

Appendix G: OPM FEVS Indices - Overall Global Satisfaction Index Comparisons

Size Category	Agency	2016	2017	2018	2019	2020
Governmentwide	Governmentwide	61	64	64	65	69
Very Large	Department of Agriculture	64	67	61	60	64
Very Large	Department of Defense, Overall	62	65	65	66	70
Very Large	United States Department of the Air Force	62	64	63	64	69
Very Large	United States Department of the Army	60	64	65	66	69
Very Large	United States Department of the Navy	63	66	65	66	70
Very Large	OSD, Joint Staff, Defense Agencies, and Field Activities (DOD 4th Estate)	63	65	67	67	71
Very Large	Department of Health and Human Services	67	71	71	72	74
Very Large	Department of Homeland Security	49	55	56	56	61
Very Large	Department of Justice	68	68	66	66	67
Very Large	Department of the Treasury	60	63	62	64	71
Large	Department of Commerce	68	70	71	71	74
Large	Department of Energy	65	68	70	70	75
Large	Department of Labor	66	68	65	65	70
Large	Department of State	70	68	65	66	67
Large	Department of the Interior	63	65	64	64	67
Large	Department of Transportation	64	68	68	67	74
Large	Environmental Protection Agency	66	66	61	64	70
Large	General Services Administration	70	75	75	77	82
Large	National Aeronautics and Space Administration	78	80	80	81	84
Large	Social Security Administration	66	67	65	64	65
Medium	Court Services and Offender Supervision Agency	64	68	68	65	69
Medium	Department of Education	62	63	52	50	61
Medium	Department of Housing and Urban Development	61	66	64	66	73
Medium	Equal Employment Opportunity Commission	66	66	67	69	73
Medium	Federal Communications Commission	61	64	66	66	75
Medium	Federal Energy Regulatory Commission	76	80	81	81	84
Medium	Federal Trade Commission	74	76	78	77	82
Medium	National Archives and Records Administration	57	61	58	57	69
Medium	National Credit Union Administration	73	71	70	72	78
Medium	National Labor Relations Board	61	68	58	52	57
Medium	National Science Foundation	70	74	74	76	82
Medium	Nuclear Regulatory Commission	71	72	74	72	75
Medium	Office of Personnel Management	68	69	68	70	72
Medium	Small Business Administration	56	62	65	68	72
Medium	U.S. Agency for Global Media	53	55	57	59	57
Medium	U.S. Agency for International Development	64	70	68	66	69
Small	American Battle Monuments Commission	75	56	60	62	76

Size Category	Agency	2016	2017	2018	2019	2020
Governmentwide	Governmentwide	61	64	64	65	69
Small	Commodity Futures Trading Commission	55	57	58	62	66
Small	Consumer Product Safety Commission	65	70	67	63	72
Small	Corporation for National and Community Service	60	69	63	43	54
Small	Export-Import Bank of the United States	56	56	40	48	68
Small	Farm Credit Administration	73	82	82	83	85
Small	Federal Election Commission	35	45	53	56	67
Small	Federal Housing Finance Agency	65	70	69	70	78
Small	Federal Labor Relations Authority	81	72	52	55	71
Small	Federal Maritime Commission	62	67	75	73	81
Small	Federal Mediation and Conciliation Service	81	87	87	76	81
Small	Federal Retirement Thrift Investment Board	68	60	63	66	72
Small	International Boundary and Water Commission	64	63	63	61	59
Small	Merit Systems Protection Board	69	69	67	71	73
Small	National Endowment for the Arts	84	81	74	78	80
Small	National Endowment for the Humanities	76	72	74	72	64
Small	National Gallery of Art	59	61	64	62	64
Small	National Indian Gaming Commission	72	74	88	79	78
Small	National Transportation Safety Board	74	78	79	80	80
Small	Office of Management and Budget	79	73	74	75	59
Small	Office of the U.S. Trade Representative	59	61	58	66	66
Small	Pension Benefit Guaranty Corporation	67	73	77	78	82
Small	Railroad Retirement Board	67	70	66	67	67
Small	Selective Service System	57	49	50	61	80
Small	Surface Transportation Board	66	66	64	68	76
Small	U.S. International Development Finance Corporation	76	71	66	58	57
Small	U.S. International Trade Commission	74	74	79	81	80
Small	U.S. Office of Special Counsel	66	71	64	74	84
Very Small	AbilityOne Commission	70	60	34	46	72
Very Small	African Development Foundation	62	47	44	54	43
Very Small	Commission on Civil Rights	34	52	43	66	62
Very Small	Defense Nuclear Facilities Safety Board	60	48	48	53	67
Very Small	Farm Credit System Insurance Corporation	100	100	100	100	98
Very Small	Federal Mine Safety and Health Review Commission	.	.	60	83	85
Very Small	Institute of Museum and Library Services	52	48	46	45	76
Very Small	Inter-American Foundation	66	75	68	65	79
Very Small	John F. Kennedy Center for the Performing Arts	.	.	.	27	47
Very Small	Marine Mammal Commission	96	92	93	93	94
Very Small	National Capital Planning Commission	77	85	83	83	89
Very Small	National Mediation Board	52	62	56	54	80
Very Small	Occupational Safety and Health Review Commission	87	76	76	83	92

Size Category	Agency	2016	2017	2018	2019	2020
Governmentwide	Governmentwide	61	64	64	65	69
Very Small	Office of Navajo and Hopi Indian Relocation	79	82	73	74	90
Very Small	Postal Regulatory Commission	71	73	75	63	81
Very Small	U.S. Access Board	55	65	69	79	86
Very Small	U.S. Chemical Safety and Hazard Investigation Board	48	70	52	56	52
Very Small	U.S. Office of Government Ethics	76	77	83	83	84
Very Small	U.S. Trade and Development Agency	78	75	54	75	71