

## The **2012**

# **Guide To Federal Benefits**

## For TCC and Former Spouse Enrollees/ Individuals Eligible To Enroll For:

- Temporary Continuation of Coverage (TCC);
- Coverage under the Spouse Equity Provisions of FEHB Law or similar statutes providing coverage to former spouses.

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### **Introduction to Federal Benefits and This Guide**

Enrollment in the Federal Employees Health Benefits (FEHB) Program can provide important insurance coverage to protect you and your family and, in some cases, offer tax advantages that reduce the burden of paying for some health products and services, or dependent or elder care services.

The purpose of this Guide is to provide basic information about the health benefits offered to you as a Temporary Continuation of Coverage (TCC) or Former Spouse enrollee under the Federal Employees Health Benefits Program, and assist you in making informed choices about benefits.

#### **Additional Information**

You will find references to websites or other locations to obtain more detailed information. We encourage you to access these sites to become a more educated decision-maker and consumer of this Federal benefit program.

### **Pre-existing Condition Insurance Program (PCIP)**

## Do you know someone who needs health insurance but can't get it? The Pre-Existing Condition Insurance Plan (PCIP) may help.

An individual is eligible to buy coverage in PCIP if:

- He or she has a pre-existing medical condition or has been denied coverage because of the health condition;
- He or she has been without health coverage for at least the last six months. (If the individual currently has insurance coverage that does not cover the pre-existing condition or is enrolled in a state high risk pool then that person is not eligible for PCIP.);
- He or she is a citizen or national of the United States or resides in the U.S. legally.

The Federal government administers PCIP in the following states: Alabama, Arizona, District of Columbia, Delaware, Florida, Georgia, Hawaii, Idaho, Indiana, Kentucky, Louisiana, Massachusetts, Minnesota, Mississippi, North Dakota, Nebraska, Nevada, South Carolina, Tennessee, Texas, Vermont, Virginia, West Virginia, and Wyoming. To find out about eligibility, visit <a href="https://www.pcip.gov">www.pcip.gov</a> and/or <a href="https://www.pcip.gov">www.pcip.gov</a> or call 1-866-717-5826 (TTY: 1-866-561-1604).

### **Eligibility Requirements**

These individuals are eligible to enroll in the FEHB Program but do not receive a Government contribution toward the cost of their enrollment.

## **Individuals eligible for temporary continuation of coverage (TCC)**, including:

- former employees whose FEHB coverage ended because they separated from service, unless they were separated for gross misconduct, including employees who are not eligible to continue FEHB into retirement;
- children who lose FEHB coverage under a family enrollment; and
- former (divorced) spouses who are not eligible for FEHB coverage under the Spouse Equity provisions of FEHB law because they have remarried before age 55 or are not entitled to a portion of the Federal employee's annuity or a former spouse survivor annuity.

You may voluntarily cancel your enrollment at any time. However, once your cancellation takes effect, you **cannot reenroll**. You will **not** be entitled to a 31-day extension of coverage for conversion to a non-group (private) policy. Family members who lose coverage upon your cancellation may enroll only if they are eligible in their own right as Federal employees or annuitants.

If your TCC enrollment terminates because you acquire other FEHB coverage, and that coverage ends before your original TCC eligibility period ends, you may reenroll for the time remaining until your original TCC ending date.

**Note:** The office that maintained the other FEHB enrollment can advise you on your eligibility for a new TCC enrollment period.

Strict time limits for electing TCC apply. As early as possible before (or after) the qualifying event for TCC occurs, contact the employee's human resources office or the annuitant's retirement system to get more facts about the requirements for electing coverage.

Former (divorced) spouses eligible to enroll under the Spouse Equity Provisions of FEHB Law or similar statutes. If you are the spouse of a Federal employee or annuitant and lose FEHB coverage because of divorce, you may elect FEHB coverage – under certain circumstances. Contact the employee's human resources office or the annuitant's retirement system for the requirements for electing coverage.

Former spouses enrolled under the Spouse Equity

Provisions of FEHB Law or similar statute who cancel their enrollment **cannot** reenroll as a former spouse unless they cancel because they acquire other coverage under the FEHB Program and that coverage ends.

You may *suspend* your FEHB enrollment because you are enrolling in one of the following programs:

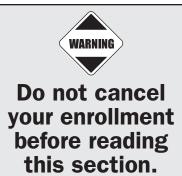
• A Medicare Advantage health plan;

- Medicaid or similar State-sponsored program of medical assistance for the needy;
- TRICARE (including Uniformed Services Family Health Plan or TRICARE for Life);
- CHAMPVA; or
- Coverage as a Peace Corps volunteer.

For more information on how to suspend your FEHB enrollment, contact the human resources office or retirement system that handles your account.

Time limitations and other restrictions apply. For instance, you must submit documentation that you are suspending FEHB for one of the reasons stated above in case you wish to reenroll in the FEHB Program at a later time.

If you had suspended FEHB coverage for one of these reasons (and had submitted the required documentation) but now want to enroll in the FEHB Program again, you may enroll during Open Season. You may reenroll outside of Open Season only if you *involuntarily* lose coverage under one of these programs. For more information on enrolling in the FEHB Program, contact your human resources office or retirement system.



#### What does this Program offer?

The FEHB Program offers a wide variety of plans and coverage to help you meet your health care needs. It is group coverage available to eligible employees, retirees and their eligible family members. **Temporary Continuation of Coverage (TCC)** is available to eligible former employees and former dependents of employees or retirees for a limited period. **Spouse Equity** coverage is available to certain former spouses of employees or retirees as long as they remain eligible. You can choose from among Fee-for-Service, Health Maintenance Organizations, Point-of-Service products, High Deductible, and Consumer Driven health plans.

### **Key FEHB Program facts**

- The FEHB Program is part of the annual Federal Benefits Open Season.
- FEHB coverage continues each year. You do not need to re-enroll each year. If you are happy with your current coverage, do nothing. Please note that your premiums and benefits may change.
- You can choose from Consumer-Driven and High Deductible plans that offer catastrophic risk
  protection with higher deductibles, health savings/reimbursable accounts, and lower premiums; or
  Health Maintenance Organizations or Fee-for-Service plans with comprehensive coverage and
  higher premiums.
- There are no waiting periods and no pre-existing condition limitations, even if you change plans.
- Enrollment changes can only be made during Open Season or if you experience a qualifying life event.
- All nationwide FEHB plans offer international coverage.
- There are separate and/or different provider networks for each plan.
- Utilizing an in-network provider will reduce your out-of-pocket costs.

#### What enrollment types are available?

- Self Only, which covers only the enrollee;
- Self and Family, which covers the enrollee and all eligible family members.
   Note: A former spouse's eligible family members are limited to children of both the employee or annuitant and the former spouse.

#### Which family members are eligible?

Family Members covered under your Self and Family enrollment are:

- Your spouse (including a valid common law marriage); and
- Children under age 26, including legally adopted children, recognized natural (born out of wedlock) children and stepchildren.

Foster children are included if they meet certain requirements. A child age 26 or over that is incapable of self-support because of a mental or physical disability that existed before age 26 is also an eligible family member.

In determining whether the child is a covered family member, your employing office will look at the child's relationship to you as an enrollee.

#### How much does it cost?

Under **Spouse Equity** coverage, you pay the total monthly premium, that is, both the enrollee and Government shares. Under **TCC**, you pay the total monthly premium plus a 2 percent administrative charge. The charts in Appendix E provide cost information for all plans in the FEHB Program.

#### Am I eligible to enroll?

Individuals eligible for **TCC** include:

- former employees whose FEHB coverage ended because they separated from service, unless they were separated for gross misconduct. This includes employees who are not eligible to continue FEHB into retirement:
- children who lose FEHB coverage under a self and family enrollment because they are no longer considered eligible family members; and
- former (divorced) spouses who are not eligible for FEHB coverage under the Spouse Equity provisions of FEHB law because they have remarried before age 55 or are not entitled to a portion of the Federal employee's annuity or a former spouse survivor annuity.

**Former (divorced) spouses eligible to enroll under the Spouse Equity provisions of FEHB law or similar statutes.** If you are the spouse of a Federal employee or annuitant and lose FEHB coverage because of divorce, you may elect FEHB coverage – under certain circumstances. Contact the employee's human resources office or the annuitant's retirement system for the requirements for electing coverage.

#### When can I enroll?

**Individuals eligible for TCC** generally must enroll within 60 days after the qualifying event permitting enrollment, or after receiving notice of eligibility, whichever is later. However, the opportunity to elect TCC ends 60 days after the qualifying event if: (1) you do not notify your human resources office or retirement system within 60 days of your child's loss of coverage, or (2) you or your former spouse do not notify your human resources office or retirement system within 60 days of your divorce.

**Former spouses under the Spouse Equity provisions** can enroll at any time after the employing office establishes that the former spouse has met both the eligibility and application time limitation requirements. To determine eligibility, the former spouse must apply to the employing office or retirement system within 60 days after:

- The date of dissolution of the marriage, or
- The date of the retirement system's notice of eligibility to enroll based on entitlement to a former spouse annuity benefit, whichever is later.

#### How do I enroll?

You must contact the employee's human resources office or the retiree's retirement system to enroll.

### What should I consider in making my decision to participate in this Program?

- In the case of a former employee, TCC ends on the date that is 18 months after the date of separation.
- Children who lose coverage because they are no longer dependent, and former spouses not eligible for coverage under the Spouse Equity provisions, may carry the enrollment for 36 months from the time they cease being an eligible family member for FEHB purposes.
- A TCC enrollee may cancel the enrollment at any time. However, once the cancellation takes effect, the enrollee cannot reenroll **the cancellation is final**.
- Former spouses enrolled under the Spouse Equity provisions may *suspend* their FEHB enrollment because they are enrolling in one of these programs: A Medicare Advantage health plan; Medicaid or similar State-sponsored program of medical assistance for the needy; TRICARE (including Uniformed Services Family Health Plan or TRICARE for Life); CHAMPVA; or coverage as a Peace Corps volunteer. For more information on how to suspend your FEHB enrollment, contact the human resources office or retirement system that handles your account.

#### How do I get more information about this Program?

Visit FEHB online at <a href="https://www.opm.gov/insure/health">www.opm.gov/insure/health</a> for more information about Temporary Continuation of Coverage and the Spouse Equity provisions.

#### Did You Know... Health Information Technology can improve your health!

What is Health Information Technology? Health Information Technology (HIT) allows doctors and hospitals to manage medical information and to securely exchange information among patients and providers. In a variety of ways, HIT has a demonstrated benefit in improving health care quality, preventing medical errors, reducing costs, and decreasing paperwork.

What are examples of HIT at work?

- You can go online to review your medical, pharmacy, and laboratory claims information;
- If you complete a Health Risk Assessment (HRA), your health plan can identify you as a candidate for case management or disease management and offer suggestions on healthy lifestyle strategies and how to reduce or eliminate health risks. Health plans can provide you with tips and educational material about good health habits, information about routine care that is age and gender appropriate.
- Physicians can have the very best clinical guidelines at their fingertips for managing and treating diseases;
- While with a patient, a physician can enter a prescription on a computer where potential allergies and adverse reactions are shown immediately;
- Computer alerts are sent to physicians to remind them of a patient's preventive care needs and to track referrals and test results.

One feature of HIT is the **Personal Health Record (PHR)**. The electronic version of your medical records allows you to maintain and manage health information for yourself and your family in a private and secure electronic environment. Some health plans include your medical claims data in your PHR, which gives a more complete picture of your health status and history.

You can also find a PHR on OPM's website at <a href="www.opm.gov/insure/health/phr/tools.asp">www.opm.gov/insure/health/phr/tools.asp</a>. This PHR is a fillable and downloadable form that you complete yourself and save on your home computer. We encourage you to take a look at this PHR option and, if you determine it will fulfill your record-keeping needs, take advantage of this opportunity.

**Price/cost transparency** is another element of health information technology. For example, many health plans allow you to use online tools that will show what the plan will pay on average for a specific procedure or for a specific prescription drug. You can also review healthcare quality indicators for physician and hospital services.

The health plans listed on our HIT website at <a href="www.opm.gov/insure/health/reference/hittransparency.asp">www.opm.gov/insure/health/reference/hittransparency.asp</a> have taken steps to help you become a better consumer of health care and have met OPM's HIT, quality and price/cost transparency standards.

*No one is more responsible for your health care than you* – HIT tools can help.

# Appendix A FEHB Program Features

- **No Waiting Periods.** You can use your benefits as soon as your coverage becomes effective. There are no pre-existing condition limitations even if you change plans.
- A Choice of Coverage. Choose between Self Only or Self and Family.
- **Group Benefits.** Under Spouse Equity coverage, you pay the total monthly premium. Under TCC, you pay the total monthly premium plus a 2 percent administrative charge.
- A Choice of Plans and Options. Select from Fee-for-Service (with the option of a Preferred Provider Organization), Health Maintenance Organization, Point-of-Service plans, Consumer-Driven Plans, or High Deductible Health Plans.
- **Annual Enrollment Opportunity.** Each year you can enroll or change your health plan enrollment. The Open Season runs from the Monday of the second full work week in November through the Monday of the second full work week in December.
- **Continued Group Coverage.** Eligibility for you or your family members may continue following your retirement, divorce or death. See your human resources office or retirement system for more information.
- **Coverage after FEHB Ends.** You or your family members may be eligible for conversion to non-group (private) coverage when FEHB coverage ends. See your human resources office for more information.
- **Consumer Protections.** Go to <a href="www.opm.gov/insure/health/consumers">www.opm.gov/insure/health/consumers</a> to: see your appeal rights to OPM if you and your plan have a dispute over a claim; read the Patients' Bill of Rights and the FEHB Program; and learn about your privacy protections when it comes to your medical information.

# Appendix B Choosing an FEHB Plan

### What type of health plan is best for you?

You have some basic questions to answer about how you pay for and access medical care. Here are the different types of plans from which to choose.

	Choice of doctors, hospitals, pharmacies, and other providers	Specialty care	Out-of-pocket costs	Paperwork		
Fee-for-Service w/PPO (Preferred Provider Organization)	You must use the plan's network to reduce your out-of-pocket costs. For BCBS Basic Option, you must use Preferred providers for your care to be eligible for benefits.	Referral not required to get benefits.	You pay fewer costs if you use a PPO provider than if you don't.	Some, if you don't use network providers.		
Health Maintenance Organization	You generally must use the plan's network to reduce your out-of-pocket costs.	Referral generally required from primary care doctor to get benefits.	Your out-of-pocket costs are generally limited to copayments.	Little, if any.		
Point-of-Service	You must use the plan's network to reduce your out-of-pocket costs. You may go outside the network but you will pay more.	Referral generally required to get maximum benefits.	You pay less if you use a network provider than if you don't.	Little, if you use the network. You have to file your own claims if you don't use the network.		
Consumer-Driven Plans	You may use network and non-network providers. You will pay more by not using the network.	Referral not required to get maximum benefits from PPOs.	You will pay an annual deductible and cost-sharing. You pay less if you use the network.	Some, if you don't use network providers.		
High Deductible Health Plans w/Health Savings Account (HSA) or Health Reimbursement Arrangement (HRA)	Some plans are network only, others pay something even if you do not use a network provider.	Referral not required to get maximum benefits from PPOs.	You will pay an annual deductible and cost-sharing. You pay less if you use the network.	If you have an HSA or HRA account, you may have to file a claim to obtain reimbursement.		

# Appendix B Choosing an FEHB Plan

### What should you consider when choosing a plan?

Having a variety of plans to choose from is a good thing, but it can make the process confusing. We have a tool on our website that will help you narrow your plan choice based on the benefits that are important to you; go to <a href="https://www.opm.gov/insure/health/search/plansearch.aspx">www.opm.gov/insure/health/search/plansearch.aspx</a>. You can also find help in selecting a plan using tools provided by PlanSmartChoice and Consumer's Checkbook at <a href="https://www.opm.gov/insure/health/planinfo/index.asp">www.opm.gov/insure/health/planinfo/index.asp</a>.

#### Ask yourself these questions:

- 1. How much does the plan cost? This includes the premium you pay.
- **2. What benefits does the plan cover?** Make sure the plan covers the services or supplies that are important to you, and know its limitations and exclusions.
- **3. What are my out of pocket costs?** Does the plan charge a deductible (the amount you must first pay before the plan begins to pay benefits)? What is the copayment or coinsurance (the amount you share in the cost of the service or supply)?
- **4. Who are the doctors, hospitals, and other care providers I can use?** Your costs are lower when you use providers who are part of the plan; these are "in-network" providers.
- **5.** How well does my plan provide quality care? Quality care varies from plan to plan, and here are three sources for reviewing quality.
  - \* Member survey results evaluations by current plan members are posted within the health plan benefit charts in this Guide.
  - \* Effectiveness of care how a plan performs in preventing or treating common conditions is measured by the Healthcare Effectiveness Data and Information Set and is found at <a href="https://www.opm.gov/insure/health/planinfo/quality/hedis.aspx">www.opm.gov/insure/health/planinfo/quality/hedis.aspx</a>.
  - \* Accreditation evaluations of health plans by independent accrediting organizations. Check the cover of your health plan's brochure for its accreditation level or go to <a href="http://reportcard.ncqa.org/plan/external/plansearch.aspx">http://reportcard.ncqa.org/plan/external/plansearch.aspx</a>.

# Appendix B Choosing an FEHB Plan

### **Definitions**

**Brand name drug** - A prescription drug that is protected by a patent, supplied by a single company, and marketed under the manufacturer's brand name.

**Coinsurance** - The amount you pay as your share for the medical services you receive, such as a doctor's visit. Coinsurance is a percentage of the plan's allowance for the service (you pay 20%, for example).

**Copayment** - The amount you pay as your share for the medical services you receive, such as a doctor's visit. A copayment is a fixed dollar amount (you pay \$15, for example).

