Subject: Federal Employees Health Benefits (FEHB) Program: Opportunity for Affected Blue Cross and Blue Shield (BCBS) Service Benefit Plan Members in Tennessee, Enrollment Codes 104, 105, 111, and 112, to Change Enrollment

The Hospital Corporation of America (HCA) Hospitals in Tennessee no longer participate in the BCBS of Tennessee Preferred Provider Organization (PPO) Network effective December 31, 2002.

If a BCBS Plan is negotiating a PPO contract at the time of provider directory printing, the BCBS Plan is required to note this in their provider directory. BCBS of Tennessee made a decision not to notify BCBS Service Benefit Plan members of the negotiations with the HCA Hospitals in Tennessee. Therefore, we are authorizing an opportunity for affected BCBS Service Benefit Plan enrollees, enrollment codes 104, 105, 111, and 112, in Tennessee to change their enrollment.

This opportunity to change enrollment will begin immediately and continue through March 17, 2003. The effective date of all enrollment changes will be the beginning of the pay period following the one in which the enrollee makes the change.

BCBS of Tennessee will send a letter to affected enrollees advising them of this opportunity to change enrollment. We have attached a copy of that letter for your information.

Thank you for your cooperation in this matter.

Abby L. Block
Assistant Director
for Insurance Programs

Attachment
TO ALL AFFECTED FEDERAL ENROLLEES OF THE BLUE CROSS AND BLUE SHIELD (BCBS) SERVICE BENEFIT PLAN IN TENNESSEE
ENROLLMENT CODES 104, 105, 111, AND 112

The Hospital Corporation of America (HCA) Hospitals in Tennessee no longer participate in the BCBS of Tennessee Preferred Provider Organization (PPO) Network effective December 31, 2002.

If a BCBS Plan is negotiating a PPO contract at the time of provider directory printing, the BCBS Plan is required to note this in their provider directory. BCBS of Tennessee made a decision not to notify BCBS Service Benefit Plan members of the negotiations with the HCA Hospitals in Tennessee. Therefore, we are authorizing an opportunity for affected BCBS Service Benefit Plan enrollees, enrollment codes 104, 105, 111, and 112, in Tennessee to change their enrollment.

This opportunity to change enrollment will begin immediately and continue through March 17, 2003. The effective date of all enrollment changes will be the beginning of the pay period following the one in which you make the change.

IF YOU ARE AN EMPLOYEE
You should take a copy of this letter to your personnel office and complete a new Health Benefits Registration Form, Standard Form (SF) 2809.

IF YOU ARE AN ANNUITANT
If you are an annuitant under the Civil Service Retirement System (CSRS) or the Federal Employees Retirement System (FERS), you should call the Retirement Information Office’s toll-free number 1-888-767-6738 to make an enrollment change. Please have your CSS or FERS annuity claim number and your social security number available when calling. If you have impaired hearing, please call 1-800-878-5707.

We apologize for the inconvenience and thank you for your cooperation.

U.S. Office of Personnel Management
Office of Insurance Programs