	20.0 %	32.2 %	16.9 %	14.8 %	27,064	182
DOL	6.7 %	12.1 %	26.9 %	22.9 %	31.4 %	6,930	33
DOT	8.4 %	14.2 %	27.7 %	22.7 %	27.0 %	21,503	125
ED	3.6 %	5.6 %	19.4 %	24.3 %	47.2 %	2,292	21
EEOC	7.5 %	10.0 %	25.7 %	26.7 %	30.1 %	1,273	10
EPA	4.2 %	9.2 %	25.6 %	28.1 %	32.9 %	7,853	43
FCC	4.0 %	9.2 %	24.1 %	24.7 %	38.0 %	605	2
FERC	3.0 %	6.0 %	21.1 %	29.2 %	40.6 %	1,130	7
FTC	4.2 %	12.1 %	35.5 %	27.6 %	20.7 %	706	0
GSA	3.1 %	6.7 %	21.2 %	24.0 %	44.9 %	7,121	49
HHS	8.7 %	13.9 %	27.0 %	21.1 %	29.3 %	48,829	401
HUD	4.0 %	7.6 %	22.9 %	25.8 %	39.7 %	4,355	43
NARA	24.3 %	23.2 %	26.4 %	13.7 %	12.3 %	1,435	28
NASA	5.1 %	13.1 %	31.3 %	27.1 %	23.4 %	10,342	25
NCUA	6.4 %	16.0 %	32.4 %	20.6 %	24.6 %	914	1

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q52) How disruptive has the COVID-19 pandemic been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No Basis to Judge
All Responses	8.6 %	13.9 %	30.5 %	22.3 %	24.7 %	597,470	4,807
NLRB	4.4 %	9.6 %	30.0 %	25.5 %	30.5 %	757	3
NRC	2.8 %	8.4 %	24.8 %	28.6 %	35.4 %	2,122	4
NSF	4.2 %	9.8 %	28.5 %	30.1 %	27.4 %	897	8
OMB	2.7 %	8.3 %	26.5 %	32.7 %	29.8 %	300	1
OPM	3.4 %	6.2 %	20.9 %	23.8 %	45.7 %	1,288	12
PBGC	0.7 %	3.7 %	17.3 %	27.1 %	51.1 %	606	3
RRB	8.7 %	10.3 %	31.5 %	26.7 %	22.8 %	385	2
SBA	5.1 %	8.2 %	24.6 %	23.3 %	38.7 %	1,288	16
SSA	7.9 %	10.4 %	25.2 %	22.7 %	33.8 %	26,544	268
State	16.2 %	24.6 %	32.2 %	15.7 %	11.3 %	10,389	49
USAGM	7.1 %	11.7 %	28.2 %	20.1 %	33.0 %	574	10
USAID	10.6 %	19.1 %	33.9 %	19.3 %	17.0 %	2,018	8
USDA	9.0 %	16.1 %	31.6 %	21.0 %	22.4 %	31,861	186
USDT	8.4 %	12.1 %	28.1 %	22.1 %	29.2 %	38,441	454
Small Agencies	6.0 %	11.8 %	25.1 %	26.3 %	30.8 %	5,013	22
DOD Overall	6.4 %	12.5 %	31.6 %	24.4 %	25.2 %	196,978	1,522
USACE	3.6 %	9.2 %	30.9 %	28.6 %	27.7 %	20,704	143
Air Force	6.5 %	13.7 %	33.6 %	24.3 %	22.0 %	33,483	244
†Army	6.8 %	12.6 %	31.5 %	23.7 %	25.5 %	58,370	534
†Navy	6.9 %	13.7 %	33.7 %	24.4 %	21.2 %	45,249	242

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q52) How disruptive has the COVID-19 pandemic been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No Basis to Judge
All Responses	8.6 %	13.9 %	30.5 %	22.3 %	24.7 %	597,470	4,807
MarineCorps	5.6 %	12.1 %	30.1 %	25.3 %	26.9 %	4,327	37
DOD 4thEstate	5.4 %	9.1 %	25.2 %	23.9 %	36.4 %	34,845	322

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q53) How have your work demands changed because of the COVID-19 pandemic?

Agency	Greatly Increased	Somewhat Increased	About the Same	Somewhat Decreased	Greatly Decreased	Item Response Total**	No Basis to Judge
All Responses	18.4 %	30.5 %	42.2 %	6.5 %	2.4 %	592,024	10,273
CSOSA	23.3 %	24.4 %	34.4 %	11.2 %	6.7 %	487	13
DHS	18.2 %	26.9 %	34.9 %	12.0 %	7.9 %	79,645	1,747
DOC	14.0 %	29.8 %	50.3 %	4.5 %	1.5 %	20,495	354
DOE	15.0 %	34.2 %	45.2 %	4.6 %	1.0 %	8,696	83
DOI	17.5 %	31.3 %	44.5 %	5.2 %	1.4 %	25,019	361
DOJ	25.4 %	28.5 %	35.2 %	8.3 %	2.6 %	26,858	389
DOL	20.1 %	32.5 %	42.2 %	4.2 %	1.0 %	6,859	114
DOT	14.8 %	29.4 %	41.1 %	10.2 %	4.4 %	21,284	339
ED	20.9 %	32.1 %	43.9 %	2.6 %	0.6 %	2,284	31
EEOC	18.5 %	32.7 %	45.8 %	2.6 %	0.3 %	1,271	14
EPA	16.8 %	35.1 %	43.5 %	3.9 %	0.8 %	7,824	73
FCC	14.0 %	34.2 %	47.7 %	2.8 %	1.4 %	598	8
FERC	11.5 %	31.1 %	51.5 %	5.2 %	0.8 %	1,133	6
FTC	14.0 %	30.1 %	52.3 %	3.4 %	0.1 %	699	6
GSA	14.2 %	35.1 %	47.8 %	2.5 %	0.3 %	7,072	103
HHS	27.4 %	34.5 %	31.4 %	5.0 %	1.6 %	48,555	676
HUD	21.6 %	34.7 %	38.8 %	4.1 %	0.9 %	4,341	62
NARA	17.9 %	22.9 %	34.1 %	14.4 %	10.7 %	1,371	92
NASA	18.0 %	38.0 %	38.7 %	4.1 %	1.1 %	10,287	79
NCUA	22.1 %	42.0 %	33.1 %	2.1 %	0.7 %	912	5
NLRB	15.0 %	32.0 %	48.8 %	3.7 %	0.5 %	744	15
NRC	16.1 %	35.9 %	44.1 %	3.5 %	0.5 %	2,110	22
NSF	17.7 %	42.9 %	37.3 %	1.9 %	0.2 %	899	7
OMB	30.5 %	38.2 %	30.3 %	1.1 %	0.0%	300	1
OPM	13.0 %	28.6 %	54.3 %	3.3 %	0.8 %	1,265	34
PBGC	9.4 %	29.8 %	57.8 %	2.8 %	0.1 %	602	7

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q53) How have your work demands changed because of the COVID-19 pandemic?

Agency	Greatly Increased	Somewhat Increased	About the Same	Somewhat Decreased	Greatly Decreased	Item Response Total**	No Basis to Judge
All Responses	18.4 %	30.5 %	42.2 %	6.5 %	2.4 %	592,024	10,273
RRB	31.0 %	28.1 %	37.6 %	2.8 %	0.4 %	382	7
SBA	44.6 %	30.8 %	21.9 %	2.0 %	0.6 %	1,290	14
SSA	26.6 %	30.9 %	38.8 %	3.1 %	0.6 %	26,337	477
State	22.8 %	31.4 %	31.9 %	10.4 %	3.4 %	10,285	151
USAGM	24.6 %	31.4 %	37.6 %	4.9 %	1.6 %	572	12
USAID	38.0 %	38.5 %	21.5 %	1.6 %	0.3 %	2,007	20
USDA	21.6 %	32.2 %	40.6 %	4.4 %	1.2 %	31,531	517
USDT	19.6 %	29.8 %	44.9 %	4.4 %	1.3 %	37,886	1,026
Small Agencies	18.0 %	34.2 %	41.5 %	4.9 %	1.4 %	4,993	44
DOD Overall	15.4 %	30.5 %	46.8 %	5.8 %	1.5 %	195,131	3,364
USACE	11.2 %	31.7 %	52.9 %	3.5 %	0.7 %	20,519	330
Air Force	14.3 %	29.9 %	47.7 %	6.6 %	1.6 %	33,194	542
†Army	17.7 %	31.1 %	42.6 %	6.6 %	2.0 %	57,810	1,071
†Navy	15.2 %	31.1 %	47.0 %	5.4 %	1.3 %	44,839	644
MarineCorps	12.8 %	28.3 %	51.3 %	5.8 %	1.7 %	4,288	79
DOD 4thEstate	15.3 %	28.8 %	50.1 %	4.6 %	1.1 %	34,481	698

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_1) Prior to the COVID-19 pandemic, my work unit met the needs of our customers.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	58.2 %	36.4 %	4.4 %	0.8 %	0.3 %	577,506	20,717
CSOSA	60.5 %	34.9 %	3.2 %	0.6 %	0.8 %	485	8
DHS	56.0 %	35.7 %	6.3 %	1.3 %	0.7 %	76,000	4,718
DOC	60.5 %	36.3 %	2.7 %	0.4 %	0.1 %	19,763	995
DOE	62.9 %	33.9 %	2.6 %	0.5 %	0.1 %	8,534	205
DOI	49.4 %	44.1 %	5.3 %	0.9 %	0.3 %	24,551	717
DOJ	57.8 %	34.8 %	5.6 %	1.3 %	0.5 %	25,284	1,688
DOL	64.7 %	31.2 %	3.4 %	0.6 %	0.2 %	6,680	249
DOT	65.7 %	31.0 %	2.7 %	0.4 %	0.1 %	21,045	483
ED	55.7 %	37.6 %	5.4 %	1.0 %	0.3 %	2,238	64
EEOC	58.2 %	36.6 %	4.4 %	0.7 %	0.1 %	1,236	40
EPA	51.5 %	43.8 %	4.0 %	0.6 %	0.1 %	7,624	238
FCC	61.4 %	33.3 %	4.0 %	1.3 %	0.0%	577	26
FERC	74.5 %	23.0 %	2.3 %	0.2 %	0.0%	1,088	48
FTC	74.1 %	23.6 %	2.0 %	0.3 %	0.1 %	668	35
GSA	68.4 %	29.0 %	2.2 %	0.3 %	0.1 %	7,018	121
HHS	59.6 %	35.6 %	3.9 %	0.7 %	0.2 %	46,995	1,935
HUD	63.3 %	32.2 %	3.7 %	0.5 %	0.3 %	4,243	123
NARA	62.2 %	33.0 %	3.6 %	0.5 %	0.7 %	1,408	38
NASA	65.5 %	32.6 %	1.7 %	0.2 %	0.1 %	10,094	229
NCUA	63.2 %	33.5 %	2.4 %	0.5 %	0.3 %	895	19
NLRB	59.5 %	34.9 %	4.6 %	1.0 %	0.0%	718	34
NRC	64.6 %	32.3 %	2.4 %	0.6 %	0.0 %	2,059	64
NSF	68.1 %	29.5 %	1.5 %	0.7 %	0.2 %	892	14
OMB	63.6 %	32.9 %	3.5 %	0.0 %	0.0%	293	7

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_1) Prior to the COVID-19 pandemic, my work unit met the needs of our customers.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	58.2 %	36.4 %	4.4 %	0.8 %	0.3 %	577,506	20,717
OPM	62.9 %	33.1 %	3.2 %	0.5 %	0.3 %	1,260	35
PBGC	71.1 %	27.0 %	1.3 %	0.5 %	0.0%	595	10
RRB	55.7 %	36.6 %	6.6 %	0.9 %	0.3 %	364	18
SBA	64.7 %	31.7 %	2.8 %	0.6 %	0.1 %	1,274	22
SSA	49.5 %	43.2 %	6.0 %	0.9 %	0.4 %	25,686	832
State	52.6 %	43.4 %	3.4 %	0.5 %	0.1 %	9,928	400
USAGM	55.6 %	33.1 %	6.0 %	3.7 %	1.6 %	546	32
USAID	44.8 %	49.9 %	4.7 %	0.6 %	0.1 %	1,955	58
USDA	56.4 %	37.3 %	5.1 %	0.9 %	0.3 %	30,850	989
USDT	58.3 %	36.6 %	4.1 %	0.7 %	0.3 %	36,954	1,620
Small Agencies	64.6 %	31.4 %	3.3 %	0.4 %	0.3 %	4,829	182
DOD Overall	59.1 %	36.2 %	3.9 %	0.7 %	0.2 %	192,877	4,421
USACE	58.4 %	38.0 %	3.1 %	0.4 %	0.1 %	20,301	465
Air Force	56.6 %	38.2 %	4.2 %	0.8 %	0.2 %	32,642	847
†Army	61.1 %	34.2 %	3.9 %	0.6 %	0.2 %	57,275	1,251
†Navy	57.1 %	38.1 %	4.0 %	0.6 %	0.1 %	44,230	999
MarineCorps	59.9 %	35.5 %	3.6 %	0.7 %	0.3 %	4,257	80
DOD 4thEstate	63.1 %	32.6 %	3.4 %	0.6 %	0.3 %	34,172	779

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_2) Prior to the COVID-19 pandemic, my work unit contributed positively to my agency's performance.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	63.7 %	30.0 %	4.9 %	1.0 %	0.4 %	579,911	14,405
CSOSA	66.2 %	27.6 %	4.8 %	0.9 %	0.5 %	485	11
DHS	58.1 %	31.2 %	7.8 %	1.9 %	1.0 %	77,832	2,253
DOC	67.8 %	28.8 %	2.7 %	0.5 %	0.1 %	19,829	798
DOE	70.6 %	25.9 %	2.7 %	0.6 %	0.2 %	8,517	166
DOI	59.6 %	33.8 %	5.2 %	1.1 %	0.3 %	24,578	504
DOJ	62.2 %	29.3 %	6.1 %	1.7 %	0.7 %	26,075	723
DOL	70.4 %	24.3 %	4.1 %	0.8 %	0.4 %	6,701	184
DOT	70.8 %	25.4 %	3.0 %	0.6 %	0.2 %	20,966	434
ED	65.7 %	28.0 %	4.8 %	1.1 %	0.3 %	2,232	51
EEOC	68.4 %	27.4 %	3.6 %	0.6 %	0.1 %	1,240	31
EPA	64.6 %	31.8 %	3.0 %	0.6 %	0.1 %	7,665	159
FCC	71.2 %	24.5 %	3.1 %	1.0 %	0.1 %	586	14
FERC	79.0 %	18.9 %	1.8 %	0.3 %	0.0%	1,105	16
FTC	82.9 %	15.0 %	1.7 %	0.3 %	0.1 %	696	2
GSA	75.6 %	22.3 %	1.7 %	0.3 %	0.1 %	6,986	117
HHS	67.9 %	27.2 %	3.9 %	0.7 %	0.3 %	47,621	1,015
HUD	69.9 %	25.7 %	3.6 %	0.5 %	0.3 %	4,238	107
NARA	71.2 %	23.9 %	3.3 %	1.0 %	0.7 %	1,416	26
NASA	76.0 %	22.0 %	1.7 %	0.2 %	0.1 %	10,120	162
NCUA	69.1 %	26.6 %	3.1 %	0.8 %	0.3 %	898	14
NLRB	65.7 %	29.5 %	3.8 %	0.8 %	0.1 %	728	20
NRC	70.9 %	25.4 %	2.7 %	0.7 %	0.3 %	2,078	42
NSF	78.7 %	18.8 %	1.7 %	0.6 %	0.1 %	893	9
OMB	74.4 %	23.1 %	2.0 %	0.4 %	0.0%	297	2