**Deductible** - The dollar amount of covered expenses an individual or family must pay before the plan begins to pay benefits. There may be separate deductibles for different types of services. For example, a plan can have a prescription drug benefit deductible separate from its calendar year deductible.

**Formulary or Prescription Drug List** - A list of both generic and brand name drugs, often made up of different cost-sharing levels or tiers, that are preferred by your health plan. Health plans choose drugs that are medically safe and cost effective. A team including pharmacists and physicians determines the drugs to include in the formulary.

*Generic Drug* - A generic medication is an equivalent of a brand name drug. A generic drug provides the same effectiveness and safety as a brand name drug and usually costs less. A generic drug may have a different color or shape than the brand name, but it must have the same active ingredients, strength, and dosage form (pill, liquid, or injection).

*In-Network* - You receive treatment from the doctors, clinics, health centers, hospitals, medical practices, and other providers with whom your plan has an agreement to care for its members.

**Out-of-Network** - You receive treatment from doctors, hospitals, and medical practitioners other than those with whom the plan has an agreement at additional cost. Members who receive services outside the network may pay all charges.

**Premium Conversion** - A program to allow Federal employees to use pre-tax dollars to pay health insurance premiums to the Federal Employees Health Benefits (FEHB) Program. Based on Federal tax rules, employees can deduct their share of health insurance premiums from their taxable income, which reduces their taxes.

**Provider** - A doctor, hospital, health care practitioner, pharmacy, or health care facility.

**Qualifying Life Events** - An event that may allow participants in the FEHB Program to change their health benefits enrollment outside of an Open Season. These events also apply to employees under premium conversion and include such events as change in family status, loss of FEHB coverage due to termination or cancellation, and change in employment status.

Additional definitions are located at the beginning of the sections introducing the different types of plans.

### **Appendix C**

# Qualifying Life Events (QLEs) that May Permit a Change in Your FEHB Enrollment

(for Former Spouses under Spouse Equity provisions)

Qualifying Life Events are those events that permit individuals to change their health benefits enrollment outside of the annual Open Season period. Below is a brief list of the more common qualifying life events for **Former Spouses under the Spouse Equity provisions**. (Note: Former spouses may change to Self and Family only if family members are also eligible family members of the employee or annuitant.) Be aware that time limits apply for requesting changes. A complete listing of qualifying life events can be found at <a href="https://www.opm.gov/forms/pdf">www.opm.gov/forms/pdf</a> fill/sf2809.pdf. For more details about these and other qualifying life events, contact the human resources office of your employing agency or retirement system.

	From Not Enrolled to Enrolled	From Self Only to Self and Family	From One Plan or Option to Another		
Change in family status based on addition of family members who are also eligible family members of the employee or annuitant.	No	Yes	Yes		
Former spouse or eligible child loses FEHB coverage due to termination, cancellation, or change to Self Only of the covering enrollment.	Yes	Yes	Yes		
On becoming eligible for Medicare. (This change may be made only once in a lifetime.)	Not Applicable	No	Yes		
Enrolled former spouse or eligible child loses coverage under another group insurance plan, for example:.  • Loss of coverage under another federally-sponsored health benefits program;  • Loss of coverage under a non-Federal health plan	Not Applicable	Yes	Yes		

### **Appendix C**

# Qualifying Life Events (QLEs) that May Permit a Change in Your FEHB Enrollment

(for Temporary Continuation of Coverage for Eligible Former Employees, Former Spouses, and Children)

Below is a brief list of the more common qualifying life events for **Temporary Continuation of Coverage (TCC) for Eligible Former Employees, Former Spouses, and Children.** Be aware that time limits apply for requesting changes. A complete listing of qualifying life events can be found at <a href="www.opm.gov/forms/pdf">www.opm.gov/forms/pdf</a> fill/sf2809.pdf. For more details about these and other qualifying life events, contact the human resources office of your employing agency or retirement system.

	From Not Enrolled to Enrolled	From Self Only to Self and Family	From One Plan or Option to Another
Change in family status (except former spouse): for example, marriage, birth or death of family member, adoption, legal separation, or divorce	No	Yes	Yes
On becoming eligible for Medicare	Not Applicable	No	Yes
Change in family status of former spouse, based on addition of family members who are eligible family members of the employee or annuitant.	No	Yes	Yes

# Appendix D FEHB Member Survey Results

Each year Federal Employees Health Benefits plans with 500 or more subscribers mail the Consumers Assessment of Healthcare Providers and Systems (CAHPS)¹ to a random sample of plan members. For Health Maintenance Organizations (HMO)/Point-of-Service (POS) and High Deductible Health Plans (HDHP) and Consumer-Driven Health Plans (CDHP), the sample includes all commercial plan members, including non-Federal members. For Fee-for-Service (FFS)/Preferred Provider Organization (PPO) plans, the sample includes Federal members only. The CAHPS survey asks questions to evaluate members' satisfaction with their health plans. Independent vendors certified by the National Committee for Quality Assurance administer the surveys.

OPM reports each plan's scores on the various survey measures by showing the percentage of satisfied members on a scale of 0 to 100. Also, we list the national average for each measure. Since we offer HMO plans, FFS/PPO plans, HDHP, and CDHP plans, we compute a separate national average for each plan type.

Survey findings and member ratings are provided for the following key measures of member satisfaction:

- Overall Plan Satisfaction This measure is based on the question, "Using any number from 0 to 10, where 0 is the worst health plan possible and 10 is the best health plan possible, what number would you use to rate your health plan?" We report the percentage of respondents who rated their plan 8 or higher.
- Getting Needed Care How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?
- Getting Care Quickly When you needed care right away, how often did you get care as soon
  as you thought you needed? Not counting the times you needed care right away, how often did
  you get an appointment at a doctor's office or clinic as soon as you wanted?
- How Well Doctors Communicate How often did your personal doctor explain things in a way
  that was easy to understand? How often did your personal doctor listen carefully to you, show
  respect for what you had to say, and spend enough time with you?
- Customer Service –How often did your health plan's customer service department give you the information or help you needed? How often did your health plan's customer service staff treat you with courtesy and respect? How often were the forms from your health plan easy to fill out?
- Claims processing How often did your health plan handle your claims quickly and correctly?
- Plan Information on Costs How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?

In evaluating plan scores, you can compare individual plan scores against other plans and against the national averages. Generally, new plans and those with fewer than 500 FEHB subscribers do not conduct CAHPS. Therefore, some of the plans listed in the Guide will not have survey data.

<sup>&</sup>lt;sup>1</sup> CAHPS is a registered trademark of the Agency for Healthcare Research and Quality (AHRQ).

# Appendix E FEHB Plan Comparison Charts

## Nationwide Fee-for-Service Plans (Pages 19 through 21)

**Fee-for-Service (FFS) plans with a Preferred Provider Organization (PPO)** – A Fee-for-Service plan provides flexibility in using medical providers of your choice. You may choose medical providers who have contracted with the health plan to offer discounted charges. You may also choose medical providers who do not contract with the plan, but you will pay more of the cost.

Medical providers who have contracts with the health plan (Preferred Provider Organization or PPO) have agreed to accept the health plan's reimbursement. You usually pay a copayment or a coinsurance amount and do not file claims or other paperwork. Going to a PPO hospital does not guarantee PPO benefits for all services received in the hospital, however. Lab work, radiology, and other services from independent practitioners within the hospital are frequently not covered by the hospital's PPO agreement. If you receive treatment from medical providers who are not contracted with the health plan, you either pay them directly and submit a claim for reimbursement to the health plan or the health plan pays the provider directly according to plan coverage, and you pay a deductible, coinsurance or the balance of the billed charge. In any case, you pay a greater amount in out-of-pocket costs.

**PPO-only** – A PPO-only plan provides medical services only through medical providers that have contracts with the plan. With few exceptions, there is no medical coverage if you or your family members receive care from providers not contracted with the plan.

**Fee-for-Service plans open only to specific groups** – Several Fee-for-Service plans that are sponsored or underwritten by an employee organization strictly limit enrollment to persons who are members of that organization. If you are not certain if you are eligible, check with your human resources office first.

The Health Maintenance Organization (HMO) and Point-of-Service (POS) section begins on page 23.

The High Deductible Health Plan (HDHP) and Consumer-Driven Health Plan (CDHP) section begins on page 48.

### Nationwide Fee-for-Service Plans

#### How to read this chart:

The table below highlights selected features that may help you narrow your choice of health plans. *Always consult plan brochures before making your final decision*. The chart does not show all of your possible out-of-pocket costs.

The **Deductibles** shown are the amount of covered expenses that you pay before your health plan begins to pay.

**Calendar Year** deductibles for families are two or more times the per person amount shown.

In some plans your combined **Prescription Drug** purchases from Mail Order and local pharmacies count toward the deductible. In other plans, only purchases from local pharmacies count. Some plans require each family member to meet a per person deductible.

The **Hospital Inpatient** deductible is what you pay each time you are admitted to a hospital.

**Doctors** shows what you pay for inpatient surgical services and for office visits.

Your share of **Hospital Inpatient Room and Board** covered charges is shown.

			llment ode	Mor	tal nthly nium	102% of Total Monthly Premium	
Plan Name: Open to All	Telephone Number	Self Only	Self & family	Self Only	Self & family	Self Only	Self & family
APWU Health Plan (APWU) -high	800-222-2798	471	472	510.47	1154.23	520.68	1177.31
Blue Cross and Blue Shield Service Benefit Plan (BCBS) -std	Local phone #	104	105	587.88	1327.80	599.64	1354.36
Blue Cross and Blue Shield Service Benefit Plan (BCBS) -basic	Local phone #	111	112	487.54	1141.70	497.29	1164.53
GEHA Benefit Plan (GEHA) -high	800-821-6136	311	312	587.49	1336.14	599.24	1362.86
GEHA Benefit Plan (GEHA) -std	800-821-6136	314	315	370.89	843.46	378.31	860.33
MHBP -std	800-410-7778	454	455	611.20	1398.76	623.42	1426.74
MHBP - Value Plan	800-410-7778	414	415	343.09	817.96	349.95	834.32
NALC -high	888-636-6252	321	322	564.24	1225.36	575.52	1249.87
SAMBA -high	800-638-6589	441	442	661.68	1558.25	674.91	1589.42
SAMBA -std	800-638-6589	444	445	526.85	1203.26	537.39	1227.33
Plan Name: Open Only to Specific Groups	i						
Compass Rose Health Plan (CRHP) -high	800-769-6953	421	422	530.90	1220.51	541.52	1244.92
Foreign Service Benefit Plan (FSBP) -high	202-833-4910	401	402	493.96	1205.10	503.84	1229.20
Panama Canal Area Benefit Plan (PCABP) -high*	800-424-8196	431	432	421.53	879.84	429.96	897.44
Rural Carrier Benefit Plan (Rural) -high	800-638-8432	381	382	585.65	1196.22	597.36	1220.14

Prescription Drug Payment Levels Plans use a variety of terms to define what you pay for prescription drugs such as generic, brand name, Tier II, Tier II, Level I, etc. The 2 to 3 payment levels that plans use follow: Level I includes most generic drugs, but may include some preferred brands. Level II may include generics and preferred brands not included in Level I. Level III includes all other covered drugs, with some exceptions for specialty drugs. Many plans are basing how much you pay for prescription drugs on what they are charged.

**Mail Order Discounts** If your plan has a Mail Order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through Mail Order), your plan's response is "yes." If the plan does not have a Mail Order program or it is not superior to its pharmacy benefit, the plan's response is "no."

The prescription drug copayments or coinsurances described in this chart do not represent the complete range of cost-sharing under these plans. Many plans have variations in their prescription drug benefits (e.g., you pay the greater of a dollar amount or a percentage, or you pay one amount for your first prescription and then a different amount for refills). You must read the plan brochure for a complete description of prescription drug and all other benefits.

					IV	ledical-Sur	gical – You	ı Pay						
			Deductible		Copay (\$)/Coinsurance (%)									
		Per l	Person	Hospital	Doo	ctors	Hospital		Prescription Drugs	3				
Plan	Benefit Type	Calendar	Prescription	Inpatient	Office Visits	Inpatient Surgical	Inpatient R&B	Level I	Level II / Level III	Mail Order Discounts				
Pian		Year	Drug			Services								
			FFS National Average											
APWU -high	PPO	\$275	None	None	\$18	10%	10%	\$8	25%/25%	Yes				
	Non-PPO	\$500	None	\$300	30%+diff.	30%+diff.	30%	50%	50%/50%	Yes				
BCBS -std	PPO Non-PPO	\$350 \$350	None None	\$250 \$350	\$20 35%	15% 35%	Nothing 35%	20% (15% MCare B 45% +	30%/30% 45%+/45%+	Yes Yes				
BCBS -basic	PPO	None	None	\$150/day x 5	\$25	\$150	Nothing	\$10	\$50/\$150	N/A				
GEHA -high	PPO	\$350	None	\$100	\$20	10%	Nothing	\$5	25% Max \$150/N/A	Yes				
	Non-PPO	\$350	None	\$300	25%	25%	Nothing	\$5	25% Max \$150+/N/A	Yes				
GEHA -std	PPO	\$350	None	None	\$10	15%	15%	\$5	50% Max \$200/N/A	Yes				
	Non-PPO	\$350	None	None	35%	35%	35%	\$5	50% Max \$200+/N/A	Yes				
MHBP -std	PPO	\$400	None	\$200	\$20	10%	Nothing	\$10	30%(\$200 max)/50%(\$200 max)	Yes				
	Non-PPO	\$600	None	\$500	30%	30%	30%	50%	50%/50%	Yes				
MHBP Value	PPO	\$600	None	None	\$30	20%	20%	\$10	45%/75%	Yes				
	Non-PPO	\$900	Not Covered	None	40%	40%	40%	Not Covered	Not Covered/Not Covered	Yes				
NALC -high	PPO	\$300	None	\$200	\$20	15%	Nothing	20%	30%/30%	Yes				
	Non-PPO	\$300	None	\$350	30%	30%	30%	45% 45%+	45%+/45%+	Yes				
SAMBA -high	PPO	\$300	None	\$200	\$20	10%	Nothing	\$10	15%(\$55 max)/30%(\$90 max)	Yes				
	Non-PPO	\$300	None	\$300	30%	30%	30%	\$10	15%(\$55 max)/30%(\$90 max)	Yes				
SAMBA -std	PPO	\$350	None	\$150 up to \$450	\$20	15%	Nothing	\$10	25%(\$70 max)/35%(\$100 max)	Yes				
	Non-PPO	\$350	None	\$200 up to \$600	35%	35%	35%	\$10	25%(\$70 max)/35%(\$100 max)	Yes				
CRHP	PPO	\$300	None	\$150	\$10	10%	Nothing	\$5	\$30/30% or \$45	Yes				
	Non-PPO	\$300	None	\$350	30%	30%	30%	\$5	\$30/30% or \$45	Yes				
FSBP	PPO	\$300	None	Nothing	10%	10%	Nothing	\$10	25%/\$50 min /NA	Yes				
	Non-PPO	\$300	None	\$200	30%	30%	20%	\$10	25%/\$50 min /NA	Yes				
PCABP	POS	None	None	\$100	50%	50%	50%	20%	20%/20%	No				
	FFS	None	None	\$25	\$5	Nothing	Nothing	20%	20%/20%	No				
Rural	PPO	\$350	\$200	\$100	\$20	10%	Nothing	30%	30%/30%	Yes				
	Non-PPO	\$400	\$200	\$300	25%	25%	20%	30%	30%/30%	Yes				

<sup>\*</sup>The Panama Canal Area Plan provides a Point-of-Service product within the Republic of Panama.

### **Nationwide Fee-for-Service Plans**

**Member Survey** results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

Overall Plan Satisfaction	How would you rate your overall experience with your health plan?
Getting Needed Care	• How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?
Getting Care Quickly	<ul> <li>When you needed care right away, how often did you get care as soon as you thought you needed?</li> <li>Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?</li> </ul>
How Well Doctors Communicate	<ul> <li>How often did your personal doctor explain things in a way that was easy to understand?</li> <li>How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?</li> </ul>
Customer Service	<ul> <li>How often did written materials or the Internet provide the information you needed about how your health plan works?</li> <li>How often did your health plan's customer service give you the information or help you needed?</li> <li>How often were the forms from your health plan easy to fill out?</li> </ul>
Claims Processing	How often did your health plan handle your claims quickly and correctly?
Plan Information on Costs	<ul> <li>How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?</li> </ul>

Member Survey Results									
Getting are quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs					
91	94.8	89.7	92.9	72.5					
92.1	93.8	83.7	89.8	73.7					
88.4	94.4	88.8	94.5	71.9					
87.6	93.9	88.5	93.2	72.5					
91.1	94.3	92.8	96.6	74					
88	93.4	90.1	93.9	73					
91.7	94.3	89.8	92.7	71.3					
87.7	95.5	85.7	84.9	63.8					
91.4	95.1	92.3	95.1	76.6					
93.7	96.8	90.1	97.3	79.1					
93.3	95.2	90.3	92.5	74					
	93.3								

FFS National A	Average	77 <b>.4</b>	91.6	91	94.8	89.7	92.9	72.5
Compass Rose Health Plan	42 42							
Foreign Service Benefit Plan	40 40	78.8	90	92.8	95.1	90.2	88.3	69.8
Panama Canal Area Benefit Plan	43 43							
Rural Carrier Benefit Plan	38 38	84.5	94.5	94.4	96	93.4	96.4	77

## Fee-for-Service Plans – Blue Cross and Blue Shield Service Benefit Plan – Member Survey Results for Select States

Again this year we are providing more detailed information regarding the quality of services provided by our health plans. We are including the results of the Member Satisfaction survey at the *state level* for eight local Blue Cross Blue Shield (BCBS) Plans.

