

Attachment 1: 2023 Clinical Quality, Customer Service and Resource Use Measure Set

Performance Area	Measure Title	Abbrev	Measure Source	Measure Priority	Measure Weight
Clinical Quality	Avoidance of Antibiotic Treatment for Acute Bronchitis/Bronchiolitis (18-64)	AAB	HEDIS	1	2.50
	Controlling High Blood Pressure	CBP	HEDIS	1	2.50
	Comprehensive Diabetes Care (HbA1c <8.0%)	CDC	HEDIS	1	2.50
	Asthma Medication Ratio	AMR	HEDIS	2	1.25
	Breast Cancer Screening	BCS	HEDIS	2	1.25
	Cervical Cancer Screening	CCS	HEDIS	2	1.25
	Colorectal Cancer Screening	COL	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Alcohol and Other Drug Abuse or Dep. (30 Day)	FUA30	HEDIS	2	1.25
	Follow-Up After Emergency Department Visit for Mental Illness (30 Day)	FUM30	HEDIS	2	1.25
	Flu Vaccinations for Adults (18-64)	FVA	CAHPS	2	1.25
	Prenatal and Postpartum Care (Timeliness of Prenatal Care)	PPC	HEDIS	2	1.25
	Statin Therapy for Patients with Cardiovascular Disease (Adherence)	SPC	HEDIS	2	1.25
	Well-Child Visits in the First 30 Months of Life (First 15 Months)	W30	HEDIS	2	1.25
	Customer Service	Coordination of Care	CoC	CAHPS	3
Claims Processing		CP	CAHPS	3	1.00
Getting Care Quickly		GCQ	CAHPS	3	1.00
Getting Needed Care		GNC	CAHPS	3	1.00
Overall Health Plan Rating		RHP	CAHPS	3	1.00
Overall Personal Doctor Rating		RPD	CAHPS	3	1.00
Resource Use	Use of Imaging Studies for Low Back Pain	LBP	HEDIS	1	2.50
	Acute Hospital Utilization	AHU	HEDIS	2	1.25
	Emergency Department Utilization	EDU	HEDIS	2	1.25
	Plan All-Cause Readmissions	PCR	HEDIS	2	1.25

Note: Information in this chart is sorted by measure priority and the abbreviation for each measure title.