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_2) Prior to the COVID-19 pandemic, my work unit contributed positively to my agency's performance.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	63.7 %	30.0 %	4.9 %	1.0 %	0.4 %	579,911	14,405
OPM	70.3 %	26.8 %	2.1 %	0.5 %	0.3 %	1,254	29
PBGC	77.9 %	20.6 %	1.5 %	0.0 %	0.0%	593	9
RRB	62.5 %	30.4 %	4.9 %	2.2 %	0.0%	365	17
SBA	72.5 %	24.0 %	2.7 %	0.5 %	0.3 %	1,266	23
SSA	56.1 %	36.3 %	6.2 %	1.0 %	0.4 %	25,584	716
State	63.3 %	31.9 %	4.1 %	0.6 %	0.1 %	9,962	336
USAGM	61.7 %	27.3 %	5.5 %	3.1 %	2.3 %	551	22
USAID	58.4 %	36.8 %	4.0 %	0.7 %	0.1 %	1,962	45
USDA	62.0 %	31.3 %	5.5 %	0.9 %	0.3 %	30,898	669
USDT	63.8 %	30.7 %	4.3 %	0.8 %	0.3 %	36,976	1,377
Small Agencies	73.2 %	22.5 %	3.3 %	0.7 %	0.3 %	4,911	69
DOD Overall	64.1 %	30.2 %	4.5 %	0.9 %	0.3 %	191,807	4,233
USACE	65.0 %	31.0 %	3.2 %	0.6 %	0.1 %	20,268	379
Air Force	62.3 %	31.6 %	4.7 %	1.0 %	0.3 %	32,452	794
†Army	64.5 %	29.3 %	4.9 %	1.0 %	0.4 %	56,875	1,262
†Navy	62.8 %	31.9 %	4.4 %	0.7 %	0.2 %	43,977	986
Marine Corps	64.9 %	28.7 %	4.8 %	1.2 %	0.3 %	4,241	72
DOD 4th Estate	68.0 %	26.6 %	4.1 %	0.9 %	0.5 %	33,994	740

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 3) Prior to the COVID-19 pandemic, my work unit produced high-quality work.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	61.9 %	30.7 %	5.9 %	1.1 %	0.4 %	584,115	13,416
CSOSA	62.1 %	31.4 %	5.4 %	0.6 %	0.5 %	484	10
DHS	56.0 %	31.9 %	9.1 %	2.1 %	0.9 %	78,549	2,114
DOC	65.2 %	30.5 %	3.6 %	0.6 %	0.1 %	19,889	845
DOE	68.2 %	27.3 %	3.6 %	0.7 %	0.2 %	8,592	133
DOI	58.7 %	33.5 %	6.3 %	1.2 %	0.3 %	24,830	399
DOJ	61.1 %	29.5 %	6.8 %	1.9 %	0.7 %	26,303	647
DOL	67.4 %	26.8 %	4.8 %	0.8 %	0.3 %	6,713	194
DOT	68.0 %	27.4 %	3.9 %	0.6 %	0.1 %	21,121	379
ED	66.0 %	28.1 %	4.7 %	0.8 %	0.4 %	2,254	45
EEOC	63.7 %	31.1 %	4.2 %	0.8 %	0.1 %	1,235	42
EPA	65.7 %	30.5 %	3.2 %	0.4 %	0.1 %	7,733	124
FCC	69.6 %	24.9 %	4.6 %	0.9 %	0.1 %	594	9
FERC	76.4 %	20.4 %	2.9 %	0.3 %	0.0%	1,121	12
FTC	82.2 %	15.5 %	1.9 %	0.4 %	0.0%	700	2
GSA	73.7 %	23.2 %	2.5 %	0.5 %	0.1 %	7,028	103
HHS	66.9 %	27.5 %	4.6 %	0.8 %	0.3 %	47,978	889
HUD	68.1 %	26.4 %	4.4 %	0.7 %	0.4 %	4,263	94
NARA	68.9 %	25.1 %	4.6 %	0.8 %	0.7 %	1,427	25
NASA	74.3 %	23.4 %	2.1 %	0.2 %	0.1 %	10,175	142
NCUA	63.3 %	30.3 %	5.1 %	0.9 %	0.4 %	899	14
NLRB	64.7 %	29.9 %	4.4 %	1.0 %	0.0%	731	19
NRC	66.1 %	28.6 %	4.2 %	0.8 %	0.3 %	2,085	43
NSF	75.9 %	20.9 %	2.5 %	0.6 %	0.1 %	899	5
OMB	76.6 %	21.0 %	2.0 %	0.4 %	0.0%	299	2

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_3) Prior to the COVID-19 pandemic, my work unit produced high-quality work.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	61.9 %	30.7 %	5.9 %	1.1 %	0.4 %	584,115	13,416
OPM	68.7 %	27.1 %	3.2 %	0.8 %	0.2 %	1,267	26
PBGC	74.9 %	22.3 %	2.3 %	0.5 %	0.0%	596	9
RRB	57.6 %	34.5 %	7.0 %	0.9 %	0.0%	368	16
SBA	70.0 %	25.5 %	3.6 %	0.7 %	0.2 %	1,267	23
SSA	51.7 %	37.0 %	9.5 %	1.5 %	0.3 %	25,699	778
State	60.7 %	33.8 %	4.7 %	0.6 %	0.1 %	10,010	321
USAGM	55.8 %	30.6 %	7.9 %	3.8 %	1.9 %	565	13
USAID	54.4 %	39.1 %	5.8 %	0.6 %	0.1 %	1,974	42
USDA	60.3 %	31.9 %	6.4 %	1.1 %	0.3 %	31,169	604
USDT	61.9 %	31.7 %	5.2 %	0.8 %	0.3 %	37,049	1,494
Small Agencies	70.1 %	25.0 %	3.8 %	0.8 %	0.3 %	4,951	57
DOD Overall	62.6 %	30.7 %	5.4 %	1.0 %	0.3 %	193,298	3,742
USACE	62.3 %	32.2 %	4.7 %	0.7 %	0.1 %	20,401	346
Air Force	60.9 %	32.1 %	5.6 %	1.1 %	0.3 %	32,727	710
†Army	63.5 %	29.5 %	5.7 %	1.0 %	0.3 %	57,354	1,096
†Navy	61.5 %	32.2 %	5.3 %	0.8 %	0.2 %	44,316	846
MarineCorps	62.1 %	30.6 %	5.7 %	1.2 %	0.4 %	4,267	65
DOD 4thEstate	66.1 %	27.3 %	5.1 %	1.1 %	0.4 %	34,233	679

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 4) Prior to the COVID-19 pandemic, my work unit adapted to changing priorities.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	60.4 %	30.0 %	7.2 %	1.8 %	0.6 %	584,064	13,438
CSOSA	61.1 %	30.9 %	5.6 %	1.7 %	0.7 %	485	11
DHS	56.3 %	30.1 %	9.6 %	2.8 %	1.2 %	78,689	1,961
DOC	60.9 %	31.5 %	6.1 %	1.2 %	0.2 %	19,799	908
DOE	65.3 %	27.6 %	5.2 %	1.5 %	0.3 %	8,591	137
DOI	55.2 %	33.8 %	8.2 %	2.2 %	0.5 %	24,771	459
DOJ	59.0 %	29.4 %	8.1 %	2.6 %	0.9 %	26,251	703
DOL	65.0 %	26.8 %	6.0 %	1.7 %	0.5 %	6,720	198
DOT	65.6 %	27.0 %	5.6 %	1.4 %	0.3 %	21,113	391
ED	63.4 %	28.1 %	6.7 %	1.1 %	0.7 %	2,235	57
EEOC	63.1 %	29.9 %	5.6 %	1.2 %	0.2 %	1,237	38
EPA	61.2 %	32.0 %	5.6 %	0.9 %	0.2 %	7,719	140
FCC	67.8 %	26.0 %	4.5 %	1.6 %	0.0%	589	13
FERC	75.0 %	20.7 %	3.5 %	0.7 %	0.1 %	1,113	20
FTC	76.3 %	19.4 %	3.4 %	0.6 %	0.2 %	693	9
GSA	73.2 %	22.6 %	3.5 %	0.6 %	0.2 %	7,004	109
HHS	63.8 %	28.4 %	6.2 %	1.3 %	0.4 %	47,835	986
HUD	66.3 %	26.6 %	5.5 %	1.2 %	0.5 %	4,267	87
NARA	64.6 %	25.8 %	7.3 %	1.8 %	0.6 %	1,422	27
NASA	70.2 %	25.0 %	3.9 %	0.7 %	0.1 %	10,141	156
NCUA	64.8 %	28.3 %	6.2 %	0.3 %	0.4 %	901	12
NLRB	58.2 %	31.9 %	8.0 %	1.9 %	0.0%	727	24
NRC	60.5 %	30.8 %	7.0 %	1.4 %	0.3 %	2,084	39
NSF	70.4 %	22.9 %	4.8 %	1.7 %	0.2 %	893	10
OMB	77.2 %	19.1 %	3.4 %	0.4 %	0.0%	299	2

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 4) Prior to the COVID-19 pandemic, my work unit adapted to changing priorities.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	60.4 %	30.0 %	7.2 %	1.8 %	0.6 %	584,064	13,438
OPM	67.0 %	26.1 %	5.7 %	1.0 %	0.2 %	1,268	27
PBGC	71.5 %	24.3 %	3.7 %	0.6 %	0.0%	597	11
RRB	56.0 %	32.5 %	9.2 %	2.1 %	0.2 %	372	13
SBA	68.5 %	24.2 %	4.8 %	2.2 %	0.3 %	1,268	28
SSA	54.6 %	34.8 %	8.5 %	1.7 %	0.4 %	25,840	630
State	57.3 %	33.6 %	7.3 %	1.7 %	0.2 %	10,009	329
USAGM	55.4 %	29.4 %	9.6 %	2.5 %	3.0 %	561	18
USAID	55.0 %	36.4 %	7.2 %	1.3 %	0.1 %	1,972	40
USDA	57.5 %	32.0 %	7.9 %	2.0 %	0.5 %	31,114	688
USDT	61.1 %	30.9 %	6.2 %	1.4 %	0.4 %	37,214	1,324
Small Agencies	67.3 %	25.0 %	5.6 %	1.5 %	0.6 %	4,925	82
DOD Overall	61.2 %	29.9 %	6.8 %	1.7 %	0.5 %	193,346	3,751
USACE	61.4 %	31.2 %	5.9 %	1.3 %	0.2 %	20,368	350
Air Force	58.9 %	31.3 %	7.4 %	1.9 %	0.5 %	32,756	712
†Army	61.5 %	29.2 %	7.0 %	1.8 %	0.5 %	57,378	1,112
†Navy	60.7 %	30.8 %	6.6 %	1.6 %	0.4 %	44,340	839
MarineCorps	62.5 %	28.0 %	6.9 %	1.9 %	0.6 %	4,268	67
DOD 4thEstate	64.8 %	26.9 %	6.1 %	1.6 %	0.6 %	34,236	671

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 5) Prior to the COVID-19 pandemic, my work unit successfully collaborated.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.7 %	30.3 %	9.3 %	2.9 %	0.9 %	585,588	12,858
CSOSA	56.7 %	29.6 %	9.6 %	2.9 %	1.1 %	487	10
DHS	52.2 %	30.5 %	11.7 %	4.1 %	1.6 %	78,751	2,080
DOC	58.6 %	31.0 %	7.7 %	2.1 %	0.6 %	20,012	731
DOE	61.2 %	29.0 %	7.3 %	2.0 %	0.6 %	8,618	122
DOI	52.0 %	33.4 %	10.6 %	3.3 %	0.8 %	24,873	382
DOJ	55.9 %	29.4 %	9.9 %	3.6 %	1.3 %	26,338	652
DOL	61.6 %	26.5 %	8.0 %	2.9 %	1.0 %	6,736	184
DOT	62.2 %	27.6 %	7.6 %	2.1 %	0.5 %	21,178	349
ED	61.1 %	26.3 %	9.2 %	2.5 %	0.9 %	2,252	48
EEOC	61.2 %	28.7 %	6.4 %	3.2 %	0.6 %	1,235	39
EPA	59.0 %	32.3 %	7.0 %	1.3 %	0.4 %	7,760	104
FCC	63.5 %	25.5 %	7.8 %	2.6 %	0.6 %	594	9
FERC	73.1 %	21.2 %	4.3 %	1.5 %	0.0%	1,122	13
FTC	75.5 %	19.5 %	4.1 %	0.7 %	0.2 %	701	3
GSA	71.1 %	22.9 %	4.6 %	1.1 %	0.3 %	7,056	84
HHS	61.1 %	28.4 %	7.8 %	2.0 %	0.6 %	48,069	866
HUD	64.1 %	25.3 %	7.5 %	2.2 %	0.9 %	4,288	75
NARA	62.2 %	27.1 %	7.0 %	2.6 %	1.1 %	1,424	28
NASA	68.2 %	26.4 %	4.3 %	0.8 %	0.2 %	10,195	124
NCUA	59.8 %	29.7 %	7.9 %	2.0 %	0.7 %	903	8
NLRB	59.3 %	27.0 %	9.4 %	3.6 %	0.7 %	730	21
NRC	59.8 %	30.7 %	6.8 %	2.3 %	0.5 %	2,096	32
NSF	70.1 %	23.3 %	4.6 %	1.7 %	0.2 %	900	6
OMB	69.1 %	26.5 %	3.4 %	0.6 %	0.4 %	299	2

