

## Attachment 1: Updated 2026 Clinical Quality, Customer Service and Resource Use Measure Set

| Performance Area        | Measure Title & Rate   | Abbrev | Measure Source | Measure Priority | Measure Weight |
|-------------------------|--|--------|----------------|------------------|----------------|
| <b>Clinical Quality</b> | Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis: Total  | AAB    | HEDIS          | 1                | 2.50           |
|                         | Controlling High Blood Pressure  | CBP    | HEDIS          | 1                | 2.50           |
|                         | Glycemic Status Assessment for Patients With Diabetes: Glycemic Status <8.0%   | GSD    | HEDIS          | 1                | 2.50           |
|                         | Adult Immunization Status–Influenza: 19-64 Years   | AIS-E  | HEDIS          | 2                | 1.25           |
|                         | Asthma Medication Ratio: Total   | AMR    | HEDIS          | 2                | 1.25           |
|                         | Breast Cancer Screening: 50-74 Years <sup>1</sup>  | BCS-E  | HEDIS          | 2                | 1.25           |
|                         | Cervical Cancer Screening  | CCS-E  | HEDIS          | 2                | 1.25           |
|                         | Colorectal Cancer Screening: 51-75 Years   | COL-E  | HEDIS          | 2                | 1.25           |
|                         | Follow-Up After Emergency Department Visit for Substance Use–30 Day Follow-Up: Total   | FUA    | HEDIS          | 2                | 1.25           |
|                         | Follow-Up After Emergency Department Visit for Mental Illness–30 Day Follow-Up: Total  | FUM    | HEDIS          | 2                | 1.25           |
|                         | Prenatal and Postpartum Care: Timeliness of Prenatal Care  | PPC    | HEDIS          | 2                | 1.25           |
|                         | Statin Therapy for Patients With Cardiovascular Disease–Statin Adherence 80%: Total  | SPC    | HEDIS          | 2                | 1.25           |
|                         | Use of Opioids from Multiple Providers: Multiple Prescribers   | UOP    | HEDIS          | 2                | 1.25           |
| <b>Customer Service</b> | Coordination of Care   | CoC    | CAHPS          | 3                | 1.00           |
|                         | Claims Processing  | CP     | CAHPS          | 3                | 1.00           |
|                         | Getting Care Quickly   | GQC    | CAHPS          | 3                | 1.00           |
|                         | Getting Needed Care  | GNC    | CAHPS          | 3                | 1.00           |
|                         | Overall Health Plan Rating   | RHP    | CAHPS          | 3                | 1.00           |
|                         | Overall Personal Doctor Rating   | RPD    | CAHPS          | 3                | 1.00           |
| <b>Resource Use</b>     | Use of Imaging Studies for Low Back Pain: Total  | LBP    | HEDIS          | 1                | 2.50           |
|                         | Acute Hospital Utilization: Nonoutlier Member Acute Inpatient and Observation Stay Discharges–Total Discharges–Observed-to-Expected (O/E) Ratio–Total: Total | AHU    | HEDIS          | 2                | 1.25           |
|                         | Emergency Department Utilization: Nonoutlier Member Number of Emergency Department Visits–O/E Ratio–Total: Total   | EDU    | HEDIS          | 2                | 1.25           |
|                         | Plan All-Cause Readmissions–O/E Ratio: 18-64 Years   | PCR    | HEDIS          | 2                | 1.25           |

<sup>1</sup> NCQA added a 40-49 years age band to BCS-E in Measurement Year 2025; however, OPM will continue to score the 50-74 years age band.