
FEHB Program Carrier Letter
All FEHB and PSHB Carriers

U.S. Office of Personnel Management
Healthcare and Insurance

FEHB [X] PSHB [X]

Letter Number 2026-03

Date: March 23, 2026

Fee-for-service [3]

Experience-rated HMO [3]

Community-rated HMO [3]

**Subject: Federal Employees Health Benefits (FEHB)
Program Plan Performance Assessment 2026
Clinical Quality, Customer Service, and Resource
Use (QCR) Measure Set Update**

This Carrier Letter announces updates to the 2026 Clinical Quality, Customer Service, and Resource Use (QCR) Measure Set for both the Federal Employees Health Benefits (FEHB) and the Postal Service Health Benefits (PSHB) Programs. This Carrier Letter supersedes any previous guidance with conflicting information, including [Carrier Letter 2024-16](#).

**Updates to the 2026 QCR Measure Set that will be scored as part of
the 2026 Plan Performance Assessment (PPA)**

- The following measure, which incentivizes completion of vaccine schedules, has been removed from the 2026 QCR Measure Set:
 - Childhood Immunization Status—Combination 10

[Carrier Letter 2020-15](#) states that "...OPM may remove measures without lengthy advance notice..." OPM has made the determination that, based on

significant changes made to date^{1,2}, and ongoing evaluation of clinical guidelines by the Advisory Committee on Immunization Practices (ACIP) and the Centers for Disease Control and Prevention (CDC), the measure will be removed from scoring beginning in 2026. This Carrier Letter serves as notice to FEHB and PSHB Carriers. 2026 contracts for both programs will reflect the change. Carriers are reminded that PPA is used to determine the Carrier's profit factor. The removal of this measure from the profit determination does not change 2026 benefits, the FEHBP will still cover childhood immunizations. It is our expectation that informed decision-making as outlined under the [ACIP Shared Clinical Decision-Making Recommendations](#)³ is followed. As directed in our previous guidance, Carriers must monitor and comply with ACIP and HHS recommendations on vaccines⁴.

If you have questions on this Carrier Letter or other aspects of the FEHB and PSHB Programs PPA, please contact FEHBPerformance@opm.gov and copy your Contracting Officer and Health Insurance Specialist (Contracts).

Sincerely,

D. Shane Stevens
Associate Director
Healthcare and Insurance

¹ [ACIP Recommends Individual-Based Decision-Making for Hepatitis B Vaccine for Infants Born to Women Who Test Negative for the Virus | CDC Newsroom](#)

² [Decision-memo-adopting-revised-childhood-adolescent-immunization-schedule.pdf](#)

³ [ACIP Shared Clinical Decision-Making Recommendations | ACIP | CDC](#)

⁴ [2022-03 Federal Employees Health Benefits Program Call Letter](#)