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54_5) Prior to the COVID-19 pandemic, my work unit successfully collaborated.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.7 %	30.3 %	9.3 %	2.9 %	0.9 %	585,588	12,858
OPM	62.9 %	27.7 %	6.8 %	1.7 %	1.0 %	1,265	28
PBGC	69.8 %	24.5 %	4.2 %	1.1 %	0.5 %	597	10
RRB	55.7 %	29.4 %	10.7 %	2.7 %	1.5 %	369	16
SBA	64.0 %	24.0 %	8.2 %	2.9 %	0.9 %	1,275	23
SSA	50.6 %	33.6 %	11.6 %	3.4 %	0.8 %	25,798	727
State	54.3 %	34.6 %	8.6 %	2.1 %	0.4 %	10,036	317
USAGM	54.3 %	29.4 %	8.6 %	4.8 %	3.0 %	566	14
USAID	51.2 %	38.1 %	9.1 %	1.4 %	0.2 %	1,972	41
USDA	54.3 %	31.8 %	10.3 %	2.9 %	0.8 %	31,217	636
USDT	59.3 %	30.2 %	7.5 %	2.3 %	0.7 %	37,266	1,340
Small Agencies	63.4 %	25.9 %	7.6 %	2.3 %	0.9 %	4,956	59
DOD Overall	56.7 %	30.5 %	9.2 %	2.8 %	0.8 %	193,654	3,675
USACE	58.0 %	32.2 %	7.6 %	1.9 %	0.3 %	20,438	322
Air Force	54.8 %	31.2 %	9.9 %	3.2 %	0.8 %	32,764	735
†Army	57.1 %	29.4 %	9.6 %	3.1 %	0.9 %	57,431	1,107
†Navy	55.7 %	32.2 %	9.1 %	2.5 %	0.6 %	44,409	827
MarineCorps	56.5 %	29.2 %	10.1 %	3.3 %	0.8 %	4,280	60
DOD 4thEstate	60.5 %	27.6 %	8.1 %	2.8 %	1.0 %	34,332	624

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 6) Prior to the COVID-19 pandemic, my work unit achieved our goals.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.7 %	35.4 %	6.3 %	1.1 %	0.4 %	580,734	16,033
CSOSA	54.6 %	36.9 %	7.4 %	0.6 %	0.5 %	482	13
DHS	54.5 %	34.1 %	8.5 %	1.9 %	1.0 %	78,101	2,522
DOC	57.3 %	37.4 %	4.6 %	0.5 %	0.1 %	19,801	871
DOE	61.6 %	33.4 %	4.1 %	0.7 %	0.2 %	8,529	175
DOI	48.7 %	41.2 %	8.2 %	1.5 %	0.4 %	24,628	556
DOJ	56.5 %	34.1 %	7.0 %	1.6 %	0.7 %	26,179	750
DOL	62.8 %	31.2 %	4.8 %	0.9 %	0.3 %	6,685	219
DOT	64.1 %	31.1 %	4.0 %	0.6 %	0.2 %	20,970	495
ED	57.6 %	34.2 %	6.4 %	1.3 %	0.5 %	2,221	70
EEOC	62.3 %	33.1 %	3.8 %	0.6 %	0.3 %	1,223	46
EPA	54.4 %	39.9 %	4.8 %	0.6 %	0.2 %	7,680	163
FCC	63.6 %	30.0 %	5.3 %	1.0 %	0.1 %	585	16
FERC	73.1 %	24.0 %	2.4 %	0.6 %	0.0%	1,117	17
FTC	73.5 %	23.7 %	2.3 %	0.4 %	0.1 %	689	7
GSA	69.5 %	27.4 %	2.7 %	0.2 %	0.2 %	6,993	114
HHS	59.2 %	34.1 %	5.5 %	0.9 %	0.3 %	47,638	1,138
HUD	63.7 %	30.3 %	4.9 %	0.7 %	0.5 %	4,248	105
NARA	61.8 %	30.8 %	5.9 %	1.0 %	0.5 %	1,414	31
NASA	65.9 %	31.4 %	2.4 %	0.2 %	0.1 %	10,095	184
NCUA	63.2 %	30.7 %	5.3 %	0.3 %	0.4 %	898	14
NLRB	56.2 %	37.4 %	5.1 %	1.3 %	0.0%	718	31
NRC	62.8 %	32.4 %	4.0 %	0.7 %	0.2 %	2,082	38
NSF	69.5 %	27.0 %	2.6 %	0.6 %	0.2 %	894	8
OMB	61.1 %	34.1 %	4.8 %	0.0 %	0.0%	295	4

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q54 6) Prior to the COVID-19 pandemic, my work unit achieved our goals.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.7 %	35.4 %	6.3 %	1.1 %	0.4 %	580,734	16,033
OPM	63.0 %	31.7 %	4.4 %	0.7 %	0.2 %	1,252	36
PBGC	73.4 %	24.0 %	2.0 %	0.6 %	0.0%	599	8
RRB	52.5 %	37.7 %	7.3 %	1.1 %	1.4 %	359	25
SBA	71.7 %	24.3 %	3.1 %	0.7 %	0.3 %	1,259	31
SSA	49.3 %	41.3 %	8.1 %	1.0 %	0.3 %	25,686	797
State	50.9 %	42.0 %	6.2 %	0.8 %	0.1 %	9,938	353
USAGM	54.9 %	31.1 %	7.8 %	3.2 %	3.0 %	553	23
USAID	45.7 %	45.9 %	7.4 %	0.9 %	0.1 %	1,957	46
USDA	53.8 %	37.6 %	7.0 %	1.2 %	0.4 %	30,993	760
USDT	57.9 %	35.0 %	5.9 %	0.9 %	0.3 %	36,749	1,731
Small Agencies	64.4 %	29.9 %	4.5 %	0.8 %	0.4 %	4,899	101
DOD Overall	57.2 %	35.6 %	5.9 %	1.1 %	0.3 %	192,325	4,535
USACE	57.6 %	36.9 %	4.8 %	0.7 %	0.1 %	20,287	415
Air Force	55.0 %	37.2 %	6.3 %	1.2 %	0.3 %	32,531	880
†Army	58.9 %	33.6 %	6.1 %	1.1 %	0.3 %	57,103	1,307
†Navy	55.1 %	37.7 %	6.0 %	1.0 %	0.2 %	44,108	1,023
MarineCorps	59.1 %	33.1 %	6.2 %	1.2 %	0.4 %	4,250	80
DOD 4thEstate	60.9 %	32.2 %	5.2 %	1.2 %	0.5 %	34,046	830

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_1) During the COVID-19 pandemic, my work unit has met the needs of our customers.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	46.6 %	39.1 %	11.0 %	2.6 %	0.6 %	573,075	24,126
CSOSA	44.6 %	38.6 %	12.5 %	3.6 %	0.8 %	466	29
DHS	47.0 %	35.9 %	12.5 %	3.4 %	1.2 %	75,468	5,030
DOC	50.8 %	38.1 %	9.2 %	1.6 %	0.3 %	19,454	1,267
DOE	55.8 %	37.3 %	5.7 %	0.9 %	0.2 %	8,483	255
DOI	35.6 %	43.5 %	16.4 %	3.7 %	0.8 %	24,333	892
DOJ	42.3 %	36.8 %	14.5 %	5.0 %	1.4 %	25,103	1,786
DOL	55.4 %	34.7 %	7.7 %	1.8 %	0.4 %	6,613	296
DOT	51.6 %	36.9 %	8.7 %	2.1 %	0.7 %	20,858	623
ED	55.3 %	36.5 %	6.7 %	1.1 %	0.4 %	2,241	58
EEOC	50.1 %	39.7 %	8.9 %	1.2 %	0.2 %	1,205	64
EPA	47.0 %	43.8 %	7.8 %	1.1 %	0.2 %	7,587	270
FCC	58.0 %	34.5 %	5.0 %	2.5 %	0.0%	571	30
FERC	72.3 %	24.8 %	2.7 %	0.2 %	0.0%	1,085	50
FTC	68.6 %	27.9 %	3.2 %	0.3 %	0.1 %	666	35
GSA	65.6 %	30.5 %	3.4 %	0.3 %	0.2 %	7,026	120
HHS	50.6 %	37.2 %	9.7 %	2.1 %	0.4 %	46,664	2,230
HUD	57.3 %	36.1 %	5.1 %	0.9 %	0.6 %	4,204	155
NARA	28.9 %	32.4 %	25.1 %	10.1 %	3.5 %	1,259	187
NASA	52.3 %	38.2 %	8.0 %	1.1 %	0.3 %	9,952	363
NCUA	48.5 %	40.8 %	9.2 %	0.8 %	0.8 %	888	25
NLRB	52.0 %	37.0 %	9.6 %	1.4 %	0.0%	712	40
NRC	58.0 %	36.7 %	4.6 %	0.5 %	0.2 %	2,061	61
NSF	60.0 %	35.0 %	3.8 %	0.9 %	0.2 %	887	16
OMB	62.4 %	32.9 %	4.7 %	0.0 %	0.0%	293	7

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_1) During the COVID-19 pandemic, my work unit has met the needs of our customers.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	46.6 %	39.1 %	11.0 %	2.6 %	0.6 %	573,075	24,126
OPM	59.5 %	33.9 %	5.5 %	0.9 %	0.2 %	1,252	40
PBGC	73.2 %	23.9 %	2.5 %	0.3 %	0.0%	597	9
RRB	41.7 %	41.9 %	13.3 %	2.5 %	0.7 %	358	25
SBA	55.2 %	36.4 %	6.7 %	1.6 %	0.1 %	1,268	29
SSA	41.4 %	44.5 %	11.9 %	1.8 %	0.4 %	25,258	1,177
State	33.5 %	45.0 %	16.7 %	4.4 %	0.5 %	10,050	282
USAGM	48.3 %	39.0 %	8.6 %	2.7 %	1.4 %	540	34
USAID	35.2 %	51.4 %	12.0 %	1.3 %	0.1 %	1,978	35
USDA	42.0 %	39.5 %	14.2 %	3.7 %	0.7 %	30,662	1,148
USDT	45.5 %	36.3 %	13.3 %	3.9 %	1.0 %	36,186	2,305
Small Agencies	56.1 %	35.1 %	6.3 %	1.9 %	0.6 %	4,790	217
DOD Overall	47.1 %	40.6 %	9.9 %	2.0 %	0.4 %	192,057	4,936
USACE	50.6 %	40.6 %	7.2 %	1.2 %	0.3 %	20,191	557
Air Force	42.8 %	43.2 %	11.2 %	2.4 %	0.4 %	32,544	866
†Army	47.6 %	39.3 %	10.4 %	2.2 %	0.5 %	57,033	1,425
†Navy	45.0 %	42.5 %	10.4 %	1.8 %	0.3 %	44,016	1,134
MarineCorps	48.2 %	40.4 %	8.8 %	2.2 %	0.4 %	4,240	85
DOD 4thEstate	55.4 %	35.0 %	7.3 %	1.9 %	0.4 %	34,033	869

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_2) During the COVID-19 pandemic, my work unit has contributed positively to my agency's performance.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.0 %	32.0 %	8.9 %	2.4 %	0.7 %	577,185	17,994
CSOSA	58.6 %	29.7 %	8.6 %	1.7 %	1.5 %	465	32
DHS	51.3 %	31.5 %	11.8 %	3.9 %	1.5 %	77,675	2,583
DOC	60.9 %	31.1 %	6.5 %	1.2 %	0.3 %	19,557	1,064
DOE	66.3 %	27.8 %	4.7 %	1.0 %	0.3 %	8,499	223
DOI	50.1 %	35.7 %	11.0 %	2.6 %	0.6 %	24,426	669
DOJ	51.0 %	30.9 %	12.0 %	4.5 %	1.6 %	25,982	830
DOL	65.0 %	26.7 %	6.3 %	1.6 %	0.4 %	6,648	239
DOT	61.4 %	29.1 %	6.9 %	2.0 %	0.6 %	20,809	600
ED	67.3 %	26.9 %	4.6 %	0.9 %	0.3 %	2,231	58
EEOC	62.8 %	31.6 %	4.8 %	0.8 %	0.1 %	1,219	55
EPA	62.8 %	31.3 %	4.6 %	1.1 %	0.2 %	7,638	197
FCC	71.5 %	22.7 %	3.9 %	1.7 %	0.2 %	584	18
FERC	79.2 %	18.5 %	2.0 %	0.2 %	0.1 %	1,108	20
FTC	81.2 %	16.5 %	2.0 %	0.3 %	0.1 %	690	6
GSA	74.7 %	22.0 %	2.8 %	0.4 %	0.1 %	7,030	109
HHS	62.5 %	28.5 %	6.9 %	1.6 %	0.4 %	47,451	1,262
HUD	67.4 %	26.8 %	4.5 %	0.9 %	0.4 %	4,213	133
NARA	52.3 %	29.0 %	13.1 %	3.8 %	1.7 %	1,280	155
NASA	68.3 %	26.1 %	4.5 %	0.9 %	0.2 %	9,999	271
NCUA	58.5 %	32.4 %	7.1 %	1.6 %	0.4 %	887	25
NLRB	62.7 %	30.6 %	5.2 %	1.5 %	0.1 %	723	28
NRC	67.1 %	28.4 %	3.5 %	0.8 %	0.2 %	2,072	42
NSF	74.9 %	22.3 %	2.0 %	0.6 %	0.2 %	896	9
OMB	74.9 %	22.4 %	2.4 %	0.4 %	0.0%	297	2

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_2) During the COVID-19 pandemic, my work unit has contributed positively to my agency's performance.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.0 %	32.0 %	8.9 %	2.4 %	0.7 %	577,185	17,994
OPM	68.0 %	27.2 %	3.7 %	1.0 %	0.1 %	1,245	42
PBGC	79.9 %	18.3 %	1.7 %	0.1 %	0.0%	595	9
RRB	56.3 %	31.9 %	9.8 %	1.4 %	0.6 %	362	25
SBA	70.1 %	25.2 %	3.2 %	1.4 %	0.1 %	1,261	28
SSA	53.0 %	35.9 %	9.1 %	1.6 %	0.4 %	25,277	1,079
State	50.5 %	36.7 %	10.0 %	2.4 %	0.4 %	10,092	221
USAGM	56.5 %	31.4 %	6.6 %	3.6 %	1.9 %	546	27
USAID	52.9 %	38.2 %	7.9 %	0.9 %	0.1 %	1,984	29
USDA	52.2 %	33.5 %	10.8 %	2.8 %	0.7 %	30,828	803
USDT	55.5 %	31.3 %	9.8 %	2.5 %	0.8 %	36,153	2,233
Small Agencies	69.2 %	23.9 %	5.0 %	1.3 %	0.6 %	4,900	98
DOD Overall	56.1 %	33.1 %	8.4 %	2.0 %	0.5 %	191,563	4,770
USACE	60.1 %	32.4 %	6.1 %	1.1 %	0.2 %	20,207	472
Air Force	52.4 %	35.4 %	9.3 %	2.4 %	0.5 %	32,472	831
†Army	55.7 %	32.6 %	9.0 %	2.2 %	0.6 %	56,788	1,430
†Navy	54.5 %	34.7 %	8.6 %	1.8 %	0.4 %	43,885	1,142
Marine Corps	56.8 %	32.8 %	7.8 %	2.2 %	0.4 %	4,229	83
DOD 4th Estate	63.7 %	27.6 %	6.3 %	1.8 %	0.6 %	33,982	812