		Member Survey Results											
Plan Name	Location	Plan Code	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs				
Blue Cross and Blue Shield Service - Standard	FFS National A	werage 10	77.4	91.6	91	94.8	89.7	92.9	<b>72.5</b>				
Benefit Plan - Basic	Arizona	11	81.9 75.2	93 89.5	89.8 89.5	94.7 92.9	91.4 88.3	96.2 93.9	64.2				
Blue Cross and Blue Shield Service - Standard	California	10	77.1	93	94	94.7	89.9	95.5	67.3				
Benefit Plan - Basic		11	65.6	88.5	81.8	92.7	87.1	89.4	65.9				
Blue Cross and Blue Shield Service - Standard	District of Columbia	10	79.4	91.4	89.7	93.1	88.3	91.2	70.8				
Benefit Plan - Basic		11	64.6	84.3	83.8	90.2	86.2	93.3	62.6				
Blue Cross and Blue Shield Service - Standard	Florida	10	86.4	93.6	94.3	93.4	88.8	95.7	76.3				
Benefit Plan - Basic		11	76.4	92.2	89.5	92	88.3	93.5	67.1				
Blue Cross and Blue Shield Service - Standard	Illinois	10	82.9	92.8	90.4	94.5	92.8	96.3	70				
Benefit Plan - Basic		11	75.9	91.3	89	94	82.3	93.3	67.2				
Blue Cross and Blue Shield Service - Standard	Maryland	10	83.2	94.1	91.4	94.1	86.4	93.7	74.3				
Benefit Plan - Basic		11	71.3	88.3	91.1	92.8	87.8	92.4	66.7				
Blue Cross and Blue Shield Service - Standard	Texas	10	83.5	93.3	90.8	94	89	95.9	72.6				
Benefit Plan - Basic		11	80.3	92.1	87.2	92.4	91	96.9	68.6				
Blue Cross and Blue Shield Service - Standard	Virginia	10	86.3	94.3	92.8	95.6	90.6	96.5	74.5				
Benefit Plan - Basic		11	75.8	90.3	91.9	93.5	87.7	95.5	67.9				

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# **Appendix E FEHB Plan Comparison Charts**

# Health Maintenance Organization Plans and Plans Offering a Point-of-Service Product (Pages 24 through 47)

**Health Maintenance Organization (HMO)** – A Health Maintenance Organization provides care through a network of physicians and hospitals in particular geographic or service areas. HMOs coordinate the health care service you receive and free you from completing paperwork or being billed for covered services. Your eligibility to enroll in an HMO is determined by where you live or, for some plans, where you work.

- The HMO provides a comprehensive set of services as long as you use the doctors and hospitals affiliated with the HMO. HMOs charge a copayment for primary physician and specialist visits and sometimes a copayment for in-hospital care.
- Most HMOs ask you to choose a doctor or medical group as your primary care physician (PCP). Your PCP provides
  your general medical care. In many HMOs, you must get authorization or a "referral" from your PCP to see other
  providers. The referral is a recommendation by your physician for you to be evaluated and/or treated by a different
  physician or medical professional. The referral ensures that you see the right provider for the care appropriate
  to your condition.
- Medical care from a provider not in the plan's network is not covered unless it's emergency care or your plan has an arrangement with another plan.

**Plans Offering a Point-of-Service (POS) Product** – A Point-of-Service plan is like having two plans in one – an HMO and an FFS plan. A POS allows you and your family members to choose between using, (1) a network of providers in a designated service area (like an HMO), or (2) Out-of-Network providers (like an FFS plan). When you use the POS network of providers, you usually pay a copayment for services and do not have to file claims or other paperwork. If you use non-HMO or non-POS providers, you pay a deductible, coinsurance, or the balance of the billed charge. In any case, your out-of-pocket costs are higher and you file your own claims for reimbursement.

The tables on the following pages highlight what you are expected to pay for selected features under each plan. *Always consult plan brochures before making your final decision*.

**Primary care/Specialist office visit copay** – Shows what you pay for each office visit to your primary care doctor and specialist. Contact your plan to find out what providers it considers specialists.

Hospital per stay deductible – Shows the amount you pay when you are admitted into a hospital.

**Prescription drugs** – Plans use a variety of terms to define what you pay for prescription drugs such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

**Mail Order Discount** – If your plan has a mail order program and that program is superior to the purchase of medications at the pharmacy (e.g., you get a greater quantity or pay less through mail order), your plan's response is "yes." If the plan does not have a mail order program or it is not superior to its pharmacy benefit, the plan's response is "no."

**Member Survey Results** – See Appendix D for a description.

		Enrollment Code		Total Monthly Premium		102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Arizona							
Aetna Open Access -high- Phoenix and Tucson Areas	877-459-6604	WQ1	WQ2	634.83	1535.11	647.53	1565.81
Health Net of Arizona, Inchigh- Maricopa/Pima/Other AZ counties	800-289-2818	A71	A72	553.65	1401.57	564.72	1429.60
Health Net of Arizona, Incstd- Maricopa/Pima/Other AZ counties	800-289-2818	A74	A75	494.80	1252.59	504.70	1277.64
Arkansas							
QualChoice - high - All of Arkansas	800-235-7111	DH1	DH2	571.03	1337.22	582.45	1363.96
QualChoice - std - All of Arkansas	800-235-7111	DH4	DH5	445.36	1042.93	454.27	1063.79
California							
Aetna Open Access -high- Los Angeles and San Diego Areas	877-459-6604	2X1	2X2	492.27	1212.62	502.12	1236.87
Blue Shield of CA Access+HMO -high- Southern Region	800-880-8086	SI1	SI2	536.55	1212.64	547.28	1236.89
Health Net of California -high- Northern Region	800-522-0088	LB1	LB2	929.61	2149.33	948.20	2192.32
Health Net of California -std- Northern Region	800-522-0088	LB4	LB5	886.93	2050.64	904.67	2091.65
Health Net of California -high- Southern Region	800-522-0088	LP1	LP2	595.23	1376.20	607.13	1403.72
Health Net of California -std- Southern Region	800-522-0088	LP4	LP5	559.07	1292.63	570.25	1318.48
Kaiser Foundation Health Plan of California -high- Northern California	800-464-4000	591	592	661.90	1579.96	675.14	1611.50
Kaiser Foundation Health Plan of California -std- Northern California	800-464-4000	594	595	554.41	1297.29	565.50	1323.24
Kaiser Foundation Health Plan of California -high- Southern California	800-464-4000	621	622	504.31	1165.58	514.40	1188.89
Kaiser Foundation Health Plan of California -std- Southern California	800-464-4000	624	625	323.03	746.59	329.49	761.52
UnitedHealthcare of California -high- Most of California	866-546-0510	CY1	CY2	512.42	1171.39	522.67	1194.82
Colorado							
Kaiser Foundation Health Plan of Colorado -high- Denver/Boulder/Southern Colorado areas	800-632-9700	651	652	576.44	1302.82	587.97	1328.8
Kaiser Foundation Health Plan of Colorado -std- Denver/Boulder/Southern Colorado areas	800-632-9700	654	655	327.41	739.92	333.96	754.72
Delaware							
Aetna Open Access -high- Kent/New Castle/Sussex areas	877-459-6604	P31	P32	1026.33	2476.37	1046.86	2525.90
Aetna Open Access -basic- Kent/New Castle/Sussex areas	877-459-6604	P34	P35	742.41	1714.31	757.26	1748.6

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Location		Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information
				HMO/I	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Arizona													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	58.3	84.2	86.4	88.3	85.8	88.4	63.6
Health Net of Arizona, IncHigh		\$15/\$30	\$200/day x 3	\$10	\$30/\$50	Yes	70.2	87.8	86.8	92.1	86.3	94.6	67.5
Health Net of Arizona, IncStd		\$15/\$40	\$250/day x 3	\$10	\$40/\$70	Yes	70.2	87.8	86.8	92.1	86.3	94.6	67.5
Arkansas													
C	n-Network ıt-Network	\$20/\$30 40%/40%	\$100max\$500 40%	\$0 N/A	\$40/\$60 N/A / N/A	Yes N/A	61 61	84.5 84.5	87.3 87.3	93.5 93.5	87.7 87.7	88.7 88.7	65.2 65.2
QualChoice- In	n-Network	\$20/\$40	\$200max\$1,000	\$5	\$40/\$60	Yes	61	84.5	87.3	93.5	87.7	88.7	65.2
California													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	61.2	80.8	82.2	92.2	81.3	88.2	60.8
Blue Shield of CA Access+HMO-High		\$20/\$30	\$150/ day x 3	\$10	\$35/\$50	Yes	70.9	87.4	87.6	93.8	82.4	87.8	66.5
Health Net of California-High		\$15/\$30	\$100/day x 5	\$10	\$35/\$60	Yes	66.2	83.3	81.9	90	79.4	88.5	59.1
Health Net of California-Std		\$30/\$50	\$500	\$15	\$35/\$60	Yes	66.2	83.3	81.9	90	79.4	88.5	59.1
Health Net of California-High		\$15/\$30	\$100/day x 5	\$10	\$35/\$60	Yes	66.2	83.3	81.9	90	79.4	88.5	59.1
Health Net of California-Std		\$30/\$50	\$500	\$15	\$35/\$60	Yes	66.2	83.3	81.9	90	79.4	88.5	59.1
Kaiser Foundation HP of California -High	n	\$15/\$15	\$250	\$10	\$30/\$30	Yes	76.4	84.6	83	91	82.6	75.4	59.7
Kaiser Foundation HP of California -Std		\$30/\$30	\$500	\$15	\$35/\$35	Yes	76.4	84.6	83	91	82.6	75.4	59.7
Kaiser Foundation HP of California -High	n	\$15/\$15	\$250	\$10	\$30/\$30	Yes	81.8	84.5	80.7	93.4	85.3	76.3	68.1
Kaiser Foundation HP of California -Std		\$30/\$30	\$500	\$15	\$35/\$35	Yes	81.8	84.5	80.7	93.4	85.3	76.3	68.1
United Healthcare of California -High		\$20/\$35	\$150/day x 4	\$10	\$35/\$60	Yes	69.2	78.7	82.4	93.5	76.1	88	58.8
Colorado													
Kaiser Foundation HP of Colorado -High		\$20/\$40	\$250	\$10	\$35/\$60	Yes	71.6	83.3	86.2	91.8	77	87.6	68.4
Kaiser Foundation HP of Colorado -Std		\$25/\$45	\$250/day x 3	\$15	\$40/\$80	Yes	71.6	83.3	86.2	91.8	77	87.6	68.4
Delaware													
Aetna Open Access-High		\$20/\$35	\$150/day x 5	\$10	\$35/\$65	Yes	61.6	88.4	88	94.3	85.7	93.2	63.1
Aetna Open Access-Basic		\$15/\$35	20% Plan Allow	\$5	\$35/\$65	Yes	61.6	88.4	88	94.3	85.7	93.2	63.1

			lment ode	Moi	otal nthly nium	To Mon	% of tal ithly nium
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
District of Columbia							
Aetna Open Access -high- Washington, DC Area	877-459-6604	JN1	JN2	740.42	1658.48	755.23	1691.65
Aetna Open Access -basic- Washington, DC Area	877-459-6604	JN4	JN5	497.86	1165.13	507.82	1188.43
CareFirst BlueChoice -high- Washington, D.C. Metro Area	888-789-9065	2G1	2G2	542.45	1220.31	553.30	1244.72
CareFirst BlueChoice Healthy Blue Option -std- Washington, D.C. Metro Area	888-789-9065	2G4	2G5	515.34	1159.30	525.65	1182.49
Kaiser Foundation Health Plan Mid-Atlantic States -high- Washington, DC area	877-574-3337	E31	E32	550.46	1266.11	561.47	1291.43
Kaiser Foundation Health Plan Mid-Atlantic States -std- Washington, DC area	877-574-3337	E34	E35	358.76	825.15	365.94	841.65
M.D. IPA -high- Washington, DC area	877-835-9861	JP1	JP2	568.25	1310.36	579.62	1336.57
Florida							
Av-Med Health Plan -high- Broward, Dade and Palm Beach	800-882-8633	ML1	ML2	585.20	1404.56	596.90	1432.65
Av-Med Health Plan -std- Broward, Dade and Palm Beach	800-882-8633	ML4	ML5	490.60	1177.54	500.41	1201.09
Capital Health Plan -high- Tallahassee area	850-383-3311	EA1	EA2	409.07	1084.03	417.25	1105.71
Coventry Health Care of Florida -high- Southern Florida	800-441-5501	5E1	5E2	487.39	1260.03	497.14	1285.23
Coventry Health Care of Florida -std- Southern Florida	800-441-5501	5E4	5E5	441.11	1139.75	449.93	1162.55
Humana Medical Plan, Inchigh- South Florida	888-393-6765	EE1	EE2	567.36	1276.58	578.71	1302.11
Humana Medical Plan, Incstd- South Florida	888-393-6765	EE4	EE5	483.34	1087.49	493.01	1109.24
Humana Medical Plan, Inchigh- Tampa	888-393-6765	LL1	LL2	742.73	1671.17	757.58	1704.59
Humana Medical Plan, Incstd- Tampa	888-393-6765	LL4	LL5	537.03	1208.35	547.77	1232.52
Georgia							
Aetna Open Access -high- Atlanta and Athens Areas	877-459-6604	2U1	2U2	684.78	1571.25	698.48	1602.68
Humana Employers Health of Georgia, Inchigh- Columbus	888-393-6765	CB1	CB2	537.05	1208.37	547.79	1232.54
Humana Employers Health of Georgia, Incstd- Columbus	888-393-6765	CB4	CB5	510.19	1147.92	520.39	1170.88
Humana Employers Health of Georgia, Inchigh- Atlanta	888-393-6765	DG1	DG2	516.60	1162.33	526.93	1185.58
Humana Employers Health of Georgia, Incstd- Atlanta	888-393-6765	DG4	DG5	496.77	1117.70	506.71	1140.05
Humana Employers Health of Georgia, Inchigh- Macon	888-393-6765	DN1	DN2	537.05	1208.37	547.79	1232.54
Humana Employers Health of Georgia, Incstd- Macon	888-393-6765	DN4	DN5	510.19	1147.92	520.39	1170.88
Kaiser Foundation Health Plan of Georgia -high- Atlanta, Athens, Columbus, Macon, Savannah	888-865-5813	F81	F82	562.84	1286.11	574.10	1311.83
Kaiser Foundation Health Plan of Georgia -std- Atlanta, Athens, Columbus, Macon, Savannah	888-865-5813	F84	F85	389.85	890.80	397.65	908.62

				Prescription Drugs	n		Me	ember	Surve	y Resi	ults	
Plan Name – Location	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
			HMO/I	POS Nationa	l Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
District of Columbia												
Aetna Open Access-High	\$15/\$30	\$150/day x3	\$5	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
Aetna Open Access-Basic	\$20/\$35	10% Plan Allow	\$10	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
CareFirst BlueChoice-High	\$25/\$35	\$200	Nothing	\$30/\$50	Yes	61.8	86.2	84.6	91.7	72.2	84.6	53.2
CareFirst BlueChoice In-Netwo	ork Nothing/\$35	\$200	Nothing	\$30/\$50	Yes							
CareFirst BlueChoice Out-Netwo	ork \$70/\$70	\$500	Nothing	\$30/\$50	Yes							
Kaiser Foundation HP Mid-Atlantic States -High	\$10/\$20	\$100	\$7/\$17 Net	\$30/\$50/\$45/\$65	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
Kaiser Foundation HP Mid-Atlantic States -Std	\$20/\$30	\$250/day x 3	\$12/\$22Net	\$35/\$55/\$50/\$70	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
M.D. IPA-High	\$25/\$40	\$150/day x 3	\$7	\$30/\$60/\$100	Yes	63.2	83.8	87.1	92.5	84.1	90	65
Florida												
Av-Med Health Plan-High	\$15/\$40	\$150/dayx5	\$5	\$30/\$50/30%	No	72.4	86.9	85.5	91.3	89.4	85.3	64.8
Av-Med Health Plan-Std	\$25/\$45	\$175/dayx5	\$10	\$40/\$60/30%	No	72.4	86.9	85.5	91.3	89.4	85.3	64.8
Capital Health Plan-High	\$15/\$25	\$250	\$15	\$30/\$50	No	86.2	86.2	89.6	94.2	90.9	97.8	77.8
Coventry Health Plan of Florida-High	\$15/\$30	Ded+\$150x3	\$3/\$20	\$40/\$60/20%	No	50.2	81.2	82.2	89.9	78.7	87.3	64.7
Coventry Health Plan of Florida-Standard	\$20/\$50	Ded+\$100x5	\$10	\$50/\$70/20%	No	50.2	81.2	82.2	89.9	78.7	87.3	64.7
Humana Medical Plan, IncHigh	\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	52.4	82.8	86.6	92.6	82.8	84.9	62.8
Humana Medical Plan, IncStandard	\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	52.4	82.8	86.6	92.6	82.8	84.9	62.8
Humana Medical Plan, IncHigh	\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Medical Plan, IncStandard	\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Georgia												
Aetna Open Access-High	\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	56.9	88.8	83.5	92.7	88.2	87.3	58.9
Humana Employers Health of Georgia, IncHig	s \$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Employers Health of Georgia, IncStd	\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Humana Employers Health of Georgia, IncHig	s \$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	50.4	82.4	83	95.6	80.6	81.2	64.2
Humana Employers Health of Georgia, IncStd	\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	50.4	82.4	83	95.6	80.6	81.2	64.2
Humana Employers Health of Georgia, IncHig	s \$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Employers Health of Georgia, IncStd	\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Kaiser Foundation HP of Georgia -High	\$10/\$25	\$350	\$10/\$20 Comm	\$30/\$40 Comm/ \$30/\$40 Comm	Yes	76.8	84.5	84	92.2	81.8	82.2	61.4
Kaiser Foundation HP of Georgia -Std	\$20/\$30	\$250/day x 3	\$15/\$25 Comm	\$30/\$40 Comm/ \$30/\$40 Comm	Yes	76.8	84.5	84	92.2	81.8	82.2	61.4

