



GOALS

MISSION

We lead and serve the Suitability Community by promoting an effective vetting process for a trusted workforce through policy development, guidance, education, and oversight.

VALUES

Collaboration

Working with our stakeholders, we are committed to an effective vetting process.

Integrity

We promote employment of a workforce worthy of the public's trust.

Innovation

We are dedicated to improved efficiency using modern tools and capabilities across the Federal enterprise

VISION



Working in partnership to promote a trusted workforce

COMMUNICATION

Foster and sustain an engaged suitability, fitness, and credentialing community

Create a collaborative environment bringing together the Suitability, Fitness, and Credentialing communities to continually assess needs and best practices

Promote communication that reaches all vetting practitioners within agencies

Provide transparency regarding SuitEA's budget and pricing

Provide timely and meaningful communication through existing platforms

Provide a Suitability, Fitness, and Credentialing Newsletter for stakeholders

Communicate initial pricing and allocation methodology to customer agencies two years in advance in order to align with budget cycles

Percentage of agencies represented in the community that attend stakeholder meetings

Helpfulness of newsletters as measured by responses to surveys

Percentage of agencies that respond favorably to surveys regarding pricing/budget transparency

DIRECTION

Modernize and deliver policies, processes, and procedures that are practicable, efficient, and effective

Provide up-to-date guidance to stakeholders

Develop a transformed vetting process model implementing Trusted Workforce 2.0

Recommend leading practices for model vetting programs

For suitability, issue updated Suitability Processing Handbook; for fitness, issue minimum standards with supplemental guidance; for credentialing, issue credentialing procedures and standards

Engage with agency partners in the development of policy and implementation guidance

Examine current Suitability/Fitness and Credentialing Programs structures and resourcing across the government to identify leading practices

Percent of agencies that report they have the guidance they need to execute vetting processes

Percentage of non-sensitive population enrolled in Continuous Vetting

Percent of community practitioners who feel roles and responsibilities are clear

TRAINING/AWARENESS

Provide training, educational resources, and updates on vetting-related processes to enhance knowledge and skills

Deliver training offerings that meet the needs of broad audience

Promote high quality, consistent adjudications

Improve accessibility of educational resources

Continue virtual and in-person training for suitability and fitness and expand to cover credentialing

Provide educational opportunities to promote critical thinking skills and offer smaller forums for discussion of best practices in adjudication

Develop resource center for policies, best practices, and policy updates

Percent of agencies satisfied that there is sufficient training to execute requirements

Decrease in the percent of inappropriate adjudications flagged by SuitEA Operations

Initial establishment of resource center in FY21, with additional resources added in subsequent years

OPERATIONAL STRATEGIES