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_3) During the COVID-19 pandemic, my work unit has produced high-quality work.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	55.4 %	31.9 %	9.7 %	2.4 %	0.6 %	580,572	17,169
CSOSA	55.1 %	34.8 %	7.3 %	2.3 %	0.6 %	462	32
DHS	50.6 %	31.3 %	12.8 %	4.0 %	1.3 %	78,231	2,471
DOC	59.3 %	31.8 %	7.3 %	1.2 %	0.3 %	19,625	1,099
DOE	64.1 %	28.9 %	5.7 %	1.0 %	0.3 %	8,556	183
DOI	51.5 %	34.4 %	11.1 %	2.4 %	0.6 %	24,660	564
DOJ	51.6 %	29.8 %	12.4 %	4.8 %	1.4 %	26,146	788
DOL	62.6 %	28.0 %	7.4 %	1.6 %	0.4 %	6,656	261
DOT	60.8 %	29.0 %	8.0 %	1.6 %	0.5 %	20,969	544
ED	67.2 %	27.5 %	4.5 %	0.5 %	0.4 %	2,247	50
EEOC	60.8 %	32.3 %	5.7 %	1.1 %	0.2 %	1,211	66
EPA	64.5 %	30.5 %	4.1 %	0.7 %	0.2 %	7,694	168
FCC	67.9 %	26.3 %	4.6 %	1.1 %	0.1 %	590	12
FERC	76.6 %	20.6 %	2.4 %	0.4 %	0.0%	1,117	15
FTC	80.3 %	17.1 %	2.1 %	0.5 %	0.0%	700	4
GSA	72.8 %	23.1 %	3.4 %	0.6 %	0.1 %	7,051	96
HHS	61.7 %	28.8 %	7.5 %	1.6 %	0.4 %	47,766	1,141
HUD	66.3 %	26.9 %	5.3 %	1.0 %	0.5 %	4,245	126
NARA	57.9 %	27.1 %	9.7 %	3.3 %	1.9 %	1,295	149
NASA	67.1 %	27.1 %	4.8 %	0.8 %	0.2 %	10,069	247
NCUA	54.4 %	32.8 %	10.3 %	2.0 %	0.4 %	892	21
NLRB	62.5 %	30.8 %	5.6 %	1.1 %	0.0%	725	28
NRC	63.5 %	30.2 %	5.4 %	0.8 %	0.2 %	2,088	39
NSF	70.3 %	25.6 %	3.1 %	0.8 %	0.2 %	890	9
OMB	74.1 %	23.2 %	2.3 %	0.4 %	0.0%	300	1

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_3) During the COVID-19 pandemic, my work unit has produced high-quality work.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	55.4 %	31.9 %	9.7 %	2.4 %	0.6 %	580,572	17,169
OPM	66.8 %	27.9 %	4.4 %	0.8 %	0.2 %	1,259	33
PBGC	77.5 %	19.3 %	2.8 %	0.5 %	0.0%	599	9
RRB	51.8 %	35.3 %	11.0 %	1.5 %	0.4 %	365	22
SBA	68.0 %	25.8 %	4.7 %	1.2 %	0.3 %	1,267	32
SSA	49.8 %	36.0 %	11.7 %	2.2 %	0.3 %	25,228	1,235
State	50.1 %	37.1 %	10.7 %	1.9 %	0.3 %	10,153	196
USAGM	51.9 %	33.0 %	8.8 %	4.6 %	1.7 %	557	21
USAID	48.6 %	40.5 %	9.8 %	1.0 %	0.1 %	1,991	25
USDA	51.4 %	33.7 %	11.4 %	2.8 %	0.6 %	31,069	745
USDT	54.9 %	31.7 %	10.2 %	2.4 %	0.7 %	36,201	2,334
Small Agencies	66.9 %	25.7 %	5.6 %	1.3 %	0.5 %	4,922	89
DOD Overall	55.6 %	32.8 %	9.1 %	2.0 %	0.4 %	192,776	4,314
USACE	57.8 %	33.6 %	7.2 %	1.2 %	0.2 %	20,297	444
Air Force	52.6 %	34.6 %	10.0 %	2.4 %	0.4 %	32,685	748
†Army	55.8 %	32.1 %	9.5 %	2.2 %	0.4 %	57,217	1,279
†Navy	54.2 %	34.3 %	9.4 %	1.7 %	0.3 %	44,173	993
MarineCorps	55.7 %	33.2 %	8.3 %	2.3 %	0.5 %	4,263	72
DOD 4thEstate	62.1 %	28.2 %	7.4 %	1.8 %	0.6 %	34,141	778

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55 4) During the COVID-19 pandemic, my work unit has adapted to changing priorities.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.1 %	30.5 %	9.8 %	2.8 %	0.8 %	583,180	14,582
CSOSA	56.6 %	33.1 %	7.7 %	1.9 %	0.7 %	476	22
DHS	52.2 %	29.8 %	12.2 %	4.2 %	1.6 %	78,650	2,057
DOC	58.2 %	31.4 %	8.2 %	1.8 %	0.4 %	19,670	1,046
DOE	64.4 %	27.3 %	6.3 %	1.5 %	0.4 %	8,564	165
DOI	51.1 %	34.2 %	11.2 %	2.8 %	0.7 %	24,711	531
DOJ	52.0 %	29.4 %	12.3 %	4.7 %	1.6 %	26,188	740
DOL	63.6 %	26.5 %	7.3 %	2.0 %	0.6 %	6,705	214
DOT	61.4 %	27.9 %	8.3 %	1.8 %	0.6 %	21,049	450
ED	67.3 %	26.6 %	4.5 %	1.2 %	0.3 %	2,252	46
EEOC	61.7 %	30.2 %	6.7 %	1.0 %	0.4 %	1,229	49
EPA	63.1 %	30.1 %	5.6 %	1.0 %	0.3 %	7,711	152
FCC	68.0 %	26.0 %	4.3 %	1.6 %	0.1 %	585	13
FERC	76.9 %	19.6 %	2.9 %	0.6 %	0.1 %	1,112	19
FTC	76.9 %	18.7 %	3.8 %	0.3 %	0.2 %	694	7
GSA	73.9 %	21.9 %	3.4 %	0.6 %	0.2 %	7,054	89
HHS	62.8 %	27.7 %	7.3 %	1.7 %	0.5 %	47,898	974
HUD	67.0 %	25.7 %	6.0 %	0.9 %	0.5 %	4,265	100
NARA	60.4 %	27.3 %	8.7 %	2.2 %	1.5 %	1,341	110
NASA	64.7 %	28.1 %	5.9 %	1.1 %	0.1 %	10,091	220
NCUA	60.8 %	29.2 %	8.1 %	1.3 %	0.7 %	895	18
NLRB	59.2 %	30.5 %	7.9 %	2.1 %	0.3 %	728	26
NRC	62.9 %	30.2 %	5.7 %	1.0 %	0.2 %	2,094	29
NSF	71.4 %	22.8 %	4.1 %	1.5 %	0.2 %	893	12
OMB	79.3 %	17.3 %	2.6 %	0.8 %	0.0%	300	1

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55 4) During the COVID-19 pandemic, my work unit has adapted to changing priorities.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	56.1 %	30.5 %	9.8 %	2.8 %	0.8 %	583,180	14,582
OPM	66.7 %	25.4 %	6.2 %	1.4 %	0.3 %	1,263	33
PBGC	76.4 %	19.4 %	3.5 %	0.6 %	0.0%	597	8
RRB	55.0 %	29.9 %	11.2 %	3.6 %	0.3 %	365	22
SBA	70.4 %	23.8 %	3.7 %	1.7 %	0.3 %	1,272	25
SSA	54.7 %	33.3 %	9.8 %	1.8 %	0.4 %	25,611	870
State	52.8 %	33.8 %	10.4 %	2.5 %	0.5 %	10,170	183
USAGM	55.0 %	29.6 %	9.5 %	4.3 %	1.7 %	561	14
USAID	53.7 %	36.2 %	8.4 %	1.5 %	0.2 %	1,991	21
USDA	51.9 %	32.5 %	11.6 %	3.2 %	0.8 %	31,124	674
USDT	56.5 %	30.6 %	9.7 %	2.5 %	0.7 %	36,839	1,720
Small Agencies	68.0 %	23.9 %	5.9 %	1.6 %	0.6 %	4,915	94
DOD Overall	55.9 %	31.2 %	9.7 %	2.6 %	0.6 %	193,317	3,828
USACE	58.8 %	31.5 %	7.8 %	1.7 %	0.3 %	20,335	407
Air Force	52.5 %	32.8 %	10.9 %	3.1 %	0.7 %	32,769	678
†Army	55.8 %	31.0 %	9.9 %	2.6 %	0.7 %	57,396	1,122
†Navy	54.7 %	32.4 %	10.0 %	2.5 %	0.5 %	44,277	897
MarineCorps	57.0 %	29.9 %	9.3 %	3.1 %	0.7 %	4,270	66
DOD 4thEstate	62.4 %	27.1 %	7.5 %	2.3 %	0.7 %	34,270	658

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55 5) During the COVID-19 pandemic, my work unit has successfully collaborated.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	50.8 %	31.0 %	12.7 %	4.3 %	1.1 %	583,022	15,134
CSOSA	54.3 %	30.4 %	10.1 %	3.7 %	1.6 %	472	24
DHS	48.0 %	30.0 %	14.5 %	5.6 %	2.0 %	78,403	2,349
DOC	54.1 %	31.4 %	10.8 %	2.8 %	0.8 %	19,829	916
DOE	57.0 %	30.0 %	9.7 %	2.5 %	0.8 %	8,577	152
DOI	46.1 %	33.8 %	14.2 %	4.9 %	1.0 %	24,788	453
DOJ	47.0 %	30.0 %	14.6 %	6.3 %	2.1 %	26,200	749
DOL	59.6 %	25.9 %	9.8 %	3.3 %	1.3 %	6,703	210
DOT	57.3 %	28.7 %	9.9 %	3.3 %	0.8 %	21,082	437
ED	63.2 %	28.1 %	6.0 %	1.9 %	0.7 %	2,251	41
EEOC	58.0 %	29.4 %	8.8 %	3.0 %	0.8 %	1,222	57
EPA	59.0 %	30.9 %	8.2 %	1.5 %	0.4 %	7,754	115
FCC	60.1 %	28.0 %	8.3 %	3.2 %	0.5 %	589	12
FERC	71.7 %	22.2 %	4.4 %	1.6 %	0.0%	1,123	11
FTC	69.6 %	21.8 %	6.9 %	1.6 %	0.1 %	697	4
GSA	71.1 %	22.4 %	5.1 %	1.0 %	0.3 %	7,085	67
HHS	58.1 %	28.7 %	9.7 %	2.8 %	0.7 %	47,845	1,085
HUD	63.9 %	25.5 %	7.8 %	2.0 %	0.8 %	4,263	99
NARA	56.6 %	27.9 %	10.5 %	3.1 %	2.0 %	1,321	126
NASA	58.6 %	31.0 %	8.6 %	1.6 %	0.2 %	10,130	192
NCUA	53.9 %	29.7 %	12.3 %	2.8 %	1.3 %	898	16
NLRB	57.8 %	26.4 %	11.1 %	3.9 %	0.7 %	729	26
NRC	60.5 %	30.3 %	6.8 %	2.0 %	0.4 %	2,097	30
NSF	64.8 %	26.3 %	6.5 %	2.2 %	0.2 %	896	8
OMB	69.2 %	23.1 %	6.5 %	0.9 %	0.4 %	300	1

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55 5) During the COVID-19 pandemic, my work unit has successfully collaborated.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	50.8 %	31.0 %	12.7 %	4.3 %	1.1 %	583,022	15,134
OPM	63.8 %	26.2 %	7.4 %	2.2 %	0.5 %	1,256	34
PBGC	74.8 %	19.9 %	3.6 %	1.4 %	0.3 %	596	9
RRB	50.5 %	31.2 %	13.2 %	3.6 %	1.6 %	363	24
SBA	65.5 %	24.2 %	7.1 %	2.6 %	0.6 %	1,266	30
SSA	50.1 %	32.1 %	12.7 %	4.1 %	0.9 %	25,479	1,017
State	46.5 %	35.2 %	14.2 %	3.5 %	0.6 %	10,175	186
USAGM	53.6 %	29.5 %	10.3 %	4.3 %	2.3 %	555	20
USAID	46.6 %	38.0 %	12.9 %	2.1 %	0.3 %	1,995	21
USDA	46.9 %	32.0 %	15.1 %	4.9 %	1.1 %	31,112	742
USDT	53.5 %	30.1 %	11.5 %	3.7 %	1.1 %	36,625	1,930
Small Agencies	62.4 %	25.5 %	8.5 %	2.8 %	0.9 %	4,937	77
DOD Overall	49.6 %	32.0 %	13.1 %	4.2 %	1.0 %	193,409	3,864
USACE	52.4 %	33.1 %	11.0 %	3.0 %	0.5 %	20,370	376
Air Force	45.9 %	33.2 %	14.9 %	4.9 %	1.1 %	32,747	738
†Army	50.2 %	31.5 %	12.9 %	4.3 %	1.1 %	57,367	1,172
†Navy	47.6 %	33.5 %	14.1 %	4.1 %	0.8 %	44,354	874
MarineCorps	49.8 %	32.1 %	12.1 %	5.0 %	1.1 %	4,273	62
DOD 4thEstate	57.2 %	28.0 %	10.0 %	3.7 %	1.1 %	34,298	642

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_6) During the COVID-19 pandemic, my work unit has achieved our goals.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	49.5 %	35.9 %	11.2 %	2.6 %	0.7 %	576,880	20,806
CSOSA	48.0 %	40.2 %	9.7 %	1.1 %	0.9 %	462	32
DHS	48.6 %	33.5 %	12.8 %	3.6 %	1.5 %	77,707	3,018
DOC	51.0 %	36.8 %	9.9 %	1.8 %	0.5 %	19,547	1,180
DOE	56.4 %	35.1 %	7.0 %	1.3 %	0.3 %	8,496	235
DOI	40.6 %	40.3 %	15.0 %	3.4 %	0.7 %	24,494	742
DOJ	45.5 %	34.2 %	14.0 %	4.8 %	1.5 %	25,997	933
DOL	57.8 %	32.0 %	8.0 %	1.7 %	0.5 %	6,612	298
DOT	54.4 %	33.3 %	9.5 %	2.1 %	0.7 %	20,782	720
ED	59.4 %	33.6 %	5.5 %	1.0 %	0.5 %	2,227	68
EEOC	58.2 %	34.3 %	6.4 %	0.8 %	0.3 %	1,206	71
EPA	52.4 %	38.5 %	7.5 %	1.3 %	0.3 %	7,645	209
FCC	62.3 %	31.0 %	4.4 %	2.1 %	0.1 %	579	22
FERC	72.8 %	23.2 %	3.2 %	0.6 %	0.1 %	1,116	18
FTC	72.7 %	23.1 %	3.5 %	0.7 %	0.0%	693	10
GSA	68.8 %	27.0 %	3.5 %	0.5 %	0.1 %	7,022	119
HHS	53.8 %	33.5 %	10.1 %	2.2 %	0.5 %	47,336	1,536
HUD	62.2 %	30.6 %	5.5 %	1.0 %	0.6 %	4,204	151
NARA	42.4 %	30.7 %	18.9 %	4.9 %	3.1 %	1,263	184
NASA	55.0 %	35.2 %	8.2 %	1.4 %	0.2 %	10,003	299
NCUA	55.0 %	33.8 %	9.8 %	1.0 %	0.4 %	883	29
NLRB	55.5 %	35.2 %	8.1 %	1.1 %	0.0%	708	43
NRC	59.9 %	33.9 %	4.9 %	1.0 %	0.2 %	2,079	41
NSF	65.9 %	29.2 %	4.0 %	0.5 %	0.4 %	892	10
OMB	60.6 %	31.9 %	6.3 %	1.3 %	0.0%	298	3

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q55_6) During the COVID-19 pandemic, my work unit has achieved our goals.

