

Attachment 1: 2027 Clinical Quality, Customer Service and Resource Use Measure Set

Performance Area	Measure Title & Rate	Abbrev	Measure Source	Measure Priority	Measure Weight
Clinical Quality	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis: Total	AAB	HEDIS	1	2.50
	Controlling High Blood Pressure	CBP	HEDIS	1	2.50
	Glycemic Status Assessment for Patients With Diabetes: Glycemic Status <8.0%	GSD	HEDIS	1	2.50
	Adult Immunization Status–Influenza: 19-64 Years	AIS-E	HEDIS	2	1.25
	Breast Cancer Screening: 52-74 Years	BCS-E	HEDIS	2	1.25
	Cervical Cancer Screening	CCS-E	HEDIS	2	1.25
	Colorectal Cancer Screening: 51-75 Years	COL-E	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Substance Use–30 Day Follow-Up: Total	FUA	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Mental Illness–30 Day Follow-Up: Total	FUM	HEDIS	2	1.25
	Prenatal and Postpartum Care: Timeliness of Prenatal Care	PPC	HEDIS	2	1.25
	Statin Therapy for Patients With Cardiovascular Disease–Statin Adherence 80%	SPC-E	HEDIS	2	1.25
	Use of Opioids from Multiple Providers: Multiple Prescribers	UOP	HEDIS	2	1.25
Customer Service	Coordination of Care	CoC	CAHPS	3	1.00
	Claims Processing	CP	CAHPS	3	1.00
	Getting Care Quickly	GCQ	CAHPS	3	1.00
	Getting Needed Care	GNC	CAHPS	3	1.00
	Overall Health Plan Rating	RHP	CAHPS	3	1.00
	Overall Personal Doctor Rating	RPD	CAHPS	3	1.00
Resource Use	Use of Imaging Studies for Low Back Pain: Total	LBP	HEDIS	1	2.50
	Acute Hospital Utilization: Nonoutlier Member Acute Inpatient and Observation Stay Discharges–Total Discharges–Observed-to-Expected (O/E) Ratio–Total: Total	AHU	HEDIS	2	1.25
	Emergency Department Utilization: Nonoutlier Member Number of Emergency Department Visits–O/E Ratio–Total: Total	EDU	HEDIS	2	1.25
	Plan All-Cause Readmissions–O/E Ratio: 18-64 Years	PCR	HEDIS	2	1.25