
The purpose of this Carrier Letter is to announce the Clinical Quality, Customer Service, and Resource Use (QCR) measures to be utilized in the 2019 Plan Performance Assessment. A list of the 2019 QCR Measure Set is included in Attachment 1.

Proposed changes to the 2019 QCR Measure Set were circulated to solicit Carrier feedback on September 20, 2017. Those proposed changes and OPM’s final determination after considering FEHB Carrier feedback are listed below:

1) Measure: Emergency Department Utilization
   - Initial Reporting: Collection on the Farm Team began in 2016
   - Proposed: Elevate to 2019 QCR Measure Set
   - OPM Final Decision: This measure will be scored in the 2019 QCR Measure Set.

2) Measure: Statin Therapy for Patients with Cardiovascular Disease (Adherence Rate)
   - Initial Reporting: Collection on the Farm Team began in 2017
   - Proposed: Elevate to 2019 QCR Measure Set
   - OPM Final Decision: This measure will be scored in the 2019 QCR Measure Set.

3) Measure: Follow-up after Discharge from the Emergency Department for Alcohol or Other Drug Dependence
   - Initial Reporting: Collection on the Farm Team began in 2017
   - Proposed: Elevate to the 2019 QCR Measure Set
   - OPM Final Decision: This measure will be delayed one year and OPM intends to score it in the 2020 QCR Measure Set. OPM will only score the 30-day rate for this measure.

4) Measure: Follow-up after Discharge from the Emergency Department for Mental Illness
   - Initial Reporting: Collection on the Farm Team began in the 2017
   - Proposed: Elevate to the 2019 QCR Measure Set
   - OPM Final Decision: This measure will be delayed one year and OPM intends to score it in the 2020 QCR Measure Set. OPM will only score the 30-day rate for this measure.
5) Measure: Follow-up after Hospitalizations for Mental Illness
   Initial Reporting: Collection on the QCR Measure Set began in 2015
   Proposed: Retire from 2019 QCR Measure Set
   OPM Final Decision: OPM intends to retire this measure in the QCR Measure Set in 2020. OPM will continue to calculate the 7-day and 30-day rates in 2018 and 2019.

   Note: OPM has delayed scoring of both “Follow-up after Discharge from the Emergency Department for Mental Illness” and “Follow-up after Discharge from the Emergency Department for Alcohol or Other Drug Dependence” in 2019 due to FEHB Carrier feedback and subsequent consultation with the National Committee for Quality Assurance (NCQA). OPM intends to score these two measures in 2020.

6) Measure: Asthma Medication Ratio
   Initial Reporting: Asthma Medication Ratio – Collection began in 2015
   Proposed: Retire one of the current two asthma measures in the QCR Measure Set
   OPM Final Decision: Asthma Medication Ratio will remain in the 2019 QCR Measure Set. Medication Management for People with Asthma will be retired in 2019.

For questions about QCR or Farm Team measures please write to FEHBPerformance@opm.gov and copy your Health Insurance Specialist (Contracts).

Sincerely,

 Alan P. Spielman
 Director
 Healthcare and Insurance

Attachment 1: 2019 QCR Measure Set