Agency	Always	Most of the time	Sometime	Rarely	Never	Item Response Total**	No Basis to Judge
All Responses	49.5 %	35.9 %	11.2 %	2.6 %	0.7 %	576,880	20,806
OPM	61.7 %	30.2 %	6.6 %	1.4 %	0.2 %	1,247	45
PBGC	77.0 %	20.4 %	2.3 %	0.3 %	0.0%	599	8
RRB	45.0 %	39.0 %	12.4 %	2.9 %	0.7 %	350	37
SBA	66.3 %	27.7 %	4.6 %	1.1 %	0.2 %	1,251	42
SSA	47.0 %	39.1 %	11.5 %	2.0 %	0.4 %	25,178	1,311
State	39.0 %	41.7 %	15.7 %	3.1 %	0.5 %	10,098	251
USAGM	50.9 %	34.1 %	9.5 %	3.0 %	2.5 %	541	33
USAID	40.6 %	44.4 %	13.1 %	1.6 %	0.2 %	1,978	33
USDA	45.4 %	37.0 %	13.7 %	3.1 %	0.7 %	30,877	935
USDT	50.4 %	33.6 %	12.1 %	3.0 %	0.9 %	35,741	2,791
Small Agencies	60.9 %	30.5 %	6.3 %	1.6 %	0.7 %	4,876	134
DOD Overall	49.5 %	37.2 %	10.5 %	2.3 %	0.5 %	191,893	5,215
USACE	52.8 %	37.9 %	7.8 %	1.2 %	0.3 %	20,229	508
Air Force	46.1 %	38.9 %	11.9 %	2.7 %	0.5 %	32,486	950
†Army	50.6 %	35.9 %	10.7 %	2.4 %	0.5 %	56,961	1,538
†Navy	46.7 %	39.6 %	11.1 %	2.2 %	0.4 %	43,978	1,208
MarineCorps	52.0 %	35.6 %	9.2 %	2.6 %	0.5 %	4,245	92
DOD 4thEstate	57.0 %	32.3 %	8.0 %	2.1 %	0.5 %	33,994	919

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q56) In the phased return of employees to the agency worksite, my organization has made employee safety a top priority.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	39.6 %	33.8 %	14.4 %	6.9 %	5.2 %	522,557	76,453
CSOSA	34.4 %	35.4 %	18.0 %	7.0 %	5.3 %	426	69
DHS	28.1 %	34.1 %	18.2 %	10.3 %	9.3 %	73,380	7,534
DOC	55.7 %	31.2 %	8.9 %	2.5 %	1.7 %	16,677	4,096
DOE	58.3 %	29.0 %	8.1 %	2.7 %	1.9 %	7,931	824
DOI	39.9 %	35.1 %	13.5 %	6.6 %	4.8 %	22,013	3,259
DOJ	30.1 %	34.3 %	16.7 %	10.4 %	8.5 %	24,672	2,310
DOL	44.3 %	30.8 %	15.4 %	5.0 %	4.5 %	5,271	1,655
DOT	49.6 %	33.8 %	10.7 %	3.6 %	2.3 %	18,405	3,140
ED	43.6 %	33.1 %	14.1 %	5.0 %	4.2 %	1,910	394
EEOC	58.1 %	30.2 %	9.0 %	1.3 %	1.3 %	935	342
EPA	26.3 %	30.8 %	16.5 %	13.6 %	12.9 %	7,331	543
FCC	74.6 %	17.8 %	5.8 %	0.6 %	1.3 %	399	203
FERC	82.0 %	14.9 %	2.5 %	0.3 %	0.4 %	954	181
FTC	88.0 %	10.2 %	1.4 %	0.3 %	0.1 %	601	103
GSA	69.3 %	22.5 %	6.0 %	1.2 %	0.9 %	6,254	904
HHS	52.9 %	31.3 %	10.5 %	3.3 %	2.1 %	43,150	5,864
HUD	45.9 %	32.0 %	14.5 %	4.0 %	3.6 %	3,452	927
NARA	66.6 %	26.2 %	4.3 %	1.6 %	1.3 %	1,385	66
NASA	72.2 %	22.2 %	4.0 %	1.1 %	0.5 %	9,576	757
NCUA	73.7 %	20.5 %	4.2 %	0.5 %	1.1 %	802	115
NLRB	39.0 %	29.3 %	13.0 %	6.8 %	11.9 %	533	221
NRC	67.2 %	26.0 %	4.2 %	1.4 %	1.2 %	2,007	119
NSF	81.3 %	14.6 %	2.8 %	0.3 %	1.0 %	878	29
OMB	6.0 %	11.6 %	10.5 %	31.9 %	39.9 %	279	21
OPM	39.3 %	34.3 %	15.7 %	5.6 %	5.0 %	1,061	231
PBGC	56.0 %	30.1 %	10.4 %	1.9 %	1.6 %	381	228

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q56) In the phased return of employees to the agency worksite, my organization has made employee safety a top priority.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	39.6 %	33.8 %	14.4 %	6.9 %	5.2 %	522,557	76,453
RRB	42.3 %	35.8 %	12.8 %	4.8 %	4.2 %	353	33
SBA	43.8 %	29.7 %	14.5 %	6.3 %	5.6 %	1,109	187
SSA	36.3 %	31.2 %	21.8 %	5.0 %	5.6 %	16,138	10,407
State	31.3 %	36.4 %	14.9 %	11.1 %	6.4 %	10,029	338
USAGM	31.5 %	37.6 %	19.9 %	4.7 %	6.2 %	477	106
USAID	46.6 %	33.2 %	11.1 %	5.7 %	3.4 %	1,793	222
USDA	34.6 %	37.7 %	15.5 %	7.1 %	5.1 %	28,335	3,539
USDT	45.0 %	33.4 %	12.3 %	5.2 %	4.1 %	31,955	6,716
Small Agencies	60.8 %	24.1 %	8.2 %	3.6 %	3.2 %	4,139	887
DOD Overall	39.3 %	34.9 %	14.3 %	6.9 %	4.6 %	177,566	19,883
USACE	46.2 %	36.3 %	11.5 %	3.9 %	2.1 %	18,710	2,098
Air Force	37.5 %	34.3 %	14.5 %	8.1 %	5.6 %	31,208	2,285
†Army	37.7 %	34.7 %	15.1 %	7.4 %	5.1 %	53,373	5,236
†Navy	38.6 %	36.8 %	14.1 %	6.5 %	4.0 %	41,655	3,560
Marine Corps	32.3 %	34.4 %	17.0 %	10.2 %	6.0 %	4,056	290
DOD 4th Estate	45.7 %	31.2 %	13.5 %	5.5 %	4.1 %	28,564	6,414

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q57) Based on my organization's handling of the COVID-19 pandemic, I believe my organization will respond effectively to future emergencies.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	36.1 %	36.9 %	15.5 %	6.5 %	5.1 %	586,420	12,842
CSOSA	30.4 %	40.7 %	19.5 %	5.0 %	4.4 %	475	20
DHS	26.3 %	35.0 %	19.5 %	9.7 %	9.4 %	79,492	1,439
DOC	45.1 %	38.0 %	11.9 %	3.2 %	1.9 %	19,886	912
DOE	50.4 %	34.6 %	10.1 %	3.0 %	2.0 %	8,639	116
DOI	32.3 %	38.4 %	17.3 %	7.0 %	5.0 %	24,768	506
DOJ	28.3 %	35.1 %	18.0 %	10.0 %	8.7 %	26,591	406
DOL	40.0 %	36.4 %	14.0 %	5.3 %	4.4 %	6,697	237
DOT	41.7 %	38.4 %	13.2 %	4.2 %	2.6 %	21,011	537
ED	33.9 %	39.3 %	17.0 %	5.8 %	4.0 %	2,208	98
EEOC	52.2 %	36.5 %	8.4 %	1.5 %	1.4 %	1,227	50
EPA	25.0 %	36.7 %	21.8 %	9.1 %	7.4 %	7,681	191
FCC	65.4 %	27.9 %	5.1 %	1.0 %	0.6 %	587	16
FERC	74.0 %	22.7 %	3.0 %	0.1 %	0.3 %	1,125	11
FTC	81.0 %	16.9 %	1.6 %	0.1 %	0.4 %	696	8
GSA	65.7 %	27.3 %	5.2 %	1.0 %	0.8 %	7,040	129
HHS	46.3 %	35.7 %	11.7 %	3.7 %	2.5 %	48,058	996
HUD	40.0 %	39.1 %	14.6 %	3.5 %	2.8 %	4,203	174
NARA	54.5 %	32.3 %	8.8 %	2.6 %	1.8 %	1,429	22
NASA	64.1 %	28.1 %	5.5 %	1.4 %	0.9 %	10,231	111
NCUA	63.1 %	28.2 %	5.6 %	1.5 %	1.5 %	915	3
NLRB	33.3 %	35.6 %	14.8 %	6.7 %	9.7 %	726	28
NRC	61.9 %	30.1 %	5.2 %	1.8 %	1.0 %	2,109	20
NSF	75.2 %	20.3 %	3.3 %	0.3 %	0.8 %	899	8
OMB	6.3 %	19.0 %	19.6 %	25.8 %	29.3 %	295	5
OPM	37.4 %	37.9 %	15.6 %	5.7 %	3.5 %	1,242	48
PBGC	54.0 %	37.0 %	7.1 %	0.8 %	1.0 %	582	25

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q57) Based on my organization's handling of the COVID-19 pandemic, I believe my organization will respond effectively to future emergencies.

Agency	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Item Response Total**	No Basis to Judge
All Responses	36.1 %	36.9 %	15.5 %	6.5 %	5.1 %	586,420	12,842
RRB	39.0 %	40.6 %	11.6 %	4.3 %	4.6 %	377	8
SBA	41.0 %	35.1 %	13.6 %	5.8 %	4.4 %	1,264	35
SSA	29.9 %	40.3 %	18.4 %	6.4 %	5.0 %	25,255	1,304
State	24.5 %	38.8 %	20.3 %	10.5 %	5.9 %	10,252	122
USAGM	27.3 %	38.2 %	21.8 %	4.9 %	7.7 %	535	46
USAID	36.8 %	39.5 %	16.2 %	4.9 %	2.7 %	1,981	36
USDA	28.2 %	39.9 %	19.2 %	7.3 %	5.5 %	31,163	718
USDT	39.7 %	37.9 %	13.5 %	5.0 %	3.8 %	37,370	1,335
Small Agencies	52.4 %	32.0 %	9.5 %	3.6 %	2.6 %	4,938	91
DOD Overall	37.5 %	37.4 %	14.7 %	6.0 %	4.4 %	194,473	3,031
USACE	44.0 %	39.4 %	11.3 %	3.4 %	1.9 %	20,507	314
Air Force	36.6 %	35.9 %	15.2 %	7.0 %	5.2 %	33,097	404
†Army	35.8 %	37.5 %	15.7 %	6.3 %	4.7 %	57,688	923
†Navy	35.7 %	38.8 %	15.2 %	6.2 %	4.2 %	44,636	598
Marine Corps	32.7 %	36.2 %	17.5 %	8.3 %	5.3 %	4,278	67
DOD 4th Estate	43.8 %	36.3 %	11.9 %	4.3 %	3.7 %	34,267	725

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_1) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any child care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	61.0 %	366,946	224,961
CSOSA	57.6 %	288	204
DHS	56.4 %	46,351	33,444
DOC	60.0 %	12,265	8,266
DOE	58.3 %	5,068	3,609
DOI	61.6 %	15,446	9,557
DOJ	52.4 %	14,335	12,211
DOL	63.6 %	4,334	2,495
DOT	61.5 %	14,013	7,291
ED	60.0 %	1,355	919
EEOC	62.1 %	775	487
EPA	61.7 %	4,786	2,998
FCC	59.2 %	355	241
FERC	58.8 %	654	468
FTC	48.8 %	339	359
GSA	60.2 %	4,239	2,855
HHS	57.8 %	27,972	20,531
HUD	67.1 %	2,892	1,440
NARA	66.0 %	939	503
NASA	63.6 %	6,455	3,780
NCUA	58.2 %	529	376
NLRB	60.4 %	447	299
NRC	60.6 %	1,267	841
NSF	64.4 %	578	318
OMB	59.8 %	181	118
OPM	62.9 %	776	488
PBGC	64.7 %	391	207
RRB	63.4 %	243	136
SBA	66.2 %	848	429
SSA	57.0 %	14,848	11,205
State	54.8 %	5,643	4,519
USAGM	71.2 %	407	165
USAID	52.8 %	1,050	934
USDA	62.7 %	20,041	11,512
USDT	67.0 %	25,734	12,456

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_1) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any child care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	61.0 %	366,946	224,961
Small Agencies	61.1 %	3,032	1,945
DOD Overall	63.7 %	128,070	67,355
USACE	58.5 %	12,059	8,564
Air Force	64.8 %	22,748	10,348
†Army	63.7 %	38,547	19,490
†Navy	63.7 %	29,445	15,322
Marine Corps	65.4 %	2,927	1,372
DOD 4th Estate	63.9 %	22,344	12,259

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_2) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage child care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	11.3 %	67,203	524,704
CSOSA	10.1 %	50	442
DHS	11.8 %	9,419	70,376
DOC	10.1 %	2,012	18,519
DOE	12.5 %	1,086	7,591
DOI	10.7 %	2,669	22,334
DOJ	12.3 %	3,321	23,225
DOL	11.5 %	792	6,037
DOT	13.0 %	2,690	18,614
ED	11.5 %	259	2,015
EEOC	12.1 %	151	1,111
EPA	11.1 %	838	6,946
FCC	15.0 %	93	503
FERC	9.8 %	111	1,011
FTC	11.2 %	77	621
GSA	11.6 %	831	6,263
HHS	12.1 %	5,877	42,626
HUD	10.5 %	458	3,874
NARA	9.7 %	147	1,295
NASA	11.3 %	1,177	9,058
NCUA	10.9 %	100	805
NLRB	11.2 %	81	665
NRC	12.7 %	270	1,838
NSF	9.1 %	80	816
OMB	7.0 %	19	280
OPM	12.4 %	161	1,103
PBGC	11.0 %	68	530
RRB	10.7 %	43	336
SBA	9.9 %	123	1,154
SSA	10.2 %	2,731	23,322
State	9.2 %	951	9,211
USAGM	10.0 %	59	513
USAID	9.1 %	182	1,802
USDA	10.9 %	3,459	28,094
USDT	11.1 %	4,293	33,897

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_2) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage child care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	11.3 %	67,203	524,704
Small Agencies	11.8 %	580	4,397
DOD Overall	11.0 %	21,945	173,480
USACE	11.6 %	2,416	18,207
Air Force	11.3 %	3,681	29,415
†Army	11.5 %	6,595	51,442
†Navy	10.1 %	4,701	40,066
Marine Corps	11.3 %	488	3,811
DOD 4th Estate	11.4 %	4,064	30,539

