

Attachment I: Revised Performance Assessment Measure Set

Performance Assessment Measure Set				
Performance Area	Domain	Measure	Description (see measure specifications for details)	Source
Clinical Quality (Reported in 2016 HEDIS/CAHPS)	Preventive Care	Breast Cancer Screening*	Mammogram within recommended timeframe	HEDIS
		Prenatal and Postpartum Care: Timeliness of Prenatal Care Rate*	Prenatal care in first trimester	HEDIS
		Well-Child Visits in First 15 Months of Life: 6+ Visits Rate*	Well-child visits completed	HEDIS
		Aspirin Use and Discussion: Aspirin Use Rate	Appropriate use of aspirin	CAHPS
		Flu Vaccinations for Adults Ages 18-64	Influenza vaccine in the past year	CAHPS
		Medical Assistance with Smoking and Tobacco use: Advising Smokers/Tobacco Users to Quit	Member recall of quit advice	CAHPS
	Chronic Disease Management	Controlling Blood Pressure*	Hypertensives achieving target blood pressure	HEDIS
		Comprehensive Diabetes Care: HbA1c Testing Rate*	Diabetics tested in the last year	HEDIS
	Medication Use	Medication Management for People with Asthma: Medication Compliance 75% Total Rate*	Controller medication use by adults and children with asthma	HEDIS
	Behavioral Health	Follow-up after Hospitalization for Mental Illness: 7- and 30-day Rates*	Follow-up appointment within 7 days or 30 days	HEDIS

* Measures results reported in 2015 will be used for OPM Quality Recognition

Performance Area	Domain	Measure	Description (see measure specifications for details)	Source
Customer Service (Reported in 2016 HEDIS/CAHPS)	Communication	Plan Information on Costs	Member satisfaction with information on costs	CAHPS
	Access	Getting Needed Care	Member satisfaction with ability to get care	CAHPS
		Getting Care Quickly	Member satisfaction with timeliness of care	CAHPS
	Claims	Claims Processing	Member satisfaction with claims processing	CAHPS
	Member Experience/Engagement	Overall Health Plan Rating	Members ranking health plan at least 8/10	CAHPS
		Coordination of Care	Member satisfaction with care coordination	CAHPS
		Overall Personal Doctor Rating	Member ranking personal doctor at least 8/10	CAHPS
		Customer Service	Member satisfaction with customer service	CAHPS
Resource Use (Reported in 2016 HEDIS)	Utilization Management	Plan All-Cause Readmissions: Observed-to-Expected Ratio*	Probability of readmission following inpatient hospital stay	HEDIS
		Use of Imaging Studies for Low Back Pain*	Appropriate use of imaging without overuse	HEDIS