U.S. Office of Personnel Management Office of Insurance Programs

Date: April 18, 2002

FEHB Program Carrier Letter All Fee-for-Service Carriers

Letter No. 2002- 16 (c)

Fee-for-Service [14]

Experience-rated HMO [14]

Community-rated HMO[13]

SUBJECT: Technical Guidance for 2003 Benefit Proposals - Fee-For-Service Carriers

This letter provides technical guidance and instructions for submitting your benefit proposals for the contract term January 1 through December 31, 2003. Please also refer to our policy guidance in carrier letter 2002-14, *Call Letter for Contract Year 2003* dated April 16, 2002.

Your proposal for benefit changes and clarifications is due no later than **May 31, 2002**. Benefit policies from prior years remain in effect. Your proposal should include the corresponding language changes for the brochure. You do not need to send your fully revised 2003 brochure by May 31, only brochure language to describe your proposed changes. Your OPM contract specialist will negotiate your 2003 benefits and finalize the offering in a closeout letter. Within five business days following the receipt of the benefits closeout letter, please send an electronic version of your fully revised 2003 brochure to your contract specialist.

Along with your brochure text file, we will send you printing specifications for your brochure, electronic graphics, and the OPM authorization block for the cover. In August, we will send you a brochure quantity form, shipping labels, and related open season instructions.

As a reminder, each year we assess carriers' overall performance. We take into consideration your efforts in submitting benefit and rate proposals on time and your accurate and timely production and distribution of brochures.

We look forward to working closely with you on these essential activities to ensure a successful Open Season again this year.

Sincerely,

Abby L. Block Assistant Director

for Insurance Programs