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_3) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Childcare in my own home

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	17.3 %	97,504	494,403
CSOSA	18.0 %	83	409
DHS	21.0 %	15,704	64,091
DOC	18.2 %	3,783	16,748
DOE	18.2 %	1,571	7,106
DOI	16.2 %	3,997	21,006
DOJ	22.7 %	5,778	20,768
DOL	15.8 %	1,083	5,746
DOT	16.8 %	2,907	18,397
ED	18.0 %	418	1,856
EEOC	16.4 %	214	1,048
EPA	16.7 %	1,334	6,450
FCC	14.3 %	87	509
FERC	21.9 %	249	873
FTC	26.4 %	186	512
GSA	18.1 %	1,306	5,788
HHS	18.5 %	8,981	39,522
HUD	13.6 %	596	3,736
NARA	13.5 %	204	1,238
NASA	15.6 %	1,625	8,610
NCUA	18.9 %	168	737
NLRB	18.0 %	138	608
NRC	17.7 %	381	1,727
NSF	15.5 %	142	754
OMB	23.1 %	70	229
OPM	14.4 %	194	1,070
PBGC	16.1 %	91	507
RRB	14.1 %	50	329
SBA	15.4 %	197	1,080
SSA	19.3 %	4,998	21,055
State	25.9 %	2,523	7,639
USAGM	10.7 %	61	511
USAID	26.2 %	515	1,469
USDA	15.7 %	4,666	26,887
USDT	12.7 %	4,763	33,427

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_3) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Childcare in my own home

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	17.3 %	97,504	494,403
Small Agencies	17.1 %	871	4,106
DOD Overall	15.6 %	27,570	167,855
USACE	18.2 %	3,721	16,902
Air Force	14.8 %	4,003	29,093
†Army	15.0 %	7,719	50,318
†Navy	16.7 %	6,651	38,116
Marine Corps	14.7 %	539	3,760
DOD 4th Estate	15.0 %	4,937	29,666

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_4) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	12.4 %	77,216	514,691
CSOSA	16.1 %	76	416
DHS	9.0 %	7,831	71,964
DOC	19.8 %	4,251	16,280
DOE	16.7 %	1,449	7,228
DOI	16.4 %	4,231	20,772
DOJ	12.2 %	3,570	22,976
DOL	13.2 %	926	5,903
DOT	11.7 %	2,278	19,026
ED	17.6 %	415	1,859
EEOC	14.8 %	195	1,067
EPA	19.3 %	1,553	6,231
FCC	16.4 %	96	500
FERC	19.0 %	215	907
FTC	27.9 %	200	498
GSA	15.6 %	1,124	5,970
HHS	15.3 %	7,899	40,604
HUD	11.3 %	498	3,834
NARA	14.1 %	210	1,232
NASA	16.6 %	1,733	8,502
NCUA	16.6 %	149	756
NLRB	19.7 %	151	595
NRC	16.6 %	355	1,753
NSF	18.0 %	161	735
OMB	20.8 %	63	236
OPM	12.0 %	157	1,107
PBGC	9.8 %	58	540
RRB	13.9 %	51	328
SBA	12.4 %	160	1,117
SSA	13.8 %	3,622	22,431
State	18.6 %	1,917	8,245
USAGM	5.6 %	32	540
USAID	22.4 %	446	1,538
USDA	14.7 %	4,596	26,957
USDT	11.0 %	4,115	34,075

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_4) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	12.4 %	77,216	514,691
Small Agencies	15.8 %	818	4,159
DOD Overall	11.2 %	21,615	173,810
USACE	15.8 %	3,315	17,308
Air Force	10.0 %	2,959	30,137
†Army	9.4 %	5,208	52,829
†Navy	13.0 %	5,624	39,143
Marine Corps	8.8 %	380	3,919
DOD 4th Estate	11.6 %	4,129	30,474

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_5) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care center

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	4.2 %	23,798	568,109
CSOSA	3.5 %	17	475
DHS	4.2 %	3,287	76,508
DOC	3.9 %	816	19,715
DOE	3.7 %	324	8,353
DOI	4.0 %	1,008	23,995
DOJ	6.4 %	1,597	24,949
DOL	3.9 %	272	6,557
DOT	3.5 %	586	20,718
ED	4.2 %	101	2,173
EEOC	3.1 %	43	1,219
EPA	4.4 %	365	7,419
FCC	3.0 %	17	579
FERC	5.0 %	57	1,065
FTC	5.2 %	37	661
GSA	4.3 %	319	6,775
HHS	4.4 %	2,223	46,280
HUD	3.2 %	144	4,188
NARA	3.3 %	52	1,390
NASA	3.2 %	332	9,903
NCUA	4.0 %	36	869
NLRB	4.0 %	31	715
NRC	4.4 %	96	2,012
NSF	2.7 %	26	870
OMB	9.4 %	28	271
OPM	3.6 %	53	1,211
PBGC	3.9 %	23	575
RRB	2.5 %	9	370
SBA	2.6 %	34	1,243
SSA	4.3 %	1,177	24,876
State	4.8 %	490	9,672
USAGM	1.3 %	8	564
USAID	4.3 %	87	1,897
USDA	4.1 %	1,318	30,235
USDT	2.7 %	1,035	37,155

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_5) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care center

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	4.2 %	23,798	568,109
Small Agencies	3.8 %	202	4,775
DOD Overall	4.1 %	7,548	187,877
USACE	5.9 %	1,209	19,414
Air Force	4.1 %	1,167	31,929
†Army	4.2 %	2,181	55,856
†Navy	4.0 %	1,603	43,164
Marine Corps	3.1 %	104	4,195
DOD 4th Estate	3.7 %	1,284	33,319

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_6) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	10.6 %	63,016	528,891
CSOSA	8.5 %	40	452
DHS	11.6 %	8,899	70,896
DOC	14.8 %	3,171	17,360
DOE	14.5 %	1,261	7,416
DOI	15.0 %	3,761	21,242
DOJ	13.5 %	3,425	23,121
DOL	11.1 %	766	6,063
DOT	9.3 %	1,711	19,593
ED	13.0 %	308	1,966
EEOC	9.1 %	120	1,142
EPA	12.5 %	1,014	6,770
FCC	15.7 %	90	506
FERC	14.6 %	167	955
FTC	25.4 %	183	515
GSA	12.5 %	917	6,177
HHS	12.0 %	5,980	42,523
HUD	9.9 %	440	3,892
NARA	10.8 %	169	1,273
NASA	11.9 %	1,232	9,003
NCUA	15.5 %	139	766
NLRB	13.4 %	103	643
NRC	12.4 %	266	1,842
NSF	15.3 %	139	757
OMB	22.9 %	69	230
OPM	9.4 %	128	1,136
PBGC	9.3 %	54	544
RRB	9.0 %	34	345
SBA	7.4 %	94	1,183
SSA	13.0 %	3,422	22,631
State	16.7 %	1,714	8,448
USAGM	3.9 %	23	549
USAID	20.0 %	399	1,585
USDA	11.1 %	3,449	28,104
USDT	8.5 %	3,135	35,055

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_6) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	10.6 %	63,016	528,891
Small Agencies	13.7 %	701	4,276
DOD Overall	8.6 %	15,493	179,932
USACE	10.8 %	2,228	18,395
Air Force	7.8 %	2,107	30,989
†Army	8.3 %	4,219	53,818
†Navy	9.2 %	3,684	41,083
Marine Corps	7.6 %	272	4,027
DOD 4th Estate	8.9 %	2,983	31,620

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_7) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.9 %	5,107	586,800
CSOSA	0.4 %	2	490
DHS	1.2 %	875	78,920
DOC	1.3 %	272	20,259
DOE	0.7 %	62	8,615
DOI	1.0 %	258	24,745
DOJ	1.2 %	260	26,286
DOL	0.8 %	57	6,772
DOT	0.5 %	92	21,212
ED	1.2 %	29	2,245
EEOC	0.6 %	8	1,254
EPA	0.9 %	80	7,704
FCC	0.7 %	5	591
FERC	0.6 %	7	1,115
FTC	1.6 %	11	687
GSA	0.6 %	47	7,047
HHS	0.9 %	425	48,078
HUD	0.5 %	24	4,308
NARA	0.8 %	12	1,430
NASA	0.5 %	47	10,188
NCUA	0.3 %	3	902
NLRB	1.7 %	13	733
NRC	0.7 %	15	2,093
NSF	0.5 %	4	892
OMB	2.0 %	6	293
OPM	0.6 %	9	1,255
PBGC	0.7 %	4	594
RRB	0.5 %	2	377
SBA	0.2 %	2	1,275
SSA	1.6 %	403	25,650
State	1.5 %	152	10,010
USAGM	0.3 %	2	570
USAID	1.8 %	36	1,948
USDA	0.9 %	267	31,286
USDT	0.9 %	310	37,880

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_7) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.9 %	5,107	586,800
Small Agencies	0.8 %	41	4,936
DOD Overall	0.8 %	1,265	194,160
USACE	0.7 %	143	20,480
Air Force	0.7 %	198	32,898
†Army	0.9 %	398	57,639
†Navy	0.7 %	293	44,474
Marine Corps	0.3 %	8	4,291
DOD 4th Estate	0.8 %	225	34,378

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_8) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care in someone else's home

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	5.1 %	28,183	563,724
CSOSA	5.2 %	25	467
DHS	6.2 %	4,593	75,202
DOC	3.9 %	831	19,700
DOE	4.5 %	395	8,282
DOI	4.9 %	1,218	23,785
DOJ	7.4 %	1,763	24,783
DOL	4.3 %	290	6,539
DOT	4.0 %	674	20,630
ED	4.8 %	112	2,162
EEOC	3.6 %	47	1,215
EPA	4.5 %	368	7,416
FCC	3.7 %	21	575
FERC	4.9 %	56	1,066
FTC	7.0 %	51	647
GSA	5.0 %	371	6,723
HHS	4.8 %	2,280	46,223
HUD	3.7 %	161	4,171
NARA	4.5 %	63	1,379
NASA	3.1 %	330	9,905
NCUA	4.8 %	43	862
NLRB	4.1 %	31	715
NRC	3.2 %	70	2,038
NSF	3.8 %	35	861
OMB	5.4 %	17	282
OPM	6.2 %	89	1,175
PBGC	2.8 %	16	582
RRB	2.6 %	10	369
SBA	3.8 %	49	1,228
SSA	6.1 %	1,606	24,447
State	4.7 %	475	9,687
USAGM	2.1 %	11	561
USAID	4.4 %	90	1,894
USDA	6.4 %	2,130	29,423
USDT	3.7 %	1,367	36,823

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_8) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Child care in someone else's home

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	5.1 %	28,183	563,724
Small Agencies	4.4 %	225	4,752
DOD Overall	4.8 %	8,270	187,155
USACE	5.6 %	1,142	19,481
Air Force	4.6 %	1,198	31,898
†Army	4.8 %	2,364	55,673
†Navy	4.9 %	1,923	42,844
Marine Corps	3.5 %	131	4,168
DOD 4th Estate	4.7 %	1,512	33,091

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_9) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.3 %	1,947	589,960
CSOSA	0.2 %	1	491
DHS	0.4 %	281	79,514
DOC	0.4 %	89	20,442
DOE	0.5 %	42	8,635
DOI	0.5 %	110	24,893
DOJ	0.4 %	96	26,450
DOL	0.3 %	21	6,808
DOT	0.3 %	57	21,247
ED	0.7 %	15	2,259
EEOC	0.2 %	3	1,259
EPA	0.5 %	37	7,747
FCC	1.1 %	6	590
FERC	0.3 %	3	1,119
FTC	0.1 %	1	697
GSA	0.3 %	25	7,069
HHS	0.4 %	172	48,331
HUD	0.5 %	19	4,313
NARA	0.6 %	9	1,433
NASA	0.2 %	17	10,218
NCUA	0.1 %	1	904
NLRB	0.4 %	3	743
NRC	0.1 %	2	2,106
NSF	0.1 %	1	895
OMB	0.4 %	1	298
OPM	0.2 %	2	1,262
PBGC	0.1 %	1	597
RRB	0.0%	0	379
SBA	0.3 %	4	1,273
SSA	0.4 %	109	25,944
State	0.4 %	37	10,125
USAGM	0.3 %	2	570
USAID	0.3 %	7	1,977
USDA	0.4 %	111	31,442
USDT	0.3 %	110	38,080

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_9) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.3 %	1,947	589,960
Small Agencies	0.4 %	23	4,954
DOD Overall	0.3 %	529	194,896
USACE	0.3 %	65	20,558
Air Force	0.3 %	82	33,014
†Army	0.2 %	133	57,904
†Navy	0.4 %	140	44,627
Marine Corps	0.1 %	4	4,295
DOD 4th Estate	0.3 %	105	34,498

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_10) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Agency emergency back-up care program

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.2 %	1,253	590,654
CSOSA	0.0%	0	492
DHS	0.3 %	221	79,574
DOC	0.4 %	87	20,444
DOE	0.2 %	19	8,658
DOI	0.1 %	30	24,973
DOJ	0.1 %	48	26,498
DOL	0.5 %	31	6,798
DOT	0.1 %	15	21,289
ED	0.9 %	21	2,253
EEOC	0.0%	0	1,262
EPA	0.0 %	1	7,783
FCC	0.0%	0	596
FERC	0.2 %	2	1,120
FTC	1.6 %	11	687
GSA	0.4 %	30	7,064
HHS	0.1 %	62	48,441
HUD	0.2 %	7	4,325
NARA	0.1 %	1	1,441
NASA	0.1 %	14	10,221
NCUA	0.2 %	2	903
NLRB	0.1 %	1	745
NRC	0.1 %	2	2,106
NSF	3.0 %	28	868
OMB	4.3 %	13	286
OPM	0.1 %	1	1,263
PBGC	0.0%	0	598
RRB	0.3 %	1	378
SBA	0.2 %	2	1,275
SSA	0.7 %	173	25,880
State	2.0 %	210	9,952
USAGM	0.0%	0	572
USAID	0.3 %	6	1,978
USDA	0.1 %	31	31,522
USDT	0.1 %	34	38,156

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_10) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Agency emergency back-up care program

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.2 %	1,253	590,654
Small Agencies	0.6 %	34	4,943
DOD Overall	0.1 %	115	195,310
USACE	0.1 %	12	20,611
Air Force	0.1 %	19	33,077
†Army	0.1 %	39	57,998
†Navy	0.1 %	26	44,741
Marine Corps	0.1 %	3	4,296
DOD 4th Estate	0.0 %	16	34,587

