**MISSION**
We lead and serve the Suitability Community by promoting an effective vetting process for a trusted workforce through policy development, guidance, education, and oversight.

**VALUES**

**Collaboration**
Working with our stakeholders, we are committed to an effective vetting process.

**Integrity**
We promote employment of a workforce worthy of the public’s trust.

**Innovation**
We are dedicated to improved efficiency using modern tools and capabilities across the Federal enterprise.

**VISION**
Working in partnership to promote a trusted workforce

<table>
<thead>
<tr>
<th>COMMUNICATION</th>
<th>GOALS</th>
<th>TRAINING/AWARENESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foster and sustain an engaged suitability, fitness, and credentialing community</td>
<td>Modernize and deliver policies, processes, and procedures that are practicable, efficient, and effective</td>
<td>Provide training, educational resources, and updates on vetting-related processes to enhance knowledge and skills</td>
</tr>
<tr>
<td>Create a collaborative environment bringing together the Suitability, Fitness, and Credentialing communities to continually assess needs and best practices</td>
<td>Provide up-to-date guidance to stakeholders</td>
<td>Deliver training offerings that meet the needs of broad audience</td>
</tr>
<tr>
<td>Promote communication that reaches all vetting practitioners within agencies</td>
<td>Develop a transformed vetting process model implementing Trusted Workforce 2.0</td>
<td>Promote high quality, consistent adjudications</td>
</tr>
<tr>
<td>Provide transparency regarding SuitEA’s budget and pricing</td>
<td>Recommend leading practices for model vetting programs</td>
<td>Improve accessibility of educational resources</td>
</tr>
</tbody>
</table>

**OBJECTIVES**

**COMMUNICATION**

- Provide timely and meaningful communication through existing platforms
- Provide a Suitability, Fitness, and Credentialing Newsletter for stakeholders
- Communicate initial pricing and allocation methodology to customer agencies two years in advance in order to align with budget cycles

**DIRECTION**

- For suitability, issue updated Suitability Processing Handbook; for fitness, issue minimum standards with supplemental guidance; for credentialing, issue credentialing procedures and standards
- Engage with agency partners in the development of policy and implementation guidance
- Examine current Suitability/Fitness and Credentialing Programs structures and resourcing across the government to identify leading practices

**TRAINING/AWARENESS**

- Continue virtual and in-person training for suitability and fitness and expand to cover credentialing
- Provide educational opportunities to promote critical thinking skills and offer smaller forums for discussion of best practices in adjudication
- Develop resource center for policies, best practices, and policy updates

**STRATEGIES**

**Goal 1:**
- Percentage of agencies represented in the community that attend stakeholder meetings
- Helpfulness of newsletters as measured by responses to surveys
- Percentage of agencies that respond favorably to surveys regarding pricing/budget transparency

**Goal 2:**
- Percent of agencies that report they have the guidance they need to execute vetting processes
- Percentage of non-sensitive population enrolled in Continuous Vetting
- Percent of community practitioners who feel roles and responsibilities are clear

**Goal 3:**
- Percent of agencies satisfied that there is sufficient training to execute requirements
- Decrease in the percent of inappropriate adjudications flagged by SuitEA Operations
- Initial establishment of resource center in FY21, with additional resources added in subsequent years