			lment ode	Moi	otal nthly nium	102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Guam							
TakeCare -high- Guam/N.MarianaIslands/Belau(Palau)	671-647-3526	JK1	JK2	497.90	1308.36	507.86	1334.53
TakeCare -std- Guam/N.MarianaIslands/Belau(Palau)	671-647-3526	JK4	ЈК5	441.72	1166.49	450.55	1189.82
Hawaii							
HMSA -high- All of Hawaii	808-948-6499	871	872	473.89	1054.89	483.37	1075.99
Kaiser Foundation Health Plan of Hawaii -high- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu	808-432-5955	631	632	539.31	1159.47	550.10	1182.66
Kaiser Foundation Health Plan of Hawaii -std- Hawaii/Kauai/Lanai/Maui/Molokai/Oahu	808-432-5955	634	635	246.50	529.99	251.43	540.59
Idaho							
Altius Health Plans -high- Southern Region	800-377-4161	9K1	9K2	600.32	1320.78	612.33	1347.20
Altius Health Plans -std- Southern Region	800-377-4161	DK4	DK5	426.03	937.24	434.55	955.98
Group Health Cooperative -high- Kootenai and Latah	888-901-4636	541	542	599.45	1288.86	611.44	1314.64
Group Health Cooperative -std- Kootenai and Latah	888-901-4636	544	545	382.35	863.16	390.00	880.42
Illinois							
Aetna Open Access -high- Chicago Area	877-459-6604	IK1	IK2	744.79	1793.39	759.69	1829.26
Blue Preferred Plus POS -high- Madison and St. Clair counties	888-811-2092	9G1	9G2	664.54	1438.78	677.83	1467.56
Health Alliance HMO -high- Central/E.Central/N. Cent/South/West	800-851-3379	FX1	FX2	620.92	1447.42	633.34	1476.37
Humana Benefit Plan of Illinois, Inchigh- Central and Northwestern	888-393-6765	9F1	9F2	798.29	1796.15	814.26	1832.07
Humana Benefit Plan of Illinois, Incstd- Central and Northwestern	888-393-6765	AB4	AB5	537.05	1208.37	547.79	1232.54
Humana Health Plan Inchigh- Chicago	888-393-6765	751	752	702.17	1579.91	716.21	1611.51
Humana Health Plan Incstd- Chicago	888-393-6765	754	755	537.03	1208.35	547.77	1232.52
Union Health Service -high- Chicago area	312-829-4224	761	762	513.07	1191.78	523.33	1215.62
United Healthcare of the Midwest -high- Southwest llinois	877-835-9861	B91	B92	595.99	1331.50	607.91	1358.13
UnitedHealthcare Plan of the River Valley Inchigh- West Central Illinois	800-747-1446	YH1	YH2	531.05	1268.61	541.67	1293.98

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Locatio	n	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/I	POS Nationa	l Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Guam													
TakeCare-High		\$20/\$40	\$100/day for 5 days	\$10	\$15/\$25/\$50	No	64.2	72.6	62.6	89.5	69.4	66.4	56.3
TakeCare-Std		\$25/\$40	\$150/day for 5 days	\$15	\$20/\$40/\$80	No	64.2	72.6	62.6	89.5	69.4	66.4	56.3
Hawaii													
HMSA- HMSA-	In-Network Out-Network	\$15/\$15 30%/30%	\$100 30%	\$7 \$7 + 20%	\$30/\$65 \$30+20%/ \$65+20%	Yes No	83.3 83.3	92.4 92.4	91 91	95.9 95.9	83.7 83.7	94.1 94.1	66.6 66.6
Kaiser Foundation HP of Hawaii -Hig	h	\$20/\$20	\$100	\$15	\$15/\$15	Yes	75.1	82.1	79.7	93.5	79.2	85.3	70.7
Kaiser Foundation HP of Hawaii -Std		\$30/\$30	10%	\$20	\$20/\$20	Yes	75.1	82.1	79.7	93.5	79.2	85.3	70.7
Idaho													
Altius Health Plans-High		\$20/\$30	\$200	\$7	\$25/\$50	Yes	55.6	86	88	94.8	81.7	85.3	62.5
Altius Health Plans-Std		\$20/\$35	None	\$7	\$35/\$60	Yes	55.6	86	88	94.8	81.7	85.3	62.5
Group Health Cooperative-High		\$25/\$25	\$350/day x 3	\$20	\$40/\$60	Yes	69.1	83.9	84.4	92.6	86.7	89.6	71.1
Group Health Cooperative-Std		\$25+20%/\$25+20%	\$500/day x 3	\$20	\$40/\$60	Yes	69.1	83.9	84.4	92.6	86.7	89.6	71.1
Illinois													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	61.5	82.6	82	90.9	86.6	82.3	64.2
Blue Preferred Plus POS	In-Network	\$25/\$35	\$500	\$10	\$30/\$50/25%/ \$50/25%	Yes	71.8	89.7	85	91.5	85.7	91.3	65.9
Blue Preferred Plus POS	Out-Network	30% after ded.	30% after ded.	N/A	N/A	N/A	71.8	89.7	85	91.5	85.7	91.3	65.9
Health Alliance HMO-High		\$20/\$30	\$200/5 days	\$15	\$30/\$50	Yes	84.9	89.7	88.4	96	92.7	90.2	72.6
Humana BP of Illinois IncHigh		\$20/\$35	\$250 x 3	\$10	\$40/\$60	Yes	60.6	87.9	86.1	95.4	77.4	73.5	71.9
Humana BP of Illinois IncStd		\$25/\$40	\$400 x 3	\$10	\$40/\$60	Yes	60.6	87.9	86.1	95.4	77.4	73.5	71.9
Humana Health Plan, IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	65.1	85.3	87.1	92.6	80.6	84.3	70.2
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	65.1	85.3	87.1	92.6	80.6	84.3	70.2
Union Health Service-High		\$15/\$15	None	\$15	\$30/\$35	No							
UHC of the Midwest, IncHigh		\$25/\$40	\$450	\$7	\$30/\$60	Yes	56.9	86.3	86.6	94.9	81.5	89.4	61.7
UHC Plan of the River Valley, IncHig	gh	\$20/\$45	Nothing	\$10	\$35/\$50	Yes	52.4	87.3	85.3	95.6	79.8	88.6	62.2

			lment ode	Moi	otal nthly nium	102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Indiana							
Aetna Open Access -high- Northern Indiana Area	877-459-6604	IK1	IK2	744.79	1793.39	759.69	1829.20
Health Alliance HMO -high- Western Indiana	800-851-3379	FX1	FX2	620.92	1447.42	633.34	1476.37
Humana Health Plan Inchigh- Lake/Porter/LaPorte Counties	888-393-6765	751	752	702.17	1579.91	716.21	1611.51
Humana Health Plan Incstd- Lake/Porter/LaPorte Counties	888-393-6765	754	755	537.03	1208.35	547.77	1232.52
Humana Health Plan Inchigh- Southern Indiana	888-393-6765	MH1	MH2	577.05	1298.38	588.59	1324.35
Humana Health Plan Incstd- Southern Indiana	888-393-6765	MH4	MH5	537.05	1208.37	547.79	1232.54
Physicians Health Plan of Northern Indiana -high- Northeast Indiana	260-432-6690	DQ1	DQ2	593.49	1321.02	605.36	1347.44
lowa							
Coventry Health Care of Iowa -high- Central/Eastern/Western Iowa	800-257-4692	SV1	SV2	474.57	1217.49	484.06	1241.84
Coventry Health Care of Iowa -std- Central/Eastern/Western Iowa	800-257-4692	SY4	SY5	369.74	868.90	377.13	886.28
Health Alliance HMO -high- Central Iowa	800-851-3379	FX1	FX2	620.92	1447.42	633.34	1476.3
HealthPartners -high-	952-883-5000	V31	V32	731.32	1682.03	745.95	1715.67
HealthPartners -std-	952-883-5000	V34	V35	359.49	826.84	366.68	843.38
Sanford Health Plan -high- Northwestern Iowa	800-752-5863	AU1	AU2	656.67	1510.86	669.80	1541.08
Sanford Health Plan -std- Northwestern Iowa	800-752-5863	AU4	AU5	631.52	1452.53	644.15	1481.58
United Healthcare Plan of the River Valley Inchigh- Eastern and Central Iowa	800-747-1446	YH1	YH2	531.05	1268.61	541.67	1293.98
Kansas							
Aetna Open Access -high- Kansas City Area	877-459-6604	HY1	HY2	472.68	1260.50	482.13	1285.71
Coventry Health Care of Kansas -high- Kansas City Metro Area (KS and MO)	800-969-3343	HA1	HA2	487.85	1224.99	497.61	1249.49
Coventry Health Care of Kansas -std- Kansas City Metro Area (KS and MO)	800-969-3343	HA4	HA5	403.85	948.87	411.93	967.85
Humana Health Plan, Inchigh- Kansas City Area	888-393-6765	MS1	MS2	859.60	1934.12	876.79	1972.80
Humana Health Plan, Incstd- Kansas City Area	888-393-6765	MS4	MS5	537.03	1208.35	547.77	1232.52

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Locatio	n	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/I	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Indiana													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	61.5	82.6	82	90.9	86.6	82.3	64.2
Health Alliance HMO-High		\$20/\$30	\$200/5 days	\$15	\$30/\$50	Yes	84.9	89.7	88.4	96	92.7	90.2	72.6
Humana Health Plan IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	65.1	85.3	87.1	92.6	80.6	84.3	70.2
Humana Health Plan IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	65.1	85.3	87.1	92.6	80.6	84.3	70.2
Humana Health Plan IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	47.5	86	86.4	92.3	87.1	90.1	69.4
Humana Health Plan IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	47.5	86	86.4	92.3	87.1	90.1	69.4
Physicians Health Plan of Northern I	ndiana-High	\$15/\$15	20%	\$5	\$25/\$50	Yes	58.3	87.9	88	95.2	90.5	94.4	60.3
lowa													
Coventry Health Care of Iowa-High		\$20/\$45	15%	\$3/\$10	\$40/\$65	Yes	56.7	85.7	86.7	96.6	82.4	90.7	67.5
Coventry Health Care of Iowa-Std		\$20/\$45	20%	\$3/\$10	30%/5,000Max/ 30%/5,000Max	No	56.7	85.7	86.7	96.6	82.4	90.7	67.5
Health Alliance HMO-High		\$20/\$30	\$200/5 days	\$15	\$30/\$50	Yes	84.9	89.7	88.4	96	92.7	90.2	72.6
HealthPartners-High		\$25/\$45	Nothing	\$12	\$45/\$90	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
HealthPartners-Std		\$0 for 3, then 20%/ \$0 for 3, then 20%	20% in/40% out	\$9	\$40/\$70	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
Sanford Health Plan-	In-Network	\$20/\$30	\$100/day x 5	\$15	\$30/\$50	N/A	53	83.1	86.1	96.3	90.5	90.7	70.3
Sanford Health Plan-	Out-Network	40%/40%	40%	N/A	N/A / N/A	N/A	53	83.1	86.1	96.3	90.5	90.7	70.3
Sanford Health Plan- Sanford Health Plan-	In-Network Out-Network	\$25/\$25 40%/40%	\$100/day x 5 40%	\$15 N/A	\$30/\$50 N/A / N/A	No No	53 53	83.1 83.1	86.1 86.1	96.3 96.3	90.5 90.5	90.7 90.7	70.3 70.3
UHC Plan of the River Valley, IncHig	gh	\$25/\$45	Nothing	\$10	\$35/\$50	Yes	52.4	87.3	85.3	95.6	79.8	88.6	62.2
Kansas													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes							
Coventry Health Care of Kansas-High		\$20/\$60	None	\$3/\$12	\$40/\$65	Yes	50.1	87.1	88	95	85.3	86.8	62.4
Coventry Health Care of Kansas-Std		\$30/\$60	None	\$3/\$12	\$50/\$75	Yes	50.1	87.1	88	95	85.3	86.8	62.4
Humana Health Plan, IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	64.6	87.2	86.8	92.8	87.4	92.7	72.5
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	64.6	87.2	86.8	92.8	87.4	92.7	72.5

		Enrollment Code		Total Monthly Premium		102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Kentucky	_						
Humana Health Plan, Inchigh- Louisville	888-393-6765	MH1	MH2	577.05	1298.38	588.59	1324.35
Humana Health Plan, Incstd- Louisville	888-393-6765	MH4	MH5	537.05	1208.37	547.79	1232.54
Humana Health Plan, Inchigh- Lexington	888-393-6765	MI1	MI2	535.93	1205.88	546.65	1230.00
Humana Health Plan, Incstd- Lexington	888-393-6765	MI4	MI5	456.47	1027.07	465.60	1047.61
Louisiana							
Coventry Health Care of Louisiana -high- New Orleans area	800-341-6613	ВЈ1	BJ2	592.63	1376.31	604.48	1403.84
Coventry Health Care of Louisiana -std- New Orleans area	800-341-6613	BJ4	BJ5	521.39	1210.84	531.82	1235.06
Maryland							
Aetna Open Access -high- Northern/Central/Southern Maryland Areas	877-459-6604	JN1	JN2	740.42	1658.48	755.23	1691.65
Aetna Open Access -basic- Northern/Central/Southern Maryland Areas	877-459-6604	JN4	JN5	497.86	1165.13	507.82	1188.43
CareFirst BlueChoice -high- All of Maryland	866-296-7363	2G1	2G2	542.45	1220.31	553.30	1244.72
CareFirst BlueChoice Healthy Blue Option-std- All of Maryland	866-296-7363	2G4	2G5	515.34	1159.30	525.65	1182.49
Coventry Health Care -high- All of Maryland	800-833-7423	IG1	IG2	432.23	1084.76	440.87	1106.40
Coventry Health Care -std- All of Maryland	800-833-7423	IG4	IG5	401.96	1004.86	410.00	1024.90
Kaiser Foundation Health Plan Mid-Atlantic States -high- Baltimore/Washington, DC areas	877-574-3337	E31	E32	550.46	1266.11	561.47	1291.43
Kaiser Foundation Health Plan Mid-Atlantic States -std- Baltimore/Washington, DC areas	877-574-3337	E34	E35	358.76	825.15	365.94	841.65
M.D. IPA -high- All of Maryland	877-835-9861	JP1	JP2	568.25	1310.36	579.62	1336.57
Massachusetts							
Fallon Community Health Plan -basic- Central/Eastern Massachusetts	800-868-5200	JG1	JG2	614.19	1492.66	626.47	1522.51

					Prescriptio Drugs	n		Me	ember	Surve	y Resi	ults	
Plan Name – Locat	ion	Primary care/ Specialist office copay	Hospital per stay deductible		Claims processing	Plan Information on Costs							
		ı	ı	HMO/I	POS Nationa	ıl Average	65.9	85.5				87.6	66.4
Kentucky													
Humana Health Plan, IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan, Inchigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Louisiana													
Coventry Health Care of Louisiana	ı-High	\$25/\$45	\$100	\$5	\$40/\$75	Yes	57.9	86.6	85.3	96.4	79.3	84.3	67.7
Coventry Health Care of Louisiana	ı-Std	\$30/\$55	30%	\$5	\$40/\$75	Yes	57.9	86.6	85.3	96.4	79.3	84.3	67.7
Maryland													
Aetna Open Access-High		\$15/\$30	\$150/day x3	\$5	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
Aetna Open Access-Basic		\$20/\$35	10% Plan Allow	\$10	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
CareFirst BlueChoice-High		\$25/\$35	\$200	Nothing	\$30/\$50	Yes	61.8	86.2	84.6	91.7	72.2	84.6	53.2
CareFirst BlueChoice	In-Network	Nothing/\$35	\$200	Nothing	\$30/\$50	Yes							
CareFirst BlueChoice	Out-Network	\$70/\$70	\$500	Nothing	\$30/\$50	Yes							
Coventry Health Care-High		\$20/\$40	\$200/day x 3	\$3/\$15	\$30/\$60	Yes	47.7	81	81.1	93.5	70.8	81.8	55.3
Coventry Health Care-Std		\$20/\$40	\$200/day x 3	\$3/\$15	\$30/\$60	Yes	47.7	81	81.1	93.5	70.8	81.8	55.3
Kaiser Foundation HP Mid-Atlanti	ic States -High	\$10/\$20	\$100	\$7/\$17 Net	\$30/\$50/\$45/\$65	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
Kaiser Foundation HP Mid-Atlanti	ic States -Std	\$20/\$30	\$250/day x 3	\$12/\$22Net	\$35/\$55/\$50/\$70	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
M.D. IPA-High		\$25/\$40	\$150/day x 3	\$7	\$30/\$150/\$250	No	63.2	83.8	87.1	92.5	84.1	90	65
Massachusetts													
Fallon Community Health Plan-B	Basic	\$25/\$35	\$150to\$750max	\$10	\$30/\$60	Yes	61	86.2	88.3	95	82.8	79.9	62.7