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_11) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Resource and referral services for dependent child care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.1 %	800	591,107
CSOSA	0.0%	0	492
DHS	0.1 %	100	79,695
DOC	0.2 %	39	20,492
DOE	0.2 %	14	8,663
DOI	0.1 %	26	24,977
DOJ	0.2 %	40	26,506
DOL	0.2 %	14	6,815
DOT	0.1 %	26	21,278
ED	0.1 %	3	2,271
EEOC	0.1 %	1	1,261
EPA	0.1 %	7	7,777
FCC	0.2 %	1	595
FERC	0.2 %	2	1,120
FTC	0.1 %	1	697
GSA	0.1 %	9	7,085
HHS	0.2 %	89	48,414
HUD	0.2 %	7	4,325
NARA	0.0%	0	1,442
NASA	0.1 %	9	10,226
NCUA	0.1 %	1	904
NLRB	0.0%	0	746
NRC	0.1 %	2	2,106
NSF	0.8 %	7	889
OMB	0.8 %	2	297
OPM	0.1 %	1	1,263
PBGC	0.0%	0	598
RRB	0.0%	0	379
SBA	0.2 %	2	1,275
SSA	0.2 %	57	25,996
State	0.3 %	30	10,132
USAGM	0.2 %	1	571
USAID	0.2 %	4	1,980
USDA	0.1 %	31	31,522
USDT	0.1 %	45	38,145

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_11) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Resource and referral services for dependent child care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.1 %	800	591,107
Small Agencies	0.3 %	12	4,965
DOD Overall	0.1 %	217	195,208
USACE	0.1 %	28	20,595
Air Force	0.1 %	29	33,067
†Army	0.1 %	69	57,968
†Navy	0.1 %	50	44,717
Marine Corps	0.1 %	3	4,296
DOD 4th Estate	0.1 %	38	34,565

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_12) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.1 %	17,193	574,714
CSOSA	3.8 %	19	473
DHS	4.0 %	2,988	76,807
DOC	3.3 %	681	19,850
DOE	2.9 %	245	8,432
DOI	2.8 %	675	24,328
DOJ	3.8 %	954	25,592
DOL	2.8 %	196	6,633
DOT	2.6 %	472	20,832
ED	3.3 %	75	2,199
EEOC	2.1 %	27	1,235
EPA	2.9 %	233	7,551
FCC	2.4 %	14	582
FERC	4.2 %	47	1,075
FTC	3.9 %	28	670
GSA	3.3 %	229	6,865
HHS	3.4 %	1,605	46,898
HUD	3.3 %	144	4,188
NARA	2.6 %	33	1,409
NASA	1.7 %	175	10,060
NCUA	2.7 %	24	881
NLRB	3.6 %	28	718
NRC	2.5 %	52	2,056
NSF	3.5 %	32	864
OMB	3.1 %	10	289
OPM	2.6 %	30	1,234
PBGC	2.1 %	11	587
RRB	3.6 %	12	367
SBA	2.3 %	29	1,248
SSA	4.1 %	1,069	24,984
State	4.2 %	418	9,744
USAGM	2.5 %	15	557
USAID	4.2 %	83	1,901
USDA	2.5 %	708	30,845
USDT	2.7 %	967	37,223

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q65_12) Which of the following paid and unpaid child care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.1 %	17,193	574,714
Small Agencies	3.0 %	150	4,827
DOD Overall	2.7 %	4,715	190,710
USACE	2.7 %	557	20,066
Air Force	2.5 %	722	32,374
†Army	2.9 %	1,505	56,532
†Navy	2.6 %	1,008	43,759
Marine Corps	3.0 %	103	4,196
DOD 4th Estate	2.6 %	820	33,783

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_1) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any elder/adult care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	82.4 %	482,113	107,900
CSOSA	74.9 %	371	121
DHS	79.9 %	63,443	16,027
DOC	80.2 %	16,393	4,057
DOE	80.0 %	6,931	1,721
DOI	82.6 %	20,613	4,291
DOJ	81.1 %	21,427	5,025
DOL	80.1 %	5,494	1,325
DOT	82.0 %	17,270	3,959
ED	77.5 %	1,759	508
EEOC	78.5 %	986	273
EPA	76.7 %	5,981	1,776
FCC	76.8 %	461	137
FERC	82.4 %	920	195
FTC	76.9 %	536	160
GSA	79.8 %	5,663	1,409
HHS	78.0 %	37,758	10,619
HUD	79.9 %	3,438	871
NARA	81.4 %	1,176	261
NASA	82.0 %	8,356	1,843
NCUA	75.2 %	680	224
NLRB	78.1 %	582	161
NRC	82.4 %	1,736	367
NSF	72.9 %	662	232
OMB	84.6 %	255	43
OPM	79.6 %	1,030	234
PBGC	77.6 %	460	140
RRB	75.5 %	282	95
SBA	79.8 %	1,025	255
SSA	80.3 %	20,923	5,030
State	79.4 %	7,975	2,123
USAGM	79.9 %	456	112
USAID	77.7 %	1,528	443
USDA	82.9 %	26,071	5,379
USDT	79.5 %	30,326	7,735

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_1) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? I do not have any elder/adult care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	82.4 %	482,113	107,900
Small Agencies	79.7 %	3,991	973
DOD Overall	85.1 %	165,155	29,776
USACE	83.5 %	17,130	3,421
Air Force	86.3 %	28,395	4,614
†Army	84.9 %	49,155	8,730
†Navy	85.4 %	37,930	6,736
Marine Corps	85.4 %	3,667	621
DOD 4th Estate	83.7 %	28,878	5,654

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_2) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage elder/adult care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	8.5 %	50,641	539,372
CSOSA	8.4 %	42	450
DHS	10.5 %	8,156	71,314
DOC	8.1 %	1,629	18,821
DOE	9.6 %	824	7,828
DOI	7.7 %	1,896	23,008
DOJ	9.6 %	2,509	23,943
DOL	9.5 %	632	6,187
DOT	9.0 %	1,930	19,299
ED	9.2 %	209	2,058
EEOC	8.1 %	105	1,154
EPA	9.3 %	708	7,049
FCC	9.7 %	56	542
FERC	7.8 %	86	1,029
FTC	9.1 %	63	633
GSA	8.9 %	614	6,458
HHS	9.5 %	4,599	43,778
HUD	7.9 %	345	3,964
NARA	8.3 %	119	1,318
NASA	8.1 %	836	9,363
NCUA	10.1 %	92	812
NLRB	7.9 %	58	685
NRC	8.3 %	173	1,930
NSF	9.4 %	81	813
OMB	7.9 %	21	277
OPM	8.2 %	100	1,164
PBGC	11.6 %	71	529
RRB	6.8 %	27	350
SBA	7.5 %	94	1,186
SSA	8.1 %	2,094	23,859
State	9.0 %	911	9,187
USAGM	7.4 %	43	525
USAID	10.0 %	197	1,774
USDA	8.1 %	2,559	28,891
USDT	8.9 %	3,390	34,671

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_2) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? No arrangements needed to manage elder/adult care responsibilities

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	8.5 %	50,641	539,372
Small Agencies	9.4 %	440	4,524
DOD Overall	7.6 %	14,932	179,999
USACE	8.2 %	1,700	18,851
Air Force	7.1 %	2,339	30,670
†Army	7.9 %	4,478	53,407
†Navy	7.5 %	3,361	41,305
Marine Corps	8.2 %	339	3,949
DOD 4th Estate	7.8 %	2,715	31,817

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_3) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.6 %	23,890	566,123
CSOSA	8.3 %	39	453
DHS	2.6 %	2,358	77,112
DOC	7.2 %	1,529	18,921
DOE	5.4 %	465	8,187
DOI	4.3 %	1,121	23,783
DOJ	3.0 %	883	25,569
DOL	4.5 %	312	6,507
DOT	4.1 %	944	20,285
ED	6.4 %	142	2,125
EEOC	5.8 %	74	1,185
EPA	8.1 %	616	7,141
FCC	5.1 %	35	563
FERC	5.3 %	58	1,057
FTC	7.7 %	54	642
GSA	5.8 %	402	6,670
HHS	5.2 %	2,634	45,743
HUD	5.1 %	215	4,094
NARA	3.9 %	54	1,383
NASA	6.3 %	641	9,558
NCUA	8.1 %	73	831
NLRB	6.3 %	46	697
NRC	4.8 %	99	2,004
NSF	10.0 %	84	810
OMB	3.1 %	9	289
OPM	5.6 %	62	1,202
PBGC	5.2 %	33	567
RRB	9.1 %	35	342
SBA	6.5 %	83	1,197
SSA	3.7 %	932	25,021
State	4.0 %	433	9,665
USAGM	4.6 %	25	543
USAID	5.5 %	111	1,860
USDA	4.1 %	1,303	30,147
USDT	4.9 %	1,852	36,209

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_3) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Alternative work arrangement

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	3.6 %	23,890	566,123
Small Agencies	4.7 %	238	4,726
DOD Overall	2.7 %	5,896	189,035
USACE	3.7 %	772	19,779
Air Force	2.2 %	794	32,215
†Army	2.2 %	1,361	56,524
†Navy	3.1 %	1,567	43,099
Marine Corps	2.3 %	114	4,174
DOD 4th Estate	3.5 %	1,288	33,244

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_4) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Elder/adult day care center

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.3 %	1,495	588,518
CSOSA	0.3 %	1	491
DHS	0.4 %	278	79,192
DOC	0.3 %	52	20,398
DOE	0.3 %	25	8,627
DOI	0.1 %	36	24,868
DOJ	0.3 %	64	26,388
DOL	0.3 %	18	6,801
DOT	0.2 %	42	21,187
ED	0.4 %	8	2,259
EEOC	0.2 %	3	1,256
EPA	0.2 %	17	7,740
FCC	0.3 %	2	596
FERC	0.4 %	4	1,111
FTC	0.1 %	1	695
GSA	0.4 %	28	7,044
HHS	0.3 %	150	48,227
HUD	0.3 %	13	4,296
NARA	0.0 %	1	1,436
NASA	0.1 %	14	10,185
NCUA	0.4 %	4	900
NLRB	0.3 %	2	741
NRC	0.2 %	5	2,098
NSF	0.6 %	5	889
OMB	0.3 %	1	297
OPM	0.3 %	3	1,261
PBGC	0.0%	0	600
RRB	0.9 %	3	374
SBA	0.2 %	3	1,277
SSA	0.3 %	76	25,877
State	0.3 %	34	10,064
USAGM	0.1 %	1	567
USAID	0.3 %	5	1,966
USDA	0.2 %	63	31,387
USDT	0.3 %	114	37,947

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_4) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Elder/adult day care center

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.3 %	1,495	588,518
Small Agencies	0.3 %	12	4,952
DOD Overall	0.2 %	407	194,524
USACE	0.2 %	47	20,504
Air Force	0.2 %	62	32,947
†Army	0.2 %	135	57,750
†Navy	0.2 %	77	44,589
Marine Corps	0.2 %	6	4,282
DOD 4th Estate	0.2 %	80	34,452

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_5) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	5.0 %	31,684	558,329
CSOSA	8.6 %	42	450
DHS	5.1 %	4,187	75,283
DOC	6.1 %	1,282	19,168
DOE	6.1 %	525	8,127
DOI	6.1 %	1,491	23,413
DOJ	5.0 %	1,374	25,078
DOL	5.9 %	400	6,419
DOT	5.1 %	1,136	20,093
ED	8.1 %	189	2,078
EEOC	7.5 %	94	1,165
EPA	7.9 %	596	7,161
FCC	8.6 %	48	550
FERC	4.9 %	54	1,061
FTC	8.5 %	58	638
GSA	6.2 %	439	6,633
HHS	6.9 %	3,343	45,034
HUD	6.9 %	300	4,009
NARA	4.9 %	73	1,364
NASA	4.9 %	501	9,698
NCUA	9.1 %	82	822
NLRB	7.6 %	57	686
NRC	5.2 %	108	1,995
NSF	9.7 %	84	810
OMB	3.4 %	10	288
OPM	7.3 %	82	1,182
PBGC	6.7 %	42	558
RRB	9.1 %	35	342
SBA	7.2 %	92	1,188
SSA	6.8 %	1,747	24,206
State	6.6 %	704	9,394
USAGM	4.8 %	26	542
USAID	7.6 %	152	1,819
USDA	5.2 %	1,676	29,774
USDT	6.4 %	2,395	35,666

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_5) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Paid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	5.0 %	31,684	558,329
Small Agencies	5.8 %	285	4,679
DOD Overall	3.9 %	7,975	186,956
USACE	4.5 %	943	19,608
Air Force	3.8 %	1,277	31,732
†Army	3.9 %	2,276	55,609
†Navy	3.6 %	1,715	42,951
Marine Corps	3.3 %	137	4,151
DOD 4th Estate	4.6 %	1,627	32,905

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_6) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.4 %	2,108	587,905
CSOSA	0.2 %	1	491
DHS	0.6 %	444	79,026
DOC	0.5 %	96	20,354
DOE	0.3 %	24	8,628
DOI	0.3 %	76	24,828
DOJ	0.5 %	98	26,354
DOL	0.2 %	12	6,807
DOT	0.2 %	48	21,181
ED	0.4 %	10	2,257
EEOC	0.2 %	3	1,256
EPA	0.3 %	27	7,730
FCC	0.5 %	4	594
FERC	0.4 %	4	1,111
FTC	0.0%	0	696
GSA	0.2 %	11	7,061
HHS	0.4 %	164	48,213
HUD	0.3 %	12	4,297
NARA	0.4 %	6	1,431
NASA	0.1 %	13	10,186
NCUA	0.2 %	2	902
NLRB	0.5 %	4	739
NRC	0.1 %	3	2,100
NSF	0.2 %	2	892
OMB	1.0 %	3	295
OPM	0.2 %	3	1,261
PBGC	0.0%	0	600
RRB	1.0 %	4	373
SBA	0.2 %	3	1,277
SSA	0.6 %	143	25,810
State	0.4 %	43	10,055
USAGM	0.3 %	2	566
USAID	0.3 %	5	1,966
USDA	0.3 %	88	31,362
USDT	0.6 %	210	37,851

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_6) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Unpaid leave

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.4 %	2,108	587,905
Small Agencies	0.3 %	15	4,949
DOD Overall	0.3 %	525	194,406
USACE	0.3 %	53	20,498
Air Force	0.3 %	88	32,921
†Army	0.3 %	175	57,710
†Navy	0.3 %	102	44,564
Marine Corps	0.3 %	10	4,278
DOD 4th Estate	0.4 %	97	34,435

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_7) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Long-term care insurance

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.1 %	790	589,223
CSOSA	0.2 %	1	491
DHS	0.1 %	113	79,357
DOC	0.2 %	32	20,418
DOE	0.2 %	15	8,637
DOI	0.1 %	21	24,883
DOJ	0.1 %	43	26,409
DOL	0.2 %	12	6,807
DOT	0.1 %	17	21,212
ED	0.0%	0	2,267
EEOC	0.1 %	1	1,258
EPA	0.3 %	25	7,732
FCC	0.3 %	2	596
FERC	0.1 %	1	1,114
FTC	0.5 %	3	693
GSA	0.1 %	10	7,062
HHS	0.2 %	81	48,296
HUD	0.3 %	11	4,298
NARA	0.2 %	3	1,434
NASA	0.1 %	11	10,188
NCUA	0.0%	0	904
NLRB	0.3 %	2	741
NRC	0.2 %	4	2,099
NSF	0.1 %	1	893
OMB	0.6 %	2	296
OPM	0.3 %	3	1,261
PBGC	0.3 %	2	598
RRB	0.0%	0	377
SBA	0.0%	0	1,280
SSA	0.1 %	30	25,923
State	0.3 %	25	10,073
USAGM	0.2 %	1	567
USAID	0.3 %	7	1,964
USDA	0.1 %	30	31,420
USDT	0.1 %	47	38,014

