

Member Survey Results- High Deductible Health Plans (HDHP)

Plan Name	Plan Code	State	Overall Plan Satisfaction	Getting Needed Care	Getting Care Quickly	How Well Doctors Communicate	Customer Service	Claims Processing	Plan Information on Costs
National Average - HDHP Plans			64.66	87.91	84.97	95.07	86.68	90.57	64.94
GEHA High Deductible Health Plan	34	Nationwide	64.96	87.58	85.91	93.98	85.24	84.61	53.57
MHBP - Consumer Option	48	Nationwide	65.08	95.11	87.81	96.85	89.06	89.79	67.08
United Healthcare Insurance Company Choice Plus HDHP	LS	AL	New Plan						
United Healthcare Insurance Company Choice Plus HDHP	LS	AR	New Plan						
United Healthcare Insurance Company Choice Plus HDHP	LU	AZ	New Plan						
United Healthcare Insurance Company Choice Plus HDHP	LU	CO	New Plan						
Aetna HealthFund	22	DC	60.08	88.29	85.51	93.30	NA	84.36	67.65
CareFirst BlueChoice	B6	DC	74.85	87.40	86.44	94.42	85.53	89.96	59.22
TakeCare	KX	Guam	66.06	69.86	66.23	91.99	NA	NA	62.00
United Healthcare Insurance Company Choice Plus HDHP	N7	IA	New Plan						
Altius Health Plans	9K	ID	60.33	88.92	87.06	95.53	83.20	89.61	58.39
Group Health Cooperative	PT	ID	New Plan						
United Healthcare Insurance Company Choice Plus HDHP	N7	KY	New Plan						
United Healthcare Insurance Company Choice Plus HDHP	LS	LA	New Plan						
Aetna HealthFund	22	MD	60.08	88.29	85.51	93.30	NA	84.36	67.65
CareFirst BlueChoice	B6	MD	74.85	87.40	86.44	94.42	85.53	89.96	59.22
United Healthcare Insurance Company Choice Plus HDHP	LS	MS	New Plan						
Independent Health Association	QA	NY	73.62	90.18	90.09	96.20	89.64	93.56	73.21
AultCare HMO/HDHP	3A	OH	83.17	90.18	92.81	96.22	91.51	93.57	78.69
United Healthcare Insurance Company Choice Plus HDHP	LS	TN	New Plan						
Aetna HealthFund	22	TX	65.00	87.50	83.15	95.24	NA	92.52	67.01
Altius Health Plans	9K	UT	60.33	88.92	87.06	95.53	83.20	89.61	58.39
CareFirst BlueChoice	B6	VA	74.85	87.40	86.44	94.42	85.53	89.96	59.22
Group Health Cooperative	PT	WA	New Plan						
KPS Health Plans	L1	WA	70.06	93.23	90.06	95.01	94.70	92.19	63.80
Altius Health Plans	9K	WY	60.33	88.92	87.06	95.53	83.20	89.61	58.39