Aichigan  uecare Network of MI -high- Traverse City  uecare Network of MI -high- Grand Rapids  uecare Network of MI -high- East Region  uecare Network of MI -high- Southeast Region  and Valley Health Plan -high- Grand Rapids area  and Valley Health Plan -std- Grand Rapids area  alth Alliance Plan -high- Southeastern Michigan/Flint area  alth Alliance Plan -std- Southeastern Michigan/Flint area  althPlus MI -high- East Central Michigan  Ainnesota  althPartners -high-  althPartners -std-  Missouri  tha Open Access -high- Kansas City area		Enrollment Code		Total Monthly Premium		102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Michigan							
Bluecare Network of MI -high- Traverse City	800-662-6667	Н61	Н62	577.01	1499.75	588.55	1529.75
Bluecare Network of MI -high- Grand Rapids	800-662-6667	J31	J32	611.20	1588.64	623.42	1620.41
Bluecare Network of MI -high- East Region	800-662-6667	K51	K52	560.08	1277.23	571.28	1302.77
Bluecare Network of MI -high- Southeast Region	800-662-6667	LX1	LX2	517.21	1344.24	527.55	1371.12
Grand Valley Health Plan -high- Grand Rapids area	616-949-2410	RL1	RL2	592.52	1540.50	604.37	1571.31
Grand Valley Health Plan -std- Grand Rapids area	616-949-2410	RL4	RL5	518.92	1349.21	529.30	1376.19
Health Alliance Plan -high- Southeastern Michigan/Flint area	800-556-9765	521	522	557.57	1338.18	568.72	1364.94
Health Alliance Plan -std- Southeastern Michigan/Flint area	800-556-9765	GY4	GY5	512.87	1230.97	523.13	1255.59
HealthPlus MI -high- East Central Michigan	800-332-9161	X51	X52	480.07	1247.35	489.67	1272.30
Physicians Health Plan -std- Mid-Michigan	866-539-3342	9U4	9U5	603.87	1455.35	615.95	1484.46
Minnesota							
HealthPartners -high-	952-883-5000	V31	V32	731.32	1682.03	745.95	1715.67
HealthPartners -std-	952-883-5000	V34	V35	359.49	826.84	366.68	843.38
Missouri							
Aetna Open Access -high- Kansas City area	877-459-6604	HY1	HY2	472.68	1260.50	482.13	1285.71
Blue Preferred HMO -high- StLouis/Central/SW areas	888-811-2092	9G1	9G2	664.54	1438.78	677.83	1467.50
Coventry Health Care of Kansas -high- Kansas City Metro Area (KS and MO)	800-969-3343	HA1	HA2	487.85	1224.99	497.61	1249.49
Coventry Health Care of Kansas -std- Kansas City Metro Area (KS and MO)	800-969-3343	HA4	HA5	403.85	948.87	411.93	967.85
Humana Health Plan, Inchigh- Kansas City	888-393-6765	MS1	MS2	859.60	1934.12	876.79	1972.80
Humana Health Plan, Incstd- Kansas City	888-393-6765	MS4	MS5	537.03	1208.35	547.77	1232.52
United Healthcare of the Midwest -high- St. Louis Area	877-835-9861	B91	B92	595.99	1331.50	607.91	1358.13

					Prescription Drugs	on		Me	ember	Survey	Resi	ults	
Plan Name – Locatio	n	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
		1		HMO/	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Michigan													
Bluecare Network of MI-High		\$15/\$25	Nothing	\$5	\$50/N/A	Yes							
Bluecare Network of MI-High		\$15/\$25	Nothing	\$5	\$50/N/A	Yes							
Bluecare Network of MI-High		\$15/\$25	Nothing	\$5	\$50/N/A	Yes	61	84.4	87	91.1	85.2	88.7	61.3
Bluecare Network of MI-High		\$15/\$25	Nothing	\$5	\$50/N/A	Yes	61	84.4	87	91.1	85.2	88.7	61.3
Grand Valley Health Plan-High		\$10/\$10	Nothing	\$5	\$15/\$15	No	79.6	86.9	91.9	93.9	89	86.4	77.8
Grand Valley Health Plan-Std		\$20/\$20	\$500 x 3	\$10	\$25/\$25	No	79.6	86.9	91.9	93.9	89	86.4	77.8
Health Alliance Plan-High		\$10/\$20	Nothing	\$5	\$40/\$40	Yes	74.8	87.6	84.2	95.7	84.9	86.9	65.3
Health Alliance Plan-Std		\$15/\$30	Nothing	\$10	\$40/\$40	Yes							
HealthPlus MI-High		\$10/\$20	None	\$8	\$40/\$60	Yes	76.3	90.2	90.4	95.3	87.3	90	72.4
Physicians Health Plan of Mid-Michi	gan-Std	\$20/Nothing	20%	\$15	\$25/\$50	Yes	77.4	90.6	88.6	96.4	89.3	88.7	69
Minnesota													
HealthPartners-High		\$25/\$45	Nothing	\$12	\$45/\$90	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
HealthPartners-Std		\$0 for 3, then 20%/ \$0 for 3, then 20%	20% in/40% out	\$9	\$40/\$70	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
Missouri													
Aetna Open Access-High		\$20/\$35	\$250/day x4	\$10	\$35/\$65	Yes							
Blue Preferred Plus POS	In-Network	\$25/\$25	\$500	\$10	\$30/\$50/25%/ \$50/25%	Yes	71.8	89.7	85	91.5	85.7	91.3	65.9
Blue Preferred Plus POS	Out-Network	30% after ded/ 30% after ded	30% after ded	N/A	N/A / N/A	N/A	71.8	89.7	85	91.5	85.7	91.3	65.9
Coventry Health Care of Kansas-High		\$20/\$60	20%	\$3/\$12	\$40/\$65	Yes	50.1	87.1	88	95	85.3	86.8	62.4
Coventry Health Care of Kansas-Std		\$30/\$60	20%	\$3/\$12	\$50/\$75	Yes	50.1	87.1	88	95	85.3	86.8	62.4
Humana Health Plan, IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	64.6	87.2	86.8	92.8	87.4	92.7	72.5
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	64.6	87.2	86.8	92.8	87.4	92.7	72.5
United Healthcare of the Midwest, Inc	cHigh	\$25/\$40	\$450	\$7	\$30/\$60	Yes	56.9	86.3	86.6	94.9	81.5	89.4	61.7

		Enrollment Code		Mor	tal nthly nium	102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Nevada							
Aetna Open Access -high- Clark County and Las Vegas areas	877-459-6604	HF1	HF2	423.30	1234.22	431.77	1258.90
Health Plan of Nevada -high- Las Vegas area	800-777-1840	NM1	NM2	417.91	985.42	426.27	1005.13
New Jersey							
Aetna Open Access -high- Northern New Jersey	877-459-6604	JR1	JR2	818.74	1883.38	835.11	1921.05
Aetna Open Access -basic- Northern New Jersey	877-459-6604	JR4	JR5	646.62	1492.64	659.55	1522.49
Aetna Open Access -high- Southern NJ	877-459-6604	P31	P32	1026.33	2476.37	1046.86	2525.90
Aetna Open Access -basic- Southern NJ	877-459-6604	P34	P35	742.41	1714.31	757.26	1748.60
GHI Health Plan -high- Northern New Jersey	212-501-4444	801	802	656.87	1642.31	670.01	1675.16
GHI Health Plan -std- Northern New Jersey	212-501-4444	804	805	467.26	1090.81	476.61	1112.63
New Mexico							
Lovelace Health Plan -high- All of New Mexico	800-808-7363	Q11	Q12	631.19	1483.37	643.81	1513.04
Presbyterian Health Plan -high- All counties in New Mexico	800-356-2219	P21	P22	576.16	1308.52	587.68	1334.69

					Prescriptio Drugs	n		Me	ember	Surve	y Resi	ults	
Plan Name – Locati	ion	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/	POS Nationa	l Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Nevada													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes							
Health Plan of Nevada-High		\$10/\$20	\$150	\$5	\$35/\$55	Yes	56.7	70.9	70.6	89.8	78	84.5	56.1
New Jersey													
Aetna Open Access-High		\$20/\$35	\$150/day x 5	\$10	\$35/\$65	Yes	61.7	85.5	88.6	93.7	85.2	86.1	60.5
Aetna Open Access-Basic		\$15/\$35	20% Plan Allow	\$5	\$35/\$65	Yes	61.7	85.5	88.6	93.7	85.2	86.1	60.5
Aetna Open Access-High		\$20/\$35	\$150/day x 5	\$10	\$35/\$65	Yes	72.9	89	91	94.8	90.2	90.2	74.1
Aetna Open Access-Basic		\$15/\$35	20% Plan Allow	\$5	\$35/\$65	Yes	72.9	89	91	94.8	90.2	90.2	74.1
GHI Health Plan- GHI Health Plan-	In-Network Out-Network	\$15/\$15 +50% of sch.	\$100 +50% of sch.	\$15 N/A	\$25/\$50 N/A / N/A	Yes No	60.4 60.4	85.6 85.6	86.1 86.1	92.6 92.6	76.3 76.3	77.2 77.2	57.2 57.2
GHI Health Plan-Std		\$25/\$25	\$250/day x 3	\$5	\$25/\$50	Yes	60.4	85.6	86.1	92.6	76.3	77.2	57.2
New Mexico													
Lovelace Health Plan-High		\$20/\$35	\$250 after ded	\$5	\$35/\$60/50%	Yes	62.3	80.7	78.6	89.6	80.7	86.2	74.6
Presbyterian Health Plan-High		\$25/\$35	\$100 x 5 days	\$10	\$40/\$75/25%	Yes	65.3	83.1	81.4	91.8	82.3	87.6	67.3

		Enrollment Code		Moi	otal nthly mium	To Mor	% of tal nthly nium
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
New York							
Aetna Open Access -high- NYC Area/Upstate NY	877-459-6604	JC1	JC2	724.97	1784.51	739.47	1820.20
Aetna Open Access -basic- NYC Area/Upstate NY	877-459-6604	JC4	JC5	587.67	1427.99	599.42	1456.55
Blue Choice -high- Rochester area	800-462-0108	MK1	MK2	622.96	1444.15	635.42	1473.03
Blue Choice -std- Rochester area	800-462-0108	MK4	MK5	533.28	1334.19	543.95	1360.87
CDPHP Universal Benefits -high- Upstate, Hudson Valley, Central New York	877-269-2134	SG1	SG2	575.16	1456.69	586.66	1485.82
CDPHP Universal Benefits -std- Upstate, Hudson Valley, Central New York	877-269-2134	SG4	SG5	430.43	1110.44	439.04	1132.65
GHI HMO Select -high- Brnx/Brklyn/Manhat/Queen/Richmon/Westche	877-244-4466	6V1	6V2	780.80	1988.76	796.42	2028.54
GHI HMO Select -high- Capital/Hudson Valley Regions	877-244-4466	X41	X42	673.94	1707.29	687.42	1741.4
GHI Health Plan -high- All of New York	212-501-4444	801	802	656.87	1642.31	670.01	1675.10
GHI Health Plan -std- Most of New York	212-501-4444	804	805	467.26	1090.81	476.61	1112.63
HIP of Greater New York -high- New York City area	800-HIP-TALK	511	512	606.60	1607.49	618.73	1639.64
HIP of Greater New York -std- New York City area	800-HIP-TALK	514	515	539.70	1430.20	550.49	1458.80
Independent Health Assoc -high- Western New York	800-501-3439	QA1	QA2	551.74	1379.45	562.77	1407.04
MVP Health Care -high- Eastern Region	888-687-6277	GA1	GA2	534.50	1337.38	545.19	1364.13
MVP Health Care -std- Eastern Region	888-687-6277	GA4	GA5	477.21	1193.96	486.75	1217.84
MVP Health Care -high- Western Region	800-950-3224	GV1	GV2	523.86	1310.79	534.34	1337.0
MVP Health Care -std- Western Region	800-950-3224	GV4	GV5	456.97	1143.35	466.11	1166.22
MVP Health Care -high- Central Region	888-687-6277	M91	M92	562.94	1408.55	574.20	1436.72
MVP Health Care -std- Central Region	888-687-6277	M94	M95	501.06	1253.72	511.08	1278.79
MVP Health Care -high- Northern Region	888-687-6277	MF1	MF2	641.85	1606.04	654.69	1638.10
MVP Health Care -std- Northern Region	888-687-6277	MF4	MF5	569.47	1424.76	580.86	1453.20
MVP Health Care -high- Mid-Hudson Region	888-687-6277	MX1	MX2	571.48	1429.50	582.91	1458.09
MVP Health Care -std- Mid-Hudson Region	888-687-6277	MX4	MX5	505.51	1263.45	515.62	1288.72

					Prescription Drugs	on		Me	ember	Surve	Resi	ults	
Plan Name – Locati	on	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
New York													
Aetna Open Access-High		\$20/\$35	\$150/day x 5	\$10	\$35/\$65	Yes	65.1	82.8	85.3	92.7	87.3	87.5	60
Aetna Open Access-Basic		\$15/\$35	20% Plan Allow	\$5	\$35/\$65	Yes	65.1	82.8	85.3	92.7	87.3	87.5	60
Blue Choice-High		\$20/\$20	\$240	\$10	\$30/\$50	No	72.4	92.1	92.4	94.7	86	93.1	71
Blue Choice-Std		\$25/\$40	\$500	\$7	\$30/\$50	No	72.4	92.1	92.4	94.7	86	93.1	71
CDPHP Universal Benefits, IncHig	gh	\$20/\$30	\$100 x 5	25%	25%/25%	No	71	91.1	88.2	95.7	90.9	90.3	73.9
CDPHP Universal Benefits, IncStd	l	\$25/\$40	\$500 + 10%	30%	30%/30%	No	71	91.1	88.2	95.7	90.9	90.3	73.9
GHI HMO Select-High		\$25/\$40	\$500	\$10	\$30/\$50	Yes	51.3	80.6	85.9	94.5	81.4	81.7	65
GHI HMO Select-High		\$25/\$40	\$500	\$10	\$30/\$50	Yes	51.3	80.6	85.9	94.5	81.4	81.7	65
GHI Health Plan- GHI Health Plan-	In-Network Out-Network	\$15/\$15 +50% of sch	\$100 +50% of sch.	\$15 N/A	\$25/\$50 N/A / N/A	Yes No	60.4 60.4	85.6 85.6	86.1 86.1	92.6 92.6	76.3 76.3	77.2 77.2	57.2 57.2
GHI Health Plan-Std		\$25/\$25	\$250/day x 3	\$5	\$25/\$50	Yes	60.4	85.6	86.1	92.6	76.3	77.2	57.2
HIP of Greater New York-High		\$10/\$20	None	\$15	\$30/\$50	Yes	70.1	84.3	81.3	89.8	79	84.4	56.1
HIP of Greater New York-Std		\$20/\$40	\$500	\$15	\$30/\$50	Yes	70.1	84.3	81.3	89.8	79	84.4	56.1
Independent Health Assoc Independent Health Assoc	In-Network Out-Network	\$20/\$20 25%/25%	\$250 25%	\$10 N/A	\$20/\$35 N/A / N/A	No No	74.1 74.1	90.5 90.5	91.5 91.5	95.3 95.3	89.2 89.2	93.5 93.5	78.4 78.4
MVP Health Care-High		\$25/\$25	\$500	\$5	\$35/\$70	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-Std		\$30/\$50	\$750	\$5	\$45/\$90	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-High		\$25/\$25	\$500	\$5	\$35/\$70	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-Std		\$30/\$50	\$750	\$5	\$45/\$90	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-High		\$25/\$25	\$500	\$5	\$35/\$70	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-Std		\$30/\$50	\$750	\$5	\$45/\$90	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-High		\$25/\$25	\$500	\$5	\$35/\$70	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-Std		\$30/\$50	\$750	\$5	\$45/\$90	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-High		\$25/\$25	\$500	\$5	\$35/\$70	Yes	69	90.5	88.9	95.9	86.2	94	78.6
MVP Health Care-Std		\$30/\$50	\$750	\$5	\$45/\$90	Yes	69	90.5	88.9	95.9	86.2	94	78.6

			lment ode	Mor	tal nthly nium	102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
North Dakota							
HealthPartners -high-	952-883-5000	V31	V32	731.32	1682.03	745.95	1715.67
HealthPartners -std-	952-883-5000	V34	V35	359.49	826.84	366.68	843.38
Heart of America Health Plan -high- Northcentral North Dakota	800-525-5661	RU1	RU2	449.43	1155.05	458.42	1178.15
Ohio							
AultCare HMO -high- Stark/Carroll/Holmes/Tuscarawas/Wayne Co.	330-363-6360	3A1	3A2	579.74	1423.33	591.33	1451.80
HMO Health Ohio -high- Northeast Ohio	800-522-2066	L41	L42	764.70	1797.06	779.99	1833.00
Kaiser Foundation Health Plan of Ohio -high- Cleveland/Akron areas	800-686-7100	641	642	652.69	1501.20	665.74	1531.22
Kaiser Foundation Health Plan of Ohio -std- Cleveland/Akron areas	800-686-7100	644	645	432.16	993.98	440.80	1013.86
The Health Plan of the Upper Ohio Valley -high- Eastern Ohio	800-624-6961	U41	U42	554.41	1253.05	565.50	1278.11
Oklahoma							
Globalhealth, Inchigh- Oklahoma	877-280-2990	IM1	IM2	391.15	942.65	398.97	961.50
Oregon							
Kaiser Foundation Health Plan of Northwest -high- Portland/Salem areas	800-813-2000	571	572	611.67	1381.55	623.90	1409.18
Kaiser Foundation Health Plan of Northwest -std- Portland/Salem areas	800-813-2000	574	575	467.07	1072.96	476.41	1094.42

				Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Location	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
			HMO/I	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
North Dakota												
HealthPartners -High	\$25/\$45	Nothing	\$12	\$45/\$90	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
HealthPartners-Std	\$0 for 3, then 20%/ \$0 for 3, then 20%	20% in/40% out	\$9	\$40/\$70	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
Heart of America Health Plan -High In-Network Heart of America Health Plan -High Out-Network	\$15/\$25 20%/20%	None 20%	50% N/A	50%/50% N/A	None N/A							
Ohio												
AultCare HMO-High	\$15/\$20	\$150	\$15	\$30/\$45	No	86.5	93.5	92.6	94.6	94.6	95.8	86.3
HMO Health Ohio-High	\$20/\$20	\$250	\$20	\$30/\$40	Yes	67.9	87.1	87.5	96.1	84	91.2	70.1
Kaiser Foundation HP of Ohio-High	\$20/\$20	\$250	\$10	\$30/\$30	Yes	73.6	85.7	85	90.7	83.5	85.8	72.4
Kaiser Foundation HP of Ohio-Std	\$30/\$40	\$500	\$15	\$40/\$40	Yes	73.6	85.7	85	90.7	83.5	85.8	72.4
The Health Plan of the Upper Ohio Valley-High	\$10/\$20	\$250	\$15	\$30/\$50	Yes	73.9	90.5	89	96.3	92.7	95.7	75.8
Oklahoma												
Globalhealth, IncHigh	\$15/\$35	\$150/day x 3	\$10	\$30/\$40	Yes	56	73.1	81.2	94.1	71.5	88.3	62.6
Oregon												
Kaiser Foundation HP of Northwest-High	\$15/\$25	\$200	\$15	\$40/\$40	Yes	67.7	76.9	77.8	89.3	86.4	84.8	67.9
Kaiser Foundation HP of Northwest-Std	\$25/\$35	\$500	\$20	\$40/\$40	Yes	67.7	76.9	77.8	89.3	86.4	84.8	67.9

			lment ode	Mor	rtal nthly mium	102% of Total Monthly Premium	
Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Democração			_				
Pennsylvania Aetna Open Access -high- Philadelphia	800-392-9137	P31	P32	1026.33	2476.37	1046.86	2525.90
Aetna Open Access -basic- Philadelphia	800-392-9137	P34	P35	742.41	1714.31	757.26	1748.60
Aetna Open Access -high- Pittsburgh and Western PA Areas	877-459-6604	YE1	YE2	488.61	1276.25	498.38	1301.78
Geisinger Health Plan -std- Northeastern/Central/South Central areas	800-447-4000	GG4	GG5	644.65	1482.74	657.54	1512.39
HealthAmerica Pennsylvania -high- Greater Pittsburgh Area	866-351-5946	261	262	572.02	1344.29	583.46	1371.18
HealthAmerica Pennsylvania -std- Central Pennsylvania	866-351-5946	SW4	SW5	558.91	1257.53	570.09	1282.68
UPMC Health Plan -high- Western Pennsylvania	888-876-2756	8W1	8W2	596.81	1372.69	608.75	1400.14
UPMC Health Plan -std- Western Pennsylvania	888-876-2756	UW4	UW5	554.97	1276.47	566.07	1302.00
Puerto Rico							
Humana Health Plans of Puerto Rico, Inchigh- Puerto Rico	800-314-3121	ZJ1	ZJ2	327.10	735.95	333.64	750.67
Triple-S Salud, Inchigh- All of Puerto Rico	787-774-6060	891	892	335.57	755.02	342.28	770.12
South Dakota							
HealthPartners -high-	952-883-5000	V31	V32	731.32	1682.03	745.95	1715.67
HealthPartners -std-	952-883-5000	V34	V35	359.49	826.84	366.68	843.38
Sanford Health Plan -high- Eastern/Central/Rapid City Areas	800-752-5863	AU1	AU2	656.67	1510.86	669.80	1541.08
Sanford Health Plan -std- Eastern/Central/Rapid City Areas	800-752-5863	AU4	AU5	631.52	1452.53	644.15	1481.58
Tennessee							
Aetna Open Access -high- Memphis Area	877-459-6604	UB1	UB2	560.91	1430.20	572.13	1458.80
Humana Health Plan, Inchigh- Knoxville	888-393-6765	GJ1	GJ2	537.05	1208.37	547.79	1232.54
Humana Health Plan, Incstd- Knoxville	888-393-6765	GJ4	GJ5	459.18	1033.13	468.36	1053.79

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Locatio	on	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/I	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Pennsylvania													
Aetna Open Access-High		\$20/\$35	\$150/day x 5	\$10	\$35/\$65	Yes	56.7	87.3	88.5	94.6	75.2	88.6	68.2
Aetna Open Access-Basic		\$15/\$35	20% Plan Allow	\$5	\$35/\$65	Yes	56.7	87.3	88.5	94.6	75.2	88.6	68.2
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	56.7	87.3	88.5	94.6	75.2	88.6	68.2
Geisinger Health Plan-Std		\$20/\$35	20%aftrDeduct	30% \$5/\$15	40% \$40/\$120/ 50% \$60/\$180	Yes	70.4	88.9	89.9	95.9	84.1	89.6	71.3
HealthAmerica Pennsylvania-High		\$25/\$50	15%	\$5	\$35/\$60	Yes	69.5	86.4	88.8	94.6	83.6	91.9	70.9
HealthAmerica Pennsylvania-Std		\$25/\$50	15%	\$5	\$35/\$60	Yes	69.5	86.4	88.8	94.6	83.6	91.9	70.9
UPMC Health Plan-High		\$20/\$35	None	\$5	\$35/\$70	Yes	76.4	90.3	87.1	95.9	87	88.5	71.6
UPMC Health Plan-Std		\$20/\$35	None	\$5	\$35/\$70	Yes	76.4	90.3	87.1	95.9	87	88.5	71.6
Puerto Rico													
Humana HP of Puerto Rico - Humana HP of Puerto Rico-	In-Network Out-Network	\$5/\$5 \$10/\$10	None \$50	\$2.50 N/A	\$10/\$15 N/A / N/A	Yes Yes	75.3 75.3	80.7 80.7	81.5 81.5	93.6 93.6	83.4 83.4	81.1 81.1	59.1 59.1
Triple-S Salud, Inc Triple-S Salud, Inc	In-Network Out-Network	\$7.50/\$10 \$7.50+10%/\$10+10%	None 10%+	\$5 or \$12 N/A	Greater of \$15 or 20%/ 25% up to \$100/\$175 ma N/A / N/A	x Yes No	71.6 71.6	85.7 85.7	79.6 79.6	96.8 96.8	68.3 68.3	69.5 69.5	51.4 51.4
South Dakota													
HealthPartners-High		\$25/\$45	Nothing	\$12	\$45/\$90	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
HealthPartners-Std		\$0 for 3, then 20%/ \$0 for 3, then 20%	20% in/40% out	\$9	\$40/\$70	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
Sanford Health Plan- Sanford Health Plan-	In-Network Out-Network	\$20/\$30 40%/40%	\$100/day x 5 40%	\$15 N/A	\$30/\$50 N/A / N/A	N/A N/A	53 53	83.1 83.1	86.1 86.1	96.3 96.3	90.5 90.5	90.7 90.7	70.3 70.3
Sanford Health Plan- Sanford Health Plan-	In-Network Out-Network	\$25/\$25 40%/40%	\$100/day x 5 40%	\$15 N/A	\$30/\$50 N/A / N/A	No No	53 53	83.1 83.1	86.1 86.1	96.3 96.3	90.5 90.5	90.7 90.7	70.3 70.3
Tennessee													
Aetna Open Access -High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	63.9	87.7	84.2	93.6	85	91.9	70.8
Humana Health Plan, IncHigh		\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan, IncStd		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							

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Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self 8
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Texas  Aetna Open Access -high- Austin and San Antonio Areas	877-459-6604	P11	P12	750.36	1890.31	765.37	1928.1
• •							
Firstcare -high- West Texas	800-884-4901	CK1	CK2	490.82	1472.51	500.64	1501.9
Humana Health Plan of Texas -high- Corpus Christi	888-393-6765	UC1	UC2	585.91	1318.31	597.63	1344.6
Humana Health Plan of Texas -std- Corpus Christi	888-393-6765	UC4	UC5	537.05	1208.35	547.79	1232.5
Humana Health Plan of Texas -high- San Antonio	888-393-6765	UR1	UR2	849.42	1911.22	866.41	1949.4
Humana Health Plan of Texas -std- San Antonio	888-393-6765	UR4	UR5	537.03	1208.35	547.77	1232.5
Humana Health Plan of Texas -high- Austin	888-393-6765	UU1	UU2	598.04	1345.59	610.00	1372.5
Humana Health Plan of Texas -std- Austin	888-393-6765	UU4	UU5	537.05	1208.37	547.79	1232.5
UnitedHealthcare Benefits of Texas, Inchigh- San Antonio	866-546-0510	GF1	GF2	597.20	1374.14	609.14	1401.0
Utah							
Altius Health Plans -high- Wasatch Front	800-377-4161	9K1	9K2	600.32	1320.78	612.33	1347.2
Altius Health Plans -std- Wasatch Front	800-377-4161	DK4	DK5	426.03	937.24	434.55	955.9
SelectHealth -high- Urban and Suburban Utah	800-538-5038	SF1	SF2	622.12	1369.05	634.56	1396.
Virgin Islands							
Triple-S Salud, Inchigh- US Virgin Islands	800-981-3241	851	852	412.19	936.09	420.43	954.8
Virginia							
Aetna Open Access -high- Northern/Central/Richmond Virginia Areas	877-459-6604	JN1	JN2	740.42	1658.48	755.23	1691.6
Aetna Open Access -basic- Northern/Central/Richmond Virginia Areas	877-459-6604	JN4	JN5	497.86	1165.13	507.82	1188.4
CareFirst BlueChoice -high- Northern Virginia	866-296-7363	2G1	2G2	542.45	1220.31	553.30	1244.
CareFirst BlueChoice Healthy Blue Option-std- Northern Virginia	866-296-7363	2G4	2G5	515.34	1159.30	525.65	1182.
Kaiser Foundation Health Plan Mid-Atlantic States -high- Northern Virginia/Fredericksburg area	877-574-3337	E31	E32	550.46	1266.11	561.47	1291.
Kaiser Foundation Health Plan Mid-Atlantic States -std- Northern Virginia/Fredericksburg area	877-574-3337	E34	E35	358.76	825.15	365.94	841.6
M.D. IPA -high- N.VA/Cntrl VA/Richmond	877-835-9861	JP1	JP2	568.25	1310.36	579.62	1336.
Optima Health Plan -high- Hampton Roads and Richmond areas	800-206-1060	9R1	9R2	569.27	1346.95	580.66	1373.
Optima Health Plan -std- Hampton Roads and Richmond areas	800-206-1060	9R4	9R5	373.32	883.33	380.79	901.0
Piedmont Community Healthcare -high- Lynchburg area	888-674-3368	2C1	2C2	510.84	1169.72	521.06	1193.

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Locati	ion	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs
				HMO/I	POS Nationa	al Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Texas													
Aetna Open Access-High		\$20/\$35	\$250/day x 4	\$10	\$35/\$65	Yes	69.8	83.3	79.3	89.6	82.9	88.6	65.2
Firstcare-High		\$20/\$55	\$200/day x 5	\$15	\$35/\$65	No	59.7	84.6	87.5	94.6	78.1	86.5	63.7
Humana Health Plan of Texas-Hig	<u>ş</u> h	\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan of Texas-Std		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes							
Humana Health Plan of Texas-Hig	gh	\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	58.7	86	79.5	91	80.5	87	62.1
Humana Health Plan of Texas-Std		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	58.7	86	79.5	91	80.5	87	62.1
Humana Health Plan of Texas-Hig	gh	\$20/\$35	\$250/day x 3	\$10	\$40/\$60	Yes	62.7	85.9	86.6	94	82.1	92.2	65.3
Humana Health Plan of Texas-Std		\$25/\$40	\$500/day x 3	\$10	\$40/\$60	Yes	62.7	85.9	86.6	94	82.1	92.2	65.3
UnitedHealthcare Benefits of Texas	s-High	\$20/\$40	\$250/day x 5	\$10	\$35/\$60	Yes	65.4	86.4	84.2	93.6	79.7	90.5	64.6
Utah													
Altius Health Plans-High		\$20/\$30	\$200	\$7	\$25/\$50	Yes	55.6	86	88	94.8	81.7	85.3	62.5
Altius Health Plans-Std		\$20/\$35	None	\$7	\$35/\$60	Yes	55.6	86	88	94.8	81.7	85.3	62.5
SelectHealth-High		\$15/\$25	\$100	\$5	\$25/50%	N/A	55.3	83.4	82.3	93	93.5	92	71.2
Virgin Islands													
Triple-S Salud, Inc	In-Network	\$7.50/\$10	None	\$5 or \$12	Greater of \$15 or 20%/ 25% up to \$100/\$175 ma	<sub>x</sub> Yes							
Triple-S Salud, Inc	Out-Network	\$7.50 & 10%+/ \$10 & 10%+	10%+	N/A	N/A/N/A	No							
Virginia													
Aetna Open Access-High		\$15/\$30	\$150/day x3	\$5	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
Aetna Open Access-Basic		\$20/\$35	10% Plan Allow	\$10	\$35/\$65	Yes	65.9	87.1	87	91.8	90.1	87.4	66.7
CareFirst BlueChoice-High		\$25/\$35	\$200	Nothing	\$30/\$50	Yes	61.8	86.2	84.6	91.7	72.2	84.6	53.2
CareFirst BlueChoice-High	In-Network	Nothing/\$35	\$200	Nothing	\$30/\$50	Yes							
CareFirst BlueChoice-High	Out-Network	\$70/\$70	\$500	Nothing	\$30/\$50	Yes							
Kaiser Foundation HP-High		\$10/\$20	\$100	\$7/\$17 Net	\$30/\$50/\$45/\$65	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
Kaiser Foundation HP-Std		\$20/\$30	\$250/day x 3	\$12/\$22Net	\$35/\$55/\$50/\$70	Yes	76.7	84.7	87.4	92.2	81.6	87.3	71.6
M.D. IPA-High		\$25/\$35	\$150/day x 3	\$7	\$25/\$150/\$250	Yes	63.2	83.8	87.1	92.5	84.1	90	65
Optima Health Plan-High		\$5/\$0 child<13/\$30	\$200	\$5	\$25/\$50/\$75	Yes	68.9	90	84.9	93.4	91.7	93.3	71.9
Optima Health Plan-Std		\$20/\$30	None	\$5	\$25/50% to \$3,000	No	68.9	90	84.9	93.4	91.7	93.3	71.9
Piedmont Community HC-High		\$35/\$35	20%	\$15	\$40/\$55	Yes							

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Plan Name – Location	Telephone Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Washington							
Group Health Cooperative -high-Western WA/Central WA/Spokane/Pullman	888-901-4636	541	542	599.45	1288.86	611.44	1314.64
Group Health Cooperative -std- Western WA/Central WA/Spokane/Pullman	888-901-4636	544	545	382.35	863.16	390.00	880.42
KPS Health Plans -std- All of Washington	800-552-7114	L11	L12	426.01	919.53	434.53	937.92
KPS Health Plans -high- All of Washington	800-552-7114	VT1	VT2	665.84	1454.94	679.16	1484.04
Kaiser Foundation Health Plan of Northwest -high- Vancouver/Longview	800-813-2000	571	572	611.67	1381.55	623.90	1409.18
Kaiser Foundation Health Plan of Northwest -std- Vancouver/Longview	800-813-2000	574	575	467.07	1072.96	476.41	1094.42
West Virginia							
The Health Plan of the Upper Ohio Valley -high- Northern/Central West Virginia	800-624-6961	U41	U42	554.41	1253.05	565.50	1278.11
Wisconsin							
Dean Health Plan -high- South Central Wisconsin	800-279-1301	WD1	WD2	552.74	1381.86	563.79	1409.50
Group Health Cooperative -high- South Central Wisconsin	608-828-4827	WJ1	WJ2	500.18	1250.80	510.18	1275.82
HealthPartners -high-	952-883-5000	V31	V32	731.32	1682.03	745.95	1715.67
HealthPartners -std-	952-883-5000	V34	V35	359.49	826.84	366.68	843.38
MercyCare HMO-high- South Central Wisconsin	800-895-2421	EY1	EY2	510.60	1276.51	520.81	1302.04
Physicians Plus -high- Dane County	800-545-5015	LW1	LW2	501.56	1279.18	511.59	1304.76
Wyoming							
Altius Health Plans -high- Uinta County	800-377-4161	9K1	9K2	600.32	1320.78	612.33	1347.20
Altius Health Plans -std- Uinta County	800-377-4161	DK4	DK5	426.03	937.24	434.55	955.98

					Prescription Drugs	on		Me	ember	Surve	y Resi	ults	
Plan Name – Locati	on	Primary care/ Specialist office copay	Hospital per stay deductible	Level I	Level II/ Level III	Mail order discount	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information
				HMO/I	POS Nationa	l Average	65.9	85.5	85.5	93.5	83.9	87.6	66.4
Washington													
Group Health Cooperative-High		\$25/\$25	\$350/day x 3	\$20	\$40/\$60	Yes	69.1	83.9	84.4	92.6	86.7	89.6	71.1
Group Health Cooperative-Std		\$25+20%/ \$25+20%	\$500/day x 3	\$20	\$40/\$60	Yes	69.1	83.9	84.4	92.6	86.7	89.6	71.1
KPS Health Plans-Std KPS Health Plans-	In-Network Out-Network	\$15/3 or 20%/20% \$15/3 +40%+diff/ 40%+diff	Nothing Nothing	\$10 Not Covered	\$35/50%/ \$40 max \$100 Not Covered	Yes No	77.5 77.5	93.4 93.4	92.9 92.9	94.8 94.8	91 91	93.7 93.7	71.8 71.8
KPS Health Plans-High KPS Health Plans-	In-Network Out-Network	\$30/\$30 \$30+40%+diff/ \$30+40%+diff	None None	\$5 Not covered	\$20/50% or \$100 N/A / N/A	Yes No	77.5 77.5	93.4 93.4	92.9 92.9	94.8 94.8	91 91	93.7 93.7	71.8 71.8
Kaiser Foundation HP-High		\$15/\$25	\$100	\$15	\$40/\$40	Yes	67.7	76.9	77.8	89.3	86.4	84.8	67.9
Kaiser Foundation HP-Std		\$25/\$35	\$500	\$20	\$40/\$40	Yes	67.7	76.9	77.8	89.3	86.4	84.8	67.9
West Virginia													
HP of the Upper Ohio Valley-High		\$10/\$20	\$250	\$15	\$30/\$50	Yes	73.9	90.5	89	96.3	92.7	95.7	75.8
Wisconsin													
Dean Health Plan-High		\$10/\$10	None	\$10	30%/\$75max/30%	No	77	87.1	88.3	96.2	85.4	92.1	68.9
Group Health Cooperative-High		\$10/\$10	None	\$5	\$20/\$20	Yes	79.6	78.8	84.7	96.1	89.3	91.6	75.6
HealthPartners-High		\$25/\$45	Nothing	\$12	\$45/\$90	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
HealthPartners-Std		\$0 for 3, then 20%/ \$0 for 3, then 20%	20% in/40% out	\$9	\$40/\$70	Yes	64.1	87.3	89.7	95.1	88.8	91.2	66
MercyCare HMO-High		\$10/\$10	Nothing	\$10	\$20/\$50	Yes							
Physicians Plus-High		\$10/\$10	Nothing	\$10	30%/50%	No	76.6	86	88.9	95	90.1	91.2	72.3
Wyoming													
Altius Health Plans-High		\$20/\$30	\$200	\$7	\$25/\$50	Yes	55.6	86	88	94.8	81.7	85.3	62.5
Altius Health Plans-Std		\$20/\$35	None	\$7	\$35/\$60	Yes	55.6	86	88	94.8	81.7	85.3	62.5

# High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement (Pages 52 through 62)

A High Deductible Health Plan (HDHP) provides comprehensive coverage for high-cost medical events and a tax-advantaged way to help you build savings for future medical expenses. The HDHP gives you greater flexibility and discretion over how you use your health care benefits.

