
FEHB Program Carrier Letter

All Carriers

U.S. Office of Personnel Management
Insurance Services Programs

Letter No. 2007 – 25

Date: October 15, 2007

Fee-for-service [21] Experience-rated HMO [18] Community-rated HMO [18]

SUBJECT: Health Information Technology (HIT) and Transparency Report

The Office of Personnel Management's (OPM) annual call letter to Federal Employees Health Benefits (FEHB) Program carriers issued March 7, 2007 asked carriers to submit a report no later than August 31st on actions taken to advance health information technology (HIT) as well as cost and quality transparency.

We would like to thank you for submitting your reports on a timely basis. We plan to use the information in the reports as a baseline from which FEHB plans can move forward in the implementation of HIT and transparency. We believe significant progress has been made by many FEHB carriers over the past several years. Some plans now offer state-of-the-art personal health records (PHRs) and excellent cost and quality transparency information on your web sites. We encourage you to continue to expand on your HIT and transparency initiatives and to make more of this information available to Federal employees, retirees and their families. We are especially interested in enhancing the quality and data content of your PHRs and ensuring consumers avail themselves of the opportunity to control their personal health information.

We will monitor the progress of each plan on these initiatives and will highlight those with best practices on OPM's web site so this information is available to enrollees when selecting a health plan during the November Open Season.

We have attached a final report which summarizes overall FEHB Program findings. If you have any questions about the report, please contact Mike Kaszynski, Policy Analyst, Strategic Human Resources Policy at: Michael.Kaszynski@opm.gov.

Sincerely,

Howard Weizmann
Deputy Director

Attachment