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_7) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Long-term care insurance

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.1 %	790	589,223
Small Agencies	0.2 %	11	4,953
DOD Overall	0.1 %	223	194,708
USACE	0.2 %	33	20,518
Air Force	0.1 %	39	32,970
†Army	0.1 %	53	57,832
†Navy	0.1 %	49	44,617
Marine Corps	0.1 %	3	4,285
DOD 4th Estate	0.1 %	46	34,486

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_8) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.5 %	3,402	586,611
CSOSA	1.0 %	5	487
DHS	0.5 %	446	79,024
DOC	0.7 %	140	20,310
DOE	0.8 %	64	8,588
DOI	0.6 %	146	24,758
DOJ	0.5 %	140	26,312
DOL	0.5 %	32	6,787
DOT	0.4 %	96	21,133
ED	0.6 %	13	2,254
EEOC	0.5 %	6	1,253
EPA	1.1 %	85	7,672
FCC	0.8 %	4	594
FERC	0.3 %	4	1,111
FTC	0.5 %	4	692
GSA	0.7 %	52	7,020
HHS	0.7 %	348	48,029
HUD	0.8 %	32	4,277
NARA	0.6 %	8	1,429
NASA	0.6 %	57	10,142
NCUA	0.5 %	5	899
NLRB	0.7 %	5	738
NRC	0.3 %	6	2,097
NSF	0.7 %	7	887
OMB	1.0 %	3	295
OPM	0.8 %	7	1,257
PBGC	0.4 %	3	597
RRB	1.7 %	6	371
SBA	0.2 %	2	1,278
SSA	0.7 %	176	25,777
State	0.9 %	97	10,001
USAGM	0.5 %	3	565
USAID	1.1 %	22	1,949
USDA	0.5 %	165	31,285
USDT	0.7 %	261	37,800

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_8) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Respite care

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	0.5 %	3,402	586,611
Small Agencies	0.7 %	28	4,936
DOD Overall	0.4 %	924	194,007
USACE	0.4 %	86	20,465
Air Force	0.4 %	135	32,874
†Army	0.5 %	281	57,604
†Navy	0.4 %	195	44,471
Marine Corps	0.3 %	17	4,271
DOD 4th Estate	0.6 %	210	34,322

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_9) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	2.6 %	15,721	574,292
CSOSA	4.0 %	19	473
DHS	3.5 %	2,711	76,759
DOC	2.5 %	519	19,931
DOE	2.1 %	178	8,474
DOI	2.1 %	504	24,400
DOJ	2.9 %	759	25,693
DOL	2.8 %	181	6,638
DOT	2.1 %	486	20,743
ED	3.6 %	80	2,187
EEOC	3.3 %	41	1,218
EPA	3.2 %	243	7,514
FCC	3.0 %	17	581
FERC	3.0 %	33	1,082
FTC	2.9 %	20	676
GSA	3.3 %	226	6,846
HHS	3.6 %	1,694	46,683
HUD	3.4 %	147	4,162
NARA	3.2 %	41	1,396
NASA	1.8 %	182	10,017
NCUA	3.7 %	33	871
NLRB	3.6 %	26	717
NRC	1.8 %	38	2,065
NSF	4.4 %	37	857
OMB	2.4 %	7	291
OPM	3.1 %	33	1,231
PBGC	1.9 %	13	587
RRB	4.4 %	16	361
SBA	2.8 %	36	1,244
SSA	3.5 %	887	25,066
State	3.8 %	375	9,723
USAGM	4.6 %	25	543
USAID	3.2 %	63	1,908
USDA	2.0 %	591	30,859
USDT	3.2 %	1,197	36,864

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q66_9) Which of the following paid and unpaid elder/adult care arrangements have you used to perform your work responsibilities during the COVID-19 pandemic? Other services/arrangements

Agency	% of Participants	Participants Total**	Non Participants Total**
All Responses	2.6 %	15,721	574,292
Small Agencies	2.9 %	143	4,821
DOD Overall	2.1 %	4,120	190,811
USACE	2.0 %	415	20,136
Air Force	2.0 %	666	32,343
†Army	2.3 %	1,311	56,574
†Navy	1.9 %	866	43,800
Marine Corps	2.2 %	95	4,193
DOD 4th Estate	2.4 %	767	33,765

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q67) During the COVID-19 pandemic, how disruptive have school closures/changes been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No School-Aged Children Responsibility (N)**	Does Not Apply (N)**
All Responses	22.9 %	15.3 %	25.9 %	17.1 %	18.7 %	237,199	295,138	63,146
CSOSA	25.3 %	16.1 %	23.8 %	16.5 %	18.3 %	220	224	48
DHS	28.8 %	15.9 %	24.9 %	13.0 %	17.3 %	35,260	35,311	9,796
DOC	25.8 %	18.6 %	25.3 %	16.5 %	13.7 %	8,287	10,418	2,006
DOE	19.2 %	14.9 %	27.2 %	20.1 %	18.7 %	3,640	4,226	865
DOI	22.6 %	17.6 %	28.5 %	17.2 %	14.0 %	9,823	12,779	2,523
DOJ	29.6 %	16.2 %	24.9 %	14.0 %	15.3 %	12,357	11,736	2,655
DOL	21.3 %	14.5 %	26.3 %	17.8 %	20.2 %	2,621	3,579	683
DOT	16.8 %	13.5 %	25.5 %	20.0 %	24.3 %	8,146	11,092	2,212
ED	16.3 %	14.4 %	27.7 %	22.6 %	19.0 %	956	1,141	206
EEOC	22.9 %	11.4 %	26.8 %	19.1 %	19.8 %	502	649	115
EPA	17.9 %	15.5 %	27.3 %	21.9 %	17.4 %	2,946	4,115	772
FCC	13.8 %	13.1 %	27.0 %	28.5 %	17.6 %	253	296	52
FERC	19.3 %	15.4 %	27.7 %	21.2 %	16.4 %	424	579	129
FTC	26.8 %	20.2 %	29.6 %	16.7 %	6.7 %	309	322	69
GSA	17.2 %	14.6 %	27.2 %	21.0 %	19.9 %	3,014	3,342	772
HHS	22.6 %	16.8 %	27.5 %	17.5 %	15.6 %	21,044	23,111	4,660
HUD	18.6 %	13.7 %	26.7 %	21.3 %	19.7 %	1,555	2,388	406
NARA	25.5 %	16.7 %	29.5 %	14.2 %	14.1 %	500	786	163
NASA	17.7 %	16.3 %	28.8 %	22.2 %	14.9 %	3,783	5,668	853
NCUA	26.1 %	15.6 %	32.1 %	13.9 %	12.2 %	372	443	98
NLRB	19.7 %	14.4 %	27.8 %	18.0 %	20.1 %	304	392	56
NRC	15.7 %	14.1 %	28.6 %	23.3 %	18.3 %	846	1,089	180
NSF	25.1 %	13.4 %	26.1 %	22.4 %	12.9 %	319	526	60
OMB	32.2 %	17.7 %	26.5 %	14.8 %	8.7 %	95	177	28
OPM	16.4 %	12.7 %	26.1 %	20.1 %	24.8 %	500	638	146
PBGC	12.2 %	13.3 %	28.9 %	21.3 %	24.2 %	216	320	69
RRB	21.5 %	14.8 %	16.3 %	27.4 %	20.0 %	136	203	43

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q67) During the COVID-19 pandemic, how disruptive have school closures/changes been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No School-Aged Children Responsibility (N)**	Does Not Apply (N)**
All Responses	22.9 %	15.3 %	25.9 %	17.1 %	18.7 %	237,199	295,138	63,146
SBA	20.1 %	11.2 %	23.6 %	18.1 %	27.0 %	439	709	145
SSA	23.8 %	14.4 %	25.2 %	17.7 %	18.9 %	11,741	12,122	2,341
State	39.8 %	20.2 %	23.1 %	10.2 %	6.6 %	4,414	4,812	1,059
USAGM	17.1 %	12.3 %	30.4 %	11.5 %	28.7 %	188	320	72
USAID	42.1 %	21.4 %	20.3 %	9.6 %	6.6 %	929	906	172
USDA	21.0 %	15.9 %	27.1 %	18.0 %	17.9 %	11,994	16,617	3,078
USDT	21.5 %	13.6 %	26.2 %	19.2 %	19.5 %	13,883	20,298	4,233
Small Agencies	22.1 %	15.8 %	28.3 %	18.5 %	15.4 %	1,910	2,659	438
DOD Overall	20.1 %	14.6 %	25.9 %	18.3 %	21.1 %	73,273	101,145	21,943
USACE	16.6 %	14.2 %	27.1 %	20.0 %	22.1 %	8,803	9,770	2,174
Air Force	18.8 %	14.0 %	26.7 %	18.9 %	21.6 %	11,794	17,891	3,569
†Army	21.5 %	14.3 %	25.6 %	17.5 %	21.2 %	21,688	29,818	6,771
†Navy	21.3 %	16.1 %	25.5 %	18.1 %	19.1 %	16,163	23,800	5,018
Marine Corps	20.7 %	14.5 %	26.6 %	16.6 %	21.6 %	1,600	2,232	483
DOD 4th Estate	18.1 %	13.1 %	25.7 %	19.3 %	23.7 %	13,225	17,634	3,928

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q68) During the COVID-19 pandemic, how disruptive have changes to your children’s day care been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No Day Care Children Responsibility (N)**	Does Not Apply (N)**
All Responses	26.9 %	15.9 %	23.1 %	13.9 %	20.1 %	151,023	345,956	98,502
CSOSA	30.6 %	17.6 %	20.0 %	7.3 %	24.5 %	150	268	76
DHS	31.2 %	15.7 %	22.7 %	11.6 %	18.9 %	24,156	41,421	14,773
DOC	34.1 %	20.1 %	21.8 %	11.3 %	12.8 %	5,520	12,180	3,001
DOE	22.8 %	18.9 %	25.0 %	15.3 %	18.0 %	2,226	5,063	1,436
DOI	26.7 %	17.7 %	25.5 %	14.3 %	15.9 %	6,136	14,987	4,019
DOJ	33.0 %	16.5 %	22.9 %	11.6 %	16.0 %	8,247	14,087	4,397
DOL	27.8 %	15.8 %	22.3 %	13.7 %	20.4 %	1,603	4,215	1,064
DOT	19.4 %	14.3 %	23.3 %	15.3 %	27.7 %	4,699	13,109	3,640
ED	25.1 %	16.0 %	25.8 %	15.7 %	17.3 %	595	1,357	350
EEOC	30.2 %	15.7 %	20.7 %	14.5 %	18.8 %	326	767	178
EPA	26.7 %	16.7 %	24.7 %	14.0 %	17.9 %	1,806	4,836	1,187
FCC	22.7 %	14.9 %	25.0 %	19.6 %	17.8 %	138	377	86
FERC	27.6 %	21.1 %	24.4 %	14.9 %	11.9 %	319	628	186
FTC	36.7 %	20.5 %	25.4 %	10.8 %	6.6 %	220	369	111
GSA	20.0 %	16.7 %	23.4 %	17.8 %	22.1 %	1,987	3,920	1,217
HHS	28.2 %	18.5 %	23.7 %	13.4 %	16.2 %	13,678	27,678	7,469
HUD	24.1 %	14.3 %	25.3 %	15.6 %	20.7 %	968	2,754	631
NARA	35.6 %	16.8 %	23.1 %	8.7 %	15.7 %	329	892	228
NASA	25.2 %	19.8 %	23.6 %	16.0 %	15.5 %	2,302	6,597	1,404
NCUA	30.4 %	18.8 %	25.9 %	12.4 %	12.5 %	247	520	147
NLRB	31.7 %	17.1 %	20.0 %	9.7 %	21.4 %	179	477	96
NRC	23.8 %	16.0 %	25.9 %	16.0 %	18.4 %	509	1,303	305
NSF	32.5 %	16.0 %	22.1 %	15.0 %	14.3 %	196	599	109
OMB	46.0 %	20.1 %	13.8 %	13.8 %	6.4 %	86	184	30
OPM	20.7 %	13.5 %	25.5 %	14.6 %	25.7 %	315	759	210
PBGC	17.3 %	12.7 %	30.5 %	18.3 %	21.2 %	142	361	100
RRB	29.2 %	13.4 %	15.6 %	18.8 %	22.9 %	83	234	64

2020 Office of Personnel Management Federal Employee Viewpoint Survey: Covid-19 Report by Agency

(Q68) During the COVID-19 pandemic, how disruptive have changes to your children’s day care been to your ability to do your work?

Agency	Extremely	Very	Somewhat	Slightly	Not at all	Item Response Total**	No Day Care Children Responsibility (N)**	Does Not Apply (N)**
All Responses	26.9 %	15.9 %	23.1 %	13.9 %	20.1 %	151,023	345,956	98,502
SBA	26.4 %	10.5 %	20.4 %	16.2 %	26.6 %	304	786	202
SSA	27.6 %	15.1 %	22.9 %	14.4 %	20.0 %	7,865	14,512	3,829
State	44.3 %	19.8 %	19.9 %	8.6 %	7.4 %	2,939	5,722	1,628
USAGM	20.6 %	15.3 %	21.9 %	8.7 %	33.5 %	121	341	115
USAID	48.4 %	20.3 %	17.8 %	7.4 %	6.2 %	651	1,066	290
USDA	23.8 %	16.4 %	24.8 %	15.0 %	20.1 %	7,519	19,240	4,930
USDT	26.8 %	14.1 %	23.8 %	14.4 %	20.9 %	7,950	23,875	6,577
Small Agencies	29.5 %	18.5 %	23.5 %	11.8 %	16.7 %	1,245	3,085	677
DOD Overall	23.6 %	15.0 %	23.0 %	15.3 %	23.1 %	45,267	117,387	33,740
USACE	19.1 %	15.3 %	25.2 %	16.4 %	24.0 %	5,835	11,453	3,471
Air Force	22.1 %	14.7 %	23.0 %	16.2 %	23.9 %	6,758	20,854	5,661
†Army	25.6 %	14.4 %	22.2 %	14.3 %	23.5 %	13,044	34,924	10,319
†Navy	24.9 %	16.2 %	23.0 %	15.1 %	20.7 %	10,310	27,128	7,543
Marine Corps	20.6 %	15.5 %	22.6 %	16.8 %	24.5 %	935	2,625	754
DOD 4th Estate	21.9 %	13.8 %	23.3 %	15.5 %	25.4 %	8,385	20,403	5,992

Source: Federal Employee Viewpoint Survey

**Unweighted count of responses to a question.

†In this report, Army results do not include U.S. Army Corps of Engineers and Navy results do not include U.S. Marine Corps.

***[Click here to return to File Index](#)