When you enroll, your health plan establishes for you either a Health Savings Account (HSA) or a Health Reimbursement Arrangement (HRA). The plan automatically deposits the monthly "premium pass through" into your HSA. The plan credits an amount into the HRA. (This is the "Premium Contribution to HSA/HRA" column in the following charts.)

Preventive care is often covered in full, usually with no or only a small deductible or copayment. Preventive care expenses may also be payable up to an annual maximum dollar amount (up to \$300 for instance). As you receive other non-preventive medical care, you must meet the plan deductible before the health plan pays benefits. You can choose to pay your deductible with funds from your HSA or you can choose instead to pay for your deductible out-of-pocket, allowing your savings to continue to grow.

The HDHP features higher annual deductibles (a minimum of \$1,200 for Self and \$2,400 for Family coverage) and annual out-of-pocket limits (not to exceed \$6,050 for Self and \$12,100 for Family coverage) than other insurance plans. Depending on the HDHP you choose, you may have the choice of using In-Network and Out-of-Network providers. There may be higher deductibles and out-of-pocket limits when you use Out-of-Network providers. Using In-Network providers will save you money.

#### **Health Savings Account (HSA)**

A health savings account allows individuals to pay for current health expenses and save for future qualified medical expenses on a pre-tax basis. Funds deposited into an HSA are not taxed, the balance in the HSA grows tax free, and that amount is available on a tax free basis to pay medical costs. You are eligible for an HSA if you are enrolled in an HDHP, not covered by any other health plan that is not an HDHP (including a spouse's health plan, but does not include specific injury insurance and accident, disability, dental care, vision care, or long-term coverage), not enrolled in Medicare, not received VA benefits within the last three months, not covered by your own or your spouse's flexible spending account (FSA), and are not claimed as a dependent on someone else's tax return. If you are enrolled in a High Deductible Health Plan with an HSA you may not participate in a Health Care Flexible Spending Account (HCFSA), but you are permitted to participate in a Limited Expense (LEX) HCFSA. HSA's are subject to a number of rules and limitations established by the Department of the Treasury.

Visit <a href="www.ustreas.gov/offices/public-affairs/hsa">www.ustreas.gov/offices/public-affairs/hsa</a> for more information. The 2012 maximum contribution limits are \$3,100 for Self Only coverage and \$6,250 for Self and Family coverage. If you are over 55, you can make an additional "catch up" contribution. You can use funds in your account to help pay your health plan deductible.

## High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

#### Features of an HSA include:

- Tax-deductible deposits you make to the HSA. Your own HSA contributions are either tax-deductible or pre-tax (if made by payroll deduction). See IRS Publication 969.
- Tax-deferred interest earned on the account.
- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused funds and interest from year to year.
- Portability; the account is owned by you and is yours to keep even when you retire, leave government service, or change plans.

#### **Health Reimbursement Arrangement (HRA)**

Health Reimbursement Arrangements are a common feature of Consumer-Driven Health Plans. They may be referred to by the health plan under a different name, such as personal care account. They are also available to enrollees in High Deductible Health Plans who are not eligible for an HSA. HRAs are similar to HSAs except:

- An enrollee cannot make deposits into an HRA;
- A health plan may impose a ceiling on the value of an HRA;
- Interest is not earned on an HRA; and
- The amount in an HRA is not transferable if the enrollee leaves the health plan.

If you are enrolled in a High Deductible Health Plan with an HRA you may participate in a Health Care Flexible Spending Account (HCFSA).

The plan will credit the HRA different amounts depending on whether you have a Self Only or a Self and Family enrollment. You can use funds in your account to help pay your health plan deductible.

#### Features of an HRA include:

- Tax-free withdrawals for qualified medical expenses.
- Carryover of unused credits from year to year.
- Credits in an HRA do not earn interest.
- Credits in the HRA are forfeited if you leave federal employment or switch health insurance plans

# High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

	Health Savings Account (HSA)	Health Reimbursement Arrangement (HRA)
ELIGIBILITY	You must enroll in a High Deductible Health Plan (HDHP). No other general medical insurance coverage is permitted. You cannot be enrolled in Medicare Part A or Part B. You cannot be claimed as a dependent on someone else's tax returns.	You must enroll in a High Deductible Health Plan (HDHP).
FUNDING	The plan deposits a monthly "premium pass through" into your account.	The plan deposits the credit amount directly into your account.
CONTRIBUTIONS	The maximum allowed is a combination of the health plan "premium pass through" and the member contribution up to the maximum contribution amount set by the IRS each year.	Only that portion of the premium specified by the health plan will be contributed. You cannot add your own money to an HRA.
DISTRIBUTIONS	May be used to pay the out-of-pocket medical expenses for yourself, your spouse, or your dependents (even if they are not covered by the HDHP), or to pay the plan's deductible.  See IRS Publication 502 for a complete list of eligible expenses.	May be used to pay the out-of-pocket expenses for qualified medical expenses for individuals covered under the HDHP, or to pay the plan's deductible.  See IRS Publication 502 for a complete list of eligible expenses.
PORTABLE	Yes, you can take this account with you when you change plans, separate from service, or retire.	If you retire and remain in your HDHP you may continue to use and accumulate credits in your HRA.  If you terminate employment or change health plans, only eligible expenses incurred while covered under that HDHP will be eligible for reimbursement, subject to timely filling requirements. Unused credits are forfeited.
ANNUAL ROLLOVER	Yes, funds accumulate without a maximum cap.	Yes, credits accumulate without a maximum cap.

IMPORTANT REMINDER: This is only a summary of the features of the HDHP/HSA or HRA. Refer to the specific Plan brochure for the complete details covering Plan design, operation, and administration as each Plan will have differences.

## High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

A Consumer-Driven plan provides you with freedom in spending health care dollars the way you want. The typical plan has features such as: member responsibility for certain up-front medical costs, an employer-funded account that you may use to pay these up-front costs, and catastrophic coverage with a high deductible. You and your family receive full coverage for In-Network preventive care.

# High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

The tables on the following pages highlight what you are expected to pay for selected features under each plan. The charts are not a complete statement of your out-of-pocket obligations in every individual circumstance. Unlike many regular medical plans, the covered out-of-pocket expenses under a High Deductible Health Plan, including office visit copayments and prescription drug copayments, count toward the calendar year deductible and the catastrophic limit. *You must read the plan's brochure for details.* 

**Premium Contribution (pass through) to HSA/HRA** (or personal care account) shows the amount your health plan automatically deposits or credits into your account on a monthly basis for Self Only/Self and Family enrollments. (Consumer-Driven Health Plans credit accounts annually.) The amount credited under "Premium Contribution" is shown as a monthly amount for comparison purposes only.

**Calendar Year (CY) Deductible Self/Family** is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles, coinsurance and copayments, before the plan pays catastrophic benefits.

**Catastrophic (Cat.) Limit Self/Family** is the maximum amount of covered expenses an individual or family must pay out-of-pocket, including deductibles and coinsurance and copays, before the Plan pays catastrophic benefits.

**Office Visit** shows what you pay for a visit to a primary care physician after the deductible is met for other than preventive care.

**Inpatient Hospital** shows what you pay after the deductible is met for hospital services when an inpatient. The amount could be a daily copayment up to a specified amount (e.g., \$50 a day up to three days), a coinsurance amount such as

Plan Name	Telephone	- 1			lonthly nium	102% of Total Monthly Premium	
	Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
APWU Health Plan -CDHP - Nationwide	866-833-3463	474	475	356.92	802.90	364.06	818.96
GEHA High Deductible Health Plan -HDHP - Nationwide	800-821-6136	341	342	399.86	913.27	407.86	931.54
MHBP Consumer Option -HDHP- Nationwide	800-694-9901	481	482	462.28	1047.45	471.53	1068.40

# High Deductible and Consumer-Driven Health Plans With a Health Savings Account or Health Reimbursement Arrangement

20%, or a flat deductible amount (e.g., \$200 per admission). This amount does not include charges from physicians or for services that may not be charged by the hospital such as laboratory or radiology.

Outpatient Surgery shows what you pay the doctor for surgery performed on an outpatient basis.

**Preventive Services** are often covered in full, usually with no or only a small deductible or copayment. Preventive services may also be payable up to an annual maximum dollar amount (e.g., up to \$300 per person per year).

**Prescription Drugs** are catagorized using a variety of terms to define what you pay such as generic, brand, Level I, Level II, Tier I, Tier II, etc. In capturing these differences we use the following: **Level I** includes most generic drugs, but may include some preferred brands. **Level II** may include generics and preferred brands not included in Level I. **Level III** includes all other covered drugs with some exceptions for specialty drugs. The level in which a medication is placed and what you pay for prescription drugs is often based on what the plan is charged.

High Deductible Health Plans and Consumer Driven Health Plans are much different from the other types of plans shown in this Guide. You can use in-network providers to save money. If you use out-of-network providers, however, you not only pay more of the costs but you are also usually responsible for any difference between the amount billed for a service and what the plan actually allows. (For example, you receive a bill from an out-of-network provider for \$100 but the plan allows \$85 for the service. You pay the higher copayment for out-of-network care plus the \$15 difference between \$100 – the billed amount – and the plan's allowance of \$85.) In addition, the difference you pay between the billed amount and the plan's allowance does not count toward satisfying the catastrophic limit.

Plan Name	Benefit Type	Premium Contribution Self/Family	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs Levels I, II, III
APWU Health Plan-	In-Network	\$1200/\$2400	\$600/\$1,200	\$3,000/\$4,500	15%	None	15%	Nothing	25%/25%/25%
APWU Health Plan-	Out-Network	\$1200/\$2400	\$600/\$1,200	\$9,000/\$9,000	40%+diff.	None	40%+diff.	Nothing up to \$1200	Not Covered
GEHA HDHP-	In-Network	\$62.50/\$125	\$1,500/\$3,000	\$5,000/\$10,000	5%	5%	5%	Nothing	25%/25%/25%
GEHA HDHP-	Out-Network	\$62.50/\$125	\$1,500/\$3,000	\$5,000/\$10,000	25%	25%	25%	Ded/25%	25%+/25%+/25%+
MHBP Consumer Option-	In-Network	\$70/\$141	\$2,000/\$4,000	\$5,000/\$10,000	\$15	\$75 day-\$750	Nothing	Nothing	\$10/\$25/\$40
MHBP Consumer Option-	Out-Network	\$70/\$141	\$2,000/\$4,000	\$7,500/\$15,000	40%	40%	40%	Not Covered	Not Covered

#### High Deductible Health Plans and Consumer-Driven Health Plan Member Survey Results

**Member Survey** results are collected, scored, and reported by an independent organization – not by the health plans. See Appendix D for a fuller explanation of each survey category.

Overall Plan Satisfaction	How would you rate your overall experience with your health plan?
Getting Needed Care	• How often was it easy to get an appointment, the care, tests, or treatment you thought you needed through your health plan?
Getting Care Quickly	<ul> <li>When you needed care right away, how often did you get care as soon as you thought you needed?</li> <li>Not counting the times you needed care right away, how often did you get an appointment at a doctor's office or clinic as soon as you thought you needed?</li> </ul>
How Well Doctors Communicate	<ul> <li>How often did your personal doctor explain things in a way that was easy to understand?</li> <li>How often did your personal doctor listen carefully to you, show respect for what you had to say, and spend enough time with you?</li> </ul>
Customer Service	<ul> <li>How often did written materials or the Internet provide the information you needed about how your health plan works?</li> <li>How often did your health plan's customer service give you the information or help you needed?</li> <li>How often were the forms from your health plan easy to fill out?</li> </ul>
Claims Processing	How often did your health plan handle your claims quickly and correctly?
Plan Information on Costs	<ul> <li>How often were you able to find out from your health plan how much you would have to pay for a health care service or equipment, or for specific prescription drug medicines?</li> </ul>

	Member Survey Results										
High Deductible Health Plans Plan Name	Plan Code	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs			
HDHP National	Average	59.2	86.3	88.5	93.1	85	88.9	57.7			
Aetna Health Fund - Nationwide	22	60	85.6	89.3	93.5	85.9	90	59.2			
GEHA High Deductible Health Plan - Nationwide	34	63.7	86.4	88.5	92.3	85.2	87.6	59.3			
MHBP Consumer Option - Nationwide	48	54	86.8	87.7	93.6	83.9	89.2	54.7			
Consumer-Driven Health Plans Plan Name	Plan Code	Overall plan satisfaction	Getting needed care	Getting care quickly	How well doctors communicate	Customer service	Claims processing	Plan Information on Costs			
CDHP National	Average	57.7	84.9	86.8	92.9	83.3	86.7	61.9			
Aetna Health Fund - Nationwide	22	60	85.6	89.3	93.5	85.9	90	59.2			
APWU Health Fund - Nationwide	47	64.3	88.4	86.8	92.4	80.3	80.9	65.7			
Humana Coverage First -TX	TU, TV	48.9	80.6	84.1	92.9	83.9	89.1	60.9			

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See page 52-53 for an explanation of the columns on these pages.

The Aetna Healthfund is available in all or part of the following states: AL, AK, AR, AZ, CA, CO, CT, DC, DE, FL, GA, HI, IA, ID, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS,

					Your Share	of Premium	
	Telephone	Enrollm	ent Code	Mor	nthly	Biweekly	
Plan Name	Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Aetna HealthFund -CDHP	877-459-6604	221	222	558.50	1268.32	569.67	1293.69
Aetna HealthFund -HDHP	877-459-6604	224	225	376.48	824.53	384.01	841.02

					Your Share	of Premium		
	Telephone	Enrollm	ent Code	Mor	nthly	Biweekly		
Plan Name	Number	Self only	Self & family	Self only	Self & family	Self only	Self & family	
Florida								
Coventry Health Care of Flordia -HDHP-Southern Florida	800-441-5501	J41	J42	462.80	1148.40	472.06	1171.37	
Humana CoverageFirst -CDHP- Tampa Area	888-393-6765	MJ1	MJ2	507.41	1141.68	517.56	1164.51	
Humana CoverageFirst -CDHP- South Florida Area	888-393-6765	QP1	QP2	434.94	978.60	443.64	998.17	
Georgia	000 202 (7/5	4D1	AD2	450.10	1022.0(	W0.00	1052 (0	
Humana CoverageFirst -CDHP- Atlanta Area	888-393-6765	AD1	AD2	459.10	1032.96	468.28	1053.62	
Humana CoverageFirst -CDHP- Macon Area	888-393-6765	LM1	LM2	473.59	1065.57	483.06	1086.88	
Guam		_						
TakeCare -HDHP- Guam/N. Mariana Islands/Belau (Palau)	671-647-3526	KX1	KX2	325.52	857.70	332.03	874.85	
Idaho								
Altius Health Plans -HDHP- Southern Region	800-377-4161	9K4	9K5	348.18	721.33	355.14	735.76	

#### MT, NC, ND, NE, NH, NJ, NM, NV, NY, OH, OK, OR, PA, RI, SC, SD, TN, TX, UT, VT, VA, WA, WI, WV, and WY.

Plan Name	Benefit Type	Premium Contribution to HSA/HRA	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs Levels I, II, III
Aetna HealthFund-	In-Network	1 - 0 - 0 - 0	\$1,000/\$2,000	\$4,000/\$8,000	15%	15%	15%	Nothing	\$10/\$35/\$60
Aetna HealthFund-	Out-Network		\$1,000/\$2,000	\$5,000/\$10,000	40%	40%	40%	Fund/Ded/40%	40%+
Aetna HealthFund-	In-Network	, , , , , , , , ,	\$1,500/\$3,000	\$4,000/\$8,000	10%	10%	10%	Nothing	\$10/\$35/\$60
Aetna HealthFund-	Out-Network		\$2,500/\$5,000	\$5,000/\$10,000	30%	30%	30%	Ded/30%	30%+/30%+/30%+

