

U.S. Office of Personnel Management Pandemic Planning Guide

What Should a Supervisor Do To Prepare For a Pandemic Health Crisis?

This Pandemic Planning Guide is designed to assist agencies as they prepare for and respond to a pandemic health crisis. The guide is general in nature. For detailed human resources information, see <u>www.opm.gov/pandemic/</u>. For the latest information on contingency planning for a pandemic influenza, see <u>www.pandemicflu.gov</u>. Readers should also review their agency policies, practices, and guidance prior to taking action.

Have you, as a manager or supervisor...

- 1. Familiarized yourself with agency policies and guidance on dealing with a pandemic health crisis?
- 2. Worked human resources implications of a pandemic health crisis into your COOP plan?
- 3. Identified alternative methods for continuing critical office functions during a pandemic health crisis and discussed them with your employees? This would include:
 - Alternative work arrangements, such as telework, working from alternative sites, and flexible or compressed work schedules
 - Communication plans and procedures
 - Teleconferencing and/or videoconferencing arrangements
- 4. Reviewed your agency and office telework policies and agreements?
- 5. Updated employee contact information and developed a plan for keeping the information current?
- 6. Established and tested procedures for contacting employees (i.e., telephone trees or comparable procedures)?
- 7. Developed a contingency plan for accomplishing work during increased employee absenteeism, including cross-training workers to cover for employees who are not able to work?
- 8. Familiarized yourself with your agency Employee Assistance Program (EAP) procedures and communicated with employees about the EAP?
- 9. Identified employees with special needs, such as those with physical impairments, and included their needs in planning activities?
- 10. Familiarized yourself with employee and agency requirements and obligations for requesting and approving leave and other agency-specific policies and procedures?





- 11. Familiarized yourself with agency specific guidance on communications and discussed the guidance with employees?
- 12. Established a procedure for communicating with agency headquarters concerning employee status and deaths during a pandemic health crisis?
- 13. Developed an office plan for dealing with travel restrictions or quarantines during a pandemic health crisis?

