
FEHB Program Carrier Letter
All Carriers

U.S. Office of Personnel Management
Healthcare and Insurance

FEHB [X] PSHB [X]

Letter Number 2026-17

Date: August 27, 2026

Fee-for-service [15]

Experience-rated HMO [15]

Community-rated HMO [17]

**Subject: Federal Employees Health Benefits (FEHB)
Program Plan Performance Assessment 2027
Clinical Quality, Customer Service, and Resource
Use (QCR) Measure Set**

This Carrier Letter announces the 2027 Clinical Quality, Customer Service, and Resource Use (QCR) Measure Set that will be scored as part of the 2027 Plan Performance Assessment (PPA). In addition, this Carrier Letter reflects changes announced by the National Committee for Quality Assurance (NCQA) on March 31, 2026. Attachment 1 is a chart displaying the complete 2027 QCR Measure Set.

The 2027 Measure Set incorporates changes to the 2026 QCR Measure Set announced in [Carrier Letter 2026-03](#). There are no additional OPM-initiated changes from the previous year's QCR Measure set.

Below are the changes that the NCQA announced in their *HEDIS Measures 2026 Volume 2: Technical Update* release on March 31, 2026.

1. **Asthma Medication Ratio (AMR):** Will be retired in Measurement Period 2026.¹ NCQA's Measurement Period designation always

¹ NCQA updated terminology and replaced Measurement Year with Measurement Period.

precedes the year in which data is reported to NCQA and scored under the FEHB Program Plan Performance Assessment.

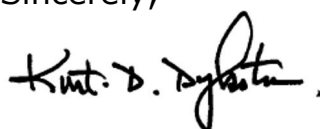
2. Statin Therapy for Patients with Cardiovascular Disease (SPC):

- I. Will transition from the Administrative reporting method to the Electronic Clinical Data Systems (ECDS) reporting method.
- II. Remove sex-specified age stratifications. SPC-E will measure the percentage of persons 21-75 years of age during the measurement period who were identified as having atherosclerotic cardiovascular disease (ASCVD).² OPM will continue to use the Statin Adherence 80% rate.

Please consult Attachment 1 for a complete list of the 2027 QCR Measure Set.

If you have questions on this Carrier Letter, other aspects of the PPA, or wish to suggest additional performance measures for OPM to consider utilizing in the PPA, please contact FEHBPerformance@opm.gov and copy your Contracting Officer and Health Insurance Specialist (Contracts).

Sincerely,



Kurt D. Dykstra

General Counsel and Healthcare and
Insurance Designee for Scott Kupor,
Director

U.S. Office of Personnel Management

² NCQA updated terminology from "members" to "persons"