	Benefit Type	Premium Contribution to HSA/HRA	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs
Plan Name		,							Levels I, II, III
Florida									
Coventry Health Care of Florida		\$83.34/\$166.67	\$2,500/\$5,000	\$5,000/\$10,000	\$10	20%	20%	Nothing	\$5/\$35/\$50/20%
Humana CoverageFirst-	In-Network	\$83.33	\$1,000/\$2,000	\$3,000/\$6,000	\$25	\$300/day x 5	\$150	Nothing	\$10/\$40/\$60
Humana CoverageFirst-	Out-Network	N/A	\$3,000/\$6,000	\$4,000/\$8,000	30%	30%	30%	30%	\$10+/\$40+/\$60+
Humana CoverageFirst-	In-Network	\$83.33	\$1,000/\$2,000	\$3,000/\$6,000	\$25	\$300/day x 5	\$150	Nothing	\$10/\$40/\$60
Humana CoverageFirst-	Out-Network	N/A	\$3,000/\$6,000	\$4,000/\$8,000	30%	30%	30%	30%	\$10+/\$40+/\$60+
Georgia									
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+
Cuam									
Guam TakeCare- TakeCare-	In-Network Out-Network	\$86.66/\$222.08 \$86.66/\$222.08	\$3000/\$6000 \$3000/\$6000	\$5,000/\$10,000 \$10,000/\$20,000			20% after Ded 30% after Ded	Nothing 1st \$300/ded	\$20/\$40/\$150 30% after Ded
Idaho									
Altius Health Plans		\$45.83/\$91.66	\$1,200/\$2,400	\$5,000/\$10,000	\$20	10%	10%	Nothing	\$7/\$25/\$50

					Your Share	of Premium	
	Telephone	Enrollm	ent Code	Moi	nthly	Biwe	ekly
Plan Name	Number	Self only	Self & family	Self only	Self & family	Self only	Self & family
Illinois							
Humana CoverageFirst -CDHP- Central/Northwestern Illinois	888-393-6765	GB1	GB2	507.41	1141.70	517.56	1164.53
Humana CoverageFirst -CDHP- Chicago Area	888-393-6765	MW1	MW2	483.25	1087.30	492.92	1109.05
Indiana							
Humana CoverageFirst -CDHP- Lake/Porter/LaPorte Counties	888-393-6765	MW1	MW2	483.25	1087.30	492.92	1109.05
lowa							
Coventry Health Care of Iowa -HDHP- Central/Eastern/Western Iowa	800-257-4692	SV4	SV5	344.33	821.75	351.22	838.19
Kansas							
Coventry Health Care of Kansas (Kansas City)-HDHP- Kansas City Metro Area (KS and MO)	800-969-3343	9H1	9H2	388.83	913.81	396.61	932.09
Humana CoverageFirst -CDHP- Kansas City Area	888-393-6765	PH1	PH2	434.92	978.58	443.62	998.15
Kentucky							
Humana CoverageFirst -CDHP- Lexington Area	888-393-6765	6N1	6N2	402.55	905.75	410.60	923.87
Maryland							
Coventry Health Care -HDHP- All of Maryland	800-833-7423	GZ1	GZ2	393.36	900.32	401.23	918.33

Plan Name	Benefit Type	Premium Contribution to HSA/HRA	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs Levels I, II, III
Illinois									
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60-
Indiana									
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60-
lowa									
Coventry Health Care of Iowa		\$66.67/\$133.34	\$2,000/\$4,000	\$5,000/\$10,000	\$20	15%	15%	Nothing	\$3/\$10/\$40/\$65
Kansas									
Coventry Health Care of Kansas (K	ansas City)-HDHP	\$66.66/\$133.33	\$2,500/\$5,000	\$3,500/\$7,000	20%	20%	20%	Nothing	Nothing
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60-
Kentucky									_
Humana CoverageFirst-	In-Network	\$83.33	\$1,000/\$2,000	\$3,000/\$6,000	\$25	\$300/day x 5	\$150	Nothing	\$10/\$40/\$60
Humana CoverageFirst-	Out-Network	N/A	\$3,000/\$6,000	\$4,000/\$8,000	30%	30%	30%	30%	\$10+/\$40+/\$60
Maryland									
Coventry Health Care HDHP Coventry Health Care HDHP	In-Network Out-Network	\$41.67/\$83.34 \$41.67/\$83.34	\$2,000/\$4,000 \$2,000/\$4,000	\$4,000/\$8,000 \$4,000/\$8,000	\$15 30%	Nothing 30%	Nothing 30%	Nothing 30%	\$15/\$30/\$60 N/A

					Your Share of Premium			
	Telephone Number	Enrollment Code		Monthly		Biweekly		
Plan Name		Self only	Self & family	Self only	Self & family	Self only	Self & family	
Missouri								
Coventry Health Care of Kansas (Kansas City)-HDHP- Kansas City Metro Area (KS and MO)	800-969-3343	9H1	9H2	388.83	913.81	396.61	932.09	
Humana CoverageFirst -CDHP- Kansas City Area	888-393-6765	PH1	PH2	434.92	978.58	443.62	998.15	
New York								
Independent Health Assoc -HDHP- Western New York	800-501-3439	QA4	QA5	385.34	988.69	393.05	1008.46	
Ohio								
AultCare HMO -HDHP- Stark/Carroll/Holmes/Tuscarawas/Wayne Co.	330-363-6360	3A4	3A5	310.40	621.92	316.61	634.36	
Pennsylvania								
HealthAmerica Pennsylvania-HDHP- Greater Pittsburgh Area	866-351-5946	Y61	Y62	476.58	1097.22	486.11	1119.16	
HealthAmerica Pennsylvania-HDHP- Central Pennsylvania	866-351-5946	YW1	YW2	542.92	1205.32	553.78	1229.43	
UPMC Health Plan -HDHP- Western Pennsylvania	888-876-2756	8W4	8W5	475.35	1064.81	484.86	1086.11	
Texas								
Humana CoverageFirst -CDHP- Corpus Christi Area	888-393-6765	TP1	TP2	473.59	1065.59	483.06	1086.90	
Humana CoverageFirst -CDHP- San Antonio Area	888-393-6765	TU1	TU2	483.25	1087.30	492.92	1109.05	
Humana CoverageFirst -CDHP- Austin Area	888-393-6765	TV1	TV2	491.36	1105.56	501.19	1127.67	

	Benefit Type	Premium Contribution to HSA/HRA	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs Levels I, II, III
Plan Name		,							Levels I, II, III
Missouri									
Coventry Health Care of Kansas (K	ansas City)-HDHP	\$66.66/\$133.33	\$2,500/\$5,000	\$3,500/\$7,000	20%	20%	20%	\$20/\$35/0%	Nothing
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+
New York									
Independent Health Assoc Independent Health Assoc	In-Network Out-Network	\$66.41/\$166.67 \$66.41/\$166.67	\$2000/\$4000 \$2000/\$4000	\$5000/\$10000 \$5000/\$10000	\$15 40%	Nothing 40%	20% 40%	15% Ded/40%	\$7/\$25/\$40 N/A
Ohio									
AultCare HMO- AultCare HMO-	In-Network Out-Network	74.58/149.58 74.58/149.58	\$2,000/\$4,000 \$4,000/\$8,000	\$4,000/\$8,000 \$8,000/\$16,000	20% 40% UCR	20% 40% UCR	20% 40% UCR	Nothing 50% UCR	20%/20%/20% 40%/40%/40%
Pennsylvania									
HealthAmerica Pennsylvania-HI	OHP	\$52.09/\$104.17	\$1,500/\$3,000	\$4,000/\$8,000	\$15	None	Nothing	\$15/\$25	\$5/\$35/\$50
HealthAmerica Pennsylvania-Hl	OHP	\$52.09/\$104.17	\$1,500/\$3,000	\$4,000/\$8,000	\$15	None	Nothing	Nothing	\$5/\$35/\$50
UPMC Health Plan- UPMC Health Plan-	In-Network Out-Network	\$104.17/\$208.34 \$104.17/\$208.34	\$2,500/\$5,000 \$2,500/\$5,000	\$4,000/\$8,000 \$5,500/\$11,000	Nothing after ded 20%afterded	None 1 20%afterded	Nothing 20%afterded	Nothing 20%	\$5/\$35/\$70 N/A
Texas									
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+
Humana CoverageFirst- Humana CoverageFirst-	In-Network Out-Network	\$83.33 N/A	\$1,000/\$2,000 \$3,000/\$6,000	\$3,000/\$6,000 \$4,000/\$8,000	\$25 30%	\$300/day x 5 30%	\$150 30%	Nothing 30%	\$10/\$40/\$60 \$10+/\$40+/\$60+

				Your Share of Premium				
	Telephone	Enrollment Code		Monthly		Biweekly		
Plan Name	Number	Self only	Self & family	Self only	Self & family	Self only	Self & family	
Utah								
Altius Health Plans -HDHP- Wasatch Front	800-377-4161	9K4	9K5	348.18	721.33	355.14	735.76	
Washington								
KPS Health Plans -HDHP- All of Washington	800-552-7114	L14	L15	381.81	834.30	389.45	850.99	
Wyoming								
Altius Health Plans -HDHP- Uinta County	800-377-4161	9K4	9K5	348.18	721.33	355.14	735.76	

	Benefit Type	Premium Contribution to HSA/HRA	CY Ded. Self/Family	Cat. Limit Self/Family	Office Visit	Inpatient Hospital	Outpatient Surgery	Preventive Services	Prescription Drugs Levels I, II, III
Plan Name		-							Levels I, II, III
Utah									
Altius Health Plans		\$45.83/\$91.66	\$1,200/\$2,400	\$5,000/\$10,000	\$20	10%	10%	Nothing	\$7/\$25/\$50
Washington									
KPS Health Plans- KPS Health Plans-	In-Network Out-Network	\$62.50/\$125 \$62.50/\$125	\$1,500/\$3,000 \$1,500/\$3,000	\$5,000/\$10,000 \$5,000/\$10,000	20% 40%	None None	20% 40%	Nothing up to \$400 Not Covered	\$10/\$35/50%/ \$40 max \$100 Not Covered
Wyoming									
Altius Health Plans		\$45.83/\$91.66	\$1,200/\$2,400	\$5,000/\$10,000	\$20	10%	10%	Nothing	\$7/\$25/\$50

# Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

- If you are eligible for health coverage from your employer, but are unable to afford the premiums, some States have premium assistance programs that can help pay for coverage. These States use funds from their Medicaid or CHIP programs to help people who are eligible for employer-sponsored health coverage, but need assistance in paying their health premiums.
- If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, you can contact your State Medicaid or CHIP office to find out if premium assistance is available.
- If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, you can contact your State Medicaid or CHIP office or dial **1-877-KIDS NOW or www.insurekidsnow.gov** to find out how to apply. If you qualify, you can ask the State if it has a program that might help you pay the premiums for an employer-sponsored plan.
- Once it is determined that you or your dependents are eligible for premium assistance under Medicaid or CHIP, your employer's health plan is required to permit you and your dependents to enroll in the plan as long as you and your dependents are eligible, but not already enrolled in the employer's plan. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance.

If you live in one of the following States, you may be eligible for assistance paying your employer health plan premiums. The following list of States is current as of January 31, 2011. You should contact your State for further information on eligibility –

ALABAMA - Medicaid

Website: http://www.medicaid.alabama.gov

Phone: 1-800-362-1504

ALASKA - Medicaid

Website: http://health.hss.state.ak.us/dpa/programs/medicaid/

Phone (Outside of Anchorage): 1-888-318-8890

Phone (Anchorage): 907-269-6529

ARIZONA – CHIP

Website: http://www.azahcccs.gov/applicants/default.aspx Phone: (Outside of Maricopa County): 1-877-764-5437

Phone: (Maricopa County): 602-417-5437

ARKANSAS - CHIP

Website: http://www.arkidsfirst.com/

Phone: 1-888-474-8275

CALIFORNIA - Medicaid

Website: http://www.dhcs.ca.gov/services/Pages/TPLRD\_CAU\_cont.aspx

Phone: 1-866-298-8443

COLORADO - Medicaid and CHIP

Medicaid Website: http://www.colorado.gov/

Medicaid Phone: 1-800-866-3513

CHIP Website: http://www.CHPplus.org

CHIP Phone: 303-866-3243

**FLORIDA** – Medicaid

Website: <a href="http://www.fdhc.state.fl.us/Medicaid/index.shtml">http://www.fdhc.state.fl.us/Medicaid/index.shtml</a>

Phone: 1-877-357-3268

**GEORGIA** – Medicaid

Website: <a href="http://dch.georgia.gov/">http://dch.georgia.gov/</a> (Programs, then Medicaid)

Phone: 1-800-869-1150

IDAHO - Medicaid and CHIP

Medicaid Website: www.accesstohealthinsurance.idaho.gov

Medicaid Phone: 1-800-926-2588

CHIP Website: www.medicaid.idaho.gov

CHIP Phone: 1-800-926-2588

INDIANA – Medicaid

Website: http://www.in.gov/fssa

Phone: 1-800-889-9948

IOWA – Medicaid

Website: www.dhs.state.ia.us/hipp/

Phone: 1-888-346-9562

KANSAS – Medicaid

Website: https://www.khpa.ks.gov

Phone: 1-800-792-4884

**KENTUCKY** – Medicaid

Website: http://chfs.ky.gov/dms/default.htm

Phone: 1-800-635-2570

LOUISIANA - Medicaid

Website: http://www.la.hipp.dhh.louisiana.gov

Phone: 1-888-342-6207

MAINE - Medicaid

Website: http://www.maine.gov/dhhs/OIAS/public-assistance/index.html

Phone: 1-800-321-5557

**MASSACHUSETTS** – Medicaid and CHIP

Medicaid & CHIP Website: http://www.mass.gov/MassHealth

Medicaid & CHIP Phone: 1-800-462-1120

MINNESOTA - Medicaid

Website: <a href="http://www.dhs.state.mn.us/">http://www.dhs.state.mn.us/</a> (Health Care, then Medical Assistance)

Phone: (Outside of Twin Cities area): 800-657-3739

Phone: (Twin Cities area): 651-431-2670

MISSOURI – Medicaid

Website: http://www.dss.mo.gov/mhd/index.htm

Phone: 573-751-6944

MONTANA – Medicaid

Website: http://medicaidprovider.hhs.mt.gov/clientpages/clientindex.shtml

Telephone: 1-800-694-3084

**NEBRASKA** – Medicaid

Website: http://www.dhhs.ne.gov/med/medindex.htm

Phone: 1-877-255-3092

#### Medicaid and the Children's Health Insurance Program (CHIP) Offer Free or Low-Cost Health Coverage to Children and Families

NEVADA - Medicaid and CHIP Medicaid Website: http://dwss.nv.gov/ Medicaid Phone: 1-800-992-0900

CHIP Website: http://www.nevadacheckup.nv.org/

CHIP Phone: 1-877-543-7669

**NEW HAMPSHIRE** – Medicaid

Website: http://www.dhhs.nh.gov/ombp/index.htm

Phone: 603-271-4238

NEW JERSEY - Medicaid and CHIP

Medicaid Website: <a href="http://www.state.nj.us/humanservices/dmahs/clients/medicaid/">http://www.state.nj.us/humanservices/dmahs/clients/medicaid/</a>

Medicaid Phone: 1-800-356-1561

CHIP Website: http://www.njfamilycare.org/index.html

CHIP Phone: 1-800-701-0710

**NEW MEXICO** – Medicaid and CHIP

Medicaid Website: http://www.hsd.state.nm.us/mad/index.html

Medicaid Phone: 1-888-997-2583

CHIP Website: http://www.hsd.state.nm.us/mad/index.html (Insure New Mexico)

CHIP Phone: 1-888-997-2583

**NEW YORK** – Medicaid

Website: http://www.nyhealth.gov/health\_care/medicaid/

Phone: 1-800-541-2831

NORTH CAROLINA - Medicaid Website: <a href="http://www.nc.gov/">http://www.nc.gov/</a>

Phone: 919-855-4100

NORTH DAKOTA - Medicaid

Website: http://www.nd.gov/dhs/services/medicalserv/medicaid/

Phone: 1-800-755-2604

OKLAHOMA - Medicaid

Website: http://www.insureoklahoma.org

Phone: 1-888-365-3742

**OREGON** – Medicaid and CHIP

Medicaid & CHIP Website: http://www.oregonhealthykids.gov

Medicaid & CHIP Phone: 1-877-314-5678

PENNSYLVANIA - Medicaid

 $Website: \underline{http://www.dpw.state.pa.us/partnersproviders/medical assistance/doing business/003670053.htm$ 

Phone: 1-800-644-7730

RHODE ISLAND - Medicaid

Website: www.dhs.ri.gov/

Phone: 401-462-5300

To see if any more States have added a premium assistance program since January 31, 2011, or for more information on special enrollment rights, you can contact either:

U.S. Department of Labor

Employee Benefits Security Administration

www.dol.gov/ebsa

1-866-444-EBSA (3272)

www.cms.hhs.gov

1-877-267-2323, Ext. 61565

OMB Control Number 1210-0137 (expires 09/30/2013)

**SOUTH CAROLINA** – Medicaid Website: http://www.scdhhs.gov/

Phone: 1-888-549-0820

**TEXAS** – Medicaid

Website: https://www.gethipptexas.com/

Phone: 1-800-440-0493

UTAH - Medicaid

Website: http://health.utah.gov/upp

Phone: 1-866-435-7414

VERMONT- Medicaid

Website: http://www.greenmountaincare.org

Telephone: 1-800-250-8427

VIRGINIA - Medicaid and CHIP

Medicaid Website: http://www.dmas.virginia.gov/rcp-HIPP.htm

Medicaid Phone: 1-800-432-5924 CHIP Website: http://www.famis.org/

CHIP Phone: 1-866-873-2647

WASHINGTON - Medicaid

Website: http://hrsa.dshs.wa.gov/premiumpymt/Apply.shtm

Phone: 1-800-562-3022 ext. 15473

WEST VIRGINIA - Medicaid

Website: http://www.wvrecovery.com/hipp.htm

Phone: 304-342-1604

WISCONSIN - Medicaid

Website: http://www.badgercareplus.org/pubs/p-10095.htm

Phone: 1-800-362-3002

WYOMING - Medicaid

Website: http://www.health.wyo.gov/healthcarefin/index.html

Telephone: 307-777-7531

